900 MHz
Digital
Spread
Spectrum

US WEST ®

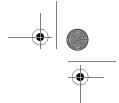# Caller ID/Call Waiting ID
Cordless Telephone
Owner's Manual

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measurements:

- ❑ Reorient or relocate the receiving antenna.

- ❑ Increase the separation between the equipment and receiver.

- ❑ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

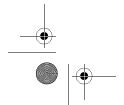- ❑ Consult the dealer or an experienced radio/TV technician for help.

⚠ **Caution**

Changes or modification to this device not expressly approved by CIDCO Incorporated could void the user's authority to operate this equipment.

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TABLE OF CONTENTS

INTRODUCTION

Your new telephone takes the best features of a cordless telephone and incorporates them with your telephone company's calling features, such as *Caller ID*, *Voice Mail* and *Caller ID on Call Waiting*.

If you've owned a cordless in the past, you'll discover that this telephone is the most powerful full-function *Caller ID* cordless telephone on the market.

NOTE

This manual covers the operation of three cordless telephones: CL940, CL980 and CL990. The functions on each phone operate the same. However, it is important to note that not all functions described within this manual are included on each model. Please refer to *DESCRIPTION OF TELEPHONES* on page 2 for the features of your new cordless telephone.

CHECKING THE CONTENTS

Check to see that the following items are enclosed:
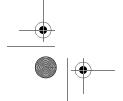
- Telephone base
- Telephone handset
- 6 ft. line cord
- 5 inch line cord for wall mounting
- Wall-mount/desk-mount wedge
- AC Adapter

BASIC FEATURES
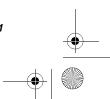
- 20 channel, digital spread spectrum 900 MHz technology
- 50 *Caller ID* Records and 50 Directory Records
- Headset Jack
- Large One Time Viewing (OTV®) display
- Hearing-aid compatible
- Messages in English or Spanish
- Call timer for outgoing calls
- Single key redialing

NOTE

Unlike most corded telephones, your cordless will not work during a power outage. We strongly recommend that you have a corded telephone available in addition to your cordless.
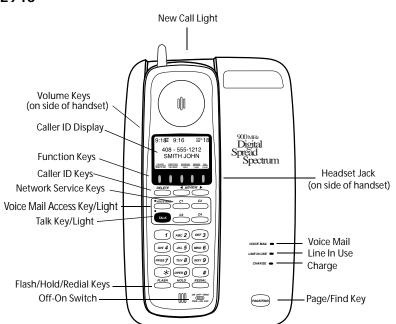
DESCRIPTION OF TELEPHONES
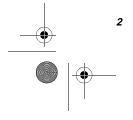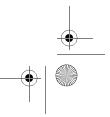
This manual covers the operation of three models of cordless telephones. Check your model number against the table below to see which features your telephone incorporates.
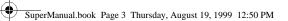
Models	Handset							Base								
	CALLER ID DISPLAY	DISPLAY KEYS	NETWORK SERVICE KEYS	VOICE MAIL ACCESS KEY	VOLUME KEYS	HEADSET JACK	OFF/ON/RINGER SWITCH	PAGE/FIND KEY	VOICE MAIL LIGHT	CHARGE LIGHT	SPEAKERPHONE	VOICE MAIL NAVIGATION	NETWORK SERVICE KEYS	CALLER ID DISPLAY	INTERCOM	SPARE BATTERY CHARGER
CL940	●	●	●	●	●	●	●	●	●	●						
CL980	●	●	●	●	●	●	●	●	●	●	●	●	●		●	●
CL990	●	●	●	●	●	●	●	●	●	●	●	●		●	●	●

CL940

New Call Light

Volume Keys (on side of handset)
Caller ID Display
Function Keys
Caller ID Keys
Network Service Keys
Voice Mail Access Key/Light
Talk Key/Light
Flash/Hold/Redial Keys
Off-On Switch

Headset Jack (on side of handset)
Voice Mail
Line In Use
Charge
Page/Find Key

9:18 9:16   CALL 18
408 - 555-1212
SMITH JOHN

900MHz
Digital
Spread
Spectrum

VOICE MAIL
LINE IN USE
CHARGE

2

CL980

New Call Light

Voice Mail Navigation Keys

Volume Keys
(on side of handset)

Caller ID Display

Function Keys

Caller ID Keys

Network Service Keys

Voice Mail Access Key/Light

Talk Key/Light

Voice Mail Light

Network Service Keys

Headset Jack
(on side of handset)

Volume Keys

Line In Use

Intercom

Charge

Flash/Hold/Redial Keys

Off-On Switch

Flash/Mute/Hold/Redial Keys

Page/Find Key

Speakerphone/Light

CL990

New Call Light

Caller ID Display

Volume Keys
(on side of handset)

Caller ID Display

Function Keys

Caller ID Keys

Network Service Keys

Voice Mail Access Key/Light

Talk Key/Light

Caller ID/Directory Keys

Voice Mail Light

Voice Mail Navigation Keys

Headset Jack
(on side of handset)

Volume Keys

Line In Use

Intercom

Charge

Flash/Hold/Redial Keys

Off-On Switch

Flash/Mute/Hold/Redial Keys

Page/Find Key

Speakerphone/Light

TELEPHONE FUNCTIONS

The light and key functions listed below are for all three models of cordless telephones covered in this manual. Please see *DESCRIPTION OF TELEPHONES* on page 2 for the functions that are applicable to your telephone.

Lights

Base Lights

- -*Voice Mail* flashes if you have messages in your mailbox.

- -**Line in Use** comes on whenever this phone, or any other telephone on the line, is being used.

- -**Charge** comes on when the handset is in the base or when a spare battery is in the charger.

- -**Intercom** comes on when using the intercom function.

- -**Speakerphone** comes on when the speakerphone is in use and flashes when on hold.

- -**Mute** flashes indicating that the speakerphone microphone is muted.
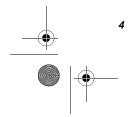
Handset Lights

- -**Talk** indicates your phone is off hook or in use. The light remains solid when the handset is in use and flashes when using the speakerphone or when on hold.

- -*Voice Mail* flashes if you have messages in your mailbox.

- -**New Call Light** flashes when a call has been received and logged as a Caller ID record.

Keys

Base Keys

- -**Caller ID Keys** control the review and deletion of Call Records/Directory Records.

- -**Network Service Keys** provides access to custom calling services (see insert for further details).

- -**Page/Find Key** works as a homing device for locating your handset. Press this key and the handset beeps for 15 seconds.

- -**Redial Key** recalls and dials the last phone number dialed.

- -**Hold Key** places the existing call on hold.
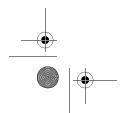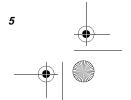
-**Flash Key** allows *Call Waiting* subscribers to switch between two calls.

-**Mute Key** mutes the speakerphone microphone.

-**Speakerphone Key** allows you to access the speakerphone.

-**Voice Mail Navigation Keys** allows you to access and navigate through your voice mail features (see insert for further details).

-**Volume Control Keys** adjusts the loudness of the speakerphone, or the ringer.

Handset Keys

-**Talk Key** turns the phone on or off hook and also dials the number on the display.

-**Redial Key** recalls and dials the last phone number dialed.

-**Hold Key** places the existing call on hold.

-**Flash Key** allows *Call Waiting* subscribers to switch between two calls.

-**Function Keys** allow you to setup your phone, access your Caller ID Records and Directory Records, and control the use of the Speedial and Intercom features.

-**Caller ID Keys** allow you to review and delete Call Records/Directory Records.

-**Network Service Keys** provide access to custom calling services (see insert for further details).

-**Voice Mail Access Key** allows you to access your voice mail box (see insert for further details).

-**Volume Control** adjusts the loudness of the handset earpiece, or the ringer. The volume keys are located on the side of the handset.

-**Off-On Switch** controls both the power and the ringer for the handset. The phone must be turned to the on position in order for the telephone to work.

Far left position—Both the power to the handset and the ringer are off.

Middle position—The handset is on but does not ring.

Far right position—The handset and ringer are both on.

INSTALLING YOUR PHONE

CHOOSE A LOCATION FOR THE BASE UNIT

The base should be away from all other electronic equipment such as a personal computer, microwave, stereo, or television. It is also a good idea to place the unit away from noisy areas, or from heat sources such as a radiator or direct sunlight.

PLUG IN THE ADAPTER

a). Plug the adapter tip into the round jack on the base and the other end into an electrical outlet. Without AC power your phone cannot operate.

b.) Thread the cord through the clip on the housing to prevent the cord from pulling loose.
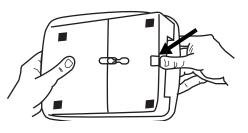
INSTALL THE LINE CORD
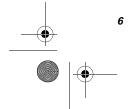
You can set your telephone on a tabletop or you can mount the phone on a wall.

To mount on a wall:

a). Remove the mounting wedge from the bottom of the base by placing your thumb at the top of the arrow on the mounting wedge and pressing down in the direction of the arrow.

b.) Turn the wedge around and place it over the lower portion of the base. Reinstall the wedge by placing your thumb over the arrow and by pressing downwards and backwards until it snaps into place.

c.) Plug the five inch line cord into the phone jack marked TEL LINE.

d.) Plug the other end of the line cord into the wall jack.

e.) Use the gap on the underside of the base to gather any excess cord.

f.) Hang the base over the installation hooks.
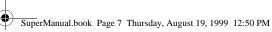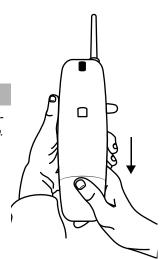
INSTALL BATTERY

Use this procedure to install or replace the battery. Be sure to follow the battery specifications and safety instructions outlined in your safety instruction booklet.

⚠ **CAUTION**

Use only Cidco brand nickel cadmium (Ni-Cad) batteries in this phone (Part No. 102794-01).
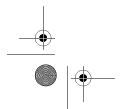
a). Press down on the battery cover and slide the cover down to expose the battery compartment.

b.) Locate the battery terminals inside of the battery compartment and the corresponding terminals on the battery pack. Align the battery pack terminals with the terminals in the battery well.

NOTE

Prior to first use, place the handset in the cradle and charge the battery for at least 12 hrs with the Off-On Switch in the OFF position. The charge light on the base comes on to tell you that the handset is charging.

7
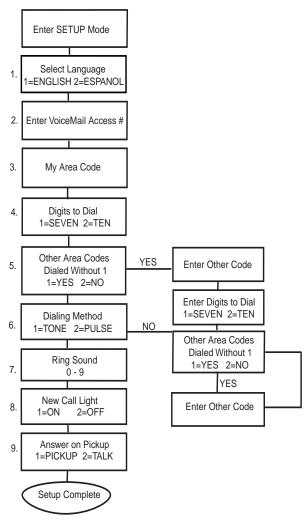
PERSONALIZING YOUR PHONE

The following chart outlines the step-by-step process of personalizing your phone.

```
                    ┌─────────────────────┐
                    │   Enter SETUP Mode  │
                    └─────────────────────┘
                              │
                    ┌─────────────────────┐
                 1. │   Select Language   │
                    │ 1=ENGLISH 2=ESPANOL │
                    └─────────────────────┘
                              │
                    ┌─────────────────────┐
                 2. │ Enter VoiceMail Access # │
                    └─────────────────────┘
                              │
                    ┌─────────────────────┐
                 3. │    My Area Code     │
                    └─────────────────────┘
                              │
                    ┌─────────────────────┐
                 4. │    Digits to Dial   │
                    │  1=SEVEN  2=TEN     │
                    └─────────────────────┘
                              │
                    ┌─────────────────────┐   YES   ┌─────────────────────┐
                 5. │  Other Area Codes   │─────────│  Enter Other Code   │
                    │  Dialed Without 1   │         └─────────────────────┘
                    │  1=YES   2=NO       │                   │
                    └─────────────────────┘         ┌─────────────────────┐
                              │                      │ Enter Digits to Dial │
                    ┌─────────────────────┐         │  1=SEVEN  2=TEN     │
                 6. │   Dialing Method    │   NO     └─────────────────────┘
                    │  1=TONE   2=PULSE   │─────────┐          │
                    └─────────────────────┘         │ ┌─────────────────────┐
                              │                      └─│  Other Area Codes   │
                    ┌─────────────────────┐           │  Dialed Without 1   │
                 7. │    Ring Sound       │           │  1=YES   2=NO       │
                    │      0 - 9          │           └─────────────────────┘
                    └─────────────────────┘                   │ YES
                              │                      ┌─────────────────────┐
                    ┌─────────────────────┐           │  Enter Other Code   │
                 8. │   New Call Light    │           └─────────────────────┘
                    │  1=ON    2=OFF      │
                    └─────────────────────┘
                              │
                    ┌─────────────────────┐
                 9. │  Answer on Pickup   │
                    │ 1=PICKUP  2=TALK    │
                    └─────────────────────┘
                              │
                    (    Setup Complete    )
```
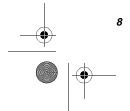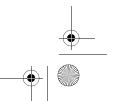
ENTER SETUP MODE

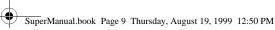Press the **SETUP** key to enter the setup mode.

NOTE

You may backup by using the ◄ **REVIEW** key, skip setup steps by using **REVIEW** ► key or exit by pressing the **SETUP** key again.

1. SELECT YOUR LANGUAGE

- Press **1** to choose ENGLISH.
- Press **2** to choose ESPANOL.

2. ENTER YOUR VOICE MAIL ACCESS NUMBER

Your access number is the telephone number you dial to access your Voice Mail box. Enter your access number. If you make a mistake, press **DELETE** to delete the number digit-by-digit. Press **REVIEW ▶** to enter the number when you are finished.

3. SET YOUR AREA CODE INFORMATION

Enter your primary 3-digit area code. Press **REVIEW ▶** to enter the number when you are finished.

NOTE

If you are required to dial 11 digits (1+ area code + number) for a local call, DO NOT enter your area code, press **REVIEW ▶** repeatedly to move forward to *Select Dialing Method* on page 1O.

In most areas of the country, you dial 7 digits for calls within your local area code. In other areas, you dial 10 digits (area code + number).

- Press **1** to select SEVEN digits.
- Press **2** to select TEN digits.

4. ADDING OTHER LOCAL AREA CODES

You may live in an area that has more than one local area code. If so, proceed through the following instructions. If not, press **REVIEW ▶** to move forward to Select Dialing Method.
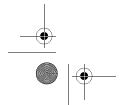
Other Area Codes Dialed without a 1

In addition to your primary area code, do you have other local area codes that DO NOT require 11 digit dialing (1 + area code + number)?

- Press **1** to select YES. Proceed to next step.
- Press **2** to select NO. Proceed to Select Dialing Method.
- Enter the 3 digit area code. Press **REVIEW ▶** to enter the number when you are finished.
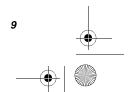
Select Digits to Dial

In some areas of the country, you dial 7 digits to access other local area codes. In other areas, you dial 10 digits (area code + number).

You select the number of digits to dial for other local area codes one time

only. This selection remains in effect while adding your remaining local area codes.

- Press **1** to select SEVEN digits.
- Press **2** to select TEN digits.

You can add up to 10 local area codes. Press **REVIEW ▶** when you are finished.

5. SELECT DIALING METHOD

- Press **1** to select TONE.
- Press **2** to select PULSE.

6. SELECT RING SOUND

You can choose from one of ten different ringing sounds. Use the keypad to choose a number between 0 and 9 to select from one of the ten sounds. You can continue to experiment with different ring sounds. The phone retains your latest setting. Press **REVIEW ▶** to enter the number when you are finished.
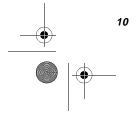
7. NEW CALL LIGHT

You can choose to have the red light on the top of the handset flash when a call has been received and logged as a Caller ID record.
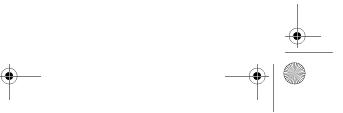
- Press **1** to select ON.
- Press **2** to select OFF.

8. ANSWER ON PICKUP

There are two ways that you can answer a call. The telephone can automatically answer incoming calls when you remove the handset from the cradle, or the phone can be set to answer only after pressing the **TALK** key.

- Press **1** to choose to automatically answer incoming calls when the handset is removed from the cradle.
- Press **2** to choose to press **TALK** before answering incoming calls.

USING YOUR PHONE

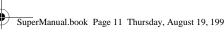## ANSWERING CALLS

You can answer a call three ways:

a.) Press any key on the handset or press **SPEAKERPHONE** on the base.

b.) Press **FLASH** to answer *Call Waiting* calls.

c.) Set the telephone to Answer on Pickup. The telephone is automatically answered when the handset is lifted from the cradle. See *Answer on Pickup* on page 1O.

DIALING

a.) Press **TALK** on the handset or **SPEAKERPHONE** on the base.

b.) Use the keypad to dial the phone number.

PRE-DIALING

a.) Use the keypad to enter a telephone number.

b.) Check the number on the display. If the number is wrong, press **DELETE** to delete the entry digit-by-digit.

c.) Press the **TALK, SPEAKERPHONE** or **SPEEDIAL** key to dial the number.

SPEED DIALING

There are four methods of speed dialing. You can dial from:
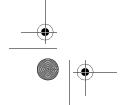
- Caller ID Records
- Directory Records
- Last Number Redial
- Speedial Memory

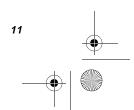### *Dialing from Caller ID Records*

a.) Press **CALLER ID**.

b.) Use the ◄ **REVIEW** ► keys to find the call record desired.

c.) Press **TALK**, **SPEAKERPHONE** or **SPEEDIAL** to place the call.

Dialing from Directory Records

a.) Press the **DIRECTORY** key.

b.) Use the ◄ **REVIEW** ► keys to find the directory record

desired. See *Using a Quick Lookup Method* on page 15.
Also, see *Using a Quick Lookup Method* on page 15.

c.) Press **TALK**, **SPEAKERPHONE** or **SPEEDIAL** to place the call.

Redialing

Press **REDIAL** on the handset or base.

Storing Numbers in your Phone for Speed Dialing

In addition to dialing from call records or your directory, you can also dial from your **SPEEDIAL** keys. You can program up to 10 speedial phone numbers.

Creating a SPEEDIAL Key

a.) Press and hold the **SPEEDIAL** key. The message ENTER PHONE NUM appears on the screen.

b.) Enter the telephone number.

If the number is wrong, use the **DELETE** key to delete the number, digit-by-digit.

c.) Press **SPEEDIAL**. The message SELECT 0-9 appears.

d.) Press a number from 0 to 9 to store the number in one of ten memory locations. The message NUMBER STORED displays.
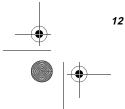
Using Speedial

Once you have programmed your **SPEEDIAL** key, you can automatically dial that telephone number.

a.) Press **SPEEDIAL** on the handset. The message PUSH (0-9) TO DIAL appears on the screen.

b.) Press the speedial location (0-9). The telephone automatically dials that telephone number.

REPROGRAMMING NETWORK SERVICE KEYS FOR ONE TOUCH DIALING

If you are not currently subscribing to all the Network Services programmed into the phone, you may reprogram those keys for one touch dialing.

a.) Use the keypad to enter the number you wish to store.

If the number is wrong, use the **DELETE** key to delete the number, digit-by-digit.

b.) Press and hold the desired Network Service key until the

NUMBER STORED message displays.

c.) To automatically dial this stored number press the Network Service key.

ADJUSTING THE VOLUME

Adjusting the Handset Volume

a.) Press the **TALK** key.

b.) Press the ▲ or ▼ **VOLUME** key on the side of the handset while the phone is off hook to increase or decrease the volume.

Adjusting the Handset Ringer Volume

a.) Press the ▲ or ▼ **VOLUME** key on the side of the handset while the phone is not in use.

b.) You hear the sound of the ringer as you adjust the volume.

Adjusting the Speakerphone Volume

a.) Press the ▲ or ▼ **VOLUME** key on the base while the phone is off hook to increase or decrease the speakerphone/intercom volume.

Adjusting the Base Ringer Volume

a.) Press the ▲ or ▼ **VOLUME** key on the base when the phone is not in use to increase or decrease the ringer volume.

USING THE SPEAKERPHONE

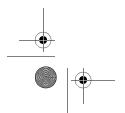Press **SPEAKERPHONE** to turn the speakerphone on or off.

NOTE

Be careful switching from handset to speakerphone mode. If you press **SPEAKERPHONE** while talking on the handset, you may hear feedback. You can stop the feedback by pressing **TALK** again.
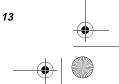
USING THE INTERCOM

To use the intercom from the handset

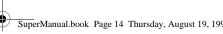Press the **INTERCOM** key. The display shows the INTERCOM ACTIVE message.

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To use the intercom from the base

a.) Press the **PAGE/FIND** key. The handset rings and the display shows PAGING.

b.) Answer the page by pressing the INTERCOM function key on the handset.

USING HOLD

You can place a call on hold by pressing the **HOLD** key. The Talk and Speakerphone lights flash slowly while calls are on hold.

There are two way to take a call off hold:

a.) Press **TALK** or **SPEAKERPHONE** to resume the call.

b.) Pick up the call on another extension.

TIMING CALLS

When you call someone, the clock on your display changes to a call timer. The timer counts the entire length of the time you are on the phone. When the timer goes past 99 minutes and 59 seconds, it starts over.

TEMPORARY TONE SERVICE

If your phone is set to Pulse and you need Tone service for interacting with bank and other automated services, you can temporarily change your dial setting to Tone. Press ***** during the call and the phone switches to temporary Tone service for the duration of the call. The phone returns to Pulse service when you hang up. See *Select Dialing Method* on page 10.
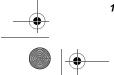
GOING OUT OF RANGE

If the handset is too far from the base, you might have problems talking to your caller. Simply walk back towards the base until you are no longer out of range.

LOCATING A LOST HANDSET

Should you misplace your handset, you can locate it quickly and easily by pressing the **PAGE/FIND** key on the base. The handset beeps for 15 seconds, or until you either press a key on the handset or press the PAGE/FIND key again. If the handset does not beep, it is either turned off, out of range, or the battery needs recharging.

LOW BATTERY

When the handset battery charge becomes low you will hear an audible tone and will see the display message RECHARGE BATTERY. You have

approximately 5 minutes to conclude your call or switch phones before your call is dropped.

NOTE

Prior to first use, place the handset in the cradle and charge the battery for at least 12 hours with the Off-On Switch in the OFF position. The charge light on the base comes on to tell you that the handset is charging.

USING MUTE

The mute function allows you to block your side of a conversation. Mute is only available on the base speakerphone.

Press **MUTE** to turn mute on or off. The light flashes when mute is on.

USING THE DIRECTORY

USING REVIEW TO FIND A DIRECTORY RECORD

a.) Press the **DIRECTORY** key on the handset.

b.) Use the ◀ **REVIEW** ▶ keys to find the directory record desired.

c.) If no directory records exist, HOLD DIR KEY TO ADD NEW NAME is displayed. See *Using a Quick Lookup Method* below.
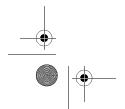
Using a Quick Lookup Method

a.) Press the **DIRECTORY** key on the handset.

b.) Press a number key associated with the letter of the directory record.

For example, if you want to find the directory record for Red Riding Hood, press **7** until the first record starting with the letter "R" is displayed.
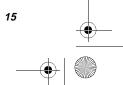
c.) Press **REVIEW** ▶ to see additional records starting with the letter "R."

d.) Press **SPEEDIAL** or **TALK** to call the name/number displayed.

CREATING YOUR DIRECTORY LIST

You can create a personal phone directory containing up to 50 names and numbers. Once you create your personal phone directory, you can automatically dial from the directory.

You can create your directory in two ways:

- Copy a Caller ID record to the directory.

- Create a new directory record.

Copying a Caller ID Record to the Directory

a.) Press the **CALLER ID** key.

b.) Use the ◄ **REVIEW** ► keys to find the call record desired.

c.) Press and hold the **DIRECTORY** key. The first letter of the person's name begins to flash.

You can choose to edit the name and number field. For details see *Creating or Editing a Directory Record*. After you complete editing the name field, press **DIRECTORY** to edit the number field.

d.) Press the **DIRECTORY** key. The message NUMBER STORED appears on the display.

Creating or Editing a Directory Record

You can enter up to 16 characters in the name field and 32 characters in the number field.

a.) Press the **DIRECTORY** key.

- To edit a record press the ◄ **REVIEW** ► keys until the desired record is displayed.

- To create a new record press the ◄ **REVIEW** key until EMPTY ENTRIES is displayed.

b.) Press and hold the **DIRECTORY** key until ENTER NAME THEN PRESS DIR or EDIT NAME THEN PRESS DIR appears. Enter or edit the name.

Use the number key pad to enter in characters. See *Entering Alphanumeric Characters* below.
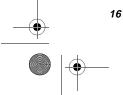
Use the ◄ **REVIEW** ► keys to move back and forth along the field line.

Use the **DELETE** key to erase a letter or number.

c.) Press the **DIRECTORY** key. Enter or edit telephone number.

d.) Press the **DIRECTORY** key. The message NUMBER STORED appears on the display.

Entering Alphanumeric Characters

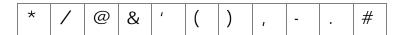Each number is assigned a set of letters. Press the corresponding

number until the desired letter is displayed. For Example: to enter JOHN: press **5** once; press **6** three times; press **4** two times. Finally, press **6** two times. If the next desired letter is on the same key as the current letter, press the **REVIEW ▶** key to move to the next position. Press **REVIEW ▶** to enter a blank space.

Special Symbols

You can also use the ***** and the **#** Keys to get the following symbols in the name field:

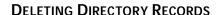| *	/	@	&	'	(	)	,	-	.	#

Adding Special Characters

You can add special characters by:

- Pressing **REVIEW ▶** to add a space in the name field.
- Pressing **FLASH** to add a flash in the number field.
- Pressing and holding **FLASH** adds a three second delay (pause).

It is important to note: The phone dials the number exactly as it is stored in the directory. When you create directory records from call records, the 1+ prefix is automatically generated for you for all non-local area codes. See *Set your Area Code Information* on page 9.
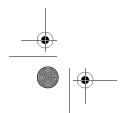
DELETING DIRECTORY RECORDS

Deleting Individual Directory Records

a.) Press **DIRECTORY**.
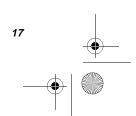
b.) Use the **◀ REVIEW ▶** keys or the **Quick Lookup Method** (see *Using a Quick Lookup Method* on page 15) to locate the record you want to delete.

c.) Press **DELETE**. You are prompted with DELETE? YES NO.

- Press **◀ REVIEW** for YES.
- Press **REVIEW ▶** for NO.

Deleting All Directory Records

a.) Press **DIRECTORY**.

b.) Use the **◀ REVIEW ▶** keys to locate any record.

c.) Press and hold **DELETE**. You are prompted with DEL ALL? YES NO.

- Press **◀ REVIEW** for YES.

● Press **REVIEW ▶** for NO.

REVIEWING AND DELETING CALL RECORDS

REVIEWING CALL RECORDS FROM THE HANDSET

a.) Press the **CALLER ID** key.

b.) Press the **REVIEW ▶** key to display the first (oldest) call record; or press the **◀ REVIEW** key to display to most recent call record.

c.) Use the **◀ REVIEW ▶** keys to move through the call log.

d.) Press **CALLER ID** to return to the idle mode.

REVIEWING CALL RECORDS FROM THE BASE

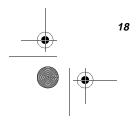From the idle mode (time and date displayed):

a.) Press the **REVIEW ▶** key to display the first (oldest) call record; or press the **◀ REVIEW** key to display to most recent call record.

b.) Use the **◀ REVIEW ▶** keys to move through the call log.

c.) The display will return to the idle mode after 25 seconds.

DELETING INDIVIDUAL CALL RECORDS

a.) Press **CALLER ID** or either **◀ REVIEW ▶** key.

b.) Use the **◀ REVIEW ▶** keys to find the record you want to delete.

c.) Press **DELETE**. DELETED appears.

DELETING ALL CALL RECORDS

a.) Press **CALLER ID** or either **◀ REVIEW ▶** key.

b.) Press and hold **DELETE**. DEL ALL? YES NO appears.

● Press **◀ REVIEW** for YES.
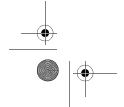
● Press **REVIEW ▶** for NO.
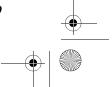
READING DISPLAY MESSAGES

The telephone informs you of status by displaying the following messages:

MESSAGE	DESCRIPTION
END OF LIST	You have reached the end of the directory or call records. Press either ◀ **REVIEW** ▶ key to see other records.
INCOMPLETE DATA	The *Caller ID* information sent from the telephone company is incomplete for this caller. There is no problem with the phone.
INTERCOM ACTIVE	The intercom between the base and handset is active.
LONG DISTANCE	The message sent is a long distance call.
MESSAGE WAITING	You have a message in your voice mailbox.
NAME UNAVAILABLE	The person is calling from an area that provides number-only *Caller ID* service, or you can be in a service area which only shows the number.
NO CALLS	There are no call records stored in memory.
NO DATA SENT	The phone did not receive *Caller ID* information from the phone company.
OUT OF RANGE	You have exceeded the maximum distance between the handset and base, or the base is not receiving power through the AC Adapter.
PAGING	This indicates find mode. The base is paging the handset.
PRIVATE	The caller has purposely chosen to block his/her caller ID information.
RECHARGE BATTERY	The handset battery is getting low. Place the handset in the base in order to recharge.
UNAVAILABLE	*Caller ID* information is not available from the caller's area.

Note: If your display shows a number only, the person is calling from an area that provides number-only *Caller ID* service, or you could be in a service area which only shows the number.

TROUBLESHOOTING

Are you having trouble with your phone? Here are some of the most common problem areas and solutions.

| SYMPTOM	CORRECTIVE ACTION
Blank or faint screen	Turn the handset on and place it in the cradle for several seconds. Ensure the handset is making contact in the cradle. Check the AC adapter. Be sure that the adapter is not damaged and that it is securely plugged into a working outlet. Also check that the wall plug is not controlled by a wall switch. Recharge or replace the battery. See *Install Battery* on page 7, for details.
Caller ID/ Caller ID on Call Waiting doesn't work properly	Verify that Caller ID service is active. Call your telephone company's business office to ensure that your services are active. You can verify that your Caller ID on Call Waiting is active by listening for a double tone which indicates that another call is being received. Check the AC adapter. Be sure that the adapter is not damaged and that it is securely plugged into a working outlet. Also check that the wall plug is not controlled by a wall switch.
Charge light does not work	Check whether the handset is making contact in the cradle. Check the AC adapter. Be sure that the adapter is not damaged and that it is securely plugged into a working outlet. Also check that the wall plug is not controlled by a wall switch.
Handset lights do not work.	Verify that the handset is turned on. Press the TALK key to test. The TALK light should come on. Recharge or replace the battery. See *Install Battery* on page 7 for more details. Check to see that you have turned on the New Call Light as a setting. See *New Call Light* on page 10 for instructions.
INCOMPLETE DATA	Call information was distorted before reaching the unit. Normal static on the telephone line can cause an INCOMPLETE DATA message. If this condition persists, check with your telephone company to ensure that there is not a problem with your phone line.
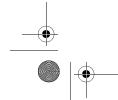
SYMPTOM	CORRECTIVE ACTION
No dial tone	Verify that the line cord is connected and secure. Check that the handset is fully charged. Move the handset closer to the base. See *Going Out of Range* on page 14.
Phone does not ring	Verify that the LINE CORD is plugged in correctly. Verify the handset Ringer Off/On switch is set On. Verify that the ring volume control on the base is turned on. Check the AC adapter. If the phone still does not ring, you might have too many communication devices hooked to a single line. A communication device can be a phone, modem, or facsimile (FAX) machine. Contact your your telephone company Business Office for help calculating the limit for your residence or business. Move the handset closer to the base. See *Going Out of Range* on page 14.
PAGE/FIND key does not page the handset	The handset is not communicating with the base. The handset is either turned off, out of range, or the battery needs recharging. Check the AC adapter.
Handset does not work	Check the AC adapter. Be sure that the adapter is undamaged and that it is securely plugged into a working outlet. Also check that the wall plug is not controlled by a wall switch. Verify that the handset is turned on. Place the telephone in the cradle for several seconds. Ensure the handset is making contact in the cradle. Recharge or replace the battery. See *Install Battery* on page 7 for more details.
Voice Mail light is on when there are no messages in the mailbox	Turn the light off manually. Press the **DELETE** key and the Voice Mail key at the same time.
Network Service keys do not work.	Check your service. Call your telephone company to ensure that you have the appropriate service turned on. Check to ensure the proper Network Service star code is being dialed. Reference Network Services insert or the front of your telephone book. See *Reprogramming Network Service Keys for One Touch Dialing* on page 12.

TROUBLESHOOTING

SYMPTOM	CORRECTIVE ACTION
NO DATA SENT	Check your service. Call your telephone company to ensure that you have *Caller ID* or *Caller ID on Call Waiting* service. Check the answering machine. Ensure that your answering machine is set to answer after two rings. Ensure you answer the call after two rings. Check Call Fowarding. Ensure that *Call Fowarding* is turned off. Contact your telephone company's Service Department if the problem continues for more than 24 hours. Your your telephone company central office may be temporarily experiencing an overload.

The **CIDCO Incorporated** Customer Service Center is located at 220 Cochrane Circle, Morgan Hill, CA 95037. We recommend that all service on the phone be performed by **CIDCO Incorporated** or an authorized repair agent.