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Report

UPS Claims Process:

| | | | | |
|-------------------------------------|-----------------------------------|--------------------------|--------------------------|--------------------------|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Damage Reported | UPS Inspects Package, if Required | Claim Authorized | UPS Reviews Documents | Claim Paid |

[View Damaged Package Confirmation](#)

Thank you for reporting a damaged package to UPS. We regret any inconvenience that this may have caused.

Claim Number: 05182783
 Tracking Number: 1Z89FF500395648458

UPS Next Steps

We will review the damage claim and may schedule a pick-up for inspection.

Your Next Steps

Please hold the package in its original packaging at the current location for 5 business days.

Tracking Number: 1Z89FF500395648458
 Ship Date: 03/06/2014
 Service: GROUND
 Weight: 8.30 LBS
 Number of Packages: 4
 Declared Value: 33.84 USD
 Status: Delivered
 Signed By: CANARY
 Delivery Date: 03/07/2014

Shipping Label Information

Shipped From:
 Prima Supply LLC
 Prima Supply
 4603 Poplar Level Rd
 LOUISVILLE, KY
 40213, US
 5028554895

Delivered To:
 HUBBARD AND CRAVENS COFFEE
 MARCIE HUBBARD
 1114 E 52ND ST
 INDIANAPOLIS, IN
 46205, US
 5028554850

Damage Information

Date Damage Was Discovered: 3/7/2014
Number of Items in Package: 24
Are any items missing?: No

Merchandise Description 1: Ancap 17122 Ceramic Espresso Cup and Saucer
Number of Items: 1
Cost to Replace: 2.85 USD

Reimburse Transportation Charges: Yes
 Transportation Charges: 6.68 USD

Total Amount Requested: 9.53 USD

Can the package be transported?: No
Current Location of Package: Delivered To Address

Delivered To Address:

HUBBARD AND CRAVENS COFFEE
 MARCIE HUBBARD
 1114 E 52ND ST
 INDIANAPOLIS, IN
 46205, US
 5028554850

Additional Damage Information

Condition of Damaged Item(s): Shattered
Package Type: Box
Was there damage to outside?: Yes
How was the package sealed?: Tape
What material was used for packing?: Bubble Wrap

Reference Information

P.O. Number: AN882458

Contact Information:

Prima, LLC
 JENNIFER MCKINNEY
 4603 Poplar Level Rd
 Louisville, KY
 40213, US
 5028554895

Primary Contact Preference

By E-mail: jennifer.mckinney@primasupply.com

Confirmation and Status Updates

E-mail: jennifer.mckinney@primasupply.com
 E-mail a confirmation to all contacts.

Document(s):

I will provide documents electronically now.

Documents: Ancap 17122 2.85.pdf, UPS 6.68.pdf
 Issuance of the claim number above or submission of required documents does not guarantee approval or payment of claim.

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