

Comigo Duo Quick User Guide



COMIGO

What's in the box?







Ethernet cable



Remote Control (including batteries and a plastic tab)

Setting up your system

Important: the power adapter is the
last one to be connected (it should be plugged-in only after the HDMI and the Ethernet cables are plugged-in)







HDMI cable:

Connect the HDMI cable to Comigo Duo and to your TV



Ethernet cable:

If you use a wired network, connect the cable to the Comigo Duo and to your router.

If you use a wireless network you will be able to set it up during the welcome process (see page 12).

Prepare the remote control:

Remove the plastic tab to enable battery contact before using your remote control for the first time



Remote control



Keyboard Side



7

Completing the setup:

- 1. Turn on your TV, make sure it's tuned to the same HDMI input your Comigo Duo is connected to
- You will either see a "Welcome" screen, or a Comigo logo screen (if so, please wait about one minute for a "Welcome" screen to appear)
- **3.** Continue following the on-screen instructions and you will be able to:
 - Set up your internet connection
 - Adjust screen size to your TV
 - * Note: During the initial setup the Comigo Duo will reset itself.
- **4.** At this stage, information and system-introduction screens will appear
- 5. Choose your Comigo Duo name
- 6. Login to your Facebook account. If you don't have a Facebook account, press "Skip". We recommend you to login later on, to enjoy the unique social and interactive features and capabilities of your Comigo Duo.

Congratulations – you are now connected!

Pressing the Up/Down arrows on the 4-way navigation keys of the Remote Control will allow you to view the list of available channels



Learn more about Comigo Duo

- Access **Multimedia** files residing on the wireless home network or on a hard drive connected to your Comigo Duo: whether it's music, photos or personal content
- **Browse** the web and enjoy the wide variety of internet based content
- Access the **VOD** library
- Access **Online Videos** to watch videos which were shared by your friends in Facebook
- **Explore** and search for friends or content and other items, whether in your personal files, VOD catalogue or in specific pre-defined websites
- **Control** your network settings, user profiles, privacy settings and more
- Enjoy some Android Apps

Please note: Comigo Duo features are constantly being enhanced and enriched.

Therefore, you will always be able to enjoy our new various features and capabilities as will be released from time to time.

All you have to do is just keep your Comigo Duo plugged in and connected to the internet so that it can download the latest software updates automatically.

Troubleshooting

- Black screen? Your TV does not display a Comigo screen? Make sure your TV input source matches the physical connection used to connect your Comigo Duo. Press the Input selection button (also called Source) on your TV or TV Remote to cycle through the various video inputs until you see a Comigo screen.
- You cannot see a picture on your TV?
 - 1. Make sure your TV is turned on
 - 2. Make sure all connectors are pushed in properly
 - **3.** Make sure that the Comigo Duo is connected to the power and turned on (front panel LED should be green)
- Cannot connect to your wireless home network during the setup?
 - For Wi-Fi operation you need to ensure that you have at least the minimum required signal strength. If you are not getting 2 or more signal-strength bars in the "wireless network" setup screen, then adjust the location of your Comigo Duo and/ or the location of your wireless router
 - 2. Make sure there are no obstructions, like cement walls, between your Comigo Duo and your wireless router
 - **3.** Make sure you select "Wireless" and not "Ethernet" on the "Network connection" screen
 - 4. Make sure you select the correct wireless router name

on the "Network connection" screen

 If your network has security-enabled then make sure you input the correct password (casesensitive)



FCC part 15.21:

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC part 15.105:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

FCC WARNING

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.

FCC ID: RGE-COMIGODUOOTT

Exposure to radio frequency energy:

This device and its antenna must not be co-located or operated in conjunction with any other antenna or transmitter. To comply with FCC RF exposure requ irements, only use supplied antenna.

The equipment complies with FCC RF exposure limits set forth for an uncontrolled environment. This equipment must be installed and operated with a separation distance of at least 20 cm from all persons.



Need more help? Go to: WWW.COMIGO.COM

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