## **Companion InPen™ Quick Start Guide**



# InPen<sup>™</sup> User manual

## **1** Introduction

Thank you for choosing InPen, the insulin pen designed to help make your insulin treatment easier. This manual will tell you how to use and handle your InPen. Read it carefully before you use your InPen.



InPen is easy to use. It delivers doses from 0.5 ( $\frac{1}{2}$ ) to 30 units of insulin. You can dial your dose one half ( $\frac{1}{2}$ ) unit at a time. If you dial too many units, you can correct the dose without wasting any insulin.

InPen connects to an optional mobile device application - the InPen Diabetes Manager Application - via Bluetooth<sup>®</sup>. The InPen transmits dose information so that the application ("app") can help you remember the number of units you received from your last injection, when the injection was taken, and other helpful information.

InPen is designed to be used with 3 mL insulin cartridges, and compatible disposable needles.

You should read this manual before use – even if you have used the InPen before. Failure to follow the instructions may result in too much or too little insulin being delivered.

DO NOT SHARE YOUR INPEN OR NEEDLES AS INFECTION OR DISEASE CAN BE SPREAD FROM ONE PERSON TO ANOTHER.

If any of the parts of your InPen appear broken or damaged, DO NOT USE. Contact your healthcare provider for a replacement.

InPen is not recommended for the blind or visually impaired without the assistance of a sighted individual trained to use it. Always carry a spare insulin delivery device in case your InPen is lost or damaged.

The CE mark on a medical device indicates that the product conforms to the provisions in the EC Directive for Medical Devices 93/42/EEC.

InPen fulfils the functional requirements and specification limits for dose accuracy according to ISO 11608-1 Pen-Injectors for Medical use, Part 1: Requirements and test methods.

## 2 Compatible Insulin and Needles

InPen is compatible with 3 mL (300 unit) insulin cartridges and disposable needles (supplied separately). Refer to the table below to determine compatible insulin and needles for use with your InPen:

InPen Model	Compatible Insulin Cartridges	Compatible Needles
InPen-100EL	Lilly Humalog <sup>®</sup> 3 mL	BD Micro-Fine™, Ultra-Fine™, Nano™
InPen-100NV	Novo Nordisk Penfill <sup>®</sup> 3 mL	Novo Nordisk NovoFine <sup>®</sup>
		BD Micro-Fine™, Ultra-Fine™, Nano™

## 3 Getting Ready

Wash your hands and make sure you have the following items available before beginning:

- InPen
- 3 mL Insulin Cartridge
- New Pen Needle
- Alcohol Swab

### 4 Preparing your InPen

#### 4.1 Steps

- 1. Pull Off Cap
- 2. Unscrew and Remove Cartridge Holder. If an insulin cartridge was previously installed, remove and dispose of it now.

Image showing unscrewing of cartridge holder

3. The Screw will be out when you get the InPen. Hold the Dose Knob and turn the Screw clockwise to screw it back into the InPen Body until it stops.

Image showing how to retract screw

Image showing fully retracted screw

- 4. Before inserting, be sure to inspect your Insulin Cartridge per the manufacturer's instructions, including checking for:
  - Correct Type
  - Expiration date
  - Visual appearance (if cloudy, manufacturer may state how to re-suspend the insulin)
  - Cracks, breaks, or other damage
- 5. Wipe the small Rubber Seal on the end of the Cartridge with an alcohol swab.
- 6. Insert the small end of the Insulin Cartridge into the Cartridge Holder.

7. Attach Cartridge Holder by pushing the Cartridge Holder and InPen Body straight together. Screw the InPen Body onto the Cartridge Holder until it is secure.

# Caution: If the Cartridge Holder is not securely attached, the cartridge may be misaligned and you may not get your full dose.

Image showing assembled pen with new cartridge

# 4.2 Important Notes

- Your healthcare provider has prescribed the type of insulin best for you. Any changes in insulin should be made only under medical supervision.
- InPen is for use only with 3 mL Insulin Cartridges.
- Only use Insulin Cartridges compatible with your InPen.
- Read and follow the instructions provided in your Insulin Cartridge Patient Information.
- Before each injection, read the Cartridge Label and be sure the InPen contains the correct Insulin Cartridge.
- The color of the InPen is not intended to indicate insulin type.
- The numbers on the Cartridge Holder give an estimate of the amount of insulin remaining in the Cartridge. Do not use these numbers for measuring an insulin dose.
- For more information on InPen and insulin, please refer to the Patient Information provided with your Insulin Cartridge or contact your healthcare provider.

#### 4.3 Frequently Asked Questions about Preparing your InPen

#### 1. What should I do if I can't attach the Cartridge Holder to the InPen Body?

Check that the Insulin Cartridge is fully inserted into the Cartridge Holder and the Screw is screwed all the way back inside the InPen. Then carefully line up the Cartridge Holder with the InPen Body and screw together until secure.

#### 2. Why do I pull the InPen apart when I try to remove the InPen cap?

Twisting the InPen Cap may have unscrewed the Cartridge Holder.

- Remove the cartridge holder and Insulin cartridge from the InPen cap.
- Place the Insulin cartridge into the Cartridge Holder and screw it back onto the InPen assembly.
- Be sure to prime the InPen again before the next use.

#### **5** Prime your InPen (Before Every Injection)

#### 5.1 Steps

#### Caution: If you do NOT prime, you may not receive too much or too little insulin.

1. Remove Paper Tab from Needle

2. Attach Needle by screwing Needle straight onto the Cartridge Holder.

Image showing needle being attached

- 3. Pull off the Outer Cap and the Inner Cap.
  - Discard the Inner Cap.
  - Keep the Outer Cap to remove the Needle after your injection.
- 4. Turn the Dose Knob to select amount to prime:
  - If using a new Insulin cartridge, set to 4 units.

Picture of dial set to 4 unit

• If using an Insulin cartridge already in use, set to 1 unit.

Picture of dial set to 1 units

- 5. Hold the InPen so the needle is pointing up and tap Cartridge to collect any air at the top for removal.
- 6. Prime the InPen by pushing the Injection Button and holding for five (5) seconds. You should see a stream of insulin. The InPen is NOT properly primed if you only see a few drops of insulin.

Picture showing correct priming: Pointed up, user pressing button, stream of insulin

7. If no stream is seen, repeat priming according to steps 4 through 6. A new Cartridge may need to be primed several times to get a stream of insulin.

Caution: If no insulin flows after several attempts, attach a new Needle, as the one on your InPen may be clogged.

# 5.2 Important Notes

- Only use Needles compatible with your InPen.
- The directions regarding needle handling are not intended to replace local, healthcare provider, or institutional policies.
- Use a new Needle for each injection. This will help ensure sterility. It will also help prevent leakage of insulin, keep out air bubbles, and reduce Needle clogs.

#### 5.3 Frequently Asked Questions about Priming Your InPen

#### 1. Why is it important to prime before every injection?

If you do NOT prime, you may get too much or too little insulin. Priming helps to ensure that the InPen and Needle are working properly. Once the InPen is properly primed, a stream of insulin will flow from the Needle. You may need to prime several times before you see a stream of insulin.

#### 2. Why can it take several attempts to prime when a new Cartridge is inserted?

There may be a gap between the Screw and the Cartridge Plunger. Repeating the priming steps will move the Screw out to touch the Cartridge Plunger. Once touching, insulin will flow from the Needle when priming.

- Repeat the priming steps until a stream of insulin is seen.
- If you are still unable to see a stream of insulin flow from the Needle, go to Question 3.

# 3. Why should I prime to a stream, and why isn't the InPen ready for use if I see a drop of insulin on the Needle tip?

Priming moves the Screw into contact with the Cartridge Plunger and gets the air out of the Cartridge. When you are priming the InPen:

- You may see a drop of insulin on the tip of the Needle when you first attach it. This only shows that the Needle is attached and not clogged. You must still prime the InPen.
- You may also see no flow at all. This may be because the Screw is moving forward to close a gap between the Screw and the Cartridge Plunger.
- If there is air in the Cartridge, the insulin may sputter or drip until all the air is removed.
- Insulin will flow as a stream only when the InPen is properly primed.
- If the Injection Button is hard to push, the Needle may be clogged. Attach a new Needle. Repeat the priming steps until a stream of insulin is seen.

If you are still unable to see a stream of insulin out of the Needle, do NOT use the InPen. Contact your healthcare provider for assistance or to obtain a replacement.

#### 4. What should I do if I have an air bubble in the Cartridge?

Priming your InPen will remove air. Hold the InPen so that the Needle is pointing up, and tap the Cartridge gently with your finger so any air bubbles can collect near the top. Repeat the priming steps until a stream of insulin is seen. A small air bubble may remain in the Cartridge after completion of the priming steps. If you have properly primed the InPen, this small air bubble will not affect your insulin dose.

#### 5. Why does no drop of insulin appear at the needle tip when I check the insulin flow?

The needle may be blocked.

• Screw on a new needle

• Check the insulin flow until a drop of insulin appears at the needle tip

### 6 Selecting Your Dose

#### 6.1 Steps

1. Select your dose by turning the Dose Knob until the desired dose is lined up with the Dose Indicator. Half units are shown as lines between the numbers.

Image of a user adjusting knob. Highlight the dose indicator window

If you select a wrong dose, simply change it by turning the dose button in either direction. If you change your mind and do not want to inject a dose, you may adjust the knob back to the 0 set point. No insulin will be dispensed until you press the button.

# 6.2 Important Notes:

You cannot select a dose larger than 30 units. If you need more than 30 units, you must divide your dose into two injections.

#### 6.3 Frequently Asked Questions about Selecting Your Dose

#### 1. How do I read the dose indicator?

The InPen can be adjusted in steps (increments) of 0.5 ( $\frac{1}{2}$ ) units. Read the numbers shown in the indicator window to see the current dose setting. If the indicator is between numbers, this means that it is set at a  $\frac{1}{2}$  unit step between the numbers. For example, the line between 2 and 3 indicates 2.5 (2  $\frac{1}{2}$ ) units. See Table 1 below for more examples

Set to <b>0 units</b> . The indicator line is aligned with the "0" mark, which means nothing will happen if the button is pressed. Store the InPen this way.	0 ×
Set to <b>½ unit</b> . This is the smallest dose setting possible.	
Set to <b>1 unit</b> . The indicator line is lined up with the number "1".	/2 1
Set to <b>2.5 units</b> . The indicator line is on the mark between the "2" and "3".	3

Table 1

Set to **30 units**. This is the maximum dose setting possible.



#### 7.1 Steps

1. Insert the needle into your skin as your healthcare provider has instructed you.

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2. To inject your insulin, place your thumb on the Injection Button, then slowly and firmly push the button until it stops moving.

Image of injection, showing thumb pressing button and 5 second stopwatch icon

3. Continue to hold the button for 5 seconds and then remove the Needle from your skin. Check to make sure you see a 0 in the Dose Window to confirm you received the complete dose.

Note: It is possible to set a dose larger than the amount of insulin left in the Cartridge. At the end of an injection, the number in the Dose Window should be 0. If it is not, this number is the amount of insulin you did NOT receive. Remember this number, because you will need to install a new cartridge and inject this much insulin to complete your full dose.

4. After you remove the needle from the skin a drop of insulin may appear at the needle tip. This is normal and has no effect on the delivered dose.

# Note: To prevent air from entering the Cartridge, do not store the InPen with a Needle attached.

5. Place the cap back onto the Needle, and remove the capped Needle by twisting it off.



- 6. Put the used Needle in a sharps container or a hard plastic container with a secure lid. Do not throw needles directly into your household trash.
- 7. Do not recycle the container of used needles. The full container must be disposed of according to your state and local laws.

Note: For information on how to dispose of the container properly, ask your healthcare provider about options available in your area or go to the FDA website at: www.fda.gov/safesharpsdisposal

8. Replace the cap on your InPen.

# 7.2 / Important Notes

- You must PUSH the Injection Button straight down for the dose to be delivered.
- You will NOT receive your insulin by turning the Dose Knob.
- Do not attempt to change the dose while injecting.
- Always remove the used needle after each injection and store the InPen without a needle attached. This prevents contamination, infection, and leakage of insulin and will ensure accurate dosing.
- Always put the InPen cap back on after every use.
- Caregivers should be most careful when handling used needles to avoid hurting themselves.

#### 7.3 Frequently Asked Questions about Injecting the Dose

#### 1. Why does the InPen not deliver any insulin when I turn the dose button to inject?

Turning the dose button will not deliver insulin. You have to press the dose button to inject.

#### 2. Why is it difficult to push the Injection Button when I try to inject?

- Your Needle may be clogged. Try attaching a new Needle, and then prime the InPen.
- Pushing the Injection Button down quickly may make the Button harder to push. Pushing the Button more slowly may make it easier.
- Using a larger diameter Needle will make it easier to push the Injection Button during injection. Ask your healthcare provider which Needle is best for you.

If none of the above steps resolves the problem, your InPen may need to be replaced.

Your Injection Button may become harder to push if the inside of your InPen gets dirty with insulin, food, drink or other materials. Following the HANDLING AND STORAGE instructions below should prevent this.

#### 3. Why doesn't the Dose Knob go to zero when I inject my dose?

This can happen if the Insulin Cartridge does not have enough insulin left in it for your entire dose, or if the needle has become clogged. To get the rest of your dose:

- The number in the Dose Window is the amount you did NOT receive. Remember this number, because you still need to inject this much to complete your dose.
- Adjust the knob back to the "0" setting.
- Remove the Needle from the InPen.
- If the cartridge is empty, replace it with a new cartridge. If it is not empty, it is likely the needle was clogged.

- Install a new Needle.
- Prime the InPen until a stream of insulin is observed.
- Complete your dose by dialing the amount that you did NOT receive and inject only this amount.
- If you are not sure whether you have received your full dose, you should check your blood glucose level more frequently.

### 8 How Much Insulin is Left in Your InPen?

The cartridge scale shows an approximate number of units left in the Cartridge.

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Image of insulin scale with a
                             Image of insulin scale with an
full cartridge
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It is ok to set a dose greater than the amount of remaining insulin. The InPen will deliver as much insulin as is left in the cartridge and then you can complete the dose with a new cartridge. Refer to the INJECTING THE DOSE section above.

empty cartridge

#### 9 **Replacing a Used Insulin Cartridge**

Be sure the needle has been removed and disposed of properly.

Follow the instructions in PREPARING YOUR INSULIN INPEN section above. Dispose of the used cartridge before installing a new one.

## 10 Handling and Storage of Your InPen

When an Insulin Cartridge is installed in your InPen, store your InPen at room temperature. Refer to your insulin manufacturer or literature that came with your insulin for information from on how to store the cartridges and how long to keep them.

Remove the Needle after every use. Do not store the InPen with the Needle attached.

Do not store the InPen in a refrigerator.

Keep your InPen in its case when possible. In the case you can also store:

- an extra Insulin cartridge ٠
- ٠ extra disposable needles

Clean your InPen as needed only with a soft cloth moistened with water, being careful not to get water inside. Never submerge the InPen or use any cleaning agents other than water. If you get insulin on your InPen, clean it off right away.

#### Important Notes 10.1 /

Your InPen is designed to work accurately and safely, but you must still take good care of it.

- Only use your InPen as described in this manual.
- Handle it with care and do not drop it or knock it against hard surfaces.
- Do not try to wash, soak, or lubricate your InPen as this may damage it.

- Keep it away from direct sunlight, water, dust, and dirt.
- Do not expose your InPen (without cartridge) to temperatures below -25 °C (-13°F).
- Do not try to repair a broken InPen
- The battery lasts for one (1) year after activation and cannot be replaced.

When the battery runs out and the InPen can no longer communicate with the Application, contact your supplier to purchase a new InPen.

#### Frequently asked Questions about Caring for your InPen

- 1. What should I do if my InPen has been dropped or knocked against a hard surface, or if I am not sure that it is working properly?
  - If you suspect that your InPen has been damaged or may not be working properly, discontinue using it immediately, and contact your healthcare provider.
  - If you choose to continue using your InPen, check that the Insulin cartridge is not damaged (see the information provided with the Insulin cartridge) and install a new needle.
  - Some disposable needles are supplied with a cap that may be filled to verify the correct volume of insulin is being dispensed. This may be used for added confirmation that the InPen is functioning properly. Refer to the Patient Information provided with the Needle for information on this feature.

### **11 Replacement**

Your InPen has been designed to be used for up to 1 year after first use. Record the date your InPen was first used here: \_\_\_\_/\_\_\_\_. Contact your healthcare provider to get a prescription for a new InPen when the year is complete.

### **12** Disposal

Your InPen contains a lithium battery and electronic parts, so you should not throw it out with your household waste, but do so in a safe and environmentally correct way:

- Remove the needle and cartridge, and throw them away as your doctor or nurse has instructed you.
- Throw your InPen away as specified by your local authorities.

## **13 SUPPLEMENTAL INFORMATION**

#### **13.1 Essential Performance**

Essential performance of the following components of the InPen has been determined to be safe operation and recovery from performance interruption with a restart and/or reset of the unit.

#### 13.2 Electromagnetic Compatibility Declarations

#### **Electromagnetic Emissions**

The InPen is intended for use in the professional healthcare and home healthcare environments. RF Emissions Limits and Methods of Measurement per: FCC Part 15B; ETSI EN 301 489-3 V1.5.1 and ETSI EN 301 489-27 V1.1.1, CISPR 11 and IEC60601-1-2.

Emission Test	Class/Group	Electromagnetic Environment Guidelines	
Radio frequency emissions	Group 1	The system uses RF energy to communicate with an	
CISPR 11		optional application (Bluetooth Low Energy).	
RF emissions	Class A	The system is suitable for use in the professional	
CISPR 11		healthcare and home healthcare environments.	
Power Line Harmonic emissions	Class A		
EN 61000-3-2			
Conducted Emissions	Class B		
EN 55022			
Power Line Flicker	Criterion A	The system is suitable for use in the professional	
EN 61000-3-3		healthcare and home healthcare environments.	

#### **Electromagnetic Immunity**

The InPen is intended for use in the professional healthcare and home healthcare environments. Electromagnetic Immunity tests in accordance with requirements of ETSI EN 301 489-3 V1.5.1 and ETSI EN 301 489-27 V1.1.1 and IEC/EN 60601-1-2. **Immunity Test** Test Level EN 60601 Electromagnetic **Compliance Level Environment Guidance** Electrostatic discharge ±2, 4, 8 kV contact ±8 kV contact The relative humidity (ESD) ±2, 4, 8, 15 kV air ±15 kV air should be at least 5%. EN 61000-4-2 Class C Electrostatic discharge may result in temporary loss of function, requiring the user to restart or reset the system. Electrical fast ±2 kV for power ±2 kV for power supply Mains power quality should transient/burst supply lines lines be that of the typical public EN 61000-4-4 ±1 kV for (no input/output lines) low voltage power supply. input/output lines Class B The RCC contains a battery ±1 kV differential mode Surge ±1 kV differential that must be charged for EN 61000-4-5 mode ±2 kV common mode use without mains power. ±2 kV common mode Class A Voltage dips, short <5% UT for 0.5 cycle <5% UT for 0.5 cycle interruptions and 40% UT for 5 cycles 40% UT for 5 cycles variation on power 70% UT for 25 cycles 70% UT for 25 cycles, supply lines Criterion B & C EN 61000-4-11 **Magnetic Fields** 30 A/m 3 A/m

Radio Frequency	3 Vrms	3 Vrms	See the following table.		
Common Mode	150 kHz-80 MHz	150 kHz-80 MHz	Recommended Separation		
EN 61000-4-6			Distance between RF		
			Transmitters and the InPen.		
Radiated RF	28 V/m	3 V/m			
IEC 61000-4-3	80 MHz-2.5 GHz	80 MHz-2.5 GHz			
<b>Note:</b> UT is the mains voltage prior to application of the test level.					

#### **Recommended Separation Distances Between RF Transmitters and the InPen**

The InPen is intended for use in the professional healthcare and home healthcare environments. The user of the device can help prevent electromagnetic interference by maintaining a minimum distance between the transmitter (portable and mobile RF equipment, fixed transmitters for cordless/cellular phones, AM/FM/TV broadcast) and any part of the system as recommended below.

Maximum output power	Minimum Separation between transmitter and system [m]			
of transmitter [W]	150 kHz-80 MHz	80 MHz-800 MHz	800 MHz-2.5 GHz	
	$d = \frac{3.5}{28}\sqrt{P}$	$d = \frac{3.5}{28}\sqrt{P}$	$d = \frac{7}{28}\sqrt{P}$	
0.01	0.0125	0.0125	0.025	
0.1	0.0395	0.0395	0.079	
1	0.125	0.125	0.25	
10	0.395	0.395	0.79	
100	1.25	1.25	2.5	
1000	3.95	3.95	7.9	
10000	12.5	12.5	25	

**Guidance:** Electromagnetic propagation is affected by absorption and reflection from structures, objects, and people. As such, these guidelines may not apply in all situations. If abnormal performance of the system is observed, additional measures may be necessary, such as re-orienting or relocating the system.

#### **Declaration of Conformity**

Companion Medical declares that this product is in conformity with the essential requirements of Directive 1995/5/EC on Radio and Telecommunications Terminal Equipment and Council Directive 93/42/EEC of 14 June 1993 concerning medical devices (M5).

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