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REVIEW COPY ⸺
2008 (mgm)**, Supplement** (supplement)**,** Market: **USA** (fus)

Introduction

WHAT IS SYNC™?
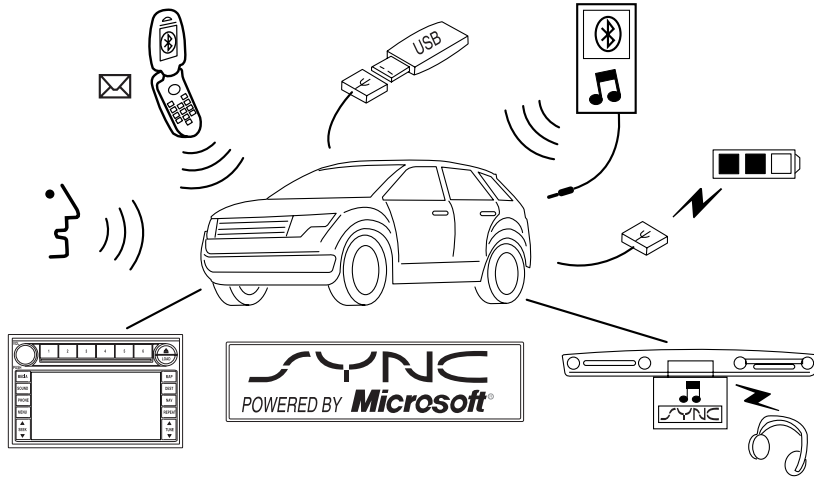
Thank you for purchasing ⌁⌁YNC ; a hands-free communications and entertainment system which allows you to send and receive phone calls and text messages as well as to connect to your media devices such as an iPod®, USB flash devices (memory sticks), Bluetooth® audio devices and more. This technology allows you to be fully connected and completely mobile at the same time.

⌁⌁YNC literally 'syncs' up with all other multimedia systems in your vehicle. Devices must be Bluetooth® enabled and be connected to the vehicle's system. Your cell phone must simply be on and need not be in a cradle or connected to anything. You can also use a headset which came with your cell phone. These features allow you to have 'hands free' conversations while enabling you to focus your attention on the road.

Please feel free to visit our web site at www.SyncMyRide.com.

SYSTEM FEATURES

- Automatic connection to your Bluetooth® enabled cellular phone to use as a hands free system

- Send and receive calls and text messages

- Easy to use Voice Recognition (VR) which allows you to interact with the system, providing real hands free access

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Introduction

- Pair up to 12 Bluetooth® enabled devices to the system and easily switch between devices
- Allows you to search for and play specific artists, genres, albums and tracks
- Sophisticated digital noise reduction for quiet phone calls, even during highway-speed driving
- Audio is played through your vehicle audio system for high quality sound and automatically mutes and pauses the playing media during incoming and outgoing calls
- Choose from three unique ring tones
- Call waiting, call forwarding, multiparty calls, privacy mode and call hold
- Select from multiple languages — English, French, Spanish
- Use in conjunction with your audio, steering wheel controls, navigation system (if equipped) and DVD system (if equipped)
- Security stowage inside console
- Allows you to charge any devices using your USB port

HOW TO USE THIS SUPPLEMENT

CIMS_#1615505
com_howtouse   itdseq=3

In familiarizing yourself with this system, some notes that may be helpful while using this supplement:

- **Pairing:** Throughout this supplement, you will see the word 'Pair' and 'Pairing' often. This is a term many cellular phones and playing devices use to refer to the procedure they must go through to wirelessly communicate with another system. This typically includes a PIN number to ensure that they are connecting to the correct device. Your SYNC system will 'Pair' with your cellular phone and any other musical device to allow them to communicate with each other. This pairing process should be covered in the Owner's manual of your cellular phone or other device. Please ensure that you refer to those specific instructions as each phone and device will vary in specific steps.

- **Voice recognition:** Your SYNC system is equipped with an interactive Voice Recognition system capable of communicating through prompts, audible tones as well as clarification questions and confirmations. For a more complete listing of Voice Recognition commands, please refer to the *Voice recognition* chapter.

- **System differences:** Your vehicle may have a variety of different option packages. Due to this, you may notice slight differences in

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Introduction

menu listings or displays. (For example, a text message or menu listing could display in slightly different ways on different systems) This is normal.

- **Return:** Every nested menu in the SYNC system has a RETURN option. You can select this option at any time to take you back to the previous menu. This listing will not be addressed in every procedure.

- **Text advancing:** Your SYNC system will automatically advance the display by 12 characters when you push the TEXT button on the audio system.

- **Long list browsing:** Your SYNC system has a long list browsing feature which means the system will categorize large groups of data from your phone book or media device into alphabetical categories. The number of categories will vary depending on the number of entries. When there are only 25 listings, the system will display the information in a flat file mode (no categories).

- **Phone dependent features:** While your SYNC system has a variety of features, many of them are dependent on your cellular phone's functionality. If the cellular phone you have paired and are using with your SYNC system does not support these features, they will not work. Some of these features include: text messaging, automatic phone book download, disengaging privacy mode and transferring back to SYNC, putting a call on hold, accessing call history and in —band ringing.

- **Speed dependent features:** For your safety, some SYNC functions cannot be completed when the vehicle is traveling at speeds greater than 3 mph.

QUICK START — HOW TO GET GOING

This section will give you a brief summary on how to start using your SYNC system. For further information, please refer to the appropriate chapters.

Pairing your phone for the first time using your audio system

For directions on pairing your phone for the first time using your navigation system, refer to the *Navigation interaction* chapter.

Note: For your safety, this procedure cannot be completed when the vehicle is traveling at speeds greater than 3 mph. Please read all safety information prior to operating the system.

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Introduction

The first thing you must do to use the system is to 'pair' your Bluetooth® enabled phone with your vehicle's ⌐YNC system. This process allows your phone to wirelessly communicate with the hands-free ⌐YNC system and ensures that other phones cannot inadvertently do so. To pair your phone for the first time:

1. Ensure that the vehicle ignition and audio system are ON.

2. Press ☎ to enter the phone menu. The system will attempt to connect and the display will indicate no phone is paired.

3. Press OK. ADD DEVICES will appear in the menu.

4. Press OK to confirm your selection and enter the ADD DEVICES menu. The system will aide you with voice prompts to complete the process.

5. When FIND SYNC appears in the display, press OK. The system will 'look' for your device and the display will show SYNC FOUND. A six digit PIN will appear in the display.

6. Enter that PIN in your phone when prompted (if your phone supports this function).

7. If the pairing goes through, the display will read the PHONE NAME and then CONNECTING. If the connection is successful, the display will read CONNECTED and then ask you if you want to set this phone as a PRIMARY phone. (Setting your phone as a primary means the system will automatically attempt to connect to this phone every time the ignition is turned on). Press OK to enter the menu.

8. The display will ask you to verify you want to set the phone as a primary. Press OK for yes.

9. If you selected this as your primary phone, the system will ask if you would like to DOWNLOAD your cellular phone's phone book and call history.

10. Press OK for yes.

11. If you choose YES, the display will indicate the information is downloading. The display will then either read PHONBOOK ERROR (if there was an error found), PHONEBOOK FULL, PHONEBOOK DOWNLOADED or PHONEBOOK NO ENTRIES. The system will then take you back to the main menu.

Note: Your setting for the phone book will be saved in the system. If you choose to download the phone book, the phone book will downloaded each time your phone is reconnected to the system (upon each ignition cycle).

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Note: Depending on the size of your phone book, it may take a few moments for the system to fully download the entire phone book.

You may pair up to 12 phones with your SYNC system. When the vehicle ignition is turned ON, the SYNC system will automatically begin to search for the primary paired phone, and, if present, will attempt to reconnect to that phone. If this phone is not available, the system will attempt to connect to the most previously paired phone. If no phones have been paired to the system or if none of the paired phones are available, the display will read NO PHONE when PHONE is pressed.

Phone book entries: Once the SYNC system connects to your Bluetooth® enabled phone, you can download your cellular phone book and call history (if your phone supports these functions). The system can support up to 2,000 entries per each paired phone.

Note: Phone book and call history information are not available to view through the multimedia system unless the phone is connected.

SAFETY INFORMATION

CIMS #1619108
com_safety-info   itdseq=6

⚠ Driving while distracted can result in loss of vehicle control, accident and injury. Ford strongly recommends that drivers use extreme caution when using any device that may take their focus off the road. The driver's primary responsibility is the safe operation of their vehicle. Only use cell phones and other devices not essential to the driving task when it is safe to do so.

Read all of the safety and operating instructions before operating the system and retain for future reference.

Do not attempt to service, repair or modify your SYNC system. See your authorized dealer.

Ensure that you review User Manuals for your cellular phones, iPod®, memory sticks, etc. before using with your SYNC system.

Do not operate playing devices if the power cords and/or cables are broken, split or damaged. Carefully place cords and/or cables where they will not be stepped on or interfere with the operation of seats and/or compartments.

Do not leave playing devices in the vehicle in extreme conditions as it could cause damage. Refer to the Owner Manuals for further information.

For your safety, some SYNC functions are speed dependent and cannot be performed when the vehicle is traveling at speeds greater than 3 mph.

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System interaction

HOW SYNC™ INTERACTS WITH OTHER SYSTEMS IN YOUR VEHICLE

Your vehicle is equipped with the ⁓ᵞᴺᶜ system. The location of the ⁓ᵞᴺᶜ badge may vary from vehicle to vehicle.

Your ⁓ᵞᴺᶜ system will interact with your audio system, steering wheel controls, DVD system (if equipped) and navigation system (if equipped). ⁓ᵞᴺᶜ allows you to make hands free calls and search for your favorite music, among many other features. You may have any of the following audio systems or steering wheel controls, depending on the option package on your vehicle. The Navigation and DVD systems are covered in separate chapters as they are optional features.

Audio systems

One way to access and operate your new ⁓ᵞᴺᶜ system is through the audio system. Through a series of menus and selections you can connect your phone to the system, send and receive calls, download your cellular phone book, as well as using the many other phone and media features of the system. As the option package in your vehicle may vary, so may certain button presses, displays and / or menu options. For example, depending on your audio system, you may need to 'speak' certain digits to the system when placing a call.
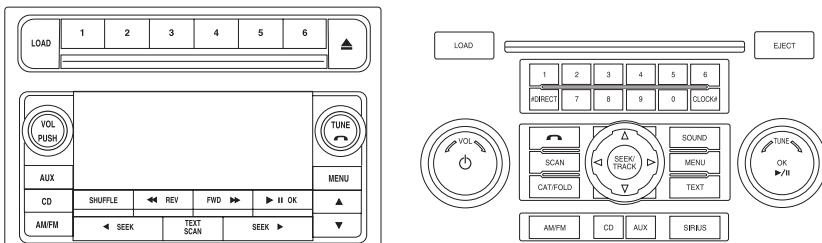
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System interaction

You may have one of the following systems:
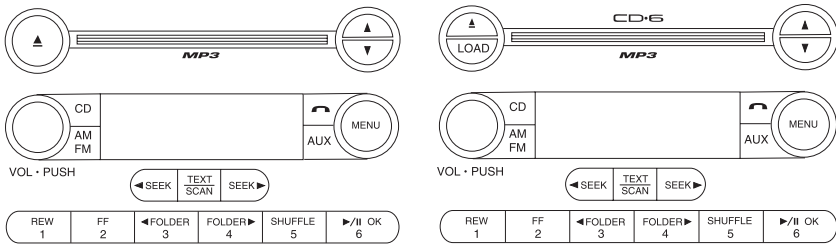
art=expec109_a

art=expec108_b

STEERING WHEEL CONTROLS

**CIMS #1618417 com_swc-title
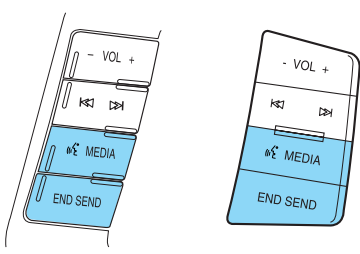itdseq=9**

Your vehicle is equipped with special steering wheel controls which will further assist you in navigating through menus and selections in your ⌐ᐟYNᑕ system. You can use your steering wheel controls to access most ⌐ᐟYNᑕ features.

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System interaction

With these steering wheel controls, press ⊪ to activate the voice recognition feature.
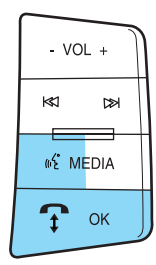Press SEND to send a call and END to end a call.

With these steering wheel controls, press VOICE to activate the voice recognition feature.
Press SEND to send a call and END to end a call.
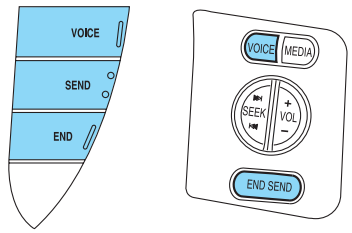
With these steering wheel controls, press ⊪ to activate the voice recognition feature.
Press ☎ to send a call or text message. Press and hold to hang up a call or end a text message.

The following chart is a quick summary of your radio and steering wheel controls as well as their function. Please refer to the main chapters for further information.

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System interaction

Radio control	Steering wheel control	Function	Notes
☎	☏ ☎	Press to activate SYNC hands free calling. Press to answer an incoming call.	Press and hold to hang up on an active call. Press while in phone mode, but not in an active call to exit phone mode.
—	SEND	Press to send a call, text message, to put a call on hold and answer another call, or to initiate a multi-party call.	
—	END	Press to end a call or action.	
—	VOICE	Press to activate Voice Recognition.	Refer to the *Voice recognition* chapter for further information.

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System interaction

Radio control	Steering wheel control	Function	Notes
—	(((ᶜ	Press to activate Voice Recognition.	Refer to the *Voice recognition* chapter for further information.
◀ SEEK, SEEK ▶	—	Press to scroll through various menus and selections.	
OK	—	Press to confirm your selection and enter various menus.	
▲ / ▼ TUNE knob	—	Press to scroll through various menus and selections. Turn the tune knob to scroll through various menus and selections	
AUX	MEDIA	Press repeatedly to access SYNC phone or SYNC media modes.	

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System interaction

Radio control	Steering wheel control	Function	Notes
TEXT	—	?	

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Phone features

HOW SYNC™ INTERACTS WITH YOUR CELLULAR PHONE

Hands free calling is one of the main features of your SYNC
system. SYNC works in conjunction with your cellular phone to offer
many options within your phone menu.

To access your phone menu:

1. Press 🕾 on your audio system.

2. When one of the selections appear in the display, press ◀ SEEK ▶
or ▲ /▼ to access the next selection.

• PHONE MENU

• PHONE REDIAL

• CALL HISTORY

• PHONE BOOK

• TEXT MESSAGE

• PHONE SETTINGS

• APPLICATIONS

• SYSTEM SETTINGS

Note: PHONE MENU will appear as a temporary display to show you are
in the phone menu.

Phone redial

Phone redial will prompt your Bluetooth® enabled cellular phone to
redial the last number called.

1. Press 🕾 on your audio system to enter phone mode.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until PHONE REDIAL
appears in the display.

3. Press OK on your audio system to confirm the selection.

4. The display will read REDIAL?. Press OK to confirm. The display will
read REDIALING . . . . as it is placing the call.

Once connected, the system will display either the NAME of the person
you are calling, the # of the preset in which the number is stored or
UNKNOWN if no information is known. For further information on calling
options such as Privacy, hold, and Multicalls, please refer to *Active
calling options* later in this section.

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Phone features

Call history

While using your hands free ᔕYNC system, you can access any previously dialed, received or missed calls while your Bluetooth® enabled phone has been connected to your ᔕYNC system. Your call history will hold five entries in each folder, incoming, outgoing and missed.

1. Press ☏ on your audio system to enter phone mode.

2. Press ◀ SEEK ▶ or ▲/▼ repeatedly until CALL HISTORY appears in the display.

3. Press OK on your audio system to confirm the selection.

4. Press ◀ SEEK ▶ or ▲/▼ repeatedly to cycle through INCOMING CALLS, OUTGOING CALLS or MISSED CALLS.

5. Press OK on your audio system when the desired selection appears in the display.

6. Press ◀ SEEK ▶ or ▲/▼ repeatedly to cycle through the desired calls.

Accessing your phone book

When you pair your phone to your ᔕYNC system, you can choose to download your cellular phone book. The system can support up to 2,000 entries.

Once you download your Bluetooth® enabled cellular phone book, the system will retain the information and allow you to build your ᔕYNC information from there. (If you select to download your cellular phone book again, it will delete all previously held information.) You can also choose to delete a contact or the entire phone book. Refer to *Modifying your phone book and call history* for further information.

1. Press ☏ on your audio system to enter phone mode.

2. Press ◀ SEEK ▶ or ▲/▼ repeatedly until PHONE BOOK appears in the display.

3. Press OK on your audio system to confirm the selection. If there are fewer than 25 listings, the system will list them in flat file mode and they will not be put into categories. If there are more than 25 entries listed, the system will break them out into categories of AAAAA-MMMMM through MMMMN — ZZZZZ. The number of categories will vary depending on the number of entries.

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Phone features

4. . Press◀ SEEK▶ or ▲ /▼ repeatedly to cycle through these categories until the desired category appears in the display.

5. Press OK to confirm.

6. Repeat the process using ◀ SEEK▶ or ▲ /▼ to cycle through to the chosen listing.

7. Press OK to confirm.

8. Once the desired entry is reached, you can choose to call (using your audio controls, steering wheel controls or voice commands) or to delete the entry. For further information on deleting an entry, refer to *Modifying your phone book and call history.*

Text messaging ✉

CIMS #1615502
com_text-message
itdseq=17

Your ᔆYNC system will allow you to text message providing that your cellular phone supports text messaging. The system will hold up to 99 messages. To access the text messaging menu:

1. Press ☏ on your audio system to enter phone mode.

2. Press ◀ SEEK▶ or ▲ /▼ repeatedly until TEXT MESSAGE appears in the display.

3. Press OK on your audio system to confirm the selection. If the system senses that your cellular phone does not support text messaging, NO TEXT PHONE will appear in the display and the system will return you to the main menu.

4. INBOX XX will appear in the display showing the number of messages in your inbox.

5. Press ◀ SEEK▶ or ▲ /▼ repeatedly to cycle through :

- **SEND NEW TEXT:** Allows you to send new text messages.
  Note: This is a speed dependent feature. The vehicle must be traveling no faster than 3 mph to use this feature.

- **DOWNLOAD UNREAD:** Allows you to download your unread text messages. Once the messages are downloaded, they will be noted as 'read' in your Bluetooth® enabled phone.

- **DELETE ALL:** Allows you to delete all current text messages from the system.

- **RETURN:** Select to return to the previous menu.

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Phone features

6. Once your desired selection appears on the screen, press OK to confirm your selection.

Refer to the specific section below for further details on these options.

Sending new text messages

Your ⌒⊻ℕ⊏ system has a set of 15 predefined text messages. (Text messaging is only operational if supported by your Bluetooth® enabled phone.)
Note: This is a speed dependent feature. The vehicle must be moving less than 3 mph to use this feature.

To access and choose from these messages:

1. Press ☎ on your audio system to enter phone mode.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until TEXT MESSAGE appears in the display.

3. Press OK on your audio system to confirm the selection. If the system senses that your cellular phone does not support text messaging, NO TEXT PHONE will appear in the display and the system will return you to the main menu.

4. INBOX XX will appear in the display showing the number of messages in your inbox.

5. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until SEND NEW TEXT appears in the display.

6. Press OK to confirm. The system will now allow you to cycle through the list of 15 possible text messages.

7. Press ◀ SEEK ▶ or ▲ /▼ repeatedly to cycle through the following messages:

- Can't talk right now
- Where are you?
- Thanks
- Can't wait to see you
- B there in 30 minutes
- Too funny
- Call U later

- Call me
- I need more directions
- I'm stuck in traffic
- B there in 10 minutes
- I love you
- Yes
- No

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Phone features

- Why?

Note: Your text messages may vary somewhat from system to system. For example, your system may have the text message 'C U in 5 minutes' instead of 'B there in 5 minutes'. This is normal and should not be cause for concern.

8. When the desired listing appears on the screen, press OK to confirm the selection. Once you know the message you want to send, you will now tell to whom you are sending the message.

9. Press ◀ SEEK ▶ or ▲ /▼ repeatedly to cycle through:

PHONE BOOK : Allows you to select a name within your phone book to send the message.

CALL HISTORY: Allows you to select from your recent calls.

ENTER NUMBER: Allows you to manually enter the phone numbers with audio systems with 10 memory present (Focus only).

10. When the desired selection appears in the display, press OK to confirm and use ◀ SEEK ▶ or ▲ /▼ to cycle through the selections to reach the desired phone number.

11. The display will read SEND MESSAGE? Press SEND on the steering wheel controls to confirm. The display will read MESSAGE SENT if the message was sent. The display will read SEND ERROR if there was an error and the message was not sent.

12. The system will take you back to your inbox.

Each text message sent by your ⌐ʏɴⲥ system will be followed by the phrase, "This message was sent from my __". The message will say either Ford, Lincoln or Mercury, depending on your vehicle.

Downloading your unread text messages

**CIMS #1623877
com_dwnld-msg
itdseq=19**

1. Press 🕾 on your audio system to enter phone mode.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until TEXT MESSAGE appears in the display.

3. Press OK on your audio system to confirm the selection. INBOX XX will appear in the display showing the number of messages in your inbox.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until DOWNLOAD UNREAD appears in the display.

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Phone features

5. Press OK to confirm your selection. The display will read RETRIEVING SMS. If the download was not successful, the display will read DOWNLOAD FAILED.

6. Once the messages have been retrieved, the system will take you into your inbox to allow you to view your messages.

7. Use ◄ SEEK ► or ▲/▼ to cycle through the messages.

Deleting all your text messages

1. Press ☏ on your audio system to enter phone mode.

2. Press ◄ SEEK ► or ▲/▼ repeatedly until TEXT MESSAGE appears in the display.

3. Press OK on your audio system to confirm the selection. INBOX XX will appear in the display showing the number of messages in your inbox.

4. Press ◄ SEEK ► or ▲/▼ repeatedly until DELETE ALL appears in the display.

5. Press OK to confirm your selection. The display will read ALL TEXT DELETED and the system will return you to your TEXT MESSAGE menu.

Incoming new text message

You can, at any time, receive an incoming text message. When you are being sent a text message, an audible tone will sound and NEW MESSAGE will appear in the display.

1. Press OK to receive and open the text message or do nothing and the message will go into your missed calls folder. The display will show the NAME of the sender and the DATE it arrived. Press OK again and the system will 'read' you the message as you are not able to view the message. You can then choose whether you'd like to reply or forward the message.
Note: Forwarding a text message is a speed dependent feature and can only be done when the vehicle is traveling at 3 mph or less.

2. Use ◄ SEEK ► or ▲/▼ to cycle through and select from REPLY TO MESSAGE or FORWARD MESSAGE.

3. When the desired selection appears in the display, press OK.

If you choose REPLY TO MSG, the system will take you back to the text messaging menu and allow you to again cycle through the 15 preselected messages to send.

CIMS #1623878
com_delete-txtmsg
itdseq=20

CIMS #1623879
com_incoming-txt
itdseq=21

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Phone features

If you choose FORWARD MSG, the system will take you to your calling options and allow you to select to forward the message to anyone in your PHONE BOOK, CALL HISTORY, or you can ENTER NUMBER to send to someone not listed in either section.
Note: Forwarding a text message is a speed dependent feature and can only be done when the vehicle is traveling at 3mph or less.

Phone settings

Under the phone settings menu on your ⚲YNC system, you can view the status of your paired phone, select from various ring tones, select message notification, change phone book entries and auto download your cellular phone book among other features. To access the phone settings menu:

1. Press 📞 on your audio system.

2. Press ◀ SEEK ▶ or ▲/▼ repeatedly until PHONE SETTINGS appears in the display.

3. Press ◀ SEEK ▶ or ▲/▼ repeatedly to cycle through the following selections:

- **PHONE STATUS:** Shows you the provider, name, signal power, battery power and roaming status of the connected phone.
- **SET RINGER:** Select from three ring tones or your own cellular phone ring tone.
- **MESSAGE NOTIFY:** Choose whether to be notified when a new text message arrives.
- **MODIFY PHONEBOOK/CALL HISTORY:** Allows you to add contacts, delete contacts, delete phone book, delete call history, or download your cellular phone's phone book.
  Note: Modifying the phone book and/or call history are both speed dependent features and cannot be operated when the vehicle is traveling at speeds greater than 3 mph.
- **AUTO DOWNLOAD:** Choose whether to have the ⚲YNC system automatically download your cellular phone book every time your phone connects to the system.

Note: If you choose to auto download your phone book, this will erase any changes or additions you've made to the ⚲YNC phone book.

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Phone features

Phone status

This feature allows you to view the name of your paired phone, the provider, signal strength and battery strength and roaming status. To view your phone's status:

1. Access the phone status menu by pressing ☎ on your audio system.

2. Press ◄ SEEK ► or ▲ /▼ repeatedly until PHONE SETTINGS appears in the display.

3. Press OK to confirm selection. This will take you into the Phone settings menu.

4. Press ◄ SEEK ► or ▲ /▼ repeatedly until PHONE STATUS appears in the display.

5. Press OK to confirm and enter the Phone status menu.

After viewing any of these selections, press OK to return to the Phone Status (PHONE STATUS) menu.

Setting a ring tone

You can select from three saved ring tones or from your cellular phone's ring tones. Depending on your phone, you may be able to have a ringer set on your SYNC system to notify you of an incoming call as well as having your cell phone's ringer activated. Please refer to your individual phone manual for further instructions. To access your ringer options:

1. Press ☎ on your audio system.

2. Press ◄ SEEK ► or ▲ /▼ repeatedly until PHONE SETTINGS appears in the display.

3. Press OK to confirm selection. This will take you into the Phone settings menu.

4. Press ◄ SEEK ► or ▲ /▼ repeatedly until SET RINGER appears in the display.

5. Press OK to confirm and take you into the ringer menu.

6. Press ◄ SEEK ► or ▲ /▼ repeatedly to cycle through RINGER 1, RINGER 2, RINGER 3 and PHONE RINGER. As you cycle through the ring tones, the system will audibly play them.

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Phone features

Message notification

Your ⌐YNC system gives you the option of choosing if you'd like to hear an audible tone to notify you of an incoming message. To turn this feature on /off:

1. Access the phone menu by pressing ☎ on your audio system.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until PHONE SETTINGS appears in the display.

3. Press OK to confirm selection. This will take you into the Phone settings menu.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until MESSAGE NOTIFY appears in the display.

5. Press OK to confirm and enter the menu. The ⌐YNC system will automatically check to see if your connected phone is equipped with text messaging. If it is not, it will display NON TEXT PHONE and it will take you back to the MESSAGE NOTIFY. If your phone is equipped for text messaging, the system will then ask you if you would like to be notified when new messages are received.

6. Press ◀ SEEK ▶ or ▲ /▼ to select MESSAGE NOTIFY ON or MESSAGE NOTIFY OFF.

7. Press OK to confirm your selection. NOTIFY SET ON or NOTIFY SET OFF will appear on the screen. The system will then automatically take you back to the PHONE SETTINGS menu.

Modifying your phone book and call history

Your ⌐YNC system allows you to download the contents of your Bluetooth® enabled cell phone book. You can also delete individual contacts, the entire phone book, or your call history. You can also choose to set your system to download your cellular phone's phone book and call history.

Note: Modifying your phone book and call history are both speed dependent features and cannot be operated if the vehicle is traveling at speeds greater than 3 mph (4.82 kmh).

1. Access the phone menu by pressing ☎ on your audio system.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until PHONE SETTINGS appears in the display.

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Phone features

3. Press OK to confirm selection. This will take you into the Phone settings menu.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until MODIFY PHONEBOOK/CALL HISTORY appears in the display.

5. Press OK to confirm selection.

6. Press ◀ SEEK ▶ or ▲ /▼ repeatedly to cycle through:

ADD CONTACTS: Press OK when ADD CONTACTS appears in the display to add more contacts from your phone book. Push the desired contact on your cellular phone. The display will read SEND. If the phone book is full, PHONE BOOK FULL will be displayed. If the phone book is not full, the new contact will be added and the display will read XXXX ADDED. Press OK to return to the ADD CONTACTS menu.
Note: Your cellular phone must be equipped for Object Exchange. Please refer to your cellular phone Owner's Manual for further instructions on how to set up your individual phone for Object exchange.

DELETE PHONE BOOK/CALL HISTORY: Press OK to select when DELETE PHONE BOOK /CALL HISTORY appears in the display to delete the current phone book and call history. When DELETE? appears in the display, press OK. The display will read DELETED and the system will take you back to the PHONE SETTINGS menu.

DOWNLOAD PHONE BOOK/CALL HISTORY: When DOWNLOAD PHONE BOOK /CALL HISTORY appears in the display, press OK to download your cellular phone's phone book and call history. DOWNLOAD? will appear in the display. Press OK. If your cellular phone supports this feature, the display will read DOWNLOADING. It will then read DOWNLOADED when complete or PHONE BOOK FULL (if you have filled your phone book) or DOWNLOAD ERROR if there has been an error downloading this information.
If your cellular phone does not support this feature, the display will read UNSUPPORTED and the system will take you back to the PHONE SETTINGS menu.

DELETE CONTACT: When DELETE CONTACT appears in the display, press OK to delete a specific contact. SELECT CONTACT will appear in the display. Press OK and use ◀ SEEK ▶ or ▲ /▼ to cycle through all phone books listings. When the desired name appears on the screen, press OK to select. DELETE CONTACT? will appear on the screen. Press OK to confirm and DELETED will appear on the screen.

7. Press OK to confirm when the desired selection appears in the display.

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Phone features

Automatically downloading your phone book

Your ⌐YNC system allows you to delete individual contacts, delete your entire phone book, delete your call history or set your system to download your cellular phone's phone book when your Bluetooth® enabled phone reconnects with the system.

Note: If you choose to automatically download your cellular phone's phone book every time your Bluetooth® enabled phone reconnects to your ⌐YNC system, any changes, additions or deletions that have been saved since your last download will be deleted.

1. Access the phone menu by pressing ☎ on your audio system.

2. Press ◄ SEEK ► or ▲/▼ repeatedly until PHONE SETTINGS appears in the display.

3. Press OK to confirm selection. This will take you into the Phone settings menu.

4. Press ◄ SEEK ► or ▲/▼ repeatedly until AUTO DOWNLOAD appears in the display.

5. Press OK to select when the appropriate option is in the display. The system will then show you a confirmation that the AUTO SET is ON or OFF. The system will then take you back to the PHONE SETTINGS menu.

System settings

You can also access SYSTEM SETTINGS through your audio system, such as Bluetooth® Devices (BT DEVICES) and Advanced settings. To access these:

1. Press ☎ on your audio system to enter phone mode.

2. Press SEEK ► or ▼ repeatedly until SYSTEM SETTINGS appears in the display.

3. Press OK on your audio system to confirm the selection. This will take you into the System settings menu.

4. Press SEEK ► or ▼ repeatedly to toggle between:

BT DEVICES: Allows you to add a device, connect a device, set certain devices as primary, turn Bluetooth® on and off, delete individual devices or delete all paired devices.

ADVANCED: Allows you to access and adjust the advanced settings of your ⌐YNC system such as prompts, languages, defaults, installing applications or by performing a master reset of the system.

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Phone features

Connecting Bluetooth (BT) devices

The Bluetooth® devices menu will allow you to add a device, connect a device, set a phone as primary, turn Bluetoot®h on / off, delete individual devices or delete all previously paired devices.

You can also access system settings through your audio system, such as Bluetooth® Devices (BT DEVICES) and Advanced settings. To access these:

1. Press ☎ on your audio system to enter phone mode.

2. Press ◄ SEEK ► or ▲ /▼ repeatedly until SYSTEM SETTINGS appears in the display.

3. Press OK on your audio system to confirm the selection. This will take you into the SYSTEM SETTINGS menu.

4. Press ◄ SEEK ► or ▲ /▼ repeatedly until BT DEVICES appears in the display.

5. Press OK to confirm the selection. This will take you into the Bluetooth® devices menu.

6. Press ◄ SEEK ► or ▲ /▼ repeatedly to cycle through:

ADD DEVICE: Allows you to add/pair another Bluetooth® enabled device to your SYNC system.

CONNECT DEVICE: Allows you to connect a previously paired device to your SYNC system. (Only one Bluetooth® device can be connected at a time).

SET PRIMARY: Allows you to set the device as a primary device. Every time the ignition is started, the SYNC system will automatically search for that device and attempt to reconnect.

BLUETOOTH (BT) ON/OFF: Allows you to turn the Bluetooth feature on your SYNC system on or off.
Note: Turning Bluetooth® OFF will turn off your hands free calling feature as well as your Bluetooth® audio feature.

DELETE DEVICE: Allows you to delete any paired device.

DELETE ALL: Allows you to delete all previously paired devices.

Pairing other phones to your SYNC™ system

Note: For your safety, this procedure cannot be completed when the vehicle is traveling at speeds greater than 3 mph. Please read all safety information prior to operating the system.

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Phone features

You can pair up to 12 Bluetooth® enabled phones to your ⌁YNC system. To pair subsequent phones to the system:

1. Press ☎ on your audio system to enter phone mode.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until SYSTEM SETTINGS appears in the display.

3. Press OK on your audio system to confirm the selection. This will take you into the SYSTEM SETTINGS menu.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until BLUETOOTH (BT) DEVICES appears in the display.

5. Press OK to confirm the selection. This will take you into the Bluetooth® devices menu.

6. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until ADD DEVICES appears in the display.

7. Press OK to confirm your selection and enter the ADD DEVICES menu.

8. When FIND SYNC appears in the display, press OK. The system will 'look' for your device and the display will show SYNC FOUND. A six digit PIN will appear in the display.

9. When FIND SYNC appears in the display, press OK. The system will 'look' for your device and the display will show SYNC FOUND. A six digit PIN will appear in the display.

10. Enter that PIN in your phone when prompted (if your phone supports this function).

11. If the pairing goes through, the display will read the DEVICE NAME and then CONNECTING. If the connection is successful, the display will read CONNECTED and then ask you if you want to set this phone as a PRIMARY? phone. This means that the system will automatically attempt to connect to this phone every time the ignition is turned on. Press OK to enter the menu.

12. Press ◀ SEEK ▶ or ▲ /▼ to toggle between YES and NO.

When the appropriate response is in the display, press OK. If you choose YES, PRIMARY SET will appear in the display. If you choose NO, NOT PRIMARY will appear in the display.

13. If you selected this as your primary phone, the system will ask if you would like to DOWNLOAD? your cellular phone's phone book.

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Phone features

14. Press ◀ SEEK ▶ or ▲ /▼ to toggle between YES and NO. When the appropriate response is in the display, press OK.

15. If you choose YES, the display will read DOWNLOADING. The display will then either read PHONE BOOK ERROR (if an error was found), PHONE BOOK FULL, PHONE BOOK DOWNLOADED or PHONE BOOK NO ENTRIES. The system will then take you back to the main menu.

ADVANCED SETTINGS

CIMS_#1617556
com_advanced   itdseq=31

Through the advanced settings menu, you have the ability to turn voice prompts on or off, as well as select the desired language, perform a master reset of the vehicle system as well as install new applications. To access the Advanced settings menu:

1. Press ☎ to enter the phone menu.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until SYSTEM SETTINGS appears in the display.

3. Press OK on your audio system to confirm the selection. This will take you into the System settings menu.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until ADVANCED appears in the display.

5. Press OK to confirm the selection. This will take you into the Advanced menu.

6. Press ◀ SEEK ▶ or ▲ /▼ repeatedly to cycle through:

PROMPTS: This feature allows you to turn on/off the SYNC voice prompts. The default setting is on. The prompts allow the system to actually 'speak' to you to ask for clarification, give helpful hints or ask you for a specific action. These prompts can help guide you through the necessary steps to complete your desired outcome.

LANGUAGES: This feature allows you to select from English, French and Spanish language settings. The default setting is English.

DEFAULTS: This feature will allow you to do a light default settings reset.

MASTER RESET: This feature will allow you do a full reset and wipe out all information stored in the SYNC system, including all phone book information, paired phones, etc. This feature is especially helpful if you are selling your car.

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Phone features

INSTALL APPLICATIONS: This feature allows you to install new vehicle applications which you have downloaded onto your pin drive (if available).

Turning voice prompts on/off

Your SYNC system allows you to turn on/off the system voice prompts. The default setting is on. The prompts allow the system to actually 'speak' to you to ask for clarification, give helpful hints or ask you for a specific action. These prompts can help guide you through the necessary steps to complete your desired outcome. To access the voice prompts menu:

1. Press ☎ to enter the phone menu.

2. Press ◄ SEEK ► or ▲ /▼ repeatedly until SYSTEM SETTINGS appears in the display.

3. Press OK on your audio system to confirm the selection. This will take you into the System settings menu.

4. Press ◄ SEEK ► or ▲ /▼ repeatedly until ADVANCED appears in the display.

5. Press OK to confirm the selection. This will take you into the Advanced menu.

6. Press ◄ SEEK ► or ▲ /▼ repeatedly until PROMPTS appears in the menu.

7. Press OK to enter the prompts menu.

8. Press ◄ SEEK ► or ▲ /▼ to toggle between PROMPTS ON or PROMPTS OFF. The default setting is ON.

9. Press OK when the desired selection appears in the display. SET ON or SET OFF will appear in the display as a confirmation. The system will then take you back to the Advanced menu.

Changing the language setting

Your SYNC system allows you to select from three languages: English, French and Spanish. The default setting is English. All display messages and voice prompts will be in the selected language. To access the language menu:

1. Press ☎ to enter the phone menu.

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Phone features

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until SYSTEM SETTINGS appears in the display.

3. Press OK on your audio system to confirm the selection. This will take you into the System settings menu.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until ADVANCED appears in the display.

5. Press OK to confirm the selection. This will take you into the Advanced menu.

6. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until LANGUAGE appears in the menu.

7. Press OK to enter the language menu.

8. Press ◀ SEEK ▶ or ▲ /▼ to cycle through ENGLISH, FRENCH and SPANISH.

9. Press OK when the desired selection appears in the display. If you have changed the language setting, the display will read UPDATING. Once the change is complete, the system will say: "French/Spanish is now set". The display will then confirm FRENCH/SPANISH SET. The system will then take you back to the advanced menu.

Returning to the system defaults

Your ⌁ΨΝ⊏ system allows you to erase system settings which have already been made and restart from scratch. Selecting this option will erase any system preferences, such as a different language, autoplay on/off, etc. and will return you to the system defaults. This selection will not erase your downloaded phone book, call history, etc. If you wish to fully erase all information, please refer to *Performing a master reset* later in this chapter.

1. Press ⌂ to enter the phone menu.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until SYSTEM SETTINGS appears in the display.

3. Press OK on your audio system to confirm the selection. This will take you into the System settings menu.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until ADVANCED appears in the display.

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Phone features

5. Press OK to confirm the selection. This will take you into the Advanced menu.

6. Press◀ SEEK▶ or ▲/▼ repeatedly until DEFAULTS appears in the menu.

7. Press OK. The display will read RESET DEFAULTS?

8. Press OK to confirm. The display will read DEFAULTS SET. The system will take you back to the Advanced settings menu.

Performing a master reset

There may be times when you wish to fully erase all media settings as well as all phone contacts, call history, text messages, etc. from your SYNC system. The Master reset feature allows you to fully erase everything present in the system and simultaneously return all settings to the default settings. To perform a master reset:

1. Press ☎ to enter the phone menu.

2. Press ◀ SEEK▶ or ▲/▼ repeatedly until SYSTEM SETTINGS appears in the display.

3. Press OK on your audio system to confirm the selection. This will take you into the System settings menu.

4. Press◀ SEEK▶ or ▲/▼ repeatedly until ADVANCED appears in the display.

5. Press◀ SEEK▶ or ▲/▼ repeatedly until MASTER RESET appears in the display

6. Press OK. The display will read MASTER RESET?

7. Press OK to confirm. The display will read ALL RESET. The system will take you back to the Advanced settings menu.

Note: Once you have performed a master reset, all erased information is gone and cannot be retrieved through the system.

Installing new vehicle applications

You have the option of downloading new software applications (if available) from the internet onto your memory stick and then loading the desired applications onto your SYNC system. Please refer to www.SyncMyRide.com for further information on the available features as well as downloading instructions. To install new vehicle applications on your vehicle:

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Phone features

1. Press ☎ to enter the phone menu.

2. Press ◄ SEEK ► or ▲ /▼ repeatedly until SYSTEM SETTINGS appears in the display.

3. Press OK on your audio system to confirm the selection. This will take you into the System settings menu.

4. Press ◄ SEEK ► or ▲ /▼ repeatedly until ADVANCED appears in the display.

5. Press OK to confirm the selection. This will take you into the Advanced menu.

6. Press ◄ SEEK ► or ▲ /▼ repeatedly until INSTALL APPLICATIONS appears in the display.

7. Press OK. The display will read INSTALL?

8. Press OK to confirm. The system will search the device connected to the USB for the desired application. If there are any problems, the display will read either BAD FILE, INVALID FILE or INSTALL FAIL. INSTALL DONE will appear if the application was installed correctly. The system will take you back to the Advanced settings menu.

ACTIVE CALL OPTIONS

CIMS #1617579
com_active-title   itdseq=37

You have many calling options on your SYNC systems. Some options include:

• Making a call
• Receiving a call
• Using the quick dial feature
• Putting a call on hold
• Using the privacy feature
• Joining two calls
• Caller ID and call waiting

Making a call

CIMS #1617576
com_making-call
itdseq=38

Making a hands free phone call using your SYNC system is easy.

1. Press ⊞ or VOICE on your steering wheel controls.

2. Say 'DIAL' when prompted. The display will read DIAL.

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Phone features

3. Select from the following options:

- Speak the name of the person you wish to call if already saved in the system as that name.
- Speak the digits of the phone number you wish the system to dial.
- Enter the digits individually using the memory presets if your audio system has all ten memory presets on the face.

To erase the last entered/spoken digit, press and release ◀ SEEK.

To erase all entered/spoken digits, press and hold ◀ SEEK.

Note: The system will accept up to 22 numbers when dialing. If a 23rd number is entered, it will not appear on the display and there will be an audible tone from the system.

4. Once the desired number/contact is on the screen, either press PHONE/☎ on the audio system, press SEND on the steering wheel controls or say 'SEND'.

5. The display will read DIALING. If there is an error, the display will read CALL ENDED. If the system connects, but the signal strength is very weak, the display will read NO SERVICE.

6. The system will connect to the desired number.

Ending a call

At any time, you can end a phone call by pressing END on your steering wheel controls, or by pressing and holding PHONE /☎ on the audio system.

CIMS #1623885 com_end-call
itdseq=39

Receiving a call

An incoming call will react with your ⌇YNC system much the same way it interacts with your cellular phone. During an incoming call:

1. An audible ring tone will sound signifying an incoming call. If there is no caller ID information available, the display will read INCOMING.

2. If the incoming call is saved in the system, the NAME of the contact will appear in the display. If not, the display will display the phone number of the incoming call.

3. Select from the following options:

Accept the call by pressing SEND on the steering wheel controls. The call will go over the vehicle speakers and you will be able to speak to the caller.

Ignore the call by doing nothing. The display will read MISSED CALL and the system will log the call as a missed call.

CIMS #1617577
com_receiving-call
itdseq=40

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Phone features

Reject the call by pressing END on the steering wheel controls. The display will read REJECTED and the system will log the call.

Using the Quick Dial feature

CIMS #1617578
com_quick-dial   itdseq=41

Your ᴗYNC system has a 'Quick Dial' feature which is similar to the speed dialing feature on your cellular phone. It allows you to store frequently used phone numbers in the memory presets of the audio system for quick access and quick dialing.

Note: This feature is not available if your audio system has 10 (1–0) memory presets.

To store a number as a Quick Dial in the memory presets: press and hold a memory preset until an audible tone is heard (to signify the contact is saved), when the phone number or contact name is in the display,

To access /call numbers stored in the Quick Dial:

1. Press PHONE / ☎ to enter phone mode.

2. Press the memory preset containing the desired contact information. The information will appear in the display.

3. Press OK on the audio system or SEND on the steering wheel controls to confirm and attempt to call the desired contact.

4. DIALING will appear in the display. If there is an error, the display will read CALL ENDED. If the system connects but the signal strength is very weak, the display will read NO SERVICE.

5. The system will connect to the desired number.

Calling options during active calls

CIMS #1617622
com_activephnmenu
itdseq=42

Once a call is active within the ᴗYNC system, you are able to put the call on hold, join two calls, activate privacy mode or access digit entry, your phone book or call history. To access these features during an active call:

1. Press ☎ . The display will read ACTIVE PHONE MENU.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly to cycle through:

• PRIVACY
• HOLD
• JOIN
• DIGIT ENTRY

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Phone features

- PHONE BOOK
- CALL HISTORY

Refer to the following sections for further information.

Using privacy mode

Privacy mode allows you to move a phone call from the hands-free ⌁YNC system to your cellular phone for a more private conversation. To activate privacy mode during an active phone call:

1. Press ☎ . The display will read ACTIVE PHONE MENU.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until PRIVACY appears in the display.

3. Press OK. The display will read PRIVACY ON?

4. Press OK to activate privacy mode. The display will read IN PRIVACY and the system will transfer the call to your cellular phone. BLUETOOTH DISCONNECTED (BT DISCONN) will appear in the display signifying that your call has disconnected from the system and is active on your cellular phone.

To view all available call information, press TEXT.

Disengaging privacy mode and transferring a call back to the SYNC™ system

1. Press ☎ . The display will read ACTIVE PHONE MENU.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until PRIVACY appears in the display.

3. Press OK. The display will read PRIVACY OFF?

4. Press OK to confirm. The call will transfer back and will again be audible over the vehicle's speakers.

Putting a call on hold

You can choose to put an active phone call on hold. This allows you to have a private conversation within the vehicle cabin without the person on the call hearing or to answer another incoming call. To put an active call on hold:

1. Press ☎ . The display will read ACTIVE PHONE MENU.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until HOLD appears in the display.

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Phone features

3. Press OK. The display will read HOLD ON?

4. Press OK again to confirm. CALL ON HOLD will appear in the display.

If you are putting the current call on hold to answer another call, press SEND or PHONE to answer the incoming call. Each subsequent press of SEND/PHONE will put the active call on hold and reactivate the call on hold.

To view all available call information, press TEXT.

Taking a call off hold

CIMS #1623918 com_holdoff
itdseq=46

1. Press 🕾 . The display will read ACTIVE PHONE MENU.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until HOLD appears in the display.

3. Press OK. The display will read HOLD OFF?

4. Press OK to confirm. The call will again be active over the vehicle speakers.

Joining two calls

CIMS #1617625
com_join-calls itdseq=47

To join two separate calls with your SYNC system and speak to both through the in-vehicle communication system:

1. Press 🕾 . The display will read ACTIVE PHONE MENU.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until JOIN appears in the display.

3. Press OK. The display will read JOIN?

4. Press OK to confirm. The system will join both calls into one and you will be able to speak to both parties at the same time through the hands-free voice feature.

Note: When you hang up, you will disconnect both calls. Once the calls are 'joined' they cannot be separated again.

Using digit entry (only available on audio systems with 10 memory presets)

CIMS #1617666 com_callhst
itdseq=48

You may manually enter numbers in order to place another call while on an active call. To access the digit entry menu during an active call:

1. Press 🕾 . The display will read ACTIVE PHONE MENU.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until DIGIT ENTRY appears in the display.

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Phone features

3. Press OK.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly to scroll through 1–0 numbers, * STAR, # POUND or + PLUS.

5. Press OK when the desired character is in the display. The system will audibly repeat the selection. When the selection is complete, press SEND or PHONE/☎ or say 'CALL'. Your first call will automatically be put on hold while the second attempts to connect. Once the second call connects, you may then choose to join the calls, put one on hold or activate privacy mode.

Accessing your call history during an active call

You can access your call history to select another phone number while on an active call. To access your call history:

1. Press ☎ . The display will read ACTIVE PHONE MENU.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until CALL HISTORY appears in the display.

3. Press OK. If there are entries present in your call history, the system will take you to the call history menu.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly to scroll through INCOMING, OUTGOING or MISSED calls.

Note: The system will not store unknown numbers in your call history. Only entries familiar to the SYNC system will be stored.

5. Press OK when the desired category appears in the display. Depending on the amount of entries, the system may separate the calls into categories.

6. Press ◀ SEEK ▶ or ▲ /▼ repeatedly to scroll through the categories.

7. Press OK when the desired category or listing appears in the display.

8. Press ◀ SEEK ▶ or ▲ /▼ repeatedly to scroll through the individual listings (if applicable).

9. Press OK when the desired listing appears in the display.

10. Press SEND or ☎ or say 'CALL' to place the second call. Your first call will automatically be put on hold while the second attempts to

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Phone features

connect. Once the second call connects, you may then choose to join the calls, put one on hold or activate privacy mode.

Some notes on call history:

• Call histories are sorted by a timestamp and placed in either the incoming, outgoing, or missed call groups.

• The SYNC system will download up to five incoming, outgoing and missed calls from your Bluetooth® enabled cellular phone. This number may vary depending on your phone. Initially, the call history will be downloaded as part of the automatic phone book download.

• A new call history will be downloaded each time the phone connects to the SYNC system. This will overwrite the previously stored copy.

• New call history entries are always added to the top of the list when a call is received. The maximum storage capacity for each category is five calls. As new calls fill the call history, details about the last call will be dropped.

• On some phones, the call history will only reflect those calls that are received while the phone is connected to the SYNC system.

• If you choose to delete your phone book or paired device, the call history will also be deleted.

• A maximum of 31 characters is allowed to store a name and number.

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Media features

PAIRING MEDIA DEVICES TO YOUR SYNC™ SYSTEM

Note: For your safety, this procedure cannot be completed when the vehicle is traveling at speeds greater than 3 mph. Please read all safety information prior to operating the system.

Your ⌒YNC system allows you to wirelessly connect and use playing devices, such as an iPod. To pair your playing devices to the ⌒YNC system:

1. Press ☎ on your audio system to enter phone mode.

2. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until SYSTEM SETTINGS appears in the display.

3. Press OK on your audio system to confirm the selection. This will take you into the SYSTEM SETTINGS menu.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until BLUETOOTH (BT) DEVICES appears in the display.

5. Press OK to confirm the selection. This will take you into the Bluetooth® devices menu.

6. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until ADD DEVICES appears in the display.

7. Press OK to confirm your selection and enter the ADD DEVICES menu.

8. When FIND SYNC appears in the display, press OK. The system will 'look' for your device and the display will show SYNC FOUND. A six digit PIN will appear in the display.

9. When FIND SYNC appears in the display, press OK. The system will 'look' for your device and the display will show SYNC FOUND. A six digit PIN will appear in the display.

10. Enter that PIN in your phone when prompted (if your phone supports this function).

11. If the pairing goes through, the display will read the DEVICE NAME and then CONNECTING. If the connection is successful, the display will read CONNECTED and then ask you if you want to set this phone as a PRIMARY? phone. This means that the system will automatically attempt to connect to this phone every time the ignition is turned on. Press OK to enter the menu.

12. Press ◀ SEEK ▶ or ▲ /▼ to toggle between YES and NO. When the appropriate response is in the display, press OK. If you choose YES,

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Media features

PRIMARY SET will appear in the display. If you choose NO, NOT PRIMARY will appear in the display.

13. If you selected this as your primary phone, the system will ask if you would like to DOWNLOAD? your cellular phone's phone book.

14. Press◄ SEEK ► or ▲ /▼ to toggle between YES and NO. When the appropriate response is in the display, press OK.

15. If you choose YES, the display will read DOWNLOADING. The system will then take you back to the main menu.

Connecting a memory stick or iPod© to the ᠘YNC system

CIMS #1625053
com_usingipod   itdseq=51

You can use your iPod or USB stick with your ᠘YNC system without going through the pairing process.

1. Plug the device into the USB port inside your center console.

2. Press AUX repeatedly until SYNC USB appears in the display.

3. Press OK.

4. Press MENU repeatedly to access the menu features.

5. Press OK.

6. Press ▲ /▼ to cycle through selections of: Artists, Genres, Play all and Playlists.

7. When the desired selection appears in the display, press OK.

Refer to the Media chapter for further information on the media features.

ACCESSING YOUR SYNC™ MEDIA MENU FEATURES

CIMS #1616537
com_media-menu
itdseq=52

Your ᠘YNC system has two main media menus. One allows you to select the desired media source (USB, LINE IN, BT STEREO) and one allows you to then access the music on those sources, such as playlists, saved music, etc.

To access your media menu features:

1. Press AUX on the audio system repeatedly until SYNC MEDIA appears. The menu selection will time out and automatically move you into the media menu.

Note: The system will automatically reactivate the last known playing source. For example, if you had been playing a device connected to the USB port, the system will automatically display SYNC™ USB1 and will allow you to begin play and make and desired adjustments. If another source was not activated, the system will automatically default to LINE IN.

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Media features

2. Press MENU on the audio system to access the media menu.

3. If your $\sim$YNC system is active, MEDIA MENU will appear in the display. Press SEEK ▶ , ▼ or OK to access the PLAY MENU or SELECT SRC (Select Source).

SELECT SRC (Select Source): This menu will allow you to select from which media source you wish to access. You can select from USB, BT STEREO or LINE IN (Auxiliary Input jack). (The Play Menu will then help you select how you would like to play your selected source.)

PLAY MENU: This menu will allow you to play your music by playing all selections, by artist listing, album listing, genre listing , playlists, tracks, or by selecting similar music to what is currently playing. You can also choose to 'Explore USB' which will allow you to explore your music listings.

USING YOUR SOURCE MENU

CIMS #1616538
com_select-source
itdseq=53

The source menu will allow you to select from various possible media sources, such as: USB, BT STEREO or LINE IN (Auxiliary Input jack).

Once you have your sources selected, the Play Menu will then help you select how you would like to play your selected source.

To access the source menu within the Media section of your $\sim$YNC system:

1. Press AUX on your audio system repeatedly until SYNC MEDIA appears. The system will automatically take you into the media menu.

2. Press MENU on the audio system to access the media menu.

3. If your $\sim$YNC system is active, MEDIA MENU will appear in the display. Press SEEK ▶ , ▼ or OK.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly to cycle through:

SELECT SRC (Select source): This allows you to select from which media source you wish to access. You can select from USB, BT STEREO or LINE IN (Auxiliary Input jack).

MEDIA SETTINGS: This allows you to turn Shuffle, Repeat and Autoplay on or off for music playing through your media player.

APPLICATION: Allows you to view any new applications you have downloaded into your vehicle.

SYSTEM SETTINGS: This allows you to select from BT DEVICES (adding or selecting an already paired phone/device) or ADVANCED (setting system prompts and languages).

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Media features

5. When the desired selection appears in the display, press OK to confirm. Refer to the following sections for further information on these selections.

Selecting different media sources

The media menu in your SYNC system allows you to select and play music from different media sources. For example, if you have an iPod® plugged into the USB port, you can select the USB port media to access that playing device. Once accessed, you can then play music, shuffle, access your playlists, etc. You can select from USB, BT STEREO or LINE IN (Auxiliary Input jack). To access this menu:

1. Press MENU on the audio system to access the media menu.

2. If your SYNC system is active, MEDIA MENU will appear in the display. Press SEEK ▶ , ▼ or OK.

3. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until SELECT SRC (Select source) appears in the display.

4. Press OK to confirm selection. This will take you into the source menu.

5. Press ◀ SEEK ▶ or ▲ /▼ repeatedly to cycle through:

USB: Select USB to access any media device that you have plugged into the USB port.

BT STEREO: This feature allows you to stream audio music from your paired phone through the SYNC system.

Accessing and using your USB port

Your vehicle is equipped with a USB port in the center console. (For exact location, refer to your *Owner's guide*.) You can use the USB port to plug in and access any media playing device, to power up your computer or any other device with the correct connection, or to plug in a memory stick and download vehicle application upgrades (if available).

Note: Since your USB port has the unique feature which allows you to plug in many devices solely to recharge them, the SYNC system will not automatically change media modes when something is plugged into the USB port. If you desire to access what is plugged into the USB port, you must select the USB port listing in the media menu in your SYNC system.

To access the USB port through your SYNC system:

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Media features

1. Press AUX on your audio system repeatedly until SYNC MEDIA appears. The system will automatically take you into the media menu.

2. Press MENU on the audio system to access the media menu.

3. If your SYNC system is active, MEDIA MENU will appear in the display. Press SEEK ▶ , ▼ or OK.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until SELECT SRC (Select source) appears in the display.

5. Press OK to confirm selection. This will take you into the source menu.

6. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until USB appears.

7. Press OK to confirm selection. The display will read USB CHOSEN. If the connected device is not supported by the SYNC system, the display will read NO DEVICE SUPPORT and the system will take you back to the main menu.

If the connected device is supported by the SYNC system, the system will begin downloading the information. If there are not any readable media files for the system to play, the display will read NO MEDIA. If there are readable media files present, INDEX will appear in the display. If Autoplay has been set to ON, the SYNC system will automatically begin to play the first track of music as the indexing finishes. If Autoplay is set to OFF, the music will not play until the SYNC system has fully downloaded the entire music selection. After everything is complete, the display will read INDEXED and the system will take you back to the play menu to allow you to select from various loaded artists, albums, genres, playlists or tracks.

Note: The indexing process may take a few minutes to complete, depending on the size of material being downloaded. This is normal.

Note: The system can only handle number of index entries. If your device has more, the display will read INDEX FULL after it reaches the maximum number.

If your playing device becomes disconnected from the USB port at any time, the display will read BT DISCONNTED. Plug the playing device back into the USB port and the SYNC system will reconnect to the device. USB1 will appear in the display once the system has reconnected and then will begin indexing the media again.

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Media features

Streaming music from your Bluetooth phone

Your ⌐YNC system allows you to stream music from your Bluetooth enabled cellular phone to play through your audio system. The music must be on your paired phone and be in a format that is accessible to the ⌐YNC system.

To access this feature:

1. Press AUX on your audio system repeatedly until SYNC MEDIA appears. The system will automatically take you into the media menu.

2. Press MENU on the audio system to access the media menu.

3. If your ⌐YNC system is active, MEDIA MENU will appear in the display. Press SEEK▶, ▼ or OK to enter the main menu.

4. Press ◀ SEEK ▶ or ▲/▼ repeatedly until SELECT SRC (Select source) appears in the display.

5. Press OK to confirm selection. This will take you into the media source menu.

6. Press ◀ SEEK ▶ or ▲/▼ repeatedly until BT STEREO appears.

7. Press OK to confirm selection. The display will show the name of the Bluetooth enabled cellular phone if Bluetooth is turned ON and if the phone is currently connected to the system. MEDIA STREAM will appear in the display.

While the music is streaming through your audio system you can also use the following functions:

Press ◀ SEEK ▶ to access the previous/next track. PREVIOUS or NEXT will appear in the display.

Press to PLAY or PAUSE the currently playing song.

If your phone becomes disconnected from the system at any time, the display will read BT STEREO DISCONNECTED. Reconnect the phone and BT STEREO will appear in the display.

Using the Line in feature (auxiliary input jack) with your SYNC™ system

Your vehicle is equipped with an auxiliary input jack which provides a way to connect your portable music player to the in-vehicle audio system. This allows the audio from a portable music player to be played through the vehicle speakers with high fidelity. To achieve optimal

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performance, please observe the following instructions when attaching your portable music device to the audio system. For auxiliary input jack location and further information, refer to *Auxiliary input jack (Line in)* in the Entertainment chapter of your *Owner's Guide.*

To access the Line in feature through your ⌒ᵞNᑕ system:

1. Press AUX on your audio system repeatedly until SYNC MEDIA appears. The system will automatically take you into the media menu.

2. Press MENU on the audio system to access the media menu.

3. If your ⌒ᵞNᑕ system is active, MEDIA MENU will appear in the display. Press SEEK ▶ , ▼ or OK to enter the main menu.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until SELECT SRC (Select source) appears in the display.

5. Press OK to confirm selection. This will take you into the media source menu.

6. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until LINE IN appears.

7. Press OK to confirm selection. Ensure that your playing device is plugged into the auxiliary input jack. The display will confirm LINE IN CHOSEN and then LINE IN.

Note: If you already have a playing device connected to the USB port, you cannot access the LINE IN feature. The display will read NOT AVAILABLE and the system will take you back to the previous menu.

When the music is playing through your audio system you can use the volume control on the playing media and on the audio system to increase or decrease the volume levels.

If your playing device becomes disconnected from the Auxiliary input jack at any time, the display will read LINE IN DISCONNECTED. Plug the playing device back into the Auxiliary input jack and the ⌒ᵞNᑕ system will reconnect to the device. LINE IN will appear in the display once the system has reconnected and then will begin indexing the media again.

Using the media settings in your select source menu

With your ⌒ᵞNᑕ system, you can make adjustments to the playing media. Through the media settings menu, you can Shuffle music, Repeat any song, and also decide if you would like music to begin playing as soon indexing (downloading) beings (Autoplay on) or not until all music has been indexed (Autoplay off). To access these settings:

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1. Press MENU on the audio system to access the media menu.

2. If your ⌐ᴵᵞᴺᶜ system is active, MEDIA MENU will appear in the display. Press SEEK ▶ , ▼ or OK.

3. Press ◀ SEEK ▶ or ▲ / ▼ repeatedly until SELECT SRC (Select source) appears in the display.

4. When SELECT SRC appears in the display, press ◀ SEEK ▶ or ▲ / ▼ again repeatedly until MEDIA SETTINGS appears in the display.

5. Press OK to confirm selection. This will take you into the source menu.

6. Press ◀ SEEK ▶ or ▲ / ▼ repeatedly to scroll through:

SHUFFLE: Allows you to shuffle all available media files.

REPEAT: Allows you to repeat any song.

AUTOPLAY: Allows you to choose to have music begin playing as soon as possible when indexing (downloading) from your playing device (on) or not until all music has been indexed (off).

Note: Depending on the amount of files on your playing device, the system may take a few minutes to download all the information. This is normal and should not be cause for concern.

7. When the desired selection appears in the display, press OK. The system will then confirm by displaying SHUFFLE ON, REPEAT ON or AUTOPLAY ON.

Note: These selections will remain on until they are turned off in this menu.

Accessing your vehicle applications

Your SYNC™ system allows you to view any vehicle applications which have been downloaded via the USB port. To view any saved vehicle applications:

1. Press MENU on the audio system to access the media menu.

2. If your ⌐ᴵᵞᴺᶜ system is active, MEDIA MENU will appear in the display. Press SEEK ▶ , ▼ or OK.

3. Press ◀ SEEK ▶ or ▲ / ▼ repeatedly until SELECT SRC (Select source) appears in the display. This will take you into the source menu.

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4. Once in the source menu, press ◀ SEEK ▶ or ▲/▼ repeatedly until the applications appear in the display (i.e. APPLICATION 1, APPLICATION 2).

For further information on downloading and deleting vehicle applications, refer to:

Accessing your system settings

Through this menu in your SYNC system, you can access and make adjustments to your Bluetooth devices (BT DEVICES) as well as setting the system prompts and language. To access:

1. Press MENU on the audio system to access the media menu.

2. If your SYNC system is active, MEDIA MENU will appear in the display. Press SEEK ▶ , ▼ or OK.

3. Press ◀ SEEK ▶ or ▲/▼ repeatedly until SELECT SRC (Select source) appears in the display.

4. Press OK to confirm selection. This will take you into the source menu.

5. Press ◀ SEEK ▶ or ▲/▼ repeatedly until SYSTEM SETTINGS appears in the display.

6. Press OK to confirm selection. This will take you into the source menu.

7. Press ◀ SEEK ▶ or ▲/▼ repeatedly to toggle between BT DEVICES and ADVANCED.

USING YOUR PLAY MENU

Your media 'play menu' allows you to play your music by playing all selections, by artist listing, album listing, genre listing , playlists, tracks, or by selecting similar music to what is currently playing. You can also choose to 'Explore USB' which will allow you to explore your music listings.

To access the Play menu within the Media section of your SYNC system:

1. Press AUX on your audio system repeatedly until SYNC MEDIA appears. The system will automatically take you into the media menu.

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2. Press MENU on the audio system to access the media menu. MEDIA MENU will appear in the display.

3. Press SEEK ▶ , ▼ or OK to access the PLAY MENU.

4. Press OK. If there are no media files to access, the display will read NO MEDIA. If the system cannot index the media files, the display will read NOT AVAILABLE. If there are files which can be indexed, the system will then put you into the PLAY ALL menu.

5. In this menu, press ◀ SEEK ▶ or ▲ /▼ repeatedly to select from the following options:

- **PLAY ALL**
- **ARTISTS**
- **ALBUMS**
- **GENRES**
- **PLAY LISTS**
- **TRACKS**
- **EXPLORE USB**
- **SIMILAR**

Refer to the following sections for further explanation on these features.

Using the Play all feature

CIMS #1623658 com_play-all
itdseq=62

The PLAY ALL feature in your ⌁YNC media system will play all indexed media (songs) in flat file mode, one at a time in numerical order. To use this feature:

1. Press AUX on your audio system repeatedly until SYNC MEDIA appears. The system will automatically take you into the media menu.

2. Press MENU on the audio system to access the media menu.

3. MEDIA MENU will appear in the display. Press SEEK ▶ , ▼ or OK.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until PLAY MENU appears in the display.

5. Press OK. If there are not any media files to access, the display will read NO MEDIA. If the system cannot index the media files, the display will read NOT AVAILABLE. If there are files which can be indexed, the system will then put you into the PLAY ALL menu.

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6. When PLAY ALL appears in the display, press OK. The system will begin to play all the indexed media. The first song title will appear in the display if available.

You can now use any of the controls on your audio face to make adjustments to your playing music.

Press ◄ SEEK ► to advance to the previous/next track.

Press SHUFFLE (if available on your audio system) to engage Shuffle mode and shuffle all music in the current folder, playlist, etc. Press again to disengage.

Press REPEAT (if available on your audio system) to repeat the current song. REPEAT ON will appear in the display. Press again to disengage. REPEAT OFF will appear in the display.

Press ◄ FOLDER ► (if available on your audio system) to advance to the previous/next folder. The name of the folder will appear in the display.

Selecting and playing specific artists

One feature in your ⌐⌐YNᴄ system is that you can choose to play ALL ARTISTS. Once selected, the system will list and then play all artists and tracks alphabetically. To access this feature:

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1. Press AUX on your audio system repeatedly until SYNC MEDIA appears. The system will automatically take you into the media menu.

art=221cf816_a

2. Press MENU on the audio system to access the media menu.

3. Press SEEK ▶ , ▼ or OK when MEDIA MENU appears in the display.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until PLAY MENU appears in the display.

5. Press OK. If there are no media files to access, the display will read NO MEDIA. If the system cannot index the media files, the display will read NOT AVAILABLE. If there are files which can be indexed, the system will then put you into the PLAY ALL menu.

6. Once PLAY ALL appears in the display, press ◀ SEEK ▶ or ▲ /▼ repeatedly until ARTISTS appears in the display.

7. Press OK. You can now select from playing ALL ARTISTS, or from any listed/saved artist.

8. Press ◀ SEEK ▶ or ▲ /▼ repeatedly to scroll through all loaded artists.

9. Press OK when the desired artist appears in the display. If there are multiple albums by the same artist loaded in the system, it will then ask you to select from the various loaded albums by that artist.

10. When ALL ALBUMS appears in the display, press ◀ SEEK ▶ or ▲ /▼ repeatedly until the desired album appears.

11. Press OK to confirm and begin to play the first track of the selected album. The first track of the album will begin to play and illuminate in the display.

You can now use any of the controls on your audio face to make adjustments to your playing music.

Press ◀ SEEK ▶ to advance to the previous/next track.

Press SHUFFLE (if available on your audio system) to engage Shuffle mode. SHUFFLE ON will appear in the display. Press again to disengage. SHUFFLE OFF will appear in the display.

Press REPEAT (if available on your audio system) to repeat the current song. REPEAT ON will appear in the display. Press again to disengage. REPEAT OFF will appear in the display.

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Media features

Press ◀ FOLDER ▶ (if available on your audio system) to advance to the previous/next folder. The name of the folder will appear in the display.

Selecting and playing specific albums

Your ⌐⌐ᴺᴄ system allows you to cycle through, view and play ALL ALBUMS loaded to your system. To access this feature:

1. Press MENU on the audio system to access the media menu.

2. Press SEEK ▶ , ▼ or OK when MEDIA MENU appears in the display.

3. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until PLAY MENU appears in the display.

4. Press OK. If there are no media files to access, the display will read NO MEDIA. If the system cannot index the media files, the display will read NOT AVAILABLE. If there are files which can be indexed, the system will then put you into the PLAY ALL menu.

5. Once PLAY ALL appears in the display, press ◀ SEEK ▶ or ▲ /▼ repeatedly to until ALBUMS appears in the display.

6. Press OK to enter the album menu and select from playing ALL ALBUMS or from any individual loaded album.

7. Press ◀ SEEK ▶ or ▲ /▼ repeatedly to scroll through all loaded albums.

8. Press OK when the desired album appears in the display.

9. When ALL ALBUMS appears in the display, press ◀ SEEK ▶ or ▲ /▼ repeatedly until the desired album appears.

10. Press OK to confirm and begin to play the first track of the selected album. The first track of the album will begin to play and illuminate in the display.

You can now use any of the controls on your audio face to make adjustments to your playing music.

Press ◀ SEEK ▶ to advance to the previous/next track.

Press SHUFFLE (if available on your audio system) to engage Shuffle mode. SHUFFLE ON will appear in the display. Press again to disengage. SHUFFLE OFF will appear in the display.

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Press REPEAT (if available on your audio system) to repeat the current song. REPEAT ON will appear in the display. Press again to disengage. REPEAT OFF will appear in the display.

Press ◀ FOLDER ▶ (if available on your audio system) to advance to the previous/next folder. The name of the folder will appear in the display.

Selecting from different genres

Your SYNC system allows you to sort all loaded music by genre (category) type. The system will automatically recategorize your saved music according to the available genres. For example, the system will categorize all 'Country' music and then list the music alphabetically by artist name and then alphabetically by track name. Once this music has been compiled, it will begin to play. To access this feature:

1. Press AUX on your audio system repeatedly until SYNC MEDIA appears. The system will automatically take you into the media menu.

2. Press MENU on the audio system to access the media menu.

3. Press SEEK ▶ , ▼ or OK when MEDIA MENU appears in the display.

4. Press ◀ SEEK ▶ or ▲/▼ repeatedly until PLAY MENU appears in the display.

5. Press OK. If there are no media files to access, the display will read NO MEDIA. If the system cannot index the media files, the display will read NOT AVAILABLE. If there are files which can be indexed, the system will then put you into the PLAY ALL menu.

6. Once PLAY ALL appears in the display, press ◀ SEEK ▶ or ▲/▼ repeatedly to until GENRES appears in the display.

7. Press OK to enter the Genre menu and select from playing all possible GENRES.

8. Press ◀ SEEK ▶ or ▲/▼ repeatedly to scroll through all loaded albums.

9. Press OK when the desired genre appears in the display. The system will then take you back to the ALBUM menu to define whether you'd like the system to search for that genre of music in ALL ARTISTS or if you'd like to play only that genre of music by a specific ARTIST.

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10. Press ◄ SEEK► or ▲ /▼ repeatedly until the desired selection appears.

11. Press OK to confirm and begin to play the first track of the selected album. The first track of the album will begin to play and illuminate in the display.

You can now use any of the controls on your audio face to make adjustments to your playing music.

Press ◄ SEEK► to advance to the previous/next track.

Press SHUFFLE (if available on your audio system) to engage Shuffle mode. SHUFFLE ON will appear in the display. Press again to disengage. SHUFFLE OFF will appear in the display.

Press REPEAT (if available on your audio system) to repeat the current song. REPEAT ON will appear in the display. Press again to disengage. REPEAT OFF will appear in the display.

Accessing your play lists

Your SYNC system allows you to play previously created play lists, providing the type of play list is supported by your SYNC system. To access your playlists:

1. Press AUX on your audio system repeatedly until SYNC MEDIA appears. The system will automatically take you into the media menu.

2. Press MENU on the audio system to access the media menu.

3. Press SEEK► , ▼ or OK when MEDIA MENU appears in the display.

4. Press ◄ SEEK► or ▲ /▼ repeatedly until PLAY MENU appears in the display.

5. Press OK. If there are no media files to access, the display will read NO MEDIA. If the system cannot index the media files, the display will read NOT AVAILABLE. If there are files which can be indexed, the system will then put you into the PLAY ALL menu.

6. Once PLAY ALL appears in the display, press ◄ SEEK► or ▲ /▼ repeatedly until PLAYLISTS appears in the display.

7. Press OK to enter the playlist menu.

8. Press ◄ SEEK► or ▲ /▼ repeatedly to scroll through all loaded playlists.

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Media features

9. Press OK when the desired playlist appears in the display. If the playlist is empty, too large or contains bad files, PLAYLIST ERROR will appear in the display. Otherwise, the first track of the selected playlist will begin to play and illuminate in the display.

You can now use any of the controls on your audio face to make adjustments to your playing music.

Press ◄ SEEK ► to advance to the previous/next track.

Press SHUFFLE (if available on your audio system) to engage Shuffle mode. SHUFFLE ON will appear in the display. Press again to disengage. SHUFFLE OFF will appear in the display.

Press REPEAT (if available on your audio system) to repeat the current song. REPEAT ON will appear in the display. Press again to disengage. REPEAT OFF will appear in the display.

Playing a specific track

CIMS #1623684   com_track
       itdseq=67

Your ⌐⌐Y∩⌐ system will also allow you to search for and play a specific track. To access this feature:

1. Press AUX on your audio system repeatedly until SYNC MEDIA appears. The system will automatically take you into the media menu.

2. Press MENU on the audio system to access the media menu.

3. Press SEEK ► , ▼ or OK when MEDIA MENU appears in the display.

4. Press ◄ SEEK ► or ▲ /▼ repeatedly until PLAY MENU appears in the display.

5. Press OK. If there are no media files to access, the display will read NO MEDIA. If the system cannot index the media files, the display will read NOT AVAILABLE. If there are files which can be indexed, the system will then put you into the PLAY ALL menu.

6. Once PLAY ALL appears in the display, press ◄ SEEK ► or ▲ /▼ repeatedly to until TRACKS appears in the display.

7. Press OK to enter the track menu.

8. Press ◄ SEEK ► or ▲ /▼ repeatedly to scroll through all loaded tracks.

9. Press OK when the desired track appears in the display. The track will begin to play and illuminate in the display.

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You can now use any of the controls on your audio face to make adjustments to your playing music.

Press ◀ SEEK ▶ to advance to the previous/next track.

Press SHUFFLE (if available on your audio system) to engage Shuffle mode. SHUFFLE ON will appear in the display. Press again to disengage. SHUFFLE OFF will appear in the display.

Press REPEAT (if available on your audio system) to repeat the current song. REPEAT ON will appear in the display. Press again to disengage. REPEAT OFF will appear in the display.

Exploring the USB

Your ᏕᎽᏁᏕ system allows you to go exploring and manually look through all saved music on your media device connected through the USB port.

Note: When searching through various folders, you will only be able to view media content which is compatible with the ᏕᎽᏁᏕ system, such as wave files, mp3 files, etc. You may have other files saved with various extensions, power point presentations for example, but they will not be visible to the system.

To access this feature:

1. Press AUX on your audio system repeatedly until SYNC MEDIA appears. The system will automatically take you into the media menu.

2. Press MENU on the audio system to access the media menu.

3. Press SEEK ▶ , ▼ or OK when MEDIA MENU appears in the display.

4. Press ◀ SEEK ▶ or ▲ /▼ repeatedly until PLAY MENU appears in the display.

5. Press OK. If there are no media files to access, the display will read NO MEDIA. If the system cannot index the media files, the display will read NOT AVAILABLE. If there are files which can be indexed, the system will then put you into the PLAY ALL menu.

6. Once PLAY ALL appears in the display, press ◀ SEEK ▶ or ▲ /▼ repeatedly until EXPLORE USB appears in the display.

7. Press OK.

8. Press ◀ SEEK ▶ or ▲ /▼ repeatedly to scroll through all available folders on your media device.

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Media features

9. Press OK when the desired folder appears in the display.

10. Press ◄ SEEK ► or ▲ /▼ repeatedly to scroll through all subfolders and/or tracks in the selected folder.

Once the desired selection is in the display, you can use any of the controls on your audio face to make adjustments to your playing music.

Press ◄ SEEK ► to advance to the previous/next track.

Press SHUFFLE (if available on your audio system) to engage Shuffle mode. SHUFFLE ON will appear in the display. Press again to disengage. SHUFFLE OFF will appear in the display.

Press REPEAT (if available on your audio system) to repeat the current song. REPEAT ON will appear in the display. Press again to disengage. REPEAT OFF will appear in the display.

Press ◄ FOLDER ► (if available on your audio system) at any time to advance to the previous/next folder. The name of the folder will appear in the display. Press OK to select a folder and then press ◄ SEEK ► or ▲ /▼ repeatedly to scroll through all subfolders and/or tracks in the selected folder.

Playing similar music

CIMS #1623687   com_similar
itdseq=69

Your SYNC system allows you to search the system for music similar to what is currently playing. For example, if you are currently listening to a specific artist, the system will then search the media system for more music by that artist. To activate this feature:

1. Press AUX on your audio system repeatedly until SYNC MEDIA appears. The system will automatically take you into the media menu.

2. Press MENU on the audio system to access the media menu.

3. Press SEEK ► , ▼ or OK when MEDIA MENU appears in the display.

4. Press ◄ SEEK ► or ▲ /▼ repeatedly until PLAY MENU appears in the display.

5. Press OK. If there are no media files to access, the display will read NO MEDIA. If the system cannot index the media files, the display will read NOT AVAILABLE. If there are files which can be indexed, the system will then put you into the PLAY ALL menu.

6. Once PLAY ALL appears in the display, press ◄ SEEK ► or ▲ /▼ repeatedly until SIMILAR appears in the display.

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7. Press OK. If available, the system will create a new list of similar songs and begin playing. If not available, NOT AVAILABLE will appear in the display.

8. The new list will begin play with the first similar song.

You can now use any of the controls on your audio face to make adjustments to your playing music.

Press ◀ SEEK ▶ to advance to the previous/next track.

Press SHUFFLE (if available on your audio system) to engage Shuffle mode. SHUFFLE ON will appear in the display. Press again to disengage. SHUFFLE OFF will appear in the display.

Press REPEAT (if available on your audio system) to repeat the current song. REPEAT ON will appear in the display. Press again to disengage. REPEAT OFF will appear in the display.

Voice recognition

HOW TO USE YOUR THE SYNC™ VOICE RECOGNITION FEATURE

Your SYNC system is equipped with an advanced interactive Voice
Recognition (VR) system. This system allows you to perform many
operations by "speaking" certain commands to the system. The system
will respond with a series of audible tones, confirmation prompts,
questions and spoken confirmations depending on the situation and the
chosen level of dialogue interaction.

Feedback through audible tones

Your VR system will respond through various audible tones. You may
hear a tone at the following times:

• When you press VOICE or 📞 on your steering wheel controls.

• When you access the 'help' feature.

• When the VR system does not understand your request

• When a VR session is completed successfully

• When a VR session is ended unsuccessfully

The SYNC system has five different audible tones which will play
depending on the circumstance.

• Initial: Sounds when you are entering a new mode.

• Positive: Sounds for a positive recognition or a successful VR session
completion.

• Negative: Sounds for a negative recognition or an unsuccessful VR
session.

• Listening: Sounds when the system is ready.

• Help: Sounds when you ask for 'Help'.

Confirmation prompts

Confirmation prompts are short questions asked by the system when the
system has not clearly understood your request or when there are many
possible responses to your request. For example, if you have
Confirmation prompts ON, the system may say, "Phone, is that correct?".
The system will then listen for a 'Yes' or 'No' confirmation from you. If
you say 'Yes', the system will proceed. If you say 'No', the system will ask
you to say the command again. If you have Confirmation prompts OFF,
the system will simply make a best guess at what you requested. If the
system has a low confidence level of what was asked, it will prompt you
to try again or ask for help.
Note: Even with Confirmation prompts turned OFF, you may be asked to
confirm settings occasionally.

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Voice recognition

Clarification through candidate lists

Candidate lists are created when the system has several possible options of similar level of confidence as a result of your request. The system will submit back to you as many as four possibilities for your clarification. This may happen either with your phone book and/or music selections.

Example #1:

You want to call John Doe at home, so you say, "Call John Doe on home". If the system has a similar confidence level for a few items to it may respond with:

• (initial tone) "To call John Doe on home, say 1. To call Johnny Doe on mobile, say 2. To call Jane Doe on home, say 3.

Example #2:

You want to listen to a certain artist, so you say, "Search Artist Eddie". If the system has a similar confidence level for two possible options, it may respond with:

• (initial tone) "To search Eddie Money, say 1. To search Eddie Murphy, say 2." (listen tone)

Using voice commands with your SYNC™ system

There is a push to talk button on your steering wheel controls labeled either VOICE or 〔ı〕 . Press to activate Voice Recognition. You will hear a beep, signaling that the system is ready to take your command. Any command spoken prior to the beep will not register with the system. Speak the command clearly to ensure that the system is able to recognize and perform the desired function.

For the best system performance:

• Ensure that the interior of the vehicle is as quiet as possible. Wind noise from open windows, road vibrations, and radio volume may prevent the system from correctly recognizing voice commands.

• Wait until the tone sounds after pressing the push to talk button before speaking a command.

• Speak naturally without large pauses in between words.

• Voice recognition performance is not 100% and is meant to be a secondary convenience control. Your SYNC system can always be operated through the audio and steering wheel controls.

At any time, you may say these commands to change modes:

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Voice recognition

- User device
- Help
- Line in
- Voice settings OR
Voice preferences
- Cancel
- System prompts off

- USB
- Bluetooth Audio
- Phone
- Read message
- System prompts on
- SYNC

Commands for voice settings

In voice settings, you can customize the level of system interaction, help and feedback. The system default settings include standard interaction as well as candidate lists and confirmation prompts as all provide the most guidance and feedback.

At any time, while in voice settings, you may say these commands to adjust the voice settings:

- Help
- Interaction mode advanced
- Confirmation prompts off
- Media candidate lists on
- Phone candidate lists on

- Cancel
- Interaction mode standard
- Confirmation prompts on
- Media candidate lists off
- Phone candidate lists off

Help: Say at any time for options in a specific mode. The system will list various options for you audibly. The 'help' request is always available.

Cancel: Say to cancel the requested action.

Interaction mode standard/advanced: This is the mode which will determine how much the system 'talks' to you. The default setting is 'standard' which provides more detailed interaction and guidance. The advanced setting speaks less and works more with the audible tones, assuming you are familiar with the necessary steps.

Confirmation prompts on/off: Confirmation prompts are short questions asked by the system when the system has not clearly heard or understood your request. The system will attempt to clarify and then listen for a 'Yes' or 'No' confirmation. If you have Confirmation prompts OFF, the system will simply make a best guess at what you requested. If the system has a low confidence level of what was asked, it will prompt you to try again or ask for help.
Note: Even with Confirmation prompts turned OFF, you may be asked to confirm settings occasionally.

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Voice recognition

Phone/media candidate lists on/off: Candidate lists are when the system has an equal confidence level of several possibilities as a result of your voice command. The system will audibly relay up to four possibilities to you and ask you to choose. This is possible with your phone listings or your music (media) listings.

Voice commands in phone mode

CIMS #1617814 com_phonevr
itdseq=76

In phone mode, you may say any of the following commands:

- User Device
- Bluetooth Audio
- Read message
- Voice settings OR Voice preferences
- System prompts off
- Help
- Call *name* at home
- Call *name* at work OR call *name* in office
- Dial
- Phone book *name* at home[12]
- Phone book *name* on mobile OR cell[12]
- Phone book *name* on other[12]
- Call history outgoing[12]
- Phone menu OR menu[12]
- Phone connections OR Bluetooth connections[12]

- USB
- Line in
- Cancel
- System prompts on
- SYNC
- Call *name*
- Call *name* at home OR cell
- Call *name* on other
- Phone book *name*[12]
- Phone book *name* at home[12]
- Phone book *name* at work OR Phone book *name* in office[12]
- Call history incoming[12]
- Call history missed[12]
- Go to privacy

[1] Voice commands are not available until indexing is complete.

[2] These commands are not available if your vehicle has a navigation system and SYNC™.

Phone book commands: When you ask the system to access a phone book name, number, etc., the requested information will appear in the display to view. You must then tell press SEND on your steering wheel controls to make a call.

Read message: This selection will tell the system to 'read' the most recent text message sent to you.

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Voice recognition

Note: In the above possible commands, *"name"* is a dynamic listing in that it could be any desired name from your phone book, call history, etc.

While in phone mode, you may also say "Menu" and then any of the following commands:

- Help
- (Phone) settings (message) notification on
- (Phone) connections
- Signal
- Text message inbox
- (Phone) settings (set) ringer 2
- (Phone) settings (set) phone ringer

- Cancel
- (Phone) settings (message) notification off
- Phone name
- Battery
- (Phone) settings (set) ringer 1
- (Phone) settings (set) ringer 3
- (Phone) settings (set) ringer off

Note: With the above commands, words in ( ) are optional and do not have to be spoken for the system to understand the command.

You may also say "Dial" to dial a number by voice and also access any of the following commands:

- Help
- *Number* 0–9
- Delete (deletes one digit)
- Plus
- Asterisk (*)
- 700 (seven hundred)
- 411, 911, (etc.)

- Cancel
- Dial
- Clear (deletes all entered digits)
- Star
- 800 (eight hundred)
- 900 (nine hundred)
- # / (pound, hash)

Voice commands when connecting devices

CIMS #1617815
com_connectvr   itdseq=77

When attempting to connect a phone or any other device to your system, you may say the following commands:

- Help
- Connect device *name*
- Bluetooth OFF

- Cancel
- Bluetooth ON
- Delete device *name*

Note: You can only 'connect' a device to the ⌐YNC system after it has gone through the pairing process. If your phone/device has not been

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Voice recognition

paired to the system, please refer to *Pairing your phone for the fist time* in the Introduction chapter or *Pairing other devices* in the Phone chapter.

Note: In the above possible commands, *"name"* is a dynamic listing in that it could be the name of any previously paired device.

Voice commands when using the USB port

When using the USB port, you may say any of the following commands:

- User Device
- Bluetooth Audio
- Phone
- Voice settings OR voice preferences
- System prompts on
- SYNC
- Play all
- Pause
- Media connections OR Bluetooth connections[2]
- Play previous track OR Previous track
- Folder
- Shuffle on OR Shuffle
- Repeat off
- Autoplay off
- Play genre *name*[1]
- Play album *name**
- Similar music
- Search artist *name*[12]
- Search track *name*[12]
- Refine album *name*[12]

- Line in
- Cancel
- Read message
- System prompts off
- Help
- Play
- What's this? OR What is playing?
- Play next track OR Next track
- Play next folder OR Next folder
- Play previous folder OR Previous folder
- Repeat on OR repeat
- Autoplay on
- Play playlist *name*[1]
- Play artist *name*[1]
- Play track *name*[1]
- Search genre *name*[12]
- Search album *name*[12]
- Refine artist *name*[12]
- Refine track *name*[12]

[1] Voice commands are not available until indexing is complete.

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Voice recognition

[2] These commands are not available if your vehicle has a navigation system and SYNC™.

Note: In the above possible commands, *"name"* is a dynamic listing in that it could be the name of any desired group, artist, etc.

Autoplay: With this feature ON, your ⌐YNC system will automatically begin to play your music as it is being indexed. As the system is finishing indexing all of your songs, you can listen to music. With this feature OFF, the system will not begin to play any of your music until it has all been indexed.
Note: The larger the number of songs the system has to index, the longer it will take.

Search/Play Genre: You can search for and play a specific genre (type) of music. The system will read all the data from your downloaded music and, if available, will begin to play that type of music.
Note: You can only play genres of music which are present in the music you have downloaded to your system.

Similar music: You can tell the system to play music 'similar' to what you are currently playing.

Search artist/track/album: You can have the system search for a specific artist/track or album in the music you have downloaded.

Refine: This allows you to 'refine' your previous commands. For example, if you told the system to search and play all music by a certain artist, you could then tell the system to 'refine album' and choose a specific album from the list to view. If you then select 'Play', the system would then only play music from that specific album.

Voice commands when in Bluetooth audio mode

CIMS #1617817 com_btaud-vr
itdseq=79

When in Bluetooth audio mode, you may use the following commands:

- User Device
- Bluetooth Audio
- Phone
- Voice settings OR voice preferences
- System prompts on
- SYNC
- Play all

- Line in
- Cancel
- Read message
- System prompts off
- USB
- Help
- Play

Voice recognition

- Pause

- Phone connections OR media connections OR Bluetooth connections

- Play previous track OR Previous track

- What's this? OR What is playing?

- Play next track OR Next track

Voice commands while using Line in

While using the Line in feature (Auxiliary input jack), you may speak the following commands:

- User Device
- Bluetooth Audio
- Phone
- Voice settings OR voice preferences
- System prompts on
- SYNC

- Line in
- Cancel
- Read message
- System prompts off
- Help

VOICE RECOGNITION VISUAL FEEDBACK (NAVIGATION STATUS BAR)

| VR Icon | <VR Text> | 12:00PM |
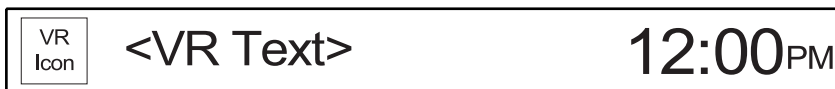
If your vehicle is equipped with a navigation system and SYNC , you have two voice recognition engines in your vehicle. These two engines will vary depending on your commands. For example, if you are using the voice feature for navigation guidance and you want to make a hands-free call, say, "Phone". The system will change and will ask you for a command. You may also say "user device" to access your playing device through the USB port or auxiliary input jack.

When Voice recognition (VR) is activated, the following icons will appear on the screen in the status bar.

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Voice recognition

VR State	VR Icon
Main Menu	
Audio system	
Navigation	
Voice Preferences	
Display	
VR Recognition Failure	
VR Session Successful Completion	
VR Session Unsuccessful Termination	
Listening	

For the best system performance, please adhere to the following:

- The interior of the vehicle needs to be as quiet as possible. Wind noise from open windows, road vibrations, and radio volume may prevent the system from correctly recognizing voice commands.

- Wait until the tone sounds after pressing the push to talk button before speaking a command.

- Speak naturally without large pauses in between words.

- Please realize voice recognition performance is not 100% and varies by user. The voice recognition system is meant to be a secondary convenience control and if it doesn't operate optimally, users can still operate their navigation system via the touch screen and hard buttons.

To speak voice commands:

1. Push the VOICE or 🎙 button on the steering wheel. A tone will sound.

2. The system will say, "Voice active" and [icon] will appear in the status bar.

3. The system will speak "Main menu. Please say a command". A tone will sound signifying the system is ready for your response.

4. 'Listening' and [icon] will appear in the status bar and the system waits for your response.

5. If the system is not confident that it recognized your command, it will ask for a confirmation of yes or no.

6. If the system does not recognize your command, the voice failed icon [icon] will be displayed in the status bar. The system will give you a

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Voice recognition

short list of commands you can say. Say the command again. If the system doesn't recognize the repeated command, the system will say, "Please say a command, help or cancel".

7. If the system does not recognize your command a second time, the system will say, "I didn't understand you, please try again."

8. Once confirmation / recognition takes place, the voice success icon is displayed, the system will speak the next level of available commands, a tone will sound, and the appropriate voice menu name and icon will be displayed.

9. If the voice session is not complete, the system will then speak the next set of available voice commands, a tone will sound, and the system will display 'listening' and again, waits for a response.

10. This sequence of events occurs until the voice recognition session is complete.

Navigation interaction

HOW SYNC™ INTERACTS WITH YOUR NAVIGATION SYSTEM (IF EQUIPPED)

Ford and Mercury systems
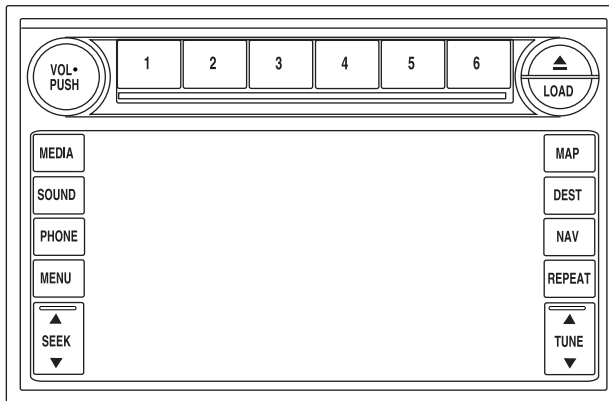
Lincoln system
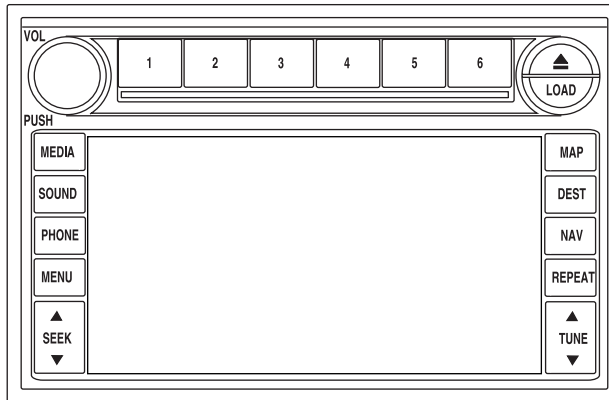
⌐SYNC works through your navigation system to provide voice-activated wireless calling and text paging as well as a fully integrated media entertainment system for use with your mobile phone and digital media player.

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Navigation interaction

Pairing your phone for the first time through your navigation system

The first thing you will need to do is to pair your Bluetooth® enabled cellular phone with your SYNC system.

1. Press PHONE to enter the SYNC phone mode.

art=ehvec013_a

2. The screen will read NO PHONE CONNECTED. Press SETTINGS to go to the set up menu.
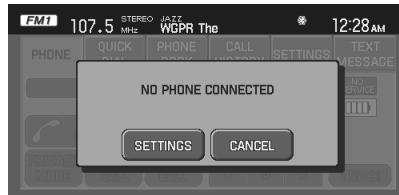
art=expec095_a

3. Press ADD.

art=expec038_a

The system will check to ensure that Bluetooth® is turned on. If Bluetooth® is not turned on, the display will ask you if you would like to turn it on. Press YES. (The system default is on).
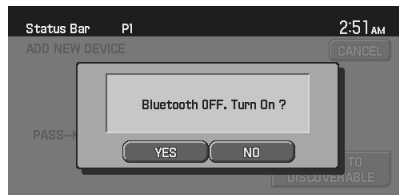
art=expec093_a

Note: If Bluetooth® is turned off, the SYNC system is turned off and you will not be able to use the phone or media features of the system.

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Navigation interaction

4. If Bluetooth® is on, the system will begin the pairing process with your Bluetooth® enabled phone or device and the ⌒ＹＮＣ system.
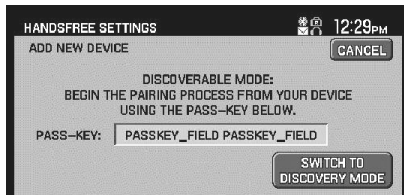
art=expec105_a

Note: As each cellular phone is different, please refer to your Owner's manual for pairing instructions.

5. The system will give you a Pass-key (PIN) that you will need to enter into your phone/device when prompted.
The pairing may take up to three minutes.

If the pairing is not successful, the display will PAIRING FAILED.

If the pairing is successful, the display will read PAIRING SUCCESSFUL and then *DEVICE NAME* CONNECTED.

6. Press YES of NO when the system asks you if you would like to set this phone/device as the primary.
As a Primary device, this is the phone/device the system will search for upon ignition and automatically re-connect to the ⌒ＹＮＣ system. If a phone/device is not set as a primary, it will still be stored in the device listing to enable you to reconnect to it at any time.

7. Press YES or NO when the system then asks you if you would like to download your phone book and call history.
If you select yes, the system will automatically download the information from your Bluetooth enabled cellular phone.

Note: Selecting YES will tell the ⌒ＹＮＣ system to re-download your phone book and call history EVERY time your phone reconnects (each ignition cycle) to the system. If you have made any changes to your phone book/call history in the ⌒ＹＮＣ system, it will be erased with the new download. You can choose to download your information initially and then change the setting to Bluetooth® OFF in the Advanced Settings — Bluetooth® screen in the SETTINGS tab.

The system will confirm when the phone book and call history are downloaded.

Connecting previously paired phones and playing devices

CIMS #1621538
com_connectdevices
itdseq=86

Your ⌒ＹＮＣ The system allows you adjust your settings and select other previously paired phones and playing devices as primary connections. To adjust your settings:

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Navigation interaction

1. Press PHONE to enter the ⌒YNC phone mode.

art=ehvec013_a

2. Press the SETTINGS tab and select the desired phone/device.

3. Press CONNECT.

art=expec038_a

The system will check to ensure that Bluetooth® is turned on. If Bluetooth® is not turned on, the display will ask you if you would like to turn it on. Press YES. (The system default is on.)
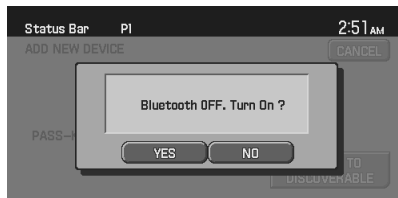
art=expec093_a

Note: If Bluetooth® is turned off, the ⌒YNC system is turned off and you will not be able to use the phone or media features of the system.

4. The display will read CONNECTING *DEVICE NAME* and then *DEVICE NAME* CONNECTED when the process is finished.

USING PHONE FEATURES WITH YOUR NAVIGATION SYSTEM

Your navigation system works with ⌒YNC to enable you to use the hands-free calling feature.

1. Press PHONE on the navigation system. This will take you to the phone screen.

art=ehvec013_a

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Navigation interaction

2. On the phone screen you can choose from:

art=expec032_a

- **SEND:** Press to receive an incoming call, make an outgoing call, or put one call on hold to answer another incoming call.

- **END:** Press to end a call.

- **PRIVACY MODE:** Press to activate privacy mode. During an active phone call over the SYNC system, you can choose to transfer the call to your cellular for a more personal conversation.

- **HOLD CALL:** Press to put an active call on hold. Press again to take off hold.

- **JOIN CALLS:** Press to join to active calls

- **Digit entry:** Press the numbers to manually enter a phone number to call.

- **Signal/battery strength and Roaming status**

USING THE QUICK DIAL SCREEN

CIMS #1617718
com_navqkdial   itdseq=88

Your ⌐ʸᴺ⸜ system enables you to save 10 frequently dialed numbers for quick access.

1. Press PHONE on the navigation system.

art=ehvec013_a

2. Select the 'QUICK DIAL' tab. This screen allows you to have quick access to frequently called numbers. The icon next to the contact's name will tell you if the number is the person's cell phone, work phone or home phone.

art=expec073_a

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Navigation interaction

Press ◄ / ► to toggle between a contact's name and the phone number.

art=expec092_a

3. Select the desired contact.

4. Press ☎ DIAL to place the call.

art=expec084_a

Saving a contact in your Quick Dial section

CIMS #1623892
com_save-qckdial
itdseq=89

After you have connected your phone and downloaded your phone book, you may choose to save certain contacts into your Quick Dial screen for quick access.

1. Press the PHONE BOOK tab.

2. Select the contact you wish to save to the Quick Dial screen.

art=expec085_a

3. Press SAVE.

4. Select the Quick Dial location in which you wish to store the contact.

art=expec089_a

5. Press SET at the bottom of the screen to save the contact's information to the chosen Quick Dial position.

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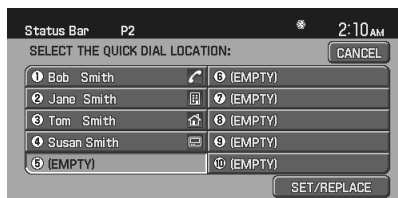
Navigation interaction

The system will confirm when the contact is successfully stored.
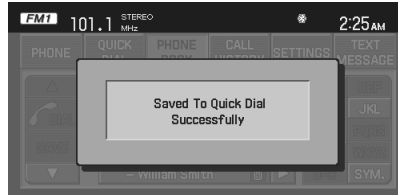
art=expec102_a

Replacing contacts in your Quick Dial section

You can replace contacts in your Quick Dial section.

1. Press the PHONE BOOK tab.

2. Select the contact you wish to save to the Quick Dial screen.

art=expec085_a

3. Press SAVE.

4. Select the contact you wish to replace and press REPLACE at the bottom of the screen.

art=expec086_a

5. Select the contact with which you wish to replace the current one.
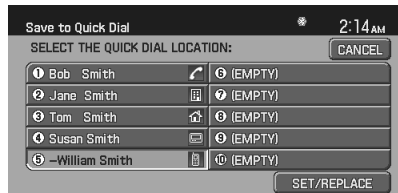
The system will ask you to confirm the change.
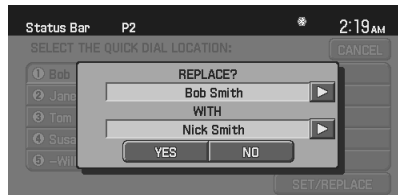
art=expec087_a

USING THE PHONE BOOK FEATURE

Your ⌐ᴠNᴄ system enables you to view the contacts downloaded from your Bluetooth enabled cellular phone. To access your phone book:

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Navigation interaction

1. Press PHONE on the navigation system

art=ehvec013_a

2. Select the 'PHONE BOOK' tab to access the contacts and phone numbers previously downloaded from your Bluetooth enabled cellular phone.

art=expec085_a

Press ◄ / ► to toggle between displaying the phone number or the name of the contact.

art=expec092_a

If your phone book is not available, the screen will display PHONE BOOK NOT AVAILABLE.
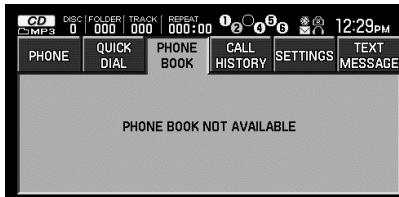
art=expec034_a

If your phone book is available, the system will download the information.
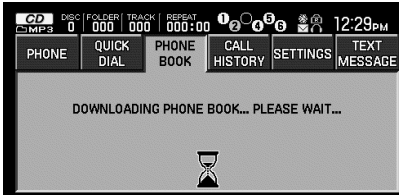
art=expec040_a

Note: The ⌐YNC system will assign icons for the numbers (cellular number, home number, etc.) Once downloaded, the phone book cannot be deleted or edited.

ACCESSING YOUR CALL HISTORY

Once you have downloaded your call history, you can view the calls.

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Navigation interaction

1. Press PHONE on the navigation system. Select the 'CALL HISTORY' tab.

art=ehvec013_a

2. The Call History screen allows you to have quick access to frequently called numbers.

art=expec037_a

Press OUTGOING to view your outgoing calls. The system will save up to 25 entries.
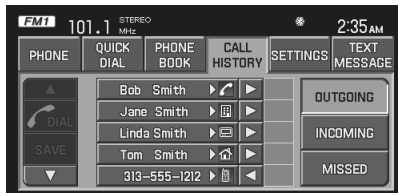
art=expec099_a

Press INCOMING to view your incoming calls. The system will save up to 25 entries.

art=expec096_a

Press MISSED to view your missed calls. The system will save up to 25 entries.

art=expec098_a

SYSTEM SETTINGS

CIMS #1618386 com_settings itdseq=93

You can choose to connect, add, delete or set specified phones or other media devices as a favorite as well as access the advanced settings such as Bluetooth. To access:

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Navigation interaction

1. Press PHONE on the navigation system. Select the 'SETTINGS' tab.

art=ehvec013_a

2. Once in the Settings screen, you may not only view your devices, you may also select from the following options:

art=expec038_a

CONNECT: Choose to connect a new phone or playing device.

ADD: Choose to add another phone or playing device.

DELETE: Choose to delete a phone or playing device.

SET AS FAV: Choose to set a phone or playing device as your favorite. This will then be the primary phone that the ◠ʏɴᴄ system re-connects to after each ignition cycle.

ADVANCED: Choose to access the advanced menu settings.

Connecting a new device to your SYNC™ system

CIMS #1623898 com_devices
itdseq=94

Select to connect an already paired phone/device to the system.

Adding a new device to your SYNC™ system

CIMS #1623899
com_addnewdev
itdseq=95

Select to add/pair a new device to the system. The screens will walk you through the pairing process.

art=expec062_a

Deleting a device from your SYNC™ system

CIMS #1623900
com_deletedevice
itdseq=96

Select to delete a device from your previously paired list.

Selecting a favorite

CIMS #1623901 com_setasfav
itdseq=97

This feature allows you to set a device as your favorite. This means the system will set this phone as your primary contact and will attempt to reconnect to that phone when the vehicle ignition is turned on.

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Navigation interaction

Advanced settings

The Advanced Settings screen allows you access to Bluetooth®, automatic downloads, your phone book / call history information, ring tones, text messaging, prompts, reseting information as well as viewing your phone information.

BLUETOOTH ON/OFF: Turning Bluetooth® ON will enable you to stream audio from your Bluetooth® enabled cellular phone or playing device as well as use the voice-activated in-vehicle communications and text messaging. Turning Bluetooth® OFF will turn off access to all features of the SYNC system.
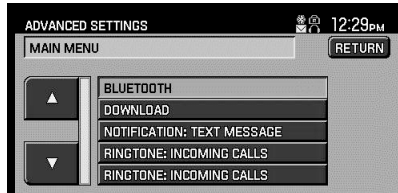
DOWNLOAD ON/OFF: Select ON to download your Bluetooth® enabled cellular phone's phone book and call history.
Note: This selection will automatically re-download your phone book and call history every time your phone reconnect to the system during ignition. This automatic download will erase any edits you may have made to the phone book and call history stored in your SYNC system. After initial download, you may select to turn this feature OFF to avoid erasing any changes to the information in your system.

RING TONE INCOMING CALLS: Select to choose the ring tone for all incoming calls.

MODIFY PHONE BOOK/CALL HISTORY: Select to make modifications to your phone book and call history information which has been downloaded into your SYNC system. You can choose to delete individual entries or the entire phone book or call history.
Note: Erasing a contact or all contacts in your phone book /call history in your SYNC system will NOT erase any information in your cellular phone.

TEXT MESSAGING NOTIFICATION ON/OFF : Select if you would like your navigation system to display any incoming text message. This will be preceded by an audible tone.

PROMPTS: Select if you would like more advanced voice prompts for guidance or more simple prompts.

PROVIDER / SERIVCE / NO SERVICE: This will display the provider and service status of the currently connected Bluetooth® enabled cellular phone.

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Navigation interaction

FACTORY DEFAULTS: This selection allows you to erase any settings someone else may have set and will return you to the factory defaults, such as Bluetooth ON and more advanced guidance. This will not erase your downloaded phone book and all history.

MASTER RESET: This selection allows you to erase all settings but also all phone book and call history settings.

INSTALL: This selection allows you to install new software upgrades or additions which you have downloaded from the Ford web site.

Turning Bluetooth® on/off

CIMS #1621571
com_navbluth   **itdseq=99**

Turning Bluetooth® ON will enable you to stream audio from your Bluetooth® enabled cellular phone or playing device as well as use the voice-activated in-vehicle communications and text messaging. Turning Bluetooth® OFF will turn off access to all features of the ⌐SYNC⌐ system. Any incoming text or phone messages will go into their respective missed folders. To access:

1. Press PHONE on the navigation system. Select the 'SETTINGS' tab.

art=ehvec013_a

2. Press ADVANCED.

art=expec038_a

3. Press BLUETOOTH. Turn ON or OFF. System default is ON.
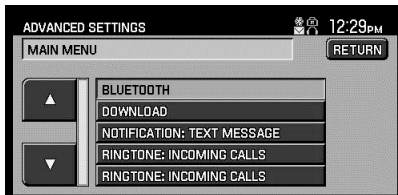
art=expec039_a

Note: With Bluetooth off, you will not be able to use the phone or media features of the ⌐SYNC⌐ system.

Selecting automatic downloading

CIMS #1621572
com_navdownload
itdseq=100

You can tell your ⌐SYNC⌐ system to automatically download the phone book and call history from the connected Bluetooth® enabled cellular

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Navigation interaction

phone with every new ignition cycle. This automatic download will erase any changes you may have made to the phone book and call history stored in your ꜱYNC system. After initial download, you may select to turn this feature OFF to avoid erasing any changes to the information in your system. To access this setting:

1. Press PHONE on the navigation system. Select the 'SETTINGS' tab.

art=ehvec013_a

2. Press ADVANCED.

art=expec038_a

3. Press DOWNLOAD. Turn ON or OFF. System default is ON.
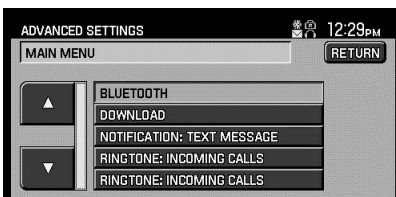
art=expec039_a

Selecting your ringtone

CIMS #1621573
com_navringtone
itdseq=101

You can select the ringtone the ꜱYNC system will play during an incoming call. To access this setting:

1. Press PHONE on the navigation system. Select the 'SETTINGS' tab.

art=ehvec013_a

2. Press ADVANCED.

art=expec038_a

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Navigation interaction

3. Press RINGTONE: INCOMING CALLS. Select from three ringtones, using your cellular phone's ring tone or turning the ring tone off.
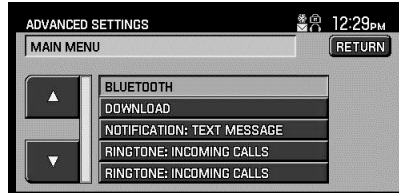
art=expec039_a

Modifying your phone book and call history

You can modify contacts in your ⌐ᴠɴᴄ phone book and call history. You can choose to delete individual entries or the entire phone book and call history.
Note: Erasing a contact or all contacts in your phone book /call history in your ⌐ᴠɴᴄ system will NOT erase any information in your cellular phone. However, if the automatic downloading feature is turned on, when the system downloads the phone book and call history upon ignition, any changes will be erased.

1. Press PHONE on the navigation system. Select the 'SETTINGS' tab.

art=ehvec013_a

2. Press ADVANCED.

art=expec038_a

3. Press MODIFY PHONE BOOK/CALL HISTORY.
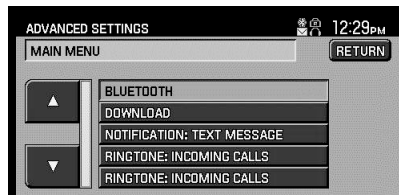
art=expec039_a

You may then select from:

ADD CONTACT: Select to 'push' a new contact from your Bluetooth® enabled cellular phone which is currently set as the primary (favorite) phone. Your phone must support OBEX to perform this function. The

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Navigation interaction

system will tell you to send the contacts from your phone. Refer to your Owner's manual for instructions. When successfully sent, the display will read XXX CONTACTS RECEIVED. DONE? Press YES if you are finished or press NO if you wish to send more contacts to the system.

DOWNLOAD PHONE BOOK / CALL HISTORY: Select YES to automatically download the phone book and call history from your Bluetooth® enabled cellular phone which is currently set as the primary (favorite) phone upon every ignition. Select NO and the system will not perform this function at every ignition cycle.

DELETE PHONE BOOK / CALL HISTORY: Select YES to delete the entire phone book and call history from the ⌐ᴗ̃ᴎᴄ system. (This function will NOT delete any information from your cellular phone.)

Turning the text message notification on/off

**CIMS #1621575
com_navtextmsg
itdseq=103**

You can chose to receive or not to receive notification that you have received a text message. With notifications turned on, you will hear an audible tone when a text message is arriving along with a display on the screen that will allow you to view the message, listen to the system read the message, to dial the person sending the message or to cancel the screen. With notifications turned off, you will not be notified by a tone or prompt and the message will not appear on screen. The text message will be placed in the MISSED folder.
To access this setting"

1. Press PHONE on the navigation
system. Select the 'SETTINGS' tab.

PHONE

art=ehvec013_a

2. Press ADVANCED.

art=expec038_a

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Navigation interaction

3. Press TEXT MESSAGE NOTIFICATION.

4. Press YES for the system to alert you audibly of an incoming text message. Press NO if you do not wish to have the audible tone alert you.
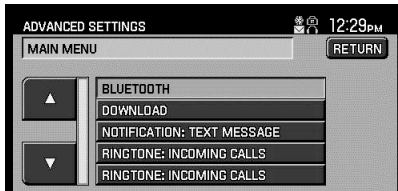
art=expec039_a

Choosing voice prompts

**CIMS #1621576
com_navprompts
itdseq=104**

Your ⌒ⵉNᑕ system is equipped with an advanced voice recognition system which can perform a multitude of tasks. The system will perform desired tasks such as calling someone in your phone book or searching for a particular genre of music on your playing device. The system will also ask for clarification if it does not have a high level of confidence of what was spoken. The level of help the system provides is up to you. You can choose more interaction with a higher level of verbal prompts for guidance and help or you can choose to simply hear the prompts when the system needs direction.
To access this setting:

1. Press PHONE on the navigation system. Select the 'SETTINGS' tab.

art=ehvec013_a

2. Press ADVANCED.

art=expec038_a

3. Press PROMPTS.

4. Press YES for the prompts. Press NO if you do not wish to hear them.

art=expec039_a

82
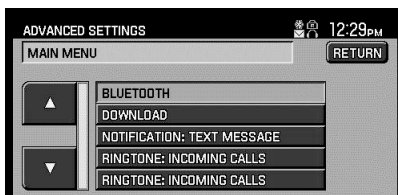
Navigation interaction

Viewing your phone provider and service status

To view your phone's provider's name and your service status through your ⌐ϞΝᙅ system:

1. Press PHONE on the navigation system. Select the 'SETTINGS' tab.

art=ehvec013_a

2. Press ADVANCED.

3. Scroll through the list by pressing ▲ / ▼ arrows until the listing showing your provider name and service status appears.

art=expec038_a

Returning to the factory default settings

This feature will allow you to erase all the preference settings in your ⌐ϞΝᙅ system and return them to the system defaults. This will NOT erase the phone book and call history information stored in the system.
To access this setting:

1. Press PHONE on the navigation system. Select the 'SETTINGS' tab.

art=ehvec013_a

2. Press ADVANCED.

art=expec038_a

3. Press FACTORY DEFAULTS.

4. The system will ask you confirm with RESET TO FACTORY DEFAULTS? YES NO. Press YES and the system will then confirm, FACTORY DEFAULTS RESET.

art=expec039_a

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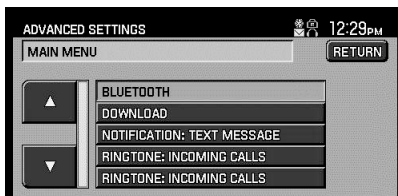
Navigation interaction

Performing a master reset

You can also perform a master rest of your SYNC system which will not only remove all preference settings and return them to the factory defaults, but it will also completely erase all phone book and call history listings in the system. To access this setting:

1. Press PHONE on the navigation system. Select the 'SETTINGS' tab.

PHONE

art=ehvec013_a

2. Press ADVANCED.

art=expec038_a

3. Press MASTER RESET?

4. The system will ask you MASTER RESET? Press YES.

art=expec039_a

5. The system will then confirm the task was completed by displaying MASTER RESET COMPLETED.
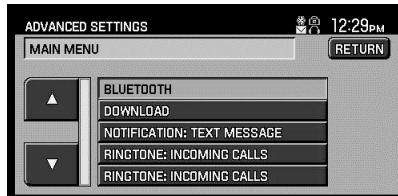
Installing new software

Your SYNC system is
To access this setting:

1. Press PHONE on the navigation system. Select the 'SETTINGS' tab.

PHONE

art=ehvec013_a

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Navigation interaction

2. Press ADVANCED.

art=expec038_a

3. Press INSTALL.
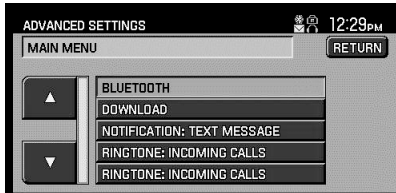
art=expec039_a

TEXT MESSAGING ✉

Your ᴥYNC system not only enables you to send and receive text messages, it will also read them to you as well as translate over 1,000 popularly used acronyms (i.e., lol, btw, etc.). To access text messaging:

1. Press PHONE on the navigation system.

PHONE

art=ehvec013_a

2. Select the 'TEXT MESSAGE' tab. The system will automatically check to see if your paired (connected) phone is equipped for text messaging. If it is not, this screen will display.

art=expec043_a

3. If your phone is equipped for text messaging, the system will take you to the text messaging screen. From this screen you will be able to select from the following options:

art=expec107_a

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Navigation interaction

VIEW: Select the desired message and press VIEW to view the text message.

LISTEN: Select desired message and press LISTEN to have the system read the text messages to you.

COMPOSE: Select to compose a text message.

DELETE ALL: Select to delete all text messages from the SYNC system.

DOWNLOAD: Select to download your text messages from your connected phone.

Receiving a text message

When there is an incoming text message, an audible tone will sound and the screen will display the caller name and ID if the caller is saved in your phone book.
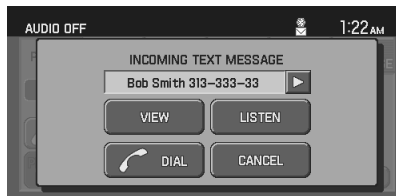
CIMS #1621586
com_receive-txtmsg
itdseq=110

art=expec076_a

Press VIEW to view the text message.
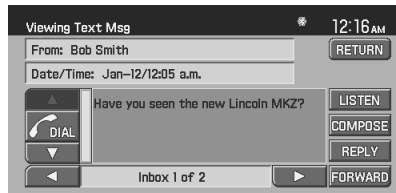
art=expec066_a

Press LISTEN for the system to read the message to you.

Press REPLY to send a text message to the same contact.

Press ☎ DIAL to call the contact.

Press FORWARD to forward the text message to another contact.

Press CANCEL to exit the screen.

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Navigation interaction

Sending a text message

1. Press PHONE.

2. Select the TEXT MESSAGE tab.

3. Press COMPOSE.

Your SYNC system has 25 possible text messages you can send.

4. Press / ▼ to scroll through the following 25 possible text messages you can send from your SYNC system.
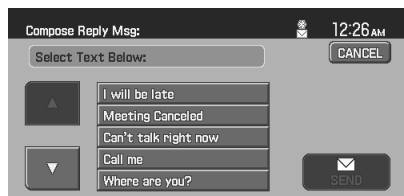
- I will be late
- Can't talk right now
- Where are you?
- Thanks
- I disagree
- B there n 5 minutes
- B there n 15 minutes
- Can't wait to see you
- Too funny
- On my way
- Call U later
- No
- Tell me more
- Meeting cancelled
- Call me
- I need more directions
- I agree
- I'm stuck in traffic
- B there n 10 minutes
- B there n 30 minutes
- I love you
- What do you think?
- U R the best
- Yes
- Why?

5. Select the desired text message and press SEND. Your text message will have a signature of "This message was sent from my *Ford, Lincoln or Mercury* vehicle."

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Navigation interaction

ACCESSING YOUR SYNC™ MEDIA FEATURES THROUGH YOUR NAVIGATION SYSTEM

To can access your ⌐⌐YNC media features through your navigation system:

1. Press MEDIA on your navigation system.

2. Select the 'USERS DEVICE' tab to choose to which source you would like to listen (Auxiliary input jack or USB port). The system will list all paired devices. You can choose to connect to a device, delete the device, add a device, or access the advanced settings.

3. After selecting to connect to either your USB port or your Auxiliary Input Jack, you will be able to play your music. You can also access the following options:

Media Library: Select to enter the ⌐⌐YNC media library and access all available playlists, artists, albums and tracks.

art=expec100_a

Similar music: Select to have the ⌐⌐YNC system create a list of music similar to what you are currently playing.

Shuffle: Select to shuffle your current music.

Settings: Select to turn Autoplay and system prompts ON/off.

Text: Select to view all available information for the music currently playing.

ACCESSING THE USB PORT AND AUXILIARY INPUT JACK THROUGH THE NAVIGATION SYSTEM

You can access any digital player device plugged into the USB port or auxiliary input jack (Line in) through your navigation system. You can then search for and play specific artists, genres, songs, etc. Ensure that your digital playing device is plugged into either the USB port or the auxiliary input jack. To access:

1. Press MEDIA.

art=expad803_a

Navigation interaction

2. Select the USER DEVICE tab. LINE will appear above the SOURCE button. If you wish to change the media source, press SOURCE repeatedly to cycle through USB which will access any digital playing media plugged into the USB port, BTST (Bluetooth stereo, music streamed from your connected cellular phone) and LINE which will access any digital playing media plugged into the auxiliary input jack.

art=expec090_a

If there is a digital playing device plugged into the USB port or the auxiliary input jack, once the system connects to the source, it will begin to index all of the music.
Note: Depending on the amount of music, it may take a few minutes for the system to download all the music.

art=expec074_a

After the music has been indexed, you can select from the following options:

MUSIC LIBRARY: Press to access play settings such as playlists, play tracks, etc.

SIMILAR MUSIC: Press to play music similar to the music currently playing.

SHUFFLE: Press to shuffle the songs.

REPEAT: Press to repeat the currently playing song.

SETTINGS: Press to access the User device settings.

TEXT: Press to view additional information about the currently playing song.

Using the media music library

CIMS #1621593
com_med-muslibrary
itdseq=114

You can access many media features using the music library. To access:

1. Press MEDIA.

art=expad803_a

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Navigation interaction

2. Select the USER DEVICE tab. If you wish to change the media source, press SOURCE repeatedly to cycle through the options.

3. Press MEDIA LIBRARY.

art=expec074_a

From this screen, you can choose to play all songs, playlists, as well as any desired artists, albums and tracks.

art=expec100_a

CALLING CONTACTS STORED IN YOUR NAVIGATION SYSTEM

Your ⌒ᴙᴺᶜ system gives you the option to call contacts stored in your navigation system, such as those in your address book or POI (Point of Interest) contacts.

Calling someone in your address book

To call someone in your navigation address book using the hands free ⌒ᴙᴺᶜ system:

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Navigation interaction
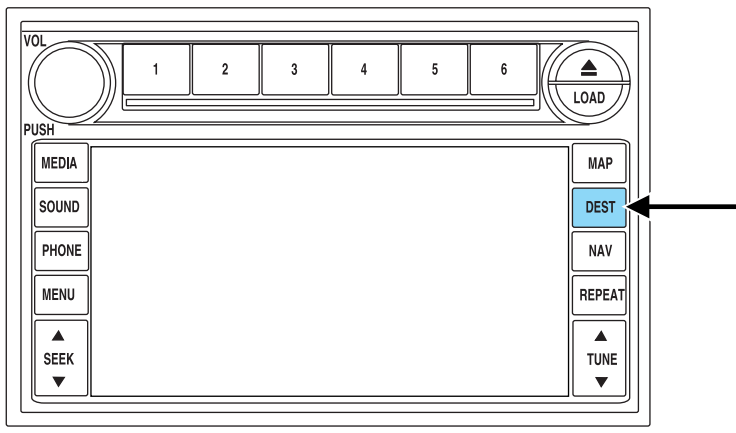
art=251cf781_b

1. Press DEST.

2. Select the ADDRESS BOOK tab.
Select the desired address.

3. Press the VIEW/EDIT selection at
the right.
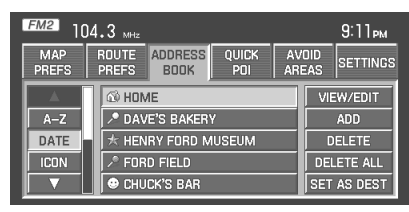
art=expad789_a

4. Press the ☎ DIAL icon to
initiate hands free calling.
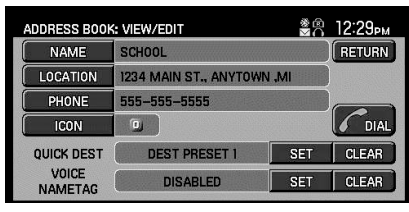
art=expec031_a

Calling a POI (Point of interest)

CIMS #1618406 com_poi-dial
itdseq=117

To call a Point of Interest contact stored in your navigation system using
the hands free ⌒YNC feature:

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Navigation interaction
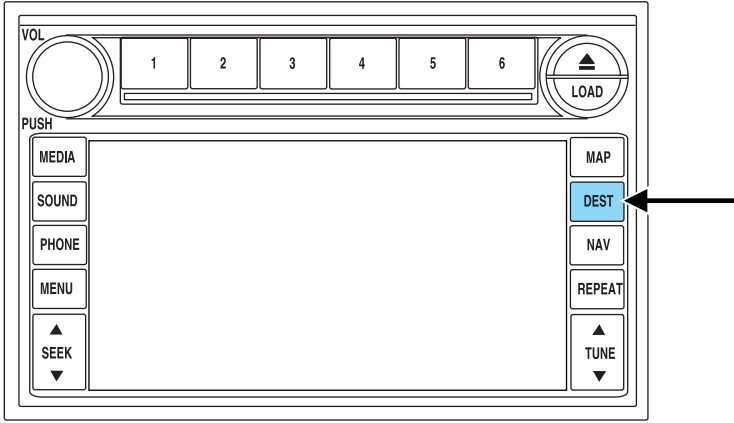
art=251cf781_b

1. Press DEST.

2. Select the POI tab.

art=expad758_a

3. Press the ☎ DIAL icon to initiate hands free calling.
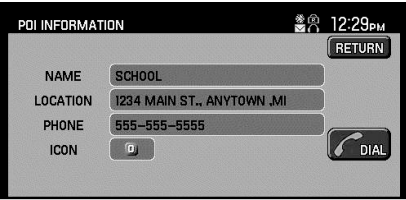
art=expec035_a

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DVD interaction

HOW SYNC™ INTERACTS WITH YOUR DVD SYSTEM (IF EQUIPPED)

art=expec006_a

Your SYNC system interacts with your DVD system (if equipped) by allowing you to access the many media features. Your DVD system (if equipped) comes with two set of infrared red wireless headphones which you can use to access various playing medias.

To access the SYNC media features with your DVD system:

1. Ensure that your wireless headphones are set to either Channel A or Channel B. Channel A can access any possible media source (AM, FM1, FM2, SAT (satellite radio, if equipped), CD, DVD, AUX, SYNC.) Channel B can only access DVD and AUX sources.

art=expad822_a

93
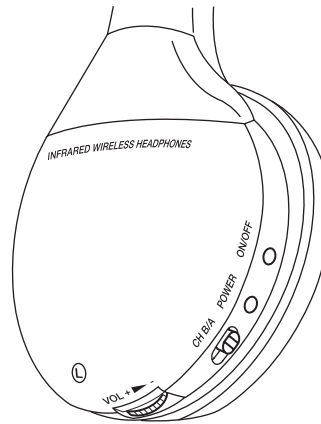
DVD interaction

2. Press ⋂ A on the DVD system to gain access to your possible media selections.

art=expad902_a

3. Press MEDIA repeatedly to change the media source. The selections will appear on the screen.

4. Once you have selected your desired media source for your headphones, press the cursor controls on the DVD face or on the remote control until you highlight the MEDIA button on the screen. Press MEDIA repeatedly until SYNC is shown on the screen for ⋂ A . (You cannot access SYNC through ⋂ B.)

5. Once you have accessed the Media screen, you may now choose from your playlists, from playing certain artists, tracks or similar music.

You can use the following remote controls to help make menu selections:

art=expec064_a

- Use the cursor controls (▲ /▼ /◀ /▶) to make menu selections.
- Press ENTER to confirm a selection.
- Press ▶ / ❚❚ (Play/pause) to play and pause the currently playing media.
- Press ◀◀ /▶▶ to reverse/advance to the next track.
- Press MENU to select the desired source: USB, LINE IN, BT AUDIO.
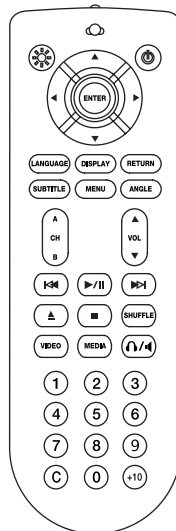
Accessing the SYNC™ media features through your DVD system

Rear seat passengers can listen to SYNC media through the DVD system (if equipped). To do so, you must first choose which source you would like to listen to: USB, BT AUDIO (streaming audio from your cellular phone) or LINE IN (Auxiliary input jack). To access SYNC media through the DVD system (if equipped) and to choose the desired source:

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DVD interaction

1. Ensure that the DVD and audio system are ON. Also ensure that your auxiliary playing device is plugged into either the USB port or the Auxiliary input jack (LINE IN).

2. Press MEDIA (on the DVD system or on the remote control) repeatedly until the desired media source (USB, BT AUDIO or LINE IN) appears on the DVD screen in the ⋂ A line.

3. When the desired media source appears on the screen, either press ENTER or wait until the system times out.

4. Ensure that the headphones are turned to ⋂ A to receive the audio if using Dual Play mode.

After choosing the media source, you can then choose to from the media settings (Shuffle, Repeat, Autoplay) as well as choosing from options of : Play All music, Play Artists, Play Albums, Play Genres or accessing/playing your Playlists.

Note: Once the media source is chosen, the ⌒YNC system will begin indexing your media information. Depending on how much music there is, this process may take a few minutes. You can, however, choose to activate the 'Autoplay' feature which will begin playing the first song as soon as possible so that you will not have to wait until all of the music is indexed prior to playing.

Media menu

Once you have chosen a media source from which to play, you can then make playing selections through the Media Menu.

1. From the main screen, select MENU to enter the Media Menu.

2. From the Media Menu, you can then choose from:

Play Menu: Choose how to play your selected media. Access Play All, Artists, Albums, Genres and Playlists.

Select Source: Choose another media source (USB, Bluetooth Stereo, LINE IN).

Media Settings: Choose to activate/deactivate Shuffle, Repeat or Autoplay.

Tracks: Choose which tracks to play on the selected

Explore USB: Choose to explore all the music in the playing device accessed through the USB port.

Similar Music: Choose this to have the system find and play music similar to that currently playing.

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DVD interaction

Play menu

The Play Menu gives the choice of how to play music from your media source. To access:

Once the media source is selected, press Menu.

You can now choose from: Play All, Artists, Albums, Genres, Playlists, Tracks, Explore USB and Similar Music.

Play All

Play All will play all music on your playing device alphabetically.

Artists

In the Artists screen, you can select to play All Artists, or you can select any available artist. (The system will also list the genre of the Artist.) Press to select.

Albums

The Albums screen will list all loaded albums alphabetically. Press to select.

Genres

The Genre screen will list all available genres and the artists associated with those genres. Press to select.

Playlists

The Playlist screen will allow you to view and select from any previously saved playlists on your playing device. Press to select.

Tracks

The Track screen will list all tracks in your playing device alphabetically. Use the scroll bar to advance/reverse in the list. Select to begin play.

Explore USB

The Explore USB screen will allow you to scroll through all music stored on your playing device.

Similar Music

The Similar Music screen allows you to play music similar to what is currently playing. The system will use the metadata information of each song to compile a playlist for you.

Select source menu

The select source menu screen allows you to choose which media source to access.

DVD interaction

1. From the main screen, select Menu.

2. Choose 'Select Source' to access:

- **USB:** Select to access any playing device plugged into the USB port.

- **Bluetooth Stereo:** Select to stream audio from your Bluetooth enabled cellular phone over the vehicle's speakers.

- **Line In:** Select to access any playing device plugged into the Auxiliary input jack (Line in).

Media settings

CIMS #1625467
com_media-settings
itdseq=123

The Media Settings screen allows you to turn Shuffle, Repeat and Autoplay on/off. To access:

1. From the main screen, press 'Menu'.

2. Select 'Media Settings'. You can now access:

Shuffle: Select to turn Shuffle on/off. Shuffle will randomly shuffle all selected music.

Repeat: Select to turn repeat on/off. The repeat feature will repeat the currently chosen track until turned off.

Autoplay: Select to being playing music as soon as possible during the indexing process. With Autoplay turned off, the chosen music will not begin to play until all of the music has been indexed in the system. Depending on the size of the material, this may take a few minutes.

Frequently asked questions

FREQUENTLY ASKED QUESTIONS

Below are some frequently asked questions regarding your ꜱʏɴᴄ system.
For further information, please refer to www.SyncMyRide.com.

General information

What is SYNC™?

ꜱʏɴᴄ is a fully integrated, in-car communications and entertainment system that gives you hands-free voice-activated control over your mobile phones and digital music players. After an initial one-time set up, ꜱʏɴᴄ automatically pairs your phones and music players with the vehicle's in-car microphone and sound system.

What are the hands-free advantages of SYNC™?

Voice-activated, hands-free functionality means less distraction while driving. As both your mobile phone and music player are fully integrated, you're able to concentrate on the road. This is an especially smart solution as more and more states and jurisdictions outlaw driving while talking on a handheld phone.

What languages does SYNC™ understand?

ꜱʏɴᴄ has an advanced voice recognition system which can be set to speak and respond to American English, Canadian French and North American Spanish.

Does SYNC's voice recognition system need to 'learn' my voice?

ꜱʏɴᴄ has an intelligent voice-recognition technology which, for most people, needs no 'training' to recognize voices, regardless of who is talking.

Are voice commands the only way to operate my mobile phone and portable music player?

No. ꜱʏɴᴄ also gives you the option to operate your phone and music player via simple controls on the steering wheel and radio.

Do I need to specially configure my car's sound system to work with SYNC™?

No. ꜱʏɴᴄ and your vehicle's cabin have been specifically tuned by professional acoustic engineers for optimum performance and sound reproduction. The audio playback environment inside a ꜱʏɴᴄ equipped vehicle just may be the best you'll ever experience.

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Frequently asked questions

What happens if I receive a call while listening to music on my SYNC™ connected digital music player? SYNC

SYNC will identify the caller and pause the music so you can hear and take the call.

Do I have to sign up with a specific wireless carrier or need a special phone to use SYNC™?

You can use SYNC with a wide range of carriers throughout the country. The system will work with the vast majority of popular Bluetooth enabled phones on the market today.

Is there a monthly fee to use SYNC™?

There are no monthly fees to use SYNC aside form the regular fees you already pay your wireless phone provider for your particular calling plan.

What music players and formats does SYNC support?

SYNC is compatible with Apple iPod®, Microsoft Zune™, "Play-for-sure" portable music devices, most combination mobile phone/digital music players, as well as most USB drives. Supported audio formats include MP3, WMA, WAV and PCM.

How do I recharge my music player's battery while in the car?

On most music players, the battery will start recharging any time it is connected to the system's USB port wile the vehicle is running. No separate charger is necessary.

How do I upgrade or enhance the system?

As new versions of software for SYNC are rolled out, you'll be able to download updates from either the web or your Ford, Lincoln, Mercury dealer.

What information from the PDA, digital media player or cellular phone will be stored in the vehicle?

As soon as a phone is paired with the system, the phone's personal features (such as the contact list or ring tones) are downloaded and saved to the car. Every time they enter the car these personal features are updated. To protect privacy concerns, phone books and ring tones are active only for the phone to which they belong.

Can I copy files directly from my computer to SYNC™?

Yes, you can transfer the files through a USB flash memory device.

Will two people be able to use the device at the same time? (For example, two phones or a phone and PDA)

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Only one mobile communications device can be connected at a time to the vehicle sound system. Passengers can enjoy Bluetooth-enabled wireless connectivity and digital music connected through the USB port.

What kind of service and support options are provided?

For minor issues, error messages will tell users what is wrong such as the device is not connected properly. Additionally, Ford Motor Company will offer online, dealer network and call center support.

Are there other technology partners involved with SYNC™ besides Microsoft?

Ford has a special relationship with both Microsoft and Apple to allow our customers the benefit of enjoying their music, on their players, in their vehicles. SYNC supports nearly all popular media players and formats to deliver an industry leading experience.

What was Microsoft's contribution to SYNC™ ? What did Ford contribute to the development of SYNC™ ?

Ford is proud to be the first and only automotive company to market this product in North America. Ford and Microsoft worked closely together to design and engineer SYNC , which is based on state-of-the art Microsoft Auto software. Ford further developed and customized this technology to deliver in-car solutions that help drivers conveniently and reliably enjoy digital entertainment and communications while on the road.

Does Ford plan on re-licensing SYNC™ to other manufacturers?

Ford considers this a competitive advantage for all its brands and has an exclusive relationship with Microsoft.

Will Ford use SYNC™ to collect vehicle data? For example, collecting driver speed and brake timing information to determine accident causes? If yes, what type of data will you collect and how will it be used?

Ford Motor Company is committed to consumer privacy. Currently, we do not have plans to collect user data and would not do so without first asking the consumer for permission.

If you compare SYNC™ to Trip Tunes II, what are SYNC™'s advantages?

The voice recognition features are more robust. For example, with SYNC , you can say "Play Similar" and SYNC will play a shuffle list of similar music as the current song. The advanced features also

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allow voice searching based on a song title, artist, genre and other choices. SYNC also has superior sound quality.

Phone, digital, media player and USB questions

Will all cellular phones be compatible with all the features?

The system will work with the vast majority of popular Bluetooth-enabled phones on the market today. Bluetooth Audio Streaming phones will also have basic voice controls for their music. Sprint LG Fusic and T-Mobile Dash™ phones are examples of Bluetooth Audio Streaming phones.

Is it necessary to contract with a specific wireless carrier or use a special phone?

No, you can choose the best phone to fit your lifestyle needs as SYNC works with a wide range of carriers throughout the country and the vast majority of popular Bluetooth-enabled phones on the market today.

What popular media players are compatible? What file formats are compatible with SYNC™ ?

SYNC is capable of hosting nearly any digital media player including iPod®, Microsoft Zune™, PlaysForSure players and most USB drives. Supported audio formats include MP3, AAC, WMA, WAV and PCM. More information is available at: www.SyncMyRide.com.

Will this improve (i.e. less dropped calls) or expand my cellular phone coverage?

Cellular coverage and service quality is totally controlled by the cellular service provider. Sync™ provides a higher quality of hands-free controls for incoming and outgoing calls.

Does SYNC™ charge cellular phone or digital media player batteries?

When plugged in to the system's USB port or 12V power point, cellular phones and music players automatically charge while the vehicle is running

Are all USB thumb drives compatible

The majority (80-90 % of the market) of USB thumb drives will be compatible.

What are some common voice commands to operate my mobile phone?

• Call *name*

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- Call *name* at home
- Call *name* at cell
- Call *name* at work
- Dial *digits*

What are the common commands to access my music connected through the USB port?

Just a few of the commands include:

- Play artist *name*
- Play track *name*
- Play album *name*
- Play genre *name*
- Play next track
- Play playlist *name*
- Repeat
- Shuffle
- Similar music
- Search artist *name*
- Search genre *name*

Hardware questions

Is a hard drive available? Why didn't you include a hard drive?

We designed ⌒YNC to wirelessly transfer all the names and numbers in your mobile phonebook automatically. Not having a hard drive simplifies the set up. People spend a lot of time programming personal electronic devices such as inputting phone contacts or creating MP3 play lists. The system can support devices with up to 100 gigabytes.

Can I connect a hard drive or use a memory stick to play music?

A USB flash memory stick or any USB hard drive can connect. This allows you to play music without a digital media player and use all the advanced voice controls as well.

How do you plan to keep up with rapid advances in consumer electronics to avoid obsolescence?

⌒YNC 's flexible design will allow it to keep pace with technology advances through future upgrades. Users can download updates from

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either the Web or their Ford or Lincoln Mercury dealer similar to how iPod users download new versions from the Web. They can use a USB flash memory stick to upload the change to the vehicle.

Can I add memory?

You will not need to add memory as SYNC 's flexible platform leverages the device's memory storage.

Software questions

What options do I have to upgrade or add software?

You can easily upgrade SYNC by downloading newer versions from our web site, www.SyncMyRide.com, to a USB flash memory stick and then uploading the change to their vehicle. As SYNC is driven by the user's personal device, any new audio features on their phone or digital media player will automatically work.

What does phone pairing mean?

Pairing means the phone is linked to the vehicle. Once the phone is linked, the phone's personal features such as the phone contact list or ring tones are downloaded to the car. Each time the phone enters the car, these personal features are updated. The system can pair with 12 phones.

Does SYNC™ have any unique voice recognition capabilities that will improve the quality of its functionality?

SYNC 's microphones and speakers are specific to the car we install it in, which means the audio is far superior to any aftermarket product.

Does SYNC™ 's voice recognition system need to ″learn″ my voice?

For most people, SYNC 's intelligent voice-recognition technology needs no ″training″ to recognize voices, regardless of who is speaking.

Does SYNC™ include a reset or re-boot feature?

SYNC automatically resets itself

Are there plans to update the operating system in the future?

As the technology evolves, SYNC 's software updates can expand to enable new communications features designed to make time spent in the car more productive and enjoyable. Registered users will get update alerts as new features are available for adding new applications and service packs

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How many versions of SYNC™ will be available?

Only one version is necessary as SYNC 's flexible platform is compatible with a wide range of personal electronics. As upgrades of SYNC are rolled out, users will be able to download updates from either the Web or their Ford or Lincoln Mercury dealer.

What unique software features does SYNC™ employ compared to the competition?

Consumers benefit from having two device interfaces with the vehicle sound system (Bluetooth and USB), and the ability to utilize their own personal cellular network. The system is easy to use and allows them to choose from a wide range of digital media players, use numerous file formats, enjoy more features and keep pace with technology advances through Web delivered upgrades. SYNC offers never-before seen levels of convenience, personalization, control and SYNC harmonization of electronic devices in the car. The advanced voice search capabilities increases the safety of using personal devices in the car.

Security questions

Is it possible that this in-vehicle connection solution could spread pandemic computer viruses to the car? (Cellular phones are experiencing viruses.)

Security is vitally important to us at Ford Motor Company. To protect our customers and our business, we do not share any information on our strategy and/or tactics, but SYNC has been designed and engineered to ensure this is not an issue.

What provisions have you included to prevent hacking into the vehicle systems, SYNC™ , or other connected devices?

Security is vitally important to us at Ford Motor Company. Effective measures have been taken, but we do not share any information on our strategy and/or tactics.

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• **SOFTWARE Transfer:** You may permanently transfer all of your rights under this EULA only as part of a sale or transfer of SYNC provided you retain no copies, you transfer all of the SOFTWARE (including all component parts, the media and printed materials, any upgrades, this EULA and, if applicable, the Certificate(s) of Authenticity), and the recipient agrees to the terms of this EULA. If the SOFTWARE is an upgrade, any transfer must include all prior versions of the SOFTWARE.

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in your DEVICE to protect the integrity of their content ("Secure content)" so that their intellectual property, including copyright, in such content is not misappropriated. Portions of the SOFTWARE and third party applications such as media players use DRM to play Secure Content ("DRM Software"). If the DRM Software's security has been compromised, owners of the Secure Content ("Secure Content Owners") may request that MS block the ability of DRM license servers and personal computers to deliver new licenses that enable an affected DEVICE to play Secure Content. This action does not alter the DRM Software's ability to play unprotected content. A list of revoked DRM Software is sent to your SYNC whenever you download a license for Secure Content from the Internet or from your personal computer. You therefore agree that MS may, in conjunction with such license, also download revocation lists onto your SYNC on behalf of Secure Content Owners. MS will not retrieve any personally identifiable information, or any other information, from your DEVICE by downloading such revocation lists.

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THERE ARE NO WARRANTIES OTHER THAN THOSE THAT MAY EXPRESSLY BE PROVIDED FOR YOUR NEW VEHICLE.

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Microsoft® Windows® Mobile for Automotive Important Safety Information

This system, SYNC, contains software that is licensed to Manufacturer FORD MOTOR COMPANY by an affiliate of Microsoft Corporation pursuant to a license agreement. Any removal, reproduction, reverse engineering or other unauthorized use of the software from this system in violation of the license agreement is strictly prohibited and may subject you to legal action.

Read and follow instructions

Before using your Windows Automotive-based system, read and follow all instructions and safety information provided in this end user manual (SYNC™ supplement). Not following precautions found in this User's Guide can lead to an accident or other serious consequences.

Keep the SYNC™ supplement in your vehicle

When kept in the vehicle, the SYNC™ supplement will be a ready reference for you and other users unfamiliar with the Windows Automotive-based system. Please make certain that before using the system for the first time, all persons have access to the SYNC™ supplement and read its instructions and safety information carefully.

⚠ Operating certain parts of this system while driving can distract your attention away from the road, and possibly cause and accident or other serious consequences. Do not change system settings or enter data non-verbally (using your hands) while driving. Stop the vehicle in a safe and legal manner before attempting these operations. This is important since while setting up or changing some functions you might be required to distract your attention away from the road and remove your hands from the wheel.

General operation

Voice command control

Functions within the Windows Automotive-based system may be accomplished using only voice commands. Using voice commands while driving allows you to operate the system without removing your hands from the wheel.

Prolonged view of screen

Do not access any function requiring a prolonged view of the screen while you are driving. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged

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attention. Even occasional short scans to the screen may be hazardous if your attention has been diverted away from your driving task at a critical time.

Volume setting

Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals wile driving. Driving while unable to hear these sounds could cause an accident.

Use of speech recognition functions

Speech recognition software is inherently a statistical process which is subject to errors. It is your responsibility to monitor any speech recognition functions included in the system and address any errors.

Navigation features

Any navigation features included in the system are intended to provide turn by turn instructions to get you to a desired destination. Please make certain all persons using this system carefully read and follow instructions and safety information fully.

Distraction hazard

Any navigation features may require manual (non-verbal) setup. Attempting to perform such set-up or insert data while driving ca seriously distract your attention and could cause an accident or other serious consequences. Stop the vehicle in a safe and legal manner before attempting these operations.

Let your judgement prevail

Any navigation features are provided only as an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. Any such feature is not a substitute for your personal judgment. Any route suggestions made by this system should never replace any local traffic regulations or your personal judgement or knowledge of safe driving practices.

Route safety

Do not follow the route suggestions if doing so would result in an unsafe or illegal maneuver, if you would be placed in an unsafe situation, or if you would be directed into an area that you consider unsafe. The driver is ultimately responsible for the safe operation of the vehicle and therefore, maust evaluate whether it is safe to follow the suggested directions.

Potential map inaccuracy

Maps used by this system may be inaccurate because of changes in roads, traffic controls or driving conditions. Always use good judgement and common sense when following the suggested routes.

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Emergency services

Do not rely on any navigation features included in the system to route you to emergency services. Ask local authorities or an emergency services operator for these locations. Not all emergency services such as police, fire stations, hospitals and clinics are likely to be contained in the map database for such navigation features.

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