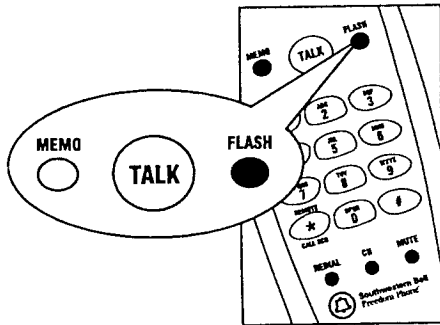


## Telephone Operation (Cont.)

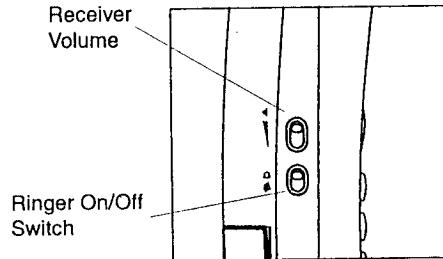
### Flash

You can use your cordless telephone with special services such as Call Waiting or Three Way Calling (Special subscription from your local telephone company is required). During a telephone conversation, you may hear a tone or click, which indicates that you are receiving another call. To speak to the second caller and put the first call on Hold, press the FLASH button. Press FLASH again to return to the original call. You may also press the FLASH key to obtain a new dial tone.



### Receiver Volume Control

Your FF2125 allows you to adjust the handset volume to a more comfortable listening level. Slide the RECEIVER VOLUME control (◀) up for HIGH or down for the NORMAL level.

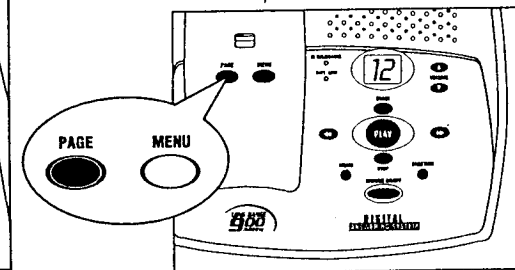
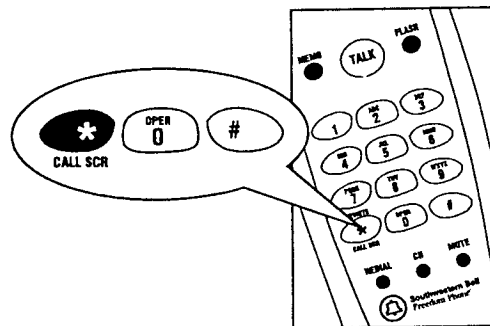


### Ringer Control

If you do not want the unit to ring, set the RINGER switch on the side of the handset to "OFF (A)", the handset will no longer ring when a call comes in.

### Page/Handset Locator

You can send a page signal from the base to the handset. Press the PAGE button on the base once, and the handset will beep 3 times. Press and hold the PAGE button for 3 seconds, and the handset will beep for about 60 seconds. Press the TALK button on the handset to stop the handset from beeping.



## Telephone Operation (Cont.)

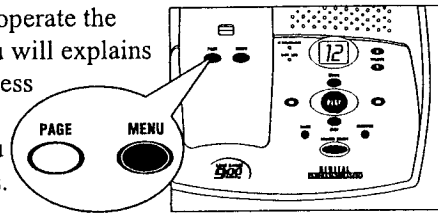
### LED INDICATIONS

LED	STATUS	INDICATIONS
<b>BASE</b>		
IN USE/ CHARGE	OFF	-Not in use
	ON	-In TALK mode -Battery being charged -PAGE key pressed
MESSAGE COUNTER	ON	-Unit in Answer Ready Mode -AC power connected
	OFF	-Unit in Answer Off Mode -AC power disconnected
	A	-Unit in Announce Only Mode
BATT LOW	FLASHING	-Low 9 volt battery
	ON	-9 volt battery installed while AC power connected

# Answering System Operation

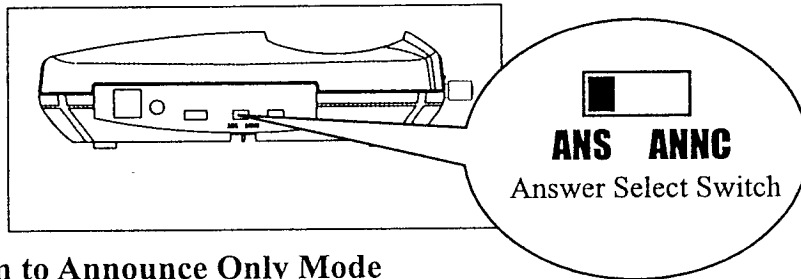
## Voice Menu

While this owner's manual explains how to operate the FF2125 answering functions, the voice menu will explain playback & recording operation by steps. Press the "MENU" button and the "PLAY" or "GREETING" button on base for which you would like to hear the operating instructions.



## To Turn System to Answer Ready Mode

In the Answer ready mode, the unit will play your outgoing greeting and will then record the incoming message. Slide the Answer select switch at the back of the unit to the "ANS" position. The message counter will display the current message number to indicate the system is in the Answer ready mode.

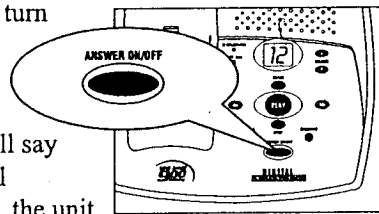


## To Turn System to Announce Only Mode

In the Announce Only mode, the unit will play your outgoing greeting, NOT RECORD AN INCOMING MESSAGE, and disconnect the line. This feature is useful if you want to provide information to the caller but DO NOT WANT TO RECEIVE ANY MESSAGES. Slide the Answer select switch at the back of the unit to the "ANNC" position. The message counter will display "A" to indicate the system is in the Announce only mode.

## To Turn System ON

Press the ANSWER ON/OFF key on the base to turn on the answering system. The message counter will turn on and the unit will say "Answer On". If the system is in Announce only mode, the message counter will display "A" and the unit will say "Announce Only". If the clock is set, the unit will Announce the current time. If the clock is not set, the unit will say "Time is not set".



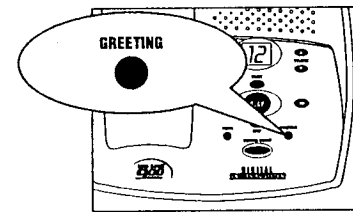
# Answering System Operation (Cont.)

## To Turn System OFF

Press again to turn unit off. The message counter will turn off and the unit will say "Answer Off".

## Recording Outgoing Greeting

Your system comes with a prerecorded outgoing greeting; "Hello. We are not available now, please leave your name and number after the beep". The prerecorded announce only greeting is "Hello. Our machine cannot accept messages. Please call again". You can record both a personalized Answer On (Answer Ready) and an Announce Only greeting. To record an Answer On greeting, make sure you are in the Answer On Mode (the message counter will be lit with a number). To record an Announce Only greeting, make sure you are in the Announce Only mode (the message counter will display "A").



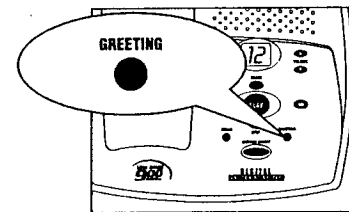
1. Press and hold down the GREETING button.
2. After you hear one beep, speak clearly towards the built in microphone (in the front of the base). You have a maximum of 30 seconds to record your greeting. Your recording time should not be less than 2 seconds. The message counter will not light when the unit is recording your greeting.

### Sample Answer On Message:

"Hello, this is \_\_\_\_\_.  
I can't come to the phone right now. Please leave your name and phone number after you hear the beep. You have 60 seconds to leave your message. Thank you for calling."

### Sample Announce Only Message:

"Hello, this is \_\_\_\_\_. I can't come to the phone right now.  
Please call back later."

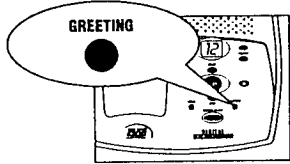


3. When finished, release GREETING button.  
*Note:* If the unit beeps while you are recording your greeting, you have exceeded the 30 second time limit. Record a shorter greeting.
4. Unit will beep once, play back your recorded outgoing greeting, and then reset to answer incoming calls.

# Answering System Operation (Cont.)

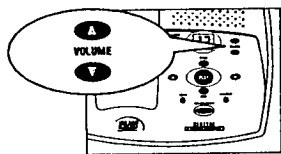
## Checking Your Outgoing Greeting

1. Press and release the GREETING button.



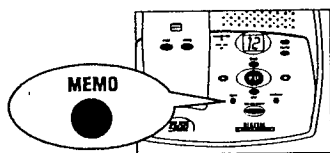
2. Your outgoing greeting will be played back to you, beep once, then reset to answer incoming calls.

3. Press and release the volume up ▲ or down ▼ button on the base to set the speaker to the desired sound level.



## To Record a Memo

1. Press and hold the MEMO button. The message counter will turn off.



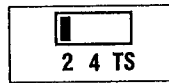
2. After the beep, record your message (up to 60 seconds) through the microphone in the front of the base.
3. When your message is completed, release the MEMO button. The digital message counter will indicate a revised message count. When a MEMO is recorded, your unit considers it as a standard message and will include it in the message count.

### Note:

When Memory is full during recording, the unit will announce: "Memory is full. Erase all messages".

## Ring Select

You can select the number of rings in which a call will be answered. Set the Ring Select switch (on the back of the base) to 2 or 4 rings, or Toll Saver (TS).



## Toll Saver

Your unit has a built-in automatic toll saving feature. This feature lets you know if you have received any new messages before it answers, thus saving you on long distance costs.

## How Toll Saver Works

IF YOU HAVE SET THE RING SELECT SWITCH TO TOLL SAVER (TS), when calling your unit from a remote location to check for your messages, listen to the number of rings:

1. No New Message Received

If your phone rings more than two times, you have no new messages. You can hang up on the third ring before your unit answers, and save the cost of the call.

### Note:

If no new messages are received, your unit will answer the call after the fifth ring.

2. NEW Messages Received

If your unit answers after only 2 rings, you have received new messages. Refer to page 26 for message retrieval instructions.

## Voice Activated Recording (VOX)

Your FF2125 records messages for up to 60 seconds as long as the caller speaks. To avoid unnecessary pauses due to hangups and to save message capacity, your unit will automatically stop recording after 7 seconds of silence.

# Message Playback

## Incoming Messages



When the Message Counter is lit, the machine is ready to answer calls.

### Note:

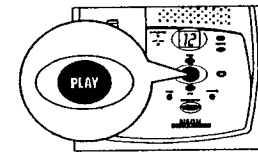
The machine hangs up and resets to answer the next call in the following cases: the caller hangs up, the message length exceeds 60 seconds, there are more than 7 seconds of silence or there is a steady tone (dial tone) for 7 seconds.

The FF2125 can record up to 14 minutes of incoming messages. The maximum recording time for each incoming message is 60 seconds.

## Message Playback

The Digital Message Counter displays the number of messages received. The number displayed indicates the number of messages received (up to 19). When the counter flashes, you have received new messages.

## To Hear your Messages



1. Press and release the PLAY button. The unit will play back the incoming or MEMO messages in

the order they were received.

2. The set day and time will be heard before each message, if it has been set. (See page 28 for Time/Day setup instructions).

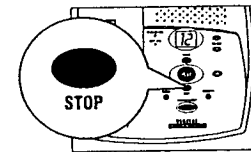
3. After the last incoming or MEMO message has been played back, the unit will say "No more messages. Press and hold the ERASE button to erase all messages".

### Note:

If there are new messages, only the new messages will be played. Otherwise all the messages will be played.

4. Unit will reset to answer incoming calls.

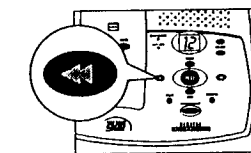
## To Stop Playback of Incoming Messages



Press and release the STOP button. Your unit will reset to answer incoming calls and will save

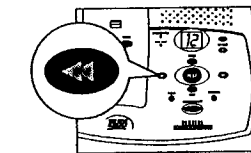
all messages, except those marked for erase.

## To Repeat the Current Message



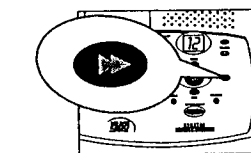
During playback, press and quickly release the (<<) REPEAT button ONCE.

## To Repeat the Previous Messages



During playback, press and release the (<<) REPEAT button TWICE.

## To Skip to the Next Message



During playback, press the SKIP button (>>) to skip to the next message.

## To Erase Your Messages

MESSAGES WILL BE SAVED UNLESS YOU ERASE THEM.

While playing messages, press and release the ERASE button. The unit will announce "Press ERASE button again to erase message." Press the ERASE button again within 5 seconds. It will announce "Message erased" and erase that particular message. At the end of last message, press and hold ERASE button; ALL MESSAGES WILL BE ERASED.

## Message Playback (Cont.)

### Message Capacity Full Detection

When the message capacity is full, the unit will answer the phone and say "Hello, our machine can't accept messages, please call again," pause 20 seconds, and then automatically disconnect the telephone line. The message counter will flash and display "F". You should erase some messages to make room in memory.

### Call Interrupt

If the unit answers before you do, you can turn it off by picking up any extension phone or pressing TALK button on your handset. If the unit does not stop answering, press the hook switch or FLASH button for about one second and release. You may also press the STOP button on the base.

### Call Screening

To listen to an incoming call without picking up the phone, let your unit answer the phone when it rings. If you don't want to talk to the caller, let your unit take a message, and adjust the volume control on the base to listen. If you don't want to listen to the caller's message, lower the volume.

#### Note:

Callers will be unaware that you are screening their calls. If you want to talk to the caller, pick up an extension phone or press the TALK button on your handset.

### Power Failure Protection/Battery Backup

If an AC power failure occurs, or the power plug comes out of the wall, your unit will shut down until the power is restored.

When the power is restored, any messages recorded before the power failure will be saved IF YOU HAVE INSTALLED A 9 VOLT BATTERY. The message counter will indicate the number of messages received.

If your unit is not operating properly when the power is restored, proceed with a unit reset.

#### To Reset Unit

1. Unplug the AC adaptor from the power outlet.
2. Remove the 9 volt battery. Replace with a fresh 9 volt battery (see page 11).
3. Plug AC adaptor back into power outlet.
4. Record a new personalized outgoing greeting and reset the voice Time/Day Stamp (see page 22).

#### IMPORTANT

During a power outage, your unit will NOT work even if a 9 volt battery is installed. The battery will save your outgoing greeting, and any incoming messages you have already received.

## Tone Remote Operation

To access answering functions from an outside line, you will need to enter the two-digit security code.

#### To set the security code:

1. Press the "\*" and then the "6" on the FF2125 keypad to access the security code set operation.
2. After being instructed by the voice menu, enter your desired two-digit security code (except "\*", "#"). The unit will announce the security code that you have just set.
3. If you do not hear the announcement, press the "5" button for confirmation.

Write this number on the REMOTE ACCESS CARD, which you can keep in your wallet. If you do not set a security code, the default security code is "88".

#### To check security code:

1. Press the "\*" and then the "5" on the FF2125 keypad to access the security code operation.
2. The unit will announce the currently set security code.

#### To turn on answering machine remotely:

If you forget to turn on your unit, call your phone number from an outside touch tone telephone. Wait 10 rings until the machine answers, hang up the telephone, and subsequent calls will be answered.

**Note:** To exit any of the above remote functions, press the "\*" button at any time.

#### To access answering machine remotely:

1. Call your phone number from a touch tone telephone.
2. After the unit answers, enter your two digit security code during playback of the outgoing greeting.

3. If the code was entered correctly, the unit will stop playing back the outgoing greeting and will sound four beeps.
4. The voice menu will direct you to press the following buttons on your keypad:

Option	Press
Playback new messages	(1)
Playback all messages	(2)
Erase all messages	(3)
To choose other functions	(4)
<b>If You Press 4 (To Choose Other Functions)</b>	<b>Press</b>
Record new outgoing greeting	(8)
Turn off answer mode	(9)
To return to main menu	(4)

**Note:** If you choose option "9" (to turn off the answer mode), the call will be automatically ended after this operation is completed.

If You Press 1 or 2 (To Playback Messages)	Press
Erase current message	(3)
Repeat current message	(4)
Stop message playback	(5)
Skip to next message	(6)

**To SAVE messages, hang up the telephone.**

#### If You Press 4 and 8 (To Record New Outgoing Greeting)

1. The unit will say "Record greeting after the beep. Press 5 to end recording."
2. Record your new outgoing greeting (up to 30 seconds).
3. When you have finished recording your outgoing greeting, press 5. The new outgoing greeting will play back to you.

## Retrieve Messages from the FF2125 Handset

Your answering machine can be operated remotely from the FF2125 handset.

**Note:** Your FF2125 handset MUST be fully charged to access remote functions.

1. Press and release the "\*" key on the handset. The unit is now in remote mode.
2. The voice menu will direct you to press the following buttons on your keypad:

Option	Press
Playback new messages	(1)
Playback all messages	(2)
Erase all messages	(3)
Turn on answer mode	(7)
Record new outgoing greeting	(8)
Turn off answer mode	(9)
Return to main menu	(4)

### If You Press 1 or 2 (To Playback Messages)

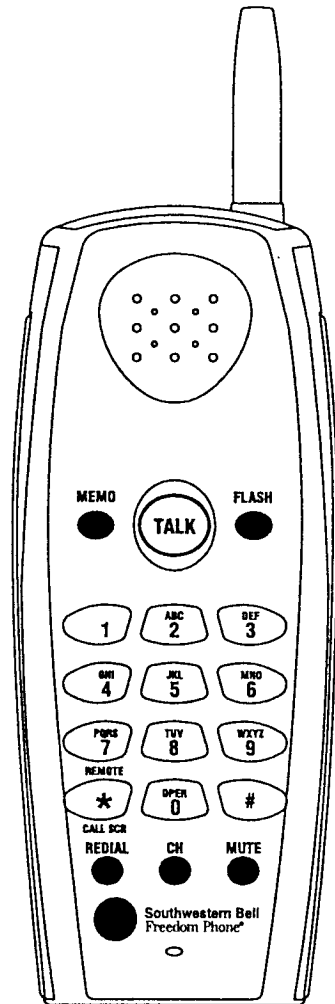
	Press
Erase current message	(3)
Repeat current message	(4)
Stop message playback	(5)
Skip to next message	(6)

To save the messages you have listened to, hang up the telephone.

### If You Press 8 (To Record New Outgoing Greeting)

1. The unit will say "Record greeting after the beep. Press 5 to end recording."
2. Record your new outgoing greeting (up to 30 seconds).
3. When you have finished recording your outgoing greeting, press 5. The new outgoing greeting will play back to you.
4. Hang up the phone.

**Note:** To exit any of the above remote functions, press the "\*" button at any time.



## Retrieve Messages from the FF2125 Handset (Cont.)

### Time/Day Set

**Note:**

The unit must be set to ANSWER ON before you set the Time/Day. When setting the Time/Day Stamp, do not allow more than 20 seconds to go by in between any step. If any digits are entered incorrectly, you will hear 2 error beeps and you will need to start over.

Press "\*" and then "#" on the keypad to access the Time/Day Set operation. Unit will beep once.

To set the clock, a series of 6 digits can be input to specify the day and time in the following order:

#### Hour, Minute, AM/PM, Day

Hour	'01' to '12'
Minute	'00' to '59'
AM/PM	0 = AM, # = PM
Day	1=Mon., 2=Tues., .....7=Sun.

For example, to set the time for Tuesday 3:32 PM

Hour	Minute	AM/PM	Day
03	32	#	2

The unit will beep once and will announce the time/day that is set. If you do not hear the announcement, press the time check key ("0" on the keypad) for confirmation.

### Time/Day Check

To hear the current set Time/Day, press "\*" and then "0" on the handset.

### Call Screening

You may use the handset to screen your messages. When the answering machine is answering a call, press "\*" and listen. Callers will be unaware that you are screening their calls. You may then press the TALK button to speak with the caller.

**Note:**

You cannot be paged when you are accessing the answering machine through the handset.

TO EXIT THE REMOTE OPERATION THROUGH THE HANDSET, PRESS THE "\*" BUTTON ONCE.

### IMPORTANT NOTICE

IF THE TELEPHONE RINGS WHILE YOU ARE RETRIEVING MESSAGES FROM THE HANDSET, YOU WILL BE DISCONNECTED FROM THE REMOTE MODE, AND THE UNIT WILL ANSWER THE CALL. AT THIS POINT, YOU MAY PRESS THE "\*" KEY TO SCREEN THE CALL, OR PRESS THE TALK BUTTON TO ANSWER THE CALL.

## FCC Wants You To Know

This equipment complies with Part 68 of the FCC rules. On the bottom of the base of this equipment is a label that contains, among other information, the FCC Registration Number and Ringer Equivalence Number (REN) for this equipment.

You must, upon request, provide this information to your telephone company.

The USOC number of the registration jack for the equipment is RJ11C.

A FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See Installation Instructions for details.

The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

If your telephone equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice isn't practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service. If you experience trouble with this telephone equipment, disconnect from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

This equipment may not be used on coin service provided by the telephone company.

Connection to party lines is subject to state tariffs.

This equipment is hearing aid compatible.

**Warning:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- \* Reorient or relocate the receiving antenna.
- \* Increase the separation between the equipment and receiver.
- \* Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- \* Consult the dealer or an experienced radio TV technician for help.

## Answers to Commonly Asked Questions

**Q. The LED on my handset won't light and I can't get a dial tone. What do I do?**

A. Your phone may have lost its digital security code and needs to be reset. Refer to the "To Reset" procedure on page 25.

**Q. My answering system lights are flashing. What do I do?**

A. Refer to the "LED Indications" section on page 20.

**Q. My answering system won't work. What do I do?**

A. You may have had a power failure and need to reset your machine. Refer to the "To Reset Unit" procedure on page 25 or "To Turn System On" on page 21.

**Q. How do I erase the incoming messages to make room for more?**

A. Your unit automatically saves message unless you erase them. Refer to page 24 "To Erase Your Messages."

**Q. How often do I need to replace the 9 volt battery?**

A. You should replace the 9 volt battery once a year or after a power outage.

**Q. Can my unit be left on for a long period of time?**

A. Yes. Your unit is designed to be on 24 hours a day.

**Q. My AC Adaptor feels warm to the touch. Is this normal?**

A. Yes. It is characteristic of your AC Adaptor to feel slightly warm. There is no need to be alarmed.

**Q. Will my unit operate in a very cold or hot environment?**

A. Your unit is designed to perform most efficiently at room temperature. However, it can be used in environments ranging from 50° F to 120° F.

**Q. How do I know my system is set to answer calls?**

A. When the message display indicator shows a number that is lit solid or flashing, your unit is ready to answer calls. After most modes of operation (such as after recording your outgoing message) the unit will automatically switch to the answer mode. If the display shows "A", the unit is in the announce only mode and will NOT record messages.

**Q. How do I know that messages are saved?**

A. The FF2125 automatically saves message unless you press the "ERASE" button.

**Q. When I try to record a new outgoing greeting, the old greeting plays back. Why?**

A. Pressing and RELEASING the GREETING button will play back the current outgoing greeting.

To record a new outgoing greeting, you must press and HOLD the GREETING button while you record your greeting.

**Q. What is the maximum length of the outgoing greeting I can record on my unit?**

A. Your outgoing greeting recording time is up to 30 seconds.

## Answers to Commonly Asked Questions (Cont.)

**Q. I am checking my messages remotely from a touch tone telephone, but my unit will not playback my messages. Why?**

A. Although the telephone you are using is a push button telephone, the telephone line over which you are calling may not be a standard touch tone line. Try calling your unit from a different location (e.g., a pay telephone).

**Q. Does my unit have to be set on tone (T) to access my unit remotely?**

A. No, but you must call from a touch tone telephone system to retrieve your messages.

**Q. I am calling from a remote phone to check my messages. What will happen if I hang up before all my messages are played back?**

A. Your unit will save your messages and reset to answer incoming calls.

**Q. What is the range of my remote feature?**

A. Your remote will work from any touch tone telephone in the world that is compatible to the U.S.A. specifications, does not have any unusual or loud background noise, and is able to produce a tone of at least 2 seconds when you enter your security code.

## Troubleshooting Guide

If you have followed the instructions in this manual, and have difficulty operating your Southwestern Bell Freedom Phone® Cordless Telephone, locate the PROBLEM in the left column below. Check the corresponding POSSIBLE CAUSE and CORRECTIVE ACTION columns to locate and remedy the problem.

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
The unit will not operate.	Improper installation.	Recheck all plug connections. Also, check the AC adaptor for proper connection to wall outlet and phone base.
	The digital security code has been lost due to a power loss while the handset was away from the base.	Reset the digital security code by returning the handset to the base. A new code is set.
	The battery is not charged.	Charge the battery for about 10-14 hours before initial use or when the battery low beep sounds every 10 seconds from the handset.
No dial tone.	See the above mentioned possible causes.	See the above mentioned corrective actions.
	The handset is being used too far away from base.	Move the handset closer to the base.
Difficulty placing or receiving calls.	You may have lost the security code. The handset can no longer communicate with its base. The loss of the code can occur if the battery is drained and needs recharging, the AC adaptor is disconnected, a power loss occurred, or there is electrical interference from other cordless phones, baby monitors, microwaves, etc. Even a momentary power interruption could erase your cordless phone's security code.	<ol style="list-style-type: none"> <li>1. Return the handset to the base unit for 5-10 seconds to reset code. If that doesn't work:</li> <li>2. Check to make sure the AC adaptor is connected.</li> <li>3. Unplug AC adaptor from power source, disconnect handset battery for 5 seconds, then reconnect. Place handset back on base, then replug the AC adaptor</li> </ol>

## Troubleshooting Guide (Cont.)

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Can't make outgoing calls.	Tone/Pulse switch is not set correctly.	Set the Tone/Pulse switch to proper position for your type of service.
	The digital security code has been lost.	Reset the security code by returning the handset to the base.
Battery pack is not recharging.	The base and handset battery contacts are not in contact with each other.	Make certain the battery contacts in the handset and base make contact when handset rests in the base. In Use/Charge LED will be lit.
	Battery pack needs to be replaced.	Replace the battery pack at least every one year.
Noise or interference is being heard during your conversation.	Current channel is not the clearest choice.	Press the channel button to switch from one channel to another. This will allow you to choose the clearest of 40 channels.
During a conversation a loud static noise is heard.	The handset is being used too far away from the base.	Move the handset closer to the base station. You have 16 seconds to do this before you are disconnected.
The handset only works close to the base.	The base antenna is not fully upright.	Make sure the base antenna is fully upright for the best result.
The incoming call's signal is intermittent or fades.	The battery is not charged.	Recharge the battery.
	The handset is being used too far away from the base.	Move the handset closer to the base.

## Troubleshooting Guide (Cont.)

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Answering system will not operate.	You may have had a power failure.	Proceed with a unit reset (page 25).
Flashing BATT LOW LED	Battery needs to be installed or replaced.	Install a fresh 9 volt battery.
No answer	Unit is in the "OFF" mode.	Check to verify message counter is lit. Press ANSWER ON/OFF control to turn unit on.
	AC adaptor is disconnected from wall outlet or back of unit.	Reconnect AC adaptor into wall outlet and back of unit.
	Power to electrical outlet may be off.	Check to see if electrical outlet is controlled by a light switch and power is on. Wall outlet may not be functioning; try connecting to a different wall outlet.
	Telephone line is not connected to wall jack.	Connect telephone line into wall jack. Telephone wall jack may not be functioning; try connecting unit into a different telephone wall jack.
	After a power outage, outgoing greeting and incoming messages are lost	A 9 volt battery has not been installed or needs to be replaced. Install a fresh, alkaline 9 volt battery to maintain your personalized outgoing greeting and incoming messages in the event of another power outage.
No incoming messages recorded	Unit is in the "ANSWER OFF" mode	Check to verify message counter indicator is lit with the message number displayed. If not, press ANSWER ON/OFF control to turn unit on.
	Unit is in the "ANNOUNCE ONLY" mode	If the message counter displays "A", move the Answer select switch to the ANS position.
	AC adaptor is disconnected from wall outlet or back of unit.	Reconnect unit into wall outlet or back of unit. Try connecting to a different wall outlet.
	Power to electrical outlet may be off.	Check to see if electrical outlet is controlled by a light switch and power is on.
	Telephone line is not connected to wall jack	Connect telephone line into wall jack. Try connecting unit into a different telephone wall jack.



## Troubleshooting Guide (Cont.)

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
No remote operation	Unit is in the ANSWER OFF or ANNOUNCE ONLY mode.	Check to verify message counter is lit with the message number displayed.
	AC adaptor is disconnected from wall outlet or back of unit.	Reconnect unit into wall outlet or back of unit. Try connecting to a different wall outlet.
	Power to electrical outlet may be off.	Check to see if electrical outlet is controlled by a light switch and power is on.
	The telephone you are calling from is not a standard touch-tone.	Try calling from a different location (e.g. pay phone.)
	Telephone line is not connected to wall jack.	Connect telephone line into wall jack. Try connecting into a different telephone wall jack.
	Security code not entered correctly.	2 digit remote security code must be entered within ten seconds of the beep at the end of your outgoing greeting. Press and hold each digit for 2 seconds, allowing a minimum of 2 seconds between digits.
	Remote security code being used differs from the code you have set.	Press the "*" and "5" buttons on the FF2125 handset to check the current set security code.
The machine beeps during the recording of my outgoing greeting	The outgoing greeting you are recording is too long.	Record a shorter outgoing greeting (between 2 and 30 seconds).
The machine is cutting off incoming messages	Incoming messages are too long.	Maximum recording time for incoming messages is 60 seconds.
	Caller may be pausing for more than 7 seconds.	Caller must speak continuously without any long pauses.

## Product Care

A. Avoid putting cordless phones near heating appliances and devices that generate electrical noise (motors, fluorescent lamps, etc.).

B. Avoid rough treatment of the phone by placing the handset gently into the base when hanging up. Avoid dropping the handset.

C. Clean your cordless telephone only with a soft cloth slightly dampened with water or mild hand soap. Do not use any type of solvent or abrasive cleaner. Before cleaning, always unplug the phone from the wall outlet.

D. Your cordless phone is not designed to be water resistant. Do not use the handset in the rain, in the pool or in the shower. Do not install your base unit outdoors, near a sink, bath tub or shower. Do not expose to direct sunlight.

E. Retain the original packaging should you need to ship the phone at a later date.

## Additional Information

A. Connecting this telephone to a coin operated telephone or party line is prohibited by law.

B. If it is determined that your telephone is malfunctioning, the FCC requires that it be disconnected from the modular outlet until the problem has been corrected.

For immediate answers to all your questions regarding the operation of your Southwestern Bell Freedom Phone®, call the Consumer Hotline, toll free at (800) 366-0937.

## Speed Dialing Numbers Index

LOCATION	NUMBER	LOCATION	NUMBER
	0		5
	1		6
	2		7
	3		8
	4		9

## Service

According to FCC regulations, this equipment, which has been certified and registered by the FCC, may only be repaired by authorized persons. If repairs or adjustments are made by an unauthorized person, the FCC certification may be voided. Should you encounter any problems, please call the Southwestern Bell Freedom Phone® toll-free Customer Help Line for assistance: 1-800-366-0937, Monday - Friday 8:30 am - 9:00 pm, and Saturday 8:30 am - 12:30 pm. You can also visit our website at <http://www.swbfreedomphone.com>.

### FOR IN-WARRANTY SERVICE:

Package your complete unit (including all adaptors, line cords, and other accessories) and ship the unit postage prepaid\* and insured (for your protection) to:

**SOUTHWESTERN BELL FREEDOM PHONE®**  
DEPT.: Warranty Repair  
7475 N. Glen Harbor Blvd., Glendale, AZ 85307

Be sure to include your return address, proof of purchase, a daytime phone number, \$9.50 for postage and handling\*, and a brief explanation of your difficulties.

\*NOTE: California residents need only provide proof of purchase and should call 1-800-366-0937 for shipping instructions.

### FOR OUT-OF -WARRANTY SERVICE:

You may call our toll-free Help Line for the price of a replacement before returning your unit. Please follow all instructions for In-Warranty service (above) to return your unit, and mark the package: DEPT.: Out-of-Warranty.

If you have called and know the cost of your replacement, please include this information with your unit for prompt service.

### QUESTIONS?

STOP...DON'T TAKE ME BACK TO THE STORE.

LOOK...FOR THE TOLL-FREE "HELP" TELEPHONE NUMBER.

LISTEN...AS THE EXPERTS TALK YOU THROUGH THE PROBLEM.

For immediate answers to your questions regarding operation, missing parts or installation, call the

**SOUTHWESTERN BELL FREEDOM PHONE® HELP LINE AT:**  
**1-800-366-0937**  
<http://www.swbfreedomphone.com>

## Limited Warranty

This **Southwestern Bell Freedom Phone®** is warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one(1) year from the date of purchase as shown on the purchaser's receipt.

The obligation of **Southwestern Bell Freedom Phone®** Retail Sales under this warranty shall be limited to repair or replacement (at our option) during the warranty period of any part which proves defective in material or workmanship under normal installation, use, and service, provided the product is returned to **Southwestern Bell Freedom Phone®** Retail Sales (address below) TRANSPORTATION CHARGES PREPAID (California residents call 1-800-366-0937 for shipping instructions). Products returned to us or to an Authorized Service Center must be accompanied by a copy of the purchase receipt.

In the absence of such purchase receipt, the warranty period shall be one (1) year from the date of manufacture. To obtain service under this warranty, return the defective product to the service center nearest you together with your sales slip and \$9.50 for postage and handling (California residents need only provide proof of purchase). You may also have other warranty rights which vary from state to state.

This warranty shall be invalid if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction, or alteration of the serial number, improper electrical voltages or currents, repair alteration or maintenance by any person or party other than our own service facility or an authorized Service Center, or any use violative of instructions furnished by us.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, and/or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. **Southwestern Bell Freedom Phone®** Retail Sales assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that from which it is intended.

This One-year limited warranty is in lieu of all other express warranties, obligations, or liabilities. ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental, or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**SOUTHWESTERN BELL FREEDOM PHONE®**  
7475 NORTH GLEN HARBOR BLVD., GLENDALE, AZ 85307