Southwestern Bell
Freedom Phone®

2.4GHz Cordless Telephone with Digital Answering System
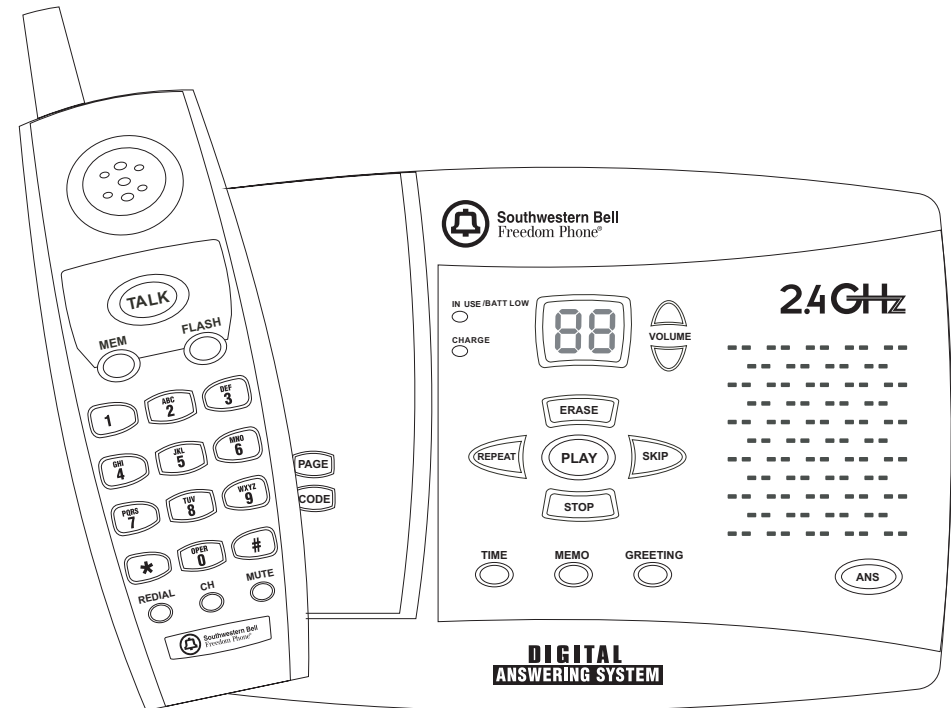
GH3025 Owner 's Manual
Toll Free Helpline 1-800-366-0937
http://www.swbfreedomphone.com

CONTENTS

IMPORTANT SAFETY INSTRUCTIONS

This symbol is to alert you to important operating or servicing instructions that may appear in the user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire or electrical shock.

When using this product, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Use only with class 2 power source DC 9V 500mA.
4. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
5. Do not use this product near water; for example, near a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
6. Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage to the product.
7. Slots and openings in the cabinet back or bottom are provided for ventilation. To protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on the bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in an enclosed environment unless proper ventilation is provided.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by animals or persons walking on it.
9. Do not overload wall outlets and extension cords as this can result in risk of fire or electrical shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electrical shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electrical shock, do not disassemble this product. Instead take it to a qualified service person when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect re-assembly can cause Electrical shock when the appliance is subsequently used.
12. Unplug all cords and refer servicing to qualified service personnel under the following conditions:
    A. When the power supply cord or plug is damaged or frayed.
    B. If liquid has been spilled into the product.
    C. If the product has been exposed to rain or water.
    D. If the product does not operate normally by following the operating instructions. Adjust only those controls covered in the operating instructions. Improper adjustment of other controls may result in damage and require work by a qualified technician to restore the product to normal operation.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
14. Do not use a telephone to report a gas leak in the vicinity of the leak.

IF YOUR PRODUCT UTILIZES BATTERIES, THE FOLLOWING ADDITIONAL PRECAUTIONS SHOULD BE OBSERVED:

1. Use only the type and size of batteries specified in the users manual. Danger of explosion, if battery is incorrectly replaced.
2. Do not dispose of the batteries in a fire. The cells may explode. Check with local codes for possible special disposal instructions.
3. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Exercise care in handling batteries in order not to short the battery with conducting materials such as rings, bracelets and keys. The battery or conductor may overheat and cause burns.
5. Do not attempt to recharge the batteries provided with or identified for use with this product. The batteries may leak corrosive electrolyte or explode.
6. Do not attempt to rejuvenate the batteries provided with or identified for use with this product by heating them. Sudden release of the battery electrolyte may occur, causing burns or irritation to eyes or skin.
7. When replacing batteries, all batteries should be replaced at the same time. Mixing fresh and discharged batteries could increase internal cell pressure and rupture the discharged batteries.
8. When inserting the batteries into this product, the proper polarity or direction must be observed. Reverse insertion of batteries can cause charging, which may result in leakage or explosion.
9. Remove the batteries from this product if the product will not be used for a long period of time (several months or more) since during this time the batteries could leak, damaging the product.
10. Discard "dead" batteries as soon as possible since they are more likely to leak in a product.
11. Do not store this product, or the batteries provided with or identified for use with this product, in high temperature areas.
12. If your product uses a rechargeable battery, charge the battery(ies) only in accordance with the instructions and limitations specified in the Users Manual.

SAVE THESE INSTRUCTIONS

BATTERY CAUTIONARY INSTRUCTIONS

BATTERIES: CAUTION

To reduce the risk of fire or injury to persons, read and follow these instructions:

- For the cordless handset, use only 3.6V 400mAh Nickel-Cadmium (Ni-Cd) cordless telephone battery pack GH3025 (included).

- Do not dispose of the batteries in a fire. The cells may explode. Check with local codes for possible special disposal instructions.

- Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.

- Exercise care in handling batteries in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.

- Do not attempt to rejuvenate the batteries identified for use with this product by heating them. Sudden release of the battery electrolyte may occur causing burns or irritation to the eyes or skin.

- When inserting batteries into this product, the proper polarity or direction must be observed. Reverse insertion of batteries can cause charging, and that may result in leakage or explosion.

- Remove the batteries from this product if the product will not be used for a long period of time (several months or more) since during this time the battery could leak in the product.

- Do not store this product, or the batteries provided with or identified for use with this product, in high temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting.

Batteries should be stabilized at room temperature prior to use after cold storage.

The EPA certified RBRC® Battery Recycling Seal on the nickel-cadmium (Ni-Cd) battery indicates that **Southwestern Bell Freedom Phone**® Retail Sales is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful life, when taken out of service in the United States or Canada. The RBRC® program provides a convenient alternative to placing used Ni-Cd batteries into the trash or the municipal waste stream, which may be illegal in your areas. Please call 1-800-8-BATTERY for information on Ni-Cd battery recycling and disposal bans / restrictions in your area. **Southwestern Bell Freedom Phone**® Retail Sales s involvement in this program is part of our commitment to preserving our environment and conserving our natural resources.

*RBRC® is a trademark of the Rechargeable Battery Recycling Corporation.

FCC WANTS YOU TO KNOW

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier of US: SBFW901BGH3025TE. If requested, this number must be provided to the telephone company.

The applicable jacks (i.e. RJ11C) for this equipment are provided in the packaging with each piece of approved equipment. The jacks are certified by Universal Service Order Codes (USOC).

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug are provided with this product. They are designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company.

If this equipment GH3025 causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If you experience trouble with this equipment, disconnect it from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning. Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alter or repair any parts of device except specified.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

This equipment is hearing aid compatible.

NOTICE:

1. If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment GH3025 does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

2. According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrestor is recommended.
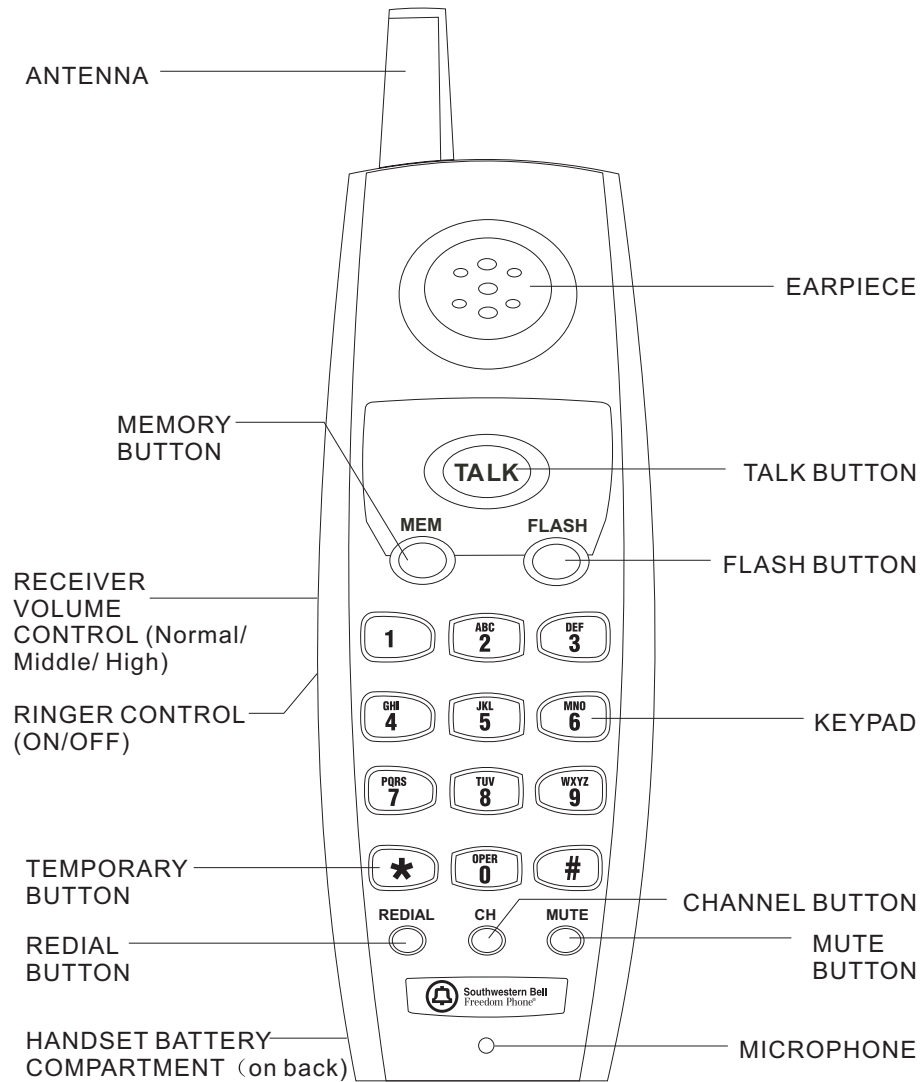
Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user s authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
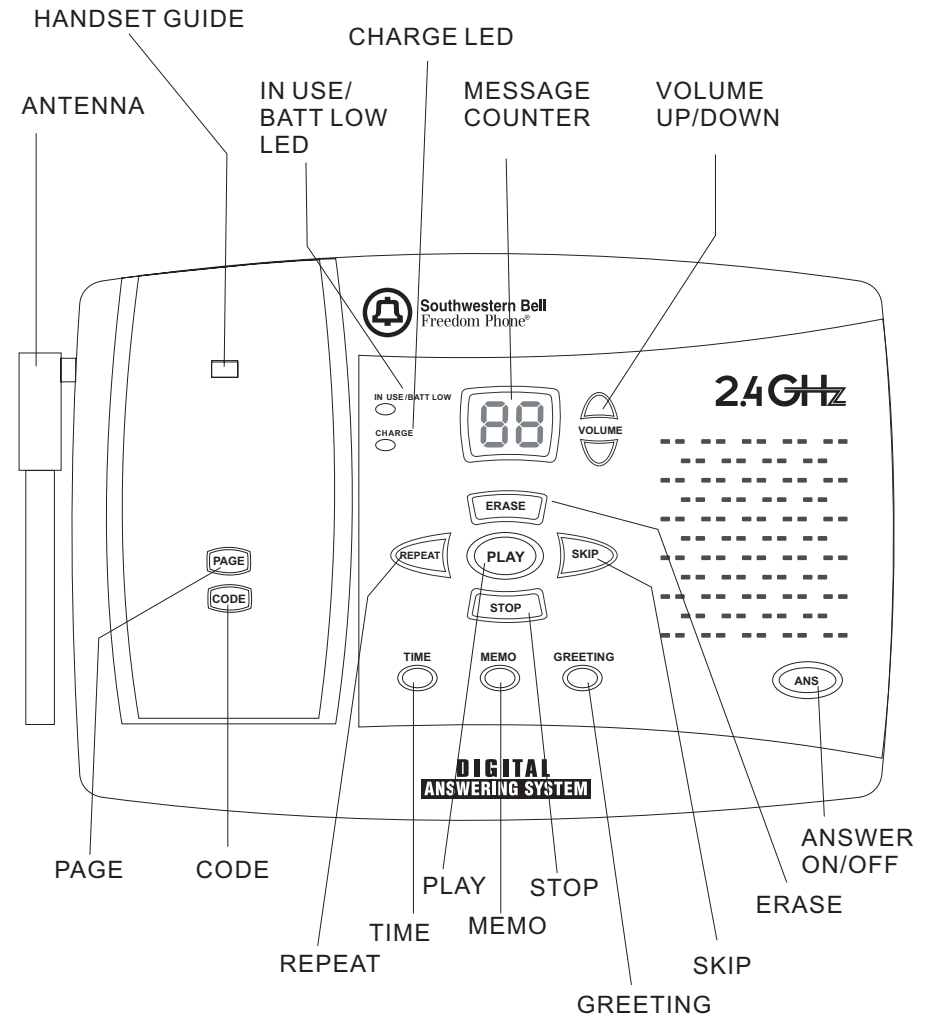
This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- * Reorient or relocate the receiving antenna.
- * Increase the separation between the equipment and receiver.
- * Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
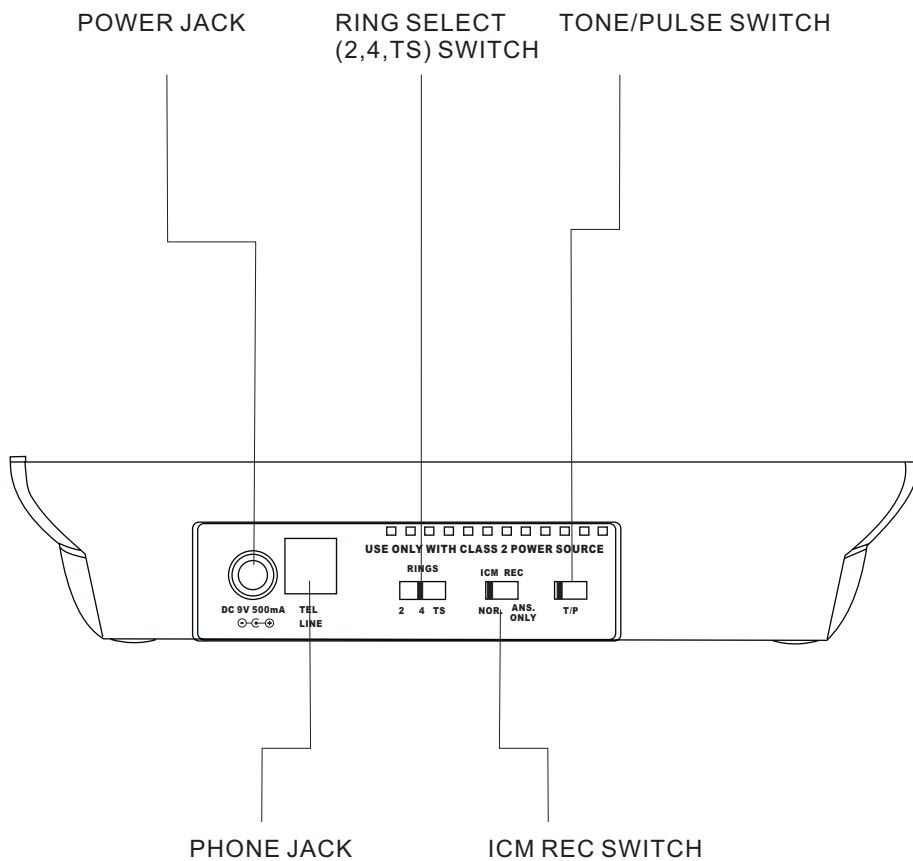- * Consult the dealer or an experienced radio TV technician for help.

ANTENNA

EARPIECE

MEMORY BUTTON

TALK

TALK BUTTON

MEM

FLASH

FLASH BUTTON

RECEIVER VOLUME CONTROL (Normal/ Middle/ High)

1

ABC 2

DEF 3

RINGER CONTROL (ON/OFF)

GHI 4

JKL 5

MNO 6

KEYPAD

PQRS 7

TUV 8

WXYZ 9

TEMPORARY BUTTON

*

OPER 0

#

REDIAL

CH

MUTE

CHANNEL BUTTON

REDIAL BUTTON

MUTE BUTTON

Southwestern Bell Freedom Phone®

HANDSET BATTERY COMPARTMENT（on back)

MICROPHONE

5

HANDSET GUIDE

CHARGE LED

ANTENNA

IN USE/ BATT LOW LED

MESSAGE COUNTER

VOLUME UP/DOWN

Southwestern Bell Freedom Phone®

2.4GHz

IN USE/BATT LOW

CHARGE

88

VOLUME

ERASE

PAGE

REPEAT

PLAY

SKIP

CODE

STOP

TIME

MEMO

GREETING

ANS

DIGITAL ANSWERING SYSTEM

ANSWER ON/OFF

PAGE

CODE

PLAY

STOP

ERASE

TIME

MEMO

SKIP

REPEAT

GREETING

6

POWER JACK   RING SELECT (2,4,TS) SWITCH   TONE/PULSE SWITCH

USE ONLY WITH CLASS 2 POWER SOURCE

DC 9V 500mA   TEL LINE

RINGS

2   4   TS

ICM REC

NOR.   ANS. ONLY

T/P

PHONE JACK   ICM REC SWITCH

Base rear view

QUICK REFERENCE GUIDE

TO RECORD AN OUTGOING MESSAGE
1. Press and hold the GREETING key.
2. After the beep, begin your message (up to 30 seconds).
3. When finished, release the GREETING key.

CHECKING YOUR OUTGOING ANNOUNCEMENT
1. Press the GREETING key once quickly.
2. Your outgoing announcement will be played back and your system will reset to answer incoming calls automatically.

TO HEAR YOUR MESSAGES
1. Press and release the PLAY key.
2. Your unit will playback your message and reset to answer calls.

TO ERASE ALL MESSAGES
1. After the last message has been played, hold down ERASE key for about two seconds.
2. To save your messages do nothing.

IN CASE OF POWER FAILURE
If your unit is not operating properly after a power failure, reset as follows:
1. Unplug the AC adaptor and telephone line cord from the wall outlets.
2. Replace with a fresh 9 volt battery.
3. Plug the AC adaptor and telephone line cord back into the wall outlets.
4. Record a new outgoing announcement or you can use the pre-recorded announcement.

Southwestern Bell
Freedom Phone®   MODEL N0. GH3025S
POWER: 9V DC, 60Hz, 0.5 AMPS   FCC ID: LBBGH3025TE
This equipment complies with 47 CFR Part 68 requirements
Registration No.: US: SBFW901BGH3025TE
REN : 0.1B   HAC   USOC Jack: RJ11C
This device complies with Part 15 of the FCC Rules.
Operation is subject to the following two conditions:
1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.
Privacy of communications may not be ensured when using this phone.

CONFORMS TO UL STD. 60950

ETL us
9800324

Manufactured:
MANUFACTURED TO BELL SPECIFICATIONS   MADE IN CHINA

FOR SERVICE CALL:
1-800-366-0937
Call Before Sending Pre-paid to the Service Center:
Southwestern Bell Freedom Phone®
7475N. Glen Harbor Blvd., Glendale. AZ 85307

Box Contents

Before installing your phone, check the shipping carton to be sure you have the following:
1. Base unit
2. Short and long telephone line cord
3. Remote access card
4. Handset with rechargeable battery
5. Quick installation guide
6. AC adaptor with cord
7. User manual
8. Wall mounting bracket

Preliminary preparation for telephone line installation
1. Never install a telephone jack during a lightning storm.
2. Never install a telephone jack in wet locations unless the jack is specifically designed for wet locations.
3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
4. Use caution when installing or modifying telephone lines.

Modular outlet
The GH3025 cordless telephone operates from a standard 110/120 volt outlet. The handset is powered by a rechargeable battery pack. Batteries are charged automatically when the handset is placed in the cradle of the base unit.

Power Failure Protection
One 9 volt battery(not included) is required to maintain your personalized greeting and recorded messages during a power failure. If there is a power failure and the battery is not installed, both your personalized greeting and recorded messages will be lost.

Install a replacement battery once a year to ensure proper operation of the power failure protection feature. Your IN USE/ BATT LOW LED will flash rapidly until a 9 volt battery is installed. Your unit is fully functional. Battery is needed for power failure back up ONLY.

If your unit is not operating properly after a power failure, reset the unit as follows.

1. Make sure AC adaptor and telephone line cord are unplugged from the wall outlets.
2. On the bottom of the base, press on the tab (toward the battery compartment door), and then lift the door away from the unit.
3. Replace with a fresh 9 volt battery.
4. Replace battery compartment door.
5. Plug the AC adaptor and telephone line cord back into the wall outlets.
6. Record a new outgoing announcement or you can use the pre-recorded announcement.

Table/Desk installation

A. Plug one end of the long telephone line cord into the back of the unit and connect the other end to a modular wall jack. Press until locking lever clicks. (FIG 1)

B. Connect the AC Adaptor into the back of the unit. Plug the other end into a standard 110/120 volt outlet.(FIG 1)

C. The message counter will show "-- ". The unit is checking its memory, and you should not press any buttons.

D. When you plug in your unit for the first time, it will take approximately 10 seconds for the unit to check its memory. When the memory check is complete, your system will announce " Answering machine is on , please change the time and record your announcement." (To record a personalized greeting refer to page 18.)

E. Raise antenna on base for best reception.

F. Place the handset on the base with handset keypad facing out. The handset will beep, and the **CHARGE LED** will light.

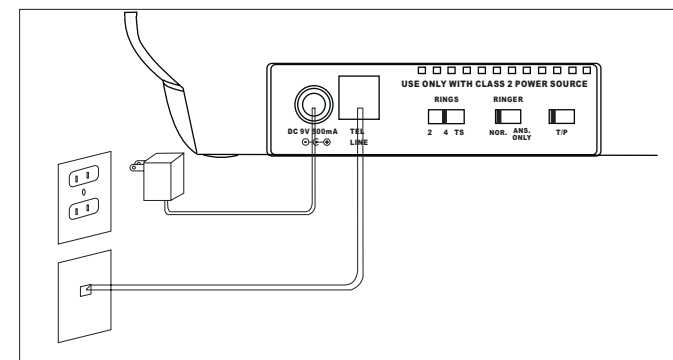NOTE: BATTERY PACK MUST BE CHARGED FOR 10-14 HOURS BEFORE INITIAL OPERATION.

FIG 1

Wall mounting
THE GH3025 CAN BE MOUNTED ON A STANDARD WALL PHONE PLATE.
IF ONE IS NOT AVAILABLE, IT CAN ALSO BE MOUNTED ON TWO SCREWS
(NOT INCLUDED), INSTALLED 3-1/4 "VERTICALLY APART IN THE WALL,
LEAVE3/16" OF EACH SCREW EXPOSED FOR MOUNTING THE UNIT.

A. Connect the desk/wall bracket to the bottom of the base in the wall
    mount position (FIG 2). You can remove the bracket from the base by
    pushing on the tab of the bracket.

B. Place one end of the short telephone line cord into the modular jack
    marked TEL LINE located at the back of the base. (FIG 1)

PUSH

BRACKET — BASE
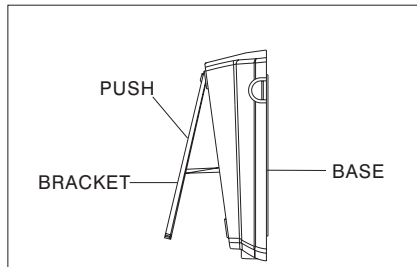
FIG 2

C. Place the other end of the line cord into the recessed area in the bottom
    of the wall mount bracket, and plug into the telephone wall jack.
D. Position the wall mount slots on the bottom of the bracket over the two
    studs on the wall plate. Pull down and lock into place. (FIG 3)
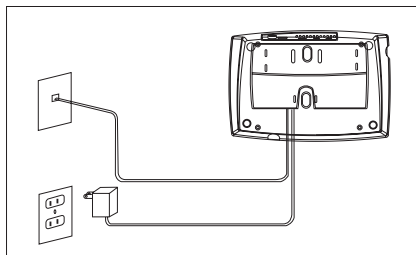
FIG 3

E. Connect the AC adaptor into the back of the unit and plug the other end
   to the 110/120 volt outlet.
F. The Message counter will show "--" . The unit is checking its memory,
    and you should not press any buttons.
G. When you plug in your unit for the first time, it will take approximately 10
   seconds for the unit to check its memory. When the memory check is
   complete, your system will announce " Answering machine is on , please
   change the time and record your announcement." (To record a personalized
   greeting refer to page 18.)
H. Raise antenna on base for best reception.
I. Place the handset on the base with handset keypad facing out. Make
    sure that the handset guide (on the base) fits securely into the slot. The
    handset will beep, and the **CHARGE LED** will light.

HANDSET BATTERY CHARGING

The battery pack in the handset must be fully charged for about 10-14 hours
before using the telephone. The Answering Machine may be used prior to
the handset being charged.

After connecting the unit to AC power, leave the handset in the base cradle
with handset keypad facing out for ten to fourteen hours before first using
it. Later, it will take less time for the battery to recharge. The **CHARGE
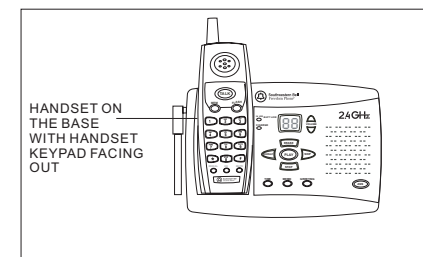LED** on the base will be lit when the handset is in the cradle. (FIG 4)

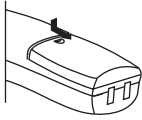HANDSET ON
THE BASE
WITH HANDSET
KEYPAD FACING
OUT

FIG 4

NOTE:
A. When the battery gets low, there will be a low-battery beep from the
   handset. The **TALK** button LED will flash slowly.
B. If the battery becomes low while you are on a call, terminate the call
   quickly and put the handset in the base to recharge the battery.
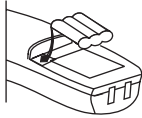C. The battery will hold its charge for several days out of the cradle,
   depending on use.

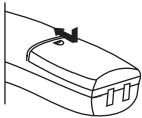TO REPLACE BATTERIES:

To Replace Batteries:

1. Remove battery cover .

2. Remove old battery .

3. Plug the cord of the new battery pack into the handset and place the battery in the battery compartment.

4. Slide battery cover until it clicks in place. Charge 10-14 hours before first use.

Note:

To maximize your battery's life, we recommend that you periodically fully discharge the battery, and then recharge it. To do this, unplug your phone line cord from the wall phone jack. Press the **TALK** button, and allow the handset to remain on for 10 to 12 hours. Reconnect the phone cord to the wall phone jack. Return the handset to the base and allow it to fully charge for 12 hours. If this process is completed monthly, it will reduce the memory buildup that occurs from frequent partial charging.

Tone / Pulse Operation

The GH3025 will operate on tone or rotary (pulse) systems.

1. If your house is wired for rotary service, move the **Tone/Pulse** switch to the Pulse position.

2. If your house is wired for Tone Service, move the **Tone/Pulse** switch to the Tone position.

3. If you are unsure of the type of dialing service you have, set the switch to Tone. On the handset, press the **TALK** button and dial any digit on the keypad. If the dial tone persists, switch to Pulse. To disconnect, press the **TALK** button again, or set the handset in the cradle.

T/P
Tone/Pulse Switch
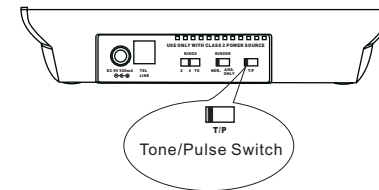
Digital Security System

Your GH3025 Cordless Telephone is equipped with a digital security coding system to protect your base unit from being accessed by other cordless Telephones.

The code allows your base and handset to recognize each other so that other cordless phones will not make calls on your line.

If the AC adaptor is disconnected or a loss of power occurs while the handset is away from the base unit, the security code will be lost and the phone will be inoperatable. If this occurs, reconnect the AC adaptor and return the handset to the base unit so that the security code is reset.

When the handset is not in the base, only a handset having the identical security code and operating on the same channel can access the base and use your phone line.

When the handset is in the base, no other handset, even those having the identical security code and operating on the same channel can access the base and use your phone line.

Digital security coding will also eliminate the false ringing associated with cordless telephones not equipped with this feature.

40 Channel AutoScan Operation

Your cordless telephone has 40 operating channels. The phone will automatically search and select the clearest channel when you press the **TALK** button. If you hear noise or other interference during your conversation, you can manually select a clearer channel by pressing and releasing the **CH** button on the handset to switch to another spare channel. Your call will not be interrupted.
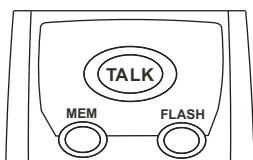
REDIAL   CH   MUTE

Southwestern Bell
Freedom Phone
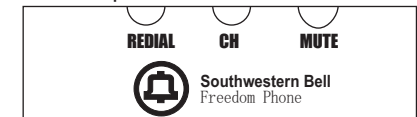
NOTE:
You must be in usable range to change channels. If you press the **CH** button when you are close to being out of range, you may lose the call. If this occurs, place the handset back into the base for a few seconds to reset the security code and then make the call again.

Making a Call

1. Make sure the base antenna is in upright position.
2. Lift the handset and press the **TALK** button to be connected to the phone line. The **IN USE/BATT LOW LED** on the base will light.
3. After hearing a dial tone, dial the desired number.
4. If you misdial, simply press the **TALK** button, wait for a couple of seconds, and press the **TALK** button again for a new dial tone.
5. After your conversation is completed, press the **TALK** button once to disconnect the line, or return the handset to the base.

Receiving a Call
When the phone rings:
1. IF THE HANDSET IS OUT OF THE CRADLE, press any key on the handset, as you will be connected automatically.

2. IF THE HANDSET IS IN THE CRADLE, lift the handset. DO NOT press the **TALK** button, as you will be connected automatically.

NOTE:
If you experience difficulty with placing or receiving calls, the lost security code may be the cause of the problem. When this occurs, the handset can no longer communicate with its base. The loss of the code can occur any of the following ways: if the battery is drained and needs recharging; the AC adaptor is disconnected or a power loss has occurred; or anything that causes electrical interference, for example, multiple cordless telephones, baby monitors, televisions VCR's etc. Reset the security code by placing the handset on the base for 10 seconds, removing it from the base, then replacing it on the base for an additional 10 seconds.
The unit will beep and you can now make the call. If that does not work, make sure AC adaptor from the power source. Disconnect the battery for 5 seconds and then reconnect. Place the handset on the base and then replug the AC adaptor (see Troubleshooting). Let stand 2 minutes before use.

Memory Feature
Your GH3025 is equipped with 10 memories for programming your most frequently dialed telephone numbers. You can store up to 16 digits in each of the memory locations 0 through 9, by following the steps outlined below. A record of the numbers to be speed-dialed may be kept on the

speed dialing numbers index on page 31.

To Program Frequently Called Numbers
1. Pick up handset, with TALK LED off.
2. Press MEM(MEMORY) button.
3. Dial phone number (up to 16 digits).
4. Press MEM button again.
5. Press a number key (0-9) for the memory location where the number is to be stored.
When finished, a long beep will confirm the number has been successfully stored. Record numbers to be speed dialed on memory index labels, which can be adhered to the base or other desired locations.

To Retrieve Frequently Called Numbers
1. Pick up handset. Press **TALK** button and listen for dial tone.
2. Press and release **MEM**(MEMORY) button.
3. Press the number key(0~9) where desired number is stored.

Out of Range
If you try to place a call when you are too far away from the base, you will hear static. If this occurs, move closer to the base.

Page/ Handset Locator
You can send a page signal from the base to the handset.
Press the PAGE button on the base

once, and the handset will beep 3 times, and the handset will beep for about 60 seconds. Press any button on the handset to stop the handset from beeping.
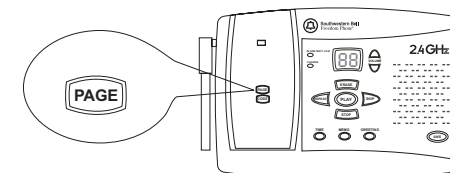

Answering Volume Control

Your GH3025 allows you to adjust the speaking volume on the base to a more comfortable listening level. Push the ⬍ button to increase or discrease volume.
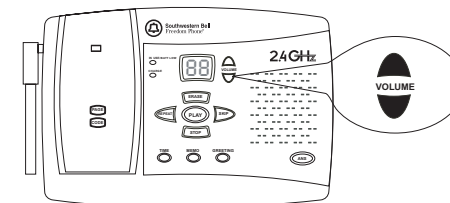

Receiver Volume Control
Your GH3025 allows you to adjust the handset volume to a more comfortable listening level. Adjust the receiver volume control (normal middle/high) to increase or discrease volume. If you do not want the handset to ring, move the ringer control (on/off) switch to ⌀ position to turn off the ringer.

Receiver volume control

Ringer control
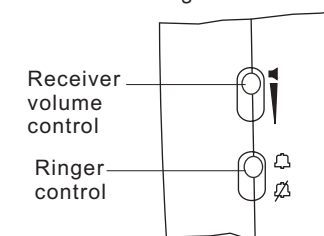
Setting the Ring Count

The ring count setting will prompt the GH3025 to pick up an incoming call with the answering machine after 2, 4, or TS (tollsaver 2/4) rings. There is a ringer switch on the bottom of the base; adjust this switch to the number of rings that you desire.
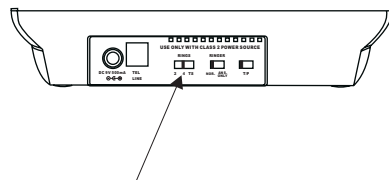
Ring Count Switch

2R: The unit will pick up after two rings.
4R: The unit will pick up after four rings.
TS: The answering machine will pick up after four rings if there are no new messages or after two rings if there are. This enables you to hang up after the third ring when checking your messages remotely (which saves toll charges).

Setting the Day and Time

While in standby mode, press the **TIME** key and the currently programmed date and time is heard; [rc] shows in the message counter display.
**To program the day and time:**
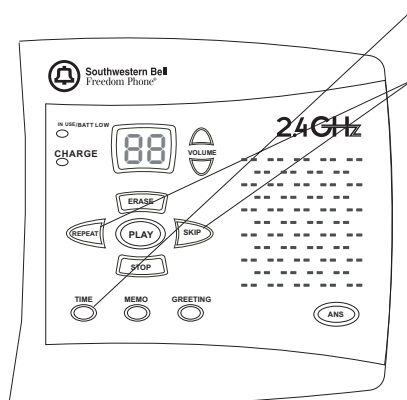
1. Press and hold the **TIME** button for two seconds until Sunday is heard.
2. Press the /REPEAT or /SKIP button to select the current day of the week.
3. Press **TIME** to store that information. 12 AM will be announced.
4. Press /REPEAT or / SKIP to select the current hour (1 AM through 12 AM or 1 PM through 12PM).
5. Press the **TIME** button. Zero will be announced. Press / REPEAT or /SKIP as many times as necessary to set the current minutes (01 through 59).
6. Press the **TIME** button again. The information will be stored and the new day and time will be announced.

Setting the Remote Access Code

The GH3025 allows you to set your own two-digit access code to retrieve messages or program the answering machine from a remote location. Pressing the **CODE** button while the phone is idle will play the current remote access code; [5c] shows in the message counter display. The default code is 58.
To program the remote code:
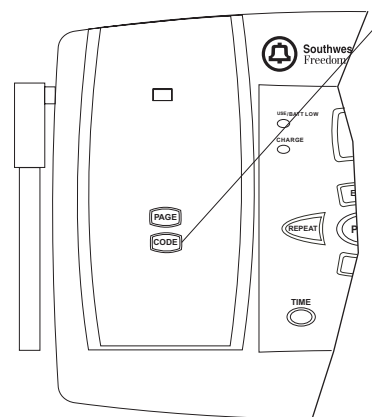
1. Press and hold the **CODE** button for two seconds. You will hear two short beeps, a long beep, and another short beep, after which you can begin programming.
2. Push /REPEAT or / SKIP until the first digit of the desired code is displayed.
3. Push the **CODE** button to set.
4. Push the /REPEAT or /**SKIP** key to select the second digit.
5. Push the **CODE** button to set.
6. Push the **CODE** button again to hear the new remote access code.

Note: Write down the remote code on the remote access card provided.

Recording an Announcement

The default announcement is "Please record your message after the beep."
To record you own announcement:

1. Press and release the **GREETING** key. You will hear "You have no announcement" .
2. Press and hold the **GREETING** key. The display will show **OP.** You will hear "Please record your announcement after the beep" and then a beep. While you continue to hold down the **GREETING** key, say the message you want recorded. You can record a greeting up to 30 seconds long.
3. "End of recording" will   be announced and then the GH3025 will play back your newly recorded message.
4. When finished, release the **GREETING** key.
*Note: To return to the default announcement (erasing the recorded announcement), press and release **GREETING** (the announcement begins playing), and then press the **ERASE** button. "Erased announcement" will be heard and the unit will return to the default outgoing announcement.*

Setting the Announce Mode

There are three different answering modes that the GH3025 can be set to: normal (ICM) answering mode, answer only mode, and answer off.

Setting the Answering System Off:

When the answering machine is set off, the answering system will not pick up until the phone rings 10 times. At that point, the GH3025 is automatically turned on, and set to one of the two answer modes below, depending on the **ICM REC** switch setting.

1. Press the **ANS** key to turn the answering machine on. The system will announce "Answering Machine is On."
2. Press the **ANS** key again to turn the answering machine off. The system will announce "Answering Machine is Off."

Setting to Normal Answering Mode:

Make sure that the answering machine is on (the message counter will show "00"). Locate the **ICM REC** switch on the back side of the base. Make sure the switch is set to NOR. position.

When a new call comes in, the GH3025 will play your announcement, and then allow the caller to leave a message.

Press the **GREETING** key at any time to hear the current announcement. If no **GREETING** is recorded, "you have no announcement" is heard instead. "OP" will display during playback.

Note: Incoming messages are limited to a maximum of 2 minutes. Once the message exceeds 2 minutes, the system beeps one times and disconnects the call. If the system memory is exceeded, "Memory full" is announced and the call is disconnected.

Setting to Announce Only Answering Mode:

Make sure that the answering machine is on (the message counter will show "00").

1. Locate the **ICM REC** switch on the back side of the base.
2. Set the switch to **ANS. ONLY** position. The message counter will display [A□].
3. Record your Announce Only Announcement by following the same steps under "Recording an Announcement" on page 18.

When a new call comes in, the GH3025 will play your announcement, and then disconnect the call. The caller is unable to leave any messages.

Note: If you have not recorded an announcement only greeting, while in this mode the system will simply answer "Memory Full" and then hang up.

The GH3025 is a digital (no tapes required) answering machine with approximately 14 minutes of record time. The maximum record time for one message is two minutes.

Two-Digit Message Counter Display

When new messages are recorded the message counter on the base will increase by one.

The counter display also shows various information about the answering machine and the status of the commands given it:

Display		
`02` [02]	Message Counter	`AO` [Ao] Answer Only mode
`EA` [EA]	Single message erased	`--` [--] Answer Off mode
`1R` [1r]	Memo recording mode	`FU` [FU] Memory Full
`2R` [2r]	Two-way recording mode	`AN` [An] Answering a call
`RC` [rc]	Remote/Time set	

Base Volume Control

You can use the volume ⬍ buttons on the base to program the base speaker (message playback) volume.

Pressing ⬍ either while the phone is idle, or while it is playing a message adjusts the playback volume.

Answering Calls with Answer On

To avoid unnecessary pauses due to hangups, and to save message capacity, your unit will automatically stop recording after seven seconds of silence.

1. When there is an incoming call the announcement will start.

2. After the announcement plays the GH3025 will beep indicating that the caller can record his/her message. The maximum length of the incoming message is two minutes.

3. The message counter will increase by one with each new message received.

Answering Calls in Announce Only Mode

1. When the telephone rings, the GH3025 will answer the telephone line depending on the number of rings selected.

2. The announcement will start playing.

3. Ten seconds after the announcement finishes playing, the phone will disconnect.

*Note:* In Answer Only mode, no messages will be recorded.

Answer Off

In this mode, the GH3025 is designed not to answer the phone. However, if you let the phone ring 10 times, the answering machine will pick up the phone line and automatically turn on the answering machine. An announcement will sound, and allow remote access.

1. After 10 rings, the GH3025 will turn the answering machine on.

2. An announcement will start playing. See Answering Calls with Answer On and Answering Calls in Announce Only Mode above for more information.

Playing Back New Messages

If there are new messages, the GH3025 will only play new messages and memos. Otherwise, all messages and memos are played in the order they were recorded.
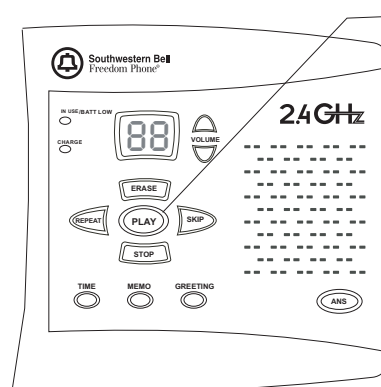
1. Press and release the **PLAY** button to hear messages. You will hear the number of messages, or the number of new messages. If there are no messages, the GH3025 will announce "You have no messages."

2. At the beginning of each message, the message number is announced. At the end of the message, it announces the day and time the message was received.

3. After all messages have been played, the GH3025 announces "End of messages."

Note: If there are old and new messages, the unit will play new messages only. Push **PLAY** button to listen to previous played messages once new messages have been reviewed.

Reviewing Messages

To repeat the currently playing message, press the **REPEAT** button once.

While a message is playing, push the **REPEAT** button key twice to play the previous message.

During message playback, pushing the **SKIP** button will advance playback to the next message. The new message number will be announced and the message will begin playing.
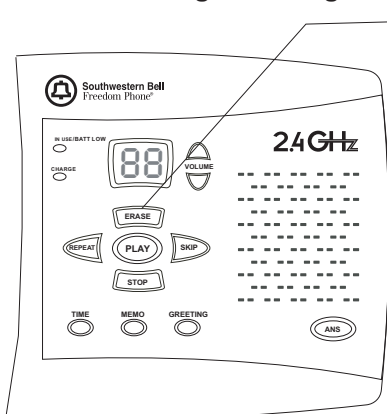
Press the **STOP** button to stop message playback, and return to the answer ready mode.

Deleting Messages
Messages will be saved unless you delete them.

To delete a single message:

1. While a message is playing, press the **ERASE** button The GH3025 announces "Message [message number] erased."

2. The GH3025 will announce the next message number and play the next message or, if the message was the last one, announce "End of messages."

To delete all messages:
While the phone is in answer ready mode, press and hold the **ERASE** button for 2 seconds. The GH3025 announces "Messages erased. You have no messages."

Memory Full
When the GH3025 memory is full, the message counter will display [FU].

When an incoming call is received, the GH3025 will play the Announcement Only message. No incoming messages will be recorded. After a 10-second waiting period, the call will be disconnected.
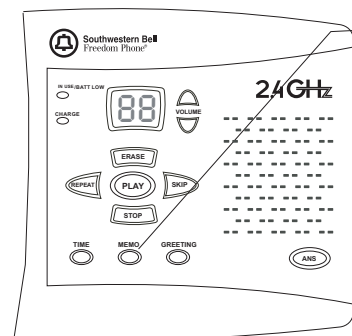
Erase some or all messages to allow new messages to be recorded.

Note: *When the memory is filled during a call, the call will be interrupted by a triple beep and the words Mailbox is full. It will then be disconnected.*

Recording a Memo
The GH3025 will allow you to record memo messages up to two minutes long. The memo will be considered as a new message.

1. To record a memo, press and hold the **MEMO** key. The GH3025 will announce "Please record your message after the beep," and then beep. The display will show "1r" indicating the phone is in memo recording mode.

2. While continuing to hold down the **MEMO** key, say your memo message. When you are finished with your memo, release the **MEMO** key. The GH3025 will announce "End of recording."

Note: *If the memory becomes full during recording, the unit will announce Memory is full and the memo recording is ended.*

Two-Way Recording
The GH3025 will allow you to record a telephone conversation onto the answering machine. The conversation will be considered a new message.
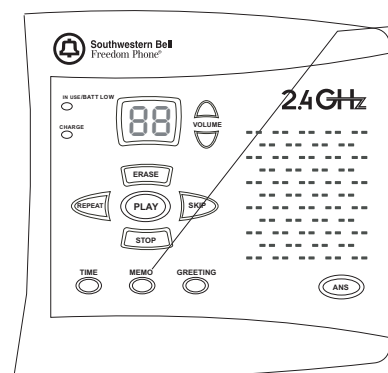
1. To record a telephone conversation, while on the call, press and hold the **MEMO** key. The display will show "2r" indicating the phone is in two-way recording mode.

2. Continue to hold down the **MEMO** key for as long as you wish to continue recording the telephone call. When you are finished recording, release the **MEMO** key.

3. The conversation is stored as a new message and the new message light will flash.

Note: *Recording conversations over the phone may be subject to federal and local laws. Ask the caller for his or her permission to record the conversation, or get legal assistance before you record a conversation with a caller.*

Remote Access

The GH3025 provides several remote functions, which allow you to access the answering system functions from any touchtone telephone. The remote function is ONLY recognized after a correct remote access code is received.

1. When the GH3025 answers, after the outgoing message has finished, press "*" key on dialing keypad and then enter your two digit remote access code.
2. The GH3025 will announce the number of messages, and then request you enter an instruction code or press 9 for help. The answering machine will begin playing the voice help menu.
3. After the voice help menu begins, you can press the appropriate key to play back messages, skip backward, repeat messages, skip forward, record announcements, change announcements, record memos, delete messages, and/or turn the answering system on or off. See below for more details.
4. If no commands are entered within 10 seconds, the answering system will announce "End of remote," emit a beep tone and then hang up.

Note: See "Setting the Remote Access Code" on page 18 for more information about remote access code.

Remote Access Options

When the correct remote code is entered, you can enter any of the commands below.

Message Playback:

1. While in the main menu, press 🔢 to play messages.
2. If you wish to erase the currently playing message, press 🔢 .
3. If you wish to play previous message, press 🔢 .
4. If you wish to repeat the current message, press 🔢 .
5. If you wish to skip to the next message, press 🔢 .
6. If you wish to stop message playback, press ✱ .
7. When playback is ended, the GH3025 will announce "End of messages."

Recording a Memo Message:

1. Press 🔢 . You will hear "Please record your message after the beep. To stop recording, press ✱ "
2. Say your memo message after the beep.
3. When you are done saying your message, press ✱ to stop recording.

Playing the Current Announcment:

1. Press 🔢 . The announcement for the current mailbox is played.

Recording a New Announcement:

1. Press 🔢 . You will hear "Please record your announcement after the beep. To stop recording, press ✱ "
2. Say your new greeting after the beep.
3. When you are done saying your announcement, press ✱ to stop recording.

Turning the Answering System On or Off:

Press 🔢 to turn the answering system on.
Press 🔢 to turn the answering system off.

Change your Remote Access Password:

1. Press 🔢 . The GH3025 will announce " your password is XX. Please enter new password."
2. Use the dial pad to enter the new two-digit password.
3. The GH3025 will playback the new password and go back to replaying the voice help menu.

Change the Day and Time:

Press 🔢 . The GH3025 will announce the current **Day** and **Time**, then you will be noted to enter the new **Day** and **Time**:
a. Enter the day of the week (e.g. 1=Monday, 2=Tusday…).
b. Enter the hour of the day with two digits.
c. After hearing two beeps, enter the minute of the day with two digits.
d. After hearing two beeps, press ✱ for AM or press 🔢 for PM.
When finished, the GH3025 will announce the new **Day** and **Time**.

Room Monitoring:

The room monitor feature allows you to listen to what is going on in the room that the GH3025 is located.

1. Press 🔢 . You will hear the ambient noises for 20 seconds in the room that the GH3025 is located.
2. After 20 seconds to complete this room monitor feature, the voice help menu will play back again.

Q. I can't get a dial tone, What do I do?

A. Your phone may have lost its digital security code and needs to be reset. Refer to the "Digital Security System" on page 14.

Q. My answering system won't work. What do I do?

A. You may have had a power failure and need to reset your machine. Refer to the "Power Failure Protection" on page 9 and "Setting the Announce Mode" on page 19.

Q. How do I erase the incoming messages to make room for more?

A. Your unit automatically saves messages unless you erase them. Refer to page 23 "Deleting messages."

Q. How often do I need to replace the 9 volt battery?

A. You should replace the 9 volt battery once a year or after a power outage.

Q. Can my unit be left on for a long period of time?

A. Yes. Your unit is designed to be on 24 hours a day.

Q. My AC Adaptor feels warm to the touch. Is this normal?

A. Yes. It is characteristic of your AC Adaptor to feel slightly warm. There is no need to be alarmed.

Q. Will my unit operate in a very cold or hot environment?

A. Your unit is designed to perform most efficiently at room temperature. However, it can be used in environments ranging from 50°F to 120°F.

Q. How do I know my system is set to answer calls?

A. When the message display indicator shows a number that is lit solid or flashing, your unit is ready to answer calls.

Q. How do I know that messages are saved?

A. The unit automatically saves messages unless you press the "ERASE" button.

Q. When I try to record a new outgoing greeting, the old greeting plays back. why?

A. Press and release the "GREETING" button. The unit will play back the current outgoing greeting. To record a new outgoing greeting, you must press and hold the "GREETING" button while you record your greeting.

Q. What is the maximum length of the outgoing greeting I can record on my unit?

A. Your outgoing greeting recording time is up to 30 seconds.

Q. I am checking my messages remotely from a touch tone telephone, but my unit will not playback my messages. Why?

A. Although the telephone you are using is a push button telephone, the telephone line over which you are calling may not be a standard touch tone line. Try calling your unit from a different location (e.g., a pay telephone).

Q. Does my unit have to be set on tone (T) to access my unit remotely?

A. No, but you must call from a touch tone telephone system to retrieve your message.

Q. I am calling from a remote phone to check my messages. What will happen if I hang up before all my messages are played back?

A. Your unit will save your messages and reset to answer incoming calls.

Q. What is the range of my remote feature?

A. Your remote will work from any touch tone telephone in the world that is compatible to the U.S.A. Specifications, does not have any unusual or loud background noise, and is able to produce a tone of at least 2 seconds when you enter your security code.

If you have followed the instructions in this manual, and have difficulty operating your Southwestern Bell Freedom Phone® Cordless Telephone, locate the PROBLEM in the left column below. Check the corresponding POSSIBLE CAUSE and CORRECTIVE ACTION columns to locate and remedy the problem.

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
The unit will not operate.	Improper installation.	Recheck all plug connections. Also, check the AC adaptor for proper connection to wall outlet and phone base.
	The digital security code has been lost due to a power loss while the handset was away from the base.	Reset the digital security code by returning the handset to the base. A new code is set.
	The battery is not charged.	Charge the battery for about 10-14 hours before initial use or when the battery low beep sounds every 10 seconds from the handset.
No dial tone.	See the above mentioned possible causes.	See the above mentioned corrective actions.
	The handset is being used too far away from base.	Move the handset closer to the base.
Difficulty placing or receiving calls	You may have lost the security code. The handset can no longer communicate with its base. The loss of the code can occur if the battery is drained and needs recharging, the AC adaptor is disconnected, a power loss occurred, or there is electrical interference from other cordless phones, baby monitors, microwaves, etc. Even a momentary power interruption could erase your cordless phone's security code.	1. Return the handset to the base unit for 5-10 seconds to reset code. If that doesn't work: 2. Check to make sure the AC adaptor is connected 3. Unplug AC adaptor from power source, disconnect handset battery for 5 seconds, then reconnect. Place handset back on base, then replug the AC adaptor.

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Can't make outgoing calls	Tone/ Pulse switch is not set correctly.	Set the Tone/Pulse switch to proper position for your type of service.
	The digital security code has been lost.	Reset the security code by returning the handset to the base.
Battery pack is not recharging.	The base and handset battery contacts are not in contact with each other.	Make certain the battery contacts in the handset and base make contact when handset rests in the base. The base CHARGE LED should be lit.
	Battery pack needs to be replaced.	Replace the battery pack at least every one year.
Noise or interference is being heard during your conversation.	Current channel is not the clearest choice.	Press the channel button to switch from one channel to another. This will allow you to choose the clearest of 40 channels.
During a conversation a loud static noise is heard.	The handset is being used too far away from the base.	Move the handset closer to the base station.
The handset only works close to the base.	The base antenna is not fully upright.	Make sure the base antenna is fully upright for the best result.
The incoming call's signal is intermittent or fades.	The battery is not charged	Recharge the battery.
	The handset is being used too far away from the base.	Move the handset closer to the base.
Answering system will not operate.	You may have had a power failure.	Proceed with a unit reset

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Flashing POWER BATT LOW LED	Battery needs to be installed or replaced.	Install a fresh 9 volt battery
No answer	Unit is in the "ANSWER OFF" mode.	Check to verify the base display shows "A□" or the message count. If not, press the ANSWER ON/OFF button to turn the unit on, until you hear "Answering machine is on."
	AC adaptor is disconnected from wall outlet or back of unit.	Reconnect AC adaptor into wall outlet and back of unit.
	Power to electrical outlet may be off.	Check to see if electrical outlet is controlled by a light switch and power is on. Wall outlet may not be functioning; try connecting to a different wall jack.
	Telephone line is not connected to wall jack.	Connect telephone line into wall jack. Telephone wall jack may not be functioning; try connecting unit into a different telephone wall jack.
After a power outage, outgoing greeting and incoming messages are lost	A 9 volt battery has not been installed or needs to be replaced.	Install a fresh 9 volt battery to maintain your personalized outgoing greeting and incoming messages in the event of another power outage.

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
No incoming messages recorded	Unit is in the "ANSWER OFF" mode.	Check to verify the base display shows the message count. If not, press the ANSWER ON/OFF button to turn the unit on, until you hear "Answering Machine is on"
	Unit is in the "ANNOUNCE ONLY" mode.	If the message counter displays "A□", set the ICM REC. switch to NOR. position.
	AC adaptor is disconnected from wall outlet or back of unit.	Reconnect unit into wall outlet or back of unit. Try connecting to a different wall outlet.
	Power to electrical outlet may be off.	Check to see if electrical outlet is controlled by a light switch and power is on.
	Telephone line is not connected to wall jack.	Connect telephone line into wall jack. Try connecting unit into a different telephone wall jack.

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
No remote operation	AC adaptor is disconnected from wall outlet or back of unit.	Reconnect unit into wall outlet of back of unit. Try connecting to a different wall outlet.
	Power to electrical outlet may be off.	Check to see if electrical outlet is controlled by a light switch and power is on.
	The telephone you are calling from is not a standard touch-tone.	Try calling from a different location(e.g. pay phone.)
	Telephone line is not connected to wall jack.	Connect telephone line into wall jack. Try connecting into a different telephone wall jack.
	Security code not entered correctly.	"*" key and 2 digit remote security code must be entered within ten seconds of the beep at the end of your outgoing greeting. Press and hold each digit for one second, allowing a minimum of one seconds between digits.
	Remote security code being used differs from the code you have set	Press the **CODE** button on the base to check the current set security code (see page 18).
The machine is cutting off incoming messages	Incoming messages are too long.	Maximum recording time for incoming message is 2 minutes.
	Caller may be passing for more than 7 seconds.	Caller must speak continuously without any long pauses.

A. Avoid putting cordless phones near heating appliances and devices that generate electrical noise (motors, fluorescent lamps, etc.).

B. Avoid rough treatment of the phone by placing the handset gently into the base when hanging up. Avoid dropping the handset.

C. Clean your cordless telephone only with a soft cloth slightly dampened with water or mild hand soap. Do not use any type of solvent or abrasive cleaner before cleaning, always un-plug the phone from the wall outlet.

D. Your cordless phone is not designed to be water resistant. Do not use the handset in the rain, in the pool or in the shower. Do not install your base unit outdoors, near a sink, bath tub or shower. Do not expose to direct sunlight.

E. Retain the original packaging should you need to ship the phone at a later date.

Speed Dialing Numbers Index

Additional Information

A. Connecting this telephone to a coin operated telephone or party line is prohibited by law.

B. If it is determined that your telephone is malfunctioning, the FCC requires that it be disconnected from the modular outlet until the problem has been corrected.

For immediate answers to all your questions regarding the operation of your Southwestern Bell Freedom Phone® call the Consumer Hotline, toll free at (800)366-0937.

LOCATION	NUMBER	LOCATION	NUMBER
0		5	
1		6	
2		7	
3		8	
4		9	

LIMITED WARRANTY

This **Southwestern Bell Freedom Phone**® is warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase as shown on the purchaser s receipt.

The obligation of **Southwestern Bell Freedom Phone**® Retail Sales under this warranty shall be limited to repair or replacement (at our option) during the warranty period of any part which proves defective in material or workmanship under normal installation, use, and service, provided the product is returned to **Southwestern Bell Freedom Phone**® Retail Sales (address below) TRANSPORTATION CHARGES PREPAID (California residents call 1-800-366-0937 for shipping instructions). Products returned to us or to an Authorized Service Center must be accompanied by a copy of the purchase receipt. In the absence of such purchase receipt, the warranty period shall be one (1) year from the date of manufacture. To obtain service under this warranty, return the defective product to the service center nearest you together with your sales slip and $9.50 for postage and handling (California residents need only provide proof of purchase). You may also have other warranty rights which vary from state to state.

This warranty shall be invalid if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction, or alteration of the serial number, improper electrical voltages or currents, repair alteration or maintenance by any person or party other than our own service facility or an Authorize.d Service Center, or any use violation of instructions furnished by us.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, and/or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications, laws, this product may be illegal for use in some countries. **Southwestern Bell Freedom Phone**® Retail Sales assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that from which it is intended.

This one-year limited warranty is in lieu of all other express warranties, obligations, or liabilities. ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental, or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.