

SOUTHWESTERN BELL FREEDOM PHONE®  
7475 NORTH GLEN HARBOR BLVD., GLENDALE, AZ 85307

STOP - DON'T TAKE ME BACK TO STORE.  
LOOK - FOR THE TOLL-FREE "HELP" TELEPHONE NUMBER.  
LISTEN - AS THE EXPERTS TALK YOU THROUGH THE PROBLEM.

For immediate answers to your questions regarding operation,  
missing parts or installation, call:  
Southwestern Bell Freedom Phone®  
Retails Sales Help Line at  
1-800-366-0937  
Monday - Friday 8:30a.m. - 9:00p.m. EST  
Saturday 8:30a.m. - 12:30p.m. EST  
<http://www.swbfreedomphone.com>

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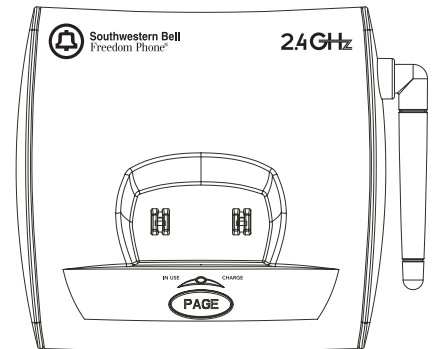
GH3110 Printed in China

IB-5122A



**Southwestern Bell  
Freedom Phone®**

## 2.4GHz Cordless Telephone with Call Waiting Caller ID



### GH3110 OWNER'S MANUAL

Toll-free Help Line 1-800-366-0937  
<http://www/.swbfreedomphone.com>

PLEASE READ IMPORTANT SAFETY INSTRUCTIONS BEFORE USE.

Congratulations! You have purchased a 2.4GHz Analog Cordless Telephone with Type II Call Waiting Caller ID that has been manufactured to the highest standards of SOUTHWESTERN BELL FREEDOM PHONE® Retail Sales.

**BEFORE INSTALLING AND OPERATING THIS TELEPHONE, IT IS VERY IMPORTANT THAT YOU READ THIS OWNER'S MANUAL.**

## **IMPORTANT SAFETY INSTRUCTIONS**

**BEFORE USING YOUR TELEPHONE EQUIPMENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSONS, INCLUDING THE FOLLOWING:**

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, wash basin, kitchen sink, laundry tub, swimming pool, or in a wet basement.
5. Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage.
6. Slots or openings in the cabinet, back and bottom are provided for ventilation, to protect equipment from overheating. These openings must not be blocked or covered. Do not place the product on a bed, or other similar surface where the openings could be blocked. Never place this product near or over a radiator or heat register.
7. Operate this product using only the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not place this product where it could be stepped on and damaged.
9. Do not overload wall outlets and extension cords, as this can result in fire or electric shock.

10. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short circuit parts. This could result in fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product. Instead, when service or repair work is required, take it to a qualified service technician. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - a. When the power supply cord or plug is damaged or frayed.
  - b. If liquid has been spilled into the product.
  - c. If the product has been exposed to rain or water.
  - d. If the product has been dropped or the cabinet has been damaged.
  - e. If the product exhibits a distinct change in performance. If the product does not operate normally and proper operating instructions have been followed, adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
13. Avoid using a telephone (other than a cordless type) during an electrical storm.

There may be a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak if you are in the vicinity of the leak.
15. Danger of explosion if battery is incorrectly replaced. Replace battery pack only with the same or equivalent type recommended by the manufacturer. Dispose of used according to the manufacturer instructions.

## **Safety Instructions for Batteries**

### **Handset Battery Pack**

#### **CAUTION:**

Use only a Southwestern Bell Freedom Phone approved battery pack in the handset of your GH3110 Analog Cordless Telephone. To reduce the risk of fire or injury, always do the following when replacing, discarding or charging batteries.

- a. When handling the batteries, be careful not to short circuit the battery with conducting materials such as rings, bracelets, and keys. The battery or conducting material may overheat and cause burns.
- b. Use only the following type and size batteries in the cordless phone:  
Self-contained 3-cell Nickel-Cadmium rechargeable battery type AA 3.6V 600mAh.
- c. Do not dispose of the battery pack in a fire. The cell may explode. Check with local codes for possible special disposal instructions.
- d. Do not attempt to open or mutilate the battery pack. The chemicals are dangerous and may cause damage to the eyes or skin, and may be toxic if swallowed.
- e. Follow the charging instructions outlined in this manual.

### **Save These Instructions**

### **Handset Battery Caution**

#### **CAUTION:**

To reduce the risk of fire or injury to persons, read and follow these instructions.

1. Use only the following type and size batteries in the cordless phone: Self-contained 3-cell Nickel-Cadmium rechargeable battery type AA 3.6V 600mAh.

2. Do not dispose of the battery (ies) in a fire. The cell may explode. Check with local codes for possible special disposal instructions.
3. Do not open or mutilate the battery (ies). Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Handle batteries carefully in order to prevent short-circuiting the battery with conducting material such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.
5. Charge the battery (ies) provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.
6. Do not mix old and new batteries in this product.
7. Do not mix batteries of different sizes or from different manufacturers in this product.
8. Do not attempt to rejuvenate the battery (ies) provided with or identified for use with this product by heating them. Sudden release of the battery electrolyte may occur, causing burns or irritation to the eyes or skin.
9. When inserting batteries into this product, the proper polarity or direction must be observed. Reverse insertion of batteries can cause charging, and that may result in leakage or explosions. (Applies to product employing more than one separately replaceable primary battery).
10. Remove the batteries from this product if the product will not be used for a long period of time (several months or more), since during this time the battery could leak into the product.
11. Discard "dead" batteries as soon as possible since "dead" batteries are more likely to leak into a product.

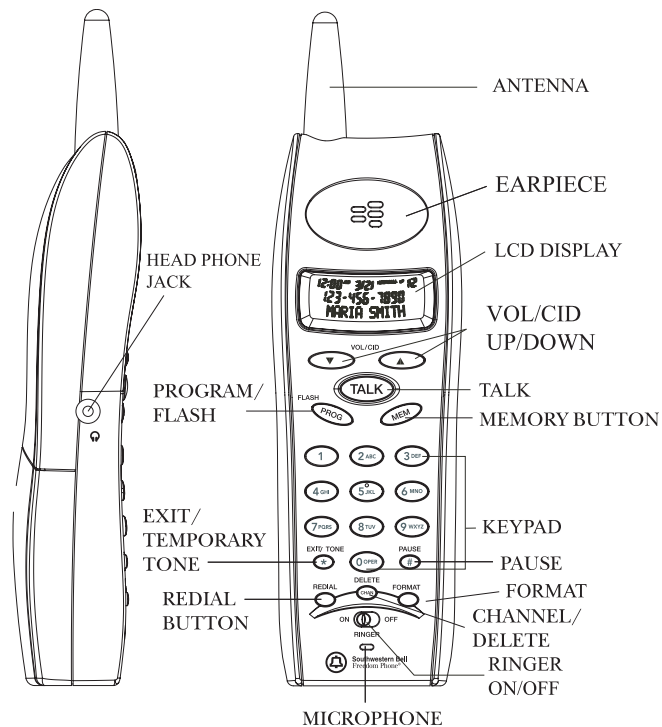
12. Do not store this product, or the batteries provided with or identified for use with this product, in high temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting. Batteries should be stabilized at room temperature, prior to use after cold storage.



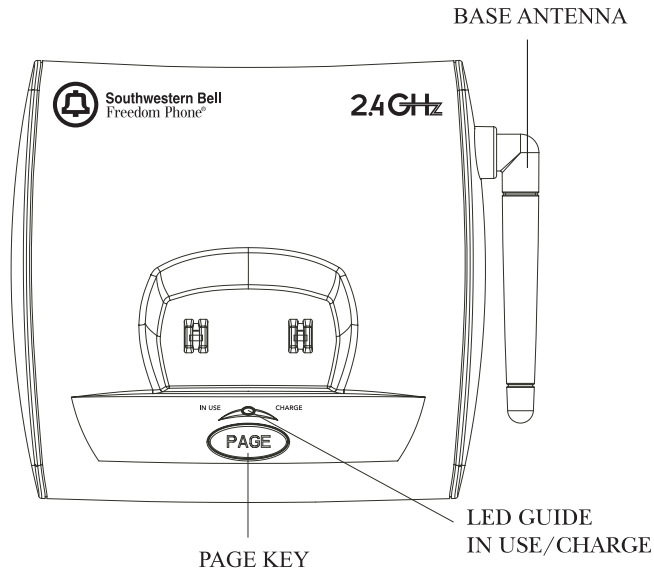
NOTE: The RBRC seal on the battery used in your Southwestern Bell Freedom Phone production indicates that we are participating in a program to collect and recycle Nickel Cadmium batteries throughout the United States. Please contact your local recycling center.

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## Handset Diagram



## Base Diagram



## Traits of Cordless Telephones

- A. Cordless telephones offer convenience and mobility during telephone conversations. The use of cordless phones is dependent upon the availability of AC power. Any disruption of electrical power at your location will prevent the placing or receiving of telephone calls. It is recommended that a cordless telephone should not be installed as the only phone at your location.
- B. The usable range of the cordless handset away from the base is dependent upon many factors. The telephone base is like a radio transmitter in that it transmits telephone line signals via radio waves to the handset. Therefore, the location of the base is important in order to maximize the usable range. For example, installing the base on the second floor, in some locations, will provide longer range than a ground floor installation. Pick a location that gives you the clearest signal. The following can adversely affect usable range:
- \* Aluminum siding
  - \* Insulation with foil backing
  - \* Any metal construction which could shield radio signals

Atmospheric conditions also play an important role in the performance of your cordless telephone.

Interference can be caused by placing the base near:

- \* Fluorescent lights
- \* Appliances that generate electrical noise, including:
  - \* Microwaves
  - \* Televisions
  - \* VCRs
  - \* Baby monitors
  - \* Computers

- C. For maximum performance, always keep the battery pack fully charged.
- D. Plug your AC adaptor directly into an outlet, not an extension cord.
- E. Do not plug other appliances into the outlet or have the outlet controlled by a wall switch.
- F. If you want to use more than one cordless telephone in your home, the telephones must operate on different channels. Press the channel key to select a channel that provides the clearest communication.

## Installation

### Box Contents

Before installing your phone, check the shipping carton to be sure you have the following:

- \* Base Unit
- \* AC Adaptor
- \* Handset with Rechargeable Battery
- \* Registration Card
- \* Long Telephone Line Cord
- \* Owner's Manual
- \* Belt Clip

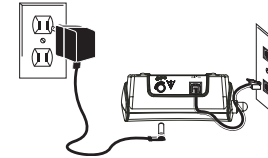
### Notes:

- a. Keep the shipping carton and packaging, in case you need to ship your phone.
- b. If there is visible damage, do not use this equipment. Contact your shipping agent or return the telephone to the place of purchase.

### Preliminary Preparation Telephone Line Installation

- 1. Never install telephone jack during a lightning storm.
- 2. Never install telephone jack in wet location unless the jack is specifically designed for wet locations.

- 3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- 4. Use caution when installing or modifying telephone lines.



### Modular Outlet

The GH3110 Cordless Telephone operates from a standard 110/120 volt modular outlet. The handset is powered by a rechargeable battery pack. Batteries are charged automatically when the handset is placed in the cradle of the base unit.

### Installation

- A. Plug one end of the long telephone line cord into the back of the unit and connect the other end to a modular wall jack. Press until locking lever clicks.
- B. Connect the DC Adaptor into the back of the unit. Plug the other end into a standard 110/120 volt AC outlet.
- C. Place the handset into the base unit. The IN USE/ CHARGE LED will light. The LCD display will show "NEW CALL 00" for 2 minutes and then return to standby mode.

NOTE: BATTERY PACK MUST BE CHARGED FOR 16 HOURS BEFORE INITIAL OPERATION.

### Handset Battery Charging

The battery pack in the handset must be fully charged for about 16 hours before using the telephone.

**Note:**

- When the battery gets low while the phone is in use, there will be a low-battery beep from the handset. The handset will also display "LOW BATTERY" on the second line of the LCD.
- If the battery becomes low while you are on a call, terminate the call quickly and put handset in the base to recharge the battery.
- The battery will hold its charge for several days out of the cradle, depending on use.

**To Replace Batteries**

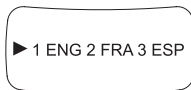
- Remove battery cover
- Remove old battery
- Install new battery
- Close battery cover.
- Place the handset on the base unit.
- Charge 16 hours before first use.

Note: Use only the battery type that is recommended for use with this phone.

Note: To maximize your battery's life, periodically drain the battery fully and then recharge it. To do this, unplug the phone line cord from your wall phone jack. Remove Handset from Base/Charger unit and press the TALK button. Handset Batteries must then be recharged for a full 16 hours.

**Setup****To set Language:**

- After installing the FULLY CHARGED handset battery, the handset display will light and will show "NEW CALL 00".
- Press "PROG/FLASH" to enter the program menu.
- You can choose to see your display in IENG (English), 2FRA (French) or 3ESP (Spanish). Press VOL/CID "▲" or "▼" button or 1, 2 or 3 on the keypad to choose the desired language.



- Press the "PROG/FLASH" key to confirm the display language and press "EXIT/\*" to leave the program menu.

**To set Ring Tone:**

This telephone offers 3 standard ring tones for user to select.

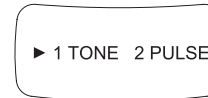
- Press "PROG/FLASH" 2 times to enter the program menu ringer tone setting.
- You can choose from ringer tones 1-3 by pressing VOL/CID "▲" or "▼" button or 1, 2 or 3 on the keypad for changing the option.



- Press "PROG/FLASH" to confirm the ringer melody and press "EXIT/\*" to leave the program menu.

**To set Tone/Pulse**

- Press "PROG/FLASH" 3 times to enter the program menu.
- Press VOL/CID "▲" or "▼" button or press 1 or 2 on the keypad to select the TONE/PULSE item.



- Press "PROG/FLASH" to confirm the setting and press EXIT to leave the program menu.

**To set Default**

This telephone allows you to restore the phone setup options back to factory default. The default setting will reset Menu Language back to English, Ringer Tone back to 01, and Tone/Pulse back to Tone.



1. Press the "PROG/FLASH" button 4 times to enter the program menu default setting mode.
2. Press VOL/CID"▲" or "▼" button to select to return to DEFAULT setting or not.



3. Press "PROG/FLASH" to confirm the setting and press "EXIT/\*\*" to leave the program menu.

## Telephone Operation

### Making a Call

1. Lift the handset and press the "TALK" button to connect to the telephone line.
2. After hearing a dial tone, dial the desired number. If you misdial, simply press the "TALK" button. Wait for a couple of seconds, and press the "TALK" button again for a new dial tone.
3. After the conversation has been completed, press the "TALK" button once to disconnect the line, or return the handset to the base. The IN USE/Charge LED, will now be lit.

### Receiving a Call Through the Handset

Press the "TALK" button on the handset answer a call.

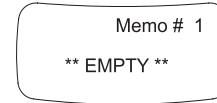
### Memory Features

Your GH3110 is equipped with 10 memories for programming your most frequently dialed telephone numbers. You can store up to 24 digits in each of the memory locations 1 through 10, by following the steps outlined below.

#### To Program Frequently Called Numbers:

1. Press the "MEM" button on the handset, and the right corner display will show "MEMO# - -" representing the memory location that is currently displayed.

2. Press the VOL/CID "▲" or "▼" or a digit to select the memory location where the telephone number is to be stored. You can choose from MEM 1-10.

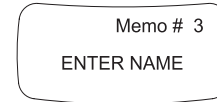


3. Press "MEM" to confirm the location.

Note: If you do not want to confirm the memory location, press "EXIT" to return to standby mode.

If the selected memory location is not empty and you do not want to replace the content, press "EXIT/\*\*" to keep the previous memory record and return to standby mode.

4. Edit the name (Up to 15 characters) by using the telephone keypad buttons (1-9).



Note: Successively pressing the number 2 key quickly allows you to select between letters A, B, or C. This also applies to letters on dialing keys 3-9. To add a space in the name, press the 1 key. If you enter any letters incorrectly, press the delete key to delete one character at a time. To repeat the same letter, allow one second in between key presses.

5. Press "MEM" to confirm the name.
6. Enter the telephone number you wish to store, using the handset keypad.

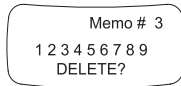
Note: If you accidentally press a 25th digit, an error tone will sound.

Note: To enter a pause in the dialing sequence, press the "#/Pause" button. To delete a particular digit that has already been entered, press the "DELETE/CHAN" button. The digit last entered will be deleted. To delete all of the digits, press the "EXIT" button.

7. Press the "MEM" button to confirm the entered telephone number.

### To Delete a Memory Location:

1. Press the "MEM" button on the handset, and the display will show "MEMO# - -" representing the memory location that is currently displayed.
2. Press VOL/CID "▲" or "▼" or a digit to find the memory you want to delete.
3. Press the "DELETE" button on the handset.
4. The unit will ask you to delete the selected telephone number and the LCD Display will show "DELETE ?"



5. Press the "DELETE" button again to delete. The LCD Display will show "\*\*\*DELETED\*\*" and return to the standby mode.  
Note: Press "EXIT" key on the handset to terminate the deletion process and return to standby mode.

### To Dial Number Stored in Memory:

#### WHEN THE TALK BUTTON IS OFF:

1. Press the "MEM" button on the handset, and the display will show "MEMO# --" representing the memory location that is currently displayed.
2. Press VOL/CID "▲" or "▼", or a digit to select the memory location where the telephone number is to be redialed. You can choose from 1-10.
3. Press the "TALK" button. The number will scroll across the screen from left to right as it is dialed.

#### WHEN THE TALK BUTTON IS ON:

1. Press the "MEM" button on the handset.
2. Press the desired memory location (0 through 9) to dial out the number.

#### Redial

Your GH3110 remembers the last number (up to 32 digits) dialed. This is a convenient feature when trying to place a call to a phone number that is not being answered or is continuously busy.

#### DO NOT PRESS THE TALK BUTTON.

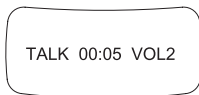
1. Press the "REDIAL" button, and the display will show the last telephone number dialed.
2. If you want to delete this displayed telephone number, press the "DELETE" button once for each digit shown.
3. Press the "TALK" button. The number will scroll across the screen from left to right as it is dialed.

#### Flash

You can use your cordless telephone with special services such as Call Waiting or Three Way Conference (special subscription from your local telephone company is required). During a telephone conversation, you may hear a tone or click, which indicates that you are receiving another call. To speak to the second caller and put the first call on Hold, press the "Flash" button. Press "Flash" again to return to the original call. You may also press the "Flash" button to obtain a new dial tone.

### Receiver Volume Control

Your GH3110 allows you to adjust the handset volume to a more comfortable listening level. Press VOL/CID "▲" or "▼" keys on the handset to increase or decrease volume, while handset is in the Talk On mode. The volume status will show on the LCD.

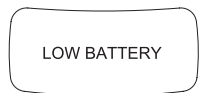


### Page/Handset Locator

You can send a page signal from the base to the handset. Press the "PAGE" button on the BASE once, and the handset will beep for 2 minutes. Press the "TALK" button on the handset to stop the handset from beeping, and return to TALK mode.

### Low Battery Warning

- \* When the handset battery voltage level is low, the handset LCD Display shows.
- \* "Low Battery" as follows:



- \* Return the handset on the BASE unit for charging.

### Caller ID Operation

#### Receiving a Call

1. After first ring, the caller's name and telephone number will be displayed on the handset.
2. The Caller ID information (of up to 40 callers) will be stored in the handset display in the order received. If the received call information is the same as any of the new calls, the unit will display the "REPT" icon to indicate a repeat call. If the unit receives more than 40 calls, the oldest Caller ID information will be erased.

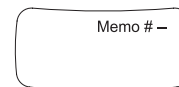
### Reviewing Calls

#### Reviewing New Call Records

1. When the handset is in standby mode, press the VOL/CID "▲" or "▼" keys on the handset to display the information.  
Note: You can review up to 40 new Caller ID calls from the handset.
2. Continue pressing the VOL/CID "▲" or "▼" keys on the handset to review all new call records in the order the calls were received. When a name received exceeds 15 characters, the first 15 characters will be shown. When a telephone number exceeds 15 characters, the last 15 characters will be shown.

#### To Store Caller ID Record:

1. When the handset display is in standby mode, press the VOL/CID "▲" or "▼" key on the handset to select the Caller ID record you want to store.
2. Press the "MEM" button on the handset.
3. The display will show "MEMO#" as follows:



4. Enter the desired memory location.  
Note: If the selected memory location is not empty, "REPLACE MEMO" will be displayed on the LCD. Press "MEM" button to confirm the replacement. You will hear a confirmation beep. If you do not want to confirm the replacement, press "EXIT" to keep the previous record and return to standby mode.

## Call ID Redial

The GH3110 allows you to redial a phone number in the Caller ID memory.

1. When the handset is in standby mode, press the VOL/CID "▲" or "▼" keys to select the Caller ID record that you want to dial.

Note: You can review and redial up to 40 Caller ID calls from the handset.

2. Press the "TALK" button on the handset. The number will scroll across the screen from left to right as it is dialed.

Note: If you review the Caller ID call from the handset, you will need to redial the call from the handset (by pressing the "TALK" button).

- With current Telecom redialing situations, there are 2 redial options: (1) 10 digits without a 1 prefix and (2) 10 digits with a 1 prefix.

10 digits without a 1: In some areas of the country, the area code must be included, even when dialing a local call. In this situation, simply press "TALK" button to dial out. You can press the FORMAT key to add a "1" prefix and your long distance call will be dialed out.

## Caller ID Erase

### To Erase a Caller Record:

1. When the handset is in standby mode, press the VOL/CID "▲" or "▼" keys to select the Caller ID record you want to erase.
2. Press the "DELETE" button to erase the call record; the display will show "DELETE CALL ID".
3. Press the "DELETE" button again; the Caller ID record will be deleted and the display will show the next call message.

Note: If the current displayed message is the last message to come in, then the display will show "NEW CALL 00".

## To Erase all Caller ID Records:

1. When the current display shows the handset name or handset number, press the VOL/CID "▲" or "▼" keys to review the Caller ID record.
2. Press and hold "DELETE" button to erase all call records; the display will show "DELETE ALL".
3. Press "DELETE" button again; all the Caller ID records will be deleted.

## Belt Clip

You can hang the handset on your belt or pocket using the belt clip.

## Optional Headset

Plugging an optional headset into the handset allows hands-free phone conversation.

When a headset is connected to the handset, be sure to speak into the headset microphone. If you want to return to normal conversation using the handset, then disconnect the headset.

For servicing or replacement, you can purchase a suitable headset through our service center or your local retailer.

For more information, contact the place of purchase, call Southwestern Bell Freedom Phone help line at 1-800-366-0937 or visit our website at <http://www.swbfreedomphone.com>.

## Troubleshooting Guide

If you have followed the instructions in this manual, and have difficulty operating your Southwestern Bell Freedom Phone® Cordless Telephone, locate the PROBLEM AND CORRECTIVE ACTION columns to locate and remedy the problem.

## Troubleshooting Guide (Cont.)

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
The unit will not operate.	Improper installation.	Recheck all plug connections. Also, check the DC adaptor for proper connection to wall outlet and phone base.
	The digital security code has been lost due to a power loss while the handset was away from the base.	Reset the digital security code by returning the handset to the base. A new code is set.
	The battery is not charged.	Charge the battery for about 10-14 hours before initial use or when the battery handset beeps in talk mode.
No dial tone.	See the above mentioned possible causes.	See above corrective actions.
	The handset is being used too far away from base.	Move the handset closer to the base
Difficulty placing or receiving calls.	You may have lost the security code. The handset can no longer communicate with its base. The loss of the code can occur if the battery is drained and needs recharging, the DC adaptor is disconnected, a power loss occurred, or there is electrical interference from other cordless phones, baby monitors, microwaves, etc. Even a momentary power interruption could erase your cordless phone's security code.	<ol style="list-style-type: none"> <li>1. Return the handset to the base unit for 5-10 seconds to reset code. If that doesn't work, then.</li> <li>2. Check to make sure the DC adaptor is connected.</li> <li>3. Unplug DC adaptor from power source, disconnect handset battery for 5 seconds, then reconnect, place handset back on base. Then replug the DC adaptor.</li> </ol>

## Troubleshooting Guide (Cont.)

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Can't make outgoing calls.	Tone/Pulse setting is not set correctly.	Set the Tone/Pulse setting to proper setting for your type of service.
	The digital security code has been lost.	Reset the security code returning the handset to the base.
Battery pack is not recharging.	The base and handset battery contacts are not in contact with each other.	Make certain the battery contacts in the handset and base make contact when handset rests in the base. The base IN USE/CHARGE LED will be lit.
	Battery pack needs to be replaced.	Replace the battery pack at least every year.
Noise or interference is being heard during your conversation.	Current channel is not the clearest choice.	Press the channel button to switch from one channel to another. This will allow you to choose the clearest of 40 channels.
During a conversation a loud static noise is heard.	The handset is being used too far away from the base.	Move the handset closer to the base station.
The handset only works close to the base.	The base antenna is not fully upright.	Make sure the base antenna is fully upright for the best result.
The incoming call's signal is intermittent or fades.	The battery is not charged.	Recharge the battery.
	The handset is being used too far away from the base.	Move the handset closer to the base.

## Troubleshooting Guide (Cont.)

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
You telephone rings but the GH3110 doesn't show any Caller ID records.	The telephone line is not connected properly to the unit.	Connect the telephone line into the back of the unit. Check with your local telephone company to be sure Caller ID service is being provided on your telephone line. Also, if you pick up the phone before the first complete ring, the caller ID information will not be completely received.
You cannot redial a call record.	Your local area code is not programmed.	If the display does not indicate 7 digits for local incoming calls, reprogram the local area code.
	The number displayed is incorrect.	Verify the number displayed during redial. Date received were possibly corrupted during the transmission through the telephone lines. Dial the telephone number manually on your telephone.
You can't receive call waiting messages.	This service is not available.	You must subscribe to Caller ID, Call Waiting, as well as Call Waiting Caller ID service from your local phone company. The phone must be off-hook to hear the call waiting Caller ID alert signal.

## FCC Wants You To Know

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company. You must, upon request, provide this information to your telephone company.

FCC compliant telephone cord and modular plug are provided with this equipment. This equipment is designed to be connected to the telephone network or premise wiring using a compatible modular jack which is Part 68 compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five(5.0). To be certain of the number of devices that may be concerned to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.].

If your telephone equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice isn't practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service. If you experience trouble with this telephone equipment, disconnect from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

This equipment may not be used on coin service provided by the telephone company.

Connection to party lines is subject to state tariffs.

This equipment is hearing aid compatible.

An applicable certification jacks Universal Service Order Codes (USOC) for the equipment is provided (i.e., RJ11C) in the packaging with each piece of approved terminal equipment.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTICE:** If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this [GH3110] does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- \* Reorient or relocate the receiving antenna.
- \* Increase the separation between the equipment and receiver.
- \* Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- \* Consult the dealer or an experienced radio TV technician for help.

## **Caution:**

**This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.**

**Privacy of communications may not be ensured when using this phone.**

## **Product Care**

- A. Avoid putting cordless phones near heating appliances and devices that generate electrical noise (motors, fluorescent lamps, etc.)
- B. Avoid rough treatment of the phone by placing the handset gently into the base when hanging up. Avoid dropping the handset.
- C. Clean your cordless telephone only with a soft cloth slightly dampened with water or mild hand soap. Do not use any type of solvent or abrasive cleaner. Before cleaning, always unplug the phone from the wall outlet.
- D. Retain the original packaging should you need to ship the phone at a later date.

## **Additional Information**

- A. Connecting this telephone to a coin operated telephone or party line is prohibited by law.
- B. If it is determined that your telephone is malfunctioning, the FCC requires that it be disconnected from the modular outlet until the problem has been corrected.  
For immediate answers to all your questions regarding the operation of your Southwestern Bell Freedom Phone, call the Customer Hotline, toll-free at (800)366-0937.

## Service

According to FCC regulations, this equipment, which has been certified and registered by the FCC, may only be repaired by authorized persons. If repairs or adjustments are made by an unauthorized person, the FCC certification may be voided. Should you encounter any problems, please call the Southwestern Bell Freedom Phone® toll-free Customer Help Line for assistance: 1-800-366-0937, Monday - Friday 8:30 am - 9:00 pm, and Saturday 8:30 am- 12:30 pm. You can also visit our website at <http://www.swbfreedomphone.com>.

### FOR IN-WARRANTY SERVICE:

Package your complete unit (including all adaptors, line cords, and other accessories) and ship the unit postage prepaid\* and insured (for your protection) to:

SOUTHWESTERN BELL FREEDOM PHONE®

DEPT.: Warranty Repair 7475N. Glen Harbor Blvd., Glendale, AZ 85307.

Be sure to include your return address, proof of purchase, a daytime phone number, \$9.50 for postage and handling\*, and a brief explanation of your difficulties.

\* NOTE: California residents need only provide proof of purchase and should call 1-800-366-0937 for shipping instructions.

### FOR OUT-OF-WARRANTY SERVICE:

You may call our toll-free Help Line for the price of a replacement before returning your unit. Please follow all instructions for In-Warranty service (above) to return your unit, and mark the package: DEPT.: Out-of-Warranty.

If you have called and know the cost of your replacement, please include this information with your unit for prompt service.

## Questions?

STOP... DON'T TAKE ME BACK TO THE STORE.  
LOOK... FOR THE TOLL-FREE "HELP" TELEPHONE  
NUMBER.  
LISTEN... AS THE EXPERTS TALK YOU THROUGH THE  
PROBLEM.

For immediate answers to your questions regarding operation,  
missing parts or installation, call the

**SOUTHWESTERN BELL FREEDOM PHONE HELP®**

**LINE AT:**

**1-800-366-0937**

**<http://www.swbfreedomphone.com>**



### **Limited Warranty**

This Southwestern Bell Freedom Phone® is warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one(1) year from the date of purchase as shown on the purchaser's receipt.

The obligation of Southwestern Bell Freedom Phone Retail Sales under this warranty shall be limited to repair or replacement (at our option) during the warranty period of any part which proves defective in material or workmanship under normal installation, use, and service, provided the product is returned to Southwestern Bell Freedom Phone Retail Sales (address below) TRANSPORTATION CHARGES PREPAID (California residents call 1-800-366-0937 for shipping instructions). Products returned to us or to an Authorized Service Center must be accompanied by a copy of the purchase receipt.

In the absence of such purchase receipt, the warranty period shall be one (1) year from the date of manufacture. To obtain service under this warranty, return the defective product to the service center nearest you, together with your sales slip and \$9.50 for postage and handling (California residents need only provide proof of purchase). You may also have other warranty rights which vary from state to state.

This warranty shall be invalid if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction, or alteration of the serial number, improper electrical voltages or currents, repair alteration or maintenance by any person or party other than our own service facility or an authorized Service Center, or any use in violation of instructions furnished by us.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, and/or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. Southwestern Bell Freedom Phone Retail Sales assumes no responsi-

bility for damages or penalties incurred resulting from the use of this product in a manner or location other than that from which it is intended.

This one-year limited warranty is in lieu of all other expressed warranties, obligations, or liabilities. ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental, or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.