Instruction Manual EC-366 Thank you for purchasing the EC-366 Spa Massage Chair. Before using your massage chair, please read the contents of this instruction manual and refer to it when needed. **Table of Contents** Spa Features ...... 2 Safety Precautions ...... 3-4 Chair Components ...... 5-6 Chair Installation & Moving ...... 7-12 Chair Specifications ...... 13 Operation Guide ...... 14-22 Troubleshooting & Product Maintenance ............ 23 Warnings ...... 24 COZZIA Consumer Warranty ...... 25-27 Warranty Card (Attachment) 1 EC-366 Spa Massage Chair The Spa Massage Chair is controlled by a microcomputer that performs a variety of intelligent massage techniques and combinations that are designed to soothe sore muscles, alleviate stress and fatigue, increase metabolism and energy, and improve blood circulation. **Spa Features** Spa massage includes: Shiatsu (acupressure), kneading, rolling, clapping, tapping, stretch, swedish, heating, vibration, dual-action and tri-action techniques. An exclusive SPA massage treatment imitated through combined massage functions. Wonderful stretching adjustment in calves. Innovative auto scanning technology in backrest automatically or manually customizes a personal massage specifically for each user. • Invigorating air pressure system in back, seat, armrest and footrest. Heated backrest in lower lumbar area. Six pre-programmed massage sessions with customizable strength, speed and intensity. · Ability to customize massage by controlling speed, adjusting rollers and choosing partial massage areas. Three partial massage options in upper, middle and lower back. Narrow or wide back massage adjustment. Extended footrest automatically adjusts to fit user's height. • Automatic angle adjustment in back and footrest. • Programmable timer with 5-30 minutes automatic shut-off and pause mode. User-friendly LCD remote control with graphic interface. • Ergonomically designed for optimum comfort. 2 **Warranty Card Safety Precautions** When using the massage chair, basic precautions should always be followed to reduce the risk of electric shock, burns, fire or injury to persons. Please read the following precautions before using the massage chair. WARRANTY REGISTRATION FORM \* Make sure the power plug is securely inserted into a proper electrical outlet to reduce the risk of short-circuit and fire. \* Always unplug the massage chair from the electrical outlet immediately after using and before cleaning. Product Serial No. (located on product): \_\_\_\_ \* **DO NOT** use the massage chair in areas where the humidity is high such as a Purchase Price: Model No: sauna or steam room. \* DO NOT use the massage chair outdoors and avoid areas with direct sunlight. Date Purchased: \* If the electricity is off, turn the power switch to the OFF position and unplug the massage chair from the electrical outlet to prevent any damages to the chair First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_ when the electricity comes back on. \* Never plug/unplug the power cord plug socket with wet hands. \* Close and continuous supervision is necessary when the massage chair is used City: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_ by, on or near children or disabled persons. \* No more than one person should use the massage chair at a time. \* The massage chair is intended for use as described in the Instruction Manual. Do not use any attachments other than those recommended by COZZIA. \* DO NOT attempt to stand or sit on the backrest, armrest or footrest in order to prevent accident, injury or damage to the chair. \* Avoid falling asleep while using the massage chair. Please mail to: Cozzia USA LLC \* Always keep the massage chair clean, and never insert any objects into or 1102 John Reed Court around the gaps of the massage chair. City of Industry, CA, 91745 \* DO NOT move the massage chair by pulling on the power supply cord. Tel: 1-877-977-0656 \* Make sure there are no children, pets or other obstacles behind or underneath Fax: 1-800-521-4712 the massage chair. \* If you find any rips or tears in the fabric of the massage chair contact the COZZIA service department and stop using the chair immediately. 3 • Fading, wear and piling of fabrics occurs naturally and does not constitute \* This massage chair is designed for household use and should not be used in a defect under this warranty. non-residential settings. • Natural markings, grain and dye variations in leather do not constitute a \* Please consult your doctor if you are in doubt as to whether or not you should defect under this warranty. use this massage chair. • Warranties do not cover any loss or damage resulting from improper \* Please consult a doctor before using the massage chair if you are pregnant, installation, unauthorized repairs or modifications, improper use of undergoing any medical treatment, using a medical electronic device such as a electrical/power supply, loss of power, dropped product, a malfunction or pacemaker, or are experiencing any of the following: Malignant tumor, heart damage of an operating part from failure to provide manufacturer's disease, back pain, abnormal or curved back bone, osteoporosis or acute illness. recommended maintenance, transportation damage, theft, abuse, misuse, neglect, vandalism or environmental conditions (fire, floods, rust, corrosion, \* If you experience pain while using the massage chair, stop using the chair sand, dirt, windstorm, hail, earthquake or exposure to weather conditions), immediately and consult your doctor. loss of use during the period the product is at a repair facility, or otherwise \* Never use a massage function on swollen or inflamed parts of the body. awaiting parts or repair. \* **DO NOT** use the massage chair for more than 30 minutes at a time. Damage due to shipping and handling does not constitute a defect under \* DO NOT use the massage chair where aerosol (spray) products are being used this warranty. or where oxygen is being administered. • Under no circumstance shall COZZIA or its representatives be liable for \* This massage chair is a non-professional product designed to provide a comfortable indirect, consequential, or incidental damages (including damages for lost massage and should not be substituted for appropriate medical treatment. profits, business interruption, bodily injury, medical and the like), even if any party has been advised of the possibility of such damages. \* Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like. • Warranties are non-transferable and shall be in lieu of any other warranty, express or implied, including but not limited to any implied warranty or \* Temperatures sufficiently high to cause burns may occur regardless of the control merchantability or fitness for particular use. setting. Do not use on an invalid or on a sleeping or unconscious person. Check the skin in contact with the heated area of the appliance frequently to reduce the risk of COZZIA's sole liability and the purchaser's exclusive remedy shall be for the repair, or at COZZIA's option, for the replacement of the defective part. Not withstanding the above, if replacements parts for defective materials \* Burns may result from improper use. are not available, COZZIA reserves the right to make substitutions in lieu \* Do not crush-avoid sharp folds. of repair or replacement. \* Keep children away from extended foot support (or other similar parts.) All warranties begin on the DATE OF PURCHASE; no allowance or \* DO NOT WET-DO NOT USE PINS. extension is offered for delivery and/or installation. \* NEVER REMOVE COVER. · Warranties do not apply to rental, business, commercial, institutional or other non-residential users. 27 Canadian consumers may contact COZZIA's customer service department at **Chair Components 1-877-977-0656** between 9:00 am and 5:00 pm PST, Monday through Friday for warranty or service issues. • Floor Models and Demonstration Units have a prorated warranty period that begins the day the model is placed on the floor and connected to an Pillow Pad electrical outlet by the retail partner. Proof of purchase is required in order to obtain warranty service and parts. Non-warranty parts and service are Spare Pad available at a "per incident" charge. Remote Controller • Warranty Coverage Period - Warranty coverage starts at the time that the Backrest Controller Stand consumer PURCHASES their chair. Proof of purchase is required for all warranty repairs. The warranty time period is measured by continuous Arm Massage calendar days based on a seven-day week. Armrest • Field Service - COZZIA customer service department will diagnose and Side panel schedule an authorized service provider to repair the chair in the Seat Pad consumer's residence. Calves Rest • Parts - All parts deemed necessary for repairs will be shipped to the Socket Point consumer at no charge by the COZZIA service department. Legrest Wheel **CONSUMER WARRANTY LIMITATIONS AND EXCLUSIONS** • Warranties are only valid in the 48 contiguous United States and Canada and are contingent upon the consumer operating the chair according to the corresponding instruction manual. • The warranty only applies to COZZIA products and does not include any accessories or enhancements. Field service requires pre-approval and must be performed by COZZIA's Footrest authorized field service personnel. Field service is only available in the United States and in major metropolitan areas in Canada. • Softening of foams and filling composites in pillows, pads, and memory foam occurs naturally and does not constitute a defect under this warranty. 5 *26* **COZZIA Consumer Warranty MASSAGING POSITION** COZZIA products have the following warranty: COZZIA's massage chairs, motion upholstery and home theater massage seating provide a one year in-home Back Massage Mode service warranty and a two-year parts warranty. COZZIA customer service will not issue Return Material Authorizations (RMAs) for products. COZZIA products will be Vibration either repaired by the consumer or by an in-home technician. COZZIA will not issue Return Material Authorizations (RMAs) for buyer's remorse. Air Bag SERVICE AND TECHNICAL SUPPORT Heater Consumers may contact COZZIA's customer service department at 1-877-977-0656 between 9:00 am and 5:00 pm PST. Monday through Friday for warranty or service issues. 8 Air Bags Consumers are required to provide the unit serial number and dated proof of purchase (sales receipt) when they contact the COZZIA service department regarding a repair. 4 Air Bags A COZZIA customer service representative will attend to most consumer inquiries, but in some cases a technical service specialist will provide advanced support. - 10 Air Bags Non-warranty repair is provided on a "per incident" basis. COZZIA customer service will verify that the unit has failed and provide instructions for repairing a unit. All applicable repairs, parts, shipping, handling, local tax and a "per incident" fee will be charged for non-warranty repairs and support calls. 8 Air Bags Proof of purchase (original receipt) is required for all warranty repairs or service. **PRODUCT REPAIRS** Many COZZIA product repairs may be performed by the consumer in their own home with parts and instructions supplied by COZZIA such as remote controller replacements that don't require a technician. 25 6 **Chair Installation** Warnings Step 1: • Do not use water and other cleaning detergents on the massage chair. When setting up the chair, make sure there is at least three feet of space behind • Do not stack, stab, slit or harshly pull on the surface of the massage chair. the backrest and three feet of space in front of the footrest. • Gently press the buttons during operation and avoid hitting the buttons with hard objects. • Pull out the power supply plug after each use. at least 3 ft. • Do not use the massage chair for more than 30 minutes at a time. • DO NOT position any body part in between the gaps of the leg rest when the automatic leg extension feature is in operation as demonstrated PIC 1, in order to prevent pinch to you. Note: If you are remiss to position any body part in between the gaps of the leg rest, at least 3 ft. please press PAUSE button to stop and then get your body part out rapidly as demonstrated PIC 2. • DO NOT attempt to press the ON/OFF button to stop, as when we press this button, the footrest will automatically shrink its original position and may cause much tighter pinch. • If you have to rise from the chair to stop accident, injury or damage to others by you or you want to get your feet and calves out when the automatic leg extension feature is Step 2: in operation, please press PAUSE button to stop as demonstrated PIC 2, the footrest will Lift the backrest, then lower the backrest into the seat brackets, Securely lock the gradually deflate in some seconds and then quickly get your foot and calves out and rise. flat head bolts into sides of the seat. Note: This way as above mentioned just using in emergencies. Note: Carefully unwrap the armrest to avoid scratching during installation. Please bear in mind that always return the footrest to its original length and restore it to A: Flat Head Bolt (on the backrest) its original position, then rise from the chair in order to prevent accident, injury or damage B: Holder (on the seat part) to yourself and chair. PIC 2 7 24 Use the diagonal pliers to cut off the cable tie which binds the stopper of the **Troubleshooting & Product Maintenance** backrest, and take down the packing material of the backrest actuator. This massage chair is controlled by a microcomputer and is susceptible to power surges of +10 to -10%. The following situations may display in the event of a power surge: **Situation** Solution 1. Check to see that the plug is well The massage chair is connected connected and working. to the power supply but is not 2. Make sure that the massage chair functioning. switch is turned to the "I" position. The massage chair may have The remote control works, but the overheated due to prolonged use. Attach the connecting rod and the U stay fork of the reclining actuator with a flat massage chair is not functioning. Turn off the power and allow the chair head rivet, and secure with a split pin as demonstrated in PIC 1 and PIC 2. to cool for 30-50 minutes. A. Connecting rod (on the backrest) B. U stay fork of reclining actuator (on the seat) C. Flat head rivet 1. Make sure the chair is plugged D. Split pin into a working outlet. Both the remote control and the 2. Turn the power OFF and then ON massage chair are not functioning. again. PIC 2 PIC 1 23

COZZIA

## Step 3: Insert the wire plugs into the seat as demonstrated in PIC 3. Note: Insert black to black and gray to gray, otherwise damage to the chair may result.

9

36. Shiatsu

37. Rolling

medium intensity.

the rolling function.

38. Strength

39. Speed

are activated.

40. Width

41. Heating

Step 8: (Optional)

the spare pad from the cover to

strengthen the massage. If milder

massages are desired, insert the

spare pad into the cover to lessen the

strength of the massage.

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## Unfold the backrest until you hear a "click" sound.

Shiatsu Function Start/Stop Control Button-2 modes (SHIATSU 1/ SHIATSU 2); 3 levels

Press this button once to activate the Shiatsu function for a full back massage at

Rolling Function Start/Stop Control Button-3 levels of width (narrow, medium, wide)

Note: Tapping, clapping, Shiatsu, Swedish and spot functions cannot be combined with

Press this button to adjust the speed when the tapping, clapping and Shiatsu functions

Press this button to adjust the width when the tapping, clapping, Shiatsu and rolling

of width (narrow, medium, wide); 4 levels of speed

Press the button again to stop the Shiatsu massage function.

Press the button again to stop the rolling massage function.

**Kneading Speed Adjustment Control Button** 

Speed Adjustment Control Button

Width Adjustment Control Button

functions are activated.

Press the SHIATSU 1 or the SHIATSU 2 button to select the mode desired.

Press this button once to activate the rolling function for a full back massage.

Press this button to adjust the speed when the kneading function is activated.

PIC 3

**Setting Seat Vibration** 

VIBRATION 2); 4 levels of speed

cord plug from the electrical outlet.

cord plug from the electrical outlet.

**Note:** When press this button, the power switch should be "I" position for idle mode.

**Seat Raising Button (optional)** 

Vibration Function Start/Stop Control Button-2 modes (SEAT VIBRATION 1/ SEAT

Press the SEAT VIBRATION 1 or the SEAT VIBRATION 2 button to select the mode

Press this button to stop all massage functions. The massage rollers will resume their

Switch the power button under the chair to the "O" position and disconnect the power

There is a red button on the side of the right armrest. This button only is used after the user presses the ON/OFF button and stops the massage. Press this button and the seat will be raised slowly to help the user stand up. Please be patient as it may take about 30 seconds. This function is built-in especially for the elderly or for those suffering from

osteoarthritis. After the seat is raised fully, it will return slowly to the original position. Switch the power button under the chair to the "O" position and disconnect the power

22

PIC 4

PIC 5

PIC 6

10

*20* 

*12* 

18

14

Press this button once to activate the Vibration function for seat. Press the button again to stop the vibration massage function.

42. Vibration

desired.

Step 5:

Step 6:

Step 7:

Install the right arm massage

components by tightening the screws (short ones) and insert the

air hose to the arm-rest as

Install the right arm massage cover

by tightening the screws (short ones) as demonstrated in PIC 5, then cover

Repeat Step 5 to install left arm

Install the remote controller stand by

tightening the screws (long ones) as

massage components.

demonstrated in PIC 6.

**Manual Back Massage** 

Vibration Function Stat/Stop Control Button

Stretch Function Start/Stop Control Button

Press this button once to activate the vibration for a full back massage.

Press this button once to activate the stretch function. The air bags of calves and legs

Kneading Function Start/Stop Control Button- 2 modes (KNEADING1/ KNEADING2); 4

Press this button once to activate the kneading function for a full back massage at

Tapping Function Start/Stop Control Button - 2 modes (TAPPING 1/ TAPPING 2); 3

Press this button once to activate the tapping function for a full back massage at

Clapping Function Start/Stop Control Button -2 modes (CLAPPING 1/ CLAPPING 2);

Press this button once to activate clapping function for a full back massage at medium

Press the KNEADING 1 or the KNEADING 2 button to select the mode desired. Note: This function can be combined with Tapping, clapping and Shiatsu to enjoy

Press the button again to stop the vibration massage function.

will inflate to stretch out and draw back (pace up and down).

Press the button again to stop the kneading massage function.

levels of width (narrow, medium, wide); 4 levels of speed.

Press the button again to stop the tapping massage function.

3 levels of width (narrow, medium, wide); 4 levels of speed

Press the button again to stop the clapping massage function.

Press the TAPPING 1 or the TAPPING 2 button to select the mode desired.

Press the CLAPPING 1/ CLAPPING 2 button to select the mode desired.

2. Recline the chair to tilt approximate 45 degrees. Move the chair using the

before moving the chair. Otherwise, injury during movement may result.

1. Always return the footrest to its original length and restore it to its original position

3. Place a mat on the floor and gently roll the chair over it to avoid damaging the floor.

Press the button again to stop the stretch function.

31. Vibration

32. Stretch

33. Kneading

levels of speed

medium intensity.

34. Tapping

medium intensity.

35. Clapping

Moving the chair

Note:

wheels as the fulcrum.

Step 1

Step 2

21. Spot

22. Partial

Spot Back Massage

Partial Back Massage

massage function.

23/24. ▲/▼

8

Press this button once to activate the massage rollers.

partial massage with an 8 cm(3.1") range of movement.

Position Adjustment Buttons for Spot or Partial Massage

**Operation Guide** 

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30

Press the ▲ or ▼ button to select a spot massage for any part of the back.

**Note:** The spot massage is not operable when the rolling function is activated.

Press the ▲ or ▼ button to select a partial massage for any part of the back.

Press and hold the ▲ or ▼ button to move the massage rollers up or down.

Release the ▲ or ▼ button when the desired position is achieved.

Press the button again to stop the spot massage function and to resume the full back

Press this button once to activate the massage rollers. The massage rollers perform the

Press the button again to stop the partial massage function and to resume the full back

When the spot or partial massage functions are activated these buttons will move the

1. Restore the footrest to its original position.

2. Do not move the chair while a person is seated on it.

multi-massage functions.

the screws with the rectangle cap.

demonstrated in PIC 4.

43. Stop (1)

original position.

**Waist Heating Function** Heating Function Start/Stop Control Button Press this button once to activate the heating function for the waist. Press the button again to stop the heating function. Remove the spare pad located in backrest cover for a deeper massage. Note: The spare pad has been inserted into the backrest cover. If strong massage is desired, remove

**Setting Air Squeeze 25. AUTO** Auto Air Squeeze Control Button function. Press the button again to stop the auto air squeeze function. 26. Intensity Air Squeeze Intensity Adjustment Control Button – 4 levels of Intensity functions are activated. **27. Arms** Arms Air Squeeze Start/Stop Control Button Press this button once to activate the arms air squeeze function.

28. Back/Seat

29. Feet

30. Calves

change the mode.

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Feet Air Squeeze Start/Stop Control Button

Calves Air Squeeze Start/Stop Control Button

**Chair Specifications** 

EC-366

110V ~

280W Max

60 minutes

60Hz

**Description** 

Rated Power Consumption

Model No.

Timer

Weight

13

Length of Wire

**Usage Condition** 

**Storage Condition** 

**Full Body Auto Program** 

12. Healthcare

6. Backlight

7. Timer

*15* 

Backlight ON/OFF Control Button

Time Interval Control Button

20>25>30>5>10>15- minutes.

automatically turns off after two minutes.

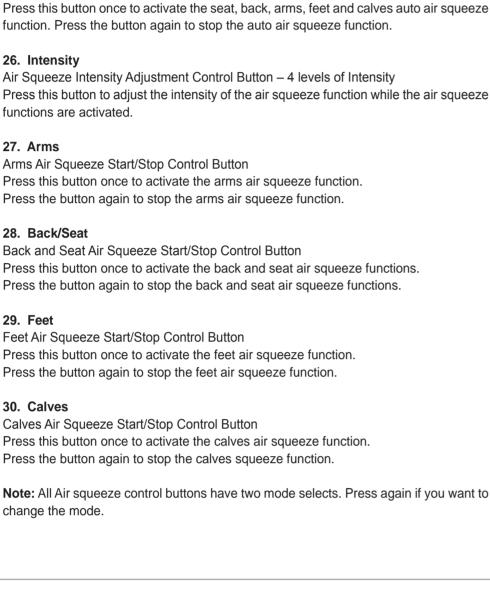
beeps when one minute remains on the timer.

Rated Voltage

Max Time Rate

Rated Frequency

*11* 



Shipping dimensions (Seat): 48" x 30" x 29" Shipping dimensions (Backrest): 44" x 25.5" x 16" Dimensions (LxWxH) Upright dimensions: 53.5" x 29" x 48" Reclined dimensions: 72" x 29" x 26" Seat part net weight: 160 lbs Seat part gross weight: 201 lbs Backrest part net weight: 51 lbs Backrest part gross weight: 68 lbs Controller wire: 1.3 m Power supply wire: 2.2 m Temperature: 10°C~40°C Humidity: 30~85 RH Temperature: 20°C~60°C Humidity: 30~85 RH

**Specifications** 

aches. 13. Relax Soft mechanical and air squeeze massage function with lower speed and strength modes to stimulate muscles through continuous rolling, tapping, kneading and other massage functions to relax muscles. An ideal massage mode prior to sleep. 14. Smart Combination of air squeeze and leg-stretching function, the calves rest of the massage chair can be straightened and extended to stretch calves and knees, as well as lower body muscles and nerves to improve blood circulation. Through combined massage functions: vibration (Jacuzzi)-Heating (Sauna)-Air squeeze and Mechanical massages (human massage), one can enjoy a relaxing massage similar to an exclusive SPA massage treatment. Comfortable Vibration function on the seat areas improves blood circulation. Also, the Heating function can effectively soothe osteoarthritis, tiredness and joint pains. **Localized Auto Program** A precise massage on a specific part of the body. 16. Full Back Full Back Massage Start/Stop Control Button -Neck/Shoulder -Back/Lumber *17* 

Auto program includes HEALTHCARE, RELAX, SMART and SPA programs.

massage height to the preferred level within 5 seconds after the beeps.

Press any of these buttons and the chair will automatically adjust the massage rollers to the pre-programmed position. At the same time the user can manually adjust the

Strong and powerful mechanical massage functions through tapping, kneading, clapping, rolling, Shiatsu and combined massage programs help stimulate different acupuncture points on the body to revitalize and alleviate tensed muscles and body

Insert the power plug into an electrical outlet. Turn the power switch to "I" position for idle mode. The following functions are available in idle mode: ON/OFF, Backlight, Recline, Sit Up, Lift Leg, Recline Leg. **Massage Chair Control Buttons** 1. ON/OFF Start/Stop Control Button Press this button and the backlight of the remote controller will blink to indicate that the massage chair is in idle mode. Then press any function button to activate the massage chair operations. Press the ON/OFF button again to stop all massage functions and to return the massage rollers to their original position. The backrest and Footrest will return to its original position. 2/3. Recline/Sit up 🛹 📢 Backrest and Legrest Angle Adjustment Control Button Hold one of these buttons to adjust the backrest and the legrest to a comfortable position. 4/5. Lift Leg/Recline Leg 🎺 🚄 Legrest Angle Adjustment Control Button Hold one of these buttons to adjust the legrest to a comfortable position.

When a massage function is activated the time is automatically set for 15-minute. Every time this button is pressed, the time interval will change in the following sequence:

Note: The backlight of the remote controller will automatically light up followed by five

5, 10, 15, 20, 25, 30 minutes

massages. 10/11. ▲/▼ Press this button to turn on and turn off the controller backlight. The backlight Note: Before the Backlight function is activated, pressing any function button will also activate the Backlight, and the backlight automatically turns off after two minutes.

Every time this button is pressed, the massage rollers will stop at the pre-programmed position and the machine will beep. This position can be changed within the machine beeps 5 times. Once the machine beeps 8 times, it means that the highest massage Manual Backrest UP/Down Control Buttons

For more comprehensive and comfortable massage, the user can further adjust the height of the massage by pressing this button within 5 seconds after the beeps. The Massage Rollers will go upwards or downwards according to your request until the most suitable position is reached. This adjustment request is set when you let go of the button and the manual adjustment is achieved. Note: All four auto programs-HEALTHCARE, RELAX, SMART, SPA are equipped with point Navi functions. For details, please refer to "Auto Program" section. Auto Program After activating the auto programs, the vibration function for seat can be activated according to individual needs. *16* 

17. Lower Body Lower Body Massage Start/Stop Control Button Note: The Auto Program of Full Back can be combined with the Auto program of lower Body for richer Full Body Auto Massage mode. 18/19. Length Adjustment Control Button for Leg-rest These two control buttons can adjust the length of the legrest. Hold the Elongate or Withdraw control button to adjust the legrest to a comfortable length. Hold the Elongate or Withdraw control button again to confirm the length. 20. Length Adjustment Control Button for Footrest This SPA chair is equipped with an Auto function to enable the length of Footrest to be adjusted to the user's Leg-rest length for a more effective massage. Every time the button is pressed, the Auto function will detect the best massage length. **Spot or Localized Back Massages** 

cozzia 11 31 32 22 38 39

8. Pause Pause Control Button Press this button to stop all massage functions and pause the chair to idle mode. Press the pause button again to resume the original massage function. 9. Point Navi This chair is equipped with a Point Navi function that the massage rollers can be adjusted according to the user's preference for a more effective massage during auto programs. Combined with these Upward and Downward manual control buttons, it can help provide more precise massages at precise points for more effective and in-depth position for the auto programs will be the pre-programmed position.