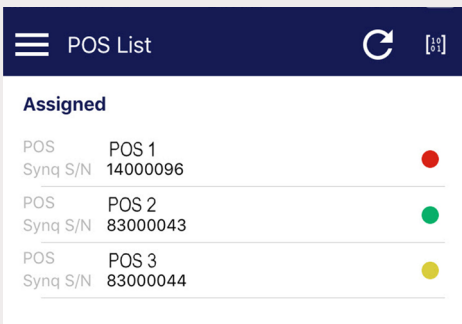
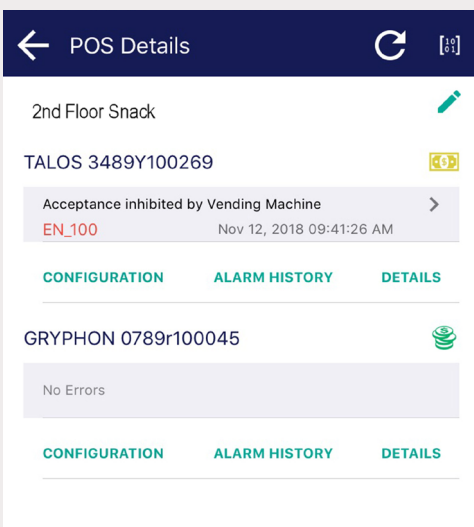


SIMPLIFI APP - TROUBLESHOOTING

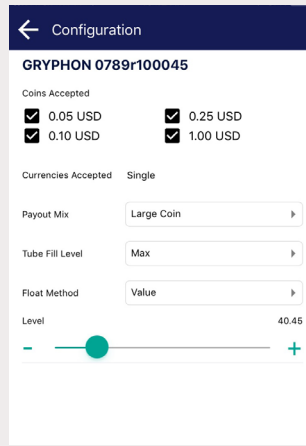
When in range of Synq enabled Points of Sale (POS), our beacon technology allows you to quickly review the health of your machines. Each machine is listed with the serial number of the Synq device and a colored icon indicating the POS's general health. Green is healthy, yellow is needs attention and red is out of service.



Tapping any POS on this list gives access to all alarms from any Synq enabled peripherals, allowing the technician to quickly identify problems. Each alarm is listed in priority order, with simple one-line descriptions of each alarm.



SIMPLIFI APP - CONFIGURATION



Personalizing your devices has never been easier. Use Simplifi to connect to the device you wish to update, select your configuration options and click "Update".

That's it. No coupons, no cables, no keys required.

EXTERIOR LED DIAGNOSTICS

The status LED on the side of the Synq hardware provides at-a-glance information about the Synq's health.

Sequence	Meaning
● Steady On	Synq is working properly
● ● Alternating	Boot up sequence
● Fast Flashing	Active connection to Simplifi App
● Slow Flashing	Updating Firmware/Configuration
● Steady On	Synq is not assigned
● Fast Flashing	Discovery mode
● Steady On	Unit failure, replace

SYNQ QUICK START GUIDE

The CPI Synq is a connected platform that enables simplified full-system diagnostics and remote management of CPI payment devices on any machine, all in the palm of your hand.

CPI Synq redefines your cash experiences

- Simple, visual diagnostics
- Video instruction and guided troubleshooting
- Configuration controls
- Optimal cash float in the machine
- Improved up-time in the field
- Lower total cost of ownership across all CPI Synq connected devices



SIMPLIFI APP - REGISTRATION

Create an Account

Use the QR Code below, or visit cranesimplifi.com/SynqRegister to create an account. This needs to be done to register your business, and only needs to be done one time.



Download the simplifi app

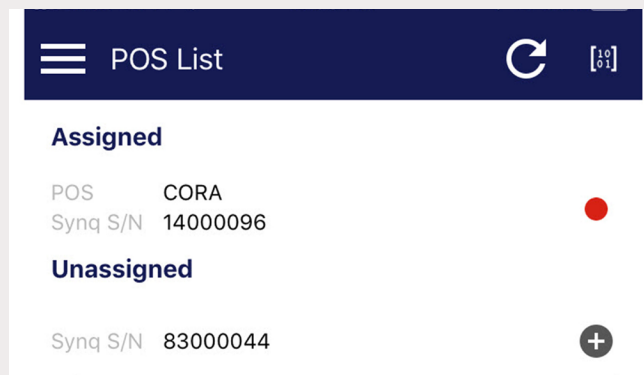
Search the iPhone App Store for “simplifi Mobile”, or follow the QR code below, and download it to your mobile device.



Assign the Synq Device

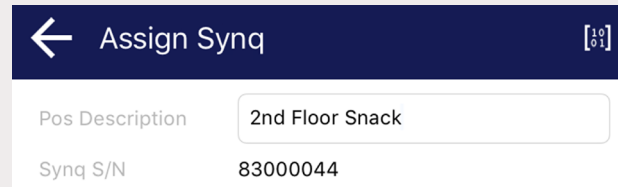
Each Synq must be assigned via the simplifi app, which requires internet access to complete the registration process.

1. Connect the Synq via MDB to a power source and open the simplifi App (See Installation for Synq power connection details).
2. On the POS list, locate the device in the “Unassigned” section



SIMPLIFI APP - REGISTRATION

3. Press the + icon next to “Unknown POS” and name the Synq to help identify it later. For example, “2nd Floor Snack”.



4. Once you’ve named the Synq, the registration process is complete. It is ready to be installed into a POS. See Installation for details.

The Synq will now appear in your list of devices when you are within Synq’s estimated 100 meter broadcast range. If you ever need to unregister a device, press and hold the button on the side of the Synq to activate Discovery Mode. Discovery Mode allows you to re-assign the Synq. If you do not re-assign, the Synq reverts to current state.

INSTALLATION - TALOS

CPI Synq can be installed in series anywhere on the MDB line. Both ends of the MDB must be connected to power up and Synq must be connected to the Synq port on the Gryphon and Talos to communicate with the devices.

Talos

The four pin Synq port is the top port on the left hand side of the Talos, just above the 30 pin connector.

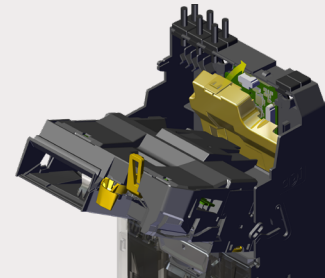


INSTALLATION - GRYPHON

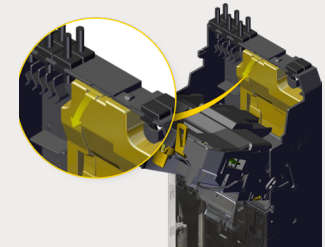
Gryphon

If there is a Synq cable pre-installed, simply connect the Synq to the preinstalled cable. If there is not a Synq cable pre-installed, you will need to remove the PCB Cover behind the acceptor module and install the cable before attaching the Synq:

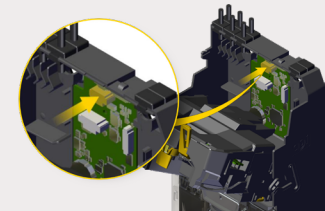
Lift up on the yellow tab and pull the Acceptor Module Forward



Press down on this tab to remove the PCB Cover



Connect the Synq cable to this port. When complete, recover the PCB and close the Acceptor Module



Compliance

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (a) This device may not cause harmful interference, and (b) this device must accept any interference received, including interference that may cause undesired operation.

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