





Dear users,

Welcome to use TVpad3 products!

We are bringing you not only a high-quality, high-tech product but also satisfaction and trust, so we are confident that our products will always be your best choice!

We sincerely hope that TVpad3 can become a member of your family. Before using our product, we suggest you to carefully read these instructions to get the correct operation guide as well as enjoy various conveniences and rights including our after-sales service, update service, etc. If you have any questions, please contact our customer service, and we will serve for you with all sincerity! 😊



☎ **00852-2134-9910**

- Customer service email: service@creatent.net
- Official website: www.creatent.net

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1 System Instructions

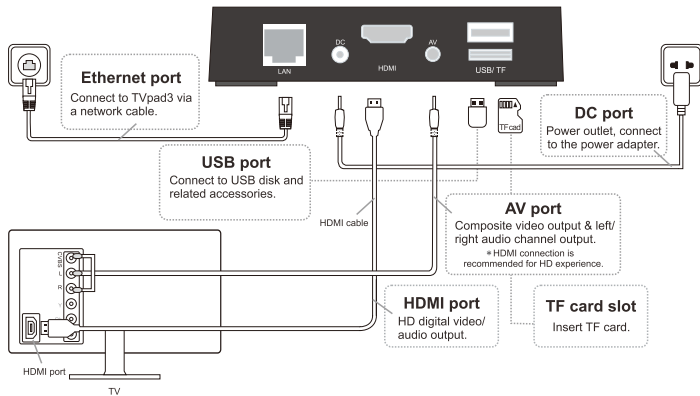
► 1.1 Packing List

Please make sure that the following items are included in the packing.

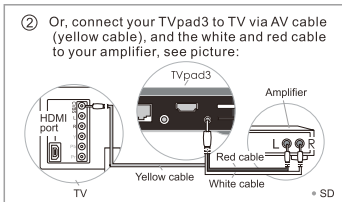
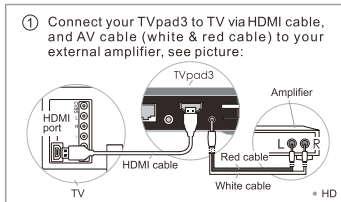


No.	Name	Quantity	No.	Name	Quantity
1	TVpad3 unit	1	4	Power cord	1
2	TVpad3 remote	1	5	AV cable	1
3	Power adapter	1	6	TVpad3 Instructions	1


► 1.2 TVpad3 At A Glance



To use Karaoke function, please:



► 1.3 Installation

- Step ① Connect TVpad3 to TV via HDMI or AV cable. (see P21)
- Step ② Connect to the Ethernet port (see P23 for LAN or Wi-Fi settings)
- Step ③ Set TV signal sources: Please select "HDMI" for HDMI connection, and "AV" for AV connection. (△: if the TV is connected to both HDMI cable and AV cable at the same time, TVpad3 will default to "HDMI" mode, please select the according signal source.)
- Step ④ Connect to the power adaptor and turn on TVpad3, the status light glows. ■ Green is for normal operation, and red is for standby-by. (△: the Power button  on the remote can switch the operating mode of TVpad3.)

► 1.4 Notice

A If you see just a black screen the first time you use TVpad3, please check that cables are plugged into correct ports, and the correct signal source is selected.

B TVpad3 supports AV and HDMI video output mode, however, for better visual experience, we recommend using HDMI mode.

2 Operation

▶ 2.1 Starting up

When starting up TVpad3 for the first time, please choose a language in the popup "Language Settings" page. After setting language, TVpad3 will automatically jump to the main menu, and you may begin to play TVpad3 after installing various Apps.

▶ 2.2 Network Settings

After finishing installation, please connect TVpad3 to network and configure the network parameters.

① LAN Settings

Three setting modes are available for LAN settings: Manual, Auto and PPPoE (dial-up). We suggest ordinary users giving priority to "Auto" (after the router set up successfully), and experienced users selecting "Manual" or "PPPoE (dial-up)" to configure network parameters. Detailed setting steps please see the picture below:



Abnormal



Please check:

- 1 If the local network condition is normal.
- 2 If the network device is properly working.
- 3 If the network device is properly connected.

② Wi-Fi Settings

Search and select the wireless network you want and then configure its data. If the network has been encrypted, you should enter the correct password and the system will automatically match to the wireless network. Two setting modes are available for wireless network: Manual/Auto. Detailed setting steps please see the picture below:



Abnormal

Please check: 1 If the local network condition is normal.
2 If the network device is properly working.

③ Test Network













Test the status of current network, including IP, gateway, DNS, and server. Any abnormal occurrence may lead to video playing failure, and it'll need to reset network data.



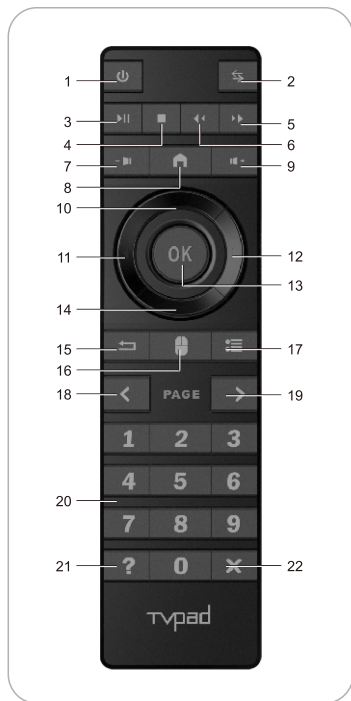
【 Tips 】

- To ensure better visual experience, we suggest using the wired network.
- The current system does not support both wireless and wired network connection at the same time, however, the system default to connect wired network when these two kinds of network connection modes are accessed.
- Please don't place any object on top of TVpad3, so as not to affect the wireless signal.

▶ 2.3 User Interface Instructions

 <p>Wired network connection is normal.</p>	 <p>Not connected to the wireless network.</p>	 <p>User authentication succeeded.</p>	 <p>The external USB device has been successfully recognized.</p>
 <p>Not connected to the wired network</p>	 <p>Wireless network connection is normal</p>	 <p>The user has no permission.</p>	 <p>The external TF card has been successfully recognized.</p>
 <p>Wired network connection is abnormal and need to reset configuration in "LAN Settings".</p>	 <p>Wireless network connection is abnormal and need to reset configuration in "Wi-Fi Settings".</p>	 <p>User authentication failed, and need to check the network or the status of purchased service.</p>	 <p>The phone is normally connected.</p>
 <p>The phone is dialing.</p>	 <p>The phone has incoming call.</p>	 <p>The line is busy.</p>	<p>The above icons will be displayed on your TV</p>

▶ 2.4 Remote Guide



Note Please make sure there are no obstructions between the remote and TVpad3 before using.

- 1 Power
- 2 Shift key
- 3 Pause
- 4 Stop
- 5 Fast forward
- 6 Fast rewind
- 7 Volume down
- 8 Home page
- 9 Volume up
- 10 Up
- 11 Left
- 12 Right
- 13 OK
- 14 Down
- 15 Back
- 16 Air mouse
- 17 Menu
- 18 Page up
- 19 Page down
- 20 0-9 numeric key
- 21 Help
- 22 Delete

► 2.5 Updates



Offline
update

- Copy the update files into a mobile storage device.
- Connect the mobile storage device into TVpad3 USB port.
- Choose "Update System" in settings and select "OK", and the system will immediately begin to update.



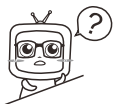
Online
update

- Connect TVpad3 to network.
- Choose "Update System" in settings and select "OK", and the system will immediately begin to update.

【Note】

Please do not cut off the power while updating, or the system files might be damaged, which may result in start-up failure. After update completed, the system will automatically restart.

3 FAQs



If the following problems occur, please try to solve the problems subject to following solutions:

Problem	Possible reason	Solution
Black screen	HDMI cable or AV cable is bad contacted or plugged in wrong port	See "TVpad3 AT A Glance"
	TVpad3 is not connected to power	See "TVpad3 AT A Glance" to properly plug power adaptor
	Incorrect TV signal source	Reset TV signal source
No sound	TVpad3 or TV is set mute, or the volume of the TV is set minimum	Check TVpad3 or TV mute mode, or increase the volume
Network connection failure	The crystal head of the network cable is broken	Change a new network cable
	The network device is turned off	Turn on the network device
	Incorrect network configuration	Reset and test the network
	Invalid wireless router configuration	Recheck the network configuration, and use wired network connection if allows
Invalid remote operation	The battery polarities are reversed or in poor contact	Check the polarities of the battery again
	The batteries in the remote run out	Change new batteries
No sound from Karaoke	The left/right audio channel interfaces of AV cable is bad contacted or plugged in wrong port	See Karaoke connection

4 Maintenance

[Note] In order to prolong the service life of TVpad3, please read carefully the following items.

- Using connectors and ports
Never force a connector into a port. If the connector and port don't join with ease, please check for obstructions on the port and make sure that the connector matches the port.
- Keeping TVpad3 within acceptable temperatures
Operate TVpad3 in a place where the temperature is always between 0 °Cæ40 °C (32°F to 104°F).
- Keeping the outside of TVpad3 clean
To clean TVpad3, please unplug the power cord and all cables. Then use a soft, damp, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean TVpad3.



- Please do not use TVpad3 in the open air in case of product damage.
- Please do not use TVpad3 in a damp environment in case of product damage.
- The system may get damaged if you directly cut off the power in the process of operation.
- Please do not pull out the power plug when you are playing an external storage device (like USB flash drive), or it may damage the system.
- When using the remote, please wait for the corresponding move on the screen before another selection in case of any slow-down in response.
- Please do not open TVpad3's casing when the power is on. For maintenance, please contact our customer service.
- Please do not wipe shell in a charged state in case of electrical shock or product damage.

5 Product Information

Product Model: M358

6 Adapter Information

Model No.: MU10-Q050200-A1

Input: 100-240V~50/60Hz 0.3A

Output: 5.0V \Rightarrow 2.0A

7 Safety Instructions

- USB terminal was Max. loaded 0.5A under the normal operation.
- Tropical condition has been considered and complied.
- The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.



8 Terms of Service

- All TVpad products purchased through a legal channel are covered under the following warranty against defects due to manufacturing or failures not caused by users from the day of purchase:

Warranty

- Free maintenance within 1 year
- Lifetime care service

In order to guarantee the lawful rights and the interests of both parties, the followings are not covered by the warranty:

- 1、 The product is dismantled and repaired without CNT's permission and authorization.
- 2、 Damage caused by inappropriate keeping (liquid infusion, physical damage, etc.)
- 3、 The product's identification code is altered, removed, lost, moved or otherwise damaged.
- 4、 Fault or damage caused by using the product in the operating environments other than those specified for the product (such as too high or too low temperature, too much moisture or too dry, too high altitude, unstable voltage or current or too high N-G voltage).
- 5、 Fault or damage occurs due to man-made factors or natural disasters.

Check warranty for TVpad3: www.creatent.net/Warranty.html



This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class **B** digital apparatus complies with Canadian ICES-003.

MANUEL D'UTILISATION



Cet équipement est conforme aux limites d'exposition aux rayonnements FCC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé à une distance minimum de 20cm entre le radiateur et votre corps. Cet émetteur ne doit pas être co-localisé ou fonctionner en conjonction avec une autre antenne ou transmetteur. Tout changement ou modification non expressément approuvé par la partie responsable de la conformité pourraient annuler l'autorité de l'utilisateur à utiliser l'équipement.

Cet équipement a été testé et s'est avéré conforme aux limites pour appareil numérique de classe B, conformément à la Partie 15 des règlements de FCC. Ces limites sont conçues pour fournir une protection raisonnable contre les interférences nuisibles dans une installation résidentielle. Cet équipement génère, utilise et peut émettre des fréquences radio et, s'il n'est pas installé et utilisé conformément aux instructions, il peut causer des interférences nuisibles pour les communications radio. Cependant, il n'existe aucune garantie que des interférences ne se produiront pas dans une installation particulière.

Si cet équipement provoque des interférences nuisibles à la réception radio ou de télévision, ce qui peut être déterminé en l'éteignant et en le rallumant, l'utilisateur est encouragé à essayer de corriger l'interférence par une ou plusieurs des mesures suivantes:

- Réorienter ou déplacer l'antenne de réception.
- Augmentez la distance entre l'équipement et le récepteur.
- Connecter l'équipement à une sortie sur un circuit différent de celui sur lequel est branché le récepteur.
- Consulter le revendeur ou un technicien radio/TV expérimenté pour aide.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

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