

CREATIVE®
ZEN® AIR
Lightweight True Wireless
Sweatproof In-ears
With Active Noise Cancellation



Quick Start Guide

使用产品前请阅读使用说明

Model No. / 型號 / 型号: EF1050

PN: 03EF105000001 Rev A



MULTI-LANGUAGE QUICK START GUIDE
DOWNLOAD

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OVERVIEW

1 Charging Case LED Indicator

i) Charging Case Battery Charging Indicator

Charging	● Solid Red
Fully Charged	● Solid Green

ii) Charging Case Battery Level

Low	● Flashing Red (x3)
Medium	● Solid Red (3s)
High	● Solid Green (3s)

Note: The charging case needs to be flipped open to check its battery level.

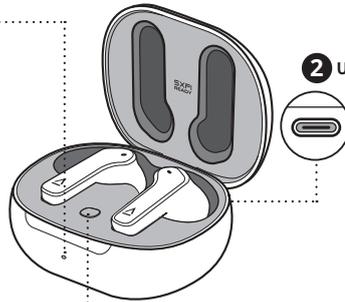
iii) Bluetooth Pairing

Bluetooth Pairing Mode	● Flashing Green
Bluetooth Paired	○ LED Off

Note: Creative Zen Air automatically enters into Bluetooth pairing mode when the charging case is flipped open.

iv) Earbuds Charging LED Behavior

Both Earbuds Charging In Case	● Glowing Red
Singular Earbud Charging In Case (L or R)	● Flashing Red and Green
Earbuds Fully Charged	○ LED Off



2 USB-C Charging Port

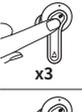
3 Multifunction Button

Manual Bluetooth Pairing

 2s	Enter Bluetooth Pairing Mode	● Flashing Green
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CONTROLS

Playback Mode

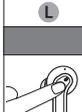
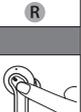
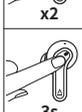
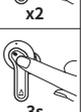
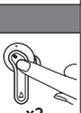
L	Action	R
 x2	Ambient Mode → Active Noise Cancellation Off ←	 x2
 x3	Siri / Google Assistant	 x3
 3s	◀ ▶	 3s

Manually Powering On Earbuds

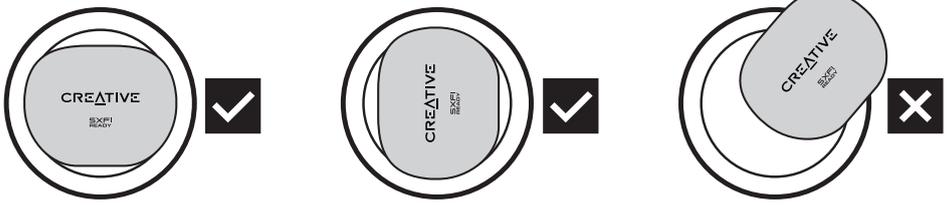
L	Action	R
 3s	ON	 3s

Note: This action can only be performed if the earbuds are powered off and not kept in the charging case. The earbuds will automatically power off after 5 minutes of inactivity or when it is not connected to a device.

Call Mode

L	Action	R
Incoming Call		
 x2		 x2
 3s		 3s
Ongoing Call		
 x2		 x2
 3s	◀ ▶	 3s

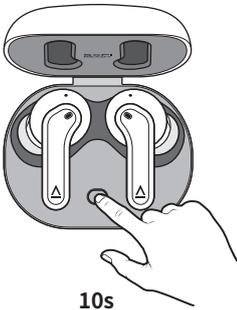
CHARGING CREATIVE ZEN AIR WIRELESSLY



Creative Zen Air supports Qi-enabled wireless charging. To charge both the charging case and earbuds wirelessly, slot the earbuds into the case's magnetic charging slots, then place the charging case on a wireless charging pad* of at least 5W for optimum charging speed. Do note that the earbuds cannot be charged wirelessly without its charging case.

*Wireless charging pad not included

MASTER RESET



Press and hold the Multifunction Button for 10s or until the LED indicator flashes red 5 times. Upon completion, the earbuds will automatically enter *Bluetooth* pairing mode and the LED indicator will flash green. Master Reset is reserved for cases where users encounter issues while earbuds are in use or during situations such as:

Bluetooth Pairing failure, failure to pair secondary earbud with the main earbud, or to reset all data.

Common Connectivity Issues

This article highlights a phenomena and recommendation for music cutting out and earbuds that do not stay connected. When pairing a smart mobile device with the earbuds, the signal is strongest when there is a line-of-sight between the pairing devices.

If the signal passes through the body, which is mostly made up of water fluid, it may get absorbed, which may result in pairing difficulty. If the mobile device is already connected to the earbuds, it may result in signal lost or the earbuds may get disconnected.

TECHNICAL SPECIFICATIONS

Headphone Drivers

- 10 mm Neodymium Driver x 2
- Frequency Response: 20–20,000 Hz
- Sensitivity (1 kHz / mW): 98 dBV
- Impedance: 16Ω

Microphones

- Omni-directional x 2 (Per Earbud)
- Sensitivity (1 kHz / mW): -38 dBV / Pa

Bluetooth Version

- *Bluetooth* 5.0

Bluetooth Profiles

- A2DP (Advanced Audio Distribution Profile)
- AVRCP (Audio / Video Remote Control Profile)
- HFP (Hands-free Profile)

Audio Codecs

- AAC, SBC

Operating Frequency

- *Bluetooth*: 2402 – 2480 MHz
- WPC: 111.4 – 141.6KHz (WPC H-field value: -15.24dBuA / m at 10m)

Operating Range

- Up to 10m / 33 ft

Maximum RF Output Power (For EU)

- Right earbuds: 6dBm
- Left earbuds: 7dBm

Operating frequency for China translation only:

频率范围 2400–2483.5 MHz
工作频率: 2402–2480 MHz

Battery

- **Earbuds (Left and Right):**
Lithium-ion button battery: 60mAh 0.222Wh
- **Battery Charging Case:**
Lithium-ion polymer battery: 400 mAh 1.480 Wh

Charging Interface

- Qi-compatible wireless charging, USB-A to USB-C (Charging)

Charging Time

- < 2 hours

Ingress Protection Rating for Earbuds

- IPX4

Operating Temperature

- 0–45°C

Input Rating

- 5V = 1A

Maximum RF Output Power (For EU)

- Right earbuds: 6dBm
- Left earbuds: 7dBm

Note: Compliance marking are located at the bottom of the product.