

Introduction

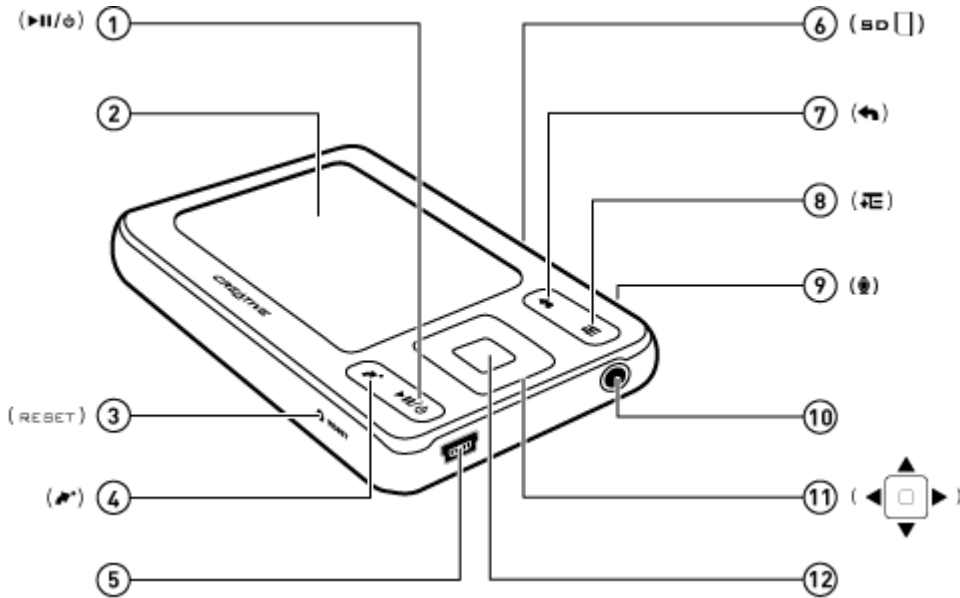
This User Guide details the features of your Creative ZEN® MX. Creative ZEN MX is a music and video player, alarm clock, recorder, and radio*, all rolled into one. To increase your player's data-storage capacity, insert a memory card in the SD Memory slot.

For setup and installation instructions, refer to the printed Quick Start leaflet that comes with your player.



**The FM Radio feature is available on selected models only.*

Your Player at a Glance

This section introduces your player and its parts. Click the numbered labels for more information.



Turning Your Player On and Off

1. To turn on your player, press and hold  until the display screen lights up.
2. To turn off your player, press and hold  until the **Shutting down...** message appears.

Selecting Menus and Options

Your player has several menus and options from which you can select an item.

Menus are categories for contents, features, or player information. Examples of menus include **Music** and **Settings**

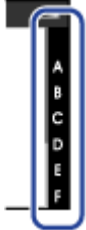
Options are actions you can perform on a menu item. Examples of options include **Play** and **Seek To**

Click each screen on the diagram below for more information.



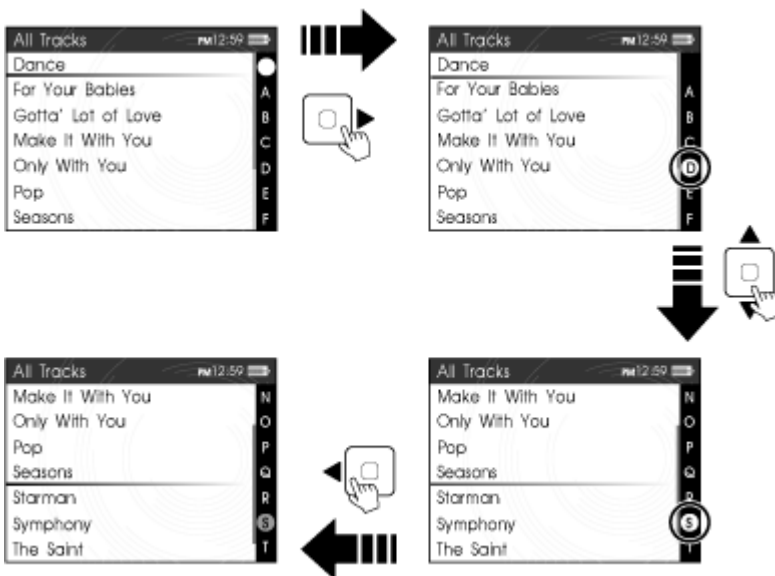
Navigating a List Quickly

When you have a long list of items, the alphabet bar helps you to move quickly from one part of the list to another.



Use the Direction Pad

- to move the cursor along the alphabet bar, and
- to switch between the alphabet bar and the track list.




The alphabet bar appears in selected menus.

Locking Your Player

Locking your player temporarily disables the functions of all buttons on your player. This feature is useful when you do not want to accidentally activate functions on your player, such as when your player is in your pocket or bag.

To lock your player

Press **FE** and select **Lock** from the options. The Lock  icon appears on the top right corner of the display.

To unlock your player

When your player is locked, press any button and select **Yes** to confirm.

See also [Enabling Auto Lock](#)



Playing and Managing Media

This chapter tells you how to obtain, play, and manage different media files on your player.

- [Ripping Music](#)
- [Transferring Files into Your player](#)
- [Creating Playlists](#)
- [Playing and Managing Music Tracks](#)
- [Playing Audible Files](#)
- [Listening to the Radio](#)
- [Recording with the Built-in Microphone](#)
- [Viewing and Managing Photos](#)
- [Playing and Managing Videos](#)
- [Reading and Managing eBooks](#)
- [Reading and Managing RSS Feeds](#)

Ripping Music

When you rip music, you convert music tracks (often from CDs) into a format suitable for playback on your computer. You can easily rip music with applications such as [Creative Centrale](#) or Windows Media® Player.

1. Make sure the audio CD you want to rip from is placed inside your CD drive.
 2. Start **Creative Centrale** on your computer.
 3. In Creative Centrale, click the Rip  button. Follow the instructions on the screen.
 3. For more information, click the Help  button.
- When ripping tracks, make sure that they are tagged properly. See [Tagging Your Audio Tracks](#).
 - If you are connected to the Internet and have registered with a music information provider, album information will automatically be retrieved.



Tagging Your Audio Tracks

Every audio track (MP3 or WMA file) has a set of properties that contains information such as song and album title, artist name and genre. Using these properties, your player organizes your music library into categories such as albums, artists and genres, enabling you to browse your huge collection of audio tracks quickly and easily.

If an audio track contains inaccurate properties, such as unrecognized characters or incorrect details, you may not be able to perform accurate searches on your player.

For a better experience, make sure your audio tracks contain correct properties.

To automatically tag audio tracks

While connected to the Internet, use [Creative Centrale](#) to rip audio tracks from audio CDs. Creative Centrale uses MusicIDSM

from Gracenote® to automatically retrieve information about your audio CDs and create track properties.

To manually tag audio tracks

You can use [Creative Centrale](#) to fill in audio track properties manually. For information, click the Help



button in Creative Centrale.


Transferring Files to Your Player

You can use [Creative Centrale](#) to transfer files to your player. Make sure that the files you want to transfer are located in folders that are specified in Creative Centrale's **Watch folders**

For more information, refer to the application's Help file.

Warning!

Avoid disconnecting your player from your computer while file transfer is in progress.

To avoid data loss and damage to your player, disconnect your player properly. Click the **Safely Remove Hardware**  icon on the Taskbar, click **Safely remove USB Mass Storage Device**



- When you connect your player to a computer, the computer recognizes your player as a removable disk drive. You can use Windows® Explorer to perform familiar operations such as Copy, Cut, or Delete.
- If a memory card is inserted in the player's SD Memory Slot, Windows Explorer recognizes the memory card as another removable disk drive apart from your player. See also [Transferring Files to and from Your Memory Card](#).

Creating Playlists

A playlist is a set of selected tracks.

On your player, a playlist first resides in the **Selected Music** view. You can keep a playlist in **Selected Music**

view indefinitely, but the playlist may become too long and unmanageable. To better manage your playlists, save your playlists and create new ones periodically.

To create a playlist in Selected Music view

1. On the main menu, select **Music**.
2. Select any submenu with audio tracks, for example, **All Tracks**.
3. Highlight a track that you want to be in the playlist.
4. Press **↵** and select **Add to Selected**.
4. Repeat the above procedure until you complete your playlist.
5. To save the playlist, enter the **Selected Music** submenu. See [Entering Selected Music View](#).
6. Press **↵** and select **Save as Playlist**. Your player's keyboard appears.
6. Use the Direction Pad to select characters to name your playlist. Press **↵** for additional character sets and symbols.
7. Select **OK** on the keypad and press the OK button. The playlist is stored in the **Playlists** submenu.



Entering Selected Music View

1. On the main menu, select **Music > Now Playing**.
2. Press OK. In the **Now Playing** view, the progress bar changes to a rating bar.
3. Press OK.
4. If an Album Art is available, it will be displayed on the screen. Press OK again to enter the **Selected Music** view.
4. Else, if no Album Art is detected, the player enters the **Selected Music** view immediately after Step 3.
5. To exit, press OK.

Playing and Managing Music Tracks

You can search for music tracks by album, artist, or genre.

If you have combined tracks from various albums, and saved them as playlists, you can also search your tracks by playlist. See [Creating Playlists](#)

1. Press and hold  to return to the main menu.
2. Select **Music**.
3. Select a category, such as **Albums** or **Playlists**.
3. If you want to search by track title, select **All Tracks**.
4. Select the track you want, and press .



- For effective searches, tag your tracks properly. See [Tagging your Audio Tracks](#).
- To easily navigate a long list of tracks, use the alphabet bar. See [Navigating a List Quickly](#).

Adjusting volume

While a song or video is playing, the volume bar appears when you press ▲ or ▼ to adjust the volume. It disappears shortly after adjusting.

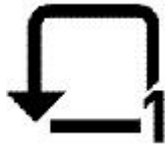


To limit the maximum volume level on your player, see [Enabling Volume Restriction](#).

Shuffling and Repeating Tracks

Set the Play Mode to specify the playback sequence of your music files.

1. In the main menu, select **System > Audio Settings > Play Mode**.
2. Select one of the following items:
 - **Normal**
 - Plays your selected tracks in sequential order.



- **Repeat Track**
 - Repeats the current track.



- **Repeat All**
 - Repeats all selected tracks.



- **Shuffle**
 - Plays all selected tracks in random order, once only.



- **Shuffle Repeat**
 - Plays and repeats all selected tracks, in random order.



- **Track Once**
 - Stops playing after the current track ends.



You can also access **Play Mode** by pressing  while playing a song.

Searching for Similar Tracks

While a song is playing, you can do a quick search for other song titles from the current artist. Press **FE** and select **Lookup Artist**



The **Lookup Artist** option is also available from the [Entering Selected Music View](#).

Rating Tracks

Rate how much you like a track, so your player's DJ (see [Being Your Own DJ](#)) can automatically play your favorite tracks. Choose from one to five stars.

1. On the main menu, select *Music > Now Playing*.
2. Press OK.
2. In the **Now Playing** view, the progress bar below changes to a row of stars.
3. Press ▼ or ▲ to rate, then press OK.

Removing Tracks

On your player, to remove tracks means removing from the **Selected Music** view only. The tracks are still on the player and can be accessed from submenus like **Artists** or **Albums**

To permanently remove tracks, use the Delete Track function. See [Deleting Tracks](#)

1. On the main menu, select **Music > Now Playing**.
2. Press OK. In the **Now Playing** view, the progress bar changes to a rating bar.
3. Press OK again. The **Selected Music** view appears.
4. Press ▲ or ▼ to select a track.
5. Press ↵ and select one of the following:
 - **Remove... > Remove Track**
 - Removes the current track from the list.
 - **Remove... > Remove All**
 - Clears the list.

Deleting Tracks

This action permanently deletes tracks from your player.

To only remove tracks from the **Selected Music** view, see [Removing Tracks](#)

1. On the main menu, select **Music > All Tracks**.
2. Press ▲ or ▼ to select a track.
3. Press **⌘E** and select **Delete Track**.

Using Bookmarks

A bookmark marks a point within a track, so you can return to it at a later time.

For example, if you are listening to your recording of an interview, insert a bookmark if you need to stop.

When you want to continue listening from where you left off, go to this bookmark.

You can use up to 10 bookmarks at any one time.

To insert a bookmark





1. Play the track you want to bookmark.
2. In the **Now Playing** view, while the track is playing, press **⏸** and select **Set Bookmark**.
3. Select a bookmark number.
3. If all 10 bookmark numbers have been assigned, clear an existing bookmark. In the main menu, select **Music > Bookmarks**. Press **⏸** and select **Clear Bookmark**.

To go to a bookmark

1. On the main menu, select **Music > Bookmarks**.
2. Select the bookmark that you want.

Searching Within Tracks

Within a track, you can specify where you want to begin playing, even up to the exact second. For example, if you want to start playback one minute into the track, you can 'seek to' the one minute position and then begin playback from there.

1. While a song is playing, press and hold  to return to the main menu.
2. Select **Music > Now Playing**.
3. Press  and select **Seek To**.
4. Press  or  to move back or forward within the track.
5. Press OK.

Being Your Own DJ

Instead of selecting tracks yourself, let your player's DJ pick out tracks for you.




1. On the main menu, select **Music > DJ**.
2. Select one of the following:
 - **Album of the Day**
Plays any album.
 - **Random Play All**
Plays all tracks in random order.
 - **Most Popular**
Plays frequently played tracks.
 - **Rarely Heard**
Plays rarely played tracks.
 - **Highly Rated**
Plays tracks that you have rated highly.
 - **Yet to be Rated**
Plays tracks you have yet to rate.
3. Press OK.

Playing Audible Files

You can search and play Audible files the same way you search and play music tracks. See [Playing and Managing Music Tracks](#)

In addition, you can also skip sections within Audible files.

To skip sections within an Audible track

1. If you are not in the Now Playing view, press and hold  to return to the main menu, then select **Music > Now Playing**.
2. Press OK until the progress bar is divided into sections.
3. Press  or  to skip sections.

Listening to the Radio

This section applies only to ZEN MX players with the FM Radio feature.

Players with the **FM Radio**

feature can store up to 32 predefined FM radio stations called "presets."

The FM frequency range on your player is set to "International" by default. Most regions in the world receive FM broadcasts in this range.







If you are using your player in Japan, make sure you have selected "Japanese" as your player's default language before selecting your FM region.

1. On the main menu, select **FM Radio**.
2. Press **⏏** and select **Set Region**.
3. Select the FM Region for Japan.

Performing an Autoscan and Autosave

1. Connect your earphones to your player.
1. The earphones function as antennas and must be connected to your player for signal reception.
2. In the main menu, select **FM Radio**.
3. Press **⏪** and select **Autoscan**.
4. When prompted to start autoscan, select **Yes**.

Performing a Manual Scan

1. Connect your earphones to your player.
1. The earphones function as antennas and must be connected to your player for signal reception.
2. On the main menu, select **FM Radio**.
3. Press  to go to Manual Scan view. On your display, the word 'preset' disappears.
4. Press and hold  or  to scan for the next available radio station.
4. Press  or  to fine-tune the frequency.
5. Press  and select **Save as Preset**.

Naming or Renaming a Radio Preset

1. On the main menu, select **FM Radio**.
2. Select a preset.
3. Press **↵** and select **Name Preset**. A virtual keypad appears.
4. Use the Direction Pad to select characters to name your preset. Press **↵** for additional character sets and symbols.
5. When you have finished, select **OK** on the keypad.

Deleting Radio Presets

1. On the main menu, select **FM Radio**.
2. Select a preset.
3. Press **⏏** and select **Delete Preset**.

Viewing Your Presets

1. On the main menu, select **FM Radio**.
2. In FM Radio view, press OK. The list of presets appears.

Recording with the Built-in Microphone

1. On the main menu, select **Microphone**.
2. Place your player as close as possible to the source you are recording.
3. Press ▶|| to start recording.
4. To pause the recording session, press ⏸ and select **Pause**.
4. To resume, press ▶||.
5. To end the recording session, press ▶||.
5. The player automatically saves the recording. The track is named "MIC", followed by the date and time of the recording (YYYY-MM-DD HH:MM:SS). For example, if you record a track on August 13, 2008 at 3:15 am, the track is named MIC 2008-08-13 03:15:00.



You can split a long recording session into different files.

While recording, press ⏸ and select **Split**. Your player automatically saves the current recording and immediately starts a new one.

Playing Recordings

1. On the main menu, select **Music > Recordings**.
2. Select a recorded track and press **▶**.

Viewing and Managing Photos

View photos individually or as a slideshow on your player. Your player can also play music tracks while performing the following tasks:

- [Viewing Photos](#)
- [Displaying Photo Folders](#)
- [Viewing Slideshows](#)




- Your player displays photos in the JPEG (.jpg) format only.
- Expect a short interval before the photos you select are displayed. Your player is preparing to load and display the photos.

Viewing Photos

1. On the main menu, select **Photos > Pictures**. Folders of photos appear.
1. If your photos are not yet organized into folders, thumbnails appear instead. Proceed to step 3.
2. Select a folder. The photos from that folder are displayed as thumbnails.
3. Select a thumbnail. The photo appears in full screen.
4. You can do several things while viewing photos. Press **FE** and select one of the following:
 - **Rotate** to turn the photo 90° clockwise.
 - **Zoom In** to zoom in on a photo. To move across, or pan, the photo, use the Direction Pad.
 - **Rate Picture** to give the photo a rating. Press **◀** or **▶** to increase or decrease the rating.
 - **Next Rated Picture** to display the next photo with a rating.
 - **View Details** to display information about a photo, for example, its file size and its dimensions.
 - **Delete Picture** to remove the photo.
 - **Set as Wallpaper** to use the photo as your player's wallpaper.
 - **Start Slideshow** to start a slideshow of all the photos in the folder you are viewing. See [Viewing Slideshows](#).
 - **Set Slide Interval** to change the slideshow interval duration.
 - **Settings** to change various player settings.
 - **Volume** to adjust the volume of any track you may be playing.
 - **Lock** to temporarily disable your player's buttons.

Displaying Photo Folders

You can display your folders in a list or in rows. To change the folder's display orientation, select a folder, press  and select **Switch View**



You can choose not to display selected folders.
For more information, see [Hiding Video or Photo Folders](#).

Viewing Slideshows

1. On the main menu, select **Photos > Pictures**.
2. Select a folder or thumbnail, and press ►||.
3. To stop the slideshow, press ◀.
3. During the slideshow, you can press ⌘ for additional options. See [Viewing Photos](#).



You can play music while viewing a slideshow. Just play tracks before starting your slideshow.

Playing and Managing Videos

Use [Creative Centrale](#)

to transfer videos to your player. It automatically converts your videos to a format supported by your player.

For information on transferring videos and other media files with the use of Creative Centrale, refer to the application's Help file.

Playing a Video

1. On the main menu, select **Videos > Video**.
2. Select a video and press ▶||.
3. To pause the video, press ▶||. Press again to resume playback.
4. To stop the video, press ◀.
5. You can do several things while playing videos. Press ⏸ and select one of the following:
 - **Seek To** to specify, in minutes or seconds, where you want to start playing a video. Press ◀ or ▶ to move back or forward within the track.
 - **Volume** to adjust the audio volume.
 - **Lock** to temporarily disable your player's buttons.






Use [Creative Centrale](#) to transcode all video files to a suitable format before loading the files to your player.

Deleting a Video

1. On the main menu, select **Videos > Video**.
2. Select a video.
3. Press **⌘E** and select **Delete Video**.
4. Select **Yes**.

Hiding Folders

You can hide video and photo folders containing content that you do not want your player to display.



1. Press and hold  to enter the main menu.
2. For video folders, select **Videos > Video**, and then select a folder.
2. For photo folders, select **Photos > Pictures**, and then select a folder.
3. Press  and select **Protect**. A Protected Content icon appears on the folder.
4. Press and hold  to return to the main menu.
5. Select **System > Player Settings > Protected Content: Show or Hide** to select whether to show or hide the protected folders.



The **Protect** or **Unprotect** option appears only if the **Protected Content** setting is set to **Show**

Setting a Password for Protected Folders

You can use a password to secure your Protected Content setting.

1. Press and hold  to return to the main menu.
2. Select **System > Player Settings > Protected Content Password**.
2. Use the Direction Pad to enter a 4-digit numeric password.
3. Press OK to select the checkmark .
4. Press OK again to confirm the password.
4. You will be prompted for this password when you select **System > Player Settings > Protected Content: Show** or **Hide** to select whether to show or hide the protected folders.
5. To disable or change your password, see [Disabling or Changing the Password](#).



If you have forgotten your password, see [To clean up your player's memory](#) in the Frequently Asked Questions (FAQ) section for information on resetting the password.

Disabling or Changing the Password

1. To disable the password feature or change your password, select **System > Player Settings > Protected Content Password**.
2. Use the Direction Pad to enter your current password.
3. To disable the password, use the Direction Pad to enter 0000.
3. To change the password, use the Direction Pad to enter a new password.
4. Select the checkmark ✓ to confirm your settings.

Reading and Managing eBooks

Your player supports eBooks in TXT, HTML, and HTM formats. When you load eBook files, be sure to put them inside the player's **Ebook** folder.

- [Reading eBooks](#)
- [Setting Bookmarks](#)
- [Auto Scroll Settings](#)
- [Display Settings](#)
- [Deleting eBooks](#)

Reading eBooks

1. On the main menu, select **EBook**.
2. If you want to select a recently opened eBook file, press **⌘E** and select **Recently Browsed**.
2. Otherwise, select a file from the list or from a subfolder.
3. To navigate through the file, refer to the table below.

To

Scroll up or down

Go to the next or previous page

Go directly to the end of the file

Go back to the start

Go to a certain section

Do this

Press **▲** or **▼**.

Press **◀** or **▶**.

Press **⌘E** and select **Goto Bottom**.

Press **⌘E** and select **Goto Top**.

Press **⌘E** and select **Jump to**.

Use the Direction Pad to specify a percentage to jump to. For instance, if you specify **50%**, this brings you to the middle of the file.

See also [Setting Bookmarks](#)



In the eBook list, the percentage figure that appears beside the file name indicates how far you have scrolled or read through the selection. For example, if you finished reading the entire file, the figure shows 100%.

Setting Bookmarks

Set a marker on an eBook file, and you can return to that particular section at a later time. This is helpful on occasions such as when reading a long chapter, and you want to later on continue exactly where you left off.

1. On the eBook file, scroll to the page where you want to put a bookmark.
2. Press **⌘E** and select **Set Bookmark**.
2. Your player bookmarks the first line on the screen.
3. To return to this location later, press **⌘E** and select **Goto Bookmark**.

Auto Scroll Settings

You can set your player to automatically scroll down one line at a time or to automatically flip to the next page of the eBook file. This feature is useful if you do not want to keep on pressing buttons when reading a selection.

1. Open any eBook file.
2. Press **FE** and select **Auto Scroll**.
3. To turn on or off the Auto Scroll feature, select **Auto Scroll: On** or **Off**.
4. To set the interval time, scroll to **Interval** and press OK.
4. Press **▲** or **▼** to set the time, and press OK.
5. To set the Auto Scroll option, select **Scroll by: Line** or **Page**.



Once you turn on Auto Scroll, the page begins to scroll down the moment you exit the options menu. To pause the scrolling action, press OK. To resume, press OK again.

Display Settings

You can select the text color and the background properties to suit your preference.

1. Open any eBook file.
2. Press **FE** and select **Display Properties**.
3. To set the text color, select **Font Color**. On the color palette that appears, use the direction pad to scroll through and highlight a color, and press OK.
4. To set the background color, select **Background**. Select a color from the color palette.
5. To set the background transparency, select **Transparence**. Press **▲** or **▼** to set a transparency rate, and press OK.

Deleting eBooks

1. On the main menu, select **Ebook**.
2. Scroll to an eBook file or folder.
3. Press **⌘E** and select **Delete File** or **Delete Folder**.

Reading and Managing RSS Feeds

On your player, you can directly update and read the latest RSS feeds from your favorite Web sites. Connect your player to your computer and double-click the **RSSSynchronizer.exe** file in the player. This starts the Creative RSS Synchronizer. Use this program to load and manage RSS feeds on your player.

For detailed instructions on using this software, refer to the RSS Synchronizer's Help file.

- [Reading RSS Feeds](#)
- [Deleting RSS Feeds](#)

Reading RSS Feeds

1. On the main menu, select **My RSS** .
2. Select a feed from one of the RSS folders.
3. To navigate through the file, refer to the table below.

To

Scroll up or down

Go directly to the end of the file

Go back to the start


Do this

Press  or .

Press  and select **Goto Bottom**.

Press  and select **Goto Top**.



A circle 

icon beside a folder or file indicates unread RSS feeds.

Deleting RSS Feeds

1. On the main menu, select **My RSS**.
2. Scroll to a folder or RSS file.
3. Press **⏏** and select **Delete Folder** or **Delete RSS File**.



You can also use Creative RSS Synchronizer to delete RSS feeds on your player. For more information, refer to the Creative RSS Synchronizer Help file.

Managing Organizer Data

Your player can store your contacts, calendar events, and tasks from organizer programs such as Microsoft® Outlook. For information on synchronizing your organizer data with your player, refer to [Creative Centrale](#)'s Help file.

Viewing the Calendar

1. In the main menu, select **Extras > Organizer > Calendar**.
2. Use the direction pad to select a month and day.

Viewing Today's Tasks

1. In the main menu, select **Extras > Organizer > Tasks**.
2. Use the direction pad to select a task.

Viewing Contacts


1. In the main menu, select **Extras > Organizer > Contacts**.
2. Select a name in your contact list to view the contact details.

Customizing Your Player

Your player can be configured in various ways to suit your needs and preferences.

- [Assigning Menu Shortcuts](#)
- [Configuring Your Player's Menus](#)
- [Setting the Menu Language](#)
- [Changing Audio Settings](#)
- [Changing Display Settings](#)
- [Changing Player Settings](#)
- [Changing Clock Settings](#)
- [Resetting Your Player](#)

Assigning Menu Shortcuts

You can directly access a function or a feature by assigning it to your player's My Shortcut  button.

On the main menu, select **System > Player Settings > My Shortcut Button**. Select the menu shortcut that you want.

Configuring Your Player's Menus

You can personalize the main menu by adding, removing, and re-arranging menu items. For example, if you usually search for songs by album, you can add **Albums** to the main menu so you can access the **Albums**

view more conveniently.

To add/remove menu items

1. Press and hold **←** to enter the main menu.
2. Press **↵**, and select **Configure Menu**.
3. Press **▲** or **▼** to highlight a menu item.
4. Press **OK** to select items that you want to appear on the menu.
4. Unchecked items will not appear on the menu.

To change the order of menu items

1. On the main menu, press **▲** or **▼** to highlight the menu item you want to move.
2. Press **↵** and select **Change Order**.
3. Press **▲** or **▼** to move the menu item.
4. Press **OK**.

To revert to the default menu settings

On the main menu, press **↵** and select **Default Menu**

Setting the Menu Language

1. On the main menu, select **System > Language**.
2. Select the language that you want.


Changing Audio Settings

- [Using Equalizer \(EQ\)](#)
- [Enabling Volume Restriction](#)
- [Enabling Smart Volume](#)
- [Enabling Bass Boost](#)







Using Equalizer (EQ)

EQ is the player's collection of equalizer settings, which you can use to enhance the quality of your audio tracks. You can select an equalizer preset or customize your own settings to suit the genre or style of your music.

To select an equalizer preset

1. On the main menu, select **System** > **Audio Settings** > **EQ**.
2. Select one of the EQ menu items.
2. When an EQ setting is selected,  appears on the **Now Playing** view.

To customize equalizer settings

1. On the **EQ** screen, select **Custom EQ**.
1. Each slider on the **Custom EQ** screen represents successively higher frequencies that can be adjusted. All units are in Hertz (**Hz**).
 - **80** controls bass frequency
 - **250** adjusts the low mid-range frequency
 - **1k** adjusts the mid-range frequency
 - **4k** adjusts the upper mid-range frequency
 - **13k** adjusts the treble frequency.
2. Press  or  to select a slider.
3. Press  or  to move the control knob up or down, to vary the amount of boost or reduction in the selected frequency range.
4. Press  or  to select the remaining sliders, and repeat step 3.
5. Select the checkmark to save and enable the **Custom EQ** settings.

Enabling Volume Restriction

Listening to audio at high volume for prolonged periods may damage your hearing. To protect your hearing, control your player's maximum playback volume.

To enable volume restriction

1. On the main menu, select **System > Audio Settings > Restrict Volume**. The volume bar appears.
2. Press ▲ or ▼ to set the maximum volume that you prefer, then press OK. You will be prompted to set a password.
3. Use the direction pad to set a numeric password.
3. To disable password protection for this feature, enter 0000.
4. To save your settings, highlight the checkmark and press OK.

To disable volume restriction

1. On the main menu, select **System > Audio Settings > Restrict Volume**. You will be prompted for your password.
2. Use the direction pad to enter your password. The volume bar appears.
3. Press ▲ and set the volume to the maximum level of 25.
4. Select OK.
4. The **Restrict Volume** setting turns off.

Warning!

Stop the audio playback on your player before disabling this feature. Your player will play audio at high volume when you increase the level to the maximum of 25.



- If you forget your password, see [To clean up your player's memory](#).
- For more information about volume restriction, see www.creative.com/volume_restriction

Enabling Smart Volume

Smart Volume keeps the volume level within a specified range, so when you listen to a track, some sections will not be too loud or too soft.

On the main menu, select **System > Audio Settings > Smart Volume**

Enabling Bass Boost

Enabling bass boost enhances the quality of some audio.

On the main menu, select **System > Audio Settings > Bass Boost**

Changing Display Settings

- [Changing the Theme](#)
- [Setting the Backlight Duration](#)
- [Setting the Display Brightness](#)

Changing the Theme

You can change your player's display color by selecting a different theme.

1. On the main menu, select **System > Display Settings > Theme**.
1. The current theme is displayed.
2. Select the theme that you want.

Setting the Backlight Duration

1. On the main menu, select **System > Display Settings > Backlight Time**.
2. Select the duration that you want before your player's backlight dims.

Setting the Display Brightness

1. On the main menu, select **System > Display Settings > Brightness**.
2. Select the settings that you want.

Changing Player Settings

- [Setting the Idle Shutdown time](#)
- [Enabling the Sleep Timer](#)
- [Enabling Auto Lock](#)

Setting the Idle Shutdown Time

The Idle Shutdown Time refers to the period that your player is inactive before it automatically turns off. This feature helps save battery power.

1. On the main menu, select **System > Player Settings > Idle Shutdown**.
2. Select the setting that you want.

Enabling the Sleep Timer

You can specify a fixed period of time before your player automatically shuts down during a continuous and uninterrupted playback.

1. On the main menu, select **System > Player Settings > Sleep Timer**.
2. Press ▲ or ▼ to set the duration that you prefer.
3. Press OK.

Enabling Auto Lock

The Auto Lock feature automatically locks your player after the display has dimmed for about 10 minutes.

On the main menu, select **System > Player Settings > Auto Lock**.

This feature is not applicable while your player is performing the following activities:

- Video playback
- Photo slideshow
- Microphone recording
- Building or rebuilding a library
- Importing files
- Battery charging.

See also [Locking Your Player](#)

Changing Clock Settings

- [Setting the Date and Time](#)
- [Setting the Alarm](#)
- [Displaying the Time](#)

Setting the Date and Time

1. On the main menu, select **Extras > Date & Time**. The current date and time are displayed.
2. Press **↔** and select **Set Time** or **Set Date**. Use the direction pad to change the time or date settings.
3. Press **◀** or **▶** to select a date or time field.
4. Press **▲** or **▼** to change the values, and press OK.

Setting the Alarm

1. On the main menu, select **Extras > Date & Time**. The current date and time are displayed.
2. Press **FE** and select **Set Alarm**.
3. Select **Time**, and use the direction pad to change the time settings.
4. To change other alarm settings, select the setting you want, and use the direction pad to set the values.

Displaying the Time

1. On the main menu, select **System > Clock Settings**.
2. Select **Clock in Title**.
3. Select **Digital** if you want the time to be displayed on the top left corner of your player screen. Otherwise, select **Disable**.

Resetting Your Player

You can reset your player to its original settings. On the main menu, select **System > Reset Settings**

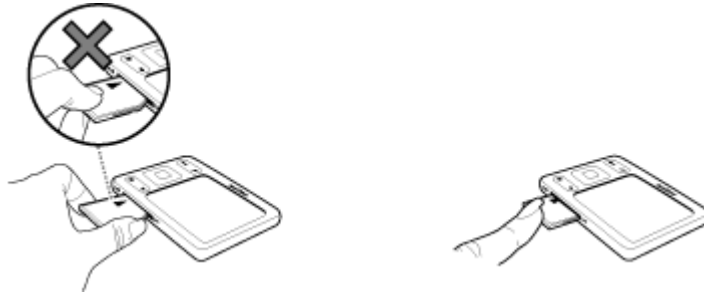
Using a Memory Card

Your player only supports memory cards formatted with FAT16 or FAT32 file systems. To ensure that your memory card is of the correct format, use a 128 MB or higher capacity memory card.

Inserting and Ejecting a Memory Card

Inserting a Memory Card Correctly

Make sure that the memory card is properly aligned with the slot, then gently push to lock it in place.



Ejecting a Memory Card Correctly

Push to eject the memory card, then gently pull it out from the slot.



Warning!

To avoid damage to your memory card:

- Do not force the memory card in the slot. If it does not fit properly, gently remove and try again.
- Do not shake the memory card when removing.
- Remove the memory card only when your player displays the main menu or when your player is turned off.
- If your player is connected to your computer and Creative Centrale is open, do not insert or eject the memory card from your player.

Playing Media from a Memory Card

You can play media contents from SD memory cards in a similar manner as when you play contents from your player's internal memory. When you insert a memory card in the SD card slot, your player automatically builds a separate music, video, and photo library for the memory card.


Select **Memory Card**, and then select **Music**, **Videos**, or **Pictures**

Transferring Files to and from Your Memory Card

The memory card in your player is considered by your computer as a removable disk drive. This means that on your computer, you can use familiar Windows® Explorer operations to transfer files to and from your memory card.

Use Creative Centrale to transfer media files (such as videos) to your player or memory card. Creative Centrale automatically converts media files to a format that is supported by your player. See also [Transferring Files to Your Player](#)

Warning!

- Do not disconnect your player, or attempt to remove the memory card, while files are being transferred. Disconnect the player only when file transfer is complete.
- To disconnect your player properly, click the **Safely Remove Hardware**  icon on the Taskbar, click **Safely remove USB Mass Storage Device**.
- If your player is connected to your computer and Creative Centrale is open, do not insert or eject the memory card from your player.

Importing Photos and Music to Your Player


This operation transfers all photos or music files from your memory card to your player.

1. Insert your memory card in your player's SD memory slot. See [Inserting and Ejecting a Memory Card](#).
2. On the main menu, select **Memory Card**.
3. Select **Import All Music** or **Import All Pictures**.
3. Your player creates a folder according to the date and time settings. For example, if you transfer files on August 13, 2009 at 6:30:35 PM, the folder name is **2009-08-13 18H30M35S**.
4. Highlight the destination folder and press OK.



- To view imported photos, select **Photos > Imported Pictures** and select a folder.
- To access imported music, select **Music > Imported Music** and select a folder.
- To transfer files from your player to a memory card, use your computer. See [Transferring Files to and from Your Memory Card](#).

Creative Centrale

Creative Centrale is your complete media experience in one software. Use it to easily rip, tag, transfer, and organize all your media files. For a complete and easy guide for using this software, start Creative Centrale and click the **Help**  button.



- Your player came with a Starter Pack that includes the Creative Centrale software.

Frequently Asked Questions

This section covers questions you might have while using your player. For further assistance, you may consult our self-help tool "Knowledge Base". Visit www.creative.com

[Can I transfer Digital Rights Management \(DRM\) protected WMA files to my player?](#)

Yes. Your player supports Windows Media® DRM (WMDRM) 9 file format.

To transfer media files to your player, use [Creative Centrale](#) or Windows Media Player.

[I cannot play DRM-protected WMA files on my player. What do I do?](#)

The files may have become corrupted during transfer or the DRM license may have expired. If the DRM license is still valid, try transferring the files again using [Creative Centrale](#), or Windows Media Player.

[How do I transfer videos to my player?](#)

Use the [Creative Centrale](#) software to transfer videos to your player. Creative Centrale automatically converts videos to formats that are suitable for your player.

[I have to recharge the player's battery quite often. Is there anything I can do to make it last longer?](#)

Generally, any operation requiring your player to access the memory consumes battery power. However, some operations require more battery power:

- a long display duration setting. A shorter display duration setting saves battery power.
- a high brightness setting. Position the player so that you can read the display without using a high contrast setting.
- fast forwarding or rewinding.
- turning the player on and off too many times.
- prolonged use at high volume.
- enabling equalizer settings.

[My player's volume is very soft. What can I do?](#)

If you have enabled the **Restrict Volume** setting, make sure that the maximum playback volume that you have selected for your player is not too low. For more information, see [Enabling Volume Restriction](#)

[How do I reset my player?](#)

If your player stops responding, gently push the end of a thin object (like a pin or straightened paperclip) into the Reset hole.



[My player is performing erratically. What can I do?](#)

Your player may occasionally operate at less than optimal performance for a number of reasons, for example, if the music library is rebuilt frequently when no changes have been made to it.

Selecting **Clean Up** in your player's **Recovery Mode**

menu cleans, rebuilds and reorganizes your player's memory and restores it to optimal efficiency. Save a copy of your player's content before cleaning up the memory.

[To clean up your player's memory](#)

1. Turn off your player.
2. Press and hold  to turn on the player.
3. When the Creative logo appears, press and hold  until the **Recovery Mode** screen appears. Three menu items are shown: **Clean Up**, **Format All**, and **Reboot**.
4. To clean up your player's memory, select **Clean Up**.



5. When the cleanup is complete, select **Reboot**. Your player restarts and rebuilds its music library.



Your player's firmware is reset to default settings after you cleaned up your player's memory.

To format your player in Recovery Mode

If your player is still performing erratically after you have cleaned up your player's memory, format your player.

1. Turn off your player.
2. Press and hold  to turn on the player.
3. When the Creative logo appears, press and hold  until the **Recovery Mode** screen appears. Three menu items are shown: **Clean Up**, **Format All**, and **Reboot**.
4. To format your player, select **Format All**.
5. When formatting is complete, select **Reboot**. Your player restarts and rebuilds its music library.

Warning!

Formatting your player erases all content on your player's memory and resets your player's firmware to default settings. If possible, back up all data on your player before proceeding.

One of the following diagrams appears on the display. What does it mean?



Warning:

On your player, this icon animates when you are transferring files. DO NOT disconnect your player.

Disconnect the player only when file transfer is complete, and the icon is static.



Your player's firmware is being upgraded.



Your player is resetting after a firmware upgrade.



Your player is updating its files. This occurs after you transfer files to your player and then unplug your player from your computer.



The firmware is corrupted. Reload the firmware, download a newer firmware version or contact Customer Support Services (www.creative.com/support).

My player stops responding or does not turn on. What do I do?

- Make sure that your player is not locked. See [Locking Your Player](#).
- Your battery may need to be recharged. Charge your player's battery with the power adapter or connect your player to your computer's USB port with the supplied USB cable.

Where can I get more information on Creative products?

Visit www.creative.com

for updates and downloads relating to all Creative products.

Declaration of Conformity

According to the FCC96 208 and ET95-19,

Manufacturer/Importer's Name:

Creative Labs, Inc.

Manufacturer/Importer's Address:

1901 McCarthy Boulevard

Milpitas, CA. 95035

United States

Tel: (408) 428-6600

declares under its sole responsibility that the product

Trade Name:

Creative Labs

Model Numbers:

DVP-FL0011

has been tested according to the FCC / CISPR22/97 requirement for Class B devices and found compliant with the following standards:

EMI/EMC:

ANSI C63.4 2003, FCC Part 15 Subpart B Complies with Canadian ICES-003 Class B

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesirable operation.

Ce matériel est conforme à la section 15 des règles FCC.

Son Fonctionnement est soumis aux deux conditions suivantes:

1. Le matériel ne peut être source D'interférences et
2. Doit accepter toutes les interférences reçues, Y compris celles pouvant provoquer un fonctionnement indésirable.

Supplementary Information:

Compliance Manager

Creative Labs, Inc.

February 4, 2009

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