

Clever Dog Smart Camera Panorama

Instructions



Appearance

Please read the instructions before installation.

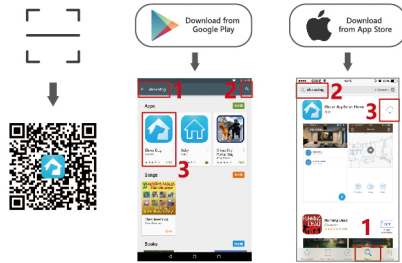


User Manual

1 Power on

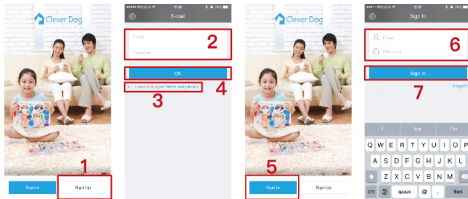
2 App installation

- Download and install by scanning the QR code at the bottom of package or in the camera.
- You can search "Clever Dog" from Google play or App store to download and install.



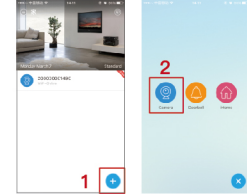
3 Registration and login

Open the client and click "New User" to register; if you had one, click "Login"



4 Add device

- Enter into Homepage, click "+" and choose "Camera"

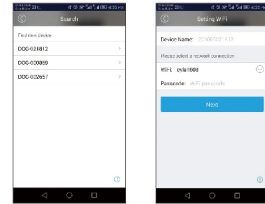


- Check that whether the WIFI indicator light flickers in blue or not; if not, long press the WIFI button till it flickers in blue and click "Flickered in blue"



(c) configure network

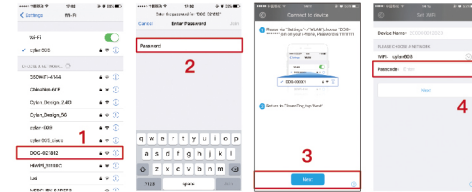
- Android phone: add the device's CID in "Nearby Devices" page



Note: If no device's CID found when Android phones configuring network, please operate as the way as iPhone.

5 iPhone: System settings -> click "WLAN" and choose

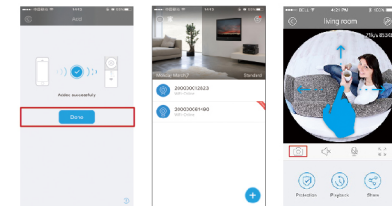
- "DOG-*****" to connect, enter the code 11111111; then back to the Client and click "Next"



Tips: It's normal that mobile phone networks will switch automatically.

(d) Add successfully, start to use!

1. Open the camera, then double click screen of phone to magnify/shrink the frames. Meanwhile, you can examine the frames by sliding to up/down/left/right
2. Screen shot: click the camera icon to take a screen shot.



Technical parameters

Items	parameters
Lens	Horizontal: 165° Vertical: 165°
Video	H.264CODEC, Resolution: 1280x960@15fps
Audio	Built-in microphone and speaker, support voice talkback
WLAN	Support IEEE802.11b/g/n, wireless protocol
Frequency	2.4G~2.485G
Encryption	WPA2/WPA/WEP/OPEN
Wireless protocol	Station, Access Point, and Wi-Fi-Direct
Extendable storage space	Support Micro SD card up to 128GB
Power	Micro USB interface, 5V 1A
Working environment	Temperature: -10°C~60°C, humidity: <90%, suggested indoor use

Indicator light status

Indicator light status	statements
Power light keeps on	Power on/Boot
WIFI light flickers in blue	Configurable status
WIFI light flickers in red frequently	Connecting Clever Dog server
WIFI light flickers in red slowly	WIFI connecting
WIFI light flickers in red and blue alternately	System updating

FAQ

- What can I do about always receive misinformation picture ?**
Please turn down the sensitivity in "Security Protection", or set the "time quantum of alarming"
- How to open the video function ?**
Firstly, you need to insert a usable SD card in the camera, then click at the top right corner in the page of live camera, and find the "auto video" function to set as you like.

3 How to export videos?

Install Clever Dog client in PC, take out SD card to connect PC by card reader. Then open the client, click "Manual" and choose "Export"---- "Export video"----choose video----Right-click to export

4 When I am at home, how can I close the function motion detection and alarm ?

Please click the picture of app cover, and select "At home" mode.
Note: the WIFI LED light will go out at "At home" mode.

5 Why the app always reminds "The SD card need to format" when I insert the SD card?

Please try to format the SD card on PC.

6 Why it reminds "Failed to add" or "no network" when I add the device ?

- Firstly, Please check the router and network is normal.
- Then check that whether the WIFI LED light is blue flashing state. If the state is red flashing, please long press WIFI button until to blue flashing state (You may need to try sometimes).
- Please check the WIFI password you has entered is correct.

After-sales Services

To guarantee your interests, please read the content as follows carefully!

Warranty Service

- Return Service**
Within 7 days since the receipt of goods, we provide a service of refunding or replacement for the quality problem tested and confirmed by sale service engineer.
- Replacement Service**
Within 30 days since the receipt of goods, we provide a service of replacement and maintenance for the quality problem tested and confirmed by sale service engineer.
- Maintenance Service**
Within 1 year since the receipt of goods, our company will provide free maintenance for the stoppage according to the warranty clauses.
After the warranty period, our company continues to offer the technical service, but replacing the spare parts, our company only charge for material and service fee.
- Timed commitment**
Since the day our company received the product, we will repair or replace in 5 days. (the shipping time will not included)

Support and service

- before you send the device to us, please contact our after-sale service engineers to confirm product failures;
- You can also visit <http://www.cleverdog.com.cn/>, and contact our after-sale service engineers to seek for technical support.
- please fill in the product after-sales service card before mailing the user stub.

Warranty Scope

- Warranty service only apply to the product itself, the packages and accessories are not included.
- Within 30 days, the performance issue of device should be tested by our company, once confirmed, our company will send you another same model product or repaired good ones. And the defective parts will belong to our company.
- Please take your invoice and after sale card if you need after sale service, and if you can not provide above certification, the warranty time will be calculate from the date of manufacture.
- The repaired products will add another 30 days warranty time. If you pay for the technical support, to the same performance issue, we will provide you three months warranty service for free since the day it has been repaired, please ask for maintenance certification and keep it.
- The delivery cost of the repaired products should be paid by sender.
- To the promises beyond the after-sale service which made by the dealers, our company take no responsibility.

Special statement

The following situations need compensated maintenance during warranty Period, please attention:

- Malfunctions or injures caused by abnormal installment, operation and maintenance.
- Without authorization, alter, tear up the barcode.
- The product model and system in the warranty service card is different from the information the product itself.
- Beyond the period of replacement and warranty.
- Malfunctions or injures caused by teardown and repair without company's authorization.
- Malfunctions or injures during transportation or transit.
- Malfunctions or injures which are not caused by the technology, design, manufacturing and quality.
- Malfunctions or injures caused by force majeure, such as earthquake, fire, flood and thunderstrike.
- Malfunctions or injures caused by accidents or man-made, such as input unsuitable voltage, high temperature, and etc

Product Repair Way

Please contact the original seller and ask for after-sales service. If there's quality problem in product after purchasing, you need to be informed of following rules about back freight of guarantee (time calculating since the day of device being activated):

	Time	within 7 days	7 days~1 month	within 3 months	3 months~under guarantee
Return/guarantee	Exchange	Guarantee	Guarantee	Guarantee	
Guarantee	Seller	Seller	AA	Buyer	

Note: The damage made by natural disasters (like lightning strike or chip's burn out) is not under guarantee; If buyers insist asking us for maintain service, we have the rights to charge with the consideration of damaged condition.

After-sale service contact:

Manufacture: Shenzhen Cylan Technology Co., Ltd.
After-sale service engineers: +86-0755-83185921
Official site: <http://www.cleverdog.com.cn>
QQ: 800057321
E-mail: service@cleverdog.com.cn
Note: Before the return, Please contact customer service to communicate.

User Stub

To guarantee your interests, please fill in the stub carefully!

Product Information	Product Name	
	CID	
	Purchase Date	
User Information	Name	
	Phone Number	
	Email	
	Address	

Federal Communication Commission (FCC) Radiation Exposure Statement

When using the product, maintain a distance of 20cm from the body to ensure compliance with FCC statements:

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.