

# Smart Full HD Wi-Fi Camera

with built-in smart home hub

## Quick Start Guide

快速入門指南

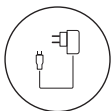


DCS-8330LH

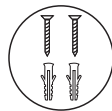




DCS-8330LH  
Smart Full HD Wi-Fi Camera  
with built-in smart home hub



Power Adapter



2 x Screws  
2 x Wall Anchors



Quick Installation Guide

1

## Download the App



Search for **mydlink** and download the app.

**Note:** This product is incompatible with other mydlink apps such as 'mydlink Home,' 'mydlink Lite,' etc.

2

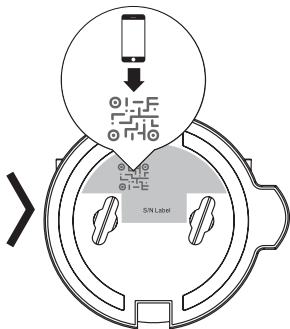
## Log In




**Sign In** or **Sign Up** for a mydlink account.  
mydlink Lite users may sign in with the  
same account.

## 3

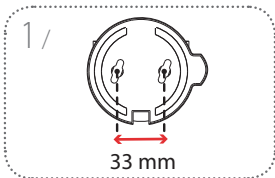
## Add The Device



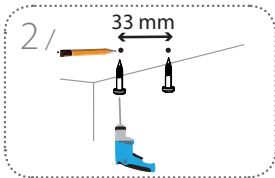
- 1 Tap the menu button 
- 2 Tap **Add a Device**
- 3 Scan the Setup Code on the bottom of the device, then follow the app instructions.



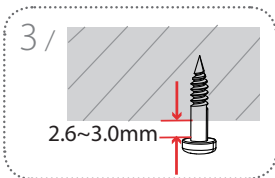
## Mounting



Locate the two mounting holes on the bottom, noting that they are 33 mm apart.



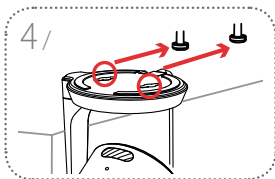
Use a pencil to make two marks 33 mm apart. Use a 6mm drill bit to drill two 3mm deep holes over the pencil marks. Hammer in the plastic wall anchors to support the screws.



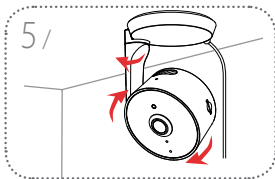
Twist the screws into the anchors, leaving the tops of the screws exposed from the surface. Do not over tighten the screws.



## Mounting



Align the mounting holes on the bottom of the camera with the screws. Slide the camera down to lock it into place.



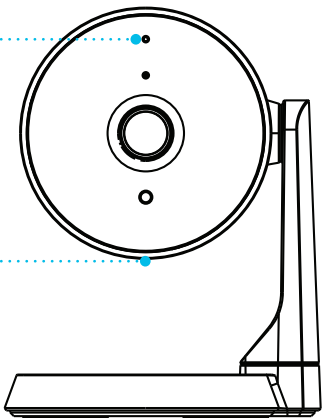
Twist the camera to your desired position. Go to the settings in the app and enable Invert Image if the image is up-side-down.

Note: The ideal mounting height is between 1.5-3 meters (5-10 feet) from the floor.



## Device Information

Status LED 



Reset Button 

### System Status LED



Booting up



Connected to Wi-Fi and mydlink



Ready for setup



Pairing with a **mydlink Smart DIY** device



Firmware being upgraded. Do not power it off.





## FAQ

### What do I do if my device is not working properly?

Reset the device and reinstall it. To reset your device, use a paper clip to press and hold the recessed **Reset** button until the LED turns solid red.

During installation, ensure that:

- your router is connected to the Internet and has Wi-Fi enabled
- your mobile device is connected to your router Wi-Fi and has Bluetooth enabled
- your mydlink device is in range of your Wi-Fi network

### Why is there a white haze when viewing in night vision mode?

When viewing in night vision mode, the IR lights on your camera may be reflecting off a nearby surface. Try repositioning your camera to avoid glare from IR LEDs.

### How can I use voice commands to control my device?

The device will work with both Amazon Alexa and the Google Assistant. For setup instructions on these services, visit the following websites:

#### Alexa:

<https://www.dlink.com/en/alexa>

#### The Google Assistant:

<https://www.dlink.com/en/google-assistant>



## FAQ

### Why is my microSD card not working/not supported?

The microSD card must be formatted into the correct file system (FAT32) before it can be used with this product. This can be done in the mydlink app by selecting the **Format** function in the storage menu under the Device settings.



# Support

## Australia:

Tel: 1 300-700-100

24/7 Technical Support

Web: <http://www.dlink.com.au>

E-mail: [support@dlink.com.au](mailto:support@dlink.com.au)

## India:

Tel: +91-832-2856000 or 1860-233-3999

Web: [www.dlink.co.in](http://www.dlink.co.in)

E-Mail: [helpdesk@in.dlink.com](mailto:helpdesk@in.dlink.com)

## Singapore, Thailand, Indonesia, Malaysia, Philippines, Vietnam:

Singapore - [www.dlink.com.sg](http://www.dlink.com.sg)

Thailand - [www.dlink.co.th](http://www.dlink.co.th)

Indonesia - [www.dlink.co.id](http://www.dlink.co.id)

Malaysia - [www.dlink.com.my](http://www.dlink.com.my)

Philippines - [www.dlink.com.ph](http://www.dlink.com.ph)

Vietnam - [www.dlink.com.vn](http://www.dlink.com.vn)

## New Zealand:

Tel: 0800-900-900

24/7 Technical Support

Web: <http://www.dlink.co.nz>

E-mail: [support@dlink.co.nz](mailto:support@dlink.co.nz)

## South Africa and Sub Sahara Region:

Tel: +27 12 661 2025

08600 DLINK (for South Africa only)

Monday to Friday 8:30am to 9:00pm

South Africa Time

Web: <http://www.d-link.co.za>

E-mail: [support@za.dlink.com](mailto:support@za.dlink.com)

## D-Link Middle East

### Dubai, U.A.E.

Tel: +971-4-8809022

Fax: +971-4-8809066 / 8809069

Technical Support: +971-4-8809033

General Inquiries: [info.me@me.dlink.com](mailto:info.me@me.dlink.com)

Tech Support: [support.me@me.dlink.com](mailto:support.me@me.dlink.com)

### Egypt:

Technical Support Call Center: +20 2258 66777

General Inquiries: [info.eg@me.dlink.com](mailto:info.eg@me.dlink.com)

Tech Support : [support.eg@me.dlink.com](mailto:support.eg@me.dlink.com)

### Kingdom of Saudi Arabia:

Technical Support:

+966 1121 70009

General Inquiries: [info.sa@me.dlink.com](mailto:info.sa@me.dlink.com)

Tech Support: [support.sa@me.dlink.com](mailto:support.sa@me.dlink.com)

### Pakistan:

Technical Support: +92-21-34548310, 34305069

General Inquiries: [info.pk@me.dlink.com](mailto:info.pk@me.dlink.com)

Tech Support: [support.pk@me.dlink.com](mailto:support.pk@me.dlink.com)

### Morocco:

Phone office: +212 700 13 14 15

Email: [morocco@me.dlink.com](mailto:morocco@me.dlink.com)

### Bahrain:

Technical Support: +973 1 3332904

Tech Support: [support.me@me.dlink.com](mailto:support.me@me.dlink.com)

### Kuwait:

Tech Support: [kuwait@me.dlink.com](mailto:kuwait@me.dlink.com)

## Federal Communication Commission Interference Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

**Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

## Industry Canada statement:

This device complies with ISED's licence-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

### **Radiation Exposure Statement:**

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with greater than 20 cm between the radiator & your body.

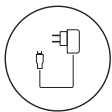
### **Déclaration d'exposition aux radiations:**

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé à plus de 20 cm entre le radiateur et votre corps.

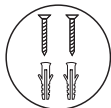
For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.  
Pour les produits disponibles aux États-Unis / Canada du marché, seul le canal 1 à 11 peuvent être exploités. Sélection d'autres canaux n'est pas possible.



DCS-8330LH  
Full HD無線網路攝影機  
內建智能家庭閘道器



電源供應器



2 x 螺絲  
2 x 塑膠壁虎



快速安裝指南

1

## 下載 App



搜尋**mydlink** App並且下載

**注意:** 本產品僅適用於mydlink App,  
不適用於'mydlink Home', 'mydlink Lite,'等



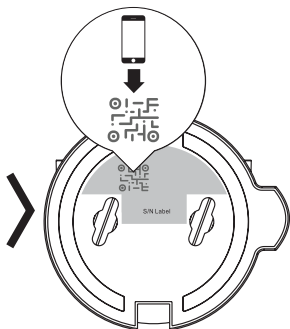
## 2 登入



登入或是註冊mydlink帳號，mydlink用戶可使用現有帳號密碼登入或是註冊mydlink帳號

## 3

## 新增裝置

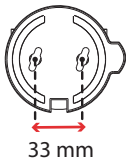


- ① 點選主頁三
- ② 點選新增裝置
- ③ 掃描黏貼在設備上的Setup Code再依據App引導開始安裝



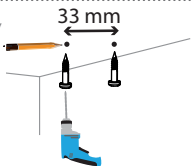
## 壁掛

1 /



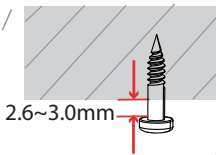
請在牆上要安裝支架的位置用鉛筆標記兩個孔距離約33mm。

2 /



使用鉛筆在距離33mm的地方標示記號，使用6mm的鑽頭在標記位置鑽一個3mm深的孔。若是石膏材質、石膏板或水泥牆面，請先插入塑膠壁虎以利支撐螺絲。

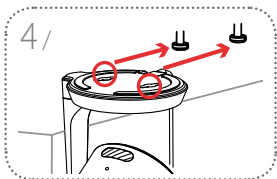
3 /



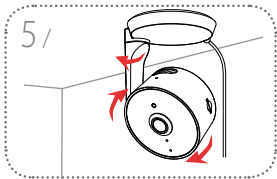
將螺釘鎖入，但維持螺釘頂部從表面露出，不要鎖緊。



## 壁掛



攝影機底座與壁掛孔對齊，並且將攝影機滑動與底座固定。

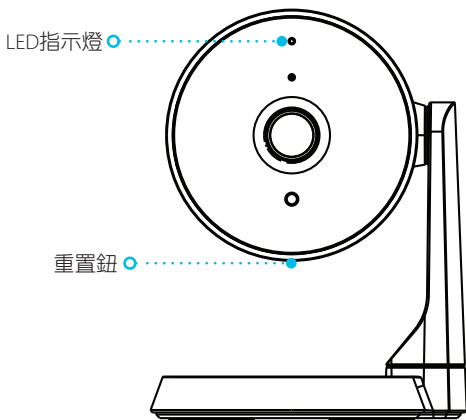


將攝影機固定到要安裝的位置，如攝影機影像上下顛倒，請透過app設定反轉影像。

注意：最佳的安裝高度為距離地面1.5-3米。



## 設備概觀



### 系統狀態 LED 指示燈

 啟動中

 連線至無線網路與mydlink

 可進行設定

 與mydlink 智能DIY系列設備配對

 韌體正在更新中，請勿關閉設備電源



## 常見問題

### 我的設備無法正常使用怎麼辦？

請使用迴紋針或是其他尖物按住 Reset 鈕來重置攝影機，直到 LED 燈號變成紅燈恆亮再放開 Reset 鈕。

安裝過程中，請確認：

- 您的無線路由器已連線至網際網路並且啟用 Wi-Fi
- 您的行動裝置已連線至無線路由器的 Wi-Fi 並且啟用藍牙
- 您的 mydlink 設備位在 Wi-Fi 網路範圍內

### 夜視模式時為何會出現白影？

在夜視模式觀看時，攝影機的 IR 燈可能會從附近反射，請重新調整攝影機角度來避免 IR 燈反射。

### 我要如何使用語音助理來控制我的設備？

本設備支援 Amazon Alexa 與 Google Assistant，更多服務與介紹請參考下列網址：

#### Alexa:

<https://www.dlink.com/en/alexa>

#### The Google Assistant:

<https://www.dlink.com/en/google-assistant>

### 為何我的記憶卡不支援或是無法正常使用？

記憶卡必須先格式化為 FAT32 才能與本產品搭配使用，您可以透過 mydlink app 中的設備設定選擇**格式化**功能完成格式化。



# 技術支援資訊

如果您還有任何本使用手冊無法協助您解決的產品相關問題，台灣、香港或是澳門用戶可至網站、電子郵件或電話等方式與D-Link技術支援工程師聯絡。

## 台灣D-Link免付費技術諮詢專線

台灣技術諮詢服務專線 0800-002-615

台灣手機付費電話 (02) 6600-0123#8715

台灣網站：<http://www.dlink.com.tw>

台灣電子郵件：[dssqa\\_service@dlink.com.tw](mailto:dssqa_service@dlink.com.tw)

產品保固期限、台灣區技術諮詢時間、維修據點查詢，請參考<http://www.dlink.com.tw>網頁說明。

## 香港、澳門D-Link技術諮詢專線

香港技術諮詢服務專線 (852) 8100 8892

香港服務時間：週一至週五 10:00 ~ 13:00及14:00 ~ 18:00

週六 09:00 ~ 13:00 / 週日及公眾假期休息

香港網站：<http://www.dlink.com.hk>

香港電子郵件：[service@cn.synnex-grp.com](mailto:service@cn.synnex-grp.com)

香港、澳門維修據點查詢請參考<http://www.dlink.com.hk/contact.html> 網頁說明。

如果您是其他地區的用戶，請參考D-Link網站[www.dlink.com](http://www.dlink.com) 查詢全球各地分公司的聯絡資訊以取得相關支援服務。



了解更多  
服務資訊

立即掃描QR code

## 注意！

依據 低功率電波輻射性電機管理辦法

第十二條：經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

第十四條：低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信規定作業之無線電信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

減少電磁波影響，請妥善使用

Version 1.00 (DI)\_90X130  
2019/08/08  
6CS8330LHD11G