

D-Link *AirPlus*® G
DWL-G550
Wireless G PCI Adapter

Manual



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Package Contents

Contents of Package:

- **D-Link AirPlus® G DWL-G550**
802.11g (2.4GHz) Wireless G PCI Adapter
- CD-ROM with Manual, Warranty, and Drivers
- Printed Quick Installation Guide

If any of the above items are missing, please contact your reseller.

System Requirements for Configuration:

- A desktop computer with an available 32-bit PCI slot
- Windows XP/2000/Me/98SE
- At least 32MB of memory and a 300MHz processor
- An 802.11g or 802.11b access point (*for Infrastructure mode*), or another 802.11g or 802.11b wireless adapter (*for Ad-Hoc, Peer-to-Peer networking mode.*)

Introduction

The D-Link *AirPlus*® G DWL-G550 Wireless G PCI Adapter is an 802.11b/802.11g (2.4GHz) wireless adapter that supports high-speed wireless networking.

Unlike most network cards, the DWL-G550 provides data transfers at up to 54 Mbps (compared to the standard 11 Mbps) when used with other D-Link *AirPlus*® G products. The 802.11g standard is backwards compatible with 802.11b products.

Features

- **Faster Wireless Networking** - Faster data transfers mean increased productivity. With the DWL-G550 in your desktop PC, you will have the flexibility of wireless networking speeds that save you time and money.
- **Compatible with 802.11b and 802.11g Devices** - Fully compatible with the IEEE 802.11b and 802.11g standards, the DWL-G550 can connect with existing 802.11b- or 802.11g- compliant routers, access points and cards. That means you can still communicate with colleagues and friends while you have the ability to link to even more wireless networks.
- **32-bit PCI Performance/Plug & Play Connectivity** - The DWL-G550 is a powerful 32-bit PCI adapter that installs quickly and easily into desktop PCs, and when used with other D-Link *Air Plus*® G products will automatically connect to the network out of the box.
- **User-friendly configuration and diagnostic utilities.**

LED

LED stands for **L**ight-**E**mitting **D**iode. The **DWL-G550** has two LEDs:

Power

A steady light indicates a connection to an access point.

Activity

A blinking light indicates activity on the network.

Wireless Basics

D-Link wireless products are based on industry standards to provide easy-to-use and compatible high-speed wireless connectivity within your home, business or public access wireless networks. D-Link wireless products will allow you access to the data you want, when and where you want it. You will be able to enjoy the freedom that wireless networking brings.

A wireless local area network (WLAN) is a computer network that transmits and receives data with radio signals instead of wires. WLANs are used increasingly in both home and office environments, and public areas such as airports, coffee shops and universities. Innovative ways to utilize WLAN technology are helping people to work and communicate more efficiently. Increased mobility and the absence of cabling and other fixed infrastructure have proven to be beneficial to many users.

Wireless users can use the same applications they use on a wired network. Wireless adapter cards used on laptop and desktop systems support the same protocols as Ethernet adapter cards.

People use WLAN technology for many different purposes:

Mobility - Productivity increases when people have access to data in any location within the operating range of the WLAN. Management decisions based on real-time information can significantly improve worker efficiency.

Low Implementation Costs - WLANs are easy to set up, manage, change and relocate. Networks that frequently change can benefit from WLANs ease of implementation. WLANs can operate in locations where installation of wiring may be impractical.

Installation and Network Expansion - Installing a WLAN system can be fast and easy and can eliminate the need to pull cable through walls and ceilings. Wireless technology allows the network to go where wires cannot go - even outside the home or office.

Inexpensive Solution - Wireless network devices are as competitively priced as conventional Ethernet network devices.

Scalability - WLANs can be configured in a variety of ways to meet the needs of specific applications and installations. Configurations are easily changed and range from Peer-to-Peer networks suitable for a small number of users to larger Infrastructure networks to accommodate hundreds or thousands of users, depending on the number of wireless devices deployed.

Wireless Basics (continued)

The DWL-G550 is compatible with the following wireless products:

- **D-Link AirPlus® G DWL-G630**
Wireless Cardbus Adapters used with laptop computers
- **D-Link AirPlus® G DWL-G570**
Wireless PCI Adapters used with desktop computers
- **D-Link AirPlus® G DWL-G700AP**
Enhanced 2.4GHz Wireless Access Point
- **D-Link AirPlus® G DI-524**
Wireless Router
- The DWL-G630 is also interoperable with other 802.11g and 802.11b standards-compliant devices.

Standards-Based Technology

The DWL-G550 Wireless G PCI Adapter utilizes the **802.11b** and the **802.11g** standards.

The IEEE **802.11g** standard is an extension of the **802.11b** standard. It increases the data rate up to 54 Mbps within the 2.4GHz band, utilizing **OFDM technology**.

This means that in most environments, within the specified range of this device, you will be able to transfer large files quickly or even watch a movie in MPEG format over your network without noticeable delays. This technology works by transmitting high-speed digital data over a radio wave utilizing **OFDM (Orthogonal Frequency Division Multiplexing)** technology. **OFDM** works by splitting the radio signal into multiple smaller sub-signals that are then transmitted simultaneously at different frequencies to the receiver. **OFDM** reduces the amount of **crosstalk** (interference) in signal transmissions. The D-Link DWL-G510 will automatically sense the best possible connection speed to ensure the greatest speed and range possible.

The DWL-G550 is backwards compatible with 802.11b devices. This means that if you have an existing 802.11b network, the devices in that network will be compatible with 802.11g devices at speeds up to 11Mbps in the 2.4GHz range.

Wireless Basics (*continued*)

Installation Considerations

The D-Link *AirPlus*® G DWL-G550 lets you access your network, using a wireless connection, from virtually anywhere within its operating range. Keep in mind, however, that the number, thickness and location of walls, ceilings, or other objects that the wireless signals must pass through, may limit the range. Typical ranges vary depending on the types of materials and background RF (radio frequency) noise in your home or business. The key to maximizing wireless range is to follow these basic guidelines:

- 1** Keep the number of walls and ceilings between the DWL-G550 and other network devices to a minimum - each wall or ceiling can reduce your DWL-G550's range from 3-90 feet (1-30 meters.) Position your devices so that the number of walls or ceilings is minimized.
- 2** Be aware of the direct line between network devices. A wall that is 1.5 feet thick (.5 meters), at a 45-degree angle appears to be almost 3 feet (1 meter) thick. At a 2-degree angle it looks over 42 feet (14 meters) thick! Position devices so that the signal will travel straight through a wall or ceiling (instead of at an angle) for better reception.
- 3** Building materials can impede the wireless signal - a solid metal door or aluminum studs may have a negative effect on range. Try to position wireless devices and computers with wireless adapters so that the signal passes through drywall or open doorways and not other materials.
- 4** Keep your product away (at least 3-6 feet or 1-2 meters) from electrical devices or appliances that generate RF noise.

Getting Started

There are basically two modes of networking:

- **Infrastructure** – using an access point, or wireless router, such as the DI-624.
- **Ad-Hoc** – directly connecting to another computer, for Peer-to-Peer communication, using wireless network adapters on each computer, such as two or more DWL-G550 Wireless G PCI Adapters.

On the following pages we will show you an example of an **Infrastructure Network** and an **Ad-Hoc Network**.

An **Infrastructure** network contains an access point or a wireless router. The **Infrastructure Network** example shown on the following page contains the following D-Link network devices (your existing network may be comprised of other devices):

- A wireless router - **D-Link AirPlus Xtreme™ G DI-624**
- A laptop computer with a wireless adapter - **D-Link AirPlus® G DWL-G630**
- A desktop computer with a wireless adapter - **D-Link AirPlus® G DWL-G550**
- A cable modem - **D-Link DCM-201**

Getting Started (continued)

Setting up a Wireless Infrastructure Network

For a typical wireless setup at home (as shown above), please do the following:



- 1** You will need broadband Internet access (a Cable or DSL-subscriber line into your home or office).
- 2** Consult with your Cable or DSL provider for proper installation of the modem.
- 3** Connect the Cable or DSL modem to your broadband router. (See the *Quick Installation Guide* included with your router).
- 4** Install the D-Link AirPlus® G DWL-G550 Wireless G PCI Adapter into an available PCI slot on your desktop computer. (See the *Quick Installation Guide* included with the network adapter).
- 5** Install the D-Link DWL-G630 Wireless G Cardbus Adapter into a laptop computer. (See the *Quick Installation Guide* included with the DWL-G630).
- 6** If you wish, you may connect a computer that is equipped with an Ethernet network adapter (such as a DFE-530TX+) to the router also.

Getting Started (continued)

Setting up a Wireless Ad-Hoc Network



- 1** Install the **D-Link DWL-G550** Wireless G PCI Adapter into one desktop computer. (See the *Quick Installation Guide* included with the product for installation instructions.)
- 2** Install another **DWL-G550** into a desktop computer. (See the *Quick Installation Guide* included with the product.)
- 3** Set the wireless configuration for the adapters to Ad-Hoc mode, set the adapters to the same channel, and assign an IP address to each computer on the Ad-Hoc network. (See the box below).

IP Address

When assigning IP addresses to the computers on the network, please remember that the **IP address for each computer must be in the same IP address range as all the computers in the network**, and the subnet mask must be exactly the same for all the computers in the network.

For example: If the first computer is assigned an IP address of 192.168.0.2 with a subnet mask of 255.255.255.0, then the second computer can be assigned an IP address of 192.168.0.3 with a subnet mask of 255.255.255.0, etc.

IMPORTANT: If computers or other devices are assigned the same IP address, one or more of the devices may not be visible on the network.

Using the Configuration Utility

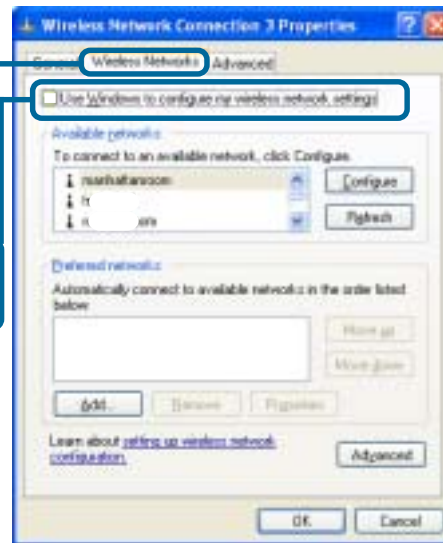
D-Link AirPlus® G DWL-G550 uses the **Configuration Utility** as the management software. The utility provides the user an easy interface to change any settings related to the wireless adapter. After you have completed the installation of the DWL-G550 (refer to the **Quick Installation Guide** that came with your purchase) whenever you start the computer, the **Configuration Utility** starts automatically and the system tray icon is loaded in the toolbar (see illustration below*.) Clicking on the utility icon will start the **Configuration Utility**. Another way to start the **Configuration Utility** is to click on **Start>Programs>D-Link AirPlus® G >D-Link AirPlus® G Utility**.

If you are using Windows XP, you can use either the Zero Configuration Utility or the D-Link Configuration Utility.

To use the D-Link Configuration Utility with XP, right-click on the wireless network icon in the taskbar in the lower right-hand corner of your computer screen.



In the window that appears, select **View Available Wireless Networks** and click the **Advanced** button. The screen at right will appear.



Select the **Wireless Networks** tab.

Uncheck the box in the properties window that enables windows configuration.

After you have done this, you can then use the D-Link Configuration Utility with XP by clicking on the D-Link Configuration Utility icon.



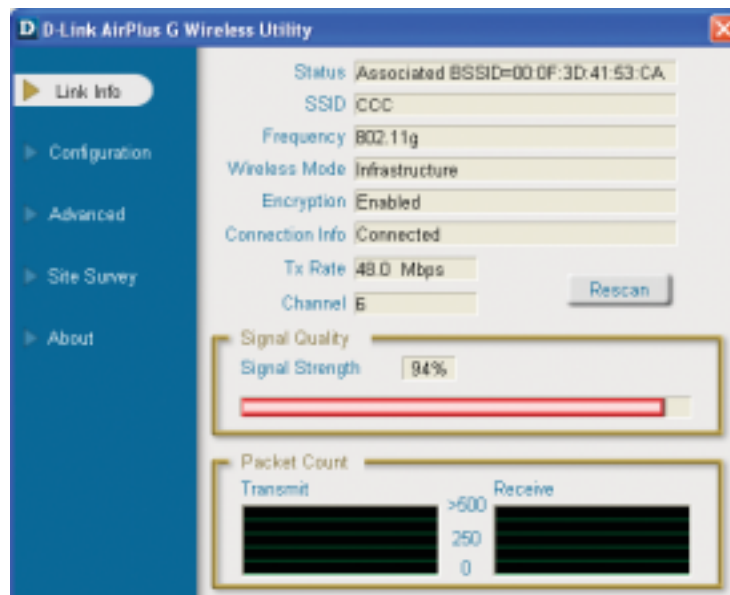
*Configuration Utility icon in the system tray

If the icon does not display in the taskbar, then click on this icon on your desktop to open.



Configuration Utility (continued)

Link Info



Status: Displays the MAC Address of the Access Point that is associated with the DWL-G550.

SSID: Displays the Service Set Identifier assigned to the wireless network.

Frequency: Displays the current frequency used by the adapter.

Wireless Mode: Displays the wireless mode. The default is Infrastructure.

Encryption: Displays whether Encryption is enabled or disabled.

Connection Info: Indicates if the adapter is connected to the network.

TxRate: Displays the current data transmission rate.

Channel: Displays the channel information. By default, the channel is set to 6 and selection is automatically determined by the DWL-G550.

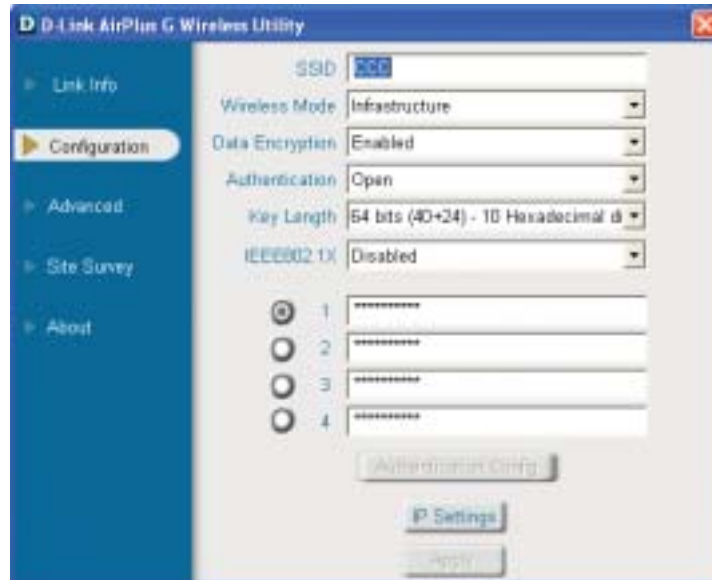
Signal Quality: The percentage coincides with the graphical bar.

Signal Strength: Represents the wireless signal between the access point and the DWL-G550.

Packet Count: Graphically displays the statistics of data transmitted and received.

Configuration Utility (continued)

Configuration



SSID: The Service Set Identifier is the name assigned to the wireless network. The factory SSID setting is set to **default**. Make changes here to match the SSID on existing Wireless Router or Access Point.

Wireless Mode: Click on the pull-down menu; select from the following options:

Infrastructure - Connecting to the WLAN using an access point. (This is the **default** setting.)

Ad-Hoc - Wireless mode used when connecting directly to a computer equipped with a wireless adapter in a Peer-to-Peer environment.

Data Encryption: The default setting is set to **Disabled**. The adapter supports WEP and WPA when encryption is enabled.

Authentication: Allows you to specify the authentication mode for the network. The default setting is set to **Open Authentication**.

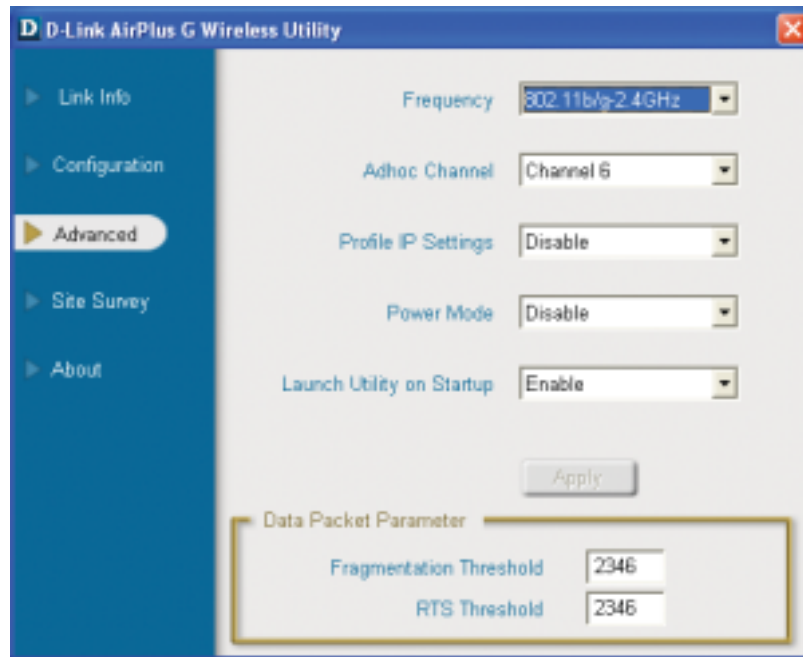
Key Length: When encryption is enabled, you will have the option to specify the level and key format of the encryption used. Select the appropriate Key Index: 1-4 and enter ASCII or hexadecimal digits in the appropriate field.

IEEE 802.1x: When encryption is enabled, you will have the option to specify if you wish to use 802.1x authentication.

Click **Apply** to save the changes.

Configuration Utility (continued)

Advanced



Frequency: Select 802.11b/g for compatibility with both 802.11b or 802.11g networks, or select 802.11b only.

Ad Hoc Channel: Select the Ad Hoc channel when in Ad Hoc mode. When communicating in Ad Hoc mode, all devices must share the same channel.

Profile IP Settings: You can **Enable** or **Disable** the *IP Settings* portion of your profile here. If you select **Disable** you will need to configure the IP address information each time you connect to a network. If you select **Enable**, you will maintain the same IP address information each time you connect to a network.

Power Mode:

Disable - This default setting consumes the most power.

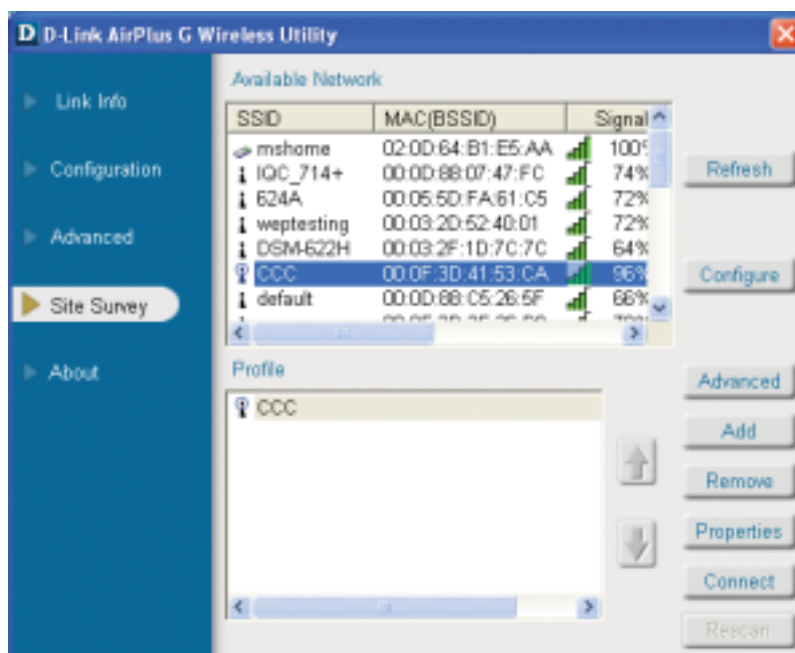
Enable - This setting consumes the least power.

Launch Utility on Start Up: Select **Enable** or **Disable**.

Click **Apply** to save the changes.

Configuration Utility (continued)

Site Survey



Available Networks

The top section of the window displays the **Available Networks**. Scroll up and down the list and highlight the network to which you wish to connect. Click on the **Connect** button.

Profile

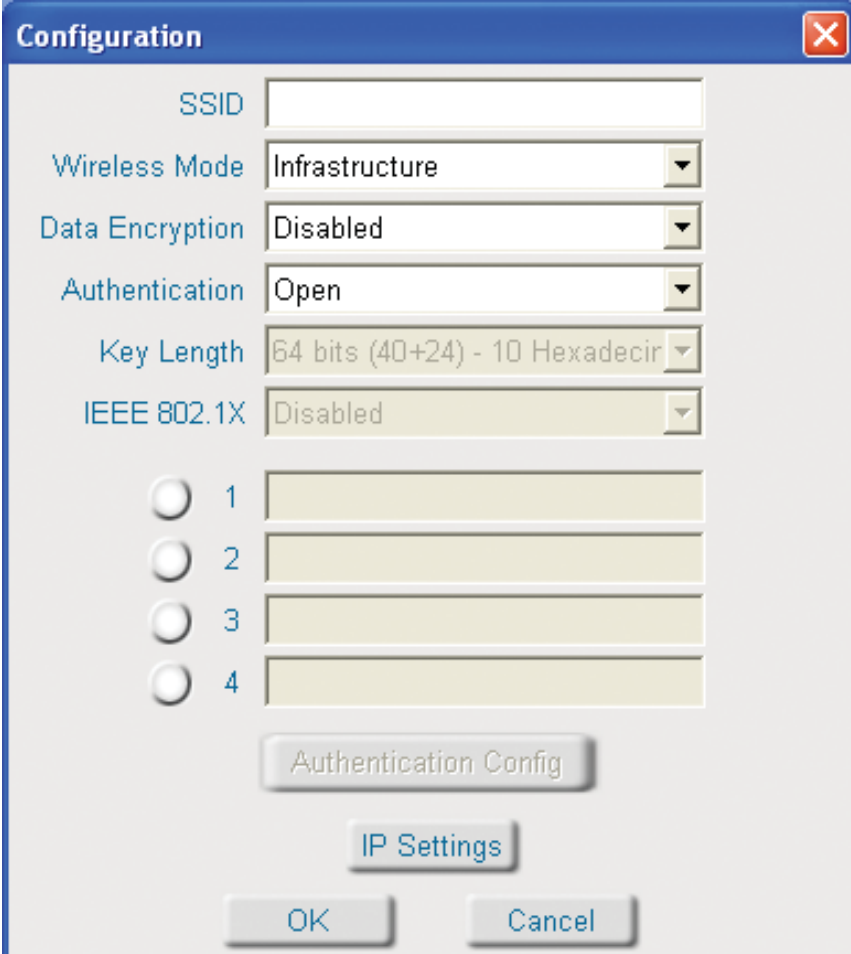
In the lower half of the screen, you can manage the profiles that you have created for the wireless network at home, at the office and in public places. Scroll up and down and highlight the profile that you wish to configure. You can **Add** or **Remove** a profile, or configure the **Properties** of the profile in order to connect with an available network.

Add, Connect and Properties

Click on **Add**, **Connect**, or **Properties** and the screen on the next page will appear.

Configuration Utility (continued)

Site Survey > Add, Connect, or Properties



The screenshot shows a 'Configuration' dialog box with the following fields and controls:

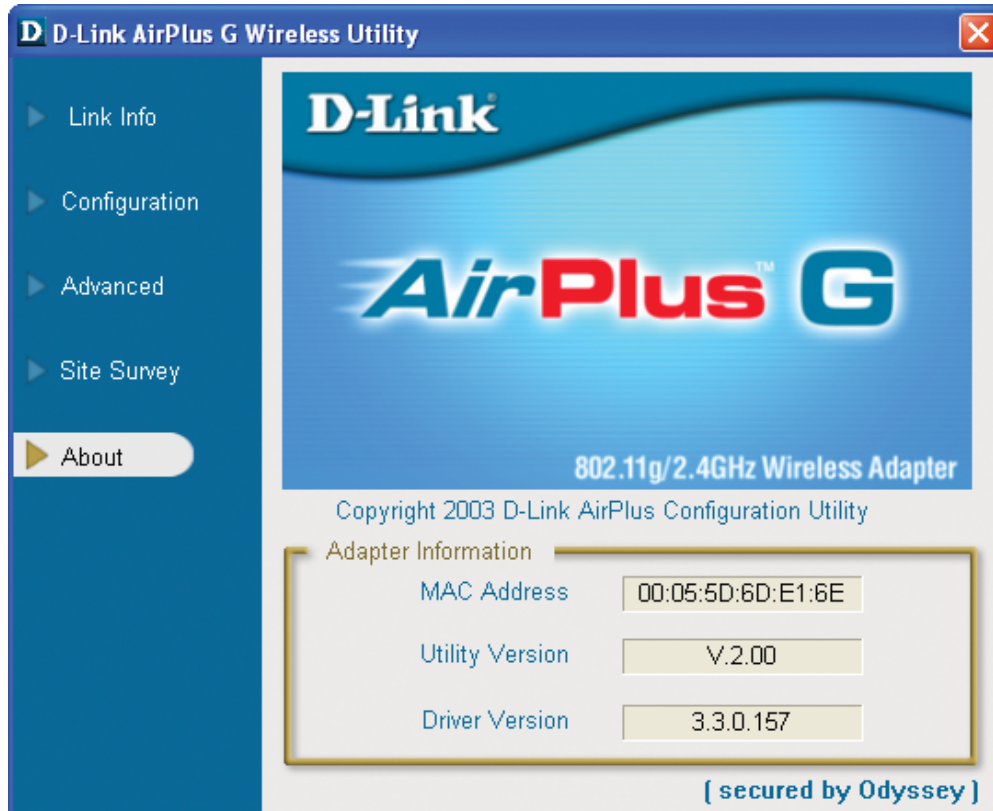
- SSID: [Empty text box]
- Wireless Mode: Infrastructure (dropdown menu)
- Data Encryption: Disabled (dropdown menu)
- Authentication: Open (dropdown menu)
- Key Length: 64 bits (40+24) - 10 Hexadecir (dropdown menu)
- IEEE 802.1X: Disabled (dropdown menu)
- Four radio buttons labeled 1, 2, 3, and 4, each with an adjacent empty text box.
- Buttons: Authentication Config, IP Settings, OK, and Cancel.

In this window you can configure all the properties of a profile in order to connect with a network of your choice.

After you have entered your changes in this window, click **OK** to save the changes.

Configuration Utility (continued)

About



The **About** screen gives you information about the **Firmware** and **Utility Versions** of the DWL-G550.

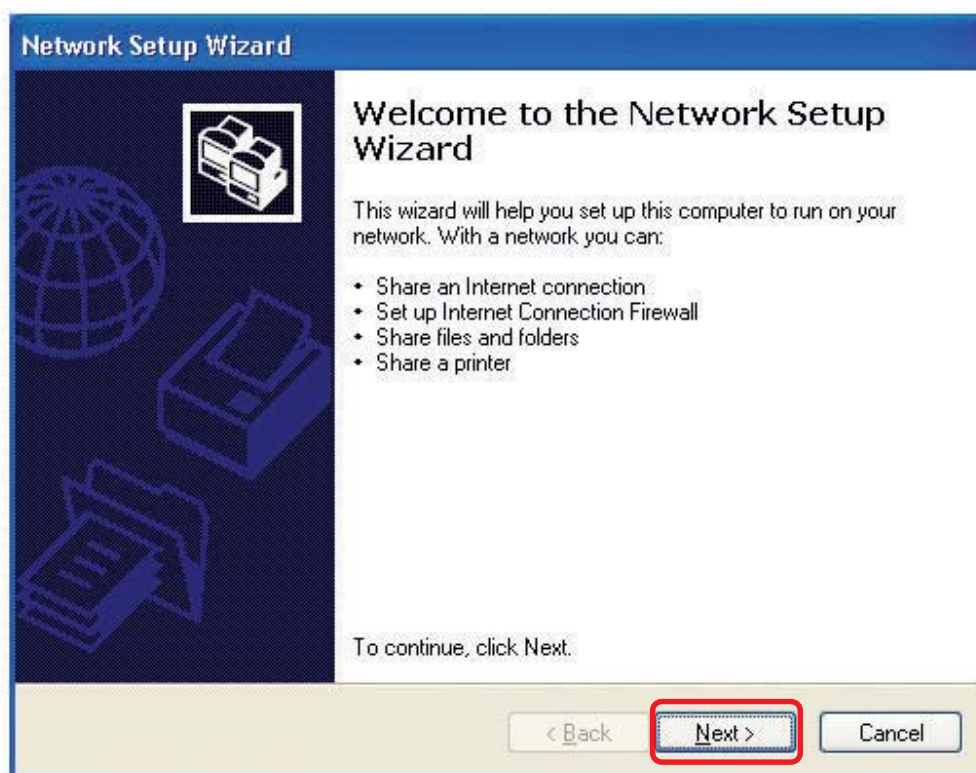
Networking Basics

Using the Network Setup Wizard in Windows XP

In this section you will learn how to establish a network at home or work, using **Microsoft Windows XP**.

Note: Please refer to websites such as <http://www.homenethelp.com> and <http://www.microsoft.com/windows2000> for information about networking computers using Windows 2000/Me /98SE.

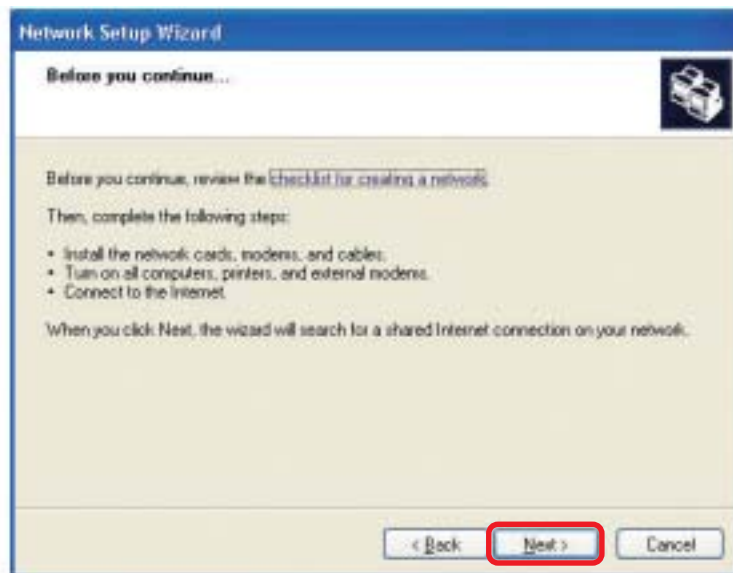
Go to **Start>Control Panel>Network Connections**.
Select **Set up a home or small office network**.



When this screen appears, click **Next**.

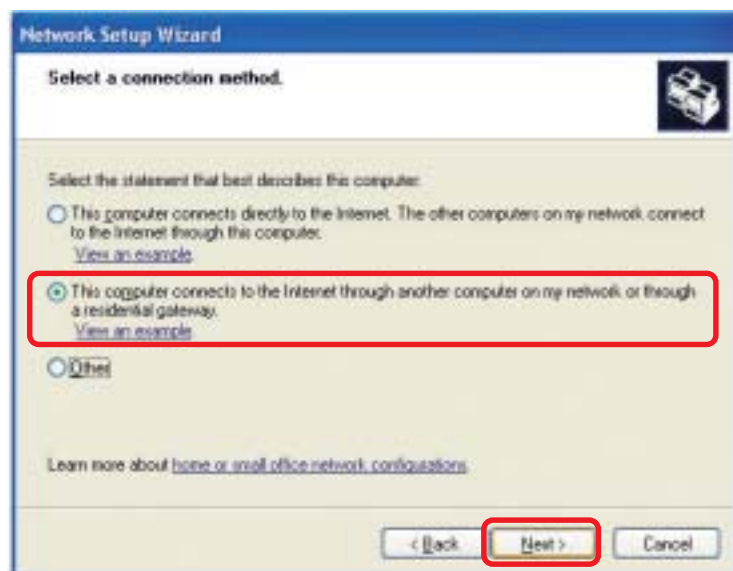
Networking Basics (continued)

Please follow all the instructions in this window:



Click **Next**.

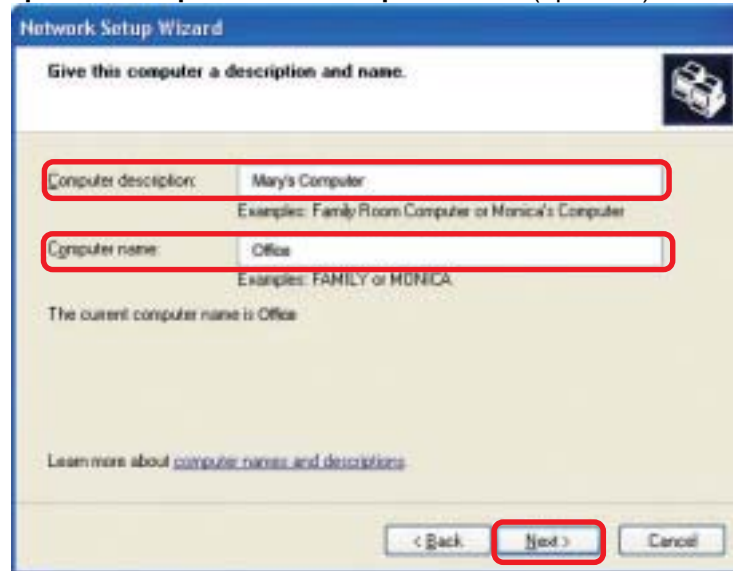
In the following window, select the best description of your computer. If your computer connects to the Internet through a router, select the second option as shown.



Click **Next**.

Networking Basics (continued)

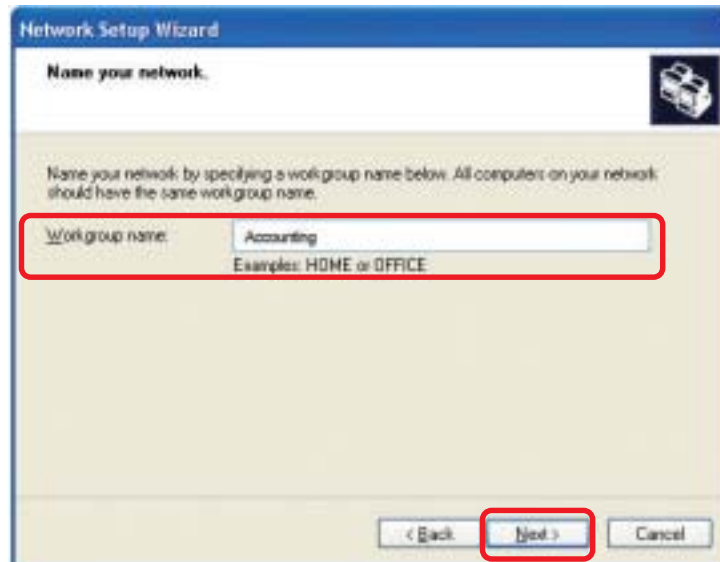
Enter a **Computer description** and a **Computer name** (optional.)



The screenshot shows the 'Network Setup Wizard' window with the title 'Give this computer a description and name.' It features two text input fields: 'Computer description:' containing 'Mary's Computer' and 'Computer name:' containing 'Office'. Below the first field are examples: 'Family Room Computer or Monica's Computer'. Below the second field are examples: 'FAMILY or MONICA'. A note states 'The current computer name is Office'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'. The 'Next >' button is highlighted with a red box.

Click **Next**.

Enter a **Workgroup** name. All computers on your network should have the same **Workgroup name**.

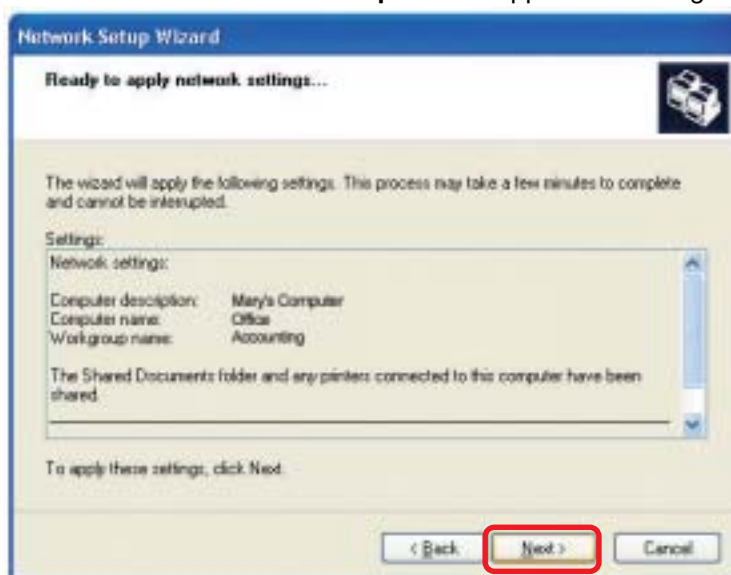


The screenshot shows the 'Network Setup Wizard' window with the title 'Name your network.' It contains a text input field for 'Work group name:' with the value 'Accounting'. Below the field are examples: 'HOME or OFFICE'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'. The 'Next >' button is highlighted with a red box.

Click **Next**.

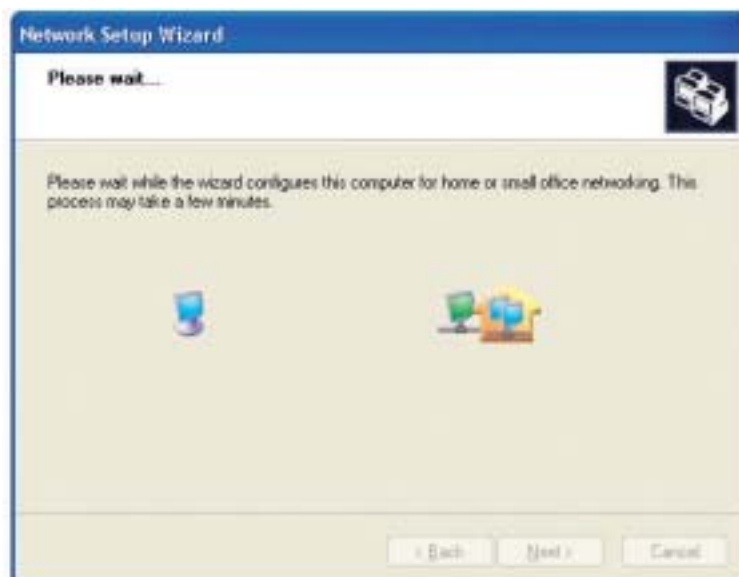
Networking Basics (continued)

Please wait while the **Network Setup Wizard** applies the changes.



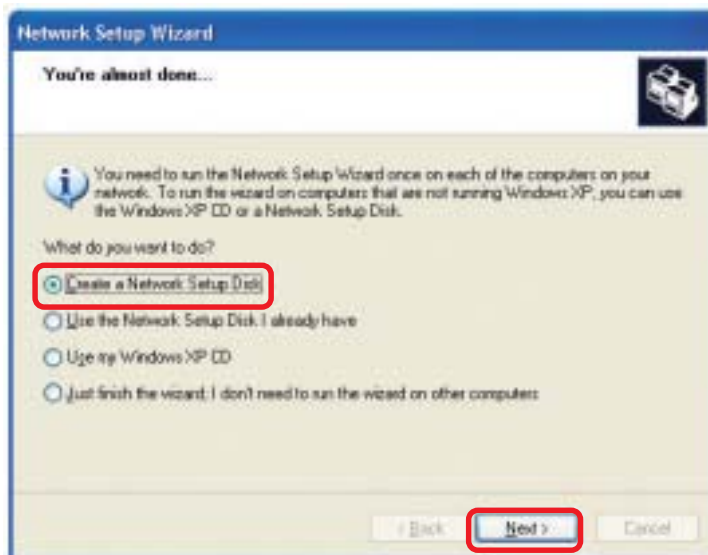
When the changes are complete, click **Next**.

Please wait while the **Network Setup Wizard** configures the computer. This may take a few minutes.

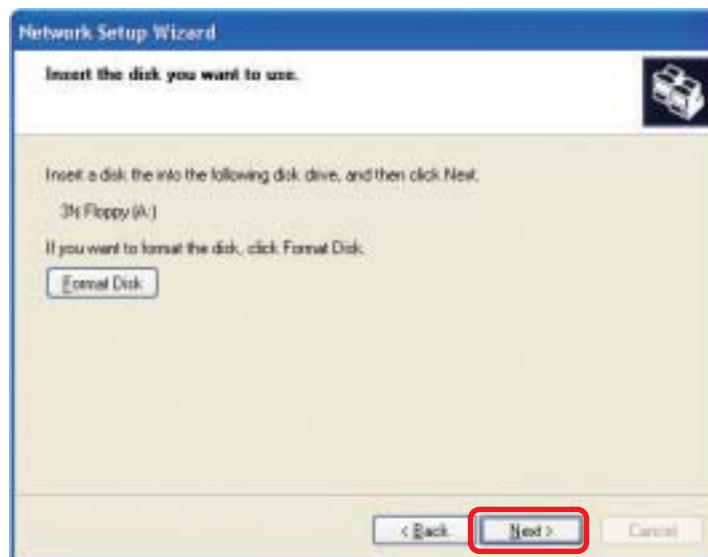


Networking Basics (continued)

In the window below, select the option that fits your needs. In this example, **Create a Network Setup Disk** has been selected. You will run this disk on each of the computers on your network. Click **Next**.



Insert a disk into the Floppy Disk Drive, in this case drive **A**.

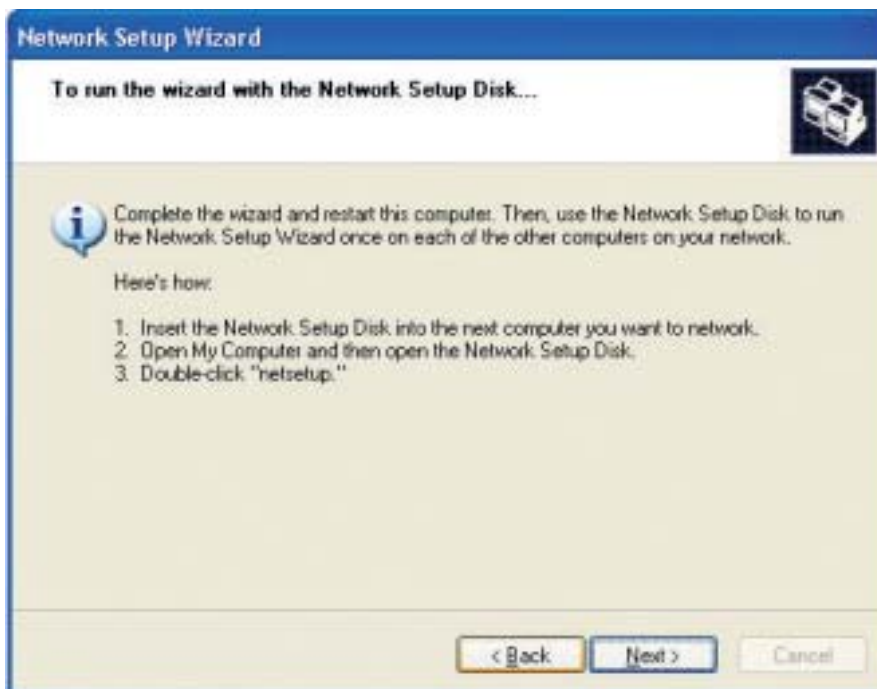


Click **Next**.

Networking Basics (continued)

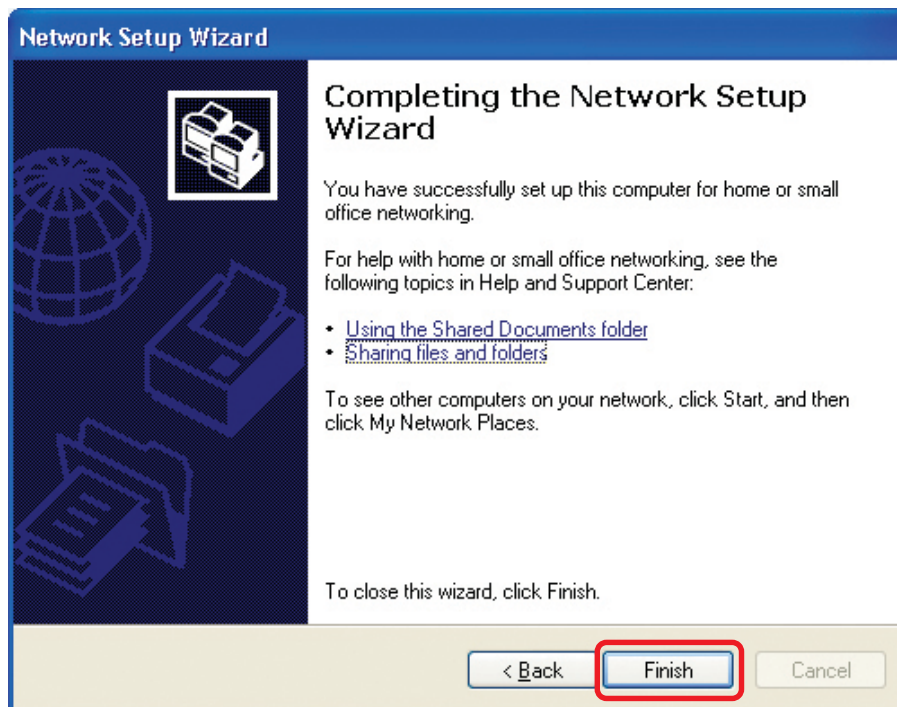


Please read the information under **Here's how** in the screen below. After you complete the **Network Setup Wizard** you will use the **Network Setup Disk** to run the **Network Setup Wizard** once on each of the computers on your network. To continue, click **Next**.



Networking Basics (continued)

Please read the information on this screen, then click **Finish** to complete the **Network Setup Wizard**.



The new settings will take effect when you restart the computer. Click **Yes** to restart the computer.



You have completed configuring this computer. Next, you will need to run the **Network Setup Disk** on all the other computers on your network. After running the **Network Setup Disk** on all your computers, your new wireless network will be ready to use.

Networking Basics (continued)

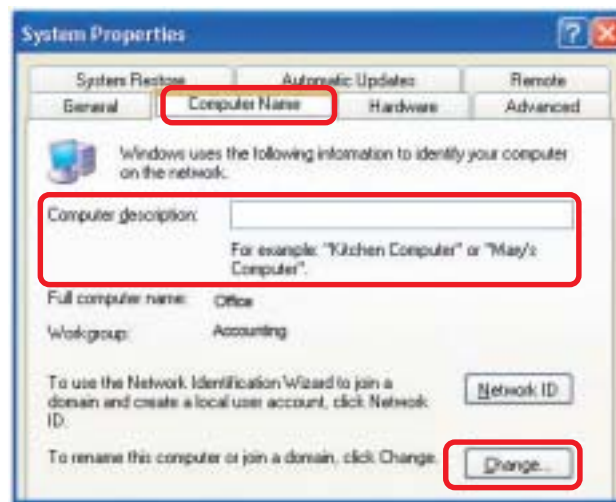
Naming your Computer

To name your computer in Windows XP, please follow these directions:

- Click **Start** (in the lower left corner of the screen).
- **Right-click** on **My Computer**.
- Select **Properties**.



- Select the **Computer Name Tab** in the System Properties window.

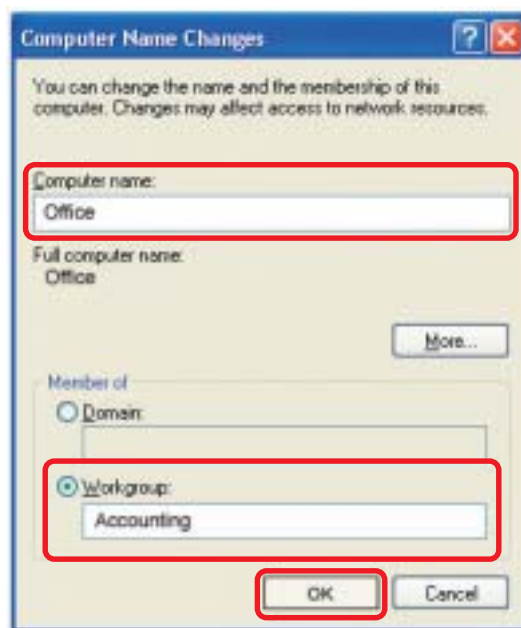


- You may enter a **Computer Description** if you wish; this field is optional.
- To rename the computer and join a domain, click **Change**.

Networking Basics (continued)

Naming your Computer

- In this window, enter the **Computer name**.
- Select **Workgroup** and enter the name of the **Workgroup**.
- All computers on your network must have the same **Workgroup** name.
- Click **OK**.



Checking the IP Address in Windows XP

The wireless adapter-equipped computers in your network must be in the same IP address range (see *Getting Started* in this manual for a definition of IP address range.) To check on the IP address of the adapter, please do the following:

- Right-click on the **Local Area Connection icon** in the task bar.
- Click on **Status**.



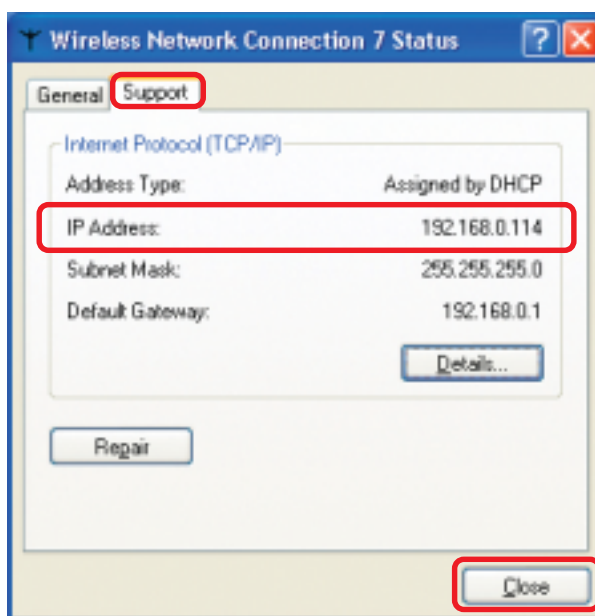
Networking Basics (continued)

Checking the IP Address in Windows XP

This window will appear.

- Click the **Support** tab.

- Click **Close**.

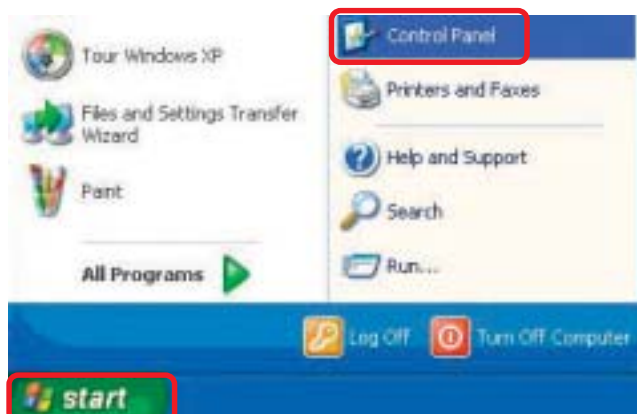


Assigning a Static IP Address in Windows XP/2000

Note: DHCP-capable routers will automatically assign IP addresses to the computers on the network, using DHCP (Dynamic Host Configuration Protocol) technology. If you are using a DHCP-capable gateway/router you will not need to assign static IP addresses.

If you are not using a DHCP capable gateway/router, or you need to assign a static IP address, please follow these instructions:

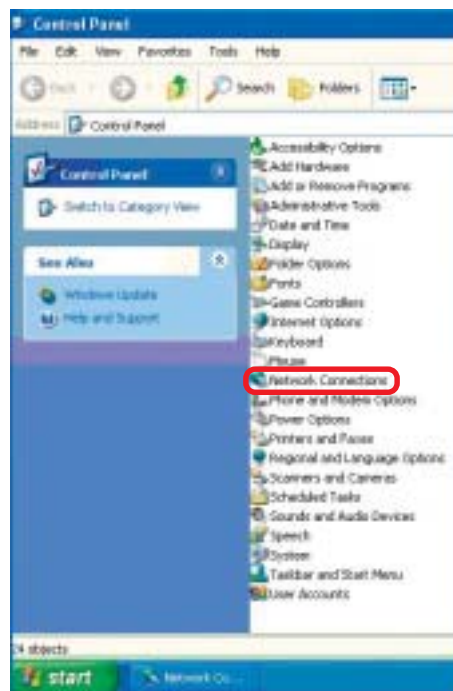
- Go to **Start**.
- Double-click on **Control Panel**.



Networking Basics (continued)

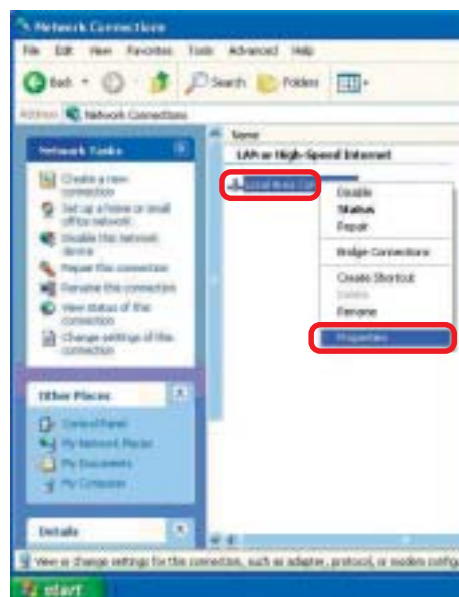
Assigning a Static IP Address in Windows XP/2000

- Double-click on **Network Connections**.



- Right-click on **Local Area Connections**.

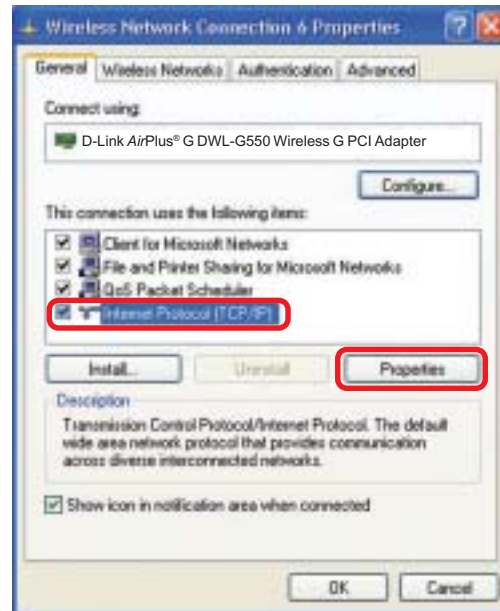
- Double-click on **Properties**.



Networking Basics (continued)

Assigning a Static IP Address in Windows XP/2000

- Click on **Internet Protocol (TCP/IP)**
- Click **Properties**.



- In the window below, select **Use the following IP address**. Input your **IP address and subnet mask**. (The IP addresses on your network must be within the same range. For example, if one computer has an IP address of 192.168.0.2, the other computers should have IP addresses that are sequential, like 192.168.0.3 and 192.168.0.4. The subnet mask must be the same for all the computers on the network.)

IP Address:

e.g., 192.168.0.2

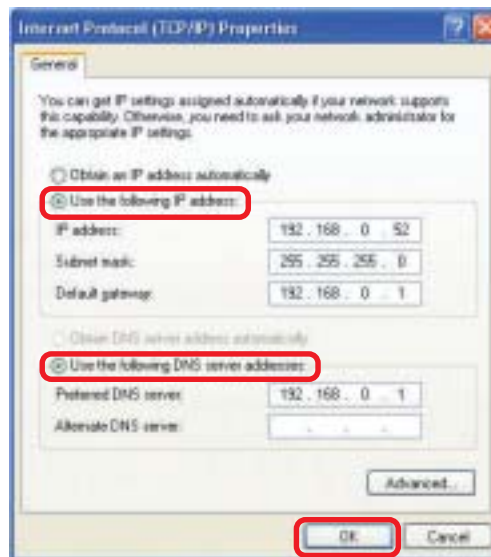
Subnet Mask:

255.255.255.0

Default Gateway:

Enter the LAN IP address of the wireless router. (D-Link wireless routers have a LAN IP address of 192.168.0.1).

- Select **Use the following DNS server address**. Enter the LAN IP address of the wireless router. (D-Link wireless routers have a LAN IP address of 192.168.0.1).
- Click **OK**.



You have completed the assignment of a static IP address. (You do not need to assign a static IP address if you have a DHCP-capable gateway/router.)

Networking Basics (continued)

Checking the Wireless Connection by Pinging in Windows XP/2000

- Go to **Start > Run >** type **cmd**. A window similar to this one will appear. Type **ping xxx.xxx.xxx.xxx**, where **xxx** is the **IP address** of the wireless router or access point. A good wireless connection will show four replies from the wireless router or access point, as shown.



```
F:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

F:\Documents and Settings\lah3>ping 192.168.0.50

Pinging 192.168.0.50 with 32 bytes of data:

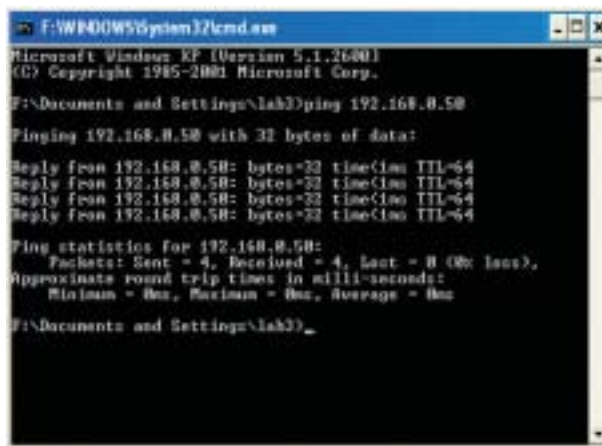
Reply from 192.168.0.50: bytes=32 time=1ms TTL=64
Reply from 192.168.0.50: bytes=32 time=1ms TTL=64
Reply from 192.168.0.50: bytes=32 time=1ms TTL=64
Reply from 192.168.0.50: bytes=32 time=1ms TTL=64

Ping statistics for 192.168.0.50:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms

F:\Documents and Settings\lah3>
```

Checking the Wireless Connection by Pinging in Windows Me/98SE

- Go to **Start > Run >** type **command**. A window similar to this will appear. Type **ping xxx.xxx.xxx.xxx** where **xxx** is the **IP address** of the wireless router or access point. A good wireless connection will show four replies from the wireless router or access point, as shown.



```
F:\WINDOWS\system32\cmd.exe
Microsoft Windows ME [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

F:\Documents and Settings\lah3>ping 192.168.0.50

Pinging 192.168.0.50 with 32 bytes of data:

Reply from 192.168.0.50: bytes=32 time=1ms TTL=64
Reply from 192.168.0.50: bytes=32 time=1ms TTL=64
Reply from 192.168.0.50: bytes=32 time=1ms TTL=64
Reply from 192.168.0.50: bytes=32 time=1ms TTL=64

Ping statistics for 192.168.0.50:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms

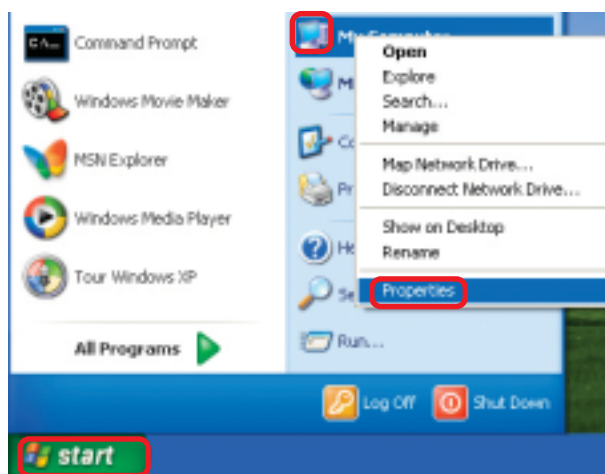
F:\Documents and Settings\lah3>
```

Troubleshooting

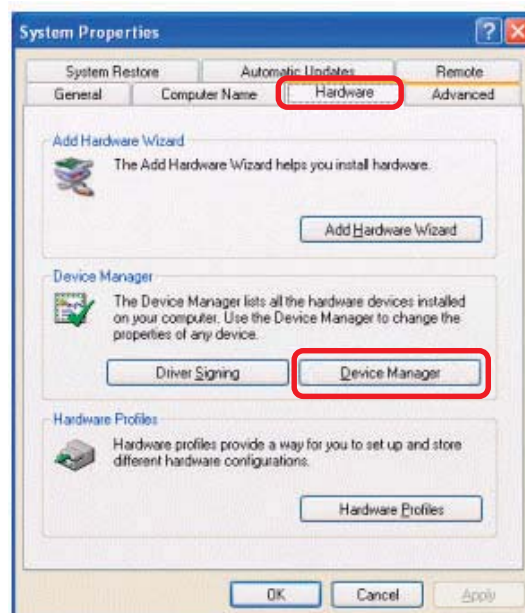
This chapter provides solutions to problems that can occur during the installation and operation of the DWL-G550. Read the following descriptions if you are having problems. (The examples below are illustrated in Windows XP. If you do not use Windows XP, the screens on your computer will still look similar to the following examples.)

1. How do I check that the drivers for the DWL-G550 are installed properly?

- Go to **Start > My Computer > Properties**.



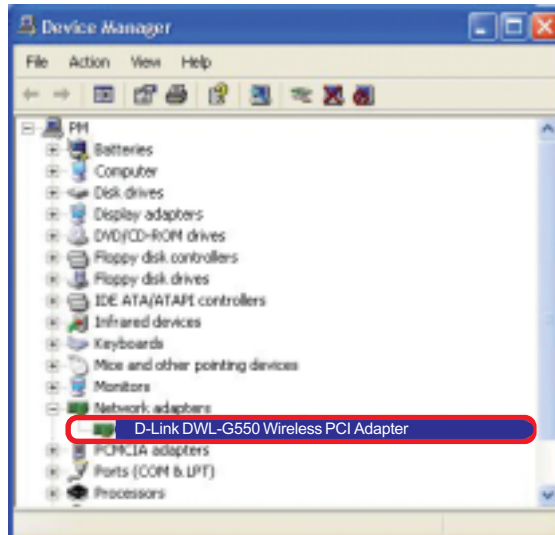
- Select the **Hardware Tab**.



- Click **Device Manager**.

Troubleshooting (continued)

- Double-click on **Network Adapters**.
- Right-click on **D-Link DWL-G550 Wireless PCI Adapter**.
- Select **Properties** to check that the drivers are installed properly.



- Look under **Device status** to check that the device is working properly.



- Click **OK**.

Troubleshooting (continued)

2. Why can't I connect to the access point or the wireless router?

- Make sure that the SSID on the DWL-G550 Wireless G PCI Adapter is exactly the same as the SSID on the access point or wireless router.
- Move the DWL-G550 and the access point or wireless router into the same room and then test the wireless connection.
- Disable all security settings. (WEP, MAC address control, AES).
- Make sure that the access point/router is not set to a different frequency.
- Turn off your access point and the computer with the DWL-G550. Turn on the access point, and then turn on the computer with the DWL-G550.
- Refresh the DWL-G550 Utility.

3. Why aren't the Power and Link lights on?

- Check to see if the DWL-G550 Wireless G PCI Adapter is firmly inserted into the PCI slot of your laptop computer.

4. I forgot my Encryption key. What should I do?

- Reset the access point to its factory default settings and restore the DWL-G510 Wireless G PCI Adapter to the factory default settings.

5. What should I do when the computer does not recognize the DWL-G550 Wireless G PCI Adapter?

- Make sure that the DWL-G550 Wireless G PCI Adapter is properly seated in the computer's PCI slot.
- If Windows does not detect the hardware upon insertion of the adapter, make sure to completely remove drivers that were previously loaded. To remove the drivers, do the following:

Troubleshooting (continued)

- A. Under **Tools**> select **Folder Options...**> select **View** > under **Hidden files and folders** > select **Show hidden files and folders**.
- B. Uncheck **Hide extension for known file types** > click on **Apply**.
- C. Search for previously loaded driver files. Remove these files from the **INF** and **SYSTEM32** (DRIVERS) folders in the Windows directory. Note: Windows XP and Windows 2000 will rename **.inf** files that have not received WHQL certification into **oem.inf** files (e.g., **oem1.inf**.)

6. What should I do when the computer with the DWL-G550 installed is unable to connect to the wireless network and/or the Internet?

- Check that the LED indicators for the broadband modem are indicating normal activity. If not, there may be a problem with the broadband connection.
- Check that the LED indicators on the wireless router are functioning properly. If not, check that the AC power and Ethernet cables are firmly connected.
- Check that the IP address, subnet mask, gateway, and DNS settings are correctly entered for the network.
- In **Infrastructure** mode, make sure the same **Service Set Identifier (SSID)** is specified on the settings for the wireless clients and access points. The **SSID** factory default setting for most D-Link products is **default**. (Double-click on the WLAN icon in the taskbar. The **Link Info** screen will display the SSID setting.)
- In **Ad-Hoc** mode, both wireless clients will need to have the same **SSID**. Please note that it might be necessary to set up one client to establish a **BSS (Basic Service Set)** and wait briefly before setting up other clients. This prevents several clients from trying to establish a **BSS** at the same time, which can result in multiple singular **BSSs** being established, rather than a single **BSS** with multiple clients associated to it.

Troubleshooting (continued)

- Check that the **Network Connection** for the wireless client is configured properly. Select **AP (Infrastructure)** when connecting to an access point and select **Ad-Hoc mode** when connecting without an access point. Double-click on the **WLAN icon** in the taskbar > click on **Configuration** to change the settings for the wireless adapter.
- If **Security** is enabled, make sure that the correct encryption keys are entered on both the DWL-G550 and the access point. Double-click on the **WLAN** icon in the taskbar > click **Encryption**. Check to see that the key selected is set to the same key as other devices on the network.

7. How can I troubleshoot distance issues using the DWL-G550?

- Move the DWL-G550 and the access point or wireless router into the same room and then test the wireless connection.
- Change the channel of the access point.
- Move devices within the line of sight.

Technical Specifications

Standards

- IEEE 802.11g
- IEEE 802.11
- IEEE 802.11b

Temperature

- Operating: 0°C to 55°C (32°F to 131°F)
- Storage: -20°C to 65°C (-4°F to 149°F)

Humidity:

- 5%-95% maximum, non-condensing

Antenna Type:

- Diversity patch antenna with 5dBi gain (max.)

PCI Standard:

- PCI 2.2

Security:

- 64-,128-bit WEP Encryption

Physical Dimensions:

- L = 4.64 inches (114.3mm)
- W = 2.13 inches (54mm)
- H = 0.34 inches (8.7mm)

Weight:

- 0.12 lb. (55 grams)

Warranty:

- 3 years

Technical Specifications (continued)

Data Modulation Type:

- DBPSK, DQPSK, CCK and OFDM (BPSK/QPSK/16-QAM/64-QAM)

Power:

- 3.3 Volt \pm 5%

Power Consumption:

- 802.11g: TX 550mA, RX 330mA, Standby 300mA
- 802.11b: TX 580mA, RX 350mA, Standby 300mA

Channels:

- 1-11 channels (North America)

Regulation Compliant:

- Wireless: Wi-Fi
- US: FCC part 15 class B, Sec. 15.247, 15.109

Sensitivity for 802.11b:

- 11Mbps (CCK): -84dBm
- 5.5Mbps (CCK): -86dBm
- 2Mbps (DQPSK): -88dBm
- 1Mbps (DBPSK): -89dBm
- typically @PER <8% packet size 1024 and @25°

Sensitivity for 802.11g:

- 54Mbps (OFDM): -69dbm
- 48Mbps (OFDM): -70dbm
- 36Mbps (OFDM): -74dbm
- 24Mbps (OFDM): -77dbm
- 12Mbps (OFDM): -83dbm
- 6Mbps (OFDM): -85dbm
- typically @PER <8% packet size 1024 and @25°

Configuration:

- Plug & Play setup and installation

Network:

- Auto-switch to use 802.11g or 802.11b mode

Technical Specifications (continued)

Data Rates:

With Automatic Fallback

- 54Mbps; 48Mbps; 36Mbps; 24Mbps; 18Mbps; 12Mbps; 11Mbps; 9Mbps; 6Mbps; 5.5Mbps; 2Mbps; 1Mbps

Frequency Range:

- 2.4GHz to 2.462GHz

Range:*

- Indoors: Up to 328 feet (100 meters)

Modulation Technology:

- Orthogonal Frequency Division Multiplexing (OFDM)

Transmitter Output Power:

- 19dBm \pm 2dB

*Environmental factors may adversely affect range.

Technical Support

You can find software updates and user documentation on the D-Link website.

D-Link provides free technical support for customers within the United States and within Canada for the duration of the warranty period on this product.

U.S. and Canadian customers can contact D-Link technical support through our website, or by phone.

Tech Support for customers within the United States:

D-Link Technical Support over the Telephone:

(877) 453-5465

24 hours a day, seven days a week.

D-Link Technical Support over the Internet:

<http://support.dlink.com>

[email:support@dlink.com](mailto:support@dlink.com)

Tech Support for customers within Canada:

D-Link Technical Support over the Telephone:

(800) 361-5265

Monday to Friday 7:30am to 12:00am EST

D-Link Technical Support over the Internet:

<http://support.dlink.ca>

[email:support@dlink.ca](mailto:support@dlink.ca)

Warranty and Registration

(USA only)

Subject to the terms and conditions set forth herein, D-Link Systems, Inc. ("D-Link") provides this Limited warranty for its product only to the person or entity that originally purchased the product from:

- D-Link or its authorized reseller or distributor and
- Products purchased and delivered within the fifty states of the United States, the District of Columbia, U.S. Possessions or Protectorates, U.S. Military Installations, addresses with an APO or FPO.

Limited Warranty: D-Link warrants that the hardware portion of the D-Link products described below will be free from material defects in workmanship and materials from the date of original retail purchase of the product, for the period set forth below applicable to the product type ("Warranty Period"), except as otherwise stated herein.

3-Year Limited Warranty for the Product(s) is defined as follows:

- Hardware (excluding power supplies and fans) Three (3) Years
- Power Supplies and Fans One (1) Year
- Spare parts and spare kits Ninety (90) days

D-Link's sole obligation shall be to repair or replace the defective Hardware during the Warranty Period at no charge to the original owner or to refund at D-Link's sole discretion. Such repair or replacement will be rendered by D-Link at an Authorized D-Link Service Office. The replacement Hardware need not be new or have an identical make, model or part. D-Link may in its sole discretion replace the defective Hardware (or any part thereof) with any reconditioned product that D-Link reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware. Repaired or replacement Hardware will be warranted for the remainder of the original Warranty Period from the date of original retail purchase. If a material defect is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to repair or replace the defective Hardware, the price paid by the original purchaser for the defective Hardware will be refunded by D-Link upon return to D-Link of the defective Hardware. All Hardware (or part thereof) that is replaced by D-Link, or for which the purchase price is refunded, shall become the property of D-Link upon replacement or refund.

Limited Software Warranty: D-Link warrants that the software portion of the product ("Software") will substantially conform to D-Link's then current functional specifications for the Software, as set forth in the applicable documentation, from the date of original retail purchase of the Software for a period of ninety (90) days ("Warranty Period"), provided that the Software is properly installed on approved hardware and operated as contemplated in its documentation. D-Link further warrants that, during the Warranty Period, the magnetic media on which D-Link delivers the Software will be free of physical defects. D-Link's sole obligation shall be to replace the non-conforming Software (or defective media) with software that substantially conforms to D-Link's functional specifications for the Software or to refund at D-Link's sole discretion. Except as otherwise agreed by D-Link in writing, the replacement Software is provided only to the original licensee, and is subject to the terms and conditions of the license granted by D-Link for the Software. Software will be warranted for the remainder of the original Warranty Period from the date of original retail purchase. If a material non-conformance is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to replace the non-conforming Software, the price paid by the original licensee for the non-conforming Software will be refunded by D-Link; provided that the non-conforming Software (and all copies thereof) is first returned to D-Link. The license granted respecting any Software for which a refund is given automatically terminates.

Non-Applicability of Warranty: The Limited Warranty provided hereunder for hardware and software of D-Link's products will not be applied to and does not cover any refurbished product and any product purchased through the inventory clearance or liquidation sale or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold "As-Is" without any warranty whatsoever including, without limitation, the Limited Warranty as described herein, notwithstanding anything stated herein to the contrary.

Submitting A Claim: The customer shall return the product to the original purchase point based on its return policy. In case the return policy period has expired and the product is within warranty, the customer shall submit a claim to D-Link as outlined below:

- The customer must submit with the product as part of the claim a written description of the Hardware defect or Software nonconformance in sufficient detail to allow D-Link to confirm the same.
- The original product owner must obtain a Return Material Authorization (“RMA”) number from the Authorized D-Link Service Office and, if requested, provide written proof of purchase of the product (such as a copy of the dated purchase invoice for the product) before the warranty service is provided.
- After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. Do not include any manuals or accessories in the shipping package. D-Link will only replace the defective portion of the Product and will not ship back any accessories.
- The customer is responsible for all in-bound shipping charges to D-Link. No Cash on Delivery (“COD”) is allowed. Products sent COD will either be rejected by D-Link or become the property of D-Link. Products shall be fully insured by the customer. D-Link will not be held responsible for any packages that are lost in transit to D-Link. The repaired or replaced packages will be shipped to the customer via UPS Ground or any common carrier selected by D-Link, with shipping charges prepaid. Expedited shipping is available if shipping charges are prepaid by the customer and upon request.
- Return Merchandise Ship-To Address
USA: 17595 Mt. Herrmann, Fountain Valley, CA 92708-4160
Canada: 2180 Winston Park Drive, Oakville, ON, L6H 5W1 (Visit <http://www.dlink.ca> for detailed warranty information within Canada)

D-Link may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay D-Link’s reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by D-Link not to be defective or non-conforming.

What Is Not Covered: This limited warranty provided by D-Link does not cover: Products, if in D-Link’s judgment, have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs; Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; Any hardware, software, firmware or other products or services provided by anyone other than D-Link; Products that have been purchased from inventory clearance or liquidation sales or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product. Repair by anyone other than D-Link or an Authorized D-Link Service Office will void this Warranty.

Disclaimer of Other Warranties: EXCEPT FOR THE LIMITED WARRANTY SPECIFIED HEREIN, THE PRODUCT IS PROVIDED “AS-IS” WITHOUT ANY WARRANTY OF ANY KIND WHATSOEVER INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE A PRODUCT IS SOLD, THE DURATION OF SUCH IMPLIED WARRANTY SHALL BE LIMITED TO NINETY (90) DAYS. EXCEPT AS EXPRESSLY COVERED UNDER THE LIMITED WARRANTY PROVIDED HEREIN, THE ENTIRE RISK AS TO THE QUALITY, SELECTION AND PERFORMANCE OF THE PRODUCT IS WITH THE PURCHASER OF THE PRODUCT.

Limitation of Liability: TO THE MAXIMUM EXTENT PERMITTED BY LAW, D-LINK IS NOT LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY CHARACTER, WHETHER DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, LOSS OF REVENUE OR PROFIT, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, FAILURE OF OTHER EQUIPMENT OR COMPUTER PROGRAMS TO WHICH D-LINK’S PRODUCT IS CONNECTED WITH, LOSS OF INFORMATION OR DATA CONTAINED IN, STORED ON, OR INTEGRATED WITH ANY PRODUCT RETURNED TO D-LINK FOR WARRANTY SERVICE) RESULTING FROM THE USE OF THE PRODUCT, RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY, EVEN IF D-LINK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE SOLE REMEDY FOR A BREACH OF THE FOREGOING LIMITED WARRANTY IS REPAIR, REPLACEMENT OR REFUND OF THE DEFECTIVE OR NON-CONFORMING PRODUCT. THE MAXIMUM

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Governing Law: This Limited Warranty shall be governed by the laws of the State of California. Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the foregoing limitations and exclusions may not apply. This limited warranty provides specific legal rights and the product owner may also have other rights which vary from state to state.

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CE Mark Warning: This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

FCC Statement: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

For detailed warranty outside the United States, please contact corresponding local D-Link office.

FCC Caution:

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment; such modifications could void the user's authority to operate the equipment.

- (1) To comply with FCC RF exposure compliance requirements, a separation distance of at least 20 cm must be maintained between the antenna of this device and all persons.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Register your D-Link product online at <http://support.dlink.com/register/>

(09/24/2004)