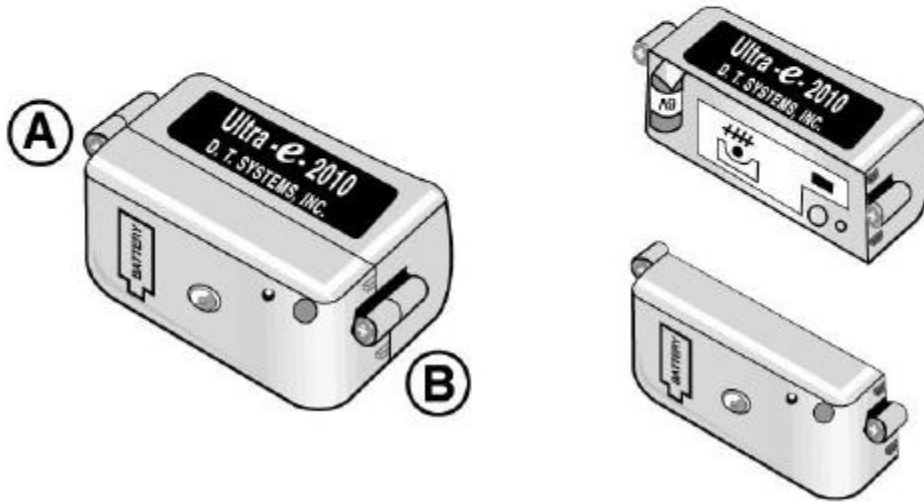


## How to Change Battery - Collar

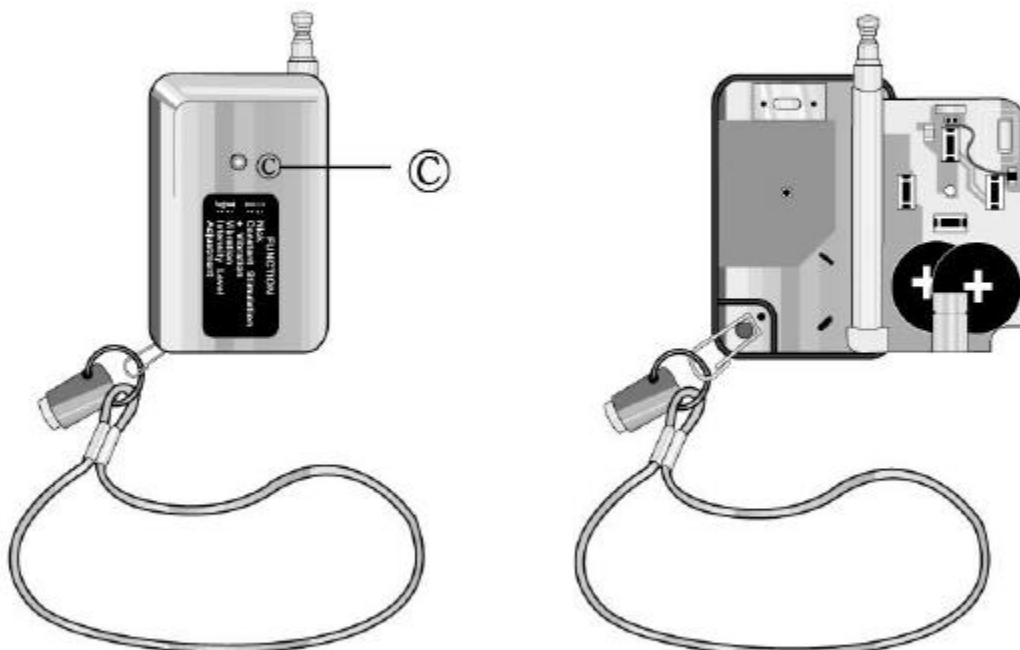
- Step 1 : Unscrew (A) and (B)
- Step 2 : Replace 6 Volt alkaline battery or Lithium battery as shown below

Note : Watch “+” “—” while installing. If battery is installed backward it may cause the unit to operate in Vibration mode only.



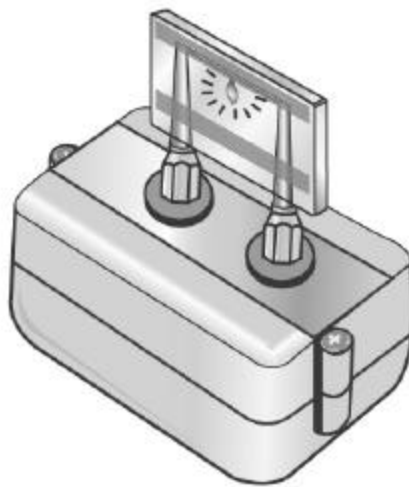
## How to Change Batteries - Transmitter

- Step 1 : Unscrew (C)
- Step 2: Replace two 3 Volt watch style batteries as shown below.



## How to Test Your Collar

- A) Place the test lamp on the electrodes of receiver(as shown below)
- B) Set the stimulation level 4 or 5
- C) Push Button II
- D) A red light on the test light should light up and the unit will either vibrate or sound a "Beep".



## Trouble Shooting Questions and Answers

- 1) Q : My Collar's range is not as far as when I first bought unit.  
A : (a) Test batteries. They may be low.  
(b) Fully extend transmitter antenna.
- 2) Q : All of a sudden, "Nick" (momentary stimulation) works like continuous stimulation.  
A : This indicates low battery in receiver unit. You may continue to use this unit until it stop working.
- 3) Q : The unit is not working after I replaced the battery.  
A : You might have installed the batteries incorrectly. Re-read the section of this manual on "How to Change the Battery" very carefully and try again.

- 4) Q : When I hold the Magnet to the Ⓜ to turn the unit on it emits a continuous string of quick beeps.  
A : This indicates that the battery is almost dead. Simply replace the battery.
- 5) Q : The LED Lights on my Transmitter and Collar/Receiver have gotten very dim.  
A : This indicates a low batteries. You may continue to use the unit until it stops working.
- 6) Q : My Transmitter LED lights when any button on the transmitter is pushed, and the collar LED is blinking(indicating the unit is ON), but the unit is not working.  
A : The transmitter and collar ID are not in synch.  
Try the following procedure to restore...

1. Turn the collar ON by touching the magnet to the Ⓜ mark on the collar. You should hear a long “beep” followed by a series of short “beeps” which indicate the current level of intensity(i.e. 5 beeps indicates the unit is on intensity level 5). **DO NOT MOVE THE MAGNET.**
2. Keep the Magnet on the Ⓜ mark until you hear 3 beeps from the collar.
3. Now push one of the buttons on the Transmitter(it does not matter which button you push).
4. You should now hear a series of 5 beeps.
5. Release the Magnet from the Ⓜ mark.
6. Then turn off the collar unit.
7. In order to test that the transmitter and collar ID are in synch, turn on the collar unit again.
8. If the unit is still not working repeat steps 1-7.

## **Important Notice - Read Before Using Collar**

- To prevent accidental stimulation never touch the metal electrode when handling the collar.
- To minimize accidental stimulation to the dog never leave your dog unattended while wearing an electronic device.
- Never allow anyone to handle or use your collar on a dog unless they have fully read and understand this manual.  
Proper use of the collar is extremely important.
- Allows check with your veterinarian to assure that your dog has no physical health problems or genetic defects which would make the use of an electronic training device unsafe.
- If you have never used an electronic training device before, consult a professional trainer, read books or watch videos on training with electronic devices to assure that you fully understand the proper use of and correct training methods to use with your new electronic collar.
- For best results, always train at the lowest possible stimulation level that will make the correction in your dog's behavior. This level may change different training situations, and from dog to dog.
- This is an authorized training device to help correct and change unwanted behavior in dogs and other domestic animals. Any other unauthorized use is prohibited.
- Our electronic training devices, when used correctly, are very humane and effective. They can help train obedience and build a positive bond between a dog owner and their dog.
- If you have any questions in regards to our products, please contact our Customer Service department.(See last page for address and phone number information).

## Warranty and Repair

The **Ultra-e™** training collars have a One Year Parts and Labor Warranty, effective from the original date of purchase. (A copy of the original sales receipt is required to validate the date of purchase.)

### **NOTE :**

**Ultra-e™** batteries are replaceable/disposable and are not covered under warranty.

Damage by user, abuse or loss of parts, and attempted repair damage by the user or his agent is not covered by warranty. All repairs, whether warranted or not, should be sent to the address on the last page of this manual.

## FCC ID

A. FCC ID : PNSULTRA2000TX  
PNSULTRA2000RX  
for model **Ultra-e**-2010, 2020, 2030

B. FCC ID : PNSULTRA2001TX  
PNSULTRA2001RX  
for model **Ultra-e**-2040

**Caution :** Any changes or modification in construction of this device which are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



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