### EXHIBIT C

User Manual

#### **FEATURES**

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Your RadioShack ET-1115/1116 9-Memory 900-MHz Cordiess Telephone uses the 900 MHz band which means less interference, clearer sound, and greater range than 46/49 MHz cordless telephones. Its cordiess operation lets you make or answer calls just about anywhere in your home or office.

And, its headset jack means you can connect an optional headset for hands-free convenience while you use the phone.

The ET-1115/1116's teatures include:

900 MHz Operation — provides better sound and less interference than many other cordless phones.

20 Channels — automatically selects a clear channel when you make or answer a call. You can also manually change channels during a call.

Super CCT Noise-Reduction Circuitry
— gives you sound clarity comparable to that of a corded phone.

Security Access-Protection Code—automatically prevents other cordless phone users from using your phone line while the handset is off the base.

COM-LOK® — ensures that other cordless phone users cannot use your phone line when the handset is on the base. Redial — lets you quickly redial the last number dialed.

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9-Number Memory Dialing — lets you store up to 9 numbers in memory for easy dialing.

Page — lets you send a paging signal from the base to the handset to page someone or locate the handset if you misplace it.

Flash — sends an electronic switchhook signal for use with special phone services, such as Call Walting.

Mute — prevents the person on the phone from hearing your conversation with someone in the room.

Volume Control — lets you adjust the volume you hear through the handset.

Tone/Pulse Dialing — lets you use your phone with touch-tone or pulse service.

Quick Talk — lets you answer a call by just lifting the handset from the base.

Detachable Belt Clip — lets you hang the handset on your belt for easy portability.

Headset Jack — lets you connect an optional headset (such as RadioShack Cat. No. 43-195) for hands-free convenience while you use the phone.

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Hearing-Aid Compatibility — lets you use your phone with hearing aids that have a T (telephone) switch.

This telephone has been tested and found to comply with all applicable UL and FCC standards.

Your telephone operates on standard radio frequencies as ailocated by the FCC. Even though the security access-protection code prevents unauthorized use of your phone line, it is possible for other radio units operating on similar frequencies within a certain area to unintentionally intercept your conversations and/or cause interference. This lack of privacy can occur with any cordless phone.

Important Note: Cordless phones such as this one require AC power to operate. When the AC power is off, you cannot dial out or receive incoming calls using your phone. To be safe, you should also have a phone that does not need AC power to operate (not a cordless phone) so you can still make and receive calls if there is an AC power failure.

We recommend you record your phone's serial number here. The number is on the bottom of the base.

Serial Number: \_\_\_\_\_

WARNING: To reduce the risk of fire or shock hazard, do not expose this product to rain or moisture.



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#### CAUTION

RISK OF BLECTRIC SHOCK DC NOT OREN,



CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER OR BACK, NO USER-SERVICE-ABLE PARTS INSIDE, REFER SERVIC-ING TO QUALIFIED PERSONNEL.



This symbol is intended in elert you to the presence of uninsulated dangerous voltage within the product's enclosure that might be of sufficient magnitude to constitute a risk of electric shock. Do not open the product's case.



This symbol is intended to inform you that important operating and maintenance instructions are included in the literature accompanying this product,











### READ THIS BEFORE INSTALLATION

Each device that you connect to the phone line draws power from the phone line. We refer to this power draw as the device's ringer equivalence number, or REN. The REN is on the bottom of the base.

If you are using more than one phone or other device on the line, add up all the RENs. If the total is more than five, your phones might not ring. In rural areas, a total REN of three might impair ringer operation. If ringer operation is impaired, remove a device from the line.

#### FCC STATEMENT

This telephone complies with Part 68 of FCC Rules. You must, upon request, provide the FCC Registration Number and the REN to your phone company. These numbers are located on the bottom of the base.

Note: You must not connect your phone to any of the following:

- · coin-operated systems
- · party-line systems
- most electronic key phone systems











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#### PREPARATION

#### SELECTING A LOCATION

You can place the phone on a desk top or table, mount it on a standard wall plate, or mount it directly on a wall. Select a location that is:

- · near an AC outlet
- · near a telephone line jack
- · out of the way of normal activities
- away from electrical machinery, electrical appliances, metal walls or filling cabinets, wireless intercoms, alarms, and room monitors
- · away from other cordless phones

The base's location affects the handset's range. If you have a choice of several locations, try each to see which provides the best performance.

Caution: The supplied RadioShack AC adapter was designed specifically for your ET-1115/1118. Use only the supplied adapter.

#### Notes:

- Your telephone connects directly to a modular telephone line jack. If your phone line jack is not a modular jack, you can update the wiring yourself, using jacks and adapters available at your local RadioShack store. Or, you can let the phone company update the wiring for you.
- The USOC number of the jack to be installed is RJ11C (RJ11W If you want to mount it on a wall plate).

### PLACING THE BASE ON A DESK TOP

Follow these steps when you place the base on a desk, shelf, or table.

 Plug one end of the supplied long modular cord into LINE jack on the back of the base.

Insert the supplied power adapter's barrel plug into the DC 12V jack on the back of the base.

 Route the adapter's cord through the strain relief slot on top of the base.



4 Plug the adapter into a standard AC outlet

# MOUNTING THE BASE ON A WALL PLATE

- 1. Plug one end of the supplied long modular cord into LINE jack on the back of the base.
- 5. Plug the modular cord's other end into a modular phone line jack.
- Insert the supplied power adapter's barrel plug into the DC 12V jack on the back of the base:

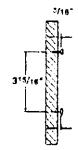
- 6. Lift the base's antenna to a vertical position.
- Route the modular cord through the groove on the bottom of the base and the adapter cord through the strain relief slot on top of the base.

Plug the adapter into a standard AC outlet.

# MOUNTING THE BASE DIRECTLY ON THE WALL

For this mounting method, you need two flat-hoad screws (not supplied) with heads that fit into the keyhole slots on the mounting bracket.

Plug the short modular cord's other end into the wall plate jack, then align the base's keyhole slcts with the wall plate studs and slide the base downward to secure it. Drill two holes 3'5/in inches (100 mm) apart.
Then thread a screw into each hole, letting the heads extend about 3/is inch (5 mm) from the wall.



Plug one end of the supplied long modular cord into LINE jack on the back of the base.

 nsert the supplied power adapter's barrel plug into the DC 12V jack on the back of the base. #

Lift the base's antenna to a vertical position.

> Route the adapter's cord through the strain relief slot on top of the base.

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Align the keyhole slots with the mounting screws and slide the base downward to secure it.

# CONNECTING AND CHARGING THE BATTERY PACK

The ET-1115/1116 comes with a rechargeable nickel-cadmium battery pack in the handset but not connected. Before using your phone, you must connect the battery pack and then charge it for about 24 hours.

1. Press down and slide off the compartment cover as shown.



Plug the adapter into a standard AC outlet.

 Snap the battery (with the charge contacts facing down) into the battery compartment.
 Replace the battery case cover by sliding it on its track up over the battery case until it, snaps in place

7. Plug the modular cord into a modular phone line jack.

NOTE: Charge your handset batteries a full 14 hours before using your coraless telephone for the first time. Carefully follow the instructions in your user's manual fir proper installation of your new cordless telephone.

8. Lift the base's antenna to a vertical position.

3. Replace the cover.

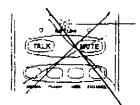


4. To charge the battery pack, simply place the handset on the base. The CHARGE indicator on the base lights.

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Recharge the battery pack when the LOW BATT indicator flashes.

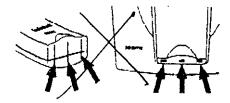


BATT LOW Indicator

#### Notes:

 If the CHARGE indicator does not light when you place the handset on the base, be sure the battery pack and AC adapter are correctly and securely connected.

Also, check the charging contacts on the handset and the base. If the contacts are dirty or tarnished. clean them with a pencil eraser.



. When you first use the phone after charging or recharging the battery pack, the phone might not work and

- you might hear an error tone. If this happens, roturn the handset to the base for a few seconds.
- About once a month, fully discharge the battery pack by keeping the WOJ and the base until the LOW BATT indicator flashes. Otherwise, the battery pack loses its ability to fully recharge.
- If the LOW BATT indicator does not light but the phone does not work, recharge the battery pack. (The battery power might be too low to light the indicator.)
- If the battery pack becomes weak during a call, the LOW BATT indicator flashes, and you hear three beeps every 30 seconds. Recharge the battery back---
- If the battery pack gets completely. discharged or the base loses power while the handset is away from it, the security access-protection code needs to be reset. To reset the security code, piace the handset on the base. If it was the handset that lost power, leave the handset on the base to charge the battery pack.
- The supplied battery pack should last for about a year. When the battery pack loses its ability to fully recharge, order a replacement batpack from your local RadioShack store (see "Replacing the Battery Pack" on Page 20).

### SETTING THE DIALING MODE

Set T/P (Tone/Pulse) on the back of the base for the type of service you have. If you are not sure which type you have, do this test.

1. Set T/P to T.

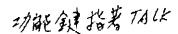
### TURNING THE RINGER ON/OFF

You can turn the ET-1115/1116's ringer on and off. Set RINGER on the side of the handset to ON to hear an incoming call or a page from the base. Set RINGER to OFF to silence the ringer.

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国解对既鍵指著 RINGER ON/OFF

Lift the handset, press TALK, and listen for the dial tone.



Note: With the ringer off, you can still make or receive calls using this cordless phone. Telephones on the same line still ring when there is an incoming call.

3. Press any number other than 0.

Note: If your phone system requires that you dial an access code (9, for example) before you dial an outside number, do not press the access code either.

If the dial tone stops, you have touch-tone service. Leave T/P set to T.

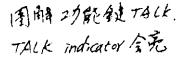
If the dial tone continues, you have pulse service. Set T/P to P.

### MAKING AND RECEIVING CALLS

To make a call, simply lift the handset and press TALK. When you hear the dial tone, dial the desired phone number or memory number (see "Memory Dialing" on Page 14).



To answer a call if the handset is on the base, simply lift the handset and begin your conversation. Or, if the handset is away from the base, press TALK. The TALK indicator on the handset lights.



To end a call, place the handset on the base or press TALK. The TALK indicator turns off.

Note: If you press TALK to hang up the phone and the phone does not disconnect, move closer to the base and press TALK again or place the handset on the base.

### SELECTING THE CHANNEL

The ET-1115/1116 scans 20 channels (frequency pairs used between the base and the handset) and automatically selects a clear channel each time you make or receive a call.

If you hear other conversations or excessive noise during a call, press CH to select a different channel. The TALK indicator blinks while your phone searches for a clear channel.

Note: If the handset is too far from the base, the channel might not change. Move closer to the base and try again.

#### **USING MUTE**

The MUTE button on the handset lets you talk to someone else in the room without the person on the other end of the phone line hearing your conversation.

Press MUTE during the call. The MUTE indicator on the handset lights steadily.

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Press MUTE again to resume your phone conversation. The MUTE indicator turns off.

#### SETTING THE HANDSET'S VOLUME

You can select one of three different volume settings (soft, normal, loud) by repeatedly pressing VOLUME ▲ for ▼ during a call.

Note: Every time you press VOLUME ▲ or ▼, the ET-1115/1116 beeps, except when it is already at the loudest or softest volume level.

#### **USING REDIAL**

To quickly redial the last number dialed, press TALK. Then when you hear the dial lone, simply press REDIAL.

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TALK indicator 全元

#### Notes:

- The redlal memory holds up to 18 digits, so you can redlal longdistance as well as local numbers,
- The redial memory also holds pause entries. See "Entering a Pause" on Page 15.
- The radial memory does not store a flash entry or any digits you press after FLASH (see "Using Flash").

#### **USING FLASH**

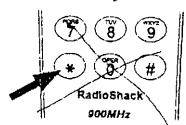
FLASH performs the electronic equivalent of a switchhook operation for special services, such as Call Waiting. For example, if you have Call Waiting, press FLASH to answer an incoming call without disconnecting the current call. Press FLASH again to return to the first call.

Note: If you do not have any special phone services, pressing FLASH might disconnect the current call.

### USING TONE SERVICES ON A PULSE LINE

Some special services, such as bankby-phone, require tone signals. If you have pulse service, you can still use these special tone services by following these steps.

- 1. Ba sure T/P is set to P.
- 2. Dial the service's main number.
- When the service answers, press
   Any additional numbers you dial are sent as ione signals.



 After you complete the call, return the handset to the base or press TALK. The phone automatically resets to the pulse mode.

#### **USING PAGE**

To page the person who has the handset or to locate the handset when the phone is not in use, press PAGE on the base. The handset beeps three times. If you hold down PAGE for 2—3 seconds, the handset beeps for 3 minutes to give you time to locate the handset.

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To stop it from beeping before it automatically stops, press TALK.

#### **MEMORY DIALING**

You can store up to 9 numbers in memory, then dial a stored number by pressing a one-digit memory location number.

Each number you store can be up to 16 digits long.

### Storing a Number in Memory

Notes:

 An error tone sounds and the phone exits the programming mode if you walt more than 30 seconds between each keypress\_or enter more than 16 digits.

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- To keep your accounts secure, we recommend you do not store your personal access code for services such as bank-by-phone in a memory location.
- Press MEM. The TALK indicator billnks.

Enter the number and any tone and pause entries (see "Entering a Pause").

Note: Each tone or pulse entry uses one digit of memory.

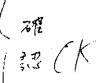
 Press MEM again, then enter the memory location number (1-9) where you want to store the number. A tone sounds to indicate that the number is stored.

To replace a stored number, simply store a new number in its place.

To clear a memory location (leaving it empty), simply skip Step 2 and select the memory location you want to clear in Step 3.

#### **Entering a Pause**

In some telephone systems, you must dial an access code (8, for example) and wait for a second dial tone before you can dial an outside number. You can store the access code with the phone number. However, you should also store a pause after the access code to allow the outside line time to connect. To do so, press REDIAL. Each press enters a 2-second pause. For a longer pause, press REDIAL additional times.



#### Dialing a Memory Number

To dial a number stored in memory, press TALK. The TALK indicator lights.

When you hear a dial tone, simply press MEM and enter the memory location number for the number you want to dial.

#### Chain-Dialing Service Numbers

For quick recall of numbers for special services (such as alternate long distance or bank by phone), store each group of numbers in its own memory location.

When calling special services (such as alternate long distance or bank by phone), dial the service's main number first. Then, at the appropriate place in the call, press MEM and the number for the location where the additional information is stored.

### Testing Stored Emergency Numbers

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If you store an emergency service's number (police department, fire department, ambulance) and you choose to test the stored number, make the test call during the late evening or early morning hours to avoid peak demand periods. Also, remain on the line to explain the reason for your call.

#### **USING A HEADSET**

You can make or answer calls with hands-free convenience using an optional headset that has a 3/32-inch (2.5 mm) plug. We recommend RadioShack Cat. No. 43-195.

Follow these steps to use a headset.

Insert the headset's plug into the 
jack on the top of the handset.

- Place the headset on your head with the earpiece over either ear and adjust the microphone boom until it is about even with your chin.
- 3. Hang the belt clip on your belt,
- Make or receive calls as you would normally.

#### Notes:

- Connecting a headset disconnects the handset's earpiece and microphone.
- If you place the handset on the base to recharge it while the headset is connected, be sure the handset seats properly.

### REMOVING THE BELT CLIP

The belt clip on the back of the handset lets you hang on the belt for easy portability. If you want to remove the belt clip from the back of the handset, press and slide down the belt clip. Then slide up the supplied latch on the back of the handset.

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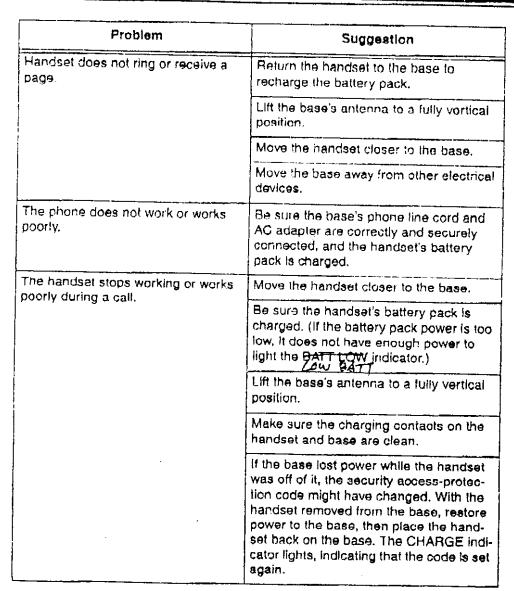
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### TROUBLESHOOTING

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We do not expect you to have any problems with your phone, but if you do, the following suggestions might help.

Problem	Suggestion
Low volume or unusual sounds.	Someone has picked up arrother phone on the same line. Hang up the other phone.
Severe noise interference.	Press cH to change the channel.
	Keep the handset away from computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances.
	Move to another location or turn off the source of interference.
The phone cannot be operated at a useful distance from the base because the signal becomes weak or noisy (the handset's range has decreased).	Lift the base's antenna to a fully vertical position.
	Be sure neither the handset's or base's antenna is touching a metal surface.
	Return the handset to the base to recharge the battery pack.
The handset battery does not charge.	Check the charging contacts on the handset and base. If they are dirty, clean them with a pencil eraser.
	Be sure the battery pack is connected correctly.



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If you still have problems, disconnect the phone. If other phones on the same line work properly, the fault is in this phone or its installation. If you cannot find the problem, take your ET-1115/1116 to your local RadioShack store for assistance.

### CARE AND MAINTENANCE

Your ET-1115/1116 9-Memory 900-MHz Cordless Telephone is an example of superior design and craftsmanship. The following suggestions will help you care for your cordless telephone so you can enjoy it for years.



Keep the phone dry. If it gets wet, wipe it dry Immediately. Liquids might contain minerals that can corrode the electronic circuits.



Handle the phone gently and carefully. Dropping it can damage circuit boards and cases and can cause the phone to work improperly.



Use and store the phone only in normal temperature environments. Temperature extremes can shorten the life of electronic devices and distort or melt plastic parts.



Keep the phone away from dust and dirt, which can cause premature wear of parts.



Wipe the phone with a damp cloth occasionally to keep it looking new. Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the phone.

Modifying or tampering with the phone's internal components can cause a malfunction and might invalidate your phone's warranty and void your FCC authorization to operate it. If your phone is not performing as it should, take it to your local RadioShack store for assistance. If the trouble is affecting the phone lines, the phone company might ask you to disconnect your phone until you have resolved the problem.



# REPLACING THE BATTERY PACK

If you follow the Instructions in "Connecting and Charging the Battery Pack" on Page 11, the battery pack should last about one year. If the battery does not hold a charge for more than 2 hours after an overnight charge, replace the battery with a new 3.6 volt, 600 milliamp battery pack with a connector that fits the socket in the battery compartment. You can order a replacement battery pack through your local RadioShack store.

Install the new battery pack as described below, then charge the battery pack for about 24 hours (see "Connecting and Charging the Battery Pack" on Page 11).

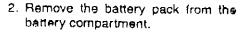
Note: To avoid losing numbers stored in memory, try to install and begin charging the new battery pack within 3 migutes.

1. Press down and slide off the cover.

#### Cautions:

- You must use a replacement battery pack of the same size and type.
- Do not dispose of the battery pack in a fire because it might explode.
- Do not open or mutilate the battery pack,
- Be careful not to short the battery pack by touching it with conducting materials, such as rings, bracelets, and keys. The battery pack or conductor might overheat and burn.

If you have trouble replacing the battery pack, take the phone to your local RadioShack store for assistance.



- Install the new battery pack into the compartment.
- 4. Replace the cover.

Important: This product contains a rechargeable nickel cadmium battery pack. At the end of the battery pack's useful life, it must be recycled or disposed of properly. Contact your local, county, or state hazardous waste management authorities for information on recycling or disposal programs in your area. Some options that might be available are: municipal curb-side collection, drop-off boxes at retailers such as your local RadioShack store, recycling collection centers, and mail-back programs.

### THE FCC WANTS YOU TO KNOW

In the unlikely event that your phone causes problems on the phone line, the phone company can temperarily discontinue your service. If this happens, the phone company attempts to notify you in advance. If advance notice is not practical, the phone company notifies you as soon as possible and advises you of your right to file a complaint with the FCC.

Also, the phone company can make changes to its lines, equipment, operations, or procedures that could affect the operation of this telephone. The telephone company notifies you of these changes in advance, so you can take the necessary steps to prevent interruption of your telephone service.

Your phone might cause TV or radio interference even when it is operating properly. To determine whether your phone is causing the interference, turn off your phone. If the Interference goes away, your phone is causing the interference ence. Try to eliminate the interference by:

- Moving your phone away from the receiver
- Connecting your phone to an AC outlet that is on a different electrical circuit from the receiver
- Contacting your local RadioShack store for help

If you cannot eliminate the interference, the FCC requires that you stop using your phone.

Some cordless telephones operate on frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR.

#### LIGHTNING

Your telephone has built-in lightning protection to reduce the risk of damage from surges in telephone line and power line current. This lightning protection meets or exceeds FCC requirements. However, lightning striking the telephone or power lines can damage your telephone.

Lightning damage is not common. Nevertheless, if you live in an area that has severe electrical storms, we suggest that you unplug your phone during storms to reduce the possibility of damage.



#### Limited One-Year Warranty

This product is warranted by RadioShack against manufacturing defects in material and workmanstitu under normal use for one (1) year from the date of purchase from RadioShack company-owned
atores and authorized RadioShack franchisees and dealers. EXCEPT AS PROVIDED HEREIM, RadioShack MAKES NO EXPRESS WARRANTIES AND ANY IMPLIED WARRANTIES, INCLUDING
THOSE OF MERCHANTABILITY AND FITNESS POR A PARTICULAR PURPOSE. ARE LIMITED
IN DURATION TO THE DURATION OF THE WRITTEN LIMITED WARRANTIES CONTAINED
HEREIM. EXCEPT AS PROVIDED HEREIM, RadioShack SHALL HAVE NO LIABILITY OR RESPONSIBILITY TO CUSTOMER OR ANY OTHER PERSON OR ENTITY WITH RESPECT TO ANY
LIABILITY, LOSS OR DAMAGE CAUSED DIRECTLY OR INDIRECTLY BY USE OR PERFORMANCE OF THE PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY IN.
CLUDING, BUT NOT LIMITED TO, ANY DAMAGES RESULTING FROM INCONVENIENCE, LOSS
OF TIME, DATA, PROPERTY, REVENUE, OF PROFIT OR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSECUENTIAL DAMAGES.

Some states do not allow the limitations on how long an implied warranty tasts or the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you, in the event of a product defect during the warranty period, take the product and the RadioShack sales receipt as proof of purchase date to any RadioShack store. RadioShack will, at its option, unless otherwise provided by law: (a) connect the defect by product repair without charge for parts and labor; (b) replace the product with one of the same or similar design; or (c) refund the purchase price. All replaced parts and products on which a refund is made, become the procenty of RadioShack. New or reconditioned parts and products may be used in the performance of warranty sendos. Repaired or replaced parts and products are warranted for the remainder of the original warranty period. You will be charged for repair or replacement of the product made after the expiration of the warranty period.

This warranty does not cover: (a) damage or failure caused by or attributable to acts of God, abuse, accident, misuse, improper or abnormal usage, failure to follow instructions, improper Installation or maintenance, alteration, lightning or other Incidence of excess voltage or current; (b) any repairs other than those provided by a RadioShack Authorized Service Facility; (c) consumables such as fuses or batteries; (d) cosmetic damage; (e) transportation, shipping or insurance costs; or (f) costs of product removal, installation, set-up service adjustment or reinstallation.

This warranty gives you specific legal rights, and you may also have other rights which vary from

state to state.

RadioShack Customer Relations, Dept. W, 100 Throckmorton St., Suite 600, Fort Worth, TX 76102

We Service What We Sell

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RadioShack
A Division of Tandy Corporation
Fort Worth, Texas 76102

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Printed in China





# INFORMATION TO THE USER

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device. Pursant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that equipment does cause harmful interference to radio or television reception. Which can be determined by turning the equipment off and on the user is encouraged to try to correct the interference by one or more of the following measures:

- --Reorient or relocate the receiving antenna.
- -- Increase the separation between the equipment and receiver.
- --Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- \_\_Consult the dealer or an experienced radio/TV technician for help.

This booklet is available from the US government Printing Office \*washington, DC 20402, Stock NO. 004-000-00345-4.

CAUTION: Any changes of modifications not expressly approved by the grantee of this device could void the users authority to operate the equipment.

Cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs; to minimize or prevent such interference, the base of the cordless telephone should not be placed near of a TV or VCR; and, if interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.