



IMPORTANT
PRODUCT
INFORMATION



dish

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Warning and Attention Symbols

This document provides various instructions. If you perform some of these instructions carelessly, you could injure or kill yourself or damage equipment or property. Instructions that require your special attention are indicated by the following symbols:



The lightning-flash-with-arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.



The Class II equipment symbol means that the equipment has additional insulation and does not need to be grounded.

For Your Safety



Warning: Do not try to open the case of the apparatus. There is risk of electrical shock, which may cause damage to the apparatus and/or personal injury or death to you. There are no user-serviceable parts inside the apparatus. Opening the case of the apparatus or making unauthorized changes will void the warranty.



Warning: To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.

Important Safety Instructions

You must be aware of safety when you install and use the apparatus:

- 1 Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- 5 Do not use the apparatus near water.
- 6 Clean the apparatus only with a dry cloth.
- 7 Do not block any ventilation openings on the apparatus.
- 8 Install the apparatus in accordance with the manufacturer's instructions.
- 9 Do not install the apparatus near any heat sources, such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 10 Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades, with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 11 Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 12 Only use attachments/accessories specified by the manufacturer.
- 13 Only use with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 14 Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as the power supply cord or plug is damaged, liquid has been spilled or objects have fallen into it, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 15 The power plug must be readily accessible so that the apparatus can be easily disconnected from AC power.
- 16 Unplug the apparatus during lightning storms or when unused for long periods of time.



Important Safety Instructions (cont.)

- 17** The apparatus is still connected to AC power whenever it is plugged in to a live power outlet, even if it is turned off using the remote control or front panel buttons.
- 18** No objects, including flame sources such as lit candles, should be placed on the apparatus.
- 19** The apparatus shall not be exposed to dripping or splashing, and no objects filled with liquids, such as vases, shall be placed on the top of it.
- 20** Only use the power supply provided with the apparatus. Unplug the apparatus power cord by gripping the power plug, not the cord.
- 21** Do not overload wall outlets or extension cords; this can result in a risk of fire or electrical shock.
- 22** Never insert objects of any kind into the apparatus through openings, as the objects may touch dangerous voltage points or may short-out parts. This could cause fire or electrical shock.
- 23** Do not locate the antenna near overhead light or power circuits, or where it can fall into such power lines or circuits. When installing the antenna, take extreme care to avoid touching such power lines or circuits, as contact with them can be fatal.
- 24** Do not attempt to service the apparatus yourself, as opening or removing covers may expose you to dangerous voltage and will void the Limited Warranty. Refer all servicing to authorized service personnel.
- 25** Unplug the apparatus from the AC power outlet before cleaning.
- 26** Do not place the apparatus in an enclosure, such as a cabinet, without proper ventilation.
- 27** Do not install the apparatus in any area where the temperature can be less than 40°F or more than 113°F. If the apparatus is cold to the touch, do not plug it in immediately. Let it sit unplugged at room temperature for at least 45 minutes before plugging it in.
- 28** Use an outlet that contains surge suppression or ground-fault protection. When installing equipment, unplug everything that will be connected to the coaxial network prior to making any connections. During an electrical storm or when the apparatus is left unattended and unused for long periods of time, unplug the power cord from the wall outlet for everything connected to the coaxial network, disconnect the satellite input and coaxial cable lines from the receiver, and if connected, disconnect your Ethernet or broadband connection. These actions provide additional protection against damage caused by lightning or power-line surges.
- 29** Tighten all coaxial cable connections only by hand. If you use a wrench, you may overtighten the connections and damage the equipment.

Important Safety Instructions (cont.)

Proper Care of Your Equipment

- Always handle the apparatus carefully. Excessive shock and vibration can damage it.
- If the equipment is turned on and needs to be moved, unplug the equipment and let it sit for at least 30 seconds before moving it.
- The use of accessories or attachments not recommended by the apparatus manufacturer voids the Limited Warranty.
- Do not stack the apparatus on top of or below other electronic devices, as this can cause heat buildup and vibration.
- Do not expose the remote control batteries to excessive heat or fire.
- On some TVs, the presence of fixed images for extended periods of time may cause them to be permanently imprinted on the screen. Consult your TV user guide for information on whether this is a problem for your TV, what operating/viewing restrictions apply to avoid this problem, and associated TV warranty coverage.



Note to Antenna Installer: This reminder is provided to call the antenna installer's attention to the National Electrical Code® (NEC), which provides guidelines for proper bonding and grounding of antennas and their associated cabling.

California Proposition 65 Warning



WARNING – This product and installation materials can expose you to chemicals including Bisphenol A and Antimony trioxide, which are known to the State of California to cause cancer, birth defects or other reproductive harm.

For more information, go to www.P65Warnings.ca.gov.

FCC Compliance

The following text is extracted from Federal Communications Commission (FCC) regulations, as of the publication date of this document. Contact the FCC (see the following) or your library for the complete text of the regulations.

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference;
and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by following one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

If none of these remedies stops the radio interference, you should contact a licensed radio/television technician, your satellite dealer, or call the Customer Service Center at 1-800-333-DISH (3474), for assistance.

Do not make changes or modifications to this equipment. This could void the user's authority to operate the equipment.

Product must be installed at least 20 cm (~8 inches) from typical person locations per FCC RF exposure regulations.

Operation of Wi-Fi on channels within 5150–5250 MHz is restricted to indoor use only.

Agreement on Internet Usage

The software contained in the receiver may reference, display, link to, and provide users access to web services, sites, and information located worldwide through the Internet. Because DISH has no control over such sites and information, we make no representations, warranties or guarantees as to such sites and information, including but not limited to:

- (a) The accuracy, availability, sequence, completeness, timeliness, copyright compliance, legality, content, validity, or quality of any such sites or information;
- or
- (b) Whether using the software may result in locating unintended, inappropriate, or objectionable content.

Because some of the content on the Internet consists of material that is adult-oriented, restricted to viewers at least 18 years of age or the age of majority where you live, or otherwise objectionable to some people or viewers under the age of 18, the results of using the software may automatically and unintentionally result in the generation or display of sites, links, or references to such objectionable and/or adult-oriented material.

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If You Need Help

- Review the relevant documentation for your equipment at mydish.com/manuals.
- On your receiver, select the **Help** tile from the main menu.
- Visit mydish.com/chat for 24/7 support.
- Call the Customer Service Center at **1-800-333-DISH (3474)**.

For additional information, refer to the Residential Customer Agreement in this document and also at mydish.com/legal.

Software Notice

As with all software-controlled products, unexpected behavior could arise if the user tries to perform operations in a non-routine manner. This product, like almost any other high-tech product, is subject to bugs and hence DISH CANNOT AND DOES NOT GUARANTEE OR WARRANT THAT ALL FEATURES, SUCH AS PARENTAL CONTROLS, WILL WORK AS INTENDED UNDER ALL CIRCUMSTANCES. DISH endeavors to improve such conditions and will periodically download improvements.

DISH Recycling

DISH encourages recycling of electronic devices. Please visit our website (dish.com/recycle or mydish.com/recycle) for information concerning the proper disposal of this equipment.

Copyright Notice

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Part Number: 214535

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If you need help, go to
mydish.com/chat or call
the Customer Service Center
at 1-800-333-DISH (3474)



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