

DISH Network

Warranty, Safety, and Regulatory Information

LIMITED WARRANTY

This Limited Warranty is a legal document. Keep it in a safe place. Remember to retain your Bill of Sale for warranty service. Any items returned without a copy of the Bill of Sale will be considered out of warranty.

What the Warranty Covers

This warranty extends only to the original user of the equipment and is limited to the purchase price of each part. DISH Network L.L.C. and its affiliated companies ("DISH Network") warrant the equipment against defects in materials or workmanship as follows:

Labor: For a period of one (1) year from the original date of purchase, if DISH Network determines that the equipment is defective subject to the limitations of this warranty, it will be replaced at no charge for labor. DISH Network warrants any such work done against defects in materials or workmanship for the remaining portion of the original warranty period.

Parts: For a period of one (1) year from the original date of purchase, DISH Network will supply, at no charge, new or re-manufactured parts in exchange for parts determined to be defective subject to the limitations of this warranty. DISH Network warrants any such replacement parts against defects in materials or workmanship for the remaining part of the original warranty period. Note: "Parts" means items included in this package, which may include the external power supply and remote control. It does not include other parts purchased separately.

What the Warranty Does Not Cover

This warranty does not cover installation of the system. If applicable, such installation will be warranted under a separate installation agreement.

This warranty does not cover consumer instruction, physical setup or adjustment of any consumer electronic devices, remote control batteries or network connectivity or signal strength problems.

This warranty does not cover cosmetic damage, damage due to lightning, electrical or telephone line surges, battery leakage, fire, flood, or other acts of Nature, accident, misuse, abuse, repair or alteration by other than authorized factory service, use of accessories not recommended by the manufacturer, negligence, commercial or institutional use, or improper or neglected maintenance.

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Part Numbers: 183790

This warranty does not cover equipment sold AS IS or WITH ALL FAULTS, shipping and handling, removal or reinstallation, shipping damage if the equipment was not packed and shipped in the manner prescribed, nor equipment purchased, serviced, or operated outside the continental United States of America.

Legal Limitations

REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY. DISH NETWORK SHALL NOT BE HELD LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY ON THIS EQUIPMENT, NOR FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF, OR INABILITY TO USE, THIS SYSTEM. UNDER NO CIRCUMSTANCES SHALL DISH NETWORK'S LIABILITY, IF ANY, EXCEED THE PURCHASE PRICE PAID FOR THIS EQUIPMENT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS SYSTEM IS LIMITED IN DURATION TO THE PERIOD OF THIS WARRANTY. DISH NETWORK RESERVES THE RIGHT TO REFUSE TO HONOR THIS WARRANTY IF DISH NETWORK DETERMINES ANY OF THE ABOVE EXCEPTIONS TO HAVE CAUSED THIS EQUIPMENT NOT TO HAVE PERFORMED PROPERLY. THIS WARRANTY SHALL BE VOID IF ANY FACTORY-APPLIED IDENTIFICATION MARK, INCLUDING BUT NOT LIMITED TO SERIAL NUMBERS OR DEVICE ID, HAS BEEN ALTERED OR REMOVED. THIS WARRANTY SHALL ALSO BE VOID IF THE EQUIPMENT HAS BEEN OPENED BY AN UNAUTHORIZED PERSON.

If You Need Assistance

1. Call the Customer Service Center at 1-800-894-9131.
2. If a Representative determines you should return your equipment, you will be given a Return Authorization (RA) number and instructions for completing the return.

Important Safety Instructions

- Do not use your DISH Network product near water.
- Do not place your DISH Network product near heat sources such as direct sunlight, radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not block the ventilation holes on your DISH Network product. It requires adequate ventilation. Do not place your DISH Network product in a cabinet or built-in installation unless sufficient ventilation is provided. Do not place anything on top of your DISH Network product.
- Operate your DISH Network product from the type of power source indicated on the marking label.
- Route power cables so they are not likely to be walked on, rolled over, or pinched by items placed upon or

against them, or otherwise subject to abuse, paying particular attention to cords at plugs, convenience receptacles, and the point where they exit from the product.

- Never push objects of any kind into this product through openings as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock. Never spill liquid of any kind on your DISH Network product.
- Unplug your DISH Network product before cleaning. Use only a dry cloth to clean it.
- Do not place this product on an unstable cart, stand, tripod, bracket, or table.

Lightning

For added protection of this product during a lightning storm, or when it is left unattended and unused for long periods, unplug your DISH Network product from the wall outlet.

Servicing

Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel. Contact the DISH Network Customer Service Center for servicing information.

Damage requiring service

Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

- When the power-supply cord or plug is damaged.
- If liquid has been spilled, or objects have fallen into the product.
- If the product has been exposed to rain or water.
- If the product does not operate normally by following the operating instructions.

Adjust only those controls covered by the operating instructions. An improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to its normal operation.

- If the product has been dropped or damaged in any way.
- When the product exhibits a distinct change in performance.

Replacement parts

When replacement parts are required, be sure the service technician has used replacement parts specified by the manufacturer or parts that have the same characteristics as the original part. Unauthorized substitution may

result in fire, electric shock or other hazards.

Safety check

Upon completion of any service or repairs to this product, ask the service technician to perform safety checks to determine that the product is in proper operating condition.



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

WARNING:

To reduce the risk of fire or electric shock, do not expose this product to rain or moisture.



Environmental Information

This symbol indicates that your DISH Network product must be disposed of properly according to local laws and regulations. When your DISH Network product reaches its end of life, contact your local authorities to learn about recycling options.

DISH Network cares about the environment. Some of our packaging materials are made from recycled paper and much of our packaging is designed to be recycled.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTICE: FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

For detailed warranty information applicable to products purchased outside the United States, please contact the corresponding local D-Link office.

Industry Canada Notice:

This device complies with RSS-210 of the Industry Canada Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE: Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. This device has been designed to operate with an antenna having a maximum gain of 2 dB. Antenna having a higher gain is strictly prohibited per regulations of Industry Canada. The required antenna impedance is 50 ohms.

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