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1: General Information

1.1 Standard Package Contents

- Package Contents: 1: Wrist Tag with Wrist Strap X 1
- 1: Wrist Lag With Wrist Strap X 1
 2: Base Unit x 1
 3: Spare Latch Key (to unlock Wrist Tag) X 1
 4: CR 2032 Coin Cell Battery X 1
 5: AAA Alkaline Battery X 2
 6: User's Manual X 1

Welcome

Welcome to Iseeka, a simple and innovative way to monitor your children. Please take a few minutes to familiarise yourself with the system. You will find all of the components to be extremely easy to operate. When you have become familiar with their operation, we suggest that you practice with the units by playing a game of hide-n-seek.

If you have questions please call us at 0844 543 63 63

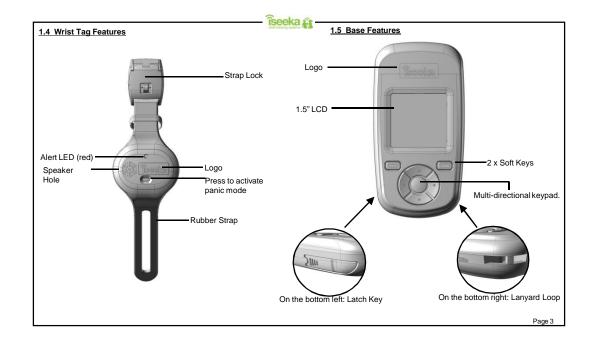
1.2 Display Indicators and Icons

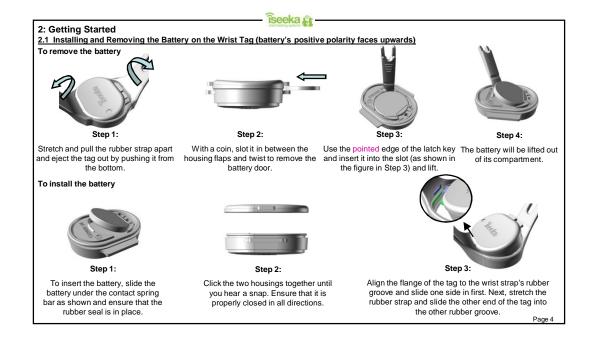
| lcon | Description | Remark |
|---------|--|---|
| * | Comfort zone alert enabled icon | Displays in Main Screen and Find Mode Screen |
| * | Comfort zone alert disabled icon | Displays in Main Screen and Find Mode Screen |
| | Battery gauge (3 bars, 2 bars, 1 bar) | Displays in Main Screen and Find Mode Screen |
| | Low battery indicator | Displays in Main Screen and Find Mode Screen |
| 8 | Search Icon | Displays in Register Tag, Unregister Tag and Tag Power Saver Screen |
| (!) | Tag Panic Alert Icon | Displays in View Tag Screen |
| 4 | Tag Comfort Zone Alert Icon | Displays in View Tag Screen |
| Û | Tag Low Battery Alert Icon | Displays in View Tag Screen |

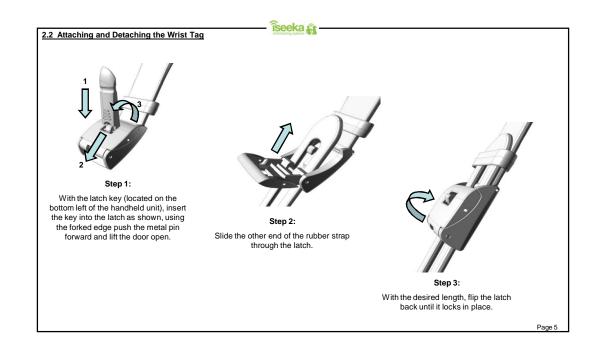


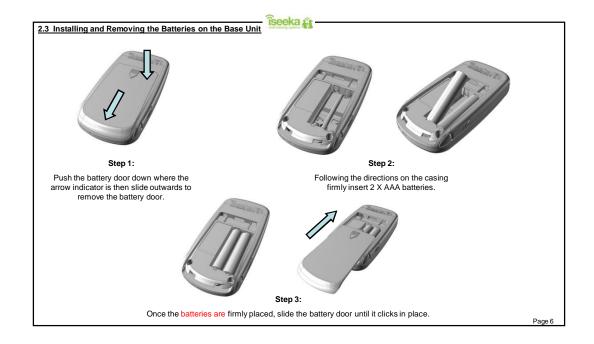
| 1.3 | Summary | y of | Tag | and | Base | LED | and A | lert |
|-----|---------|------|-----|-----|------|-----|-------|------|
| | | | | | | | | |

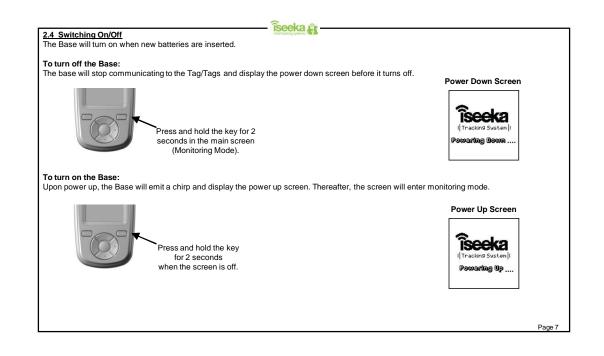
| | 1 | ag | Base | | | |
|---|--|---|----------|--|--------------------|--|
| | LED | Alert | | Normal | Silent | |
| | LED | Normal | Silent | NOTITIAL | Silent | |
| Association Mode | Blinks once every 15 sec | 2 chirps | 2 chirps | No alert | No alert | |
| Monitoring Mode | | No alert | No alert | No alert | No alert | |
| Outside Comfort Zone | Blinks once every 2 sec | 1 chirp every second | No alert | 1 chirp (with vibration) every second | 3 short vibrations | |
| Return to base | | 1chirp every second | No alert | No alert | No alert | |
| Tag Low battery | | 3 chirps | No alert | 3 chirps (with vibration) | 1 short vibration | |
| Tag Gone Battery Shutdown | LED Continuously on | No alert | No alert | NA | NA | |
| Panic Button | Blinks once when panic signal is sent | 1 chirp every second | No alert | 1 chirp (with vibration) every second | 3 short vibrations | |
| Find Mode | Blinks every 0.5 sec | 1 chirp every second | No alert | Ascending & descending beeps dependant on the distance / direction from the Tag. | No alert | |
| Out of Range | Blinks once every 1 second for 15 mins | 1 chirp every 2 seconds for 5 minutes | No alert | 1 chirp (with vibration) every second | 3 short vibrations | |
| Idle Mode | Blink once every 30 sec | No alert | No alert | No alert | No alert | |
| Sleep Mode | LED off | No alert | No alert | No alert | No alert | |
| Base Battery Low Base Gone Battery Shutdown | NA | NA | NA | 3 chirps (without vibration) | 1 short vibration | |

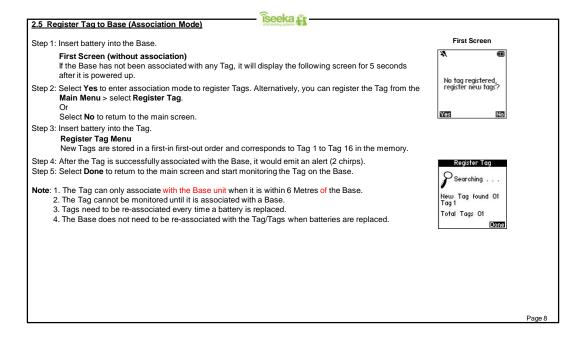














3: General Functions

3.1 Keypad Lock

You can lock or unlock the keypad. The Base will unlock the keypad automatically in the event of panic alert, comfort zone alert and out of range alert.

To Lock the Keypad:



Press and hold the key for 1 second in the main screen (Monitoring Mode).

To Unlock the Keypad: Step 1: Select Unlock.

Step 2: Select OK immediately to unlock the Keypad.

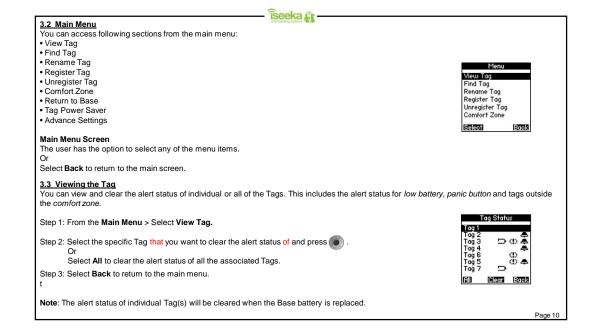
Keypad Unlocked Confirmation Screen
The Base will display a message for 2 seconds for you to confirm that the keypad is unlocked by selecting **OK**.

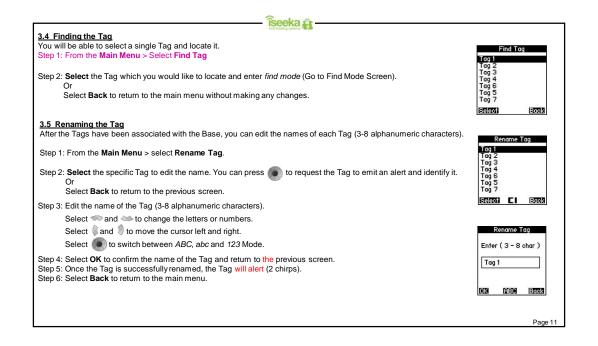


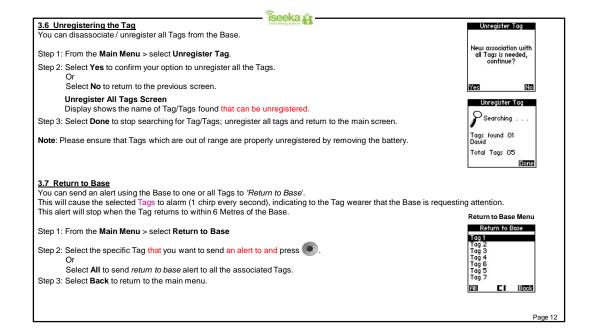


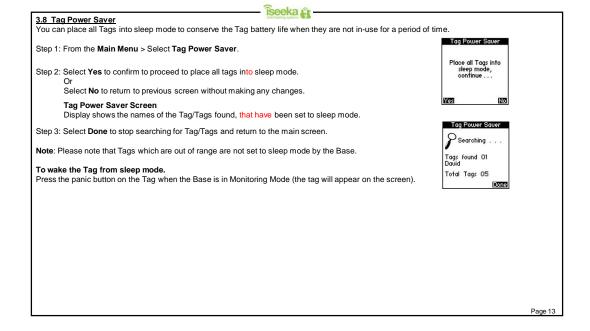














3.9 Setting Comfort Zone

You will be able to set a level that represents a comfort zone (in distance) for all Tags or individual Tags. The Base will monitor the comfort zone for the Tags in monitoring mode.

From the Main Menu > select Comfort Zone.

The following option for comfort zone settings are supported:

All Tags: To set a comfort zone for all Tags.

Individual Tag: To set a different comfort zone for each individual Tag.



Comfort Zone Screen

The comfort zone range is represented by 10 divisions. This ranges from approx 50 Metres to up to ½ Mile with a clear line of sight. The default range is at division 9.

To set Comfort Zone for all Tags

Step 1: From the Comfort Zone Menu > select All Tags to set a comfort zone for all Tags.

Step 2: Set a level for the comfort zone for all Tags by pressing and to move the line up and down and select **OK** to confirm the settings and return to the main screen

Or

Select Back to return to previous screen without making any changes.

Comfort Zone

To set Comfort Zone for an individual Tag

Step 1: From the **Comfort Zone** Menu > select **Individual Tag** to set a comfort zone for each individual Tag.

Step 2: Select the specific Tag that you want to set the comfort zone for and press

Step 3: Set a level for the comfort zone by pressing and to move the line up and down

Or

Select Back to return to previous screen without making any changes.

Step 4: Select **OK** to confirm the settings and return to the comfort zone (individual tag) menu to set a comfort zone level for another Tag.

Step 5: Select Done to save the settings of the individual Tag/Tags and return to the main menu.

Tag 1

Note: The Tag Alert setting (Normal Alert) on the Base would specify if the Tag will sound an alarm when it is outside the Comfort Zone.



When the Base is turned on, it will automatically enter monitoring mode (Maximum 16 Tags).

During monitoring mode, the Base will search for all associated Tags, and indicate their approximate distance on the screen.

Main Screen (No Association)

This is the main screen in which the Base is not associated with any Tag.



4.1 Main Screen (Monitoring Mode)

When the Tags are associated with the Base, it will be displayed on the main screen when it is powered up.

Tags will be assigned an individual lane to move up and down according to their distance away from the base (full distance: ¼ Mile). User will be able to set a level that represents a comfort zone (in distance) for all Tags via the comfort zone menu. (See Comfort Zone)

Select Menu to display Main Menu.

Select **Alert** to enable or disable the *outside comfort zone* alert for all associated Tags.

(Comfort zone line will only appear if the option All Tags is chosen in comfort zone menu)

Select and to navigate between Tags.

Select to display Find Mode to locate highlighted Tag.

Comfort Zone for All Tags selected

Select and to move comfort zone line up and down.

Comfort Zone for individual Tag selected

Select and to go to comfort zone menu.

Note: In Monitoring Mode, you may notice that a Tag has disappeared. This could be due to environmental conditions. You should be able to find the Tag again by rotating through a 360 degree angle as long as it is within range.



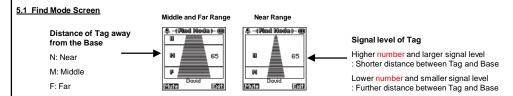


When using the find mode, the base will only search for one Tag and stop monitoring the rest of the associated Tags.

The Tag name will be shown at the bottom of the screen.

The screen shows how close the Base is to the Tag with audible beeps. When the Base is getting nearer to the Tag, it will indicate a stronger signal level and generate faster audible beeps.
Select **Mute** to mute the audible sound. Select **Unmute** to resume the audible sound.

Select Exit to return to the main screen and exit find mode.



To Find Tag

Hold the Base and sweep it in a circle to find the direction and move toward the direction that gives the strongest signal level and fastest audible



6: Alerts

6.1 Panic Alert

When the panic button of any Tag is pressed, the Tag and the Base will send out a panic alert.

The Base will also display a message to indicate which Tag activated the alert. Any key pressed on the Base will stop the panic alert in the Tag.

- The Tag panic alert is:
 1 chirp every second under normal mode.
- No alert under silent mode.

The Base panic alert is:

- 1 chirp (with vibration) every second under normal mode.
- 3 short vibration under silent mode.

Monitoring Mode:

The Base will display a message and send out a panic alert.

The Tag which sent out the alert will blink on the screen.

Select **Mute** to silent the alert on the Base. (Only applicable in normal mode)

Select **Exit** to dismiss the alert and return to the main screen without locating the Tag.

Select and to navigate to the blinking Tag.

Select to mute the alert and go to find mode to locate the Tag.

Find Mode:

The Base will stop the find mode alert temporarily, emit alert (2 chirps), display a message for 2 seconds and then revert to find mode operation.







The Base will sound an alarm when Tag/Tags are out of the predetermined comfort zone.

The Tag comfort zone alert is:

- 1 chirp every second under normal mode.
- No alert under silent mode.

The Base comfort zone alert is:

- 1 chirp (with vibration) every second under normal mode
- 3 short vibrations under silent mode.

Monitoring Mode:

This message and the alert will be dismissed if the Tag is back in the comfort zone.

Select Mute to silent the alert on the Base. (Only applicable in normal mode)

Select Exit to dismiss the alert and return to the main screen.

Select (and) to navigate to the Tag.

Select to request the Tag to emit a Return to Base alert.

Find Mode

The Base will stop the find mode alert temporarily, emit alert (2 chirps), display a message for 2 seconds and then revert to find mode operation.





6.3 Out of Range (OOR) Alert

When the Tag is out of range, it will send out an alert.

The Tag out of range alert is:

- 1 chirp every 2 seconds for 5 minutes under normal mode.
 No alert under silent mode.

- The Tag out of range alert on the Base is:
 1 chirp (with vibration) every second under normal mode.
- 3 short vibrations under silent mode

Monitoring Mode:

The Base will emit an alert and display message until the Tag is within range again. Select **Mute** to silent the alert on the Base. (Only applicable in normal mode)

Select Exit to dismiss the alert and return to the main screen.

Find Mode:

The Base will stop the find mode alert temporarily, emit alert (2 chirps), display a message for 2 seconds and then revert to find mode operation.





6.4 Tag Low Battery Alert
When the Tag's battery goes too low, it will sound Low Battery Alert.
The Base will display a message to indicate which Tag's battery is low.

The Tag low battery alert is:
• 3 chirps under normal mode

- No alert under silent mode.

The Tag low battery alert on the Base is:

- 3 chirps (with vibration) under normal mode.
- 1 short vibration under silent mode.

Monitoring Mode:The Base will display a message for 2 seconds and then revert to monitoring mode operation.

Find Mode:

The Base will stop the find mode alert temporarily, emit alert (2 chirps), display a message for 2 seconds and then revert to find mode operation.

Note: Tags need to be re-associated every time a battery is replaced.





6.5 Base Low Battery Alert



When the Base battery level falls too low, the Base will sound a low battery alert and turn on a low battery indicator message to indicate that the battery is low. The Base will now operate with only audio for normal alert and without audible beeps in find mode to locate the Tag, and turn off the backlight on the Base.

The Base low battery alert is:

- 3 chirps (without vibration) under normal mode.
- 1 short vibration under silent mode.

Monitoring Mode:

The Base will turn on the low battery indication, display a message for 2 seconds and then revert to monitoring mode operation.

Find Mode:

The Base will turn on the low battery indication, display a message for 2 seconds and then revert to find mode operation.





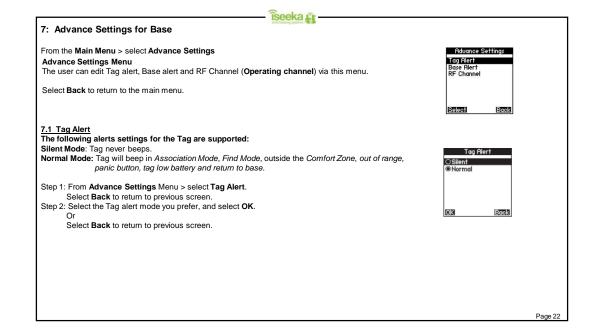
Once the battery level goes too low, the Base will emit the Flat battery alert, a message will be displayed for 2 seconds and then the Base will shut down, showing a blank screen. Flat Battery Shutdown

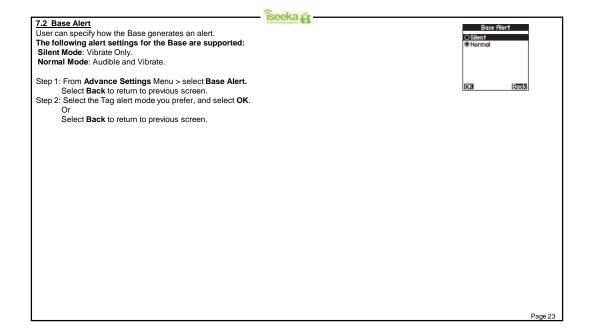
The Base flat battery alert is:

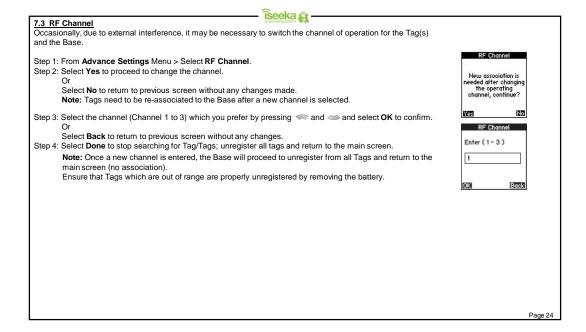
- 3 chirps (without vibration) under normal mode.
- 1 short vibration under silent mode.

Note: The Base does not need to be re-associated with the Tag/Tags when batteries are replaced.









| 21: My Wrist Tag does not appear on the register tag menu. |
|---|
| A1: Press the panic button on the Tag when the Base is in the register tag menu. |
| 22: My Wrist Tag does not appear on my monitoring screen but I have successfully registered it on the register tag menu. |
| A2: Press the panic button on the Tag when the Base is in the main screen (monitoring mode). |
| ସ3: My Wrist Tag LED is ON permanently instead by blinking. |
| A3: The WristTag is on low battery mode. Change the battery and re-associate to the Base. |
| 24: The Tag disappeared on my monitoring screen. |
| A4: This could be due to environmental conditions. You should be able to find the Tag again by rotating through a 360 degree angle. |
| |
| |
| |
| |
| |

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8 Trouble Shooting Guide



Support Information

For any support or enquiry, please contact us at our helpline (0844 543 63 63) between 9:00am to 5:30pm from Monday to Friday.

To purchase additional merchandise please visit us at www.iseeka.com or call 0844 543 63 63

Iseeka Products are not designed to deter or prevent kidnappings, abductions, runaways or missing persons. Product quality, reliability and accuracy may be affected by environmental or physical conditions in the area where products are being used. Environmental or physical conditions which may affect the quality, accuracy or reliability of products include, but are not limited to, walls, floors, ceilings, metal structures, vehicles, partitions, furniture, windows, motors, bodies of water or other wireless electronic devices, lighting and atmospheric conditions.

Iseeka can operate up to a distance of a quarter mile range based on a clear line of sight. The Tag is designed to be waterproof of up to 1 m for a duration of 30 minutes based on the Ingress Protection rating 7(standard).

Full warranty information is available at $\underline{www.iseeka.com/warranty}.$

The information in this user guide is for information only and is subject to change without notice. Whilst reasonable efforts have been made in the preparation of these instructions to ensure its accuracy, Iseeka Ltd assumes no liability resulting from errors or omissions in this user guide, or the information contained herein.

Iseeka Ltd, reserves the right to make changes to the product design without reservation and without notification to its users.



Iseeka Product Guarantee

Nothing in this express warranty affects the statutory right available to the consumer. Iseeka (the Company) WARRANTS to the user that if the Base unit or Wrist-Tag are or become defective and the defect results from faulty materials and or workmanship and not in any way from accident, misuse or mishandling by the user, the company shall, at its sole option, repair or replace such defective products or part thereof free of charge on the following basis:-

1, In the case of components and of workmanship – for a period of 12 months from the date of purchase by the user.

The customers dated bill of sale shall be evidence of the date of purchase. This warranty shall be null and void if the products are tampered with, misused or abused, or if the serial numbers are defaced or removed.

IMPORTANT NOTICE

To obtain service under this guarantee, you are advised to use the following contact details for Iseeka limited:

Head Office: Iseeka Limited,

Units 3 / 4 Priory Tec Park, Saxon Way, Hessle, Hull, HU13 9PB

Telephone: 0844 543 63 63 Email: sales@iseeka.com

This product has been designed in the UK and Manufactured in Malaysia for Iseeka Ltd in compliance with ISO 9001:2000 Certification.





FCC Statement

- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with Part 15 of the FCC rules. Operation is subject to the condition that this device does not cause harmful interference. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with this User Guide, may cause harmful interference to radio communications. There is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, the user is encouraged to consult the dealer or an experienced radio/TV technician for help.



WARNING:
To satisfy FCC RF exposure requirements for mobile transmiting devices, a separation dietance of 20 cm or more should be maintained between the antenna of this device and persons during device operation. To ensure compliance, operations at closer than this distance is not recommended. The antenna used for this transmitter must not be co-located in conjunction with any other antenna or transmitter.