

## Evolution Digital IP Hybrid Set-Top Box Limited Warranty

90 Days Free Labor | One Year Parts Exchange

### WHO IS COVERED?

You must have proof of purchase to receive warranty service. A sales receipt or other document showing that you purchased the product is considered proof of purchase.

### WHAT IS COVERED?

The Evolution Digital IP Hybrid Set-Top Box is manufactured from parts and components that are new or equivalent to new in accordance with industry-standard practices. TiVo warrants that the IP Hybrid Set-Top Box will be free from defects in materials and workmanship during the limited warranty period described herein. The limited warranty coverage begins the day you purchase the product as further described in the following text. For 90 days from the purchase date, the IP Hybrid Set-Top Box will be replaced with a repaired, renewed or comparable product (whichever is deemed necessary by TiVo) if it becomes defective or inoperative. This exchange is done without charge to you for parts and labor (except applicable taxes, if any). You will be responsible for the cost of shipping. From 90 days to 1 year from the date of purchase, your IP Hybrid Set-Top Box will be replaced with a repaired, renewed, or comparable product (whichever is deemed necessary by TiVo) if it becomes defective or inoperative. You will be responsible for all labor and shipping costs. Contact Customer Support at [tivo.com/support](http://tivo.com/support) or 877-367-8486 to obtain your cost (labor costs) for exchange.

All products, including replacement products, are covered only for the original warranty period. When the warranty on the original product expires, the warranty on the replacement product also expires. After one year from the date of purchase, you pay for the replacement of all parts, and for all labor and shipping charges.

### WHAT IS EXCLUDED?

Your warranty does not cover:

- Labor charges for installation or setup of the product.
- Any taxes imposed on TiVo for units replaced or repaired under this warranty.
- Installation, performance of, or repair of: audio/video cabling, telephone line, or accessory attachments used with the product.
- Product replacement because of damage due to misuse, accident, lightning damage, unauthorized repair, or other cause not within the control of TiVo Inc.
- Reception transmission problems caused by signal conditions, telephone line, or cable or antenna systems outside the unit.
- Damages to, or viruses that may infect your IP Hybrid Set-Top Box or other devices arising from the use of unauthorized third party devices in connection with your IP Hybrid Set-Top Box.
- Incidental or consequential damages resulting from the product. (Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you.)
- A product that has been modified or adapted to enable it to operate in any country other than the country for which it was designed, damaged by these modifications.
- A product used for commercial or institutional purposes.
- Access connections (telephone or broadband), including charges from your communications provider.

### MAKE SURE YOU KEEP...

Please keep your sales receipt or other document showing proof of purchase. Attach it to this guide and keep both nearby. Also keep the original box and packing material in case you need to return your product.

### BEFORE YOU REQUEST WARRANTY SERVICE

Please check the troubleshooting advice found at [tivo.com/support](http://tivo.com/support) before calling Customer Support. Following the troubleshooting tips contained therein may save you a call to Customer Support.

### TO GET WARRANTY SERVICE...

If you believe you need service for your IP Hybrid Set-Top Box, contact Customer Support at [tivo.com/support](http://tivo.com/support) or 877-367-8486. A representative will go through a diagnostic checklist with you. If it is determined that the product needs to be exchanged, you will receive a return authorization number. The representative will give you complete shipping details.

### TO GET OUT-OF-WARRANTY SERVICE...

Out-of-warranty service can be obtained at a nominal cost for replacement and handling. To obtain out-of-warranty service contact Customer Support at [tivo.com/support](http://tivo.com/support) or 877-367-8486 to obtain the cost of out-of-warranty exchange for your product.

### REMEMBER...

Record the model and service numbers found on the product below:

MODEL # \_\_\_\_\_

SERVICE # \_\_\_\_\_

All implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the duration of this express warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights. You may have other rights which vary from state to state (or jurisdiction to jurisdiction). TIVO'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN MINIS IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS LIMITED WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE IP Hybrid Set-Top Box, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND ALL CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER SUCH PERIOD. Some states (or jurisdictions) do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

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## Safety Instructions

Save These Safety Instructions.

Before you begin: Make sure all your equipment is turned off and the Evolution Digital IP Hybrid Set-Top Box is unplugged. The IP Hybrid Set-Top Box is not designed to support any load. To ensure proper function, make sure that the air vents are not blocked, do not put your Evolution Digital IP Hybrid Set-Top Box in an enclosed space, and do not place anything on top of the Evolution Digital IP Hybrid Set-Top Box. This product is for use only with listed ITE (Information Technology Equipment).

## Safety information

This product was designed and manufactured to meet strict quality and safety standards. There are, however, some installation and operation precautions of which you should be particularly aware. Please read these instructions before operating the equipment and save them for future reference.


1. Read Instructions — All the safety and operating instructions should be read and understood before the appliance is operated.
2. Retain Instructions — The safety and operating instructions should be retained for future reference.
3. Heed Warnings — All warnings on the appliance and in the operating instructions should be followed.
4. Follow Instructions — All operating and use instructions should be followed.
5. Water and Moisture — The appliance should not be used near water - for example, near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement, near a swimming pool, etc.
6. An appliance and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the appliance and cart combination to overturn.

## Legal Notices

Your use of this product is subject to TiVo's User Agreement and Privacy Policy, visit [www.tivo.com/legal](http://www.tivo.com/legal) for the latest versions.

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This product incorporates copyright protection technology that is protected by U.S. patents and other intellectual property rights. Use of this copyright protection technology must be authorized by Rovi Corporation, and is intended for home and other limited consumer uses only unless otherwise authorized by Rovi. Reverse engineering or disassembly is prohibited.

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7. Tilt/Stability — All televisions must comply with recommended international global safety standards for tilt and stability properties of their cabinet design. Do not compromise these design standards by applying excessive pull force to the front, or top, of the cabinet, which could ultimately overturn the product. Also, do not endanger yourself, or children, by placing electronic equipment/toys on top of the cabinet. Such items could unexpectedly fall from the top of the set and cause product damage and/or personal injury.
8. Not intended for wall-mounting without the use of the TiVo mounting kit (sold separately). Failure to use the correct hardware or to follow the correct procedures could result in a hazardous situation to people and damage to the system. Please read the instructions that come with the mounting kit carefully before beginning installation.
9. Ventilation — The appliance should be situated so that its location or position does not interfere with its proper ventilation. For example, the appliance should not be situated on a bed, sofa, rug, or similar surface that may block the ventilation openings; or, placed in a built-in installation, such as a bookcase or cabinet that may impede the flow of air through the ventilation openings. Do not block ventilation holes by placing items such as magazines, clothing, etc., on top of the unit.
10. Heat — The appliance should be situated away from heat sources such as radiators, heat registers, stoves, or other appliances (including amplifiers) that produce heat.
11. Power Cord Protection — Power supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords and plugs, convenience receptacles, and the point where they exit from the appliance.
12. Object and Liquid Entry — Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short the parts, resulting in the risk of re or electric shock. Never spill liquid of any kind on this product.
13. Damage Requiring Service — The appliance should be serviced by qualified service personnel when:
  - A. the power supply cord or plug is damaged or frayed;
  - B. liquid has spilled into the product;
  - C. the product has been exposed to rain or water;
  - D. the product does not operate normally when you follow the operating instructions (adjust only those controls that are discussed in this guide, as improper adjustment of other controls may result in damage, often requiring extensive work by a qualified technician to restore the product to normal performance);
  - E. the product has been dropped or the cabinet damaged;
  - F. the product exhibits a distinct change in performance.
14. Servicing — The user should not attempt service to the appliance beyond that described in the Troubleshooting section of this guide. All other servicing should be referred to qualified service personnel.
15. Cleaning — Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners; use a damp cloth for cleaning. If the product comes in contact with any liquid, unplug the power cord and let the unit dry thoroughly before plugging it back in.
16. Power Source — This product should be operated only from the type of power source indicated on the marking label or in this guide. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
17. Overloaded Power Outlets — do not overload wall outlets and extension cords, as this can result in the risk of re or electric shock.
18. Coaxial Cable Grounding — For this product, the coaxial cable shield/screen shall be grounded as close as practical to the point of entry of the cable into the building. For products sold in the US and Canada, this is per Article 800-93 and Article 800-100 of the NEC (or Canadian Electrical Code Part 1), which provides guidelines for proper grounding of the coaxial cable shield.
19. Electric Shock — To reduce the risk of electric shock, do not disassemble this product. Take it to a qualified service person when service or repair work is required. Opening or removing covers may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when this product is subsequently used.
20. Moving — Avoid moving the unit while it is plugged in to avoid accumulative shock.

## FCC Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Only shielded interface cable should be used.

Finally, any changes or modifications to the equipment by the user not expressly approved by the grantee or manufacturer could void the user's authority to operate such equipment.

### Disconnection Device

Disconnect the main plug from the apparatus, if it's defective. And please call a repair man in your location. When used outside of the U.S., it may be used HAR code with fittings of an approved agency is employed.

### CAUTION

These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

## CE WARNING

- Changes and modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- It is desirable that it be installed and operated with at least 20cm or more between the radiator and person's body (excluding extremities : hand, wrists, feet, and ankles)

## FCC and IC statements to the user

This device complies with Part 15 of the FCC Rules and Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Model number: IPH3004HDM      FCC ID: PFNIPS3004HDM  
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### RF Radiation Hazard Warning

To ensure compliance with FCC and Industry Canada RF exposure requirements, this device must be installed in a location where the antennas of the device will have a minimum distance of at least 20 cm from all persons. Using higher gain antennas and types of antennas not certified for use with this product is not allowed. The device shall not be co-located with another transmitter. Installez l'appareil en veillant à conserver une distance d'au moins 20 cm entre les éléments rayonnants et les personnes. Cet avertissement de sécurité est conforme aux limites d'exposition déniées par la norme CNR-102 à relative aux fréquences radio.

### Industry Canada Notice and Marking

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

# EVOLUTION DIGITAL IP HYBRID SET-TOP BOX



## START HERE SET UP YOUR IP HYBRID SET TOP BOX IN 3 EASY STEPS

