
Quick Reference Guide

Telegenic Android OTT Box

Model No. : TELEGENIC-AML-1



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Notice

- ♦ Read this manual carefully and make sure you understand the provided instructions. For your safety, check what the result each action will be.

Warnings, Cautions and Notes

Throughout the whole manual, pay special attention to the following marks that indicate hazardous situations.



Caution

Indicates a situation which, if not avoided, could damage the equipment or apparatus.



Warning

Indicates a hazardous situation which, if not avoided, could result in serious injury.



Note

Indicates additional information to the user to make the user aware of possible problems and information of any importance to help the user to understand, to use and to maintain the installation.



Correct Disposal of This Product ***(Waste Electrical & Electronic Equipment)***

This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

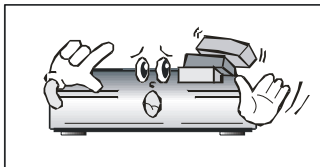
Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

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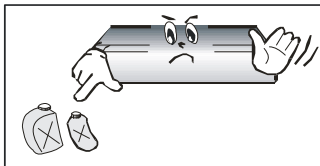
Safety Information

This Android OTT Box has been manufactured to comply with international safety standards. Please read the following safety precautions carefully.

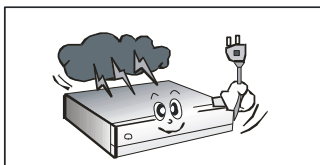
Safety Instructions and Precautions



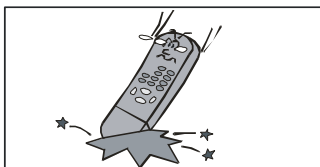
Avoid placing heavy things and blocking ventilation passage.
(Passage blocking can cause fire)



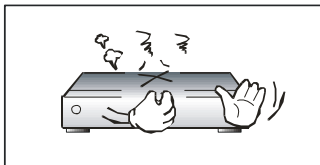
Avoid scrubbing the surface with Benzene or Volatile gasoline. Color can be damaged.



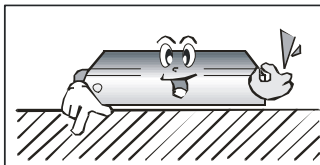
Leave the power and the Ethernet cable off for the long absence or during thunder storm.



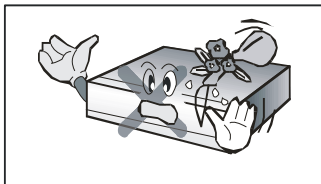
Avoid dropping and damaging Remote Control Unit.



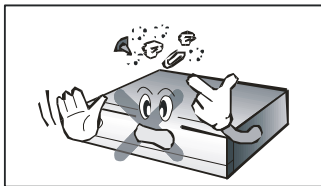
If there is smoke or burning smell, turn off & un-plug the set immediately. Contact your local repair center for advice.



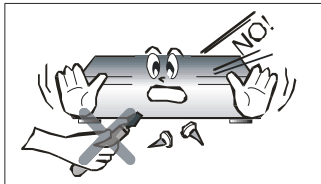
Avoid place the set on slippery and slant surface.



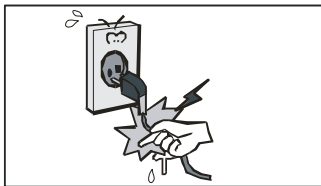
Keep away from the water.



Clear off the dust. Dust or Metallic particles inside the set can cause fire and electric shock.

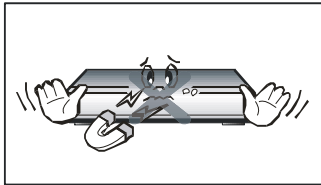


Avoid disassembling and assembling. Do not open the set.

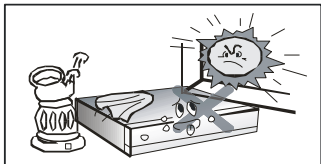


Do not snatch the cable to plug out.

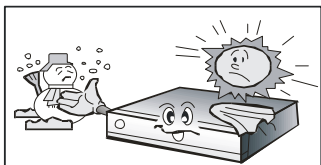
Do not move the set while power cord is plugged in.



Keep the distance from Magnetic items and Audio Speaker.



Place the set with the good ventilation and away from the direct sunlight and humidity.



Avoid the temperature of over 40°C or below 5°C.

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1. Before You Begin

1.1 Features

- ◆ Latest Android 9.0 built
- ◆ 4-core 64-bit high-performance Cortex A53 processor
- ◆ 4K and H.265/H.264 ultra HD image, Quad-core G31 MP2 GPU, high-definition display
- ◆ HDR video decoding and display
- ◆ USB host: 1 High speed USB 2.0
- ◆ LAN: Ethernet 10/100M, standard RJ-45
- ◆ WiFi: IEEE 802.11 b/g/n
- ◆ Bluetooth V4.1
- ◆ DDR3 2GB RAM, eMMC 32GB
- ◆ HDMI Version: 2.0
- ◆ Voice Remote Control

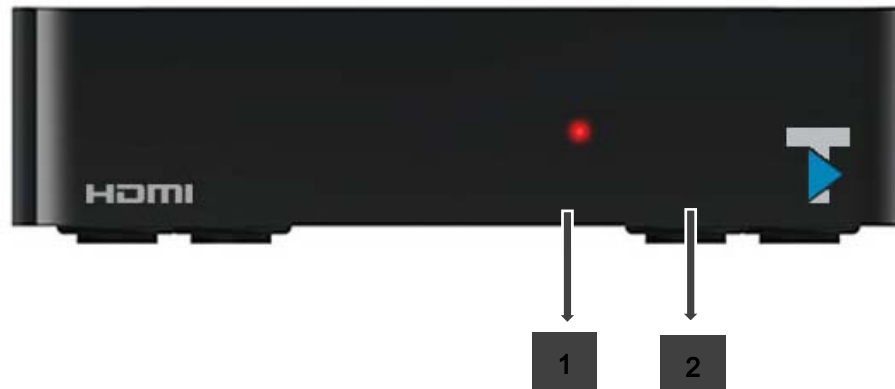
1.2 Accessories

- ◆ Remote Controller & Battery
- ◆ Power Adapter
- ◆ HDMI Cables

2. Controls and Functions

2.1 Front Panel

Item	Description
1. Power Indicator LED	Green Color : Normal operating status Red Color : Stand-by status
2. IR Sensor	The port for Infra-Red signal receiving

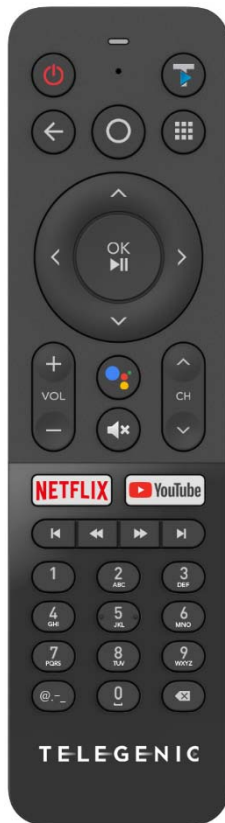


2.2 Rear Panel

Item	Description
1. DC IN	The input for DC Voltage. (12Volts / 1Amp.)
2. HDMI	The output for connecting to the TV HDMI connector.
3. USB	The port for USB connecting to use an external storage device.
4. ETHERNET	The port for Ethernet connecting.
5. RESET	The button for factory reset



2.3 Remote Control Unit

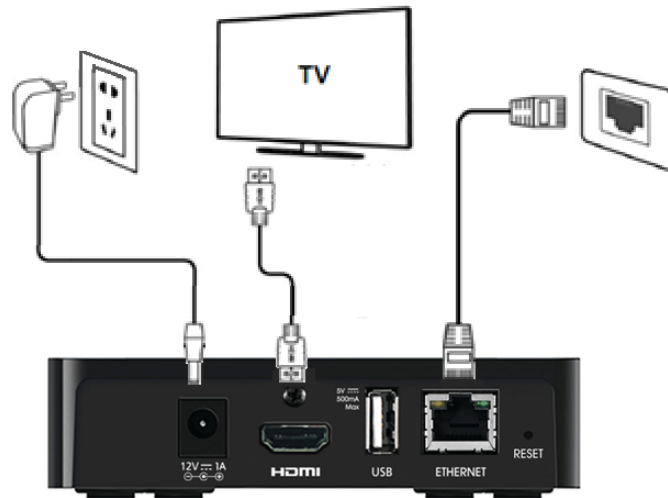


No	Key Name	Description
1	POWER	Press to standby
2	T	Press to go to Telegenic menu
3	BACK	Press to return back to previos menu
4	HOME	Fast key to go back to main menu
5	APPS	Press to enter Apps list menu
6	▲(UP)	Press to navigate left/right/up/down. Press OK to confirm your choice
7	◀(LEFT)	
8	OK	
9	▶(RIGHT)	
10	▼(DOWN)	
11	VOL +	Press to increase/decrease the volume
12	VOL -	
13	Google	Press to enter Google Assistant
14	Mute	Press to turn down the volume
15	CH +	Press to up/down channel in Live channel mode
16	CH -	
17	NETFLIX (F1)	Direct key for NETFLIX service
18	YOUTUBE (F2)	Direct key for YOUTUBE service
19	Previous Track	Press to go back to previos track
20	REW	Press to rewind your contents
21	FF	Press to fast-forward your contents
22	Next Track	Press to go to next track
23	1	Press to input Arabic number
24	2	
25	3	
26	4	
27	5	
28	6	
29	7	
30	8	
31	9	
32	0	
33	Special	Press to input @/./-/ _
34	Delete	Press to backspace the input

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3. System Connection

3.1 Connection Diagram



Please refer to above picture and instructions to connect TV, Power, Network and other devices.

- ♦ Note : Before connecting, please shut down all the equipment to be connected (such as this Android OTT Box and TV power)

Connection with TV

Connect HDMI cable to HDMI port of the Android OTT Box and TV set

Connection with Network

Plug the Ethernet cable to LAN port of the Android OTT Box, the other side to LAN port of router or Ethernet port of room broadband network.

Connection with Power

Connect the power adapter to the Android OTT Box. After power in on, it can start Automatically.

- ♦ Note : Before powering on, please switch the signal input of the TV to HDMI source.

4. Installing Guide

This equipment should be installed and operated with minimum 20cm between the radiator and your body.

Connect the Android OTT Box to the HDMI input port of the display device. Ex) Monitor, TV, etc.

Connect power using adapter and connect using cable provided in the power port of the Android OTT Box.

BT remote pairing guide screen appears after about 34 seconds.

Press the <Back> button and the <HOME>/<OK> button for 6 seconds on BT remote, GO in pairing mode.

Press the <BACK> button or the <EXIT> button exit if go in pairing mode later.

When pairing mode is complete, press the related button in a row appears on screen.

Additional Information

A.1 Troubleshooting

There may be various reasons behind the Android OTT Box problems. Check the Android OTT Box according to the procedures described below.

If you can't solve your problem even after following the troubleshooting procedures, please contact the dealer. Do not open the Android OTT Box's cover. It may cause a dangerous situation.

Symptom	Cause	Remedy
After turned on, without any display	The power cord Doesn't connect or socket without electricity	Connected power plug, ensure normal voltage electrical outlet
TV with images without Sound	Android OTT Box in MUTE state	Please press mute button to restore volume
	Audio setting is abnormal	Please enter the audio and video Settings menu, select the appropriate sound channel and language
	Volume is too low	Turn up the volume
Fail to connect the network Controller failure	Cable connect is abnormal	Please reconnect internet
	Remote control is not in the correct direction	Please aim at the front panel's 'SENSOR', then try again
	Remote control is with low battery	Please change the batteries
	Remote control is broken	Please send it to the local maintenance station for checking

A.2 Technical Specifications

Parameter	Specifications
CPU	S905X2-B, Quad-core ARM Cortex-A53 processor, 16.8K DMIPS
Android OS	Android 9.0
RAM	DDR3-1066 2GByte
ROM	32Gbyte eMMC
Audio/Video output	HDMI 2.0
Video format	VP9 Profile-2 up to 4Kx2K@60fps H.265 HEVC MP-10@L5.1 up to 4Kx2K@60fps H.264 AVC HP@L5.1 up to 4Kx2K@30fps H.264 MVC up to 1080P@60fps MPEG-2 MP/HL up to 1080P@60fps (ISO-13818)
Audio format	MPEG L1/L2 MPEG-1 Layer 1 & 2, MP3 AAC, Dolby Digital
Photo format	JPG, BMP, PNG and other photo formats
Network	RJ45 Interface 10M/100M adaptive WiFi 802.11 b/g/n with single band, 2.4GHz Bluetooth 4.1, 2.4GHz
External Interface	USB 2.0 x1EA
Operation temperature	Temperature: 0°C~40°C; Humidity: <95%
Power	Input: AC100-240V 50/60Hz Output: DC 12V/1A
AC Power consumption	Work: <7W; Standby: <0.5W;
Product Dimension	110 x 110 x 29 mm

A.3 FCC Statement

This equipment has been tested and found to comply with the limit for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential Installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encourage to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experience radio/TV technician for help

Change or modification not expressly approved by the party responsible for Compliance could void the user's authority to operate the equipment

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions; (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation

This device should be installed and operated with minimum 20Cm between the radiator and your body.

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