

Operation & Installation Guide

MHMSKYE1207
ENGLISH

Honeywell



THE FIRE PROTECTOR[®]

Model 2011 / 2011E

WATERPROOF FIRE PROTECTOR[™]

Model 2013 / 2013E

Model 2017 / 2017E

Model 2037 / 2037E

Model 2037W / 2037WE

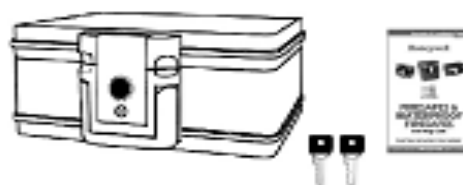
Read These Instructions Very Carefully!

Congratulations!

Your new Honeywell Firesafe will provide years of safe and secure storage for valuables and important documents. Your safe has been built with the highest manufacturing standards to ensure maximum user satisfaction under a variety of conditions.

Package Contents

- 1 Honeywell Firesafe
- 1 Operation & Installation Guide
- 2 Entry Keys



Proper Use of Your Safe

• **Firesafes** protect paper records and other valuable documents. U.L. testing shows that the interior temperature remains below 350°F (177°C) for 30 minutes during a fire up to 1550°F (843°C). Your Firesafe is protected by our Lifetime After Fire Replacement Guarantee. Please see details in that section.

• **Waterproof Firesafes** also prevent water damage. Independent testing verified that the 2037 can be submerged without leakage for up to 8 hours in 24 in. (60cm) of water and 13 in. (33cm) for Models 2017 and 2013.

To clean your safe, wash off with a damp cloth and dry. Never use paint thinners or chemical solvents, as they can permanently damage the finish.

Important: ALWAYS STORE SAFE FLAT

Always store your safe in a flat horizontal position so that the contents remain protected during a fire. Storing the unit on the sides or ends **WILL NOT PROTECT CONTENTS** during a fire.



For Your Protection

- Always store keys away from (AND NEVER INSIDE) safe.
- Save this manual and NEVER keep it inside the safe.

Important: DO NOT RETURN SAFE TO STORE

If you have any questions pertaining to proper use, **DO NOT RETURN** safe to the store. Please Contact Customer Service at 1-800-223-8566 (USA & Canada).

Honeywell Home and Office Security Safes

Opening & Closing Your Firesafe

Opening Your Honeywell Safe

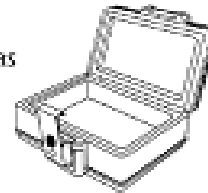
1. Insert the key (2 included) into the lock and then turn clockwise to the right.



2. Push the large button and the locking latch will open and spring forward.

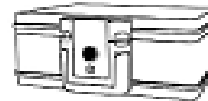


3. Once the latch has cleared the lip that it was secured to, you can open the Firesafe lid.



Closing Your Honeywell Safe

1. Close the lid, making sure that the contents do not obstruct the seal.



2. Push the latch back and down onto the lid clasp, and snap the latch into the closed position.



3. Turn the key counter-clockwise to the left, and remove key. Your safe is now locked.



Assembling Wheels (Model 2037W only)

If your safe includes Easy Roller™ Wheels, follow the simple assembly instructions included in the box. For your safety, the instructions printed on the wheel cart should be upright and facing outward.

After assembly, carefully place the safe onto the wheel cart. Do not sit or stand on the Easy Roller™ Wheels. The maximum weight supported is 85 lbs (38.6 kg).

Honeywell Home and Office Security Safes

Safe Identification Record

Your Safe's Unique Identification Numbers

When contacting Customer Service, you should be prepared to supply some important information that specifically identifies your safe. This information is extremely important to assuring prompt and accurate assistance.

It is strongly recommended that you identify and record the following information in the "Safe Identification Record" form located on the bottom of this page.

Model Number

The Honeywell Home and Office Security Safes product line consists of many different models, each identified by a specific Model #. Every model is manufactured with unique capabilities and features that may require specific solutions to a variety of difficulties that occasionally occur.

Key Number

The Key # is necessary to identify the specific configuration of the key and lock cylinder components of your safe. If a key becomes damaged or misplaced, the Key # is absolutely required to provide you with a replacement key.

Locating Key Number

The Key numbers are engraved on the keys and around the lock cylinder.

Your Safe Identification Record

Record all Safe Identification Numbers below:

Model Number _____

Key Number _____

Honeywell Home and Office Security Safes

Customer Support

How to Contact Us

Phone: 1-800-223-8566 (USA and Canada)

Monday through Friday, 7:30 am to 4:30 pm Pacific Standard Time

Email: CustomerService@HoneywellSafes.com

In addition to the required information regarding your safe, you must include the best time and proper telephone number to reach you during our normal Customer Service hours.

**Mail: Attn: Customer Service Dept.
SISCO
2835 E. Ana Street
Rancho Dominguez, CA 90221**

Internet: www.HoneywellSafes.com

EUROPE

**Mail:
Freightways Distriservices B.V.
P.O. Box 3077
2220 CB Katwijk
The Netherlands
+31 (0) 71.409.0721**

AUSTRALIA

**Mail:
Customer Service Dept.
Master Distributors
11 Howleys Rd.
Notting Hill VIC 3168
03-9538-9200**

Ordering Replacement Keys

If a key becomes misplaced or you would like additional keys, you may conveniently purchase them from our Customer Service Department. You must supply the following information to assure accurate processing:

- Name / Address / Telephone
- Safe Model Number / Serial Number
- Key Number
- Number of keys requested
- E-mail address if available

Payment and Delivery

In the USA, replacement keys are available for a fee and credit card orders are accepted by telephone or via our web site. Checks or Money Orders are required for orders received by mail and should be made payable to SISCO®. Contact our Customer Service Department for costing information prior to ordering.

Honeywell Home and Office Security Safes

Limited Warranty

LIFETIME AFTER FIRE REPLACEMENT GUARANTEE

If your Honeywell Firesafe is ever damaged by a fire, SISCO® will replace it with a comparable model at no charge to the consumer. Freight on the replacement unit is not included in the guarantee and must be paid by the consumer.

For claims, submit your name and address, a photo of the damaged safe along with its Model Number, and a copy of the Fire Department report to SISCO Customer Service as proof of loss. Once the information is received, Customer Service will contact you with further instructions.

LIMITED WARRANTY

If your Honeywell safe fails to operate because of a manufacturing defect any time up to five (5) years from the date of original purchase, we will, at our discretion, repair or replace the unit at no charge to the original owner. A copy of your sales receipt is required as Proof of Purchase.

The consumer must first contact SISCO Customer Service (800-223-8566, USA and Canada; 310-638-1182 outside of USA and Canada, or via E-mail at customerservice@honeywellsafes.com) during the Term of the Limited Warranty for authorization on the repair or replacement of the safe. For the repair of the safe, SISCO Customer Service may provide approval for taking it to a local locksmith. For the replacement of the safe, the consumer must return it, prepaid, to SISCO (2835 E. Ana St., Rancho Dominguez, CA 90221). SISCO will replace the safe with a comparable model, shipping prepaid.

WHAT IS NOT COVERED

SISCO's responsibility and the consumer's rights are limited to the repair or replacement of the defective safe, as stated above.

This Warranty does not apply if the product has been damaged by improper installation, neglect, accident, misuse, exposure to extremes of heat or humidity, terrorism, war, acts of God, or as a result of service or modification by other than an authorized service center. While your SISCO safe is warranted to be free of mechanical defect during the Term of Limited Warranty, the Warranty does not apply to the finish of the safe.

SISCO is not responsible for any costs associated with removing or installing this product.

SISCO is not responsible for damage or loss of the contents of the safe nor for the unauthorized removal of contents.

SISCO is not responsible for any damages incurred to the safe during shipment.

This Limited Warranty applies only to new SISCO safes, purchased by the original owner, and is not transferable to second owners or "factory seconds" safes purchased by the consumer.

No implied Warranty of salability or fitness exists other than those descriptions provided on the packaging, instructions and advertising. No other covenants or warranties, either implied or stated, written or oral, are hereby present. Some states do not allow limitations on how long an implied Warranty lasts, so the above limitations may not apply to you.

Honeywell Firesafes that include a Mounting Kit must be installed according to the Instructions provided. Any permanent installation of the safe which penetrates the insulation material of a fire insulated product voids the Warranty.

This Warranty gives you specific rights and you may also have other rights which vary from state to state.

Honeywell and/or Protector™ Fire Insulated Safes are tested by Underwriters' Laboratory or Japan Industrial Standards to protect internal contents during a fire at varying degrees of temperature and varying lengths of time. For more information concerning the coverage for your particular safe, contact SISCO Customer Service at 800-223-8566 (USA and Canada).

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Honeywell Home and Office Security Safes