

# Operating Instructions

REFRIGERATOR

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English

HSZ3021VL  
HSZ3022VL

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# Installation

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! Before operating your new appliance, please read these operating instructions carefully. They contain important information for safe use, installation and care of the appliance.

! Please keep these operating instructions for future reference. Pass them on to possible new owners of the appliance.

## Positioning and connection

### Positioning

1. Place the appliance in a well-ventilated humidity-free room.
2. Do not obstruct the rear fan grills. The compressor and condenser give off heat and require good ventilation to operate correctly and save energy.
3. Ensure the appliance is far away from any sources of heat (direct sunlight, electric stove, etc.).

### Electrical connections

After transportation of the appliance, carefully place it vertically and wait at least 3 hours before connecting it to the electricity mains. Before inserting the plug into the electrical socket ensure the following:

- The appliance is earthed and the plug is compliant with the law.
- The socket can withstand the maximum power of the appliance, which is indicated on the data plate located on the bottom left side of the fridge (e.g. 150 W).
- The voltage must be in the range between the values indicated on the data plate located on the bottom left side (e.g. 220-240V).
- The socket is compatible with the plug of the appliance.  
If the socket is incompatible with the plug, ask an authorised technician to replace it (see Assistance).  
Do not use extension cords or multiple sockets.

! Once the appliance has been installed, the power supply cable and the electrical socket must be easily accessible.

! The cable must not be bent or compressed.

! The cable must be checked regularly and replaced by authorised technicians only (see Assistance).

**! The manufacturer declines any liability should these safety measures not be observed.**

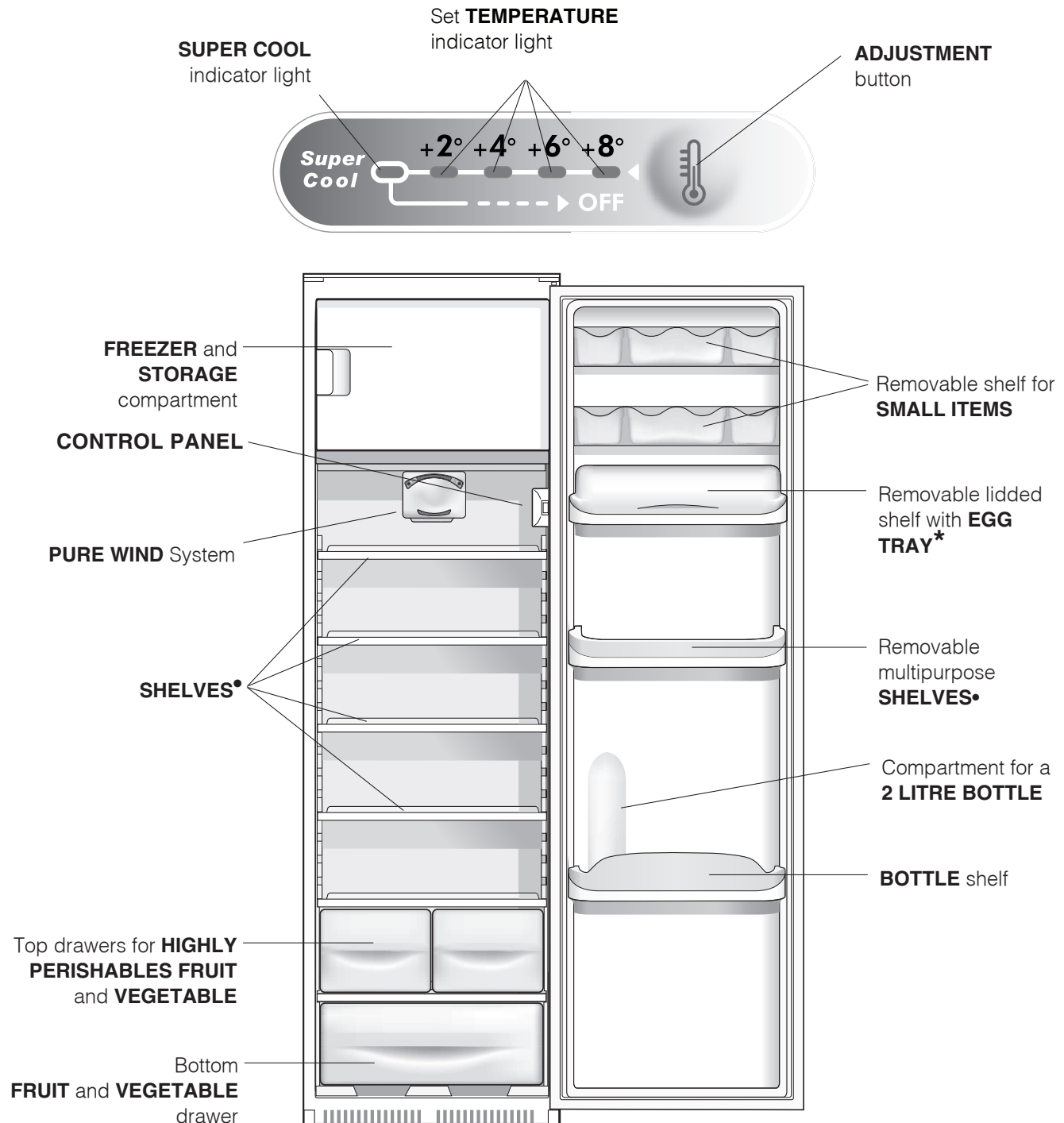
# Description of the appliance

## Overall view

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The instructions contained in this manual are applicable to different model refrigerators. The diagrams may not directly represent the appliance purchased. For more complex features, consult the following pages.

## CONTROL PANEL



• Varies by number and/or position.

\* Available only on certain models.

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# Start-up and use

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## Starting the appliance

**! Before starting the appliance, follow the installation instructions** (see Installation).

**! Before connecting the appliance, clean the compartments and accessories well with lukewarm water and bicarbonate.**

1. Plug the appliance in; make sure that the set TEMPERATURE indicator light is illuminated and showing the level **+4∞**.
2. If necessary, use the relevant ADJUSTMENT button to set the temperature to an intermediate value. After a few hours you will be able to put food in the refrigerator.

## Using the refrigerator to its full potential

The temperature inside the refrigerator compartment automatically adjusts itself in accordance with the selected temperature level as displayed by the corresponding indicator light. The selected temperature indicates the desired level of refrigeration.

**+8∞** = warmest

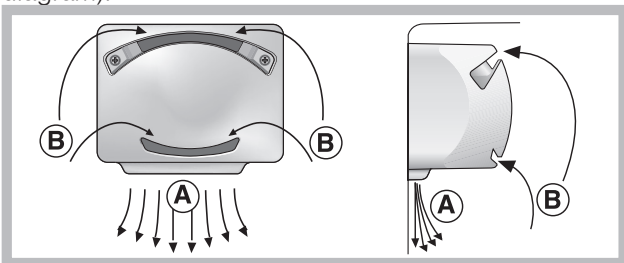
**+2∞** = coldest

We recommend, however, an intermediate position is used (**+4∞/+6∞**).

The cooling section of the refrigerator is located inside the back wall of the refrigerator compartment for increased space and improved aesthetics. During operation, the back wall will be covered in frost or water droplets depending on whether the compressor is operating or paused. Do not worry, the refrigerator is functioning normally.

### PURE WIND SYSTEM

It is recognizable due to the presence of the mechanism on the top part of the refrigerator compartment (see diagram).

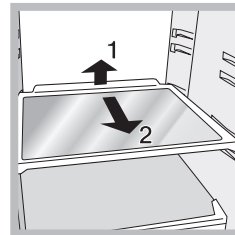


Pure Wind System maximises air circulation, improving the efficiency of the evaporator and helping to achieve the optimal temperature inside the refrigerator as quickly as possible each time it has been opened. The blown air (A) is cooled when it comes into contact with the cold wall, whereas the hotter air (B) is sucked up (see diagram).

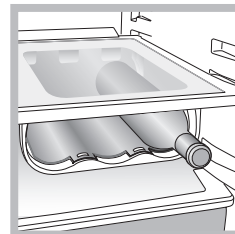
If the temperature adjustment system has been set to

a low value (colder), with large quantities of food and a high room temperature, the appliance may operate continuously, resulting in excessive frost formation and excessive energy consumption: this may be avoided by using the ADJUSTMENT button to set the temperature to a higher value (warmer); automatic defrosting will then take place.

**SHELVES:** with or without grill.



Due to the special guides the shelves are removable and the height is adjustable (see diagram), allowing easy storage of large containers and food. Height can be adjusted without complete removal of the shelf.



**WINE AREA\***: to store up to three bottles of wine (see diagram). The air circulates freely between the bottles guaranteeing rapid cooling. When not in use, close it to increase the space on the shelf.

- Use the ADJUSTMENT button to activate the SUPER COOL (rapid cooling) function, which will lower the temperature quickly. This is useful, for example, when you place a large number of new food items inside the refrigerator and you need to counteract the slight rise in its internal temperature. This function is automatically deactivated after the required amount of time has passed.
- Place only cold or lukewarm foods in the compartment, not hot foods (see Precautions and tips).
- Remember that cooked foods do not last longer than raw foods.
- Do not store liquids in open containers. They will increase humidity in the refrigerator and cause condensation to form.
- The top salad crispers, which are colder than the bottom one, are more suited to the preservation of delicate fruits and vegetables such as: grapes, strawberries, figs, cherries, fruits of the forest, mushrooms, asparagus, red tomatoes, artichokes etc.; whereas the bottom crisper is ideal for storing pineapples, avocados, citrons, lemons etc.

\* Available only on certain models.

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## Using the freezer to its full potential

- Do not re-freeze food that is defrosting or that has already been defrosted. These foods must be cooked and eaten (within 24 hours).
- Fresh food that needs to be frozen must not come into contact with food that has already been defrosted. Fresh food must be stored above the grill in the freezer compartment and if possible be in direct contact with the walls (side and rear), where the temperature drops below  $-18^{\circ}\text{C}$  and guarantees rapid freezing.
- Do not place glass bottles which contain liquids, and which are corked or hermetically sealed in the freezer because they could break.
- The maximum quantity of food that may be frozen daily is indicated on the plate containing the technical properties located on the bottom left side of the refrigerator compartment (for example: Kg/24h: 4)

! Do not open the door during freezing.

! If there is a power cut or malfunction, do not open the freezer door. This will help maintain the temperature inside the freezer, ensuring that foods are conserved for at least 9 -14 hours.

! If the room temperature drops below  $14^{\circ}\text{C}$  for an extended period of time, the ideal temperature will not be reached in the freezer compartment and food preservation will be reduced.

# Maintenance and care

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## Switching the appliance off

During cleaning and maintenance it is necessary to disconnect the appliance from the electricity supply: Simply using the ADJUSTMENT button until all indicator lights are switched off (appliance switched off) is not enough to eliminate all electrical contact.

## Cleaning the appliance

- The external and internal parts, as well as the rubber seals may be cleaned using a sponge that has been soaked in lukewarm water and bicarbonate of soda or neutral soap. Do not use solvents, abrasive products, bleach or ammonia.
- The removable accessories may be soaked in warm water and soap or dishwashing liquid. Rinse and dry them carefully.

## Avoiding mould and unpleasant odours

- The appliance is manufactured with hygienic materials which are odour free. In order to maintain an odour free refrigerator and to prevent the formation of stains, food must always be covered or sealed properly.
- If you want to switch the appliance off for an extended period of time, clean the inside and leave the doors open.

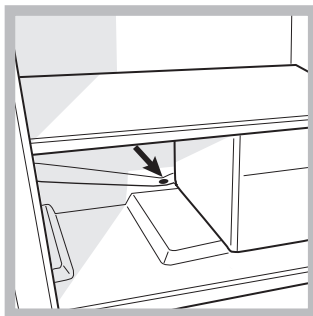
## Defrosting the appliance

! Follow the instructions below.

Do not use objects with sharp or pointed edges to defrost the appliance as these may damage the refrigeration circuit beyond repair.

## Defrosting the refrigerator compartment

The refrigerator has an automatic defrosting function: water is ducted to the back of the appliance by a



special discharge outlet (see diagram) where the heat produced by the compressor causes it to evaporate.

It is necessary to clean the discharge hole regularly so that the water can flow out easily.

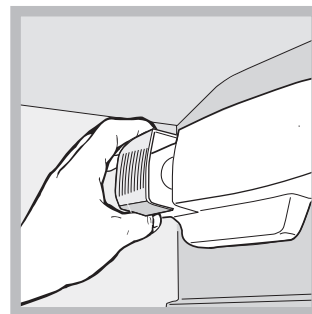
## Defrosting the freezer compartment

If the frost layer is greater than 5 mm, it is necessary to defrost manually:

1. Use the ADJUSTMENT button until all indicator lights are switched off (appliance switched off) .
2. Wrap frozen foods in newspaper and place them in another freezer or in a cool place.
3. Leave the door open until the frost has melted completely. This can be made easier by placing containers with lukewarm water in the freezer compartment.
4. Certain appliances are fitted with the DRAIN SYSTEM to lead the water outside: let the water flow into a container (see diagram).
5. Clean and dry the freezer compartment carefully before switching the appliance on again.
6. Wait for approximately 2 hours, i.e. until the ideal storage conditions have been restored, before placing food in the freezer compartment.

## Replacing the light bulb


To replace the light bulb in the refrigerator compartment, pull out the plug from the electrical socket. Follow the instructions below.



Access the light bulb by removing the cover as indicated in the diagram. Replace it with a similar light bulb within the power range indicated on the cover (10W or 15W).

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! The appliance was designed and manufactured in compliance with international safety standards. The following warnings are provided for safety reasons and must be read carefully.

 This appliance complies with the following Community Directives:

- 2006/95/CEE of 12/12/2006 (Low Voltage)
- 2004/108/CEE of 12/12/2004 (Electromagnetic Compatibility).
- 2011/65/EU (RoHS).
- 2012/19/UE.



## General safety

- The appliance was designed for domestic use inside the home and is not intended for commercial or industrial use.
- The appliance must be used to store and freeze food products by adults only and according to the instructions in this manual.
- The appliance must not be installed outdoors, even in covered areas. It is extremely dangerous to leave the appliance exposed to rain and storms.
- Do not touch the appliance with bare feet or with wet or moist hands and feet.
- Do not touch the internal cooling elements: this could cause skin abrasions or frost/freezer burns.
- When unplugging the appliance always pull the plug from the mains socket, do not pull on the cable.
- Always switch the appliance off and disconnect it from the electricity supply before cleaning it or carrying out any maintenance work. Simply using the ADJUSTMENT button until all indicator lights are switched off (appliance switched off) is not enough to eliminate all electrical contact
- In the case of a malfunction, under no circumstances should you attempt to repair the appliance yourself. Repairs carried out by inexperienced persons may cause injury or further malfunctioning of the appliance.
- Do not use any sharp or pointed utensils or electrical equipment - other than the type recommended by the manufacturer - inside the frozen food storage compartments.
- Do not put ice cubes taken directly from the freezer into your mouth.
- Do not allow children to tamper with the controls or play with the appliance. Under no circumstance should they be allowed to sit on the bins or to hang from the door.
- Keep packaging material out of the reach of children! It can become a choking or suffocation hazard.

## Disposal

- Observe local environmental standards when disposing packaging material for recycling purposes.
- The European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out “wheeled bin” symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers may take their old appliance to public waste collection areas, other communal collection areas, or if national legislation allows return it to a retailer when purchasing a similar new product. All major household appliance manufacturers are active in the creation of systems to manage the collection and disposal of old appliances.

## Respecting and conserving the environment

- Install the appliance in a fresh and well-ventilated room. Ensure that it is protected from direct sunlight and do not place it near heat sources.
- Try to avoid keeping the door open for long periods or opening the door too frequently in order to conserve energy.
- Do not fill the appliance with too much food: cold air must circulate freely for food to be preserved properly. If circulation is impeded, the compressor will work continuously.
- Do not place hot food directly into the refrigerator. The internal temperature will increase and force the compressor to work harder and will consume more energy.
- Defrost the appliance if ice forms (see Maintenance). A thick layer of ice makes cold transference to food products more difficult and results in increased energy consumption.
- Regularly check the door seals and wipe clean to ensure they are free of debris and to prevent cold air from escaping (see Maintenance).

# Troubleshooting

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If the appliance does not work, before calling for Assistance (see Assistance), check for a solution from the following list.

## Malfunctions:

**The internal light does not illuminate.**

**The refrigerator and the freezer do not cool well.**

**The food inside the refrigerator is beginning to freeze.**

**The PURE WIND fan does not rotate.**

**The motor runs continuously.**

**The appliance makes a lot of noise.**

**The alarm sounds and the lamp flashes.**

**The alarm sounds and the set temperature indicator lights flash**  
(all of them excluding the Super Cool indicator light which is turned off).

**The back wall of the refrigerator unit is covered in frost or droplets of water.**

**There is water at the bottom of the refrigerator.**

## Possible causes / Solutions:

- The plug has not been inserted into the electrical socket, or not far enough to make contact, or there is no power in the house.
- The door do not close properly or the seals are damaged.
- The door are opened too frequently.
- The set TEMPERATURE indicator light is displaying an incorrect reading.
- The refrigerator or the freezer have been over-filled.
- The atmospheric temperature of the area surrounding the appliance is lower than 14°C.
- The set TEMPERATURE indicator light is displaying an incorrect reading.
- The food is in contact with the back inside wall of the refrigerator.
- The PURE WIND system is only activated automatically when it becomes necessary to restore perfect operational conditions inside the refrigerator compartment.
- The door is not closed properly or is continuously opened.
- The outside ambient temperature is very high.
- The appliance has not been installed on a level surface (see Installation).
- The appliance has been installed between cabinets that vibrate and make noise.
- The internal refrigerant makes a slight noise even when the compressor is off. This is not a defect, it is normal.
- The refrigerator door has been open for more than 2 minutes. The buzzer will stop sounding when the door is shut.
- The appliance signals that it has heated excessively. We recommend checking the state of the foodstuffs: they may need to be removed. In this situation, the product continues functioning as in the normal functioning mode. The buzzer can be stopped by simply opening and closing the door. To stop the indicator lights from flashing, it is necessary to turn off the appliance using the adjustment button (OFF), then use the same button to switch on the appliance and restore normal functioning at the desired temperature.
- This shows the appliance is operating normally.
- The water discharge hole is blocked (see Maintenance).



## Guarantee

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### 12 months Parts and Labour Guarantee

Your appliance has the benefit of our manufacturer's guarantee, which covers the cost of breakdown repairs for twelve months from the date of purchase.

This gives you the reassurance that if, within that time, your appliance is proven to be defective because of either workmanship or materials, we will, at our discretion, either repair or replace the appliance at no cost to you.

This guarantee is subject to the following conditions:

- The appliance has been installed and operated correctly and in accordance with our operating and maintenance instructions.
- The appliance is used only on the electricity or gas supply printed on the rating plate.
- The appliance has been used for normal domestic purposes only.
- The appliance has not been altered, serviced, maintained, dismantled, or otherwise interfered with by any person not authorised by us.
- Any repair work must be undertaken by us or our appointed agent.
- Any parts removed during repair work or any appliance that is replaced become our property.
- The appliance is used in the United Kingdom or Republic of Ireland.

The guarantee does not cover:

- Damage resulting from transportation, improper use, neglect or interference or as a result of improper installation.
- Replacement of any consumable item or accessory. These included but not limited to: plugs, cables, batteries, light bulbs, fluorescent tubes and starters, covers and filters.
- Replacement of any removable parts made of glass or plastic.

THIS GUARANTEE WILL NOT APPLY IF THE APPLIANCE HAS BEEN USED IN COMMERCIAL OR NON-DOMESTIC PREMISES.

### 5 Year Parts Guarantee

Hotpoint also offers you a free 5 year parts guarantee. This additional guarantee is conditional on you registering your appliance with us and the parts being fitted by one of our authorised engineers. There will be a charge for our engineer's time. To activate the extra parts warranty on your appliance, simply call our registration line on **08448 242424 (Republic of Ireland 01 230 0233)**.

### Extended Guarantees

We offer a selection of protection plans that enable you to fully cover yourself against the expense of repair bills for the life of your policy. To find the ideal plan for you please call our advice line on **08448 226 226 (Republic of Ireland 01 230 0233)**.

### Helpdesk Service

We have a dedicated team who can provide free advice and assistance with your appliance if you experience any technical difficulties within the first 90 days of ownership. Simply call our Hotpoint Service Hotline on **08448 224 224 (Republic of Ireland 0818 313 413)** for telephone assistance, or, where necessary, to arrange for an engineer to call.

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## After Sales Service

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We pride ourselves on ensuring that you and your Hotpoint appliance receive the very highest level of service. No one understands Hotpoint appliances like we do, so for service from the people that know your appliance best, simply call 08448 224 224.

Our operators are on hand to answer your call every day including weekends and bank holidays.

Our team of 1000 technicians are the largest white goods service organisation in the UK and Ireland available to provide fast, reliable and local service. They have all undergone extensive training at our Training Centre of Excellence and are equipped with the latest diagnostic tools to deliver expert servicing of your Hotpoint appliance.

**UK: 08448 224 224**

**Republic of Ireland: 0818 313 413**

or visit

**[www.hotpointservice.co.uk](http://www.hotpointservice.co.uk)**

**Model number:** \_\_\_\_\_

**Serial number:** \_\_\_\_\_

### Parts and Accessories

We supply a full range of genuine replacement parts as well as accessory products that protect and hygienically clean your appliance to keep it looking good and functioning efficiently throughout its life.

**UK: 08448 225 225**

**Republic of Ireland: 0818 313 413**

or visit

**[www.hotpointservice.co.uk](http://www.hotpointservice.co.uk)**

### Appliance Registration

We want to give you additional benefits of Hotpoint ownership. To activate your free 5 year parts guarantee you must register your appliance.

By registering your appliance with us not only do you activate the guarantee all your information will be logged onto our repair system. In the unfortunate event that you need assistance we will have your appliance details to hand when you call us.

**UK: 08448 24 24 24**

**Republic of Ireland: 01 230 0800**

or visit

**[www.hotpointservice.co.uk](http://www.hotpointservice.co.uk)**

**Indesit Company UK Ltd. Morley Way, Peterborough, PE2 9JB**

Indesit Ireland Ltd. The Crescent Building, Northwood Park, Santry, Dublin 9.

## Recycling and Disposal Information

As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserves the right to use quality, recycled components to keep down customer costs and minimise material wastage.

Please dispose of packaging and old appliances carefully. To minimise the risk of injury to children, remove the door, plug, and cut the mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into mains socket, and the door cannot be locked shut.

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