Nova Scotia Employees Who Joined the Plan after June 1, 2002

Retirement Plan for the Employees of Reliable Parts Ltd.

Amended effective September 30, 2015

Policy/Plan Number 65858 Federal registration number 0977116 Provincial registration number P086105

Dear plan member,

To help you* achieve financial security during your retirement years, your employer has established a group pension plan. We work closely with Great-West Life**, a premier service provider for group retirement and savings plans. The more you understand about the plan, the more likely you'll be successful in saving for your retirement.

This member booklet outlines the benefits available to you and contains important information including:

- how much you and your employer contribute to your retirement savings
- what happens to your retirement savings when you retire
- what happens if you pass away before you retire
- where you can find answers to your retirement and savings questions

We want to help you have a long and rewarding retirement after all of your years of hard work. So please make sure that you read this booklet, contact Great-West with any questions you may have, and file it away for easy reference.

While every effort has been made to ensure the accuracy of this booklet, your rights and benefits as a member of the pension plan are governed by the terms of the plan documents as registered with the regulatory authorities. To review those documents, please contact your human resources department or Great-West.

Reliable Parts Ltd., as your plan sponsor and plan administrator, provides this plan to you under the Capital Accumulation Plan guidelines and applicable legislation. These guidelines are a national standard for employer-sponsored savings plans. They help ensure that our plan is properly established and maintained, and that you're provided with ongoing education and information about our plan. For more information on your rights and responsibilities, please see the *Additional information* section of this booklet.

*Note that in this booklet "you" means a person entitled to benefits in accordance with the terms of the registered plan documents.

**Services for this plan are provided by The Great-West Life Assurance Company (Great-West). The group retirement and savings products and investments described in this booklet are issued by London Life Insurance Company (London Life). London Life is a subsidiary of Great-West.

TABLE OF CONTENTS

Your retirement plan	3
How to get information	3
Statements	3
GRS Access – www.grsaccess.com	3
Access Line — 1-800-724-3402	4
Eligibility	
How to join the plan	
Contributions	
What you contribute	
Your voluntary contributions	
What your employer contributes	
Transfers into the plan	
Tax deductions	
Investment Options	
Frequent trading	
Your retirement	
When you can retire under the plan	
The amount you'll receive at retirement	
Your retirement income options at a glance	
Receiving a retirement income	
Annuities	
Life income fund (LIF)	
Not ready to select a retirement income option?	
Locked-in retirement account (LIRA)	8
What happens if	8
Additional information	9
you're temporarily absent from work?	9
What happens to contributions to the plan	9
your employment terminates?	9
When are contributions vested and/or locked-in?	
Transfer options	
you want to withdraw contributions while you're still employed?	10
you want to unlock pension benefits?	
Small annuity	
you face a shortened life expectancy?	
you want to use your benefits as collateral?	
you go through a marriage breakdown or relationship breakdown?	11
you die before retirement?	
Your plan beneficiary	
Designating a beneficiary	
Benefits payable to your plan beneficiary	
If your spouse is your plan beneficiary	
the plan terminates?	۲۱ ۱۵
Your rights and responsibilities	
Assuris coverage	
Legal actions	

Administration and investment expenses	12
Contact information	13
Protecting your personal information	14
A message concerning privacy from Great-West	14
Glossary of Terms	

Your retirement plan

Welcome to *Your retirement plan*. This section will help you understand some basics about your retirement plan including eligibility, how contributions work and more. This section may refer to materials found in the enrolment material you received which you can review for further information.

The enrolment material you received was created by our service provider, Great-West, to help you make your retirement dream a reality.

If you haven't received a copy of the enrolment material yet, get in touch with your human resources department.

Let's start by looking at the plan. Your plan is a defined contribution pension plan. Here are a few details you should know about a defined contribution pension plan:

- you choose how much you want to save for your retirement
- you can track how much money is in your account
- you must make contributions to your account at least monthly
- we contribute to your account to help you achieve your retirement goals
- the exact amount of your retirement income can only be determined when you retire

If you'd like more information on the plan rules or how the plan operates, contact us. For any other information, you can contact Great-West.

How to get information

You want to keep up to date with your retirement plan and know that you're on track to achieving your retirement goals. We, along with Great-West, want to help you get that information quickly and easily.

Statements

Semi-annually, you'll receive a statement from Great-West showing the activity of your account.

This statement includes information that can help you make informed decisions for retirement. Your statement will include *Smart messages*, customized information that speaks directly to you and is based on the dynamics of your account.

You'll also receive customized retirement income illustrations on your year-end statements. These retirement income illustrations don't just show if you're on track towards your retirement income goal, they also provide several scenarios to help you set realistic expectations.

GRS Access – www.grsaccess.com

Secure and easy to use, Great-West designed the *GRS Access* website with your needs in mind. When you log onto *GRS Access*, you can:

- find your account balance
- determine your investment personality
- learn about retirement planning
- create your own personal retirement plan
- print statements when you need them

GRS Access is also the place to find:

- information on the investment options in the plan
- rates of return on your investment options

Once you become a member, and you have provided your email address, Great-West will send you an invitation by email to register for *GRS Access*. When you register, you'll be able to create an Access ID and password of your choice, which you can use to access your information online.

Access Line — 1-800-724-3402

For information about your account, you can call *Access Line* at 1-800-724-3402 to speak with a bilingual client service representative. *Access Line* is available weekdays between 8 a.m. and 8 p.m., ET. Call *Access Line* to:

- find your account balance
- obtain current interest rates and net unit values
- review one-year gross rates of return

Eligibility

Full-time employees

You may join the plan on the first day of any month after you've completed two years of continuous employment with your employer.

Part-time employees

You may join the plan on the first day of any month if you've completed two years of continuous employment with your employer, as long as you have:

- earned 35 per cent of the year's maximum pensionable earnings or
- worked 700 hours

in each of the two consecutive calendar years immediately prior to your joining the plan.

Maximum pensionable earnings

Determine this year's maximum pensionable earnings by visiting Canada Revenue Agency's (CRA) website (www.cra-arc.gc.ca) or by contacting your local taxation office. You can find contact information for your local taxation office in the blue pages of your telephone book under Taxes, Canada Revenue Agency, Deductions and Customs Registration.

How to join the plan

Joining the plan is easy. We'll provide you with an enrolment package and a guide from Great-West that explains how to enrol as a member of the plan. It has information to help you plan for your retirement.

Contributions

Contributing to your plan is easy. Your required contributions and any voluntary contributions will be deducted from your pay automatically.

What you contribute

Use the table below to find out how much you must contribute. Your contribution level will not be increased until you advise your employer. You may not decrease your contribution formula.

Completed years of continuous membership	Percentage of your earnings*
<u>continuous memoersinp</u>	your carnings
Less than 2 years	1%
2 years but less than 4 years	2%
4 years but less than 6 years	3%
6 years or more	4%

* Your basic salary including overtime, bonuses and commission

Your voluntary contributions

Do you want to increase the amount of your retirement account? Consider making voluntary contributions.

You can make voluntary contributions as long as the total contributions to your plan don't exceed the limits specified under the Canadian *Income Tax Act*. Let us know if you'd like more information about these limits.

If you want to make a voluntary contribution, contact your human resources department or Great-West by calling *Access Line* for more information.

Are you unsure if you need to make voluntary contributions to achieve your retirement goals? Review *Your planning guide* which can be found in the enrolment material you received or visit www.grsaccess.com.

What your employer contributes

Your employer will match your required contributions.

Required contributions

Required contributions are contributions which you must make to the plan. These contributions are subject to the locking-in provisions of the applicable pension legislation. For more information about locking-in, please read the *What happens if* section of this booklet.

Transfers into the plan

You can transfer funds from another registered pension plan, a retirement savings plan or a deferred profit sharing plan into this plan. Any funds that you transfer to this plan will be treated as voluntary contributions (for more information on voluntary contributions, see *Your voluntary contributions* section).

If these transferred funds are locked-in (cannot be received as a cash payment), they'll continue to be locked-in and will be administered according to the applicable legislation.

Tax deductions

Since your plan is registered with the CRA, you can deduct required contributions and any voluntary contributions from your taxable income, up to the limits specified in the Canadian *Income Tax Act*.

Investment Options

This plan offers two types of investment options. Contributions may be invested in a guaranteed investment where the interest rate is guaranteed and/or in a variable investment fund where the rate of return isn't guaranteed. All contributions are credited with interest and/or investment gains or losses.

Your options are listed in your *Investment menu* which can be found in the enrolment material you received from us.

We or Great-West may add or remove investment options at any time. Additionally, withdrawals or transfers from investment options may be delayed, suspended or restricted for a period of time by Great-West or the manager of the investment option. You'll be notified if either of these events occur.

You'll receive information about the investment returns in the statement mailed to you. You can also access descriptions of the investment options and investment return information by visiting the investment section of www.grsaccess.com.

Your employer decides where all contributions are invested.

Contributions invested in a guaranteed investment will mature at the end of the month coinciding with, or following, the end of the investment term. For example, contributions are invested into a oneyear guaranteed investment on Jan. 15 of this year, it will mature on Jan. 31 of next year.

At the end of your guaranteed investment's term, it will be reinvested into another guaranteed investment for the same term unless your employer advises Great-West before the end of the term.

If contributions are invested in a guaranteed investment, the interest rate is guaranteed and compounded daily. However, if you withdraw money before the end of the term, a calculation may be done to determine the amount you'll receive and early withdrawal fees may be charged. See the member schedule of fees for more information.

If contributions are invested in a variable investment, neither the principal nor any investment gain is guaranteed.

If you'd like more information, call *Access* Line or visit www.grsaccess.com. Additional information can be found in the enrolment material you received.

Frequent trading

Frequent trading is an investment strategy that's detrimental to other members invested in the same variable investment options. Great-West monitors this activity. If it's determined that excessive trading is occurring, a frequent trading fee may be charged (currently up to two per cent of the amount exchanged) or a transfer may not be allowed in accordance with administrative rules.

Your retirement

Welcome to *Your retirement*. This section provides you with information about your options when you prepare to retire.

You can find the *Smart retirement* guide on www.grsaccess.com. This guide offers important information and practical insights into a number of key factors, including:

- important investment considerations
- milestones as you count down to retirement
- ways to reduce your investment risk
- information on how to turn your savings into retirement income
- tax implications that you'll encounter

When you can retire under the plan

Retirement in this booklet refers to converting your retirement savings into retirement income.

Your normal retirement age is the first day of the month that follows your 65th birthday. However, you can retire early, up to 10 years prior to your normal retirement age. You can also postpone your retirement until Dec. 31 in the calendar year you turn age 71 or any other time or age required by applicable legislation.

The amount you'll receive at retirement

At retirement you'll be entitled to the value of your contributions and the value of the contributions we made on your behalf. These contributions are locked-in. You can use the value of your voluntary contributions to increase the amount of your retirement income or you may receive it as a cash payment.

Your retirement income options at a glance

As you approach retirement, you have a number of retirement income options to consider. Remember, it's your choice – and not one that you should take lightly. What you do with your retirement savings and when you do it can have a dramatic impact on your financial situation.

While you can postpone your retirement, you must transfer your retirement savings from the plan into a retirement income option by Dec. 31 of the calendar year in which you turn 71 or any other time or age required by applicable legislation.

Locked-in funds

Locked-in funds, unlike money you contribute to your RRSP, must be used to fund a retirement income.

Receiving a retirement income

If you have a spouse when you're ready to receive retirement income, you must use the funds in your account to purchase a joint life and last survivor annuity. This annuity will provide you with monthly payments for your lifetime and after your death, your spouse will receive monthly payments for his/her lifetime. The payments to your spouse will be at least 60 per cent of the monthly payments that you received.

If you have a spouse and you choose a different form of retirement income, a spousal waiver form must be completed as required under the applicable legislation. If you have questions about the spousal waiver form, please call *Access Line*. However, your spouse is not entitled to the joint and survivor annuity if you are living separate and apart on the date that first payment of your annuity is due, with no reasonable prospect of the resumption of cohabitation, and your spouse has delivered a written waiver as required under the applicable legislation or is not entitled to receive an amount in accordance with the terms of a written agreement or court order issued prior to the date that payment of your annuity is due to commence.

If you don't have a spouse or your spouse has waived or is not entitled to the join and survivor annuity when you're ready to receive retirement income, you'll receive the standard form of pension for your plan, which is an annuity that will provide you with a monthly pension payable for your lifetime with payments guaranteed for 120 months, unless you choose an alternative retirement income option.

Your spouse is the individual who:

A spouse means either of two persons, who at the relevant time

- are married to each other;
- are married to each other by a marriage that is voidable and has not been annulled by a declaration of nullity;
- have gone through a form of marriage with each other, in good faith, that is void and are cohabiting or, where they have ceased to cohabit, have cohabited within the 12-month period immediately preceding the date of entitlement;
- are domestic partners within the meaning of Section 52 of the Vital Statistics Act; or
- not being married to each other, are cohabiting in a conjugal relationship with each other, and have done so continuously for at least
 - three years, if either of them is married, or
 - one year, if neither of them is married.

Annuities

An annuity is a retirement income option where, in exchange for a sum of money, you're provided with a guaranteed income that's unaffected by market conditions for as long as you live. Generally, when an annuity contract is purchased, no changes can be made during the purchaser's life time. These payments are made up of interest and principal and may be determined by:

- the type of annuity you purchase
- your age, and in some cases, your spouse's age
- the interest rates in effect when you purchase your annuity
- the length of time your annuity payments are guaranteed
- the amount of money you used to purchase your annuity

TYPES OF ANNUITIES

The chart below includes the types of annuities that are available to you and details to help you determine which annuity would be a good choice for you.

Type of annuity	How it works
Life annuity	This annuity provides you with an income for as long as you live. Convenient and practical, a life annuity ensures you'll never outlive your money.
Life annuity with guarantee	With this annuity, you receive a specified income for life and if you die before the guaranteed period ends, payments will continue to your beneficiary until the end of the guaranteed period.
Joint and last survivor annuity	This annuity is payable while either you or your spouse is living. Generally, after the annuitant (the person who purchased the annuity) dies, the survivor continues receiving the same or a reduced income.

Before purchasing an annuity, it's important to understand that you're making an irreversible commitment. If you'd like more information about annuities, call *Access Line*.

Life income fund (LIF)

Like an annuity, a LIF can provide you with a regular retirement income. However, unlike an annuity, you make all the investment decisions concerning your LIF. As a result, your LIF is subject to market fluctuations and the investment choices you make can affect the amount of your retirement income.

Although a LIF offers more flexibility than an annuity, there are annual minimum and maximum limits to the amount of money you can receive from your LIF. Within these limits you can choose your retirement income.

Not ready to select a retirement income option?

Locked-in retirement account (LIRA)

If you're ready to retire but aren't ready to start receiving an income, a LIRA is an RRSP which contains locked-in funds from a pension plan and the money in the LIRA is allowed to grow on a tax-deferred basis. You decide when to convert your LIRA into a retirement income option such as an annuity or LIF. This can be done no earlier than age 55, unless the pension plan from which the funds originated provides for payment of the pension at an earlier age and no later than Dec. 31 of the year in which you reach age 71 or any other time or age required by applicable legislation.

The decision to convert your LIRA will depend on factors such as your:

- age
- need for regular retirement income or for payment flexibility
- concern about inflation
- ability and interest in managing your own investments

What happens if...

Welcome to *What happens if.* This section provides information on events or milestones that you may encounter as you save for your retirement, including temporary absences from work and other major life events.

Additional information

In addition to this booklet, you'll receive an information package and forms outlining all of your options when any of the following events take place:

- retirement
- your employment terminates
- termination of the plan

... you're temporarily absent from work?

What happens to contributions to the plan

If you're temporarily absent from work due to disability, leave of absence or temporary layoff, all contributions will stop until you return to work.

However, if you're on maternity/parental leave of absence, your employer will give you the option of maintaining participation in the plan during the leave. If you choose to maintain participation, contributions to the plan will continue to the plan for the time period required by the applicable legislation. You'll be responsible to pay the employer contributions and your contributions.

There may be other occasions when you'll be temporarily absent from work where you'll be given the option of maintaining participation in the plan during the leave. Contact your human resources department for additional information.

If you're a connected person, as defined by the Canadian *Income Tax Act*, contributions may not continue during a maternity/parental leave of absence. If you're unsure if you're a connected person, please refer to the glossary of this booklet for a definition.

Vesting and locked-in quick reference

In this section, you'll frequently read the terms "vesting" or "vested", and "locking-in" or "lockedin". These terms describe when and how you're entitled to the contributions* made to your plan account.

Vesting - Vesting refers to the point when you're entitled to the value of the contributions that your employer made on your behalf. Vesting is determined by legislation. Remember, you're always entitled to your own contributions if your employment terminates. Your contributions and any vested contributions are available as a cash payment unless they are locked-in.

Locked-in – The term locked-in refers to the point when you're entitled to a deferred pension under the plan. Unlike money you contribute to your RRSP, locked-in funds must be used to provide a retirement income and aren't available in cash.

Voluntary contributions are never locked-in.

*Investment earnings are considered to be part of your contributions.

The value of contributions

In this section, the term "value of your contributions" refers to your required contributions, plus interest and any gains or losses, and includes any fees and/or adjustments as indicated in your member schedule of fees.

The term "value of contributions we made on your behalf", refers to the contributions made to your account by your employer plus interest and any gains or losses, and includes fees and/or adjustments as indicated in your member schedule of fees.

... your employment terminates?

What happens to your retirement savings if your employment terminates with your employer.

When are contributions vested and/or locked-in?

The value of the contributions we made on your behalf is immediately vested and locked-in.

The value of your contributions is immediately locked-in.

Transfer options

Instead of a deferred pension, you can transfer the locked-in value of your account. As permitted by applicable legislation, you can transfer it to another registered pension plan, an insurance company to purchase a life annuity or a prescribed retirement savings arrangement, such as:

- a LIRA
- a LIF
- any retirement arrangement stated in the *Pension Benefits Act* and registered under the Canadian *Income Tax Act*

You can use the value of your voluntary contributions to increase the amount of your retirement income or you may receive it as a cash payment.

If your employment terminates, contact your human resources department for more information on your options.

Usually, any cash payment you receive from the plan is taxable income. Any amount you withdraw from the plan will be taxed in the year you received it and is subject to withholding tax (an amount deducted and remitted to the CRA on your behalf) when you make the withdrawal.

... you want to withdraw contributions while you're still employed?

Unless a withdrawal is required by law, your required contributions, voluntary contributions and contributions we made on your behalf must remain in the plan until your employment terminates, you die, retire or the plan terminates.

Usually, any cash payment you receive from the plan is taxable income. Any amount you withdraw from your account will be taxed in the year you received it and is subject to withholding tax (an amount deducted and remitted to the CRA on your behalf) when you make the withdrawal.

... you want to unlock pension benefits?

Subject to applicable legislation, you may be able to receive your locked-in benefit in whole or in part as a lump sum, under the following circumstances.

Small annuity

If your employment terminates, you retire or the plan terminates, your benefit may be received as a cash payment as long as the monthly pension that you would have received (payable in the standard form of pension at the normal retirement age) is less than 1/12th of four per cent of the year's maximum pensionable earnings or the value of the benefit is less than 20 per cent of the year's maximum pensionable earnings or an amount determined by the applicable legislation, for the calendar year that your employment terminates, you retire or the plan terminates.

Instead of receiving a cash payment, the benefit may be transferred to a registered retirement savings plan.

If an election is not made regarding your small benefit entitlement within 90 days of receiving the statement of options, we can proceed to make a cash payment to the person entitled to the benefit.

... you face a shortened life expectancy?

If a medical doctor licensed to practice in a province or the place where you reside certifies that your life expectancy is likely to be shortened considerably due to a disability or otherwise as prescribed under the applicable legislation, you may be eligible to receive your benefit in the form of a cash payment.

Contact your human resources department if you would like more information about your options.

... you want to use your benefits as collateral?

You aren't allowed to use your pension benefits as collateral for a loan.

... you go through a marriage breakdown or relationship breakdown?

If you go through a marriage breakdown or a relationship breakdown your benefit under the plan may be affected. Consult a lawyer about the laws concerning this situation and the options available.

... you die before retirement?

Your plan beneficiary is entitled to a benefit, as indicated below, as a cash payment and will receive an information package outlining his/her options.

Your plan beneficiary

Your plan beneficiary is your spouse. If you don't have a spouse or your spouse has waived, or is not entitled to, the death benefit, your plan beneficiary is your designated beneficiary or estate.

Your spouse may waive the death benefit by delivering a waiver in accordance with applicable legislation. Your spouse may revoke the waiver at any time before the date of death.

However, your spouse is not entitled to the death benefit if you are living separate and apart on the date of death, with no reasonable prospect of the resumption of cohabitation, and your spouse has delivered a written waiver as required under the applicable legislation or is not entitled to receive an amount in accordance with the terms of a written agreement or court order.

Designating a beneficiary

Subject to the rights of your spouse, you may designate one or more beneficiaries to receive all or part of the amount payable when you die. To designate a beneficiary, complete a *Designation of revocable beneficiary/trustee appointment* form. You can get a copy of this form by calling *Access Line* or contacting your human resources department. You can also get a copy of this form on *GRS Access* by going to Change your portfolio > Printable forms.

Designating a beneficiary will help ensure that your benefits are paid as you wish, if you die before you start receiving retirement income.

If you designate a beneficiary (or if your beneficiary is your spouse, as explained under the *Your plan beneficiary* section above), benefits are paid directly to your beneficiary which avoids the delays associated with processing an estate. Estate taxes (sometimes referred to as probate fees) are also avoided, although income tax may be payable on your death benefit.

Without a beneficiary, any benefits that aren't payable to a spouse, will be paid to your estate.

If your plan beneficiary is a minor, or a person who otherwise lacks legal capacity, you may also wish to name a trustee to receive the death benefit on behalf of the plan beneficiary.

Benefits payable to your plan beneficiary

The value of the contributions we made on your behalf is immediately vested.

Your plan beneficiary is entitled to the value of these vested contributions along with the value of your required contributions and any voluntary contributions.

If your spouse is your plan beneficiary

As permitted by applicable legislation, if your plan beneficiary is your spouse, instead of a cash payment the benefit may be:

- transferred to a RRSP
- transferred to a RRIF
- used to purchase a life annuity
- transferred to another RPP

As permitted by applicable legislation, if your plan beneficiary qualifies as your spouse or common-law partner under the Canadian *Income Tax Act* but doesn't qualify as your spouse under the plan, the above options are still available to your plan beneficiary.

If your spouse dies after you, but before receiving the amount payable, the amount payable will go to your spouse's estate.

... the plan terminates?

We expect to continue the plan indefinitely; however, we reserve the right to amend or terminate the plan at any time.

If the plan terminates, you'll be entitled to the value of your contributions and the contributions we made on your behalf, as permitted under applicable legislation.

Additional information & resources

Your rights and responsibilities

It's your responsibility to inform yourself about the plan and your rights under it, using tools provided both by us and by Great-West. You also have the right to request a paper statement of your account, a copy of your application for membership and any other documentation to which you are entitled to receive under the applicable legislation. Some of these rights are also available to your plan beneficiary or another claimant.

Once a year, you, your spouse or an authorized agent may examine and receive copies of the plan documents as permitted under the applicable legislation.

Assuris coverage

The Great-West Life Assurance Company and London Life Insurance Company are members of Assuris. Assuris is a not-for-profit corporation, funded by the life insurance industry that protects Canadian policyholders against loss of benefits due to the financial failure of a member company.

Details about the extent of Assuris' protection are available at www.assuris.ca or in its brochure, which can be obtained from info@assuris.ca or by calling 1-866-878-1225.

Legal actions

Every action or proceeding against an insurer for the recovery of insurance money payable under the contract is absolutely barred unless commenced within the time set out in the Insurance Act or other applicable legislation.

Administration and investment expenses

Administration expenses, investment expenses and other reasonable expenses related to the plan and pension fund will be paid from the assets of the pension fund, unless we pay for all or part of these expenses separately and except for any other expenses charged to your account. For detailed information on the fees charged to your account, please refer to the member schedule of fees.

Contact information

When you want to	GRS Access www.grsaccess.com	Access Line* 1-800-724-3402	Your human resources department	Other sources of Information or related forms
Plan for your retirement	~			
Enrol in the plan			✓	
Review your account balance	~	✓		
Create a statement	~			
Receive investment education and information	~	~		
Request a withdrawal	~	✓	\checkmark	• Request for Withdrawal form
Change your address	~	✓	✓	
Find a form to designate or change your beneficiary	~		~	
Change the amount of your contributions			~	
Learn more about other retirement planning topics	~	~		

*To speak with a client service representative, call Access Line Monday to Friday between 8 a.m. and 8 p.m. ET.

Protecting your personal information

Our service provider, Great-West, recognizes and respects every individual's right to privacy. Great-West wants to ensure that you understand your rights as a plan member and encourages you to read and understand the message below which explains how your personal information will be used.

A message concerning privacy from Great-West

Services for this plan are provided by The Great-West Life Assurance Company (Great-West). The group retirement and savings products and investments described in this booklet are issued by London Life Insurance Company (London Life). London Life is a subsidiary of Great-West.

A confidential information file that contains personal information concerning the member will be created. By submitting a written request, the member may exercise rights of access to, and correction of, the file.

Personal information will be collected, used and disclosed to:

- process the application and provide, administer and service the plan applied for (including service quality assessments)
- advise the member of products and services to help the member plan for financial security
- investigate, if required, and pay benefits under the plan
- create and maintain records concerning our relationship as appropriate
- fulfill such other purposes as are directly related to the above points

Service providers from within or outside Canada may be used.

Personal information concerning the member will only be available to the member, plan sponsor (Reliable Parts Ltd.), plan administrator, pension and related government authorities, the issuer, the trustee, their affiliates and any duly authorized employees, agents and representatives of the issuer or their affiliates, for or related to the purpose of the plan, except as otherwise may be required, authorized or allowed by law or legal process or by the member.

Personal information is collected, used, disclosed or otherwise processed or handled in accordance with governing law, including applicable privacy legislation and the member's personal information may be subjected to disclosure to those authorized under applicable law within or outside Canada.

From information provided to you on your application form and/or this member booklet, you understand the reasons your personal information is required, and the purposes for which it will be used, and your consent is given explicitly on a member application form or implicitly by your participation.

For more information about our privacy practices, please ask for a copy of our *Privacy guidelines* brochure.

Glossary of Terms

Applicable legislation

Applicable legislation refers to:

- the Nova Scotia *Pension Benefits Act*, and regulations as amended
- the *Income Tax Act* (Canada) and regulations
- any other legislation governing the administration of the plan

Connected Person

You're considered a connected person if any of the following are applicable to you:

- you own directly or indirectly 10 per cent or more of any class of capital stock issued by Reliable Parts Ltd. or any other corporation related to Reliable Parts Ltd.
- you don't deal at arm's length, as defined in the Canadian *Income Tax Act*, with Reliable Parts Ltd.
- you're a specified shareholder of Reliable Parts Ltd. according to the Canadian *Income Tax Act*.

Continuous

Continuous, in reference to employment with your employer or membership in the plan, includes periods of temporary suspension of employment or membership and periods of layoff from employment. Contact your human resources department for additional information.

Earnings

Earnings means your basic salary including overtime, bonuses and commission. If contributions to your plan continue to be made to the plan while you are temporarily absent from work, your earnings will include a prescribed amount of compensation in accordance with the Canadian *Income Tax Act*.

Life income fund (LIF)

A LIF is a retirement income fund, available upon attainment of the early retirement age that meets the requirements of the applicable legislation. A LIF is an alternative to a life annuity and provides a flexible income.

Locked-in

The term locked-in refers to the point when you're entitled to a deferred pension under the plan. When the value of contributions is locked-in, you must use them to provide retirement income and the value of locked-in contributions can't be withdrawn as cash. Any voluntary contributions you make are never considered locked-in.

Locked-in retirement account (LIRA)

A LIRA is a retirement savings account consisting of locked-in funds transferred from a registered plan. A LIRA may only be used to provide an annuity or life income fund when members attain the age specified by pension legislation.

Plan beneficiary

Your plan beneficiary is your spouse. If you don't have a spouse or your spouse has waived the right to, or is not entitled to, any benefit, your plan beneficiary is your designated beneficiary or estate.

Spouse

A spouse refers to the individual, who, at the relevant time:

- is married to you
- is married to you by a marriage that is voidable and has not been annulled by a declaration of nullity;
- has gone through a form of marriage with you, in good faith, that is void and is cohabiting or, where he or she has ceased to cohabit, has cohabited with you within the 12-month period immediately preceding the date of entitlement
- is a domestic partner with you within the meaning of Section 52 of the Vital Statistics Act, or
- not being married to you, is cohabiting in a conjugal relationship with you, and has done so continuously for at least
 - (A) three years, if either of you is married, or
 - (B) one year, if neither of you is married.

Year's maximum pensionable earnings (YMPE)

The YMPE is the maximum amount of earnings on which a member contributes to the Canada Pension Plan/Quebec Pension Plan. YMPE is determined in the late fall and is effective Jan. 1 of each year.

Determine the current YMPE by visiting Canada Revenue Agency's website www.cra-arc.gc.ca or by contacting your local taxation office.

You can find contact information for your local taxation office in the blue pages of your telephone book under Taxes, Canada Revenue Agency, Deductions and Customs Registration.