TOPS-10/TOPS-20 **SPEAR Manual**

AA-J833B-TK

September 1985

This manual describes the SPEAR product (Standard Package for Error Analysis and Reporting). SPEAR is a library of functions that reports on the errors and events that are recorded by the operating system.

This manual supersedes the TOPS-10/TOPS-20 SPEAR Manual, order number AA-J833A-TK.

OPERATING SYSTEM: TOPS-10 V7.02 TOPS-20 (KS/KL Model A) V4.1 TOPS-20 (KL Model B) V6.1

SOFTWARE: SPEAR V2.0

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PREFACE

This manual describes Version 2.0 of SPEAR on TOPS-10 and TOPS-20. The primary audience for this manual is a person with experience in the following areas:

- 1. Fault isolation techniques
- 2. KLlØ instruction set
- 3. All hardware connected to the various configurations of TOPS-10 or TOPS-20

If you do not have the above experience, refer to:

TOPS-10 Operators Guide

TOPS-20 Operators Guide

DECsystem-10/DECSYSTEM-20 Processor Reference Manual

DECsystem-10 Hardware Reference Manual

READING PATH

This manual has three functions: it serves as a learning aid, a user's guide, and a reference tool for those who already have learned to use the SPEAR library.

As a learning aid: Chapters 1, 2, and 3 provide an overview of the SPEAR library. They also provide background information necessary to understand and use the SPEAR library.

As a user's guide: Chapter 4 provides step-by-step procedures for using the SPEAR functions; INSTRUCT, RETRIEVE, KLERR, SUMMARIZE, and COMPUTE. This chapter explains the command syntax and the response parameters associated with each function.

As a reference tool: Chapter 5 and the appendixes provide reference material such as system event file formats, error messages, and a glossary. This material is not meant to be read from beginning to end. Use Chapter 5 and the appendixes as a reference when you need, them.

CONVENTIONS USED IN THIS MANUAL

The following conventions are used throughout this manual:

Contrasting colors	Red – where examples contain both user input and computer output, the characters you type are in red; the characters SPEAR prints are in black.
Lowercase letters	Lowercase letters in a command string indicate variable information you must supply.
UPPERCASE LETTERS	Uppercase letters in a command string indicate fixed (literal) information that you must enter as shown.
[]	Square brackets indicate optional information that you can omit from a command string. Do not type the square brackets.
Examples	All examples were produced on either the TOPS-10 or the TOPS-20 operating system.
(ESC)	This symbol represents where you press the Escape key.
RET	This symbol represents where you press the RETURN key.

CHAPTER 1

SPEAR OVERVIEW

1.1 INTRODUCTION

This chapter introduces you to the SPEAR product and gives an overview of its use.

The name SPEAR is an acronym for Standard Package for Error Analysis and Reporting. The main function of SPEAR is to help isolate the cause of a failure through information contained in the system event file. Most failures are intermittent; that is, they are active at one instant causing system malfunction and inactive at another instant allowing system operation. The task at hand is to find the cause of the failure and correct the problem in the least amount of time. SPEAR helps to accomplish this task.

SPEAR is a library of functions that reports on the errors and events that are recorded by the operating system, TOPS-10 or TOPS-20. In the past, the field service engineer was forced to analyze intermittent failures by sorting through error reports generated by SYSERR, looking for common failure patterns. For example, the engineer examined several disk reports looking for common media failures, common disk head failures, or common failures of the read/write circuitry. Now, SPEAR can do the tedious work.

SPEAR uses the system event file for analysis. The system event file contains entries made by the operating system and the communications subsystems (if any). Each time certain events occur, the operating system records and stores pertinent data in the system event file. The operating system continually monitors and records information about every disk, tape, and memory parity error as they occur, along with errors from other subsystems. At your discretion, you can call on SPEAR to generate a report of selected events.

For more information on the system event file, refer to Chapter 2. For samples of events your operating system can record, refer to Chapter 5.

The SPEAR program consists of a library of five functions:

- INSTRUCT
- RETRIEVE
- KLERR
- SUMMARIZE
- COMPUTE

These function names are also the primary commands you type to run the particular function of SPEAR in which you are interested.

INSTRUCT is a computer-aided instruction program designed to ensure that you have the background knowledge and experience necessary to use the other functions in the SPEAR library. To run INSTRUCT, refer to Section 4.3.

RETRIEVE reads the binary data in the system event file and produces an ASCII report for each entry selected. RETRIEVE also allows you to save specific entries either for later analysis and translation or for record-keeping purposes. RETRIEVE is described in Section 4.4.

KLERR provides signal name translation and summaries, CRAM word translation, and other useful features to help you analyze log files resulting from a KLIØ crash. KLERR is described in Section 4.5.

SUMMARIZE reads the binary data in the system event file and produces an ASCII report. Refer to Section 4.6 for a description of SUMMARIZE.

COMPUTE calculates and reports overall system availability, effectiveness, and reliability. COMPUTE is described in Section 4.8.

Chapter 4 describes these functions in detail, along with an additional feature available only on TOPS-20, KLSTAT mode.

1.2 USER PROFILES AND INTERACTION

There are three main groups of SPEAR users:

- 1. Field Service and Software Support personnel who have specific maintenance responsibilities.
- 2. System operators who must recognize failures and initiate recovery procedures.
- 3. System managers who have a need to monitor overall system performance and schedule system use.

These groups each have varying degrees of expertise in software and hardware areas. SPEAR can not only handle the needs of each group but can also guide the new user as well as the experienced user.

The system operator and Field Service engineer can cooperate by using SPEAR as a tool for both preventive and corrective maintenance. SPEAR also has the COMPUTE function that allows the system manager a closer look at system performance. Refer to Chapter 4 for information on COMPUTE.

CHAPTER 2

THE SYSTEM EVENT FILE

2.1 INTRODUCTION

TT - -- -----

This chapter discusses the file that SPEAR uses for input, the system event file. Specifically, this chapter discusses what events are recorded, how they are recorded, and what form they take within their respective files.

Each operating system and communications subsystem has its own error logging facility to gather and maintain information on system errors and events as they occur. The error logging facility detects a variety of hardware and software errors, providing a detailed record of system activity. When an error occurs, the facility gathers significant data about the current state of the system; the type of data it gathers depends on the type of error detected. In addition to detecting actual errors, the facility monitors events that reflect other aspects of system performance. The recording of such events helps to define the system context in which actual errors occur.

The events are recorded in a system event file, ERROR.SYS. The logical name for the location of this file (structure and directory) depends on which operating system you are using. The following list gives you the names to use to locate your system event file:

- TOPS-10 V7.02 SYS:ERROR.SYS
- TOPS-20 V4.1 SYSTEM:ERROR.SYS
- TOPS-20 V6.1 SERR:ERROR.SYS

Events that occur during the operation of the system are logged into the system event file for use in preventive maintenance as well as corrective maintenance. These events occur within the various hardware and software components of the system, such as:

Hardware	Soltware
CPU	Operating system
Memory	Memory management
I/0	I/0
Console	File system

0 . Chan

Some of the events that can occur include parity errors, address failures, operator log entries, system reloads, device mounts and dismounts. Each time one of these events occurs, an entry is appended to the system event file in binary format.

2-1

2.2 ENTRY CATEGORIES

There are two general categories of entries in the system event file, error and nonerror. Both categories can be broken down further into the following:

- 1. Software entries
- 2. Hardware entries
- 3. Performance entries

The following three sections describe the entry types that can be found in the system event file.

2.2.1 Software Entries

The software error entries that SPEAR is concerned with are internal software errors. On TOPS-10, these errors result in a STOPCD; on TOPS-20, these errors result in a BUGHLT, BUGCHK, or BUGINF.

A STOPCD is represented by a 3-letter message that is printed at the operator's terminal (CTY) when the operating system detects a serious error. Sometimes the operating system crashes immediately following this message; at other times the operating system continues to run but halts the current job. The action the operating system takes depends on the severity of the problem. There are five types of STOPCDs:

- HALT The system halts and you must manually dump and and reload the operating system.
- STOP All jobs are aborted, and the system automatically dumps and reloads itself.
- 3. CPU This is the same as STOP except this message occurs on dual processors. Jobs are aborted only on the processor where the error occurs.
- 4. JOB The current job is aborted and processing continues.
- 5. DEBUG A message prints and processing continues.

The list of all stopcode messages is documented in the STOPCD specification in the TOPS-10 Software Notebooks.

The TOPS-20 operating system errors also range in severity. A BUGHLT is the most serious. It is a non-recoverable error detected by the operating system. A BUGCHK is a recoverable error detected by the operating system, while a BUGINF is a message informing you that a certain event related to the operating system has occurred. BUGHLTs, BUGCHKs, and BUGINFs are listed in the TOPS-20 Operators Guide.

2.2.2 Hardware Entries

The hardware entries come from a variety of subsystems; CPU, memory, I/O, console, and networks. The number and type of components depends on the system configuration. In general, Figure 2-1 represents the major components or subsystems that can contribute entries to the system event file.

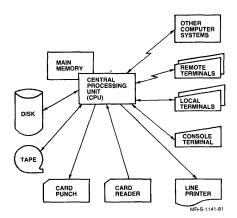


Figure 2-1: Components of a Computer System

Hardware error entries are the most frequent type of error. These errors are caused by a failure in the hardware itself. Each time an event of this type occurs, an entry is made into the system event file. Hardware error entries can be divided into three general categories:

- 1. CPU-instruction and CPU-addressing failures
- 2. Controller and channel failures
- 3. I/O errors

Because the system hardware cannot be expected to operate continuously without failure, the design of the hardware includes facilities to monitor the hardware operation. (One such facility is the parity check.) Once the system has detected an error, it can either signal the CPU and system software that an error has occurred or attempt to recover from the error and notify the software if it cannot recover successfully. This activity is recorded in the form of one or more entries in the system event file.

2.2.2.1 CPU and Memory Failures - The first category is a failure occurring in the CPU and main storage section of the system. This type of failure is perhaps the most difficult to handle correctly. These failures can easily modify either the operating system software or a user program or cause instructions to be incorrectly executed. A failure in an addressing section can cause the system to operate with incorrect data or unknowingly modify some other job's program or data. For these reasons, CPU errors ordinarily cause the crash of a job or the entire system, depending on whether a user or the operating system is in control.

2.2.2.2 Channel and Controller Failures - The second category of hardware error entry is a channel or controller failure. The system controllers monitor and control several I/O devices of the same type, and the channels of various types connect the CPU and/or main storage units with the I/O controllers and devices. These errors are likely to affect several jobs or users because each controller or channel can handle several I/O devices being used by many jobs or processes. Detected errors are signalled to the CPU, and the operating system may

stop the current operation if the error is serious. An example is a controller's parity check of a command issued by the CPU. If this parity check fails, the command will not be performed, and the error will be signalled to the CPU. Such an event is recorded in the system event file for subsequent retrieval by SPEAR.

2.2.2.3 I/O Device Failures - The third category of hardware error entry is a failure of an I/O device. Errors detected by a single I/O device are recovered in the same manner as channel and controller failures but usually the error affects only one job or task. Some I/O failures are caused by faulty media. The most frequently used form of error recovery in this case is to retry the failing operation. If the failure continues for a specified number of consecutive retries, the job or task is crashed. Each failure is recorded in the system event file.

2.2.3 Performance Entries

The system event file contains more than just error entries. It also contains entries concerning day-to-day events of the system. These events vary depending on the operating system. But in general, you might find entries of the following nature:

- 1. System reloads
- 2. Tape and disk mounts/dismounts
- 3. Operator messages

These entries add another dimension to your environment. Keeping track of system performance can be a useful tool in preventive maintenance. The COMPUTE function, described in Chapter 5, also uses this type of entry to help derive system availability and effectiveness.

2.3 RECORDING EVENTS

The operating system continually detects and records events concerning every disk, tape, and memory parity error as they occur. The operating system:

- 1. Detects the event
- 2. Identifies the type of event
- 3. Associates it with a device
- 4. Gathers information about it
- 5. Records the date and time
- 6. Stores the information as an entry by appending it to the system event file
- 7. In some cases, tries to recover or find a way around the error

The system event file is a sequential file, therefore, each new entry is written to the end of the file. SPEAR can format these entries into an ASCII report with its RETRIEVE facility. Refer to Section 4.4 for information on RETRIEVE. The following section describes the template that each entry fills.

2.3.1 Record Format

Each entry in a TOPS-10 and TOPS-20 system event file is composed of two sections: a header section and a body section. The top section (contained in asterisks) of each entry report is the header section. It contains the following information:

- 1. The entry type
- 2. The time the entry was recorded
- 3. The operating system uptime at the time of the entry
- 4. The serial number of the CPU where the entry occurred
- 5. The record sequence number

The record sequence number is a number indicating the position of the entry in the file. SPEAR assigns the record sequence number to the entry when you decide to RETRIEVE it.

For each operating system, the format of the header is the same. The following is a sample of an entry header on TOPS-20 after it has been translated by SPEAR:

On TOPS-10, if the system crashed and the entry has been copied from the CRASH.EXE file, the header states this fact at the top of the section. For example:

Because the information was extracted from a saved crash instead of a running operating system, the date and time of the entry and the uptime listed in the header are the last values recorded by the operating system before it crashed. (Note that multiple entries extracted from a crash will have identical DATE, TIME, and UPTIME.) The body section of the entry contains the various data items that make up the entry. The format of the header is constant regardless of the entry type but the body varies according to the type of entry. The amount of information that is reported in the body also varies depending on the format you specify to RETRIEVE. You can receive a SHORT version of an entry with only summary information or a FULL entry with all the information that is in the system event file. Refer to Section 4.4 for more information on the RETRIEVE function.

2.3.2 Record Conventions for Numbers and Dates

In the entries on TOPS-10 and TOPS-20, most numbers output by SPEAR are either decimal or octal. If SPEAR uses another numbering system, it is so noted on any report you request. Decimal values always contain a decimal point; all other values are octal. Values printed in half-word format have leading zeroes suppressed in each half of the word, and the halves are separated with a comma.

All register values that are translated to text, such as the CONI value, have text translations only for bits or bytes of interest, and the whole value is dumped. For example, the CONI value might include a DONE bit and a PI assignment, but these bits are not translated to text.

All dates and times printed by SPEAR are from your local time zone, for example EST, unless otherwise stated.

Refer to Chapter 5 for samples of entries that can appear in the system event file of your operating system.

CHAPTER 3

ANALYZING FAILURES

3.1 INTRODUCTION

The main reason for using SPEAR is to isolate the faults that are causing intermittent failure of the system. In case you are unaware of the various problems you can run into trying to find the cause of these failures, this chapter discusses:

- 1. The types of failures that can occur and what causes them.
- 2. The various error-checking schemes built into the system.
- 3. Some techniques to follow in isolating these failures.

3.2 TYPES OF FAILURES

A fault is a condition that causes a system component to fail to perform as expected. For example, such a condition could be a broken wire, a power supply fluctuation, or an unexpected interaction between two or more software routines. As a matter of course, the operating system records the symptoms of these occurrences in the system event file for later reference.

A fault is not necessarily noticeable until a failure occurs. A failure occurs only when a fault causes an adverse effect on system performance. The fault probably does not become apparent until a failure occurs. This is one reason for a system manager or system operator to use the COMPUTE function (Section 4.8) of SPEAR to check system performance.

You are likely to find several faults before you find the one that is causing the failure. Therefore, always confirm that the fault you corrected is indeed the one that is causing the failure. Refer to Section 3.4.1 for verification techniques.

You should also be on the lookout for changes in performance that may indicate an impending failure. By running SPEAR daily and keeping a record of its output, you could prevent a problem with the system.

There are two general categories of failures caused by faults. They are:

- Solid failures
- Intermittent failures

3.2.1 Characteristics of Solid Failures

A fault that affects the system in a permanent manner results in a solid failure. A solid failure is easier to solve than an intermittent failure.

Because the failure is solid; that is, reproducible, you have a basis by which to research, identify, and eliminate the cause of the failure.

3.2.2 Characteristics of Intermittent Failures

A fault that affects the system in a temporary manner can result in an intermittent failure. An intermittent failure is more difficult to solve than a solid failure. Something must be causing the failure to occur and something must be making it go away. The secret behind finding the cause of an intermittent failure is knowing that somehow, somewhere, something is changing the conditions under which the system is running. The changing conditions, in turn, make the problem intermittent.

For field service engineers: the next time you are working on a really tough intermittent problem (after checking the power supplies and ground system and running the appropriate diagnostics), try stepping back and thinking about the problem. Think about what the system is doing. Watch it for a while. See if you can identify the exact conditions at the time of the failure. Use SPEAR to watch the conditions of the system and check the events before and after they occur by checking the system event file.

If you can identify the conditions, then maybe you can reproduce them. If you can reproduce the conditions, then you have changed the intermittent failure into a solid failure. Although the approach to solving a solid failure is the same as the approach to solving an intermittent failure, in many cases, you will find that solving a solid failure is easier.

3.3 ERROR DETECTING AND ERROR CHECKING

The system has several means by which to check for errors in both the hardware and software. The hardware contains error-detection circuits, and the software contains error-checking routines. Both the detection circuits and checking routines serve a dual purpose: (1) to minimize the effects of a failure on overall system performance, (2) to help isolate the cause of a failure.

3.3.1 Hardware Error Detectors

There are three basic types of hardware error detectors in common use:

- 1. Threshold error detectors
- 2. Timing error detectors
- 3. Parity error detectors

Threshold error detectors monitor critical analog circuits, such as power supplies, servomechanisms, write current circuits, and temperature probes.

Timing error detectors monitor asynchronous events within the system, such as data requests to main memory or cache. The memory or cache must respond to the request within a certain amount of time. If it does not, the nonexistent-memory timing-error detector sets an error condition. Other asynchronous events that must be monitored for proper timing are: index and sector pulses, disk and tape up-to-speed operations, and internal and external clocks.

Parity error detectors monitor the transfer of information. The parity generator adds one or more extra bits to the information being transferred to satisfy a particular parity algorithm. For example, in the case of the single-bit odd parity, the information is in the form of ones and zeros, the extra parity bit assures that the total number of one bits in the transfer is odd. The parity error detector monitors each transfer. Should a transfer ever contain an even number of one bits, the parity error detector raises a parity error condition. Note that in some cases, two bits can be dropped leaving odd parity. However, this is an undetectable error condition.

Once any one of these detectors detects an error condition, the operating system records the information as an entry in the system event file. These are the kinds of events you will be looking for when using the SPEAR library.

3.3.2 Software Error Checking

There are four types of software error checking routines in common use:

- 1. Range checking
- 2. Validity checking
- 3. Sum checking (checksum)
- 4. Loop checking

A range checking routine verifies that the arguments supplied to a routine fall between two known values.

A validity checking routine verifies that a routine written to accept only certain arguments indeed accepts only those arguments. Any other response causes an error condition.

A sum checking routine (checksum) checks file storage. When the monitor assembles a group of blocks to write contiguously on the disk, it checksums the first word of that group and saves that checksum in the retrieval information block (RIB). If, when read back, that checksum does not match the first word; the monitor assumes it read the wrong block. If there are no hardware errors, this is the best assumption. These errors probably indicate a disk addressing failure.

If the monitor crashes before it is able to write the new RIB of an old file, the checksum may change in core but not on disk. An obscure software problem may also be responsible. Reproducing the error is one way for you to narrow the problem down. Also check the crash log and look for other error types.

Note that a checksum error is not a substitute for parity. Its purpose is to make sure that a data set was written in the right place. If it was not, either the software failed to keep track of the data, or the hardware failed to address the correct place.

A loop checking routine keeps count of the number of times a program entered a loop and reports an error when a maximum count is reached, indicating that the loop is unable to reach a decision.

Any time one of these error conditions is set, the operating system records the event in the system event file. You can check on these events by using the SPEAR library.

3.4 ISOLATION TECHNIQUES

When you are faced with the problem of finding the cause of an intermittent failure, you should take the time to define the problem. First check the symptoms:

- 1. What is happening that should?
- 2. What is happening that should not?
- 3. What are the conditions and circumstances?

As you probably know, here are some possible causes of intermittent failures:

- An environmental violation (power, grounding, temperature, humidity, contamination)
- 2. A damaged, defective, or worn component
- 3. A faulty mechanical or electrical connection
- 4. A mechanical misalignment
- 5. An electrical misadjustment
- 6. A software design oversight
- 7. A hardware design oversight

What you have to work with are the symptoms of the failure and the SPEAR library of functions. Hopefully, the system operator has been running SPEAR analysis on a daily basis so that you can get a picture of the conditions leading up to the problem. If not, you can run SPEAR and receive a report within a short period of time. With SPEAR analysis and reported symptoms, you should be able to venture a guess as to the cause of the problem. You might even be able to pinpoint the failure right away. If you are not that fortunate, your next plan of action is to do the following:

- 1. Devise an experiment
- 2. Predict the results
- 3. Conduct the experiment

- 4. Evaluate the results
- 5. Refine the experiment
- 6. Repeat the process

For example, if you suspect that a disk pack is bad, move the pack to another disk drive. If the media is bad, the error pattern will move to the other drive. Once you believe you have isolated the failure, you should confirm your findings. After moving the disk pack, run the system for a couple of days. Then run SPEAR analysis. Check to see if the same error patterns occur on the second drive.

3.4.1 Verification

There are two general methods of verifying your findings. The first method is to reinsert the problem. If the symptoms recur, you can be relatively sure that you have identified the cause of the problem, thereby verifying your findings. If the symptoms do not recur, you should proceed with the second method.

The second method is called the time window. You should use the time window for intermittent problems or when reinserting the probable cause is not feasible; that is, when reinserting would be too time consuming or potentially damaging to the system.

The time window is simply a period of time during which you closely monitor the performance of the system. If the problem does not recur during that period, then you assume the problem is solved, and your findings are verified.

The duration of the time window depends on whether the problem was solid or intermittent. If the problem was solid, then monitor the system for 24 hours. If the problem was intermittent, wait at least three times as long as the frequency of the error. Experience will dictate the method that works best for you.

Your site may have its own specific isolation and verification techniques that are tried and true. If so, stay with the most successful method.

CHAPTER 4

THE SPEAR LIBRARY

4.1 INTRODUCTION

The previous chapters introduced you to SPEAR, described where SPEAR gets its information, and listed techniques for intermittent fault isolation. This chapter explains how to use the SPEAR dialogue with its help facilities and describes the following six functions in the SPEAR library:

- INSTRUCT
- RETRIEVE
- KLERR
- SUMMARIZE
- KLSTAT (TOPS-20 only)
- COMPUTE

SPEAR is set up in such a way that after you use it a number of times you can run through it without any problems. The reason for its ease of use is the way you interact with SPEAR. SPEAR has a dialogue that prompts and helps you along as much as you want.

4.2 RUNNING SPEAR

To run SPEAR, first log in to your operating system, then type one of the following:

- .R SPEAR On TOPS-10 based systems
- @SPEAR On TOPS-20 based systems

SPEAR indicates that it is waiting for instructions by displaying the following prompt:

SPEAR>

After you see the SPEAR prompt, you can type any one of the function names, (you can type KLSTAT on TOPS-20 only) or type HELP or question mark, or EXIT back to operating system command level. If you type a function name, you need only specify enough characters to make it unique to SPEAR. In this case, you need type only the first character of the name for SPEAR to recognize it. If you type a question mark (?) at this point, SPEAR prints a list of the features available to you in your version of the SPEAR Library.

CAUTION

The SPEAR library is not transportable across operating systems. You cannot run SPEAR for TOPS-10 on TOPS-20 and so on. Consequently, you cannot use the system event file from one operating system with a SPEAR library from another system.

SPEAR has several features to guide you in its use. The following subsections describe these features.

4.2.1 Prompts, Responses, and Arguments

Each function of SPEAR has several levels of questions for you to answer. SPEAR prompts you and gives you a selection of acceptable responses. The default is listed in parentheses with each prompt.

If you have been through this before, you can speed up the process by responding to all the prompts on the first line, using legal separators, or by specifying an indirect file containing your responses.

SPEAR can process commands from a disk file as well as from your terminal. This disk file, known as an indirect file, is useful if you have a set of responses you often use. To use this function, create a disk file while at operating system command level with a text editor. The file should contain responses that you would normally type to SPEAR on the terminal.

NOTE

Be sure to delete any line-sequence numbers from your indirect file. SPEAR will not accept them.

Once you have created the file and saved it in your disk area, all you need to do is to run SPEAR and type the file name preceded by an at sign (@). The at sign (@) signifies an indirect file. The default file name for an indirect file is SPRCMD.CMD. Note that you can specify an indirect file at any prompt level of SPEAR, as long as the file contains only the remaining information necessary to complete the SPEAR requests.

You can choose to be prompted at every step or decide to supply all required information without prompting. In fact, at SPEAR command level, you can input an entire SPEAR session on one line, separating each field with a space. For example:

SPEAR>RETRIEVE A0916.PAK 5,6,10 ASCII FULL /G (RET)

By using special characters as separators, you can also speed up the process within the SPEAR dialogue. Section 4.2.2 describes these characters.

4.2.2 Separators and Terminators

The following characters and terminal keys have special meaning to SPEAR:

- 1. The RETURN key (RET) indicates that you have completed input to a SPEAR prompt in one way or another. You have either input your own arguments or taken the default.
- A comma (,) indicates that you are inputting a list of items within one request for input, for example a list of sequence numbers or packet identifiers.
- 3. A colon (:) indicates that you have either input a device name within a file specification or you have specified devices within an error type specification.
- A plus sign (+) separates more than one major error type on one line.
- 5. A semicolon (;) indicates that the next argument is a version number in a file specification.
- An exclamation point (!) allows you to insert comments. SPEAR ignores anything it sees on the current line after an exclamation point.

4.2.3 Help Features

There are five major help features in SPEAR, the question mark (?), the HELP command, the @HELP command, the question mark switch (/?), and the /HELP switch.

- 1. The question mark (?) provides enough information to refresh your memory about the acceptable responses.
- 2. The HELP command provides detailed information on both the prompt and on acceptable commands.
- 3. The @HELP command displays information concerning indirect files.
- 4. The question mark switch (/?) provides a list of switches you can type as response to a particular prompt.
- 5. The /HELP switch provides an explanation of the acceptable switches that you can type as response to a particular prompt.

You can type any of these help features after any prompt in the SPEAR dialogue and also after you have typed a response to the prompt. For example, if you type a question mark in response to a prompt, SPEAR does the following:

- 1. Lists all acceptable responses.
- 2. Gives a brief description of the desired response if it is general (for example, file specification).

If you type a question mark after supplying characters to a prompt, SPEAR lists all acceptable responses matching the characters typed.

You can also type the HELP command after any prompt. SPEAR prints up to 22 lines of information about the use of the prompt.

The Escape key is another help feature in the SPEAR library. The Escape key fills in a response if you type enough characters for SPEAR to know what you want. For example:

Output mode (ASCII):B (ESC) INARY

If you do not supply enough information before typing (ESC), SPEAR prompts you for more input by sending a bell to the terminal. If you press <ESC> without typing any characters in response to a prompt, SPEAR fills in the default response. For example:

Event file (SERR: ERROR.SYS): ESC SERR: ERROR.SYS

The following keys can also help you through the SPEAR dialogue:

- 1. CTRL/U deletes the current input line
- 2. CTRL/W deletes back to the last punctuation character
- 3. CTRL/F completes the next field of a file specification with the default

4.2.4 File Specifications

The following are the formats of the file specifications that can be given in a SPEAR command string. These formats are listed according to operating system:

- TOPS-10 dev:filename.file extension[directory]
- TOPS-20 dev:<directory>filename.file type.file version

4.2.5 SPEAR Switches

The following is a list of the switches available in SPEAR. Note that the square brackets indicate optional information that you can omit. You do not type the square brackets.

/? lists the available switches.

/B[REAK] returns you to the SPEAR> prompt.

- /G[0] executes the current SPEAR command with the parameters you have given so far. It takes the defaults for the rest of the parameters. This is the default switch.
- /H[ELP] lists the available switches and gives a brief
 explanation of their uses.
- /R[EVERSE] returns you one level back to the previous prompt, where you can change any parameters.

/S[HOW] shows all the parameters you have specified so far and fills in the defaults for the ones you have not specified. The following is an example (from TOPS-10) using the /SHOW switch with the RETRIEVE and SUMMARIZE commands. Note that all the defaults are shown because no other parameters have been specified.

SPEAR> SUMMARIZE/SHOW

Event file: SYS:ERROR.SYS Report to: DSK:SUMMAR.RPT Time from: 8-Mar-85 Time to: LATEST Show Error Distribution: YES

SPEAR> RETRIEVE/SHOW

Event or packet file: SYS:ERROR.SYS Output to: DSK:RETRIE.RPT Merge with: NONE Time from: EARLIEST Time to: LATEST Selection to be: INCLUDED Output mode: ASCII Report format: SHORT Selection type: ALL

SPEAR> RETRIEVE/REVERSE

SPEAR> EXIT

4.2.6 Exiting from SPEAR

To exit from SPEAR, first return to the SPEAR> prompt by typing /BREAK. Then type the EXIT command. You can also exit from SPEAR by typing CONTROL/C at any prompt.

4.3 INSTRUCT

INSTRUCT is a computer-aided instruction program that explains how to use the SPEAR library. You can use INSTRUCT as a course on how to use SPEAR, or as a reference to a particular piece of information on the SPEAR library.

The SPEAR (CAI) course consists of four main modules:

- Fault Isolation Techniques This module describes the nature of intermittent faults and discusses some of the most common methods used to isolate intermittent system and subsystem failures.
- System Event File Organization and Content This module describes the overall organization and content of TOPS-10 and TOPS-20 system event files.
- SPEAR Library Functions This module explains how to use each of the SPEAR maintenance functions: RETRIEVE, KLERR, COMPUTE, SUMMARIZE, and KLSTAT.

 Guaranteed Uptime Program - This module explains how to use the NOTIFY program to measure system uptime.

Each module consists of an introduction and a menu of subordinate topics. When appropriate, the subordinate topics are also broken down into introduction and menus. Thus, you can use INSTRUCT as either a tutorial or a reference.

INSTRUCT is frame-oriented, that is, it displays one frame of information at a time. Thus, you can study each frame for as long as you like. Then, when you are ready, you can proceed to the next frame by pressing the RETURN key.

To use INSTRUCT as a tutorial, refer to Section 4.3.1. To use INSTRUCT as a reference, refer to Section 4.3.2.

4.3.1 Setting Up a Student ID

To access INSTRUCT right now, do the following:

Log in to your operating system.

Run	SPEAR	-	.R SPEAR	(TOPS-1Ø)
			@SPEAR	(TOPS-20)

To begin the teaching session, type:

@SPEAR>INSTRUCT (RET)

This response places you at the beginning of the course. First INSTRUCT displays an overview of the SPEAR library. You must press the RETURN key to see the next frame of information. INSTRUCT then gives you an introduction to the course. If there is no instruction or question to answer at the bottom of the screen, press the RETURN key to see the next frame of information. After the explanation of common responses, you will be asked if you want to establish a student identification number:

Badge number (REFERENCE):

If you want to establish an ID, enter an alphanumeric string; something you are not likely to forget. Then press the RETURN key. From this point on, INSTRUCT will keep track of where you are in the course.

After you have established your Student ID, you can leave INSTRUCT any time you want by typing /B. When you return, type your ID in response to the SPEAR prompt:

@SPEAR>INSTRUCT ID n (RET)

where

n is your Student ID.

INSTRUCT will return you to the exact location where you typed the break switch, /B.

4.3.2 Using INSTRUCT as a Reference Tool

The quickest way to access the INSTRUCT menus is by typing the following:

SPEAR> i i r/g (RET)

where

The first i represents INSTRUCT.

The second i represents ID.

The r is for REFERENCE.

The /g is for /GO.

INSTRUCT responds with the following menu:

Spear Course Menu

- 1. Course Administrator/Student Guide
- 2. Troubleshooting
- 3. System Event Files
- 4. Using The Spear Library
- 5. Guaranteed Uptime Program
- 6. Feedback
- 7. Random Questions
- 8. Dialog Changes

Your selection please (#)>

At this point enter one of the numbers or letters in the menu and press the RETURN key.

The Course Administrator's Guide gives a brief description of how to administer the course along with a sample answer sheet. The Troubleshooting section gives some tips on how to approach the problem of isolating intermittent system faults. The System Event File section is a question and answer session concerning that topic. Using the SPEAR Library is a combination of information and questions and answers. The Guaranteed Uptime Program explains how to use the NOTIFY program with the COMPUTE function of SPEAR to measure system uptime.

The Feedback section is a request for your opinion of the SPEAR Library. The Random Questions section gives you another opportunity to test your knowledge of SPEAR. The section, Using the SPEAR Manual, describes the use of the SPEAR manual with the SPEAR program.

Remember to press the RETURN key after each frame of information, unless instructed otherwise.

4.4 RETRIEVE

RETRIEVE provides a means by which to convert the entries in the system event file from internal binary format to a readable ASCII format. It also allows you to select specific entries from the system event file and save them in a separate file.

4.4.1 RETRIEVE Input

RETRIEVE accepts the following types of input:

- 1. The system event file
- 2. A file created by the RETRIEVE process
- 3. Any file containing entries from the system event file

With RETRIEVE, you have the option of translating the entire system event file or specific entries in the file by sequence number. In order to have more control over the selection of specific types of entries, you can use RETRIEVE to extract the entry types in which you are interested and then translate them.

You can select entries on the basis of the following:

- 1. Date/time limits
- 2. Sequence numbers
- 3. Event codes
- 4. Error
- 5. Statistics
- 6. Configuration
- 7. Diagnostics

Error, Statistics, Configuration and Diagnostics can be further subdivided into the following categories:

- 1. Mainframe (CPU, memory, front-end)
- 2. Disk
- 3. Tape
- 4. CI
- 5. NI
- 6. Unit record
- 7. Network
- 8. Operating system
- 9. Disk pack identifier
- 10. Tape reel identifier

Once you have defined a category, you can specify physical names or device types within a class, such as LPT for unit record device. Table 4-1 lists the available device types that you can specify.

Category	Device Types
Mainframe	ALL, MEM, FE, CPU
Disk	ALL, RMØ3, RMØ5, RPØ4, RPØ5, RPØ6, RPØ7, RSØ4, RP2Ø, RA6Ø, RA8Ø, RA81
Tape	ALL, TU16, TU45, TU70, TU71, TU72, TU73, TU77, TU78, TA78
CI	CI20, HSC50
NI	NIA20, ALL
Unit Record	ALL, LPT, CDR
Network	ALL, Decimal number in range \emptyset -511 (see Table 4-2)

Table 4-1: Device Types

Table 4-2 lists the classes available for selection of DECnet events.

Table 4-2: Network Event	Classes
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Class	Description
Ø	Management layer
1	Application layer
2	Session Control layer
3	Network services layer
4	Transport layer
5	Data link layer
6	Physical link layer
007-031	Reserved for other common event classes
Ø32-Ø63	Reserved for RSTS specific event classes
Ø64-Ø95	Reserved for RSX specific event classes
Ø96-127	Reserved for TOPS-20 specific event classes
128-159	Reserved for VMS specific event classes
160-191	Reserved for RT specific event classes
192-479	Reserved for future use
480-511	Reserved for Customer specific event classes

For more information concerning network entries from DECnet, refer to the DECnet documentation for system managers and operators.

If you specify Error as an entry selection, you can also specify an error type. See Table 4-4 for a list of error types.

4.4.2 RETRIEVE Output

RETRIEVE output can be in the following forms:

- One or two lines containing the most pertinent data in ASCII format.
- 2. All data about each event, in ASCII format.
- 3. All data about each event in octal dump format. This format is useful only for debugging the error-reporting system.
- 4. Specific events saved in binary format, for future reference.

Your default output can be an ASCII file, RETRIE.RPT, or a binary file, RETRIE.SYS.

You should be aware that user-defined entries that are unknown to SPEAR cannot be translated into ASCII. You can, however, get an octal dump of these entries by specifying OCTAL to the Output Mode prompt when running RETRIEVE.

An unusual event you may find in the system event file is a KLERR entry. The KLERR entries are different from most entries in that it takes several event file records to make up one complete entry. This is because the front-end must send information in pieces through the DTE interface along with all communications, console, and hard-copy data. Because of this, there is a chance that not all records will actually get through to the event file. When SPEAR sees that a KLERR entry is incomplete, it will type an error message (non-fatal) and will translate all available data anyway.

Each KLERR entry uses one sequence number. When looking at a RETRIEVE report, you may notice gaps between sequence numbers even if you have selected ALL entries. A KLERR entry is listed using the sequence number of the first record in the entry, but it is not listed until all records of the entry have been received. Because other entries may enter the event file before the front-end has sent all records of one KLERR entry, the KLERR entry will appear to be out of sequence. For example, you may find entries with the following sequence numbers:

- 1. Configuration status change
- 3. Disk error
- 6. Tape error
- 2. KLERR
- 8. Reload

You can translate the KLERR entry into its components by using the KLERR function. See Section 4.5 for details.

For step-by-step procedures for using RETRIEVE, refer to Section 4.4.3.

4.4.3 RETRIEVE Procedure

RETRIEVE allows you the option of converting events in the system event file into an ASCII format for listing on the terminal or lineprinter. To begin with, RETRIEVE prompts with one or more of the following guidewords:

RETRIEVE Mode

Event or packet file(SERR:ERROR.SYS): Packet numbers: Selection to be (INCLUDED): Selection type (ALL): Sequence numbers: Event codes: Category (ALL): Next category (FINISHED): Mainframe devices (ALL): Disk drives (ALL): Tape drives (ALL): CI controller (ALL): Unit record devices (ALL): Disk (structure IDs): Tape (reel IDs): Time from (EARLIEST): Time to (LATEST): Output mode (ASCII): Merge with (NONE): Report format (SHORT): Output to (DSK:RETRIE.RPT):

4.4.3.1 Retrieving Selected Events - If you want to take all the defaults, type R/G to the SPEAR> prompt; otherwise, read the following procedure.

STEP 1

After typing RETRIEVE to the SPEAR> prompt, you are asked for the name of the input file:

Event or packet file (SERR:ERROR.SYS): TOPS-20

or

Event or packet file (SYS:ERROR.SYS): TOPS-10

Type one of the following:

- The RETURN key to select the default, the system event file.
- 2. Any file name, in the proper format, containing events stored in binary.
- 3. The name of a previous file that you RETRIEVEd in BINARY mode.

STEP 2

RETRIEVE then prompts for the method of selection:

Selection to be (INCLUDED):

Type one of the following:

- The RETURN key to select the default I[NCLUDED]. INCLUDED moves a few selected entries of various types into a separate file.
- 2. E[XCLUDED] to select all but a few entry types.

STEP 3

After selecting INCLUDED or EXCLUDED, you receive the following prompt:

Selection type (ALL):

At this prompt, you have two separate lists from which to choose. Type one or more of the following from the first group:

- 1. E[RROR] to select entries that contain actual failure data.
- 2. ST[ATISTICS] to select statistic entries.
- 3. D[IAGNOSTICS] to select entries created by a diagnostic.
- 4. CON[FIGURATION] to select configuration entries.
- 5. O[THER] to select entries that do not fit into the other types.

If you choose more than one of these types, separate each with a comma.

Or type one of the following from the second group:

- The RETURN key or A[LL] to select the default that extracts all entries. You will be asked for date and time limits next.
- 2. SE[QUENCE] to select entries by sequence number.

If you choose SEQUENCE, RETRIEVE prompts further with:

Sequence numbers:

Here you can specify one number, several numbers separated by commas, or a range of numbers separated by a hyphen.

 COD[E] - to select entries on the basis of their octal code number. These numbers are listed in Table D-1 and in the SPEAR Reference card.

If you choose CODE, RETRIEVE prompts you further with:

Event codes:

Here you can specify one number, several numbers separated by commas, or a range of numbers separated by a hyphen.

If you chose ERROR, STATISTICS, CONFIGURATION, OTHER, or a combination of these, proceed with Step 3A. If you chose ALL or CODE, proceed to Step 4. If you chose SEQUENCE proceed to Step 6.

STEP 3A

If you choose ERROR, STATISTICS, CONFIGURATION, OTHER, or a combination of these types, you receive the following prompt:

Category (ALL):

Type one of the following:

- The RETURN key or A[LL] to select all the categories. This is the default.
- M[AINFRAME] to select errors occurring in specific mainframe components.
- D[ISK] to select entries occurring on disk subsystems or individual drives.
- T[APE] to select entries occurring on tape subsystems or individual drives.
- 5. CI to select entries occurring on the CI interconnect or the HSC50 disk controller.
- 6. NI to select entries occurring on the NI.

- 7. U[NITRECORD] to select entries occurring on unit-record devices such as card readers and line printers.
- 8. NE[TWORK] to select entries occurring on the network nodes.
- 9. O[PERATING-SYSTEM] to select entries that are software related.
- 10. CO[MM] to select entries occurring on communications devices.
- 11. P[ACKID] to select entries occurring on specific disk packs.
- 12. R[EELID] to select entries occurring on specific tape reels.

All categories except COMM and NI, prompt further for specific device types. Table 4-3 lists the subprompts you can expect.

Table 4-3: Subprompts for Device Types

Device Type	Subprompt
MAINFRAME	Mainframe devices (ALL):
DISK	Disk drives (ALL):
TAPE	Tape drives (ALL):
CI	CI controllers (ALL):
UNITRECORD	Unit record devices (ALL):
NETWORK	Event class and type (ALL):
OPERATING-SYSTEM	Operating System codes (ALL):
PACKID	Disk (structure IDs):
REELID	Tape (reel IDs):

Type ? at the subprompt level to get a list of acceptable responses, or refer to Table 4-1 in this manual.

If you chose ERROR as one of the selection types in STEP 3, you can also specify the particular error types for which you are looking in relation to the specific device. Table 4-4 lists the error types for the devices. Table 4-4: Error Types

Prompts	Error Types
Disk error type (ALL):	OFFLINE WRITE-LOCK UNSAFE MICROPROCESSOR SOFTWARE BUS CHANNEL-CONTROLLER READ-WRITE SEEK-SEARCH TIMING OTHER
Tape error type (ALL):	READ WRITE DEVICE-FORMATTER BUS CHANNEL-CONTROLLER SOFTWARE OFFLINE OPERATOR OTHER
CI error type (ALL): for CI2Ø	EBUS MBUS CRAM-PARITY CHANNEL-ERROR SERDES-OVERRUN EDS INCONSISTENT-DATA
CI error type (ALL): for HSC50	SERDES-OVERRUN EDC INCONSISTENT-DATA
NI error type (ALL):	EBUS MBUS CRAM-PARITY CHANNEL-ERROR

STEP 3B

RETRIEVE keeps prompting you for categories until you either type FINISHED or press the RETURN key:

Next category (FINISHED):

- 1. The RETURN key or F[INISHED] to take the default.
- 2. Another category.

Note that you can select disk entries by either DISK or PACKID and tape entries by either TAPE or REELID. If you are interested in media, use PACKID or REELID; otherwise, use DISK or TAPE. If you specify both DISK and PACKID (or TAPE and REELID), you select all disk entries (or tape entries), not just those that match the selected media. If you want to select entries with a specific device and media, you must run RETRIEVE twice.

You can specify more than one device name by separating them with commas. For example:

Disk drives (ALL):DISK:RPØ6,RMØ3,RPØ5

You can always come back to error category selection (by using /REVERSE) to add parameters. Everything typed here remains until you type CTRL/U or CTRL/W.

Note that supplying a device type (RPØ6, RMØ3) causes SPEAR to search a different field than if you had supplied a physical name (DP13Ø, MTA1, and so forth). If the name you supply does not match one of the known device types, SPEAR assumes that it is a physical name.

STEP 4

RETRIEVE then prompts you for the date and time limits of the entries you want to select:

Time from (EARLIEST):

Type one of the following:

- The RETURN key or E[ARLIEST] to select the beginning of the file. This is the default.
- A date and time in the format dd-mmm-yy hh:mm:ss to signify where to begin extracting entries. A date by itself defaults to one second after midnight.
- 3. A date and time in the format -nn to indicate a reference point prior to the current date. For example, -7 causes RETRIEVE to begin extracting entries from seven days prior to the current day.

STEP 5

RETRIEVE then prompts for the end of the time period:

Time to (LATEST):

- The RETURN key or L[ATEST] to select the end of the file. This is the default.
- A date and time in the format dd-mmm-yy hh:mm:ss to indicate the last date for extracted entries. A date by itself defaults to one second after midnight.
- 3. A date and time in the format -nn to indicate a reference point prior to the current date. For example, -13 causes RETRIEVE to stop extracting entries recorded thirteen days before the current date.

STEP 6

RETRIEVE next prompts for style of output:

Output mode (ASCII):

Type one of the following:

- The RETURN key or A[SCII] to convert entries into ASCII format. This is the default.
- 2. B[INARY] to retain the entries in their internal format.

If you choose ASCII, proceed to STEP 7. If you choose BINARY, skip to STEP 8.

STEP 7

After choosing ASCII, RETRIEVE prompts you for the form of your output:

Report format (SHORT):

Type one of the following:

- The RETURN key or S[HORT] to select the default. This selection produces a report with only the most essential information. No entry will be longer than three lines of 72 columns.
- 2. F[ULL] to display all the information that the operating system recorded for that entry.
- 3. O[CTAL] to produce a ones and zeros ASCII report. The ones and zeros represent the actual binary contents of the entry. Unless you are familiar with the internal format of the individual entries, this format has very little value. Its primary purpose is to aid in debugging the SPEAR program library.

STEP 8

If you specified BINARY as output style, RETRIEVE then prompts for another file name to give you an opportunity to combine two files into one for record-keeping purposes. The merged output file will be in the proper chronological order. Both files must be in binary format. The prompt is:

Merge with (NONE):

- 1. The RETURN key to select the default of NONE.
- 2. A file name of another file containing entries from the system event file.

STEP 9

The last thing RETRIEVE asks for is the destination of the output. If you chose ASCII, the prompt is:

Output to (DSK:RETRIE.RPT):

If you chose BINARY, the prompt is:

Output to (DSK:RETRIE.SYS):

Type one of the following:

- 1. The RETURN key to select the default RETRIE.RPT or RETRIE.SYS.
- 2. TTY: to direct ASCII formatted output to the terminal. You should not request BINARY formatted output to be printed on the terminal.
- 3. Any file name in the proper format for your system.

After you select the output destination and press RETURN, SPEAR asks you to confirm your decision:

Type <cr> to confirm (/GO):

At this point, you can:

- 1. Press RETURN or type /GO to execute the RETRIEVE process.
- 2. Type /SHOW to list the parameters you have chosen.
- 3. Type /REVERSE to return to the previous prompt.
- 4. Type /BREAK to return to SPEAR> level.
- 5. Type question mark (?), HELP, the question mark switch (/?), or /HELP to find out what your options are.

If your output is formatted in ASCII and you decide to output the file to your disk area, you can list the file on the lineprinter by doing the following:

Return to operating system command level by typing EXIT to the SPEAR> prompt.

Use the PRINT command with any options available on your operating system.

4.4.3.2 Sample RETRIEVE Session - The following is a sample RETRIEVE session using the TOPS-20 system event file for input: @spear Welcome to SPEAR for TOPS-20. Version 2(605) Type "?" for help. SPEAR> retrieve RETRIEVE mode Event or packet file (SERR: ERROR.SYS): Selection to be (INCLUDED): Selection type (ALL): error, diagnostic Category (ALL): disk Disk drives (ALL): RPØ7 Disk error type (ALL): ? One or more of the following: ALL OFFLINE WRITE-LOCK UNSAFE MICROPROCESSOR SOFTWARE BUS CHANNEL-CONTROLLER READ-WRITE SEEK-SEARCH TIMING OTHER HELP Disk error type (ALL): read-write Next Category (FINISHED): Time from (EARLIEST): Time to (LATEST): Output mode (ASCII): Report format (SHORT): full Output to (DSK:RETRIE.RPT): Type <cr> to confirm (/GO):

4.4.3.3 Short Format - The following is a sample of a RETRIEVE report in short format: @ty retrie.RPT SPEAR Version 2(565). Retrieval from SERR: ERROR. SYS Report generated 6-Mar-84 15:57:46-EST As directed by user Selected window: 23-Feb-84 ØØ:Ø0:Ø1-EST to 26-Feb-84 ØØ:Ø0:Ø1-EST. Selected records are included Selection type is ERRORS, Report sent to DSK:RETRIE.RPT SEO Thu 23 Feb 84 TIME 1249. Ø3:12:43 DP1ØØ WORK: RPØ7 SERIAL #2861. CONI RH= Ø,222715 CHN STS= 540100,174632 SR= 0,51700 ER= 0,100000 CYL/SURF/SEC= 212./27./3. 1713. Ø8:15:49 DPØ4Ø RPØ6 SERIAL #Ø125. CONI RH= Ø,2Ø2615 CHN STS= 500000,305600 SR= 0,51700 ER= 0,100000 CYL/SURF/SEC= Ø./Ø./1. 1875. 11:26:39 DPØØØ SERR: RPØ6 SERIAL #Ø941. CONI RH= Ø,222615 CHN STS= 540100,174024 SR= 0,51700 ER= 0,100000 CYL/SURF/SEC= 603./10./16. Fri 24 Feb 84 SEO TIME 328. 13:14:20 DP010 PUBLIC: RP06 SERIAL #0484. CONI RH= 0,222615 CHN STS= 540100,174066 SR= 0,51700 ER= 0,100000 CYL/SURF/SEC= 93./12./Ø. 372. 17:04:09 DP000 SERR: RP06 SERIAL #0941. CONI RH= 0,222615 CHN STS= 540100,174024 SR= 0,51700 ER= 0,100000 CYL/SURF/SEC= 361./15./16. SEO TIME Sat 25 Feb 84 85. 10:43:36 DP110 GALAXY: RP07 SERIAL #251D. CONI RH= 0,322615

CHN STS= 540100,174632 SR= 0,51700 ER= 0,400 CYL/SURF/SEC= 623./15./35.

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4.4.3.4 Octal Format - The following is a sample of a RETRIEVE report in octal format. SPEAR Version 2(565). Retrieval from SERR: ERROR. SYS Report generated 6-Mar-84 16:08:12-EST As directed by user Selected window: 23-Feb-84 ØØ:Ø0:Ø1-EST to 26-Feb-84 ØØ:ØØ:Ø1-EST. Selected records are included Selection type is ERRORS, Report sent to DSK:RETRIE.OCTAL Sequence # 1249 -- Record HEADER: 111001,,125124 Ø/ 1/ 131271,,257140 2/ Ø,,116617 3/ Ø,,5467 4/ Ø,,2341 Record BODY: Ø/ Ø,,Ø 1/ 675762,,530000 2/ 1242,,440147 3/1,,74014 4/ 100000,,1 5/ 0,,222715 Ø,,2415 6/ 7/ Ø,,35624 10/ 1,,234156 Ø,,172464 11/ 0,,0 12/ 13/ Ø,,Ø 14/ Ø,,Ø 15/ 732200,,177471 16/ 732200,,177471 17/ 720000,,15403 20/ 720000,,15403 Ø,,715652 21/ 22/ 600001,,0 23/ Ø,,1 Ø,,Ø 24/ ø,,ø 25/ 26/ Ø,,Ø 27/ Ø,,324 30/ 0,,2214

•

Sequenc Ø/ 1/ 2/ 3/ 4/	e # 1713 Record 111001,,125124 131271,,432751 0,,272430 0,,5467 0,,3261	HEADER:
Record Ø/ 1/ 2/ 3/ 4/ 5/ 6/ 7/ 10/ 11/ 12/ 13/ 14/ 15/ 16/ 17/ 20/ 21/ 22/ 23/ 24/ 25/ 26/ 27/ 30/	BODY: Ø,,Ø Ø,,Ø 1242,,44Ø146 Ø,,1 1000000,1 Ø,,202615 Ø,,2415 Ø,,Ø Ø,,466 Ø,,Ø Ø,,Ø Ø,,Ø Ø,,Ø 732204,,177771 732004,,1 732204,,177771 720004,1 720004,1 9,,715436 200001,,Ø Ø,,1 Ø,,0 Ø,,0 Ø,,0 Ø,,1 Ø,,0 Ø,,0 Ø,,0 Ø,,0 Ø,,1 Ø,,0 Ø,,0 Ø,,0 Ø,,0 Ø,,1 Ø,,1 Ø,,1 Ø,,2 BODY: Ø,,2 BODY: BOD	

• • 4.4.3.5 Full Format - The following is an example of a full format:

RETRIEVE SESSION

SPEAR Version 2(565). Retrieval from SERR:ERROR.SYS
Report generated 6-Mar-84 16:02:31-EST
As directed by user
Selected window: 23-Feb-84 00:00:01-EST to 26-Feb-84 00:00:01-EST.
Selected records are included
Selection type is ERRORS,
Report sent to DSK:RETRIE.FULL

MASSBUS DEVICE ERROR LOGGED ON Thu 23 Feb 84 Ø3:12:43 MONITOR UPTIME WAS 3:41:34 DETECTED ON SYSTEM # 2871. RECORD SEQUENCE NUMBER: 1249. UNIT NAME: DP1ØØ UNIT TYPE: RPØ7 UNIT SERIAL #: 2861. VOLUME ID: WORK LBN AT START OF XFER: 1074014 =27. CYL: 212. SURF: SECT: 3. OPERATION AT ERROR: DEV.AVAIL., GO + READ DATA(70) FINAL ERROR STATUS: 100000,1 RETRIES PERFORMED: 2. ERROR: RECOVERABLE DRIVE EXCEPTION, CHN ERROR, IN CONTROLLER CONI DCK, IN DEVICE ERROR REGISTER CONTROLLER INFORMATION: CONTROLLER: RH2Ø # 1 CONI AT ERROR: $\emptyset, 222715 =$ DRIVE EXCEPTION, CHN ERROR, CONI AT END: $\emptyset, 2415 =$ NO ERROR BITS DETECTED DATAI PTCR AT ERROR: 732200,177471 732200,177471 DATAI PTCR AT END: 720000,15403 DATAI PBAR AT ERROR: DATAI PBAR AT END: 720000,15403 CHANNEL INFORMATION: CHAN STATUS WD Ø: 200000,174567 CW1: Ø,Ø CW2: Ø,Ø CHN STATUS WD 1: 54010 540100, 174632 =NOT SBUS ERR, NOT WC = \emptyset , LONG WC ERR, CHN STATUS WD 2: 614005,377200

DEVICE REGISTER INFORMA	TION:		
AT ERROR	AT END	DIFF.	
CR(ØØ): 4070	4070	Ø	
DEV.AVAIL., RE	AD DATA(70)		
SR(Ø1): 51700	11700	40000	
ERR,MOL,PGM,DPR	, DRY, VV,		
ER(Ø2): 100000	Ø	100000	
DCK,		-	
MR(Ø3): Ø	Ø	Ø	
AS (Ø4): Ø	Ø	Ø	
DA(Ø5): 154Ø4	15407	3	
D. $TRK = 33$, D.		~	
DT (Ø6): 24042	24042	Ø	
LA(Ø7): 1700	700	1000	
SN(10): 24141	24141	Ø	
OF(11): Ø	Ø	Ø	
DC(12): 324	324	Ø	
212.	204	a	
CC(13): 324	324	Ø	
212.	a	a	
E2(14): Ø	Ø	Ø	
NO ERROR BITS I		a	
E3(15): Ø	Ø	Ø	
NO ERROR BITS I		1 4 5 4	
EP(16): 1454	Ø	1454	
PL(17): 2400	Ø	2400	
DEVICE STATISTICS AT T	ME OF FRAD		
	# OF WRITES:	62772 # OF 9	EEKS: 15252.
# SOFT READ ERRORS:		WRITE ERRORS:	Ø. 15252.
# HARD READ ERRORS:		WRITE ERRORS:	ø. Ø.
# SOFT POSITIONING ERRO		WALLE ERRORD.	v •
# HARD POSITIONING ERRO			
# OF MPE: Ø. # OF N		ERRUNS: Ø.	
a or mine of a Or Ma			

4.5 KLERR

The KLERR function translates the front-end log. This log is summarized in the system event file as the FRONT END DEVICE REPORT "KLERR" entry. This entry is written into the system event file when the KL clock stops for any of several errors (FAST MEMORY, PARITY ERRORS, CRAM PARITY, DRAM PARITY ERROR, or FIELD SERVICE STOP). Any significant error signal will be listed just after the header.

You can use KLERR to generate a detailed report of and/or summaries of KLERR data blocks. You always get a summary but you must select one of three formats if you want a detailed report of each event.

KLERR helps KL10 maintainers by automating some of the time-consuming tasks associated with interpreting front-end snapshots logged in the TOPS-10 and TOPS-20 system event files. RSX-20F stores a list of function reads (FREADs) and their results in octal. To determine the cause of a crash by reading these octal function-read words is difficult because:

- The KLlØ registers are split between function-read words and must be reconstructed manually.
- It takes time to find the signal names associated with each bit.

- Some registers are difficult to reconstruct.
- It is difficult to see patterns across multiple events.

To use KLERR effectively, check the daily ANALYZE report. If KLERR records are being written, the ANALYZE report will include a message to that effect. The report will also show whether any error bits were set. You can use the ANALYZE packet number as input to RETRIEVE short format to find what error bits were set or use full format to get all the function reads in octal. If this does not successfully localize the fault, use the KLERR function.

4.5.1 KLERR Input

KLERR accepts the following types of input:

- The system event file
- A binary file created by the RETRIEVE process
- Any binary file containing entries from the system event file

4.5.2 KLERR Procedure

KLERR prompts you with one or more of the following guidewords:

KLERR mode

```
Event file (SERR:ERROR.SYS):
Selection (ALL):
Sequence numbers:
Time from (EARLIEST):
Time to (LATEST):
Report style (SUMMARY-ONLY):
Summary type (ERRORS-ONLY):
Output to (DSK:KLERR.RPT):
```

If you want to take all the defaults, type KLE/G to the SPEAR> prompt. Otherwise, read the following procedure:

STEP 1

After you type KLERR to the SPEAR> prompt, KLERR requests the name of the input file:

Event file (SERR:ERROR.SYS): TOPS-20

or

Event file (SYS:ERROR.SYS): TOPS-10

Type one of the following:

- 1. The RETURN key to take the default, the system event file.
- 2. Any file in binary format containing KLERR events.

STEP 2

Next KLERR prompts you to select all KLERR events or specific ones by sequence number:

Selection (ALL):

Type one of the following:

- The RETURN key or A[LL] to take the default of all KLERR events in the file. You will be prompted for date and time constraints.
- S[EQUENCE] to select specific KLERR events by sequence number.

If you choose SEQUENCE, KLERR prompts you further with:

Sequence numbers:

Here you can specify one number, several numbers separated by commas, or a range of numbers separated by hyphens.

If you chose ALL, continue with STEP 3. If you chose SEQUENCE, continue with STEP 5.

STEP 3

KLERR then prompts you for the date and time limits of the entries you want to select:

Time from (EARLIEST):

- The RETURN key or E[ARLIEST] to select the beginning of the file. This is the default.
- A date and time in the format dd-mmm-yy hh:mm:ss to signify where to begin extracting entries. A date by itself defaults to one second after midnight.
- 3. A date and time in the format -nn to indicate a reference point prior to the current date. For example, -7 causes KLERR to begin extracting entries seven days prior to the current day.

STEP 4

KLERR then prompts for the end of the time period:

Time to (LATEST):

Type one of the following:

- The RETURN key or L[ATEST] to select the end of the file. This is the default.
- 2. A date and time in the format dd-mmm-yy hh:mm:ss: to indicate the last date for extracting entries. A date by itself defaults to one second after midnight.
- 3. A date and time in the format -nn to indicate a reference point prior to the current date. For example, -13 causes KLERR to stop extracting entries recorded thirteen days before the current date.

STEP 5

KLERR then prompts for the type of report in which you are interested:

Report type (SUMMARY-ONLY):

Type one of the following:

- The RETURN key or S[UMMARY-ONLY] to take the default. This report will contain only the final summary of signals. It will not have the entry-by-entry output.
- F[ULL] to select a set of detailed reports that list all the registers and signals (true or false) as well as their fields.
- 3. T[RUE] to select a set of detailed reports that list all of the registers, but only the true signals and not the fields.
- 4. C[RAM-BAD-WORD] to select a set of reports consisting of one line for each record that includes a CRAM parity error. This line contains the CRAM location and contents.

If you chose CRAM-BAD-WORD, continue with STEP 5A, otherwise continue with STEP 6.

STEP 5A

If you choose CRAM-BAD-WORD, you are then prompted with a choice of formats:

Cram word formats (MICROCODE):

- 1. The RETURN key or M[ICROCODE] to select the default. This format is a comparison of the bad cram word with the microcode listing.
- O[CTAL] to select a format that matches the one shown in the KLIØ Maintenance Handbook and can help isolate the failing cram module.
- T[RACON] to select a format that compares TRACON snapshots.

STEP 6

The next information KLERR prompts for is the type of summary in which you are interested:

Summary type (ERRORS-ONLY):

Type one of the following:

- The RETURN key or E[RRORS-ONLY] to select the default. This summary is in the form of a single page list containing the number of times an error signal was true and the number of times it was false.
- 2. A[LL] to select a summary with a complete listing of the number of times each signal was true or false.
- 3. N[ONE] to select the option of receiving no summary.

STEP 7

The last thing KLERR asks for is the destination of the output file:

Output to (DSK:KLERR.RPT):

Type one of the following:

- 1. The RETURN key to select the default of KLERR.RPT.
- TTY: to direct the ASCII formatted output to your terminal.
- 3. Any file name in the proper format for your system.

After you select the output destination and press RETURN, SPEAR asks you to confirm your decision:

Type [cr] to confirm (/GO):

At this point, you can:

- 1. Press the RETURN key or type /GO to execute the KLERR process.
- 2. Type /SHOW to list the parameters you have chosen.
- 3. Type /REVERSE to return to the previous prompt.
- 4. Type /BREAK to return to the SPEAR prompt.
- 5. Type question mark (?), HELP, the question mark switch (/?), or /HELP to find out what your options are.

4.5.3 Sample KLERR Session

The following is a sample session of the KLERR dialogue: @spear Welcome to SPEAR for TOPS-20. Version 2(605) Type "?" for help. SPEAR> klerr KLERR mode Event file (SERR:ERROR.SYS): Selection (ALL): sequence Sequence numbers: 846 Report style (SUMMARY-ONLY): ? One of the following: SUMMARY-ONLY TRUE-SIGNALS FULL CRAM-BAD-WORD HELP Report style (SUMMARY-ONLY): cram Cram word format (MICROCODE): ? One of the following: MICROCODE OCTAL TRACON ALL HELP Cram word format (MICROCODE): tracon Summary type (ERRORS-ONLY): Output to (DSK:KLERR.RPT): Type <cr> to confirm (/GO):

4.5.4 KLERR Output

The following is a sample of KLERR output:

FRONT END DEVICE REPORT "KLERR" TYPE 205 LOGGED ON 15-Nov-83 Ø4:52:57 MONITOR UPTIME WAS Ø DAY(S) Ø:Ø:14 DETECTED ON SYSTEM # 2241 **RECORD SEQUENCE NUMBER: 316 Registers:** AR: 000000,,000000 ARX: 000000,,000000 FM: 000000,,273041 BR: 000000,,000000 BRX: 002000,,020000 AD: 000000,,000000 MQ: 001100,,002000 ADX: 000000,,000000 PI ON: 177 SC: ØØØØ FM BLOCK: ØØ PI HOLD: ØØØ FE: ØØØØ FM ADDR: Ø4 PC: ØØ**,,**ØØ5636 VMA: ØØ,,ØØ5636 PI GEN: 000 VMA HELD: 00,,005636 CRAM word in octal: LOC Ø-15 16-31 32-47 48-63 64-79 8Ø-85 1044/ 001044 070000 104041 000020 000002 10 CRAM word by field (microcode listing format): LOC Α в С D E F G 1044, 1044,0001,0400,0020,1020,7110,0000 CRAM word by field (TRACON format): LOC / J T AR AD BR MQ FM SCAD SC FE SH # VMA MEM COND SPEC M 1044/1044 1 40 1000 0 0 0 200 0 0 1 000 0 00 71 10 0 DRAM word by field: ADR: A B P J 254/200144

Signal name breakdown follows (Error signals first) :

- Signals in alphabetical order -

STATE NAME

F APR1-M8539-APR I/O PF ERR IN H F APR1-M8539-APR MB PAR ERR IN H F APR1-M8539-APR NXM ERR IN H F APR2-M8539-APR S ADR P ERR IN H F APR1-M8539-APR SBUS ERR IN H F APR2-M8539-APR ANY EBOX ERR FLG F APR2-M8539-APR PWR FAIL IN H	Н
F CHC1-M8533-CBUS ERROR E H	

•

- Fields from function reads -

VALUE FIELD

ø	CCW2-M8534-CCW CHA 18-23 H
ø	CCW2-M8534-CCW CHA 14-17 H
ø	CCW2-M8534-CCW CHA 24-29 H
ø	CCW2-M8534-CCW CHA 30-35 H
ø	PIC4-M8532-EBUS CS00-03 E H
ø	MBZ1-M8537-EBUS REG ØØ-Ø8 H
ø	MBZ1-M8537-EBUS REG 14-26 H
33	MBC1-M8531-EBUS REG 27-33 H
2	MBZ1-M8537-EBUS REG 34,35 H
10	IRD1-M8522-IR AC Ø9-12 H
774ØØ	MTR1-M8538-MTR CACHE COUNT Ø2-17 H
Ø	MTR1-M8538-MTR EBOX COUNT Ø2-17 H
600	MTR1-M8538-MTR INTERVAL Ø6-17 H
	MTR1-M8538-MTR PERF COUNT Ø2-17 H
2	MTR3-M8538-MTR PERIOD Ø6-17 H
11000	MTR1-M8538-MTR TIME Ø2-17 H

•

** End of KLERR report. 1. entries were processed.

4.6 SUMMARIZE

SUMMARIZE reads the system event file and summarizes its contents according to the following categories:

- 1. Event code
- 2. STOPCODE (TOPS-10)
- 3. BUGCHK, BUGHLT, BUGINF (TOPS-2Ø)
- 4. Front-end reloads
- 5. Channel errors
- 6. Disk errors
- 7. Magnetic tape errors

The SUMMARIZE report also contains Error Distribution tables. These tables show a 24 hour distribution of events listed according to subsystem. With these tables, you can determine when the large number of events is occurring. Once you know the subsystem (Mainframe, Disk, Tape, and so forth) and the timeframe, you can use RETRIEVE or ANALYZE to pinpoint the specific device that is causing the problem.

After reading the file, SUMMARIZE produces an ASCII report file containing the summaries and Error Distribution tables and stores it in your disk area (or wherever you specify). You can then print the report on the lineprinter for inspection. You can also print the report on the terminal by specifying TTY: to SPEAR's request for the output destination.

SUMMARIZE allows you to pinpoint the timeframe of the summaries by requesting a beginning date and an ending date to search for in the system event file. In addition, you can also specify a binary file created with the RETRIEVE process (RETRIE.SYS) for input. See Section 4.4 for information on RETRIEVE.

4.6.1 The SUMMARIZE Report

The following example is representative of a SUMMARIZE report in that it contains:

- File environment information
- Entry occurrence counts
- System event codes, shown in parentheses under entry occurrence counts
- Summaries of bugchecks and subsystems
- Error distribution tables

Note that if the media name cannot be identified in reports that include media identification, SUMMARIZE uses three specific formats:

- 1. <ur><unknown> - if SUMMARIZE does not find a mount record in the error file prior to the time of the error.
- <none> if a series of mount and dismount records indicate 2. no medium was mounted at the time of the error, such as an error occurring during the mount process.
- <blank> if SUMMARIZE finds a mount 3. record but the medium-name field of the mount record is empty.

Note the error register codes listed in the report are described in Section 4.6.2.

File Environment

SPEAR Version 2(613) Input file: SERR: ERROR.SYS Created: 12-Mar-84 Ø8:49:00-EST Output file: DSK:SUMMAR.RPT

Selection Criteria: ALL

Date of first entry processed: 14-Mar Ø1:22:13 Date of last entry processed: 14-Mar 23:53:38

Number of entries processed: 1128. Number of inconsistencies detected in error file: Ø.

Entry Occurrence Counts:

9. SYSTEM RELOAD ... (101) 496. MONITOR BUG ... (102) 36. MASSBUS ERROR ...(111) 120. STATISTICS ... (114) 8. CONFIGURATION CHANGE ...(115) 102. FRONT END DEVICE ERROR ... (130) 1. CPU PARITY INTERRUPT ... (162) 294. PHASE III DECNET ENTRY ... (240) 62. HSC5Ø ERROR LOG ...(243)

Monitor Detected Errors and Reloads:

43. BUGCHK 4. BUGHLT 449. BUGINF Monitor Error and Reload Breakdown:

- BUGCHK Breakdown
 - 8. FLKTIM
 - 2. KLPERR
 - 17. MSCORO
 - 3. NODDMP
 - 5. PI 2ERR 4. SCACVC

 - 4. SCATMO

BUGHLT Breakdown

- 1. ILPSEC
- 1. NOTOFN
- 1. SKDPF1
- 1. UNPGF2

BUGINF Breakdown

- 8. CFCONN
- CFCONN
 KLPCVC
 KLPNUP
 KLPRRQ
 KLPSTR
 MSCAVA
 MSCDSR

- 7. MSCPTG
- 324. NSPBAD
- 29. NSPLAT
- 2. NTOHNG
- 1. SPRZRO
- 1. TM8AEI
- 12. TTYSTP

Front-end Summary:

10. CD20 10. DH11 10. DL11C 10. DM11 1. DM11-3 6. KLCPU 45. KLERR records forming 5. full entries 10. LP20

DECnet Summary:

Class.Type	Count	Description
Ø.Ø	10.	Event records lost
Ø.3	8.	Automatic line service
2.0	. 2.	Local node state change
4.0	29.	Aged packet loss
4.1	233.	Node unreachable packet loss
4.4	1.	Packet format error
4.7	б.	Circuit down, circuit fault
4.10	5.	Circuit up

RH2Ø Channel/Controller Summary:

		Hard	Soft
#	1	ø.	1.
Ħ	2	5.	3Ø.

RPØ7 Summary:

		Hard	Soft
S/N	2861		
	DP100	ø.	1.

TM78 Summary	:						
	Hard	Soft					
S/N 4404 MT200	2.	4.					
S/N 5242 MT21Ø	3.	26.					
		20 Breakdow		-			
	PAR ERR EXC	LWC SWC ERR ERR	CHN RI ERR EI	ES RR RAE	OVR RUN		
DP100							
SOFT	1.		1.				
MT2ØØ HARD	2.						
MT2ØØ Soft	4.						
MT210							
HARD MT21Ø	3.						
SOFT	26.						
	*_ *_ *_ *. *	- * - * - * - * - * -	. * * * *.	_****	*_*_*_*_*	*_ *	
	* *	Disk Subsy	stem Er	ror Summ	nary	* *	
	*_*_*.	- * - * - * - * - * -	.****.	_*_*_*_*_*	*-*-*-*-	*_ *	
Disk Subsyst Wher		Entries Sum or Types an				Error Type.	
	OTHER	= OTHE					
	TIMIN SK-SR	= TIMI = SEEF	ING K-SEARCH				
	READ CH-CO)-WRITE NNEL-CON'				
	BUS	= BUS					
	SOFT MICRO	= MICF			SOFTWARE EF ECTED ERROF		
	UNSAF	= UNSA = WRI1	AFE				
		= OFFI					
0.7				DUG (000011
		SK-SR REAL				O UNSAF WRTLK	. OFFLI
DP1ØØ							
DU-7-14-17]	L .				
DU-7-3-17	36.			3.			
	19.			3.		1.	
Read Data Er	rors furt	her summar:	ized by	Drive an	nd Media II	Ο.	
Drive	Media	Error To	otals -				
DP100	WORK	1.	,				

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* * This report summarizes all Read Data Errors by Drive and Media ID * * DRIVE MEDIA CYL TRK SECT HARD SOFT RETRIES LBN --- --- ----------------- ----___ DP1ØØ WORK 565. 5. 15. Ø. 1. 2. 2,,7567Ø4 **RPØ7 BREAKDOWN:** Error Register 1 WFPRII D U ODWIAH ΗE P T L A O C I E E E E R C C C E H F E A M L L R R R R F С С N K S С S/N 2861 DP100 S 1. * * Tape Subsystem Error Summary + Tape Subsystem Error Entries Summarized by Device, then Error Type. Where the Error Types are the following: OTHER = OTHER READ = READ WRITE = WRITE = FORMT DEVICE FORMAT CH-CO = CHANNEL-CONTROLLER BUS BUS = HARDWARE DETECTED SOFTWARE ERROR SOFT =

OFFLI = OFFLINE

OPERATOR

OTHER READ WRITE FORMT CH-CO BUS SOFT OPER OFFLI

MT2ØØ 6.

MT21Ø 29.

OPER

=

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Operation : WRITE Related

MEDIA ID				UNI	T	ID
		MT2ØØ		MT21Ø		TOTAL
unknown	!	6.	1	29.	1	35.
TOTAL	!	6.	!	29.	!	35.

TM78 Breakdown:

•	and nterr Code	upt	Codes are Failure Code	OCTAL) Hard	Soft
S/N 44Ø4					
MT200	22	(WRITE)	7	ø.	3.
MT2ØØ	22	(WRITE)	10	Ø.	1.
MT2ØØ	22	(WRITE)	14	2.	ø.
S/N 5242					
MT21Ø	22	(WRITE)	1	ø.	7.
MT21Ø	22	(WRITE)	4	ø.	10.
MT21Ø	22	(WRITE)	7	ø.	1.
MT21Ø	22	(WRITE)	10	ø.	8.
MT21Ø	22	(WRITE)	14	3.	ø.

Error distribution

14-Mar-84	Main- frame		. –	Unit rec	Comm		Soft- ware	Crash	Totals
1:00 - 2:00 6:00 - 7:00	ĺ	7.			i	6. 6.		5. 12.	11. 25.
8:00 - 9:00 9:00 - 10:00	19.	-				13. 5.		64. 31.	133.
10:00 - 11:00 11:00 - 12:00	9. 9.		1			1Ø. 6.		7. 6.	
12:00 - 13:00 13:00 - 14:00]	 		1.		3. 9.	10.
14:00 - 15:00 15:00 - 16:00	9.		4.		 	3.	i i	7. 45.	86.
16:00 - 17:00 17:00 - 18:00 18:00 - 19:00			2.		\$ 1	91. 19. 22.		76. 6. 38.	25.
13:00 - 19:00 19:00 - 20:00 20:00 - 21:00		1.	11.		1.	•		43. 39.	72.
21:00 - 22:00 22:00 - 23:00			4.		1	19. 12.	i i	38. 38.	61.
23:00 - 0:00			4.		 +	16.	-	38.	
Totals	46.	63.	35.		1.	294.		505.	950.

Due to the addition of the CI and HSC50, you will find another format for listing the names of disks in the SUMMARIZE report. In the previous report, you will find the following:

DU-7-14-17 DU-7-3-17 Starting from left to right, these four fields represent the following: Device type DU = RA80, RA81 Field one DJ = RA60?? = unknown RH slot number for the CI20. This is always Field two number 7. Field three HSC50 node number on the CI. Drive number on the push button. Field four If the HSC50 cannot get this number, the number 4095 appears in this field.

Note you will find a description of the Disk Subsystem Error Bits in Appendix D.

4.6.2 Error Register Codes

The following tables contain brief explanations of the abbreviations of the error register codes (MASSBUS disk registers for RPØ4s and RPØ6s and tape registers for TU45s, TU77s, and TE16s).

Table 4-5: MASSBUS Disk Registers

	Error Register l	
Code	Meaning	
DCK	Data Check	
UNS	Unsafe	
OPI	Operation Incomplete	
DTE	Drive Timing Error	
WLE	Write Lock Error	
IAE	Invalid Address Error	
AOE	Address Overflow Error	
HCRC	Header CRC Error	
HCE	Header Compare Error	
ECH	ECC Hard Error	
WCF	Write Clock Fail	
FER	Format Error	
PAR	Parity Error	
RMR	Register Modification Refused	
ILR	Illegal Register	
ILF	Illegal Function	

	Error Register 2	
Code	Meaning	
ACU	RPØ4 - AC Unsafe RPØ6 - Unused	
PLU	Phase Locked Oscillator Unsafe	
3ØVU	RPØ4 - 3Ø Volts Unsafe RPØ6 - Unused	
I XE	Index Error	
NHS	No Head Select	
MHS	Multiple Head Select	
WRU	Write Ready Unsafe	
FEN	RPØ4 - Failsafe Enabled	
ABS	RPØ6 - Abnormal Stop	
TUF	Transition Unsafe	
TDF	Transition Detector Failure	
MSE	RPØ4 - Motor Sequence Error	
R&W	RPØ6 - Read and Write	
CSU	Current Switch Unsafe	
WSU	Write Select Unsafe	
CSF	Current Sink Failure	
WCU	Write Current Unsafe	

Table 4-5: MASSBUS Disk Registers (Cont.)

	Error Register 3	
Code	Meaning	
OCYL	Off Cylinder	
SKI	Seek Incomplete	
OPE	RPØ4 - Unused	
	RPØ6 - Operator Plug Error	
ACL	AC Voltage Unsafe	
DCL	DC Voltage Unsafe	
DIS	RPØ4 - Unused	
35V	35 Volts Unsafe	
UWR	RPØ4 - Any Unsafe Except Read/Write RPØ6 - Unused	
VUF	RPØ4 - Velocity Unsafe	
WOF	RPØ6 - Write and Unsafe	
PSU	RPØ4 - Pack Speed Unsafe	
DCU	RPØ6 - DC Voltage Unsafe	

Code	Meaning	
COR/CRC	PE - Correctable Data Error NRZI - CRC Does Not Match Computed CRCC	
UNS	Unsafe	
OPI	Operation Incomplete	
DTE	Drive Timing Error	
NEF	Nonexecutable Function	
CS/ITM	PE - Correctable Skew	
	NRZI - Illegal Tape Mark	
FCE	Frame Count Error	
NSG	Nonstandard Gap Tape Character	
PEF/LRC	PE - Format Error	
	NRZI - Longitudinal Redundancy Check	
INC/VPE	PE - Noncorrectable Data Error	
	NRZI - Vertical Parity Error	
DPA	Data Bus Parity Error	
FMT	Format Error	
PAR	Control Bus Parity	
RMR	Register Modification Refused	
ILR	Illegal Register	
<u> </u>	Illegal Function	

Table 4-6: Tape Registers

4.6.3 SUMMARIZE Procedure

SUMMARIZE prompts with one or more of the following guidewords:

SUMMARIZE Mode

Event file (SERR:ERROR.SYS): Category (ALL): Time from (EARLIEST): Time to (LATEST): Show Error Distribution (YES): Report to (DSK:SUMMAR.RPT):

If you want to take all the defaults, type S/G to the SPEAR> prompt; otherwise, read the following procedure:

STEP 1

After you type SUMMARIZE to the SPEAR> prompt, SUMMARIZE requests the name of the input file:

Event file (SERR: ERROR. SYS): TOPS-20

or

Event file (SYS:ERROR.SYS): TOPS-10

Type one of the following:

- 1. The RETURN key to take the default, the system event file.
- The name of a file you have previously RETRIEVEd, in binary format, for example RETRIE.SYS.
- 3. Any file in binary format containing events from the system event file.

STEP 2

SUMMARIZE asks for the category of the summary in which you are interested:

Category (ALL):

Type one of the following:

- 1. The RETURN key or A[LL] to take the default of all categories.
- 2. M[AINFRAME] to select a summary for mainframe events.
- 3. D[ISK] to select a summary for disk devices.
- 4. T[APE] to select a summary of tape devices.
- 5. CI to select a summary of CI-related events.
- 6. NI to select a summary of NI-related events.
- 7. U[NITRECORD] to select a summary of hard-copy devices.
- 8. NE[TWORK] to select a summary of network-related events.
- 9. O[PERATING-SYSTEM] to select a summary of software-related events.
- 10. CO[MM] to select a summary of communication devices.
- 11. P[ACKID] to select a summary of specific disk packs.
- 12. R[EELID] to select a summary of specific tape reels.

All categories except for COMM and NI prompt for specific device types. Table 4-7 lists the subprompts you can expect.

Table 4-7: Subprompts for Device Types

Device Type	Subprompt	
MAINFRAME	Mainframe devices (ALL):	
DISK	Disk drives (ALL):	
TAPE	Tape drives (ALL):	
CI	CI controllers (ALL):	
UNITRECORD	Unit record devices (ALL):	
NETWORK	Event class and type (ALL):	
OPERATING-SYSTEM	Operating System codes (ALL):	
PACKID	Disk (structure IDs):	
REELID	Tape (reel IDs):	

STEP 3

SUMMARIZE keeps prompting you for categories until you either type FINISHED or press the RETURN key:

Next Category (FINISHED):

Type one of the following:

- 1. The RETURN key or F[INISHED] to take the default.
- 2. Another category.

STEP 4

After you have specified the source of input, SUMMARIZE prompts you for the date and time at which you want the summary to begin:

Time from (EARLIEST):

Type one of the following:

1. The RETURN key - to take the default EARLIEST, the first event in the file.

.

- A date and time in the format dd-mmm-yy hh:mm:ss to signify where to begin extracting entries. A date by itself defaults to one second after midnight.
- 3. A date and time in the format -nn to indicate a reference point prior to the current date. For example, -7 causes SUMMARIZE to begin extracting entries seven days prior to the current day.

STEP 5

SUMMARIZE then prompts for the end of the time period:

Time to (LATEST):

- The RETURN key to take the default LATEST, the last entry in the system event file.
- A date and time in the format dd-mmm-yy hh:mm:ss to indicate the last date for extracted entries. A date by itself defaults to one second after midnight.
- 3. A date and time in the format -nn to indicate a reference point prior to the current date. For example, -13 causes SUMMARIZE to stop extracting entries recorded thirteen days before the current date.

STEP 6

After specifying a timeframe, you can choose whether or not to receive the error distribution tables:

Show Error Distribution (YES):

Type one of the following:

- 1. The RETURN key or Y[ES] to take the default. This will give you all the error distribution charts relevant to the time constraints you specify.
- N[0] to suppress the error distribution charts from the report.

STEP 7

The last thing SUMMARIZE asks for is the destination of the output:

Report to (DSK:SUMMAR.RPT):

Type one of the following:

- 1. The RETURN key to take the default DSK:SUMMAR.RPT.
- 2. Any file name in the proper format.
- 3. TTY: to have the report printed on your terminal. Note that if you specify TTY:, SUMMARIZE does not save the file in your disk area.

After you select the output destination and press RETURN, SPEAR asks you to confirm your decision.

Type <cr> to confirm (/GO):

At this point you can:

- 1. Press RETURN or type /GO to execute the SUMMARIZE process.
- 2. Type /SHOW to list the parameters you have chosen.
- 3. Type /REVERSE to return to the previous prompt.
- 4. Type /BREAK to return to SPEAR level.
- 5. Type question mark (?), HELP, the question mark switch (/?), or /HELP to find out what your options are.

To read the SUMMARIZE report, you can list the file on the lineprinter by doing the following:

Return to operating system command level by typing EXIT to the SPEAR> prompt.

Use the PRINT command with any options available on your operating system.

Note that if you specified TTY: to the Report to: prompt, you will not have a file saved in your area to print.

4.6.4 Sample SUMMARIZE Session

The following is a sample of a SUMMARIZE session using the system event file for input: @spear Welcome to SPEAR for TOPS-20. Version 2(605) Type "?" for help. SPEAR> summarize SUMMARIZE mode Event file (SERR:ERROR.SYS): Category (ALL): main Mainframe devices (ALL): cpu Next Category (FINISHED): disk Disk drives (ALL): rpo7 Next Category (FINISHED): Time from (EARLIEST): Time to (LATEST): Show Error Distribution (YES): no Report to (DSK:SUMMAR.RPT): Type <cr> to confirm (/GO): INFO - Summarizing ST:GIDNEY.02-27 INFO - Now sending summary to DSK:SUMMAR.RPT INFO - Summary output finished SPEAR> ex Table 4-8 lists the supported devices, according to subsystem, from which you can expect summaries.

SUBSYSTEM	DEVICE	DETAILED SUMMARIES?
MAINFRAME	KL1Ø KS1Ø FRONT-END	YES No YES
CI	CI2Ø HSC	YES YES
DISK	RPØ3 RMØ3 RPØ4 RPØ5 RPØ6 RPØ7 RP2Ø RSØ4 RA6Ø RA8Ø RA80 RA81	YES YES YES YES YES YES (DX20) YES YES YES YES YES
TAPE	TU16 TU45 TU70 TU71 TU72 TU73 TU77 TU78	YES YES YES YES YES YES YES YES
UNIT RECORD	LPT CDR	YES YES
СОММ	DH11 DQ11	YES YES
NET	DECNET PHASE 2, 3, 4 ANF 1Ø SNA 2Ø NIA2Ø	YES YES YES YES

Table 4-8: Supported Devices

4.7 TOPS-20 KLSTAT MODE

On TOPS-20, there is an additional troubleshouting aid that can be helpful if severe intermittent faults do not leave enough information in the system event file. This feature is the KLSTAT mode. When you turn KLSTAT on, you are actually turning on a monitor flag that tells the monitor to record additional information into the system event file when any CPU, memory, or MASSBUS errors occur.

Note that turning on this flag causes severe system degradation (the system goes down while KLSTAT is collecting data) you should turn it on only when absolutely necessary. In fact, you must have special privileges to turn it on or off.

When the KLSTAT mode is in operation, the system event file will contain KL CPU STATUS BLOCK entries. For a sample of such an entry, turn to Section 5.3.12. For the KLSTAT procedure, read the following section, Section 4.7.1.

4.7.1 KLSTAT Procedure

The KLSTAT mode has three functions: ON, OFF, and CHECK. The following procedure describes their use:

STEP 1

First, enable your special privileges at monitor level, either OPERATOR or WHEEL privileges. Then access SPEAR. (Note, you do not need privileges to CHECK the status of KLSTAT.)

STEP 2

Once at the SPEAR prompt, type K[LSTAT]:

SPEAR>KLSTAT

SPEAR responds with:

SPEAR>KLSTAT

KLSTAT mode

Extra reporting (CHECK):

STEP 3

At this point, type one of the three options. Pressing the Escape key gets you the default, CHECK. If you type ON, you will get this message:

The following should be noted before proceeding! This function can cause SEVERE system degradation!

If you decide not to risk it, type /R to return to the SPEAR prompt.

STEP 4

If you respond with one of the three choices, SPEAR prompts with:

Type <cr> to confirm (/GO):

If you chose ON or OFF, SPEAR returns you to the SPEAR prompt. If you chose CHECK, the default, SPEAR prints one of the following:

(KLSTAT) Extra error reporting is currently enabled.

or

(KLSTAT) Extra error reporting is currently disabled.

You can check the information gathered by turning on the KLSTAT mode by looking for the KL CPU STATUS BLOCK entry in the system event file. See Section 5.3.12.

4.8 COMPUTE

COMPUTE allows you to generate an ASCII report on the availability of system resources. When compiling its report, COMPUTE considers system statistics and monitor failures in its calculations. The data base that COMPUTE uses differs slightly between the operating systems.

On TOPS-10, the report data base is a file written by the monitor in the same format as the system event file. This TOPS-10 file contains reload information, device status-change data, date and time changes, and other pertinent information. The entries are written into this file when they occur, in the same manner as the entries are written into the system event file.

COMPUTE files on TOPS-10 are grouped starting with the first monitor load and ending with the last reload in the selected directory. The files are named AVAIL.Ann beginning with AVAIL.A01 for the first week, (the oldest file in the group) AVAIL.A02 for the second week, and so forth up to the current (incomplete) file AVAIL.SYS. To find out the file names of the available weeks, do a directory search of SYS:AVAIL.*, by typing DIR SYS:AVAIL.* at operating system command level.

On TOPS-20, the report data base is the system event file, ERROR.SYS. For COMPUTE purposes, TOPS-20 also has a buffer file called COMPUTE.STATISTICS. Approximately every 20 seconds, any available runtime information is written into this buffer file. Then every hour the information in this buffer file is dumped into the system event file as a special entry called LOGGER ENTRY (octal code 500). Also, during a system reload, the last entry in COMPUTE.STATISTICS is written into the system event file. When you run COMPUTE on TOPS-20, it looks for these LOGGER entries to compile its report.

Although TOPS-20 does not have separate weekly files, COMPUTE can break down the system event file into a calendar week from Sunday at 00:00:01 hours to Saturday at 23:59:59 (approximately) to come up with single weekly reports. COMPUTE uses hourly dumps from COMPUTE.STATISTICS on TOPS-20 to approximate the calendar week. In this way, you can specify date and time limits when running COMPUTE.

4.8.1 COMPUTE Reports

With COMPUTE, you can output your report in one of three ways:

- 1. A single report containing statistics from a single week.
- A single report containing statistics from several weeks, merged into one report.
- 3. Several reports containing statistics from individual weeks.

In addition to the COMPUTE report, you also receive a report containing information concerning reloads. This report is called RELOAD.RPT. You will receive the same number of reload reports as you do COMPUTE reports.

If you decide you want individual weekly reports, COMPUTE prompts you for the beginning and ending dates of the weeks of interest. The default is the first week's file, the oldest file, to the file containing the last full week. If you use the default, you will receive one report for every week from the last monitor load to the last reload of the COMPUTE file in your selected directory.

4.8.2 COMPUTE Formulas

The following formulas are used by COMPUTE to derive the values reported in the full report:

FORMULA 1 System Availability (SA)

SA = (1.0) - Chargeable Downtime/Usage Cycle

where

Chargeable Downtime is any nonscheduled period of time that the system is not running as determined by the answer the operator gives to the WHY RELOAD? question. The answers that constitute a charge to downtime are:

- 1. STOPCD or BUGHALT
- 2. Halt
- 3. Parity
- 4. Hardware
- NXM (nonexistent memory)
- 6. Hung
- 7. Loop
- 8. CM (corrective maintenance)

Time is not charged when the answer to WHY RELOAD? is:

- 1. Power
- 2. Static
- 3. OPR (operator)
- 4. PM (preventive maintenance)
- 5. New
- 6. Sched (scheduled)
- 7. SA (standalone)
- 8. Other

Total Downtime is the sum of Chargeable Downtime and Nonchargeable Downtime.

Usage Cycle is Total Downtime plus Total Run time.

Total Run Time is the sum of all monitor Run Times within the period you specify for the report.

FORMULA 2 User Availability (UA)

UA = (1.0) - Chargeable Downtime/(Chargeable Downtime + Total Run Time)FORMULA 3 System Effectiveness (SE)

SE = System Availability * (e**(-t/MTBF))

where

- e is the natural base of logarithms, (2.71828+), also known as the Napierian logarithm.
- ** represents the words "raised to the power of".

- can be one of four different values: Ø.1 hrs., Ø.5 hrs., 1.0 hrs., or 4.0 hrs.
- MTBF is the abbreviation for Mean Time Between Failures. This is the usage cycle divided by the number of crashes. Usage cycle is Total Run Time plus Total Down Time.

System Effectiveness considers both the probability of the system being up at time zero (System Availability) and the probability of the system staying up (System Reliability) for some time period "t".

You should be aware of the following facts about the COMPUTE function:

- 1. The accuracy of this function depends heavily on correct operator response to the WHY RELOAD question and accurate insertion of the time of day. If "Other" is selected for reason for reloading, the preceding Downtime is not counted against availability.
- An incorrect reload time should be corrected by the operator before another reload occurs to avoid negative Downtimes or Runtimes. Because date/time changes are logged in the COMPUTE files, COMPUTE can adjust times as necessary.
- 3. Total Runtime and Downtime figures are not precise. On TOPS-10, the monitor keeps track of time by updating the availability file every six minutes. On TOPS-20, the buffer file COMPUTE.STATISTICS is updated every 20 seconds, and the system event file is updated every hour. If one crash/reload sequence is immediately followed by another, these times may not be correctly updated. COMPUTE compensates for this by assuming the system did not resume service after the previous reload.

4.8.3 COMPUTE Procedures

If you want to take all the defaults, type C/G to the SPEAR> prompt; otherwise, read the following procedures:

COMPUTE uses the following guideword prompts:

COMPUTE Mode

t

Event file (SERR:ERROR.SYS):
Report period (LAST-WEEK):
Time from (EARLIEST):
Time to (LATEST):
Report type (SINGLE-REPORT):
Availability report to (DSK:COMPUT.RPT):
Reload report to (DSK:RELOAD.RPT):

STEP 1

COMPUTE begins by asking for the file containing the records you want to use in the COMPUTE calculations:

Event file (SERR: ERROR. SYS): TOPS-20

or

Event file (SYS:AVAIL.LWK): TOPS-10

Type one of the following:

- The RETURN key to take the default COMPUTE file for your system; SERR:ERROR.SYS on TOPS-20, SYS:AVAIL.LWK on TOPS-10.
- 2. If you are on TOPS-20, and you know of another file containing COMPUTE statistics, specify that file name here.

If you are on TOPS-10, and you know of a specific AVAIL file (for example, AVAIL.A14) specify the file name here.

STEP 2

The next prompt asks for the period of time for which you want system performance calculated:

Report period (LAST-WEEK):

Type one of the following:

- The RETURN key or L[AST-WEEK] to take the default. This report covers the last 7 days (168 hours) prior to last Sunday at Ø0:00:01.
- 2. T[HIS-WEEK] if you want the report to cover the current week. This report will begin with last Sunday at Ø0:00:01 and continue through the present. This will be an incomplete week.
- 3. O[THER] if you want the report to cover a period of time other than last week or this week. If you choose OTHER, you will be prompted for the date and time parameters.

If you specify OTHER, continue with STEP 3. If you specified THIS-WEEK or LAST-WEEK, skip to STEP 6.

STEP 3

After you type OTHER, COMPUTE prompts you for the beginning date of the time period in which you are interested:

Time from (EARLIEST):

- 1. The RETURN key or E[ARLIEST] to take the default. This is the first entry in the file.
- 2. The date and time (real time) in the form dd-mmm-yy hh:mm:ss where dd is the numerical day, mmm is the first three letters of the month, yy is the year, hh is the hour, mm is the minute, and ss is the second. If you specify only the date, the default time is one second after midnight.

3. The date (relative time) in the form -nn where -nn indicates a date prior to the current date. For example, -6 causes COMPUTE to begin processing from 6 days prior to the current day.

STEP 4

COMPUTE prompts next for the time at which you want to end the calculations:

Time to (LATEST):

Type one of the following:

- 1. The RETURN key or L[ATEST] to take the default. This is the last entry in the file.
- 2. The date and time (real time) in the form dd-mmm-yy hh:mm:ss where dd is the numerical day, mmm is the first three letters of the month, yy is the year, hh is the hour, mm is the minute, and ss is the second. If you do not specify the date, the default time is one second after midnight.
- 3. The date (relative time) in the form -nn where -nn indicates a date prior to the current day. For example, -2 causes COMPUTE to end the calculations 2 days prior to the current day.

STEP 5

COMPUTE asks for the type of report you want:

Report type (SINGLE-REPORT):

Type one of the following:

- The RETURN key or S[INGLE-REPORT] to take the default. This choice will give you one report containing the information for as many weeks as you specified.
- M[ULTIPLE-REPORTS] to receive a report for each week within the timeframe you specified. Each report will reflect system performance for a 7 day period beginning on Sunday at Ø0:00:01 and ending on the following Sunday Ø0:00:00.

STEP 6

COMPUTE prompts for the destination of the availability report:

Availability report to (DSK:COMPUT.RPT):

Type one of the following:

- 1. The RETURN key to take the default file specification DSK:COMPUT.RPT.
- 2. A file specification in the proper format for your system.

STEP 7

The last thing COMPUTE asks for is the destination of the reload report:

Reload report to (DSK:RELOAD.RPT):

Type one of the following:

- 1. The RETURN key to take the default file specification DSK:RELOAD.RPT.
- 2. A file specification in the proper format for your system.

After you select the output destination and press RETURN, SPEAR asks you to confirm your decision:

Type <cr> to confirm (/GO):

At this point, you can:

- 1. Press RETURN or type /GO to execute the COMPUTE process.
- 2. Type /SHOW to list the parameters you have chosen.
- 3. Type /REVERSE to return to the previous prompt.
- 4. Type /BREAK to return to SPEAR> level.
- 5. Type question mark (?), HELP, the question mark switch (/?), or /HELP to find out what your options are.

After you execute COMPUTE, if you specified MULTIPLE-REPORTS, you will receive several individual reports with the file names Cmmdd.RPT and RLmmdd.RPT,

where

- mm is the month of the start of the usage cycle.
- dd is the day of the week of the usage cycle.

You will also receive a COMPUT.RPT and a RELOAD.RPT, combining all the information in the individual reports.

When COMPUTE has finished its calculations, it prints a summary report on your terminal and outputs the full report(s) to your disk area (or wherever you specify). The COMPUTE Summary report is a condensed version of the information you will find in the full report.

4.8.4 COMPUTE Summary Report

The following is a sample COMPUTE Summary report:

COMPUTE Summary Report From: 28-Sep-81 03:44 To: 1-Oct-81 14:05 period length (HRS): 82.351, usage cycle = 82.350 100.000 100.000 SYSTEM Availability % : USER Availability 🖁 : Total Reloads MTB Reloads 20.587 4. MTB Reloads 20.587 MTB Crashes 82.350 Total Crashes Ο. Effectiveness Six minutes Thirty minutes One Hour Four Hours factor 98.559 93.002 86.495 55.972 Down times 54.779 Run times Crash times 27.571 0.000 Totals 6.892 18.259 Means 0.000 52.153 Maxima 12.270 0.000 1.401 4.234 0.375
23.978 Minima 0.000 Std. Dev. 0.000 Bug/Stopcode count 7. DN20ST 7. 17. DIRPG1 DTEIPR DX2HLT 1. ITRLGO 5. NSPLAT 5. OVRDTA 1. Report file name: DSK:COMPUT.RPT

4.8.5 COMPUTE Full Report

The following is a sample of a COMPUTE Full report. This type of report is saved on your disk area for printing on a line printer. You can print it on your terminal but it will be unreadable because of the 132 column width of the report.

SYSTEM AVAILABILITY REPORT FOR THE PERIOD: 28-Sep-81 03:44 TO 1-Oct-81 14:05

CUSTOMER SATISFIED(Y OR N)?____ CUSTOMER SIGNATURE_____

***** SYSTEM STATISTICS ***** (ALL TIMES IN HOURS)

AVAILABILITY	S	YSTEM EFFECTIV	ENESS	RUNTIME		D	OWNTIME	
OPERATIONAL CYCLE :	82.351	T= 0.1HRS:	98.559	TOTAL RUN TIME	:	27.571	SYSTEM NOT RUNNING:	54.779
SYSTEM AVAILABILITY:	100.000	T= 0.5HRS:	93.002	MAXIMUM RUN TIME	:	12.270	MAXIMUM DOWNTIME :	52.153
USER AVAILABILITY :	100.000	T= 1.0HRS:	86.495	MINIMUM RUN TIME	:	1.401	MINIMUM DOWNTIME :	0.375
NUMBER OF RELOADS :	4.	T= 4.0HRS:	55.972	MEAN RUN TIME	:	6.892	MEAN DOWN TIME :	18.259

***** RELOADS NOT AFFECTING MEASURED AVAILABILITY *****

MONITOR NAME & VERSION

POWER FAIL	STATIC	OPERATOR	PM	NEW	SCHEDULED	STANDALONE	OTHER /UNK	TOTALS	
SYSTEM 2116 TH 500,,4		TOPS-20 MONITO	DR 4(3556)						
0. 0.000	0. 0.000	1. 2.251	0. 0.000	0. 0.000	1. 52.153	0. 0.000	2. 0.375	4. 54.779	Count Time (HRS)
Bug/Stopcode	Count 7.								

DN20ST	7.
DTEIPR	7.
DX2HLT	17.
ITRLGO	1.
NSPLAT	5.
OVRDTA	5.
OVRDTA	1.

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CHAPTER 5

ENTRY DESCRIPTIONS

5.1 INTRODUCTION

This chapter provides a sample of most of the events that can be recorded in the system event file. These samples appear just as you see them when you use RETRIEVE to translate entries from binary to ASCII. Although the entries may differ in format, they each have sections in common, some more than others depending on the operating system involved. Each entry may contain from one to six sections of information:

Section 1 Entry Description Section 2 Unit Identification Section 3 Software Status Section 4 Controller Status Section 5 Device or Unit Status Section 6 Statistical Information

Every entry has at least a Section 1, Entry Description. This section contains:

- 1. Type of entry and/or type of error
- 2. Error-entry date and time that it was logged
- 3. Monitor uptime
- 4. System serial number

Entries may contain Sections 2 through Section 6. Section 2 contains the following information:

- 1. Unit logical name
- 2. Unit physical name
- 3. Unit type
- 4. Media identification

Section 3 contains the following:

- 1. Highest process requesting service (user)
- 2. Lowest process requesting service (author)

- 3. User/process identification (user identification, program name, file name, program location in memory, and so forth)
- Pertinent system registers (processor flags, program counter, and so forth) before and/or after error as applicable
- Disposition of event (retry count, recovered or not, the point in the retry algorithm where recovery was affected, and so forth)
- 6. Other I/O activity at error time

Section 4 contains the following:

- 1. Controller name and/or address
- 2. Controller type
- 3. Name and value of all information available from the controller

Section 5 contains the following:

- Name and value of all status information available from the unit
- 2. Function that was active at error time
- 3. Logical and physical address of the unit before error
- 4. Logical and physical address of the unit at error
- 5. Transfer size and starting memory location of I/O if applicable

Section 6 contains unit activity since start-up.

The default radix in these entries is decimal; however, some entries may have numbers displayed in octal or binary.

5.2 TOPS-10 ENTRIES

The following sections list both the FULL and SHORT versions of the entries that TOPS-10 can record in its system event file.

5.2.1 System Reload

The monitor generates a System Reload entry into the system event file whenever it is loaded. Note that HALT, STOP, and CPU stopcode information is also recorded in this entry, if applicable.

FULL

SYSTEM RELOAD LOGGED ON 5-Aug-80 AT 0:16:39 MONITOR UPTIME WAS Ø:ØØ:38 DETECTED ON SYSTEM # 1026. RECORD SEQUENCE NUMBER: 190. CONFIGURATION INFORMATION SYSTEM NAME: RZØ64A KL #1026/1042 MONITOR BUILT ON: Ø7-23-8Ø CPU SERIAL #: 1026. STATES WORD: 771165,0 MONITOR VERSION %701(0) RELOAD BREAKDOWN CAUSE: SCHED COMMENTS ; PUT 1 MEMORY ON-LINE AT RELOAD:

SHORT

SEQ TIME 5-Aug-80

FROM: Ø P TO: 2048 P

190. Ø:16:39 RELOAD OF RZØ64A KL #1026/1042 VERSION (70100) BUILT ON 07-23-80 REASON SCHED

5.2.2 Non-Reload Monitor Error

Each time a JOB or DEBUG stopcode occurs, the monitor records the information as a Non-Reload Monitor Error in the system event file. The JOB stopcode endangers the integrity of the job currently running; therefore, the monitor aborts the current job, then continues. A DEBUG stopcode is not immediately harmful to any job or the system; therefore, the monitor prints the stopcode message on the operator's terminal (CTY) and then continues processing.

FULL

NON-RELOAD MONITOR ERROR MONITOR UPTIME WAS 2:26:26 LOGGED ON 5-Aug-80 AT 10:51:49 DETECTED ON SYSTEM # 1042. **RECORD SEQUENCE NUMBER: 863.** RZ64C KL #1026/1042 SYSTEM NAME: SYSTEM SERIAL #: MONITOR DATE: Ø7-23-80 1026. MONITOR VERSION \$701(0) STOPCD NAME: BAZ **RESULT:** JOB #: 6. USER'S ID: [1, 2]TTY NAME: 470 PROGRAM NAME: ACTDAE CONTENTS OF AC'S AT STOPCD: Ø: 20,0 777642,377507 1: 2: 0,100 3: 5777,371000 4: 526200,340000 664145,663167 5: 6: 440004,0 7: Ø,5Ø 10: ø,ø 11: 0,505273 12: 0,250255 47040,1 13: 14: Ø,1 15: 0,1 16: Ø,4 17: Ø,146

PI STATUS: 440004,0

SHORT

SEQ TIME 5-Aug-80

863. 10:51:49 STOPCD BAZ ON CPU SERIAL # 1026 FOR JOB # 6 ON 470 USER WAS [1,2] RUNNING ACTDAE

5.2.3 Crash Extract

A Crash Extract becomes a part of the system event file whenever the program DAEMON starts. When DAEMON starts, it checks the system search list for a CRASH.EXE file. If it finds one, it extracts the information and appends it to the system event file.

NOTE

It is strongly recommended that, each time the monitor is started, you save a dump as a CRASH.EXE file so that DAEMON/SPEAR can provide a complete picture of system activity. You can do this by saving each monitor core image (dumping the crash) after each run; that is, before PM or CM periods, before scheduled reloads, after stand-alone periods, and so forth. To save core-image, use the /D command to MONBTS.

Because DAEMON extracted the information from a saved crash, the date and time and the monitor uptime in the header are the last values recorded by the monitor before the crash.

** THIS ENTRY COPIED FROM A SAVED CRASH ** CRASH EXTRACT LOGGED ON 5-Aug-80 AT 0:11:25 MONITOR UPTIME WAS 11:50:09 DETECTED ON SYSTEM # 1026. **RECORD SEQUENCE NUMBER: 187.** CRASH.EXE READ FROM: DSKB SYSTEM WIDE ERROR COUNT: 162. CONTENTS OF GETTAB'D ITEMS: TIME OF DAY: 0:11:24 SYSTEM MEMORY SIZE: 336000 LAST ADDR POKED: 13415 # JOBS LOGGED IN: 26. #OF WORDS OF CORE: 4000000 DEBUG STATUS WORD: 0,0 START OF MONITOR HIGH SEG: 2501000 # RECOVERED EXEC PDL OV: 0. # UNREC EXEC PDL OV: 0. UPTIME IN TICKS: 2556574. SWAP ERROR COUNT: 0. LAST STOPCD: DISABLED HARDWARE ERROR COUNT: 20. LAST STOPCD-JOB NUMBER: 0 # DEBUG STOPCDS: 0. # JOB STOPCDS: 0. LAST STOPCD-P, PN: [0,0] LAST STOPCD-PROGRAM NAME: LAST STOPCD-UUO: 0,0 PARITY ERROR INFORMATION: MULTIPLE PARITY ERRORS: 0. TOTAL MEM PAR ERRORS: 0. TOTAL SPURIOUS PARITY ERRORS: 0. LAST PARITY PC: 0 LAST PARITY ADDR: 0 LAST PARITY WORD: 0,0 # PAR ERRORS THIS SWEEP: 0. HIGHEST ADDR OF PARITY ERROR: 0 ADDRESS IN SEGMENT OF PAR ERR: 0 LOGICAL AND OF ADDR: 0,0 # SWEEPS: 0. USER ENABLED ERRORS: 0. LOGICAL AND OF DATA: 0,0 LOGICAL OR OF ADDR: 0,0 LOGICAL OR OF DATA: 0,0 COUNT OF SPUR CHANNEL ERRORS: 0. SYSTEM RESPONSE INFORMATION: MEAN//ST.DEV. RESP/MIN # of RESP 'til TTY output: 2.1//0.3 15.7 11135. 'til TTY input: 2.0//0.4 15.4 10944. 'til requeued: 11.3//1.2 4.0 2853. 'til 1st of above: 1.0//0.3 17.2 12210. 'TIL JOB STARTED: 0.6//0.3 18.1 12817. TOTAL UUO COUNT: 5474654. AVG. = 7710.8 PER MIN. TOTAL JOB CONTEXT SWITCH COUNT: 1736842. AVG. = 2446.3 PER MIN. SUM TTY OUT UUO RES: 1400074. NUM TTY OUT UUO: 11135. HI-SUM SO TTY OUT UUO: 0. LO-SUM SO TTY OUT UUO: 10710992548. SUM TTY INP UUO: 1283336. NUMBER TTY INP UUO: 10944. HI-SUM SO TTY INP UUO: 9. LO-SUM SO TTY INP UUO: 22975521908. NUMBER QUANTUM REQ RES: 2853. SUM QUANTUM REQ RES: 1936068. HI-SUM SQ QUANTUM RES: 6. LO-SUM SQ QUANTUM REQ RES: 22256557290. NUMBER ONE OF ABOVE: 12210. SUM ONE OF ABOVE: 696571. LO-SUM SQ ONE OF ABOVE: 3363170363. SUM CPU RES: 473960. HI-SUM SQ ONE OF ABOVE: 0. HI-SUM CPU RES: 0. LO-SUM CPU RES: 3255471104. NUMBER CPU RES: 12817.

FULL

5-6

	UPTIME: 11:50:09	LOST TIME: 0:11:48	NULL TIME: 5:12:47
OVERHEAD	0111MB. 11.50.09	1001 11ML. 0.11.40	NOLL TIME. J.12.4/
•••			

TIME: 2:12:05 TOTAL UUO COUNT: 5474654. TOTAL JOB CONTEXT SWITCH COUNT: 1736842. TOTAL NXM: 0

TOTAL SPUR NXM: 0. # JOBS AFFECTED LAST NXM: 0. FIRST ADDR LAST NXM: 0

SHORT

- SEQ TIME 5-Aug-80
- 187. 0:11:25 CRASH EXTRACT-STOPCD WAS FOR JOB 0 UUO WAS 0,0 SYSTEM WIDE ERROR COUNT WAS 162

5.2.4 Data Channel Error

When a channel detects an error or a device connected to a channel detects an error during a data transfer, the monitor logs a Data Channel Error into the system event file. The entry is made at the time of first error; thus, the entry can be a soft or a hard error. Because the monitor programs the channel to stop when it encounters an error (except on the last retry), this entry gives valuable information about the word in error and its address, whether or not the error was detected by the channel.

The Data Channel Error is generated only for DF10 data channels and is not generated for devices using the KL10 internal channels (RH20).

FULL

**********	*******
DATA CHANNEL ERROR	
LOGGED ON 1-Oct-80 AT 9:03:1	.2 MONITOR UPTIME WAS 1:02:10
DETECTED ON SYSTEM # 10	126.
RECORD SEQUENCE NUMBER:	

DATA CHANNEL ERROR TOTALS	
NXM'S AND OVERRUNS:	1
MEM PE SEEN BY CHANNEL:	0.
CONTROLLER DATA PE	_
OR CCW TERM CHK FAILS:	0.
CHANNEL COMMAND LIST BREAKDOWN	
DEVICE USING CHANNEL:	RPA 5
INITIAL CONTROL WORD:	Ø,454
TERMINATION WD WRITTEN:	11323,313216
EXPECTED TERM. WORD:	
CHANNEL COMMAND LIST:	•
CHANNEL COMMAND BIDI.	
	774003,313213
•	0,0
3RD FROM LAST DATA WORD):0,0
2ND FROM LAST DATA WORD):Ø,Ø
LAST DATA WORD XFERRED:	0,0

SHORT

SEQ TIME 1-Oct-80

3122. 9:03:12 RPA5 CHANNEL ERROR COUNTS: NXM/MPE/DPE 1/0/0 WRITTEN TERM WD = 11323,313216 EXPECTED TERM WD = 11323,313413

5.2.5 DAEMON Started

The monitor logs this entry into the system event file each time DAEMON is started, either after a system reload or a restart of DAEMON. If DAEMON is modified at the site, the customer version number should be edited to track the modifications.

FULL

SHORT

SEQ TIME 5-Aug-80

184. Ø:16:30 DAEMON STARTED--VERSION 20(757)

5.2.6 MASSBUS Disk Error

Any time the monitor detects an error in any portion of the MASSBUS system (either hardware or software), DAEMON is called to collect and record all pertinent hardware and software information in the error file.

In this entry, the MEDIA ID is the value given to the disk when structured with ONCE or TWICE. The STR ID is the logical name of the media such as DSKBØ. Both are recorded in the HOME block. The LBN (logical block number) is the location of the first block in the transfer. If LBN n, n+1, n+2, and n+3 were transferred, it is possible that LBN n, n+1, and n+2 are alright, but LBN n+3 is bad. This value is broken into either the cylinder #, surface #, and sector # (for disks) or the track # and sector # (for RSØ4s) to determine the physical location of the failure.

The OPERATION AT ERROR is the text translation of the last command issued to the device before the error was detected (presumably the command that caused the error). The text translation should match the translation of the bits in DATAI RHCR AT ERROR for the RH10 and DATAI PTCR AT ERROR for an RH20. If the information does not match, look for an error in the control bus.

NOTE

Because of dual-port capabilities for disk drives, the physical device number can change according to the port assignment. For example, on dual-ported drives, one drive may be RPA3 on PORT A and RPC3 on PORT B.

MASSBUS devices store and make available significant amounts of device-dependent information. The contents of all registers are listed in the entry both at error time and after the last retry, along with the difference between the two values. Text translations are always from the AT ERROR value with the exception of the OFFSET Register; offsets are not normally used.

Note that software errors are checked only after the hardware has completed the transfer without a detected error.

FIILL.

MASSBUS DISK ERROR LOGGED ON 4-Aug-80 AT 13:36:27 MONITOR UPTIME WAS 1:15:13 DETECTED ON SYSTEM # 1026. RECORD SEQUENCE NUMBER: 2. UNIT ID: RPB5 UNIT TYPE: RP06 UNIT SERIAL #: 0058. MEDIA ID: STR ID: USER'S ID: [1,2]USER'S PGM: PULSAR USER'S FILE: 1. = LBN AT START OF XFER: CYL: 0. SURF: 0. SECT: 1. OPERATION AT ERROR: DEV.AVAIL., GO + READ DATA(70) ERROR: RECOVERABLE DRIVE EXCEPTION, IN CONTROLLER CONI DCK, IN DEVICE ERROR REGISTER REMAINING ENTRIES IN UNIT'S BAT BLOCK: UNKNOWN RETRY COUNT: 16. CONTROLLER INFORMATION: CONTROLLER: RH20 #540 CONI AT ERROR: 0,202415 = DRIVE EXCEPTION, CONI AT END: 0,2415 = NO ERROR BITS DETECTED CHN STATUS AT ERROR: 500000,0 = NOT SBUS ERR, CHN STATUS AT END: 400000,0 = NO ERROR BITS DETECTED 732605,177771 DATAI PTCR AT ERROR: DATAI PTCR AT END: 732605,177771 DATAI PBAR AT ERROR: 723617,605735 DATAI PBAR AT END: 723617,605735 DEVICE REGISTER INFORMATION: AT ERROR AT END DIFF. TEXT CR(00): 4070 SR(01): 51700 ER(02): 100000 4070 DEV.AVAIL., READ DATA(70) 0 11700 40000 ERR, MOL, PGM, DPR, DRY, VV, 100000 DCK. 0 MR(03): 400 400 0 ZERO DET. AS(04): 0 0 0 DA(05): 2 2 D. TRK = 0, D.SECT. = 20 24022 DT(06): 24022 Ω LA(07): 240 240 0 SN(10): 130 130 0 100000 16000 OF(11): 116000 AT END:SIGN CHANGE, OFFSET = NONE DC(12): 0 0 0 Ο. CC(13): 0 ٥ 0 0. E2(14): 0 0 0 NO ERROR BITS DETECTED E3(15): 0 0 0 NO ERROR BITS DETECTED EP(16): 0 0 0 177771 177771 PL(17): 0

SHORT

SEQ TIME 4-Aug-80

2. 13:36:27 RPB5 RP06 SERIAL # 0058. CONI RH = 0,202415 CHNSTS1 = 500000,0 SR = 51700 ER = 100000 CYL/SURF/SEC= 0./0./1. RETRIES: 16

5.2.7 DX20 Device Error

The monitor records a DX20 Device Error in the system event file when it detects an error in any portion of the MASSBUS system connected to the DX20 channel interface.

In this entry, the MASSBUS REGISTER INFORMATION contains the nonzero contents of all registers both at error time and after the last retry. Also the SB (sense bytes) describe the device type and status of the device (in octal) attached to the DX20.

FULL

DX20 ERROR LOGGED ON 8-Sep-80 AT 22:41:10 MONITOR UPTIME WAS 3:23:01 DETECTED ON SYSTEM # 1026. RECORD SEQUENCE NUMBER: 1471. ************ UNIT NAME: RNB0 UNIT TYPE: RP20 VOLUME ID: SCR00 LOCATION: LBN = 463454. OPERATION AT ERROR: GO+ READ DATA(70) USER'S P,PN [10,664] USER'S PGM: FILCHK USER'S FILE: RETRIES PERFORMED: 1. ERROR: RECOVERABLE DRIVE EXCEPTION, CHN ERROR, IN CONTROLLER CONI MPER, IN DEVICE ERROR REGISTER CONTROLLER INFORMATION: RH20 # 554 DX20 #:0 CONTROLLER: DX20 U-CODE VERSION: 0(4)CONI AT ERROR: 540100,222615 = DRIVE EXCEPTION, CHN ERROR, CONI AT END: 540100,222615 = DRIVE EXCEPTION, CHN ERROR, DATAI PTCR AT ERROR: 732600,171771 DATAI PTCR AT END: 732600,171771 DATAI PBAR AT ERROR: 723617,777417 723617,777417 DATAI PBAR AT END: CHANNEL INFORMATION: CHAN STATUS WD 0: 200000,464 CW1: 414721,475143 CW2: 420000,721000 CHN STATUS WD 1: 540100,466 = NOT SBUS ERR,NOT WC = 0,LONG WC ERR, CHN STATUS WD 2: 414720,721143 MASSBUS REGISTER INFORMATION: AT ERROR AT END DIFF. TEXT CR 00: 70 70 0 READ DATA(70) SR 01: 170000 170000 0 ATA, ERR, LINK PRESENT, MP RUN, ER 02: 10600 10600 0 ERROR CLASS = 1, SUBCLASS = 1 ; MPER, = UNUSUAL STATUS FROM INITIAL SELECTION SEQUENCE MR 03:4 4 0 MICRO P START, AS 04:1 1 0 HR 05: 16005 16005 0 HEAD#: 28. RECORD#:5. DT 06: 10061 10061 0 ESSI20: 1 1 0 STATUS INDEX FOR ESR0&1=1 DEV STATUS: NO ERROR BITS DETECTED ASYN21: 0 0 0 CTRL: 0 DRIVE: 0 DEV STATUS: NO ERROR BITS DETECTED FA 22: 0 0 0 ARGUMENT: 0 FLAGS: NO ERROR BITS DETECTED DN 23: 30 30 0 CTRL: 1 DRIVE: 10 CL 24: 1151 1151 0 CYL: 617. HR 25: 16005 16005 0 HEAD#: 28. RECORD#:5. ESR026: 100151 100151 0 ESR127: 56123 56123 ۵

2.

DIAG30: 161231 161231 DIAG31: 133025 133025	0 0
RP20 SENSE BYTES LISTED IN HEXIDECIMALBYTE 00: 08= DATA CHK,BYTE 01: 00= NO ERROR BITS DETECTEDBYTE 02: 40= CORRECTABLE,BYTE 03: 06; RESTART COMMANDBYTE 04: 80; PHYSICAL DRIVE IDBYTE 05: 69	
BYTE 06: 5C LOGICAL CYL. ADDR. = 617. LOGICAL HEAD = 28. BYTE 07: 53 = FORMAT 5, MESSAGE 3	
DATA FIELD CORRECTABLE DATA AREA CYL OF LAST SEEK ADDRESS: 617. SURF. OF LAST SEEK ADDRESS: 28. RECORD # IN ERROR: 4. SECTOR # IN ERROR: 20. # OF BYTES XFERRED: 576. BYTES ERROR DISPLACEMENT: 553. BYTES ERROR PATTERN: 100000	

SHORT

SEQ TIME 8-Sep-80

1471. 22:41:10 RNB0 SCR00: RP20 CONI=540100,222615 CHNSTS1=540100,466 SR=0,170000 ER=0,10600 SENSE BYTE 7: 53 LBN: 463454. RETRIES: 1

5-12

5.2.8 Software Event

This entry is logged into the system event file when a user with special privileges, for example the system operator, issues one of the following monitor calls: POKE, RTTRP, SNOOP, or TRPSET. These monitor calls have the following effect:

- 1. POKE changes the value of a word in monitor core.
- 2. RTTRP connects a device to or releases it from the realtime interrupt facility.
- 3. SNOOP allows privileged programs to insert breakpoints in the monitor that trap to a user program. The user program must be locked in core when the trap occurs. This feature is used for fault insertion, performance analysis, and trace functions.
- 4. TRPSET prevents jobs other than the calling job from running. You can use this call to guarantee fast response to realtime interrupts.

For more information on monitor calls, refer to the <u>TOPS-10</u> <u>Monitor</u> <u>Calls</u> <u>Manual</u>.

FULL

SOFTWARE EVENT LOGGED ON 14-Jul-80 AT 8:56:45 MONITOR UPTIME WAS 0:42:42 DETECTED ON SYSTEM # 1026. **RECORD SEQUENCE NUMBER: 1.** EVENT TYPE: POKE JOB #: 46. USER PPN: [10,5324] LOCATION OF USER: NODE:26 LINE:154 TTY154 PROGRAM: SPICE STORED DATA VALUES: 0,34030

SHORT

SEQ TIME 14-Jul-80

1. 8:56:45 SOFTWARE EVENT TYPE: POKE BY JOB 46 USER WAS [10,5324] RUNNING SPICE AT NODE: 26 LINE: 154 TTY154

5.2.9 Configuration Status Change

The monitor records a Configuration Status Change whenever the system operator marks disk units and sections of core memory on-line or off-line. The system operator uses the either the CONFIG program or the SET command to change the system configuration. These tools are useful because they can prevent further errors to users until a unit can be repaired, or they can be used to split and later join dual CPU systems. For more information on the CONFIG program, refer to the file CONFIG.DOC.

With the SET command, the system operator can also give a 2-character reason for the change in configuration. Any two characters can be used, but the following codes are suggested:

- PM preventive maintenance
- CM corrective maintenance
- DN unit is down
- OT other

CAUTION

When the system operator adds memory to the system, the monitor checks to verify the availability of the specified addresses. Mistakes are reported at the operator's terminal (CTY), but the error logging system treats these as valid NXMs and generates the appropriate NXM reports. You can identify a NXM report of this type because no physical memory is placed off-line and the user's directory is [1,2].

FULL

SHORT

SEO TIME	4-Aug-80
----------	----------

15. 14:06:05 CONFIGURATION CHANGE DETACHED RNA0

5.2.10 System Log Entry

The monitor records a System Log Entry when the system operator enters a log entry into the system event file with the OPR program.

A system operator, or anyone with operator privileges, can make an entry into the system event file by doing the following:

1. Run the OPR program

• OPR (RET) OPR>

2. When you see the prompt, specify the REPORT command:

OPR>REPORT

3. Use the following syntax:

OPR>REPORT user text (RET)

where user can be directory name and/or device name and text can be a single-line or multiple-line response.

For more information on OPR, refer to the <u>TOPS-10</u> <u>Operator's</u> <u>Command</u> Language Reference Manual.

FULL

SYSTEM LOG ENTRY LOGGED ON 15-Sep-80 AT 10:40:12 MONITOR UPTIME WAS 5:30:10 DETECTED ON SYSTEM # 1026. **RECORD SEQUENCE NUMBER: 37.** ENTRY CREATED BY: JOB #, TTY #: 77,502 P, PN: [27,2617] WHO: MASELL DEV: TTY : THIS IS A TEST. MESSAGE:

SHORT

SEQ TIME 15-Sep-80

37. 10:40:12 SYSTEM LOG ENTRY BY MASELL FOR DEVICE TTY ON TTY # 502 MESSAGE: : THIS IS A TEST.

5.2.11 Software Requested Data

At certain times during system operation, some problems can arise that are not easily understood. Most frequently, the source of the failure is a hardware failure but the failure is detected by the software. In order to troubleshoot this type of failure, you may require additional data from the monitor. You can obtain this information by patching the monitor to collect the information at the proper point and passing it to the system event file for listing.

CAUTION

Patching a monitor can easily produce drastic, undesired results such as loss of customer data, system crashes, and so forth. Be EXTREMELY CAREFUL and enlist the help of someone who is familiar with the monitor structure and internal workings.

SPEAR lists the information in this entry in octal and sixbit.

SOFTWARE REQUESTED DATA LOGGED ON 4-Jan-81 AT 6:50:34 MONITOR UPTIME WAS 3:13:34 DETECTED ON SYSTEM # 2263. RECORD SEQUENCE NUMBER: 1. **************** OCTAL VALUE SIXBIT VALUE 504554,545700 HELLO 675762,544400 WORLD 123456,654321 *<NUC1 654321,123456 UC1*<N 555762,450063 MORE S 517042,516400 IXBIT

5.2.12 Magtape System Error

The monitor records any magtape errors it detects as a Magtape System Error. Errors that are non-recoverable are classified as HARD, recoverable errors are classified as SOFT.

If the monitor detects a data channel error, it records the appropriate information under error code 6 or Data Channel Error. After a user issues an UNLOAD command or UUO, the monitor records the performance statistics for the tape, including the total number of characters transferred and the number of errors (soft read, soft write, hard read, hard write) encountered.

Note that if someone mounts unlabelled tapes without specifying any kind of ID, there will be no MEDIA identified in the error file.

FULL

MAGTAPE SYSTEM ERROR LOGGED ON 8-Sep-80 AT 9:05:11 MONITOR UPTIME WAS 0:57:06 DETECTED ON SYSTEM # 1026. RECORD SEQUENCE NUMBER: 11. UNIT NAME: MTB261 UNIT TYPE: USER'S ID: TU70 [1.2] USER'S PROGRAM: BACKUP MEDIA ID: LOCATION RECORD: 0. OF FILE: 5. OF FAILURE: POSITION BEFORE ERROR: RECORD: 262143. OF FILE: 5. CHAR. INTO RECORD: 5458276711. OPERATION: S.I., IMM, BYTE, DEV.CMD.: READ STATUS: CU IS: TX01,7 & 9 TRK NRZI DEVICE IS: WRITE ENB THIS ENTRY CREATED AS A RESULT OF A 'HUNG DEVICE' ERROR: NON-RECOVERABLE RUNNING,CSR, IN DX10 CONI, UNIT EXC, IN ICPC+1 ***AS OF DX10 MICROCODE VERSION 4(0), RECOVERABLE ERRORS ARE NOT REPORTED TO MONITOR IF DX10 MICROCODE ERROR RETRY IS ENABLED.*** RETRY COUNT: 0. ----CONTROLLER INFORMATION: CONTROLLER: DX10 #0 CONI AT ERROR: 1,422034 = RUNNING,CSR, CONI AT END: 1,422034 = RUNNING,CSR, ICPC+1 AT ERROR: 32201,1 = UNIT EXC, ICPC+1 AT END: 32201,1 = UNIT EXC, ICPC+2 AT ERROR: 710040,457 ICPC+2 AT END: 710040,457 REGISTER AT ERROR AT END DIFF TEXT 0,0 10,2 B CNT: 0,0 0,0 TAGBUS: 10,2 DAC: 1,226233 0,0 OPL OUT, 1,226233 0,0 REV: 150000,2660 150000,2660 0,0 CPMA&MD: 0,0 0,0 DR: DEVICE INFORMATION: *IN OCTAL BYTES* SENSE BYTE AT ERROR 0-3: 0 102 3 0 4-7: 0 100 5 0 AT END DIFF TEXT 0 0 0 0 FILE PROT, TIE = 00000011 0 0 0 0 NO ERROR BITS DETECTED 0 102 3 0 0 100 5 0

 4-7:
 0
 100
 0

 8-11:
 0
 0
 0

 12-15:
 0
 305
 213
 0

 16-19:
 0
 232
 0
 35

 20-23:
 0
 0
 0
 0

 0 0 0 0 NO ERROR BITS DETECTED 0 0 0 0 0 305 213 0 0 0 0 0 0 232 0 35 0 0 0 0 0 0 0 0 0 0 0 0 CHAN CMD LIST: CPC: 0,0 262020,20001 CMDS: 140000,454 SHORT 8-Sep-80 SEO TIME 11. 9:05:11 MTB261 TU7x DX10 CONI = 1,422034 ICPC+1 = 32201,1 SB(0-3) = 0/102/3/0 FILE/REC = 4/0 RETRIES: 0 HARD

5.2.13 Front End Device Report

You will find a Front End Device Report in the system event file when the front end passes a packet of error information to the monitor. This information contains errors detected by the front end and KLCPU hardware and software. If the device being reported on is unknown to SPEAR, the entry is reported in octal.

FULL

FRONT END DEVICE REPORT LOGGED ON 3-Nov-80 AT 9:44:10 MONITOR UPTIME WAS 2 DAYS 14:37:29 DETECTED ON SYSTEM # 1026. **RECORD SEQUENCE NUMBER: 67.** CPU #,DTE #: Ø,Ø FE SOFTWARE VER: ø. DEVICE: KLCPU 100 = ERROR LOG REQUEST,STD. STATUS: KL RELOAD STATUS FROM FRONT END: Ø = NO ERROR BITS DETECTED

SHORT

SEQ TIME 3-Nov-80

67. 9:44:10 KLCPU STD STAT=100 RELOAD STAT=0

5.2.14 Front End Reload

The monitor logs a Front End Reload entry into the system event file when it determines that one of its front ends (attached to a DTE on a KL10 only) has crashed and has attempted to reload. Before rebooting the front end, the monitor dumps the crashed front end's core image to a disk file for later analysis.

FULL

SHORT

SEQ TIME 9-Sep-80

1494. 0:01:05 FRONT END RELOAD ON PDP11 #1 RELOAD STATUS: 104400 RETRIES: 0

5.2.15 KS1Ø Halt Status Block

The monitor records a KS10 Halt Status Block entry into the system event file when the KS10 microcode executes a HALT stopcode. A snapshot of the condition of the system is taken just prior to the HALT, and this information is written as the entry.

FULL

KS1Ø HALT STATUS BLOCK LOGGED ON 9-Feb-81 AT 14:21:55 MONITOR UPTIME WAS Ø:01:12 DETECTED ON SYSTEM # 4145. RECORD SEQUENCE NUMBER: 1. HALT STATUS CODE: 2 PROGRAM COUNTER: 1000 HALT STATUS BLOCK MAG: Ø,2 PC: 0,1000 HR: 777756,4 AR: ø,ø ARX: 377777,777777 BR: 0,1000 BRX: 254000,1000 ONE: 241200,200000 EBR: Ø,1 Ø,31463 UBR: MASK: 774777,470177 FLAGS,, PAGE FAIL WORD: 0,1 PI STATUS: 400060,120000 XWD1: 500101,553000 тØ: 777777,777777 т1: 4000,0 VMA: Ø,177

SHORT

SEQ TIME 9-Feb-81

1. 14:21:55 HALT STATUS CODE = PC = \emptyset , 1 \emptyset \emptyset \emptyset HR = 254 \emptyset \emptyset \emptyset , 1 \emptyset \emptyset \emptyset PAGE FAIL = 4 \emptyset \emptyset \emptyset , \emptyset PI = \emptyset , 177 FLAGS, VMA = \emptyset , \emptyset

5.2.16 Magtape Statistics

Each time an UNLOAD UUO or monitor command is given to a tape drive the monitor creates a Magtape Statistics entry. The same information is printed in summary form on both the user's terminal and the operator's terminal (CTY).

In this entry, the REEL IDENTIFICATION is the name supplied to the monitor at the time the tape was mounted. It has nothing to do with any label information found on the tape. The CHARS READ is the number of characters or frames of tape read on this unit since the last UNLOAD command was issued to this unit. The CHARS WRITTEN is the number of characters or frames of tape written on this unit since the last UNLOAD command was issued.

FULL

MAGTAPE STATISTICS LOGGED ON 4-Aug-80 AT 13:40:05 MONITOR UPTIME WAS 1:18:50 DETECTED ON SYSTEM # 1026. **RECORD SEQUENCE NUMBER: 5.** MAGTAPE STATISTICS UNIT NAME: MTB 261 REEL IDENTIFICATION: USER'S P, PN: 1,2 CHARS READ: 2720. CHARS WRITTEN: Ø. SOFT READ ERRORS: ø. 1. HARD READ ERRORS: SOFT WRITE ERRORS: ø. HARD WRITE ERRORS: Ø.

SHORT

SEQ TIME 4-Aug-80

5. 13:40:05 MTB261 STATISTICS READ CH/H/S: 2720/1/0 WRITE CH/H/S: 0/0/0

5.2.17 Disk Statistics

This entry reports the performance of each disk unit since the monitor was loaded. It is useful for computing the disk error rate and disk throughput. This information is usually not recorded by DAEMON in the system event file because it takes up a great deal of space. Installations that want this entry should reassemble DAEMON with the conditional assembly switch FTUSN set.

The monitor records this entry type for each disk unit on the system each hour. You can find the same type of information for each monitor run in the Crash Extract entry (Section 5.2.3).

FULL

*****	* * * * * * * * * *	******			* * *		ERROR	COUNTS			* * *
			BLOCKS	BLOCKS	!						1
UNIT	PACK	SEEKS	READ	WRITTEN	DATA	DEVICE	SEEK	HUNG	SAT	RIB	CHECKSUM
RPAO		0	0	0	0	0	0	0	0	0	0
RPA1		õ	õ	0	0	0	0	0	0	0	0
RPA2		2145	26986	2	17	0	0	0	0	0	0
RPA3		3758	9800	2	5	Ō	0	0	0	0	0
RPA4		0	0	ō	Ō	Ó	0	0	0	0	0
RPA5		4614	13740	1355	1	0	0	0	0	0	0
RPA6		0	0	0	0	0	0	0	0	0	0
RPA7		Ō	õ	0	0	0	0	0	0	0	0
RPB0	BLKX0	549	4037	44	0	0	0	0	0	0	0
RPB1	221111	2166	35998	26	0	0	0	0	0	0	0
RPB2	DSKC0	92665		1306027	2	0	0	0	0	0	0
RPB3		0	0	0	0	0	0	0	0	0	0
RPB4	FTNO	3577	39762	58	1	Ó	4	0	0	0	0
RPB5		2032	14114	4940	1	0	0	0	0	0	0
RPB6	GAL00	592	4550	61	0	0	0	0	0	0	0
RPB7		0	0	0	0	0	0	0	0	0	0
RPD0	DSKC1	131943	1576709	1162512	0	0	0	0	0	0	0
RPD1		0	0	0	0	0	0	0	0	0	0
RPD2		0	0	0	0	0	0	0	0	0	0
RPD3		12525	331776	56	1	0	0	0	0	0	0
RPD4	DSKB0	56962	1102911	863534	5	0	0	0	0	0	0
RPD5		0	0	0	0	0	0	0	0	0	0
RPD6		0	0	0	0	0	0	0	0	0	0
RPD7	DSKB1	25648	100568	18486	1	0	0	0	0	0	0
RNA0	DSKR0	17196	28596	11667	0	0	0	1	0	0	0
RNA1	DSKPO	3029	3884	422	0	0	0	0	0	0	0
RNA2	BLKKO	550	843	4	0	0	0	0	0	0	0
RNA3	!	2	2	0	0	0	0	0	0	0	0

SHORT

SEQ TIME 5-Aug-80

188. 0:11:25 DISK STATISTICS

5.2.18 DL1Ø Communications Error

The monitor records a DL10 Communications Error into the system event file when the DL10 detects an error on the communications link.

FULL

DL10 COMMUNICATIONS ERROR MONITOR UPTIME WAS 4:23:54 LOGGED ON 4-Aug-80 AT 16:45:09 DETECTED ON SYSTEM # 1026. **RECORD SEQUENCE NUMBER: 86.** ***** UNIT: DC 76 DL1Ø PORT: ø ERROR: NO ERROR BITS DETECTED 11 PROGRAM NAME: DC76 CONTROLLER INFORMATION: CONI DLC: 60, 200204 = P1 ENB, $\emptyset,75\emptyset$ = NO ERROR BITS DETECTED DATAI DLC: CONI DLB (R=0): 0,5037 CONI DLB (R=1): 40000,6005 CONI DLB (R=2): 2000,46401 CONI DLB (R=3): 577777,46400 DATAI DLB (R=1)(MB): Ø,Ø

SHORT

SEQ TIME 4-Aug-80

86. 16:45:09 DL10 ERROR ON PDP11 # 0 CONI DLC = 60,200204 DATAI DLC = 0,750

5.2.19 KL1Ø Parity or NXM Interrupt

The monitor records a KLIØ Parity or NXM Interrupt in the system event file when the KLIØ detects a parity error or an attempt to access a nonexistent memory location.

The PC AT INTERRUPT is the status of the program counter at the time of the parity or nonexistent memory interrupt. The CONI PI AT INTERRUPT is the status of the Priority Interrupt system at the time of the parity or nonexistent memory interrupt.

FULL

```
** THIS ENTRY COPIED FROM A SAVED CRASH **
KL10 PARITY OR NXM INTERRUPT
LOGGED ON 2-Dec-80 AT 0:05:28
DETECTED ON SYSTEM # 1026.
                                       MONITOR UPTIME WAS 16:20:11
        RECORD SEQUENCE NUMBER: 584.
*****
                  *****
ERROR DETECTED ON CPLO
PC AT INTERRUPT: 0,10377
CONI PI AT INTERRUPT: 0,10377
CONI APR AT INTERRUPT: 7760,2030 = NXM,SWEEP DONE,
ERA: 200003,554255 = WD # 1 MEMORY READ
PC AT INTERRUPT:
                         4000,566602
        BASE PHY. MEM ADDR.
         AT FAILURE:
                        3554255
SYSTEM MEMORY CONFIGURATION:
CONTROLLER: #4 DMA20
        INTERLEAVE MODE:
                                 4 WAY
        DMA:
        LAST ADDR HELD: 45220
        ERRORS DETECTED:
                                 NONE
                                 SHORT
SEQ
       TIME
                2-Dec-80
      0:05:28 PARITY OR NXM INTERRUPT ON CPL0 CONI APR = 7760,2030
584.
                     CONI PI = 0,10377 RDERA = 200003,554255
                     PC AT INTERRUPT = 4000,566602DUMPING UNKNOWN ERROR IN OCTAL
ERROR CODE =
                0
```

5.2.20 KS10 NXM Trap

When the KS10 detects a read on a nonexistent memory location, the monitor records a KS10 NXM Trap into the system event file. A trap stops execution during the current instruction.

FULL

KS1Ø NXM TRAP LOGGED ON 22-Mar-81 AT Ø:11:50 MONITOR UPTIME WAS Ø:23:18 DETECTED ON SYSTEM # 4608. **RECORD SEQUENCE NUMBER: 1.** *************** ERROR DETECTED ON CPSØ PC AT TRAP: 1,145267 CONI PI AT TRAP: Ø,2377 PAGE FAIL WORD: 200013,770000 PAGE FAIL CODE: $2\emptyset = I - O NXM$ PHYSICAL MEMORY ADDRESS AT TRAP: Ø,Ø USER'S ID AT TRAP: [307,5515] USER'S PROGRAM: TSTUBA # OF RECOVERABLE TRAPS: Ø. # OF NON-RECOVERABLE TRAPS: ø.

SHORT

SEQ TIME 22-Mar-81

1. Ø:11:50 NXM TRAP PFW = 200013,770000 PMA = 0,0 NON RECOVERABLE FAILURE RETRYS: 31 USER AT TRAP [307,5515] RUNNING TSTUBA

5.2.21 KL10 or KS10 Parity Trap

The monitor records a KL10 or KS10 Parity Trap when either the KL10 or KS10 detects an internal parity error, not necessarily in memory.

In this entry, the PHYSICAL MEMORY ADDRESS AT TRAP gives the location of the parity error where the trap occurred.

FULL

KL1Ø OR KS1Ø PARITY TRAP LOGGED ON 4-Feb-81 AT 17:37:14 MONITOR UPTIME WAS Ø:03:13 DETECTED ON SYSTEM # 2136. RECORD SEQUENCE NUMBER: 1. ****** ******************************** ERROR DETECTED ON CPLØ PC AT TRAP: 316000,230 CONI PI AT TRAP: Ø,377 PHYSICAL MEMORY ADDRESS AT TRAP: 547001,436241 USER'S ID AT TRAP: [1,2] USER'S PROGRAM: KLPAR4 PAGE FAIL WORD: 767000,241 PAGE FAIL CODE: 36 = ARBAD DATA WORD: 252525,252525 GOOD DATA WORD: 0,0 DIFFERENCE: 252525,252525 **RECOVERY:** CRASH USER RETRY COUNT: W CACHE: 4. W-O CACHE: Ø.ERROR DURING CACHE SWEEP TO CORE # OF RECOVERABLE TRAPS: Ø. # OF NON-RECOVERABLE TRAPS: з.

SHORT

SEQ TIME 4-Feb-81

1. 17:37:14 PARITY TRAP PFW = 767000,241 PMA = 547001,436241 NON RECOVERABLE FAILURE USER AT TRAP [1,2] RUNNING KLPAR4 RETRIES: 4

5.2.22 Memory Sweep for NXM

When the monitor detects an attempt to access a nonexistent memory location in user core, it scans core by doing a memory sweep, looking for more NXMs. The monitor then records the results of this scan as a Memory Sweep for NXM in the system event file.

The ADDRESSES DETECTED BY SWEEP gives you the locations, if any, of more attempts to access nonexistent memory locations.

FULL

**************************************	*****
	4 MONITOR UPTIME WAS 1:02:21
DETECTED ON SYSTEM # 10	26.
RECORD SEQUENCE NUMBER:	
*******	* * * * * * * * * * * * * * * *
NXM CORE SWEEP TOTALS FOR CPLØ	
REPRODUCIBLE: Ø.	
NON-REPRODUCIBLE:	Ø.
DETECTED BY DATA	
CHANNEL BUT NOT	
BY CPU:	20.
SWEEP INFORMATION:	
ERRORS DETECTED:	Ø.
LOGICAL "AND" OF BAD	
PHYSICAL ADDRESSES:	777777 , 777777
LOGICAL "OR" OF BAD	
PHYSICAL ADDRESSES:	Ø,Ø
MEMORY PLACED OFF-LINE:	

SHORT

SEQ TIME 1-Oct-80

3124. 9:03:14 NXM SWEEP ON CPL0 # OF ERRORS SEEN = \emptyset

5.2.23 Memory Sweep for Parity

When the monitor detects a parity error on a read attempt, it sweeps memory looking for more of the same. The results of the sweep are recorded in the system event file as a Memory Sweep for Parity.

The SWEEP INFORMATION contains the number of words found with bad parity. It also contains the logical AND and logical OR of the bad addresses and bad contents.

FULL

*******	* * * * * * * * * * * * * *
MEMORY SWEEP FOR PARITY	
LOGGED ON 4-Nov-80 AT 8:39:53	MONITOR UPTIME WAS Ø:35:34
DETECTED ON SYSTEM # 102	б.
RECORD SEQUENCE NUMBER:	2026.
**********	* * * * * * * * * * * * * *
DATA PARITY CORE SWEEP TOTALS FOR	R CPLØ
REPRODUCIBLE: Ø.	
NON-REPRODUCIBLE:	Ø.
USER ENABLED: Ø.	
CORE SWEEPS: 1.	
DETECTED BY DATA	
CHANNEL BUT NOT	
	1.
SWEEP INFORMATION:	
	Ø.
LOGICAL "AND" OF BAD	
	777777 , 777777
LOGICAL "OR" OF BAD	
	Ø, Ø
LOGICAL "AND" OF BAD DAT	•
LOGICAL "OR" OF BAD DATA	: Ø,Ø

SHORT

SEQ TIME 4-Nov-80

2026. 8:39:53 DATA PARITY CORE SWEEP FOR CPL0 # OF ERRORS SEEN = \emptyset

5.2.24 CPU Status Block

The monitor records this entry into the system event file after recovering from a system crash. At the time of the crash, a snapshot is taken of the condition of all the components of the CPU (such as controllers, channels, RH20s, the pager, and so forth). When the system recovers, the monitor extracts this information from the CRASH.EXE file and places it in the system event file as a CPU Status Block.

This entry contains the condition of the registers and channels just prior to the crash. Also, the SBDIAG FUNCTIONS column contains the SBUS diagnostic functions.

FULL

** THIS ENTRY COPIED FROM A SAVED CRASH ** CPU STATUS BLOCK LOGGED ON 5-Aug-80 AT Ø:11:25 MONITOR UPTIME WAS 11:50:09 DETECTED ON SYSTEM # 1026. **RECORD SEQUENCE NUMBER: 185.** APRID = 231, 342002CONI APR = 7760, 3 RDERA = 604000,7427CONI PI = \emptyset , 1 \emptyset 377 DATAI PAG = 701100, 3CONI PAG = $\emptyset, 62\emptyset\emptyset\emptyset1$ CONI RHØ THRU RH7 000000,,002445 000000,,006400 000000,,002445 000000,,002445 ØØØØØØ**,,**ØØØØØØ 000000,,000000 000000,,000000 000000,,000000 CONI DTEØ THRU DTE3 000000,,100014 000000,,020014 000000,,100000 000000,,100014 EPT LOCATIONS Ø THRU 37 (CHANNEL LOGOUT AREA) 200000,,000454 500000,,000456 600000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 200000,,000454 500000,,000455 600001,,457000 200000,,000454 500000,,000455 600001,,014660 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 EPT LOCATIONS 140 THRU 177 (DTE CONTROL BLOCKS) 141000,,413160 264000,,057516 000000,,000000 241000,,223676 000000,,000442 000000,,057054 000000,,000030 000000,,057136 000000,,000000 000000,,000000 264000,,057556 000000,,000000 000000,,000443 000000,,057053 000000,,000030 000000,,057166 241000,,224302 341000,,224563 264000,,057616 000000,,000000 000000,,000444 000000,,057052 000000,,000030 000000,,057216 341000,,232743 141000,,224000 264000,,057656 000000,,000000 000000,,000445 000000,,057051 000000,,000030 000000,057246 UPT LOCATIONS 424 THRU 427 (UUO AREA) 000000,,000000 000000,,000000 000000,,000000 000000,,000000 UPT LOCATIONS 500 THRU 503 (PAGE FAIL AREA) 000000,,000000 304000,,112667 004000,,566102 000000,,000000 AC BLOCK 6 LOCATIONS Ø THRU 3 AND 12 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 AC BLOCK 7 LOCATIONS Ø THRU 2 255000,,000000 000000,,640010 000000,,000000 SBDIAG FUNCTIONS CTRLR FUNCTION Ø FUNCTION 1 4 ØØ574Ø,,Ø41736 000200,,000000 SHORT SEQ TIME 5-Aug-80 Ø:11:25 CPU STATUS BLOCK APRID = 231,342002 CONI APR = 7760,3 185.

CONI PI = \emptyset , 1 \emptyset 377 CONI PAG = \emptyset , 62 \emptyset \emptyset \emptyset 1

DATAI PAG = 701100, 3

5.2.25 Device Status Block

The monitor records this entry into the system event file after recovering from a system crash. At the time of the crash, a snapshot is taken of the condition of all the I/O devices (such as lineprinters, cardreaders, disk drives, and so forth). When the system recovers, the monitor extracts this information from the CRASH.EXE file and places it in the system event file as a Device Status Block.

```
FULL
```

** THIS ENTRY COPIED FROM A SAVED CRASH **
DEVICE STATUS BLOCK
LOGGED ON 5-Aug-80 AT 0:11:25 MONITOR UPTIME WAS 11:50:09
DETECTED ON SYSTEM # 1026.
RECORD SEQUENCE NUMBER: 186.

CONI 20 : 117,63202
CONI 24 : Ø,32ØØ3
CONI 120 : 0,0
$CONI \ 104 : 0,0$
$CONI \ 100 : 0,0$
CONI 240 : 0,0 CONI 320 : 0,410000
CONI 320 : 0,410000 CONI 324 : 770010,4100
CONI 150 : 3,0
CONI 124 : Ø,2400
CONI 140 : 0,40
CONI 344 : Ø,Ø
CONI 340 : 0,0
CONI 220 : 1,420004
CONI 170 : 0,0
CONI 174 : Ø,Ø
CONI 27Ø : Ø,Ø
CONI 274 : 4000,5
CONI 360 : 0,0
CONI 250 : 0,0
CONI 254 : Ø,Ø
CONI 260 : 0,0
CONI 264 : Ø,Ø
$\begin{array}{cccccccccccccccccccccccccccccccccccc$
CONI 330 : \emptyset, \emptyset
CONI 64 : 60,200224 CONI 60 : 0,5037
CONI 164 : 0,0
CONI 164 : 0,0
CONI 110 : 0,400000
CONI 154 : 2,0
CONI 234 : Ø,Ø
CONI 230 : 307620,32400
CONI 144 : Ø,Ø
DATAI Ø: Ø,Ø
DATAI 170 : 0,0
DATAI 174 : Ø,Ø
DATAI 270 : 0,0
DATAI 274 : 4003,3
DATAI 360 : 0,0
DATAI 250 : 0,0
DATAI 254 : 0,0
DATAI 260 : 0,0

DATAI 264 : Ø,Ø DATAI 64 : Ø,77Ø DATAI 60 : Ø,162 DATAI 164 : Ø,Ø DATAI 160 : Ø,Ø

SHORT

SEQ TIME 5-Aug-80

186. Ø:11:25 DEVICE STATUS BLOCK

5.2.26 Line Printer Error

The monitor records any errors detected by the LP100 controller as a Line Printer Error in the system event file. Note that if the line printer is taken off-line to add paper or change forms, the monitor does not record this event.

The LAST DATA WORD SENT can help to determine the location of a data parity error, if one exists. Also, the CONI AT ERROR text translation contains significant error bits to describe the mode of operation when the failure occurred.

FULL

> UNIT NAME: LPTØ CONTROLLER TYPE: LP1ØØ LAST DATA WORD SENT: Ø,123 CONI AT ERROR: 2ØØØ45,226465 = NOT READY,VFU ERROR,OFF LINE, VFU TYPE: DIRECT ACCESS CHARACTER SET: VARIABLE PAGE COUNTER: 37.

> > SHORT

SEQ TIME 22-Mar-81

1. Ø:11:50 LPTØ LP100 ERROR CONI LP = 200045,226465

5.2.27 Unit Record Error

The monitor logs a Unit Record Error into the system event file when it detects an error on a unit-record device such as a line printer, a card reader, a card punch, or a plotter.

FULL

UNIT RECORD ERROR LOGGED ON 8-Sep-80 AT 12:06:44 MONITOR UPTIME WAS 3:58:38 DETECTED ON SYSTEM # 1026. RECORD SEQUENCE NUMBER: 314. *************** UNIT NAME: LPT262 LP100 CONTROLLER TYPE: DEVICE TYPE: LPT USER ID: [1,2]PROGRAM NAME: LPTSPL VFU TYPE: DAVFU CHARACTER SET: 96 CHARACTER 307216,632444 NOT READY,VFU ERROR,OFF LINE, CONI AT ERROR: LAST DATA WD: Ø,Ø

SHORT

SEQ TIME 8-Sep-80

314. 12:06:44 LPT262 ERROR FOR USER [1,2] RUNNING LPTSPL CONI LP100 = 307216,632444

5.3 TOPS-20 ENTRIES

The following sections list both the FULL and SHORT versions of the entries that TOPS-20 can record in its system event file. Note that the network entries for DECnet-20 version 2.1 are listed separately in Section 5.4. Network entries for DECnet-20 versions 3.0, and 4.0 are listed in Section 5.5

5.3.1 TOPS-20 System Reloaded

Every time the monitor is loaded a TOPS-20 System Reloaded entry is written into the system event file, explaining why the system was reloaded. If the system is on auto-reload and a BUGHLT occurs, the BUGHLT address is listed and the TOPS-20 BUGHLT-BUGCHK entry, Section 5.3.2, is also written into the system event file.

FULL

TOPS-20 SYSTEM RELOADED LOGGED ON Mon 23 Jun 80 08:46:31 MONITOR UPTIME WAS Ø:ØØ:22 DETECTED ON SYSTEM # 2116. **RECORD SEQUENCE NUMBER: 22.** CONFIGURATION INFORMATION SYSTEM NAME: System 2116 TOPS-20 Monitor 4 (3230) MONITOR BUILT ON: Wed 28 Nov 79 11:00:01 CPU SERIAL #: 2116. MONITOR VERSION: 4(3230)U-CODE VERSION: ø **RELOAD BREAKDOWN:**

SHORT

SEQ TIME Mon 23 Jun 80

22. Ø8:46:31 RELOAD OF System 2116 The Big Orange Welcomes You, TOPS-20 Monitor 4(3230) VERSION 4(3230) BUILT ON Wed 28 Nov 79 11:00:01 REASON

5.3.2 TOPS-20 BUGCHKs and BUGHLTs

When the monitor detects a BUGHLT, BUGCHK, or BUGINF, monitor software error, it records a TOPS-20 BUGHLT-BUGCHK entry into the system event file. The most serious of the three errors is a BUGHLT, which crashes the system. At this point, something is seriously wrong, and the monitor does not have enough integrity to attempt any further error recovery. The monitor does, however, collect pertinent information for error recording. When the system is reloaded, the information is extracted from a crash dump and recorded in the system event file.

BUGCHK and BUGINF are less serious, perhaps correctable, monitor-detected errors that can affect only particular users instead of the entire system. These errors may or may not crash the system depending on the error that occurs.

The number of errors since reload is included in this entry because only five occurrences of this entry type are allowed in the monitor's error recording buffer at any one time. In the case of an error occurring in a tight loop, more than five entries could overflow the buffer, and the information for the first occurrence might be lost. These numbers should increment by one for each entry; however, if the sequence is broken, it indicates that more than five entries occurred before the error-logger module of the monitor could empty the buffer.

The FORK # and JOB # in the entry are the numbers associated with the current user at the time of the error. A value of -1 or 777777 indicates that the monitor was performing an overhead function (such as scheduling) and that there was no current user. Note that the FORK # and JOB # indicate the current user, and not necessarily the user being serviced by the monitor interrupt-level routines.

All BUGHLTS now reside in a monitor module, BUGS.MAC. This module includes a description of what might have caused the BUGHLT and also some corrective action that you can take. For complete listing and explanation of BUGINFS, BUGCHKS, and BUGHLTS, refer to the TOPS-20 BUGINF, BUGCHK, BUGHCT Document.

FULL

TOPS-20 BUGHLT-BUGCHK LOGGED ON Mon 16 Jun 80 11:10:19 MONITOR UPTIME WAS 3:10:48 DETECTED ON SYSTEM # 2137. RECORD SEQUENCE NUMBER: 25. ERROR INFORMATION: DATE-TIME OF ERROR: Mon 16 Jun 80 11:10:09 # OF ERRORS SINCE RELOAD: 1. FORK # & JOB #: 72,Ø USER'S LOGGED IN DIR: OPERATOR PROGRAM NAME: SYSJOB BUGINF ERROR: ADDRESS OF ERROR: 644111 NAME: DN2ØST DESCRIPTION: DTESRV- DN2Ø STOPPED 7740,3 = NO ERROR BITS DETECTED CONI APR: 0,660132 CONI PAG: 700100,1246 DATAI PAG: CONTENTS OF AC'S: Ø: Ø,Ø 777775,1 1: 2: Ø,1 3: ø,ø 4: ø,ø 5: Ø,Ø 6: Ø,Ø 7: ø,ø 1Ø: ø,ø 11: Ø,Ø 12: ø,ø 13: Ø,Ø 14: ø,ø 15: Ø,Ø 16: 60000,0 17: 777505,335504 Ø,177 PI STATUS: ADDITIONAL DATA ITEMS: 1 0,1 ERA: 602000,5504 = WD #3 MEMORY READ BASE PHY. MEM ADDR. AT FAILURE: 55Ø4 SHORT TIME Mon 16 Jun 80 SEQ

25. 11:10:19 BUGINF DN20ST AT Mon 16 Jun 80 11:10:09 USER OPERATOR RUNNING SYSJOB CONI APR= 7740,3 CONI PAG= 0,660132 ERA= 602000,5504

5.3.3 MASSBUS Device Error

Every time the monitor detects an error in the MASSBUS system a MASSBUS Device Error is recorded in the system event file. The MASSBUS system includes the MASSBUS devices RP04, RP05, RP06, TU45, and RM03; the RH20 controller (RH11 and UBA for 2020); and certain errors occurring in the channel logic.

The unit name in this entry refers to the physical MASSBUS unit active at the time of the error. This is a 5-character name in the format:

xxabc

where

- xx is the device type DP (disk pack) or MT (magtape) For example, DP220 refers to disk pack 220.
- a is the logical address of the RH20 controller for this device (0-7) RH11 and UBA in a 2020 configuration.
- b is the logical MASSBUS address for this device (Ø-7) For magtape units, this is the TMØ2 address on the MASSBUS.
- c is the slave number of a magnetic tape unit. For RPØ4s, RPØ5s, and RPØ6s, this number is always Ø.

The following is a MASSBUS Device Error from an RPØ7 disk drive:

FULL MASSBUS DEVICE ERROR LOGGED ON Mon 31 Aug 81 15:28:29 DETECTED ON SYSTEM # 2137. MONITOR UPTIME WAS 0:36:03 RECORD SEQUENCE NUMBER: 131. UNIT NAME: DP50C UNIT TYPE: RP07 UNIT SERIAL #: 0395. VOLUME ID: PS1636360 = 23. SFOR LBN AT START OF XFER: CYL: 344. SURF OPERATION AT ERROR: 23. SECT: 19. DEV.AVAIL., GO + WRITE DATA(60) SURF: FINAL ERROR STATUS: 20000,3 RETRIES PERFORMED: 2. ERROR: RECOVERABLE DATA BUS PAR ERR, DRIVE EXCEPTION, LONG WD CNT ERR, CHN ERROR, IN CONTROLLER CONI PAR, IN DEVICE ERROR REGISTER CONTROLLER INFORMATION: CONTROLLER: RH20 # 5 CONI AT ERROR: 0,722615 = DATA BUS PAR ERR, DRIVE EXCEPTION, LONG WD CNT ERR, CHN ERROR, CONI AT END: 0,2415 = NO ERROR BITS DETECTED DATAI PTCR AT ERROR: 732203,177461 DATAI PTCR AT END: DATAI PBAR AT ERROR: 732203,177461 720003,13423 DATAI PBAR AT END: 720003,13423 CHANNEL INFORMATION: 200000,133237 CHAN STATUS WD 0: CW1: 0,0 CW2: 0,0 CW1: 0,0 CW2: 0,0 CHN STATUS WD 1: 540100,133240 = NOT SBUS ERR,NOT WC = 0,LONG WC ERR, CHN STATUS WD 2: 603403,510620 DEVICE REGISTER INFORMATION: AT ERROR AT END DIFF. CR(00): 4060 4060 0 DEV.AVAIL., WRITE DATA(60) SR(01): 50700 10700 40000 ERR, MOL, DPR, DRY, VV, ER(02): 10 0 10 PAR, ó MR(03): 0 0 AS(04): 0 0 0 DA(05): 13426 13427 1 D. TRK = 27, D.SECT. = 26 DT(06): 20042 LA(07): 2700 20042 0 3000 1700

SN(10): 1625 1625 0 OF(11): 0 DC(12): 530 0 0 0 530 0 344. • 0 CC(13): 530 530 344. E2(14): 0 0 0 NO ERROR BITS DETECTED E3(15): 210 210 0 DVC, DPE, EP(16): Ω 0 0 PL(17): 0 0 0 DEVICE STATISTICS AT TIME OF ERROR: 79686. # OF WRITES: # OF READS: 59808. # OF SEEKS: 14597. # SOFT READ ERRORS: Ο. # SOFT WRITE ERRORS: 2. # HARD READ ERRORS: Ο. # HARD WRITE ERRORS: 0. # SOFT POSITIONING ERRORS: Ο. # HARD POSITIONING ERRORS: Ο. # OF MPE: 0. # OF NXM: 0. # OF OVERRUNS: 0.

SHORT

SEQ TIME Mon 31 Aug 81

131. 15:28:29 DP50C PS: RP07 SERIAL #0395. CONI RH= 0,722615 CHN STS= 540100,133240 SR= 0,50700 ER= 0,10 CYL/SURF/SEC= 344./23./19.

The following MASSBUS Device Error is from a TU78 magnetic tape drive:

FULL

MASSBUS DEVICE ERROR LOGGED ON Mon 31 Aug 81 15:42:02 MONITOR UPTIME WAS Ø:08:46 DETECTED ON SYSTEM # 2137. RECORD SEQUENCE NUMBER: 161. UNIT NAME: MTØØØ UNIT TYPE: TU78 UNIT SERIAL #: Ø175. VOLUME ID: LOCATION: RECORD # 1. OF FILE # Ø. USER'S LOGGED IN DIR NUMBER: 5 USER'S PGM: SYSJOB OPERATION AT ERROR: DEV.AVAIL. GO + READ FWD(7 \emptyset) FINAL ERROR STATUS: Ø,Ø Ø. RETRIES PERFORMED: ERROR: NON-RECOVERABLE DRIVE EXCEPTION, CHN ERROR, IN CONTROLLER CONI

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M8960 u-CODE REVISION LEVELS: Ø (Ø- 3777) 005 (4000 - 7777)1 ØØ5 (10000 - 13777)ØØ5 2 3 (14000 - 17777)ØØ3 4 (20000-23777)ØØ2 5 (24000 - 27777)ØØ3 6 (30000 - 33777)ØØ7 7 (34000 - 37777)003 CONTROLLER INFORMATION: CONTROLLER: RH2Ø # Ø CONI AT ERROR: Ø,222415 = DRIVE EXCEPTION, CHN ERROR, CONI AT END: \emptyset , 222415 = DRIVE EXCEPTION, CHN ERROR, DATAI PTCR AT ERROR: 732200,177771 DATAI PTCR AT END: DATAI PBAR AT ERROR: 732200,177771 720000,113000 DATAI PBAR AT END: 720000,113000 CHANNEL INFORMATION: CHAN STATUS WD Ø: 200000,272774 CW1: Ø,Ø CW2: Ø,Ø CHN STATUS WD 1: 540100,272775 = NOT SBUS ERR, NOT WC = \emptyset , LONG WC ERR, CHN STATUS WD 2: 420003,170000 DEVICE REGISTER INFORMATION: AT ERROR AT END DIFF. CMD ØØ: 4070 4070 Ø DEV.AVAIL. READ FWD (70)DST Ø1: 4415 ø 4415 Interrupt code: TM UNEXPECTED combination -- interrupt code: 15 failure code: 2 CNT Ø2: 30004 30004 Ø SKIP COUNT = \emptyset . RECORD COUNT = 1. DRIVE # \emptyset DG1 Ø3: ø ø ø ATN Ø4: Ø ø ø BCT Ø5: 113000 113000 ø 38400. BYTES DTR Ø6: 1421Ø1 142101 Ø STA Ø7: 1662ØØ 1662ØØ Ø RDY, PRES, ONL, PE, BOT, AVAIL, SER 10: 565 565 ø DG2 11: ø Ø ø DG3 12: Ø ø ø NST 13: 1 1 ø Interrupt code: DONE Extended sense data not updated NC1 14: 406 Ø 406 CMD COUNT = 1. Rewind($\emptyset 6$) NC2 15: 10 1Ø ø CMD COUNT = \emptyset . Sense(1 \emptyset) NC3 16: 1Ø 10 ø CMD COUNT = \emptyset . Sense(1 \emptyset) NC4 17: 10 1Ø ø CMD COUNT = \emptyset . Sense(1 \emptyset) MPA 20: 2034 ø 2Ø34 MPD 21: 100000 100000 ø

EXTENDED SENSE BYTE DATA NOT SUPPLIED FOR THIS ENTRY

DEVICE STATISTICS AT TIME OF ERROR: # OF READS: # OF WRITES: # OF SEEKS: ø. ø. ø. **# SOFT READ ERRORS:** ø. **#** SOFT WRITE ERRORS: ø. 1. # HARD READ ERRORS: # HARD WRITE ERRORS: Ø. # SOFT POSITIONING ERRORS: ø. # HARD POSITIONING ERRORS: ø. # OF MPE: Ø. # OF NXM: Ø. # OF OVERRUNS: Ø.

SHORT

161. 15:42:02 MT000 TU78 SERIAL #0175. OPERATOR RUNNING SYSJOB CONI RH= 0,222415 CHN STS= 540100,272775 SR= 0,4415 ER= 0,30004 FILE/RECORD 0./1.

5.3.4 DX20 Device Error

When the monitor detects an error in any portion of the MASSBUS system connected to the DX20 tape controller, the DX20 Device Error is recorded in the system event file.

This entry contains the octal values of the CONI and DATAI from the controller both when the error was first detected and after the last retry.

FULL DX20 DEVICE ERROR LOGGED ON Mon 9 Feb 81 10:33:16 DETECTED ON SYSTEM # 2116. MONITOR UPTIME WAS 4 DAYS 14:31:48 DETECTED UN SISIER " RECORD SEQUENCE NUMBER: 4. ***** UNIT NAME: UNIT TYPE: MT301 TU 7 0 6631 VOLUME ID: LOCATION: RECORD # 1282. OF FILE # 0. OPERATION AT ERROR: GO + WRITE DATA(60) 0,3 FINAL ERROR STATUS: RETRIES PERFORMED: 0. ERROR: RECOVERABLE DRIVE EXCEPTION, IN CONTROLLER CONI MPERR, IN DEVICE ERROR REGISTER CONTROLLER INFORMATION: CONTROLLER: RH20 # 3 DX20 #:0 TX02 #: DX20 U-CODE VERSION: 1(13) 0 CONI AT ERROR: 0,202615 = DRIVE EXCEPTION, END: 0,202615 = CONI AT END: 0,402010 DRIVE EXCEPTION, DATAI PTCR AT ERROR: 732200,177761 TOD AT END: 732200,177761 720000,172742 DATAI PBAR AT ERROR: 720000,172742 DATAI PBAR AT END:

CHANNEL INFORMATION: CHAN STATUS WD 0: 200000,260532 CW1: 0,0 CHN STATUS WD 1: CW2: 0,0 500000,260534 = NOT SBUS ERR, 600001,200006 CHN STATUS WD 2: MASSBUS REGISTER INFORMATION: AT ERROR AT END DIFF. CR(00): 60 60 0 WRITE DATA(60) SR(01): 70000 70000 0 CERR, LNKPRS, MPRUN, ER(02): 600 600 0 MPERR, MPERR CLASS: 1 , SUB-CLASS: 0 = UNUSUAL DEVICE STATUS FROM FINAL STATUS SEQUENCE MR(03): 4 4 0 MPSTR, AS(04): 0 0 0 SB(05): 172742 172742 0 DT(06): 50060 50060 0 DRIVE TYPE: 60, HDWR VER: 50 7000 7000 SI(20): 7000 DN(21): 10001 0 10001 0 ES(22): 120 120 0 TE(23): 100100 Ω AY(24): 0 E0(26): 4304 0 0 4304 0 E1(27): 4214 IR(30): 114751 4214 0 114751 0 PC(31): 133662 133662 0 AL(32): 15466 15466 0 SD(33): 104030 104030 0 FP(34): 117360 EW(35): 122377 IB(36): 160000 117360 0 122377 0 160000 0 MA(37): 0 0 0 DEVICE INFORMATION RECORDED AT TIME OF ERROR REGISTER CONTENTS TEXT SB 0-3: 10 304 10 214 DATA CHK, NOISE, SEL WR STATUS, R/W VRC, ENV CHK/SKEW REG VRC, 1600 BPI, TIE = 00001000 4-7: 0 100 5 0 NO ERROR BITS DETECTED 8-11: 0 10 0 0 NO ERROR BITS DETECTED 12-15: 0 16 374 0 16-19: 0 2 0 74 20-23: 0 0 201 200 MCV: 10 0 320 33 MRA: 343 30 0 60 MRB: 120 0 0 4 MRC: 200 14 1 20 MRD: 120 0 100 0 MRE: 0 0 342 365 MRF: 102 0 4 0 CB0: 0 3 152 200 CB1: 205 17 0 16 DP0: 14 2 6 0 DP1: 0 0 0 0 DP2: 30 14 0 0 DP3: 0 14 111 70

LAS: 1 1 4 1

DEVICE STATISTICS AT TIME OF ERROR:

DEVICE STATISTICS AT TIME OF	ERROR:	
# OF READS: 674226290.	# OF WRITES: 881585460.	# OF SEEKS: 0.
<pre># SOFT READ ERRORS: 0.</pre>	<pre># SOFT WRITE ERRORS: 39.</pre>	
<pre># HARD READ ERRORS: 0.</pre>	<pre># HARD WRITE ERRORS: 0.</pre>	
# SOFT POSITIONING ERRORS:	0.	
<pre># HARD POSITIONING ERRORS:</pre>	0.	· · · · · · · · · · · · · · · · · · ·
# OF MPE: 0. # OF NXM: 0	. # OF OVERRUNS: 0.	

SHORT

SEQ TIME MON 9 Feb 81

4. 10:33:16 MT301 6631: TU70 OPERATOR RUNNING TAPE CONI=0,202615 CHN STS 1= 500000,260534 CR=0,60 SR=0,70000 ER=0,600 SENSE BYTES 0-3: 10 304 10 214 FILE/RECORD 0./1282.

5.3.5 Drive Statistics Entries

Drive Statistics Entries are written into the system event file to record the activity on the drive. For example, mounts and dismounts, reloads, and drive shutdowns are information that is recorded as a drive statistic.

FULL

DRIVE STATISTICS ENTRIES LOGGED ON 5-Oct 10:52:28 MONITOR UPTIME WAS 367. DETECTED ON SYSTEM # 2137. **RECORD SEQUENCE NUMBER: 361.** Volume ID: SPARE Reason recorded: Disk pack mount Channel info(CDB): RH20 # 4 on PI level 5 Device info(UDB): RP20, DP401 PIA: 0 READS WRITES SEEKS TOTAL : 8. 1. DRIVE STATISTICS ENTRIES LOGGED ON 5-Oct 11:20:24 MONITOR UPTIME WAS 5454. DETECTED ON SYSTEM # 2137. **RECORD SEQUENCE NUMBER: 374.** Volume ID: CDM Reason recorded: Magtape unload Channel info(CDB): RH20 # 3 on PI level 5 Device info(UDB): TU70, MTA1, MT301 PIA: 0 READS WRITES TOTAL : 353600. 7610560. NRZI : 353600. 7610560. PE : GCR :

SHORT

361. 10:52:28 STATS DRIVE: DP401 VOLID: SPARE REASON: Disk pack mount. 374. 11:20:24 STATS DRIVE: MT301 VOLID: CDM REASON: Magtape unload.

5.3.6 Configuration Status Change

The monitor records a Configuration Status Change when the system operator takes disk units and/or sections of core memory on-line or off-line, thus changing the configuration of the system. The system operator can give a 2-character reason for the change in configuration. The following codes are suggested:

- PM preventive maintenance
- CM corrective maintenance
- DN unit is down

OT - other

This entry lists what device was affected, what action was taken, and where the action was performed (channel number, controller number, unit number).

CAUTION

When the system operator adds memory to the system, the monitor checks to verify the availability of the specified addresses. Mistakes are reported to the operator at the operator's terminal, CTY; however, the error-logging system treats these as valid NXMs and records them as NXM entries. You can identify a NXM entry of this type by the fact that no physical memory is off-line and the user's directory is [1,2].

FULL

SHORT

SEQ TIME Mon 23 Jun 80

1. Ø8:5Ø:21 DETACH TU72 S/N:2841Ø AS MTA2 AT CHANNEL #Ø CONTROLLER #Ø UNIT #2 REASON: 5.3.7 System Log Entry

The monitor records a System Log Entry when the system operator enters a log entry into the system event file with the OPR program.

A system operator, or anyone with operator privileges, can make an entry into the system event file by doing the following:

1. Run the OPR program

@OPR RET OPR>

2. When you see the prompt, specify the REPORT command:

OPR>REPORT (RET)

3. Use the following syntax:

OPR>REPORT user text (RET)

where user can be directory name and/or device name, and text can be a single-line or multiple-line response.

For more information on OPR, refer to the <u>TOPS-20</u> <u>Operator's</u> <u>Command</u> Language <u>Reference</u> <u>Manual</u>.

FULL

JOB #, TTY #:	11,1/
DIRECTORY:	SCHMITT
WHO:	SCHMIT
DEV:	NUL
MESSAGE:	: testing

SHORT

SEQ TIME Tue 1 Jul 80

32. 11:37:37 SYSTEM LOG ENTRY BY SCHMIT FOR DEVICE NUL ON TTY # 17 MESSAGE: : testing

5.3.8 Front-End Device Report

You find a Front-End Device Report in the system event file when the front end passes a packet of error information to the monitor across the DTE-20. This information contains errors detected by the front end and KLCPU hardware and software. Currently, entries are created for the following devices: LP20, CD20, DH11, KLCPU, KLERROR, and KLINIK.

If the FORK # and JOB # associated with the error are 77777,77777, this indicates that the TOPS-20 monitor knows of this device but it is not currently assigned to any fork or job. If the FORK # and JOB # are 777776,77776, this indicates that the monitor does not know anything about this device.

The front end generates a standard-status word for each transfer across the DTE-20. The ERROR LOG REQUEST bit in this word causes the packet to be recorded into the system event file.

The information in the entry varies depending on the type of device being reported on. If SPEAR does not know how to list a device, this fact is stated in the entry, listed in octal.

FULL FRONT END DEVICE REPORT LOGGED ON Mon 16 Jun 80 11:48:30 MONITOR UPTIME WAS 3:48:59 DETECTED ON SYSTEM # 2137. RECORD SEQUENCE NUMBER: 35. DTE20 #: 0. FE SOFTWARE VER: 0. DEVICE: DH11 STD. STATUS: 300 = NON RECOVERABLE ERROR, ERROR LOG REQUEST, DH11 UNIBUS ADDRESS: 160060 = DH1 #2 30106 = TRANS & NXM INT ENA,STORAGE INT ENA,LINE #6 SYSTEM CONTROL REG: 123000 = VALID DATA PRESENT, FRAMING ERROR, LINE #6, CHAR=0 RECEIVED CHAR REG: SHORT

SEQ TIME Mon 16 Jun 80

35. 11:48:30 DH11 STD STAT=300 UNIBUS ADDR=160060 SYS CONTROL=30106 REC CHAR=123000

5.3.9 Front End Reloaded

Each time the KLCPU detects that the front end has halted or is in a loop a Front End Reloaded entry is recorded in the system event file. The KL attempts to copy a crash dump file onto disk from the front end's memory and then reboots the front end.

The front-end number is the logical address of the front end and indicates whether this front end is privileged. The status at reload describes, in text, any errors that occurred during the reboot process. The file name of the core dump is listed if the crash dump was successful.

FULL

FRONT END RELOADED LOGGED ON Tue 1 Jul 80 00:18:51 MONITOR UPTIME WAS Ø:02:24 DETECTED ON SYSTEM # 2102. **RECORD SEQUENCE NUMBER: 126.** FRONT END #: ø STATUS AT RELOAD: NO ERROR BITS DETECTED RETRIES: a REASON FOR RELOAD: BØ3 FILENAME FOR DUMP: <SYSTEM>ØDUMP11.BIN.17, 1-Ju1-80 00:18:45 SHORT SEQ Tue 1 Jul 8Ø TIME 126. ØØ:18:51 FRONT END RELOAD ON PDP11 #Ø RELOAD STATUS, RETRIES Ø,Ø

126. 00:18:51 FRONT END RELOAD ON PDP11 #0 RELOAD STATUS,,RETRIES 0,0 PDP11 HALT CODE B03

5.3.10 Processor Parity Trap

The monitor records a Processor Parity Trap each time a page-fail trap occurs in the CPU as a result of an AR, ARX, or PAGE TABLE parity error.

The information contained in the GOOD DATA WORD is valid only if the error is recoverable; otherwise, the data is \emptyset, \emptyset and the DIFFERENCE DATA is a copy of the BAD DATA WORD. The DIFFERENCE is the result of an XOR between the bad data and the good data words. Note that if the user is unknown, 777777,777777 will be the FORK and JOB numbers.

FULL

PROCESSOR PARITY TRAP LOGGED ON Tue 8 Jul 80 11:14:04 MONITOR UPTIME WAS 8:51:58 DETECTED ON SYSTEM # 2102. RECORD SEQUENCE NUMBER: 320. ************* STATUS AT ERROR: BAD DATA DETECTED BY: AR 763000,313 PAGE FAIL WD AT TRAP: BAD DATA WORD: 252525,252525 GOOD DATA WORD: 525252,525252 DIFFERENCE: 777777,777777 PHYSICAL MEM ADDR. AT FAILURE: 563003,277313 RECOVERY: CONT. USER RETRY COUNT: 1. CACHE IN USE FORK # & JOB #: 53,17 USER'S LOGGED IN DIR: EIBEN PROGRAM NAME: KLPAR1 SHORT

SEQ TIME Tue 8 Jul 80

320. 11:14:04 PARITY TRAP PAGE FAIL WORD;763000,313 PHYSICAL MEMORY ADDRESS;563003,277313 FAILURE TYPE,,RETRIES;40000,1

5.3.11 Processor Parity Interrupt

When the monitor detects an APR interrupt because of a parity error, it records a Processor Parity Interrupt in the system event file. It records the entry after it has scanned all physical memory looking for more errors. If the original error also generates a page-fail trap, the monitor also creates a Processor Parity Trap entry.

The CONI APR and ERA values are the contents of these registers at the time of the first error. The PC AT INTERRUPT value includes the flags in the left half. The BASE PHYsical MEMory ADDRess AT FAILURE is from the right half of the contents of the ERA.

The SYSTEM MEMORY CONFIGURATION lists the physical memory configuration and any detected errors at the time of the first error. These are the results of S-BUS DIAGNOSTIC FUNCTIONS for all memory controllers on this CPU.

FULL

PROCESSOR PARITY INTERRUPT
LOGGED ON TUE 8 Jul 80 11:21:35 MONITOR UPTIME WAS 8:59:29
DETECTED ON SYSTEM # 2102.
RECORD SEQUENCE NUMBER: 323.

CONI APR: $774\emptyset$, 413 = MB PAR ERR,
ERA: $36001,520314 = WD \#0$ CACHE WRITE
BASE PHY. MEM ADDR.
AT FAILURE: 1520314
PC FLAGS AT INTERRUPT: 300000,0
PC AT INTERRUPT: 67320
ERRORS ON THIS SWEEP 2.
LOGICAL AND OF
BAD ADDRESSES: 1,520304
LOGICAL OR OF
BAD ADDRESSES: 1,52Ø314
LOGICAL AND OF
BAD DATA: 252525,252525
LOGICAL OR OF
BAD DATA: 252525,252525
SYSTEM MEMORY CONFIGURATION:
CONTROLLER: #Ø MB2Ø 128 K
FØ: 6000,0 F1: 36300,36012
INTERLEAVE MODE: 4-WAY
REQ ENABLED: Ø 2
LOWER ADDRESS BOUNDARY: Ø
UPPER ADDRESS BOUNDARY: 777777
ERRORS DETECTED: NONE

CONTROLLER: #1 MB2Ø 128 K FØ: 6000,0 F1: 36300,36005 INTERLEAVE MODE: 4-WAY REO ENABLED: 1 3 LOWER ADDRESS BOUNDARY: Ø UPPER ADDRESS BOUNDARY: 777777 ERRORS DETECTED: NONE CONTROLLER: #2 MB2Ø 128 K 6000,0 F1: 36301,36012 FØ: INTERLEAVE MODE: 4-WAY REQ ENABLED: Ø 2 LOWER ADDRESS BOUNDARY: 1000000 UPPER ADDRESS BOUNDARY: 1777777 ERRORS DETECTED: NONE CONTROLLER: #3 MB2Ø 128 K FØ: 6000,0 F1: 36301,36005 INTERLEAVE MODE: 4-WAY REQ ENABLED: 1 3 LOWER ADDRESS BOUNDARY: 1000000 UPPER ADDRESS BOUNDARY: 1777777 ERRORS DETECTED: NONE CONTROLLER: #10 MF20 FØ: 26123,277313 F1: 500,1000 LAST WORD REQUEST: RQ3 WRITE LAST ADDRESS HELD: 3277313 CONTROLLER STATUS: SF2 & SF1= 2 ERRORS DETECTED: WRITE PARITY CONTROLLER: #11 MF20 500,1000 FØ: 7747,631734 F1: LAST WORD REQUEST: RQØRQ1RQ2RQ3- READ LAST ADDRESS HELD: 7631734 CONTROLLER STATUS: SF2 & SF1= 2 ERRORS DETECTED: NONE ERRORS DETECTED DURING SWEEP: ADDRESS BAD DATA GOOD DATA DIFFERENCE 1520304 252525,252525 GOOD DATA NOT FOUND 1520314 252525,252525 GOOD DATA NOT FOUND

SHORT

SEQ TIME Tue 8 Jul 80

323. 11:21:35 PARITY INTERRUPT-CONI APR;7740,413 ERA;36001,520314 PC AT INTERRUPT;0,67320 # OF ERRORS;2.

5.3.12 KL CPU Status Block

This entry is written into ERROR.SYS on TOPS-20, if KLSTAT is turned on at the time of a system crash. (See Section 4.5.1 for this procedure.)

At the time of a crash, a snapshot of the condition of all the components of the CPU (such as controllers, channels, RH20s, the pager, and so forth) is taken. When the system recovers, this information is extracted from the CRASH.EXE file and written as an entry in ERROR.SYS. This entry displays the condition of the registers and channels at the time of the crash.

FULL

KL CPU STATUS BLOCK LOGGED ON Mon 15 Sep 80 15:03:19 MONITOR UPTIME WAS 17:49:02 DETECTED ON SYSTEM # 2137. **RECORD SEQUENCE NUMBER: 26.** ***** APRID = 600236, 364131CONI APR = 7740,3RDERA = 202000, 132276CONI PI = \emptyset , 2377 DATAI PAG = 701000, 3201CONI PAG = \emptyset , 66 \emptyset 124 CONI RHØ THRU RH7 000000,,002445 000000,,002445 000000,002445 000000,,002445 000000,,002000 000000,,002000 000000,,002000 000000,,002000 CONI DTEØ THRU DTE3 000000,,002000 000000,,101016 000000,,002000 000000,,001016 EPT LOCATIONS Ø THRU 37 (CHANNEL LOGOUT AREA) 540100,,225567 620003,,477000 254340,,726001 200000,,225566 200000,,074442 500000,,074443 600000,,460000 254340,,726421 254340,,727011 600001,,053000 200000,,075064 500000,,075065 200000,,075522 500000,,075523 600001,,573000 254340,,727501 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,000000 EPT LOCATIONS 140 THRU 177 (DTE CONTROL BLOCKS) 241000,,223711 241000,,730250 254340,,002135 000000,,000000 000000,,223516 000000,,223434 000000,,000030 000000,,000000 000000,,000000 041000,,731556 254340,,002147 000000,,000000 000000,,000226 000000,,223546 000000,,223433 000000,,000030 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 000000,,000000 UPT LOCATIONS 424 THRU 427 (UUO AREA) 000000,,700000 310100,,057200 000000,,000000 601000,,003201 UPT LOCATIONS 500 THRU 503 (PAGE FAIL AREA) 000000,,027543 411000,,742000 000000,,000162 000006,,611327 AC BLOCK 6 LOCATIONS Ø THRU 3 AND 12 000770,,000007 301000,,002520 000000,,127000 000000,,153764 Ø11ØØ3,,276223 AC BLOCK 7 LOCATIONS Ø THRU 2 000000,,000000 000000,,000000 000000,,000000 SBDIAG FUNCTIONS CTRLR FUNCTION Ø FUNCTION 1 ø 006000,,000000 036300,,036012 1 006000,,000000 036300,036005

SHORT

000500,,001000

ØØ7743,,2Ø15ØØ

1Ø

5.3.13 MF2Ø Device Report

This entry is written to ERROR.SYS when a MOS memory error occurs. A program called TGHA is called by the monitor every time a MOS memory error occurs. TGHA is responsible for recovering from the error. If TGHA places memory off-line or substitutes a spare bit, these events are recorded as an entry in ERROR.SYS. The TGHA entry is actually an ASCII text report describing the attempt to recover from an error in MOS memory.

FULL

A NEW MF20 KNOWN ERROR HAS BEEN DECLARED. DATA: STORAGE MODULE SERIAL NUMBER: 8320021 BLOCK: 3, SUBBLOCK: 1, BIT IN FIELD (10): 5, ROW: 174, COLUMN: 52, E NUMBER: 109, ERROR TYPE: CELL

SHORT

SEQ TIME Mon 30 Jun 80

21. 10:02:41 MF20 REPORT

5.3.14 KLERR Front End Device Report

The following entry is written into the system event file when the KL clock stops for any of several errors (FAST MEMORY, PARITY ERRORS, CRAM PARITY ERROR, DRAM PARITY ERROR, or FIELD SERVICE STOP). Any significant error signal will be listed just after the header.

FULL

FRONT END DEVICE REPORT "KLERR" TYPE 205 LOGGED ON 23-Mar-81 09:14:54 MONITOR UPTIME WAS 0 DAYS 19:00:43 DETECTED ON SYSTEM # 2102 RECORD SEQUENCE NUMBER: 7 ************ No error bits are active ******* LOGGING STARTED 23-MARCH-81 09:12 ,RSX-20F YB14-41A OUTPUT DEVICES: TTY,LOG KLE>EXAMINE KL PC/ 5337 VMA/ 5337 PI ACTIVE: OFF, PI ON: 177, PI HOLD: 000, PI GEN: 000 OVF CY0 CY1 FOV BIS USR UIO LIP AFI AT1 AT0 FUF NDV X X KLE>CLEAR OUTPUT TTY OUTPUT DEVICES: LOG KLE>SET CONSOLE MAINTENANCE CONSOLE MODE: MAINTENANCE KLE>SHOW HARDWARE KL10 S/N: 2102., MODEL B, 60. HERTZ MOS MASTER OSCILLATOR EXTENDED ADDRESSING INTERNAL CHANNELS CACHE KLE>EXAMINE DTE DLYCNT: 000000 DEXWD3: 160000 DEXWD2: 060323 DEXWD1: 000000 KL10 DATA=014064 760000 TENAD1: 000000 TENAD2: 000024 ADDRESS SPACE=EPT OPERATION=EXAMINE PROTECTION-RELOCATION IS ON KL10 ADDRESS=24 TOLOBC: 010000 TOLLBC: 130000 TOLOAD: 067540 TOLLAD: 070572 TOLODT: 000036 TOLLDT: 142400 DIAG1 : 001100 KL IN HALT LOOP MAJOR STATE IS TO-11 TRANSFER DIAG2 : 040000 STATUS: 012504 RAM IS ZEROS DEX WORD 1 11 REQUESTED 10 INTERRUPT E BUFFER SELECT DEPOSIT-EXAMINE DONE

DIAG3 : 026000

5-48

1.5/ 007740 000003 KLE>XCT BLKI 4,15! RDERA KLE>EXAMINE TEN 15 15/ 602000 005337 KLE>XCT CONI 4,15! CONI PI,15 KLE>EXAMINE TEN 15 15/ 000000 000177 KLE>XCT DATAI 10,15! DATAI PAG,15 KLE>EXAMINE TEN 15 15/ 700100 001270 KLE>XCT CONI 10,15! CONI PAG,15 KLE>EXAMINE TEN 15 15/ 000000 060137 KLE>SET OUTPUT TTY OUTPUT DEVICES: TTY,LOG KLE>CLEAR OUTPUT LOG

******* LOGGING FINISHED 23-MARCH-81 09:13

SHORT

SEQ. TIME 23-Mar-81

7. 09:14:54 KLERR FRONT END DEVICE TYPE 205
No error bits are active
=======

5.3.14.1 The HSC50 Error Log - When a CPU initiates a request for data transfer from the HSC50, the HSC50 Error Log entry is written into that particular CPU's system event file. The following are examples of the full and short versions of the HSC50 Error Log event.

FULL

****** HSC50 ERROR LOG LOGGED ON 14-Jul-85 16:50:06-EDT MONITOR UPTIME WAS Ø DAY(S) 14:20:42 DETECTED ON SYSTEM # 2137. **RECORD SEQUENCE NUMBER: 7503.** **** ******** COMMON DATA COMMAND REF #: 00000000 HOST COMMAND #: Ø CI2Ø PORT #: 7. NODE #: 15. SEQUENCE #: 1. FORMAT: øз SDI Error Operation Continuing, Sequence Number Reset FLAGS: 41 EVENT: ØØ28 Drive Error, SDI command timed out CNTLR DEVICE #: ØØØØØ23ØFØØF CNTLR CLASS: Øl Mass Storage Controller CNTLR MODEL: Øl HSC5Ø CNTLR SOFTWARE VER: Ø2 CNTLR HARDWARE VER: ØØ UNIT IDENTIFICATION DATA UNIT NUMBER: 11. MULTI-UNIT CODE: ØØ2Ø UNIT DEVICE #: UNIT CLASS: ØØØØØØØØØFA5 DEC Std 166 Disk Ø2 UNIT MODEL: Ø5 RA81 UNIT SOFTWARE VER: Ø6 UNIT HARDWARE VER: Øl VOLUME S/N: ØØØØØFA5 SDI DATA HEADER: øøøøøøøø Logical Block BLOCK AT ERROR WAS Ø. CONTROLLER DATA **REQUEST BYTE:** 13 Drive-online or available, MODE BYTE: Port switch in, Run/Stop switch in, ØØ ERROR BYTE: ØØ Formatting disabled, CONTROLLER BYTE: ØØ Diagl Cyl access disabled, 512 byte RETRY COUNT / FAILURE CODE: ØØ RA80/81 DEVICE DATA LAST POSITION COMMAND: 87 SDI ERROR STATUS: ØØ LAST SEEK CYLINDER: øøøø HEAD NUMBER: ø. MICROPROCESSOR LEDS: ØØ FRONT PANEL FAULT CODE: ØØ EXTRANEOUS DATA IN 8 BIT OCTAL BYTES (UNUSED RIGHT 4 BITS IN 36-BIT WORD) BYTES 63.-60. BYTES 67.-64. 002 000 000 000 (00)000 000 000 000 $(\emptyset\emptyset)$ BYTES 71.-68. 000 000 000 000 (ØØ)BYTES 75.-72. 000 000 000 000 (00)BYTES 79.-76. 000 000 000 000 $(\emptyset\emptyset)$ SHORT SEQ TIME 14-Jul-85 7503. 16:50:06 HSC50 Error Message Node 15. Drive Error, SDI command timed out on RA81 #11. S/N FA5 SDI Error - - - -

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5.4 DECNET ENTRIES (V2.1)

The following sections list both the FULL and SHORT versions of network entries (Version 2.1) TOPS-10 or TOPS-20 can record in the system event file.

5.4.1 Network Control Started

Whenever NETCON is loaded and started, the monitor records a Network Control Started entry into the system event file. This entry includes the version number and the node on which NETCON is running.

FULL

SHORT

SEQ TIME Mon 23 Jun 80

15. 11:37:08 NCU STARTED PROGRAM: NETCON VER:4(22) STARTED ON NODE KL2137

5.4.2 Network Up-Line Dump

Whenever NETCON dumps a node, the monitor records the name of the node involved, the line used, the dump-file specification, and any return code as a Network Up-Line Dump entry in the system event file.

FULL

SHORT

SEQ TIME Mon 23 Jun 80

11. 11:07:53 UP-LINE DUMP OF NODE DN20L BY NODE KL2137 LINE DESIGNATION DTE20 1 0 FILE DUMPED TO PS:<SROBINSON>DN20L-R4-26.DMP

5.4.3 Network Down-Line Load

Whenever NETCON loads a node, the monitor records the name of the node involved, the line used, the load-file specification, and any return code as a Network Down-Line Load entry in the system event file.

FULL

SHORT

SEQ TIME Mon 23 Jun 80

13. 11:10:33 DOWN-LINE LOAD OF NODE DN20L BY NODE KL2137 LINE DESIGNATION DTE20 1 0 FILE LOADED PS:<NEXT-RELEASE>DN20L-R4-26.SYS.1

5.4.4 Network Hardware Error

.

Whenever NETCON detects an error in any hardware device connected to a node, the monitor records this information as a Network Hardware Error in the system event file.

FULL

******** NETWORK HARDWARE ERROR LOGGED ON Mon 23 Jun 80 08:52:48 MONITOR UPTIME WAS 2 DAYS 8:37:21 DETECTED ON SYSTEM # 2137. RECORD SEQUENCE NUMBER: 3. MSG SENT FROM: DN20L MSG REC'D AT: KL2137 HDWR TYPE: KMC-DUP11 SOFTWARE TYPE: ILLEGAL PARENT SYSTEM TYPE: UNKN HARDWARE ERROR MSG SEQUENCE # FROM XMIT NODE: 14. LINE ID: KDP_0_1_0 REASON FOR ENTRY: DDCMP START REC'D DURING NORMAL OPERATION RECOVERY STATE: NOT SUPPLIED, ERROR: NO ERROR BITS DETECTED IN RxDBUF, NO EPROR BITS DETECTED IN TxCSR HARDWARE REGISTER INFORMATION: MICROCODE: NOT SUPPLIED CONTROLLER REGISTERS: SEL 0: 100220 SEL 2: 0 SEL 4: 17777 SEL 6: 17777 DEVICE REGISTERS: RXCSR: 0 RXDBUF: 0 = NO ERROR BITS DETECTED TXCSR: 0 TXDBUF: 0 = NO ERROR BITS DETECTED SHORT

SEQ TIME Mon 23 Jun 80

3. 08:52:48 NETWORK HARDWARE ERROR FROM DN20L FOR LINE KDP 0 1 0 ERROR IS DDCMP START REC'D DURING NORMAL OPERATION

5.4.5 Network CHECK11 Report

Whenever the DN20 or DN200 is loaded, CHECK11 (a hardware test module) is started. All messages from CHECK11, at that time, become one entry in the system event file.

Note that the log data in this entry is an ASCIZ CHECK11 message of arbitrary length.

FULL

NETWORK CHECK11 REPORT LOGGED ON Mon 23 Jun 80 11:09:56 MONITOR UPTIME WAS 2 DAYS 10:54:28 DETECTED ON SYSTEM # 2137. RECORD SEQUENCE NUMBER: 12. MSG SENT FROM: KL2137 MSG REC'D AT: KL2137 HDWR TYPE: UNKN SOFTWARE TYPE: UNKN PARENT SYSTEM TYPE: UNKN MSG SEQUENCE # FROM XMIT NODE: 2. TEXT FROM CHK11 REPORT: CHK11 HARDWARE TEST version 2A(21) of 10-AUG-79 by LDW Testing begins ... THE PROCESSOR SEEMS TO BE A KD11-E (11/34) CHK11 EXPECTED AN 11/34 KT11 memory management test PHYSICAL MEMORY HAS ABSOLUTE LIMITS OF Ø - 757777 FOR A TOTAL OF 124KW (DECIMAL) MAPPED PHYSICAL MEMORY TESTCOMPLETE KW11-L checked device scan report assumes DN 2Ø DN 21 DN25 fixed assignments (no floating) 1 Fixed DTE20 at 174440, vector at 774 l Fixed KMCll at 160540, vector at 540 2 Fixed DUP11s from 160300, vector at 570 2 Fixed DMC11s from 160740, vector at 670 CHK11 complete SHORT TIME Mon 23 Jun 80 SEQ

12. 11:09:56 NETWORK CHECK11 REPORT

5.4.6 Network Line Statistics

Periodically, NETCON records the status of each communications line, and this information becomes an entry in the system event file.

FULL

- 1802. SECONDS SINCE LAST ZEROED
- 808. BLOCKS RECEIVED
- 814. BLOCKS SENT
- Ø. NON LINE ERROR RETRANSMISSIONS

SHORT

SEQ TIME Mon 16 Jun 80

1. Ø8:34:19 NETWORK LINE COUNTERS FROM NODE DN2ØL FOR LINE DTE_1_Ø_Ø LINE ERROR RETRANS RECV LINE ERRORS

5.5 DECNET ENTRIES (V3.Ø AND V4.Ø)

The DECnet V3.0 and V4.0 module Event Logger records any significant network events into the system event file. The headers for DECnet V3.0 and V4.0 entries have the title:

DECNET ENTRY

The body of each entry contains numbers that correspond to specific event classes and event types. Tables 5-1 and 5-2 list the meaning of the numbers in the entry. Refer to Section 4.4.3 for information on how to RETRIEVE network entries by event class.

Table 5-1: Network Event Classes

Event Class	Description
Ø	Network Management Layer
1	Applications Layer
2	Session Control Layer
3	Network Services Layer
4	Transport Layer
5	Data Link Layer
6	Physical Link Layer
7-31	Reserved for other common event classes
32-63	Reserved for RSTS specific event classes
64-95	Reserved for RSX specific event classes
96-127	Reserved for TOPS-20 specific event classes
128-159	Reserved for VMS specific event classes
160-191	Reserved for RT specific event classes
192-479	Reserved for future use
480-511	Reserved for Customer specific event classes

Table 5-2: Network Events

Class	Туре	Entity	Event Text
Ø	ø	none	Event records lost
Ø	1	node	Automatic node counters
Ø	2	line,circuit	Automatic data link counters
Ø	3	line, circuit	Automatic data link service
Ø	4	line, circuit	Data link countérs zeroed
ø	5	node	Node counters zeroed
ø	6	line,circuit	Passive loopback
ø	7	line,circuit	Aborted service request
~		1 inc /orreare	Aborted service request
2	Ø	none	Local node state change
2	ĩ	none	Access control reject
-	-	none	Access control reject
3	Ø	none	Invalid message
3	1	none	Invalid flow control
3	2	node	Data base reused
_	_		
4	Ø	none	Aged packet loss
4	1	circuit	Node unreachable packet loss
4	2	circuit	Node out-of-range packet loss
4	3	circuit	Oversized packet loss
. 4	4	circuit	Packet format error
4	5	circuit	Partial routing update loss
4	6	circuit	Verification reject
4	7	circuit	Circuit down, circuit fault
4	8	circuit	Circuit down, software fault
4	9	circuit	Circuit down, operator fault
4	íø	circuit	Circuit up
4	11	circuit	Initialization failure, circuit
-		offourt	fault
4	12	circuit	Initialization failure, software
			fault
4	13	circuit	Initialization failure, operator
_			fault
4	14	node	Node reachability change
-			
5	ø	line,circuit	Locally initiated state change
5	1	line, circuit	Remotely initiated state change
5	2	line,circuit	Protocol restart received in
			maintenance mode
5	3	line,circuit	Send error threshold
5	4	line, circuit	Receive error threshold
5	5	line, circuit	Select error threshold
5	ő	line, circuit	Block header format error
5	, 7	line, circuit	Selection address error
5	8	line, circuit	Streaming tributary
5	9	line,circuit	Local buffer too small
6	ø	line	Data set ready transition
6	1	line	
6	2	line	Ring indicator transition
6	3	line	Unexpected carrier transition
6	4	line	Memory access error
6	5	line	Communications interface error Performance error
L	J	1 THE	rentormance error

The following are examples of three DECnet entries in FULL format: DECNET ENTRY LOGGED ON 7-Dec Ø3:01:49 MONITOR UPTIME WAS Ø DAY(S) 9:9:33 DETECTED ON SYSTEM # 2102. **RECORD SEQUENCE NUMBER: 19.** Event type 4.10 Line up From node 118. (MCB), occurred 7-DEC-1981 Ø:00:00.400 $CIRCUIT = DMC - \emptyset$ NODE = 121DECNET ENTRY LOGGED ON 7-Dec Ø3:01:50 MONITOR UPTIME WAS Ø DAY(S) 9:9:35 DETECTED ON SYSTEM # 2102. RECORD SEQUENCE NUMBER: 20. Event type 4.14 Node reachability change From node 118. (MCB), occurred 7-DEC-1981 0:00:00.466 REMOTE NODE = 103 () STATUS = REACHABLE DECNET ENTRY LOGGED ON 7-Dec Ø3:02:02 MONITOR UPTIME WAS Ø DAY(S) 9:9:47 DETECTED ON SYSTEM # 2102. **RECORD SEQUENCE NUMBER: 21.** Event type 5.3 Send error threshold From node 118. (MCB), occurred 7-DEC-1981 0:00:18.000 $CIRCUIT = KDP - \emptyset - \emptyset$ The following are examples of the same three DECnet entries above but these are listed in SHORT format: 19. 03:01:49 DECNET Event type 4.10 Line up From node 118. (MCB) occurred 7-DEC-1981 0:00:00.400 20. 03:01:50 DECNET Event type 4.14 Node reachability change From node 118. (MCB) occurred 7-DEC-1981 Ø:ØØ:ØØ.466 21. Ø3:Ø2:Ø2 DECNET Event type 5.3 Send error threshold From node 118. (MCB) occurred 7-DEC-1981 0:00:18.000

The following DECnet entry lists packet header information: DECNET ENTRY LOGGED ON 27-Feb-84 Ø7:23:29-EST MONITOR UPTIME WAS 1 DAY(S) Ø:2:17 DETECTED ON SYSTEM # 2871. RECORD SEQUENCE NUMBER: 120. Event type 4.1 Node unreachable packet loss From node 143. (GIDDN), uptime was 1 day(s) 16:56:39 Packet Header = 2 / 142 / 143 / 6From left to right, the four fields listed with the packet header have the following meanings: Field one (2) - is a hexadecimal value one byte long representing the message flags. - is a decimal (unsigned) value two bytes long Field two (142) representing the destination node address. Field three (143) - is a decimal (unsigned) value two bytes long representing the source node address.

Field four (6) - is a hexadecimal value one byte long representing the forwarding data.

Note if the packet is a control packet, the packet header will contain only two fields, the message flags (Field one) and the source node address (Field three).

For more information on network event parameters, see Appendix F.

For more information concerning DECnet Versions 3.0 and 4.0 entries, refer to the DECnet documentation for system managers and operators.

APPENDIX A

SPEAR MESSAGES

There are four general categories of SPEAR messages; User Validation Messages, Dialogue Usage Messages, Warning Messages, and Event File Messages. The following tables list these messages and suggested actions.

Table A-1: User Validation Messages

The following messages can occur because of an error on the user's part. Each message is preceded by the header:

?USER Validation failed

CODE or SEQUENCE not allowed in list of responses

You have selected CODE or SEQUENCE as a response and have attempted to add another selection type.

Does not match any valid response

Typed a response that did not match one of the list of valid responses.

End time must be later than begin time

Typed an ending date/time that is prior to or the same as the beginning date/time in RETRIEVE or COMPUTE.

Invalid date format

Typed date incorrectly. The correct format is dd-mmm-yy or -dd.

Invalid time format

Typed time incorrectly. The correct format is hh:mm:ss.

Matches more than one valid response

Typed a response that was not unique. Need to type more characters before pressing the RETURN key or ESCAPE key. Table A-1: User Validation Messages (Cont.)

May not select all at this prompt You tried to select ALL when you must respond with specific names or numbers.
No recognition for this prompt Typed ESCAPE key where it is impossible to fill in the blanks.
Not a valid name or number
If a name, typed a special character or more than the maximum number of characters. If a number, typed a special character or alphabetic character or more than the maximum number of digits.
That function is not available
You typed a function name in the SPEAR library that does not exist in the same directory as SPEAR. This could happen if you do not have ANALYZE or if some of the programs are kept on tape.

Table A-2: Dialogue Usage Messages

The following messages can occur when you are responding to the dialogue incorrectly. They are meant to give you some insight as to what the correct response is to the current prompt. Not one of the recognized types At RETRIEVE level, when specifying a device, you typed a ? after typing a few characters. SPEAR did not recognize the device as one of its physical devices. Please select function first Typed a switch that requires some function to have been selected first (for example, /GO or /SHOW) at the SPEAR> prompt. Unable to complete this response You typed an ESCAPE to a prompt that SPEAR does not know how to complete. This is true whenever the response is not one of a fixed list of possible responses, for example, time of day or file specification. No default response for this prompt

Typed the ESCAPE key or another delimiter where there is no default (at SPEAR> prompt, for example).

Table A-3: Warning Messages

The following is a list of warning messages you may receive during a SPEAR operation. Each message is introduced with the following sentence: -- The following should be noted before proceeding --Impossible to input event records from the terminal! You specified TTY: in response to a request for a file specification. The input file will be superseded! In RETRIEVE, you named the output file the same name as the input file. This means you will overwrite your input file if you proceed. Will overwrite input file with ASCII output! In RETRIEVE, you specified the same name for both input and output files and also specified ASCII as the output format. If you proceed, the input file (which is binary) will be overwritten with ASCII output. Binary output to terminal is unreadable! In RETRIEVE, you requested the BINARY report format and then specified TTY: in response to Output to: Merging with self causes duplicate records! In RETRIEVE, you specified the same name for both the input file and the merge file. If you proceed, you will end up with a file containing duplicate records. Will create an exact copy of the input file! In RETRIEVE, you selected all the events in the system event file and then requested them in BINARY format. This is a waste of effort because all you will have succeeded in doing is duplicating the system event file. Will create an empty output file! In RETRIEVE, you have excluded everything during the selection process. This function can cause SEVERE system degradation! You have turned on the KLSTAT switch which slows down system operation to gather extra data into the system event file.

Table A-4: Event File Messages

The following messages can occur as the result of an error in the system event file. The message indicates a recoverable error. Each message is preceded with the following header: **%SPEAR Event file error detected in module** routine Bad header found - RESYNCHing Lost synchronization in file, resynchronizing in next file block. Some data has been lost. EOF encountered while skipping an entry Error file is truncated for some reason. Some data has been lost. Internal EOF found - RESYNCHing Internal end-of-file mark detected but still has data. (This can happen if files are appended to each other.) No data is lost. Premature EOF detected in error file! Encountered an EOF in the middle of a header or entry. File is truncated. Some data is lost.

You can also receive fatal error messages in the form:

?SPEAR Program error in module routine

where the blanks are filled in with the module and routine names.

These are SPEAR program errors over which you have no control. If you receive such an error, fill out a Software Performance Report describing the error and the situation leading up to the error.

Another error over which you have no control is an error from an internal program called XPORT. XPORT does not identify itself in the message. However, the message is preceded by a question mark, indicating, in this case, that this is a fatal error. If you receive an XPORT error message, you should also fill out a Software Performance Report.

Other possible messages you can receive originate from the operating system. For example:

SPEAR Monitor call?	failed	TOPS-2Ø
?SCNxxx message		TOPS-10

On TOPS-20, you should refer to the Monitor Calls Manual for a list of these messages. On TOPS-10, you should refer to the SCAN documentation for a list of SCAN messages.

APPENDIX B

COMMAND AND CONTROL FILES

Because of dialogue changes in RETRIEVE and SUMMARIZE, if you have existing SPEAR V1.0 command or control files, you must change them accordingly or they will not run.

For RETRIEVE, the changes from V1.0 to V2.0 are in the Selection type, Error and Nonerror fields. There are no changes necessary if your command or control file specified a Selection type of Error, All. See Section 4.4.3 for the RETRIEVE dialogue changes.

You can maintain the same functionality for an error selection by changing the V1.0 dialogue to the following V2.0 dialogue:

SPEAR V1.Ø	SPEAR V2.Ø
@SPEAR	@SPEAR
*RETRIEVE	*RETRIEVE
*SERR: ERROR.SYS	*SERR:ERROR.SYS
*INCLUDED	*INCLUDED
*ERROR	*ERROR
*DISK	*DISK
*RPØ6	*RPØ6
*FINISHED	*ALL (Here's the difference.)
*EARLIEST	*FINISHED
*LATEST	EARLIEST
*DSK:RETRIE.RPT	*LATEST
*/G0	DSK:RETRIE.RPT
	*/G0

To RETRIEVE the events for a specific device error type, replace the ALL in the previous V2.0 control file with one or more device error types, for example, Software, Bus, Channel-controller.

For Nonerror selection, you can now select specific devices. Instead of Nonerror, specify Statistics, Configuration, Diagnostics, Other, or a combination of these separated by commas.

SPEAR V1.Ø	SPEAR V2.0
<pre>@SPEAR *RETRIEVE *SERR:ERROR.SYS *INCLUDED *NONERROR *EARLIEST *LATEST *DSK:RETRIE.RPT */GO</pre>	<pre>@SPEAR RETRIEVE *SERR:ERROR.SYS *INCLUDED *STATISTICS,DIAGNOSTICS (Change) *DISK (Change) *RA6Ø,RA8Ø,RA81 (Change) *FINISHED (Change) *EARLIEST *LATEST *DSK:RETRIE.RPT */GO</pre>

B-1

For SUMMARIZE, two new prompts have been added to the dialogue, Category and Show Error Distribution. You can maintain the same functionality by changing the V1.0 dialogue to the following V2.0 dialogue:

SPEAR V1.0 SPEAR V2.0 **@SPEAR @SPEAR** *SUMMARIZE *SUMMARIZE *SERR: ERROR. SYS *SERR: ERROR. SYS *EARLIEST *ALL (Change) *LATEST *EARLIEST *DSK:SUMMAR.RPT *LATEST */G0 *YES (Change) *DSK:SUMMAR.RPT */G0

To get summaries for a specific device or class of devices, replace ALL in the previous V2.0 dialogue with device selection. For example:

SPEAR V2.0 @SPEAR *SUMMARIZE *SERR: ERROR.SYS *DISK *RA60,RA80 *FINISHED *EARLIEST *LATEST *YES *DSK: SUMMAR.RPT */GO

To suppress the error distribution charts, change the YES to NO in the dialogue.

Because there are no changes in the dialogue for COMPUTE or KLSTAT, you need not change your previous control or command files for these functions.

APPENDIX C

EVENT CODES

The following table contains the current list of TOPS-10 and TOPS-20 event codes along with their internal class. The dashes (---) indicate that the event code does not exist under the specified operating system.

Table C-1: TOPS-10 and TOPS-20 Event Codes

-10-20InternalCodeNameCodeClassSubsystem001SYSTEMRELOAD101ERRORMONITOR002MONITORBUGDATA102ERRORMONITOR005EXTRACTEDCRASHINFOERRORMONITOR006CHANNELERRORREPORTERRORMAINFRAME007DAEMONSTARTEDCONFIGSOFTWARE010OLD DISK ERRORERRORDISK011MASSBUSERR111ERRORDISK/TAPE012DX20ERRERRORDISK/TAPE	
ØØ1SYSTEMRELOAD1Ø1ERRORMONITORØØ2MONITORBUGDATA1Ø2ERRORMONITORØØ5EXTRACTEDCRASHINFOERRORMONITORØØ6CHANNELERRORREPORTERRORMAINFRAMEØØ7DAEMONSTARTEDCONFIGSOFTWAREØ1ØOLD DISK ERRORERRORDISKØ11MASSBUSERR111ERRORDISK/TAPE	
ØØ2MONITORBUGDATA1Ø2ERRORMONITORØØ5EXTRACTEDCRASHINFOERRORMONITORØØ6CHANNELERRORREPORTERRORMAINFRAMEØØ7DAEMONSTARTEDCONFIGSOFTWAREØ1ØOLD DISK ERRORERRORDISKØ11MASSBUSERR111ERRORDISK/TAPE	
ØØ5EXTRACTEDCRASHINFOERRORMONITORØØ6CHANNELERRORREPORTERRORMAINFRAMEØØ7DAEMONSTARTEDCONFIGSOFTWAREØ1ØOLD DISK ERRORERRORDISKØ11MASSBUSERR111ERRORDISK/TAPE	
ØØ6CHANNELERRORREPORTERRORMAINFRAMEØØ7DAEMONSTARTEDCONFIGSOFTWAREØ1ØOLD DISK ERRORERRORDISKØ11MASSBUSERR111ERRORDISK/TAPE	
ØØ7DAEMONSTARTEDCONFIGSOFTWAREØ1ØOLD DISK ERRORERRORDISKØ11MASSBUSERR111ERRORDISK/TAPE	
Ø1ØOLD DISK ERRORERRORDISKØ11MASSBUSERR111ERRORDISK/TAPE	
Ø11 MASSBUSERR 111 ERROR DISK/TAPE	
Ø14 SOFTWAREEVENT ERROR SOFTWARE	
STATISTICS 114 STATISTICS DISK/TAPE	
Ø15 CONFIGCHANGE 115 CONFIG (ALL)	
Ø16 SYSERRORLOG 116 ERROR SOFTWARE	
Ø17 SOFTWAREREQDATA ERROR SOFTWARE	
Ø21 TAPEERR ERROR TAPE	
Ø3Ø FEDEVICE-ERR 13Ø ERROR/CONFIG MAIN/UNIT/COM	м
Ø31 FERELOAD 131 CONFIG MAINFRAME	
Ø33 KSHALTSTATUS 133 ERROR MAINFRAME	
040 OLDDISKSTATS STATISTICS DISK	
Ø42 TAPESTATS STATISTICS TAPE	
Ø45 DISKSTATS STATISTICS DISK	
Ø5Ø DLHARDWAREERROR ERROR COMM	
Ø52 KLPARNXMINT ERROR MAINFRAME	
Ø54 KSNXMTRAP ERROR MAINFRAME	
Ø55 KLORKSPARTRAP ERROR MAINFRAME	
Ø56 NXMMEMORYSWEEP ERROR MAINFRAME	
Ø57 PARMEMORYSWEEP ERROR MAINFRAME	
Ø61 CPUPARTRAP 16Ø ERROR MAINFRAME	
Ø62 CPUPARINT 162 ERROR MAINFRAME	
Ø63 KLCPUSTATUS 163 ERROR CRASH	
Ø64 DEVICESTATUS ERROR CRASH	
MF2ØERR 164 ERROR MAINFRAME	
Ø66 OLDKLADDRESSFAIL ERROR MAINFRAME	
Ø67 KLADDRESSFAIL ERROR MAINFRAME	
Ø71 LP1ØØERR ERROR UNITRECORD	
Ø72 HARDCOPYERR ERROR UNITRECORD	
201 NETCONSTARTED 201 CONFIG NETWORK	

-10		-20	Internal	
Code	Name	Code	Class	Subsystem
202	NODEDOUNI INELOD	242	CONFIC	
	NODEDOWNLINELOAD	202	CONFIG	NETWORK
203	NODEDOWNLINEDUMP	2Ø3	CONFIG	NETWORK
210	NETHARDWAREERR	21Ø	ERROR	NETWORK
211	NETSOFTWAREERR	211	ERROR	NETWORK
22Ø	NETOPRLOGENTRY	22Ø	ERROR	NE TWOR K
221	NNETTOPOLOG YCHANGE	221	CONFIG	NETWORK
222	NETCHECKllreport	222	CONFIG	N E TW OR K
230	NETLINESTATS	23Ø	STATISTICS	NETWORK
231	NETNODESTATS	231	STATISTICS	NETWORK
232	OLDDN64STATS	232	STATISTICS	NE TWORK
233	DN 6XSTATS	233	STATISTICS	NETWORK
234	DN 6 XENAB LED I SAB LE	234	CONFIG	NETWORK
240	DECnet Entry	24Ø	ERROR	NETWORK
242	HSC5Ø END PACKET	242	ERROR	DISK/TAPE
243	HSC5Ø ERROR LOG	243	ERROR	DISK/TAPE
244	KLIPA EVENT	244	ERROR	CI
245	MSCP ERROR	245	ERROR	CI
250	DIAGNOSTIC EVENT	25Ø	DIAGNOSTIC	(ALL)

Table	C-1:	TOPS-1Ø	and	TOPS-2Ø	Event	Codes	(Cont.)	ļ
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APPENDIX D

DISK SUBSYSTEM ERROR BITS

The following charts list the categories into which the error bits fall in the SUMMARIZE report for Disk Subsystems.

For example, if the SUMMARIZE report states that your RPØ6 has six SK-SR (SEEK-SEARCH) errors, you may want to know what specific RPØ6 error bits are considered to be in this category. If you go to the SK-SR chart and look under device for RPØ4,5,6 (which means either RPØ4, RPØ5, or RPØ6), you will see that this chart shows that any one of the three error bits listed is considered as a SEEK-SEARCH error.

The headings have the following meanings:

ERROR NAME	The name listed in the KLlØ Maintenance Guide.
DEVICE	The device type.
REG	The register containing the error bit.
BIT	The position of the error bit.
COMMENTS	Any qualifiers if applicable

The following is a list of the charts that will follow:

TIMIN	=	TIMING
SK-SR	=	SEEK-SEARCH
READ	=	READ-WRITE
CH-CO	=	CHANNEL-CONTROLLER
BUS	=	BUS
SOFT	-	HARDWARE DETECTED SOFTWARE ERROR
MICRO	=	MICROPROCESSOR DETECTED ERROR
UNSAF	=	UNSAFE
WRTLK	=	WRITE LOCK
OFFLI	=	OFFLINE

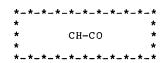
*-	*_*_*_*			
* *	TIMIN	* *		
*-	*-*-*-*-*-	*-*-*-*		
ERROR NAME	DEVICE	REG	BIT	Comments
OP INC	RPØ4,5,6	ERR 1	13	n - na
DRIVE TIMING ERF INDEX ERROR	RPØ4,5,6 RPØ4,5,6		12 11	
INDEX UNSAFE DRIVE TIMING ERF OP INC	RPØ7 RPØ7 RPØ7	ERR 3 ERR 1 ERR 1		
OP INC	RMØ3,5	ERR 1	13	
OP INC DRIVE TIMING ERF	RKØ7 RKØ7	RKER RKER	13 12	
EØ E 3	RLØ2 RLØ2	RLCS RLCS		See note after last chart See note after last chart

*_*_*_*_*_*_*_*_*_*_* * * SK-SR * * * * *

ERROR NAME	DEVICE	REG	BIT	Comments
SEEK INC	RPØ4,5,6	ERR 3	14	
OFF CYL	RPØ4,5,6	ERR 3	15	
HEADER COMP ERR	RPØ4,5,6	ERR 1	Ø7	
SEEK INC	RPØ7	ERR 3	14	
LOSS CYL ERROR	RPØ7	ERR 3	Ø9	
			09 07	
HEADER COMP ERR	RPØ7	ERR 1	07	
HEADER COMP ERR	RMØ3,5	ERR 1	Ø7	
SEEK INC	RMØ3,5	ERR 2	14	
SEEK INCOMPLETE	RKØ7	RKER	Øl	
DRIVE OFF TRACK	RKØ7	RKDS	Ø5	
HEADER VERTICALRC	RKØ7	RKER	Ø8	
SEEK TIME OUT	RLØ2	RLMP	12	
E1	RLØ2	RLCS		See note after last chart
** *				bee mote after fubt onart

*_*_*	-*-*-*-*-	*_*_*
*		*
*	READ	*
*		*
***	-*-*-*-*-	*_*_*

ERROR NAME	DEVICE	REG	віт	Comments
DATA CHECK	RPØ4,5,6	ERR 1	15	
HEADER CRC ERR	RPØ4,5,6	ERR 1	Ø8	
FORMAT ERR	RPØ4,5,6	ERR 1	Ø4	
BAD SECTOR ERR	RPØ7	ERR 3	15	
DATA CHECK	RPØ7	ERR 1	15	
HEADER CRC ERR	RPØ7	ERR 1	Ø8	
FORMAT ERR	RPØ7	ERR 1	Ø4	
SYNC BYTE ERROR	RPØ7	ERR 3	Ø2	
BAD SECTOR ERR	RMØ3,5	ERR 2	15	
DATA CHECK	RMØ3,5	ERR 1	15	
HEADER CRC ERR	RMØ3,5	ERR 1	Ø8	
FORMAT ERR	RMØ3,5	ERR 1	Ø4	
BAD SECTOR ERR	RKØ7	RKER	Ø7	
DATA CHECK	RKØ7	RKER	15	
ECC HARD ERR	RKØ7	RKER	Ø6	
FORMAT ERR	RKØ7	RKER	Ø4	
E2	RLØ2	RLCS		See note after last chart



ERROR NAME	DEVICE	REG	BIT	Comments
CHAN ERR	RH1Ø	CONI	2Ø	and no drive errors
OVER RUN	RH1Ø	CONI	22	
CHAN ERR	RH2Ø	CONI	22	
OVER RUN	RH2Ø	CONI	26	and no drive errors
IS TIMEOUT	RH78Ø	MBA SR	Ø1	and no drive errors
RD SUB	RH78Ø	MBA SR	Ø2	
INV MAP	RH78Ø	MBA SR	Ø4	
MAP PE	RH78Ø	MBA SR	Ø5	
DATA LATE	RH78Ø	MBA SR	11	
NOM EX MEM	RH75Ø	MBA SR	Ø1	and no drive errors
SPE	RH75Ø	MBA SR	14	
INV MAP	RH75Ø	MBA SR	Ø4	
MAP PE	RH75Ø	MBA SR	Ø5	
DATA LATE	RH75Ø	MBA SR	11	
NON EX MEM	RKØ7	RKCS2	11	and Not Data Check
Data late	RKØ7	RKCS2	15	
Writecheck	RKØ7	RKCS2	14	
E4	RLØ2	RLCS		See note after last chart

DISK SUBSYSTEM ERROR BITS

*_*_*_*_*_*_*_*_*_*_* * * BUS * * * *

ERROR NAME	DEVICE	REG	BIT	Comments
RAE	RH1Ø	CONI	29	
MDPE	RH1Ø	CONI	18	
PARITY ERR	RH1Ø	ER 1	Ø3	
RAE	RH2Ø	CONI	24	and no Class B device errors
Mdpe	RH2Ø	CONI	18	
Parity Err	RH2Ø	ERR 1	Ø3	
MCPE	RH78Ø	MBA SR	17	
NON EX DRIVE	RH78Ø	MBA SR	18	
MDPE	RH78Ø	MBA SR	Ø6	
PARITY ERR	RH78Ø	ERR 1	Ø3	
MCPE	RH75Ø	MBA SR	17	
NON EX DRIVE	RH75Ø	MBA SR	18	
MDPE	RH75Ø	MBA SR	Ø6	
PARITY ERR	RH75Ø	ERR 1	Ø3	
PARITY ERR	RÞØ7	ERR 1	Ø3	
DATA PARITY ERROR	RÞØ7	ERR 3	Ø3	
NON EX DRIVE DR TO CNTRL PE CNTRL TO DR PE CONTROLLER TIMEOUT MULTIPLE DRIVE SEL UNIT FIELD ERR		RKCS2 RKCS1 RKER RKCS1 RKCS2 RKCS2	12 13 Ø3 11 Ø9 Ø8	
DRIVE SEL ERR	RLØ2	RLMP	Ø8	

*_*_*_*_*_*_*_*_*_*_* * * SOFT * * *

ERROR NAME	DEVICE	REG	ВІТ	Comments
INVALID ADDR ERR ADDR OVERFLOW ERR REG MOD RFSD ILL REG ILL FUNCTION		ERR 1 ERR 1 ERR 1	Ø2	
ADDR OVERFLOW ERR REG MOD RFSD ILL REG	RPØ7 RPØ7 RPØ7 RPØ7 RPØ7 RPØ7	ERR 1 ERR 1 ERR 1 ERR 1 ERR 1 ERR 2	10 09 02 01 00 15	
INVALID ADDR ERR PROGRAM ERROR ADR OVERFLOW ERR DRIVE TYPE ERR NONEXECUTIBLE FNC ILL FUNCTION	RKØ7 RKØ7 RKØ7 RKØ7	RKER RKCS2 RKER RKER RKER RKER	1Ø 1Ø Ø9	

*_*_*_*_*_*_*_*_*_*_**_* * MICRO * * *

ERROR NAME	DEVICE	REG	BIT	Comments
CROM PARITY ERR	RPØ7	ERR 2	14	
MP UNSAFE	RPØ7	ERR 2	13	
DEFECT SKIP ERR	RPØ7	ERR 3	13	
CONTROL LGIC FAIL	RPØ7	ERR 3	11	
LOSS OF BIT CLOCK	RPØ7	ERR 3	10	
MP HANDSHAKE	RPØ7	ERR 3	Ø8	
SERDES DATA FAIL	RPØ7	ERR 3	Ø4	
SYNC CLOCK FAIL	RPØ7	ERR 3	Øl	
RUNTIME OUT	RPØ7	ERR 3	ØØ	
FAULT CODE	RP07	ERR 2	ØØ-Ø7	Any nonzero value

DISK SUBSYSTEM ERROR BITS

*_*_*	_*_*_*_*_*	-*-*
*		*
*	UNSAF	*
*		*
***	_*_*_*_*_*	-*-*

ERROR NAME	DEVICE	REG	ΒΙΤ	Comments
AC LOW	RPØ4,5,6	ERR 3	Ø6	
DC LOW	RPØ4,5,6	ERR 3	Ø5	
WR OS	RPØ5,6	ERR 3	Øl	
DC UN	RPØ5,6	ERR 3	ØØ	
NO H SEL	RPØ4,5,6	ERR 2	10	
MULTI H SEL	RPØ4,5,6	ERR 2	Ø9	
TRAN UNSF	RPØ4,5,6	ERR 2	Ø6	
TRAN DET F	RPØ4,5,6	ERR 2	Ø5	
C_SW_UNSF	RPØ4,5,6	ERR 2	Ø3	
W SEL UNSF	RPØ4,5,6	ERR 2	Ø2	
C SK UNSF	RPØ4,5,6	ERR 2	Ø1	
ACUN	RPØ4	ERR 2	15	
PLO UNS	RPØ4,5,6	ERR 2	13	
30VU	RPØ4	ERR 2	12	
WRITE UNSF	RPØ4,5,6	ERR 2	Ø8	
WR C UNSF	RPØ4,5,6	ERR 2	ØØ	
UNSAFE	RPØ7	ERR 1	14	REG 2<11-13>RD/WRT1-3,REG3<5>DC UNS
R/W 3 UNSAFE	RPØ7	ERR 2	12	
IV W 5 ONDALE	NI D7	DIGIC Z	12	
R/W 2 UNSAFE	RPØ7	ERR 2	11	
R/W 1 UNSAFE	RPØ7	ERR 2	10	
WRITE OVERRUN	RPØ7	ERR 2	Ø9	
WRITE READY UNSAF		ERR 2	Ø8	
WRITE CURENT FAIL		ERR 3	12	
DC UNSAFE	RPØ7	ERR 3	Ø5	
UNSAFE	RMØ3,5	ERR 1	14	
DEVICE CHK	RMØ3,5	ERR 2	Ø7	
UNSAFE	RKØ6,7	RKER	14	
SPEED LOSS	RKØ6 , 7	RKDS	Ø4	
ACLO	RKØ6,7	RKDS	øз	
WRITE DATA ERR	RLØ1,2	RLMP	15	
CURRENT HEAD ERR	RLØ1,2	RLMP	14	
SPEN ERR	RLØ1,2	RLMP	11	and M. J. Madda. To also d
WRITE GATE ERR	RLØ1,2	RLMP	1Ø	and Not Write Locked

DISK SUBSYSTEM ERROR BITS

.	*.	*_*_*
*		*
*	WRTLK	*
*		*
*_*_*_	*_*_*_*_	*_*_*

ERROR NAME	DE	EVICE RI	EG E	BIT	Comments		
WRITE LOCK	ERR RF	PØ4,5,6 EI	RR 1 1	11			
WRITE LOCK	ERR RF	207 EI	RR 1]	11			
WRITE LOCK	ERR RM	103,5 EI	RR 1]	11			
WRITE LOCK	ERR RK	KØ7 RI	KER]	11			
WRITE LOCK	RL	.ø2 RI	LMP]	13 and	d Write	Gate	Error

*_*_*_* * * * * * * * OFFLI * * *

ERROR NAME	DEVICE	REG	BIT	Comments
MEDIUM ON LINE	RPØ4,5,6	DS	12	OFFLINE when not true
MEDIUM ON LINE	RPØ7	DS	12	OFFLINE when not true
MEDIUM ON LINE	RMØ3,5	DS	12	OFFLINE when not true

!***** RLØ2 NOTE **** 1 . ! NOTE THAT THESE 3 BITS (10,11,& 12) OF THE CS REG ARE GROUPED ! TO DETERMINE THE ERROR AS FOLLOWS (x means we don't care the state of the bit) 12 10 RESULT 11 1 CRC OPI DLT1 1 = OPIЕØ ! Ø Ø 1 = 001
 1 = HEADER CHECK
 Ø = DATA CRC IF READ OPERATION WRITE CHECK IS WRITE OPERATION
 1 = HEADER NOT FOUND
 Ø = DATA LATE 1 х 1 Ε1 1 Ε2 х 1 1 1 Ε3 1 х ! 1 х Ε4 1

1*****

APPENDIX E

NETWORK EVENT PARAMETERS

Network Management Layer Event Parameters - Class Ø

Туре	Keywords
Ø	SERVICE $\emptyset = LOAD 1 = DUMP$
1	STATUS Return code Ø = REQUESTED >Ø = SUCCESSFUL <Ø = FAILED Error detail (if error) Error message (optional)
2	OPERATION $\emptyset = INITIATED$ 1 = TERMINATED
3	REASON Ø = Receive timeout 1 = Receive error 2 = Line state change by higher level 3 = Unrecognized request 4 = Line open error

Session Control Layer Event Parameters - Class 2

Туре	Keywords
Ø	REASON Ø = Operator command
1	l = Normal operation OLD STATE
	\emptyset = ON 2 = SHUT 1 = OFF 3 = RESTRICTED
2	NEW STATE \emptyset = ON 2 = SHUT
2	1 = OFF $3 = RESTRICTED$
3 4 5	SOURCE NODE Source process
	DESTINATION PROCESS
6	USER
7	PASSWORD (Ø means password set; n parameter means not set)
8	ACCOUNT

NETWORK EVENT PARAMETERS

Network Services Layer	Event Parameters - Class 3
Туре	Keywords
Ø	MESSAGE Message flags Destination link address Source link address
1.	Data CURRENT FLOW CONTROL Ø = No flow control l = Segment flow control 2 = Message flow control
Routing Layer Event Pa	arameters - Class 4
Туре	Keywords
Ø	PACKET HEADER Message flags Destination node address (not for control packet) Source node address Forwarding data
1	(not for control packet) PACKET BEGINNING
2. 3	HIGHEST ADDRESS NODE
4	EXPECTED NODE
5	<pre>REASON Ø = Line synchronization lost 1 = Data errors 2 = Unexpected packet type 3 = Routing update checksum error 4 = Adjacent node address change 5 = Verification receive timeout 6 = Version skew 7 = Adjacent node address out of range 8 = Adjacent node block size too small 9 = Invalid verification seed value 10 = Adjacent node listener received timeout 11 = Adjacent node listener received invalid data</pre>
6 7	RECEIVED VERSION STATUS Ø = REACHABLE 1 = UNREACHABLE

Data	Link	Layer	Event	Parameters - Class 5
,	Туре			Keywords
	Ø			OLD STATE \emptyset = HALTED 3 = RUNNING 1 = ISTRT 4 = MAINTENANCE
	1			2 = ASTRT NEW STATE $\emptyset = HALTED 3 = RUNNING$ $1 = ISTRT 4 = MAINTENANCE$
	2 3 4 5			2 = ASTRT HEADER SELECTED TRIBUTARY PREVIOUS TRIBUTARY TRIBUTARY STATUS
	J			Ø = Streaming 1 = Continued send after timeout 2 = Continued send after deselect 3 = End streaming
	6 7 8 9			RECEIVED TRIBUTARY BLOCK LENGTH BUFFER LENGTH
1	ø			DTE REASON
1	.1 .2 .3			(Reserved) (Reserved) PARAMETER TYPE
	.4 .5			CAUSE DIAGNOSTIC
Physi	cal	Line L	ayer E	vent Parameters - Class 6
	Туре			Keywords
	Ø 1			DEVICE REGISTER New State

 $\begin{array}{l} \text{NEW STATE} \\ \emptyset = \text{OFF} \\ 1 = \text{ON} \end{array}$

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APPENDIX F

GLOSSARY

The following is a list of terms explained within the context of this document.

Term	Explanation
Body section	The data portion of an entry in the system event file.
BUGCHK	A recoverable error detected by the TOPS-20 operating system.
BUGHLT	A non-recoverable error detected by the TOPS-20 operating system.
BUGINF	A message informing you that a certain event relating to the TOPS-20 operating system has occurred.
СТҮ	The system operator's terminal.
Dump format	One of the three output forms of the RETRIEVE procedure.
Entry type	The type of entry within a system event file, for example, a MASSBUS Device Error, or a Crash Restart Error.
ERROR.SYS	The name of the system event file in both the TOPS-10 and TOPS-20 operating systems.
Event code	The octal code designated to a particular event in the system event file.
FRU	An acronym for Field Replaceable Unit. This is a piece of hardware that the Field Service engineer can replace on the spot.
Full format	A complete and detailed listing of an event, in ASCII as translated with RETRIEVE.
Hard error	A non-recoverable error.
Header section	The top portion of an entry in the system event file, after SPEAR formats it.

GLOSSARY

Term	Explanation
MTTR	An acronym for Mean Time To Repair. The average time it takes a Field Service engineer to isolate and repair a system malfunction.
NXM error	An attempt to address a nonexistent memory location.
Parity error	Indicates that one or more bits have been picked up or dropped to cause a nonparity condition.
RETRIE.RPT	A file containing entries converted from binary to ASCII.
RETRIE.SYS	A file in binary format containing entries extracted from the system event file.
Retry count	The number of times an operation is tried, in addition to the first time.
Sequence number	The number given to an entry in the system event file.
Short format	A brief version of an entry in the system event file, after SPEAR has translated it.
Snapshot	The information gathered by the operating system immediately after recovering from a crash.
Soft error	A recoverable error.
Stopcode	A message containing a 3-letter code printed at the CTY indicating that a serious error has occurred in the operating system's data base.
System event file	The file where the operating system records hardware and software events.
Sweep	After certain events occur, the operating system checks core looking for more of the same.

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