

Community Portal and Mobile Apps by WooYoo

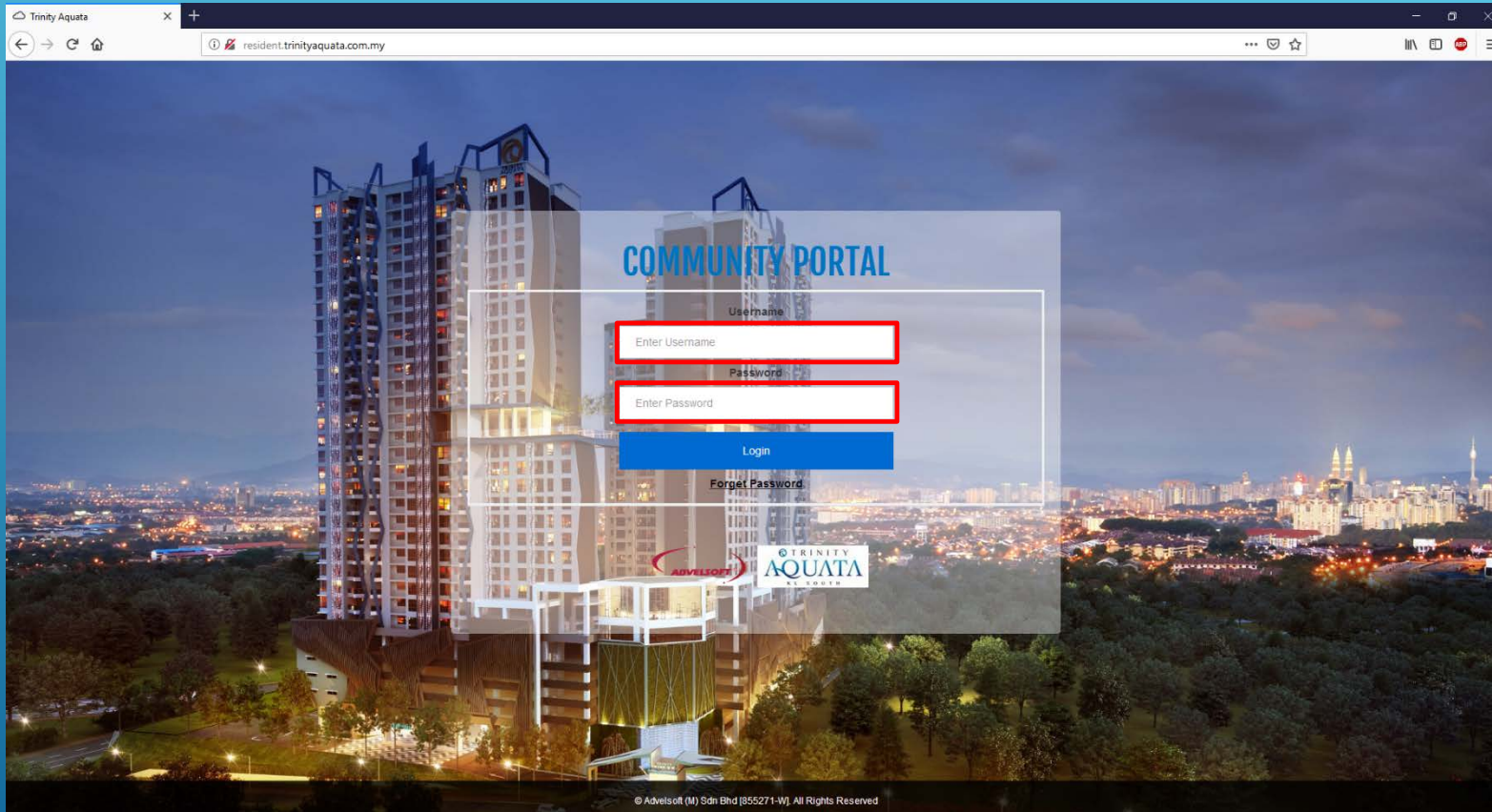
User Guide



 www.wooyoo.life
 hello@wooyoo.life


Make JomPAY Payments using the C-Portal


1. Login to your c-portal using PC/Laptop
<http://resident.trinityaquata.com.my>



Fill in your unit number & password, which has been provided by Management Office via Email

2. Once logged in, select 'Account Summary' > 'E-Payment (JomPAY)'

TRINITY AQUATA Register for Apps 


testowner

Dashboard

Account Summary ▾

 E-Payment (JomPAY)

 E-Statement

 Payment History

 Feedbacks/Requests >

 Facility Booking >

 Sponsor

 Logout

Account Summary

[View Details](#)

0

Facilities Booking

[View Details](#)

3

Feedbacks/Reques

[View Details](#)

0

Newsfeed

[View Details](#)

What's New Account Summary Facilities Booking Feedbacks/Requests Newsfeed Promotion

Security

🕒 08-11-2018 04:33 PM

Subject: test

Unit No.: A-01-05

Status: open

Priority: Medium

[View Details](#)

Cleaning

🕒 08-11-2018 04:32 PM

Subject: cleaning

Unit No.: A-01-05

Forms

- Application For Access Card
- Application For Car Sticker
- Common Area Feedback Form
- Function Reservation Form
- Notice Board Request Form
- Owner Register Form
- Permission Of Renovation
- Renovation Application Form
- Renovation Refundable Deposit Form

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3. Select the outstanding bills you wish to pay.

E-Payment (JomPAY)

* Select Doc No for payment

| Doc No | Transaction Date | Description | Due Date | Outstanding Amount | 1 Day Float | Ref1 | <input type="checkbox"/> Select/Unselect All | <input type="checkbox"/> Reset All |
|--------------|------------------|--|------------|--------------------|-------------|------|--|------------------------------------|
| IN0000001-01 | 2018-11-07 | Service Charges (7 Nov 18 - 6 Mar 19) | 2018-11-20 | 1383.04 | | | <input type="checkbox"/> | <input type="checkbox"/> |
| IN0000001-02 | 2018-11-07 | Sinking Fund (7 Nov 18 - 6 Mar 19) | 2018-11-20 | 136.32 | | | <input type="checkbox"/> | <input type="checkbox"/> |
| IN0000001-03 | 2018-11-07 | Service Charges-Private Lawn (7 Nov 18 - 6 Mar 19) | 2018-11-20 | 241.36 | | | <input type="checkbox"/> | <input type="checkbox"/> |
| IN0000001-04 | 2018-11-07 | Sinking Fund-Private Lawn (7 Nov 18 - 6 Mar 19) | 2018-11-20 | 24.12 | | | <input type="checkbox"/> | <input type="checkbox"/> |
| IN0000001-05 | 2018-11-07 | Assessment (7 Nov 18 - 31 Dec 18) | 2018-11-20 | 4.48 | | | <input type="checkbox"/> | <input type="checkbox"/> |
| IN0000001-06 | 2018-11-07 | Deposit - Electricity | 2018-11-20 | 510.00 | | | <input type="checkbox"/> | <input type="checkbox"/> |
| IN0000001-07 | 2018-11-07 | Deposit - Water | 2018-11-20 | 90.00 | | | <input type="checkbox"/> | <input type="checkbox"/> |
| IN0000001-08 | 2018-11-07 | Fire Insurance (7 Nov 18 - 6 Nov 19) | 2018-11-20 | 179.96 | | | <input type="checkbox"/> | <input type="checkbox"/> |
| IN0000001-09 | 2018-11-07 | Quit Rent (7 Nov 18 - 31 Dec 18) | 2018-11-20 | 1.86 | | | <input type="checkbox"/> | <input type="checkbox"/> |

4. Click on 'Submit' at the bottom of the window to confirm payment amount.

| | | | | | | | | |
|--------------|------------|--------------------------------------|------------|--------|--|--|--------------------------|--------------------------|
| IN0000001-07 | 2018-11-07 | Deposit - Water | 2018-11-20 | 90.00 | | | <input type="checkbox"/> | <input type="checkbox"/> |
| IN0000001-08 | 2018-11-07 | Fire Insurance (7 Nov 18 - 6 Nov 19) | 2018-11-20 | 179.96 | | | <input type="checkbox"/> | <input type="checkbox"/> |
| IN0000001-09 | 2018-11-07 | Quit Rent (7 Nov 18 - 31 Dec 18) | 2018-11-20 | 1.86 | | | <input type="checkbox"/> | <input type="checkbox"/> |

Total Gross Amount: 2551.14 Total Selected Amount: 0.00
Total Unapplied Amount: 0.00
Net Outstanding: 2551.14

5. Check box to agree with the terms and conditions from the bank, and then click 'Submit'.

Terms And Conditions

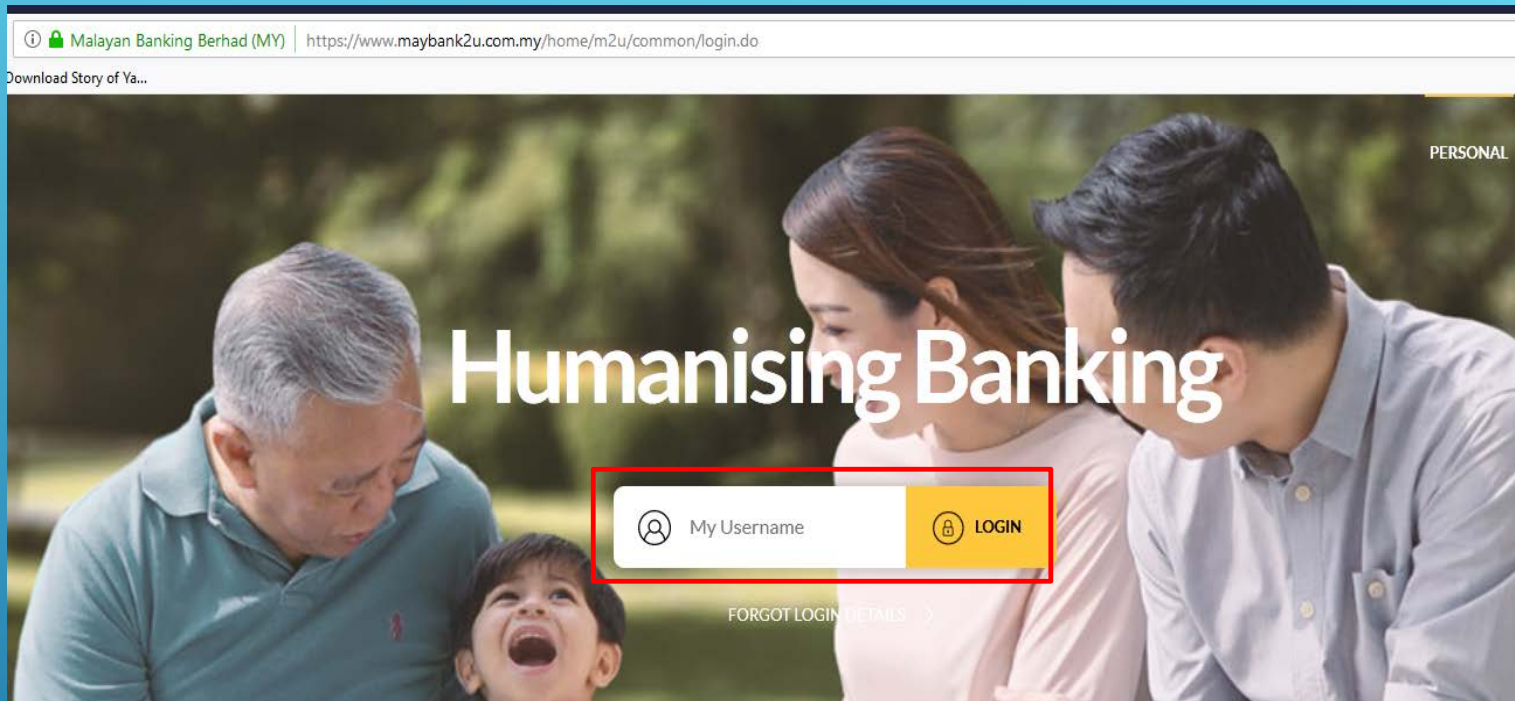
Agree to the Terms and Conditions.

6. Click on 'Submit' at the bottom to access to your preferred bank

JomPAY Reference

| | | |
|-------------|--------------------------------|--|
| Biller Code | 1225 <i>SAMPLE</i> | (PLEASE STATE THIS BILLER CODE WHEN PAYMENT MAKE!) |
| Ref1 | 0053000919198708 <i>SAMPLE</i> | <input type="button" value="Click To Copy Ref-1"/> |
| Amount (RM) | 2925 | |

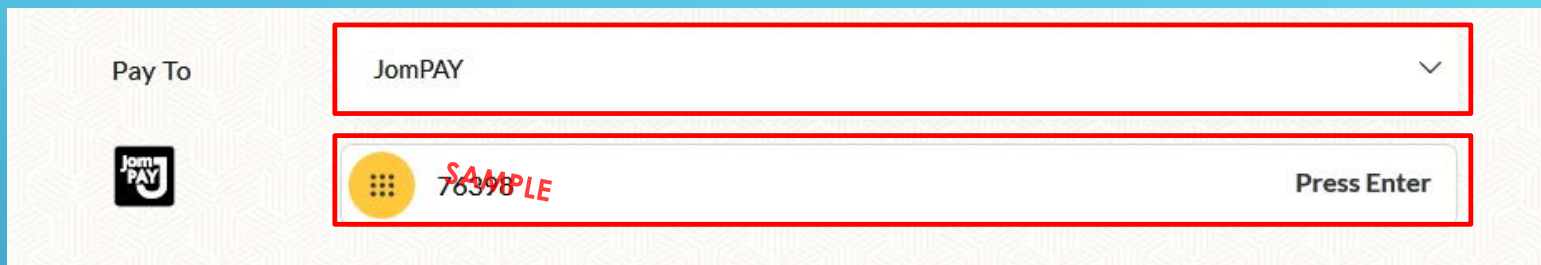
7. On your bank's website, logon with your internet banking details (Maybank is used here as an example).



8. Once logged on to your banking account, look for 'Pay & Transfer' (may differ between banks).

PAY & TRANSFER

9. For 'Pay To', please select JomPAY, then fill in the Biller Code as generated in Step 6.

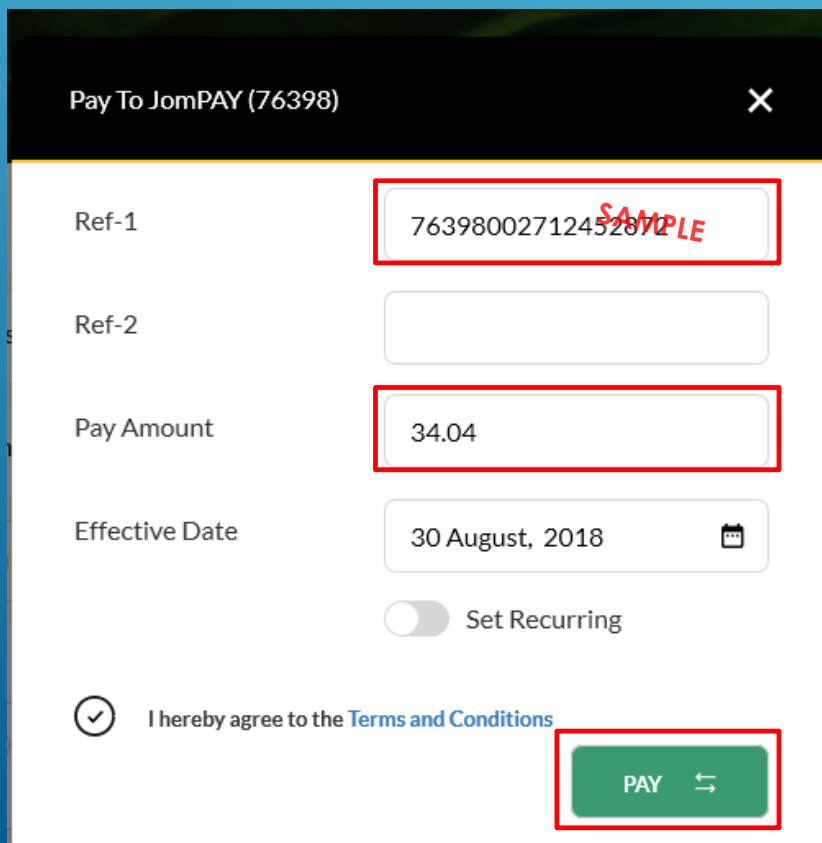


Pay To JomPAY

JomPAY

76398 **SAMPLE** Press Enter

10. Fill in the Ref-1 number and payable amount as generated in Step 6 as well. Then press 'Pay' to proceed with payment.



Pay To JomPAY (76398) X

Ref-1 76398002712452872 **SAMPLE**

Ref-2

Pay Amount 34.04

Effective Date 30 August, 2018

Set Recurring

I hereby agree to the [Terms and Conditions](#)

PAY ↩

Important Notes: (Optional)

Fill in your unit no. and mobile no. in Ref-2 column.

11. Double check the 'Pay To' field, ensure that the correct *condo name* is displayed. Then key in the SMS TAC and complete the transaction by pressing 'Confirm'.

| | | |
|----------------|-------------------------|----------------------|
| Pay To | GEN... SAMPLE | RM 34.04 |
| Biller Code | | 76398 |
| Effective date | | Today 30 August 2018 |
| Ref-1 | | 76398002712452872 |
| Total Amount | | RM 34.04 |

I confirm my transaction with

SMS TAC

CONFIRM

12. Congratulations, you have completed your internet payment using JomPAY!

Important Notes:

Official Receipt will generate automatically in "Payment History" page after T+1 days following bank's GIRO window.

Get E-Statement using the C-Portal

1. Once logged in, select 'Account Summary' > 'E-Statement'

The screenshot displays the Trinity Aquata C-Portal interface. At the top left, the user is logged in as 'testowner'. The dashboard features four main action cards: 'Account Summary' (orange), 'Facilities Booking' (blue, with 0 items), 'Feedbacks/Requests' (green, with 3 items), and 'Newsfeed' (red, with 0 items). A left-hand navigation menu is visible, with 'Account Summary' and 'E-Statement' highlighted with red boxes. The 'E-Statement' option is selected, leading to a 'What's New' section. This section contains two notifications: a 'Security' notification dated 08-11-2018 04:33 PM with subject 'test' and status 'open', and a 'Cleaning' notification dated 08-11-2018 04:32 PM with subject 'cleaning'. A right-hand sidebar titled 'Forms' lists various application forms such as 'Application For Access Card', 'Application For Car Sticker', and 'Renovation Refundable Deposit Form'.

Get E-Statement using the C-Portal

Statement

Type

As at (yyyy/mm/dd)

GENERATE STATEMENT

2. Click on 'Generate Statement'

1 / 2

Advelsoft Property Management System (Demo Version)

BRN: 855271-W GST No. 234114441
26-G, Jalan Dinar F U3/F,
Taman Subang Perdana, Seksyen U3,
40150 Shah Alam, Selangor D.E.
Tel: 03-78472178 Fax: 03-7847 4692
Email: general@advelsoft.com.my

STATEMENT OF ACCOUNT AS AT 10/11/2018
Unit No: [REDACTED]
Page No. 1
Customer Type : Owner

| Bill No. | Date | Due Date | Description | Amt. Billed | Paid No. | Date Paid | Amt Paid | Balance |
|--------------|----------|----------|----------------------------------|-------------|-----------|-----------|----------|---------|
| IN000125-02 | 01/01/18 | 15/02/18 | Service Charges - February 2018 | 450.00 | OR0000103 | 01/10/18 | 204.63 | 145.37 |
| | | | | | OR0000104 | 06/10/18 | 100.00 | 0.00 |
| IN000125-03 | 01/01/18 | 15/03/18 | Service Charges - March 2018 | 450.00 | | | | 450.00 |
| IN000125-06 | 01/01/18 | 15/03/18 | Sinking Fund - March 2018 | 45.00 | | | | 45.00 |
| IT0000099 | 31/01/18 | 31/01/18 | Interest Charges | 48.37 | | | | 48.37 |
| DN0000013-01 | 28/02/18 | 28/02/18 | Lobby Card | 150.00 | | | | 150.00 |
| IN000160-01 | 28/02/18 | 28/02/18 | Access Card | 150.00 | | | | 150.00 |
| IN000144-01 | 01/04/18 | 15/04/18 | Service Charges - April 2018 | 450.00 | OR0000104 | 06/10/18 | 310.00 | 140.00 |
| IN000144-02 | 01/04/18 | 15/05/18 | Service Charges - May 2018 | 450.00 | | | | 450.00 |
| IN000144-03 | 01/04/18 | 15/06/18 | Service Charges - June 2018 | 450.00 | | | | 450.00 |
| IN000144-04 | 01/04/18 | 15/04/18 | Sinking Fund - April 2018 | 45.00 | | | | 45.00 |
| IN000144-05 | 01/04/18 | 15/05/18 | Sinking Fund - May 2018 | 45.00 | | | | 45.00 |
| IN000144-06 | 01/04/18 | 15/06/18 | Sinking Fund - June 2018 | 45.00 | | | | 45.00 |
| IN000165-01 | 01/07/18 | 15/07/18 | Service Charges - July 2018 | 450.00 | | | | 450.00 |
| IN000165-02 | 01/07/18 | 15/07/18 | Sinking Fund - July 2018 | 45.00 | | | | 45.00 |
| IN000165-03 | 01/07/18 | 15/08/18 | Service Charges - August 2018 | 450.00 | | | | 450.00 |
| IN000165-04 | 01/07/18 | 15/08/18 | Sinking Fund - August 2018 | 45.00 | | | | 45.00 |
| IN000165-05 | 01/07/18 | 15/09/18 | Service Charges - September 2018 | 450.00 | OR0000108 | 07/11/18 | 450.00 | 0.00 |
| IN000165-06 | 01/07/18 | 15/09/18 | Sinking Fund - September 2018 | 45.00 | OR0000108 | 07/11/18 | 45.00 | 0.00 |

continue to next page...

3. Your statement will generated as a PDF.

Get E-Receipt using the C-Portal

1. Once logged in, select 'Account Summary' > 'Payment History'

The screenshot displays the Trinity Aquata C-Portal interface. At the top left, the user is identified as 'testowner'. The dashboard features four main action cards: 'Account Summary' (orange), 'Facilities Booking' (blue, with 0 items), 'Feedbacks/Requests' (green, with 3 items), and 'Newsfeed' (red, with 0 items). A left-hand navigation menu is visible, with 'Account Summary' and 'Payment History' highlighted with red boxes. The 'Payment History' section is expanded, showing two entries: 'Security' (dated 08-11-2018 04:33 PM) and 'Cleaning' (dated 08-11-2018 04:32 PM). Both entries include details such as 'Subject', 'Unit No.', and 'Status', along with a 'View Details' link. A right-hand sidebar titled 'Forms' lists various application forms like 'Application For Access Card', 'Application For Car Sticker', and 'Renovation Refundable Deposit Form'.

2. This page will show all previous payment made, click on 'Print Receipt' to view.

Payment History

| Receipt No | Description (Ref1) | Amount Paid | Date of Payment | Receipt |
|------------|--------------------|-------------|-----------------|-------------------------------|
| OR0000108 | Ref1 #CASH | 990.00 | 07-11-2018 | PRINT RECEIPT |
| OR0000104 | Ref1 #CASH | 500.00 | 06-10-2018 | PRINT RECEIPT |
| OR0000103 | Ref1 #CASH | 1000.00 | 01-10-2018 | PRINT RECEIPT |
| OR0000099 | Ref1 #BG112233 | 44.17 | 24-09-2018 | PRINT RECEIPT |
| OR0000093 | Ref1 #MBB111222 | 1000.00 | 27-07-2018 | PRINT RECEIPT |
| OR0000090 | Ref1 #CASH | 2000.00 | 31-05-2018 | PRINT RECEIPT |
| OR0000060 | Ref1 #CASH | 1000.00 | 28-02-2018 | PRINT RECEIPT |
| OR0000056 | Ref1 #MBB2221111 | 5350.00 | 05-02-2018 | PRINT RECEIPT |
| OR0000055 | Ref1 #CASH | 1990.00 | 05-02-2018 | PRINT RECEIPT |
| OR0000047 | Ref1 #CASH | 1359.68 | 08-12-2017 | PRINT RECEIPT |

1 2 >

3. Official Receipt will be printed in PDF.

1 / 1

Advelsoft (M) Sdn Bhd
 Advelsoft Property Management System (Demo Version)
 26-G, Jalan Dinar F U3/F, Taman Subang Perdana, Seksyen U3,
 40150 Shah Alam, Selangor D.E. Tel: 03-78472178 Fax: 03-7847 4692
 Email: general@advelsoft.com.my

Received From: [REDACTED]

Block A, Jalan Dinar
 Taman Subang Perdana,
 Selangor D.E.


Being payment for:

| | Outstanding | Amount Paid | Balance (RM) |
|---|-------------|-------------|--------------|
| IN0000165-05 Service Charges - September 2018 | 450.00 | 450.00 | 0.00 |
| IN0000165-06 Sinking Fund - September 2018 | 45.00 | 45.00 | 0.00 |
| IN0000185-01 Service Charges - October 2018 | 450.00 | 450.00 | 0.00 |
| IN0000185-02 Sinking Fund - October 2018 | 45.00 | 45.00 | 0.00 |

The Sum of Ringgit Malaysia : Nine Hundred Ninety only.

| Cash/Cheque No. | Amount RM |
|-----------------|-----------|
| CASH | 990.00 |

This receipt is only valid upon clearance of cheque(s)
 Please check this Official Receipt before leaving the Payment Counter



OFFICIAL RECEIPT

| | |
|--------------|------------|
| Receipt No. | OR0000108 |
| Receipt Date | 7/11/2018 |
| Unit No. | [REDACTED] |

Without Prejudice

Make Facility Bookings using the C-Portal

1. On your dashboard, select 'Facility Booking' > 'New Facility Booking'.

The screenshot shows a user dashboard for Tan Ah Ming (New Owner). The dashboard includes a sidebar with navigation options: Dashboard, Account Summary, Feedbacks/Requests, Facility Booking (highlighted with a red box), New Facility Booking (highlighted with a red box), On Going Facilities Booking, Sponsor, and Logout. The main content area features four summary cards: Account Summary (RM 4143.74), Facilities Booking (1), Feedbacks/Requests (13), and Newsfeed (0). Below these cards, there is a 'What's New' section with tabs for Account Summary, Facilities Booking, Feedbacks/Requests, Newsfeed, and Promotion. The 'Facilities Booking' tab is active, showing a notification for 'Security' with details: 07-11-2018 03:58 PM, Subject: Security Guard, Unit No.: A-01-4, Status: InProgress, Priority: High, and a 'View Details' link. A right sidebar contains 'Forms' (Car Sticker Application Form, Moving In / Out) and 'Archive Files'.

2. The available facilities will be displayed, press on the desired selection.

The screenshot shows the 'Facilities Booking' page. The sidebar is updated to show 'Facility Booking' > 'New Facility Booking' selected. The main content area displays a list of available facilities: Multipurpose Hall, BBQ, and Vivarium Suite. These options are highlighted with a red rectangular box.

3. Once a facility is selected, the date, time slot can be adjusted by the user. The availability of the selected facility will be displayed on the bottom-right of the window.

Tan Ah Ming (New Owner)

- Dashboard
- Account Summary >
- Feedbacks/Requests >
- Facility Booking >
- Sponsor
- Logout

Basketball Court

Facility

Date: 2018-11-08

Time From: Select Value Time To: Select Value

Facility Rules & Regulation

I agree to the Terms and Conditions

Submit

Schedule Facilities Booking

| Time | Availability |
|---------------------|--------------|
| 07:00 AM - 08:00 AM | Available |
| 08:00 AM - 09:00 AM | Available |
| 09:00 AM - 10:00 AM | Available |
| 10:00 AM - 11:00 AM | Available |
| 11:00 AM - 12:00 PM | Available |
| 12:00 PM - 01:00 PM | Available |
| 01:00 PM - 02:00 PM | Available |
| 02:00 PM - 03:00 PM | Available |
| 03:00 PM - 04:00 PM | Available |
| 04:00 PM - 05:00 PM | Available |
| 05:00 PM - 06:00 PM | Available |
| 06:00 PM - 07:00 PM | Available |
| 07:00 PM - 08:00 PM | Available |
| 08:00 PM - 09:00 PM | Available |
| 09:00 PM - 10:00 PM | Available |

Calendar: NOVEMBER 2018

| MON | TUE | WED | THU | FRI | SAT | SUN |
|-----|-----|-----|-----|-----|-----|-----|
| 29 | 30 | 31 | 1 | 2 | 3 | 4 |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | 1 | 2 |

4. When the details are confirmed, agree to the terms and conditions and press 'Submit' to finish booking the facility, Management Office will be notify after booking.

Manage Facility Bookings using the C-Portal

1. On your dashboard, select 'Facility Booking' > 'On Going Facilities Booking'.

The screenshot shows the C-Portal dashboard. On the left is a dark sidebar with a user profile for 'Tan Ah Ming (New Owner)'. Below the profile are navigation links: 'Dashboard', 'Account Summary', 'Feedbacks/Requests', 'Facility Booking' (highlighted with a red box), 'New Facility Booking', 'On Going Facilities Booking' (highlighted with a red box), 'Sponsor', and 'Logout'. The main content area features four large colored cards: 'Account Summary' (RM 4143.74), 'Facilities Booking' (1), 'Feedbacks/Requests' (13), and 'Newsfeed' (0). Below these cards is a notification titled 'Security' with details: '07-11-2018 03:58 PM', 'Subject: Security Guard', 'Unit No.: A-01-4', 'Status: InProgress', and 'Priority: High'. A 'View Details' link is at the bottom of the notification. On the right side, there are sections for 'Forms' (listing 'Car Sticker Application Form' and 'Moving In / Out') and 'Archive Files'.

2. The booked facilities will be listed as shown below. You can delete a booking by pressing 'Delete'.

On Going Facilities Booking

| Facility | Unit No | Date | Time From | Time To | Status | |
|------------------|---------|------------|-----------|----------|----------|---------------|
| Basketball Court | A-01-4 | 08-11-2018 | 07:00 AM | 08:00 AM | Approved | DELETE |

Feedback / Request on the C-Portal

1. On your dashboard, select 'Feedbacks/Requests' > 'New Feedbacks/Requests'.

The screenshot shows the C-Portal dashboard. On the left is a dark sidebar with a user profile for 'Tan Ah Ming (New Owner)' and a menu with options: Dashboard, Account Summary, Feedbacks/Requests (highlighted with a red box), New Feedbacks/Requests (highlighted with a red box), Closed, Facility Booking, Sponsor, and Logout. The main dashboard area features four large colored cards: 'Account Summary' (RM 4143.74), 'Facilities Booking' (1), 'Feedbacks/Requests' (13), and 'Newsfeed' (0). Below these is a navigation bar with tabs for 'What's New', 'Account Summary', 'Facilities Booking', 'Feedbacks/Requests', 'Newsfeed', and 'Promotion'. A card for 'Basketball Court' is highlighted with a blue box and a checkmark, showing details: '08-11-2018 08:01 PM', 'Booking Date: 08-11-2018', 'Unit No.: A-01-4', 'Status: Approved', and a 'View Details' link. On the right, there are sections for 'Forms' (Car Sticker Application Form, Moving In / Out) and 'Archive Files'.

2. Click on 'New Feedback / Request' to issue a case to Management Office.

The screenshot shows the 'Open Feedbacks/Requests' page. At the top left, a button labeled 'NEW FEEDBACKS/REQUESTS' is highlighted with a red box. Below it is a table with the following columns: Status, Incident Type, Subject, Date, Time, Last Activity, and a 'VIEW' button for each row.

| Status | Incident Type | Subject | Date | Time | Last Activity | VIEW |
|------------|-------------------------|----------------------------|------------|----------|---------------------|------|
| InProgress | Gardening & Landscaping | Gardening | 18-06-2017 | 12:47 PM | 18-06-2017 12:48 PM | VIEW |
| InProgress | Gardening & Landscaping | Trash On Garden | 08-09-2017 | 11:44 AM | 08-09-2017 11:44 AM | VIEW |
| Open | Management Team | Roof Leaking | 23-10-2017 | 03:39 PM | 23-10-2017 03:39 PM | VIEW |
| Open | Security | Security Guard Rude | 07-02-2018 | 11:44 AM | 07-02-2018 11:44 AM | VIEW |
| Open | Security | Security Issue | 22-02-2018 | 11:28 AM | 22-02-2018 11:28 AM | VIEW |
| InProgress | Security | Security Not in Duty | 28-02-2018 | 11:43 AM | 28-02-2018 11:46 AM | VIEW |
| InProgress | Cleaning | Common Area | 09-06-2010 | 10:00 AM | 09-06-2010 10:04 AM | VIEW |
| InProgress | Security | Security | 27-07-2018 | 08:24 PM | 27-07-2018 08:28 PM | VIEW |
| InProgress | Security | Security Guard Post Nobody | 01-10-2018 | 09:16 PM | 01-10-2018 09:19 PM | VIEW |
| Open | Security | Security Sleeping | 13-10-2018 | 04:54 PM | 13-10-2018 04:54 PM | VIEW |

At the bottom of the table, there is a pagination control showing '1 2'.

3. Choose Incident Type, Key in the Subject and Description of the Request you wish to submit to the Management. Upon completion, click on "Submit"

Create Feedbacks/Requests

Incident Type: Security

Subject: Guard

Description: Guard sleeping in guard post

Attachment: Choose File No file chosen

Submit

Notes:
Upon submission successful, you will be notified by the Management via email.

4. When the status showed 'InProgress' meaning Management have given a reply in your request, click on 'View' to check.

| Status | Incident Type | Subject | Date | Time | Last Activity | |
|------------|-------------------------|----------------------------|------------|----------|---------------------|------|
| InProgress | Gardening & Landscaping | Gardening | 18-08-2017 | 12:47 PM | 18-08-2017 12:48 PM | VIEW |
| InProgress | Gardening & Landscaping | Trash On Garden | 08-09-2017 | 11:44 AM | 08-09-2017 11:44 AM | VIEW |
| Open | Management Team | Roof Leaking | 23-10-2017 | 03:39 PM | 23-10-2017 03:39 PM | VIEW |
| Open | Security | Security Guard Rude | 07-02-2018 | 11:44 AM | 07-02-2018 11:44 AM | VIEW |
| Open | Security | Security Issue | 22-02-2018 | 11:20 AM | 22-02-2018 11:20 AM | VIEW |
| InProgress | Security | Security Not In Duty | 28-02-2018 | 11:43 AM | 28-02-2018 11:46 AM | VIEW |
| InProgress | Cleaning | Common Area | 09-05-2018 | 10:00 AM | 09-05-2018 10:04 AM | VIEW |
| InProgress | Security | Security | 27-07-2018 | 08:24 PM | 27-07-2018 08:28 PM | VIEW |
| InProgress | Security | Security Guard Post Nobody | 01-10-2018 | 09:16 PM | 01-10-2018 09:19 PM | VIEW |
| Open | Security | Security Sleeping | 13-10-2018 | 04:54 PM | 13-10-2018 04:54 PM | VIEW |

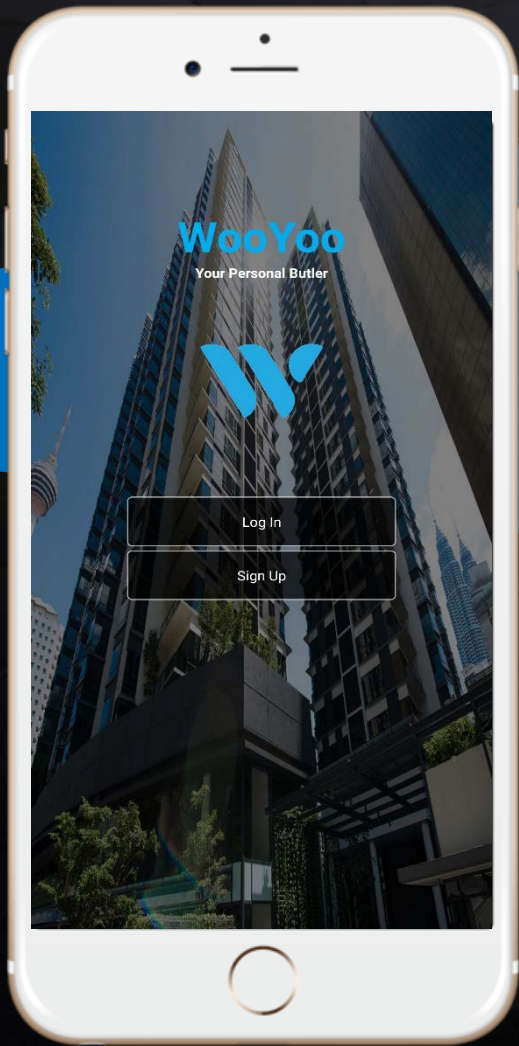
5. When viewing a request, in 'New Reply' box to chat directly to management, or attach a picture by clicking 'Choose File'. You can confirm your response/requests by pressing the 'Submit Reply' button.

The screenshot shows a web application interface for viewing a request and replying. On the left, there is a 'Feedbacks/Requests Info' section with the following details:

| | |
|---------------|--------------------|
| Priority | Medium |
| Property No | A-01-4 |
| Incident Type | Security |
| Subject | Guard |
| Status | InProgress |
| Date Incident | 10th November 2018 |
| Time Incident | 06:24 PM |

On the right, there is a 'Guard' section with a chat history. The first message is a green bubble: 'Guard sleeping in guard post' dated 10/11/2018, 06:24 PM. The second message is a yellow bubble: 'sorry for inconvenience will look into it' dated 10/11/2018, 06:24 PM. Below the chat history is a 'New Reply' section with a text input field. Below the input field is an 'Attachment' section with a 'Choose File' button, 'No file chosen' text, and a red plus icon. At the bottom of the 'New Reply' section is a 'SUBMIT REPLY' button. A 'Back to List' link is located in the top right corner.

6. Once a request is satisfied by the management, it will be considered 'closed' and will be moved to the 'closed' section of the 'Feedback/Requests' function.



AWESOME FEATURES



E-Payment

Integrated with JomPAY, FPX and Visa/Master payment gateway



Live E-Statement

Integrated with Advelsoft Property Management System (PMS) providing owner's real time statement of accounts



E-Receipt

Integrated with Advelsoft Property Management System (PMS) providing owner's real time official receipt



Services

Provides Services Vendor such as Aircon Service, House Cleaning and many more



Download from IOS

Scan this code with your mobile device to get the download link



Available on the
App Store



Download from Android

Scan this code with your mobile device to get the download link



ANDROID APP ON
Google play

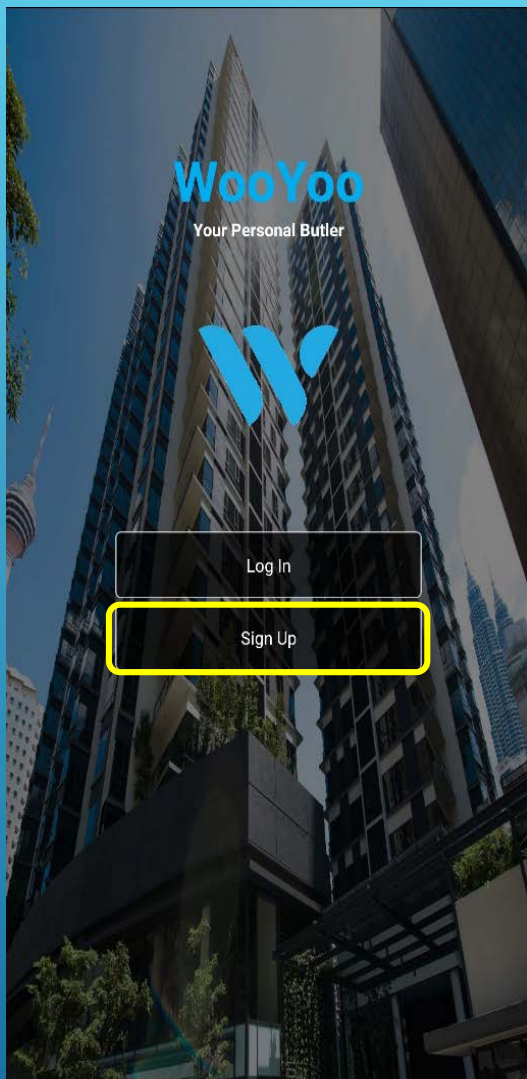
WooYoo Mobile App



www.wooyoo.life

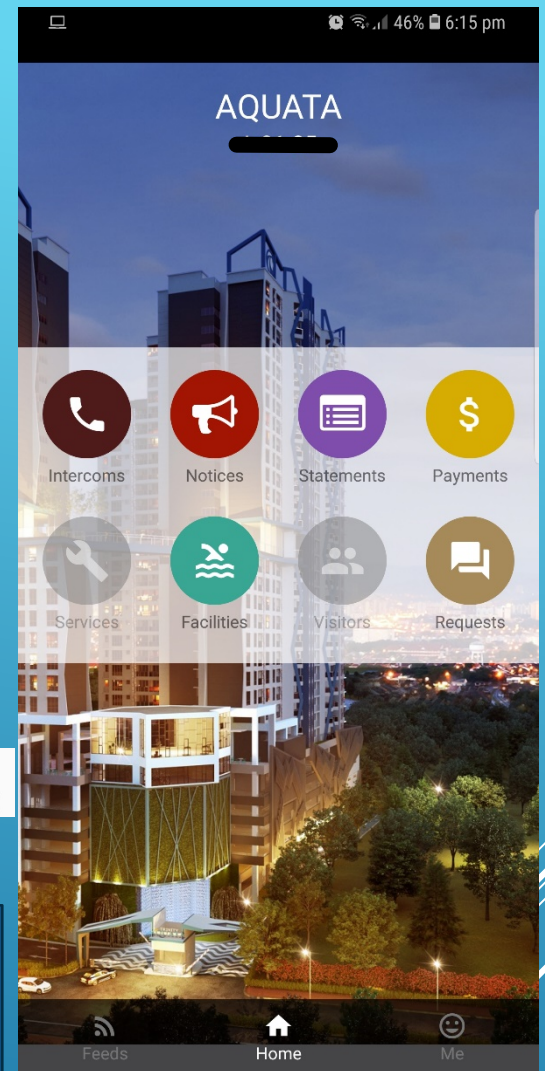


hello@wooyoo.life



01. Sign Up

Scan QR Code on Page 19. to download WooYoo App then click on Sign Up

03. Home Page

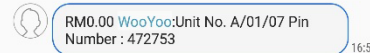
Welcome to WooYoo App

Sample Verification from Email

Activation pin number : 497444

Sent from WOOPYOO mobile app

Sample Verification from SMS



Important Notes:

Email and Mobile No. must be as same as provided to Management Office, if the info is differ it will show error. Update your details to Management Office and retry.

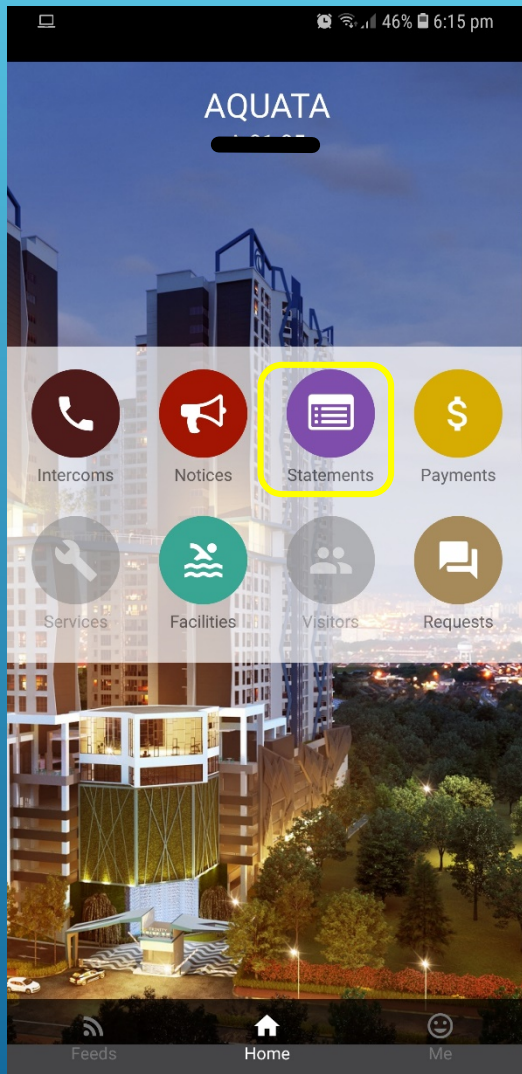
02. Verify

Condo Code: AQUATA

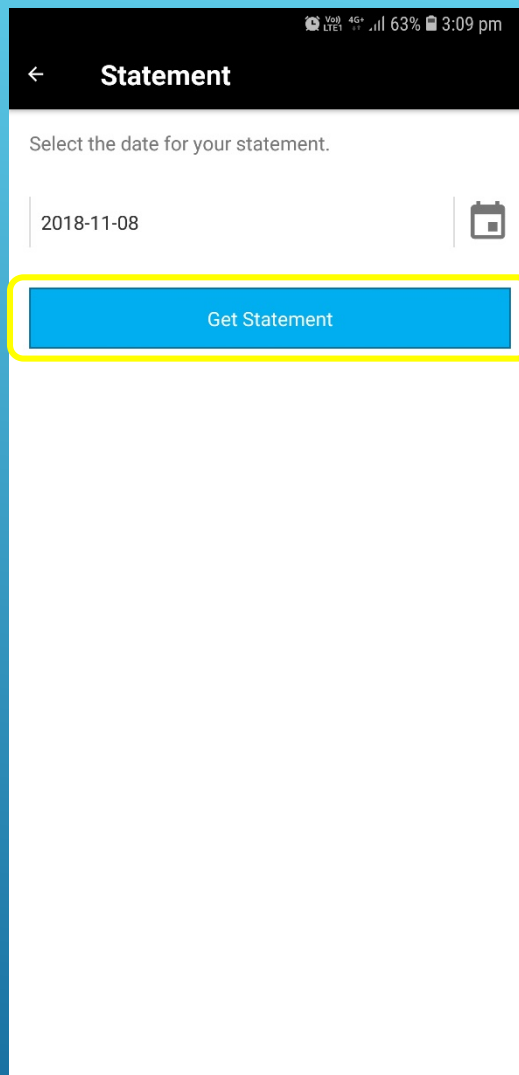
Unit No: Put in your unit no. it will auto search for the correct format.

You will received 6 digit PIN number from your Email or Mobile

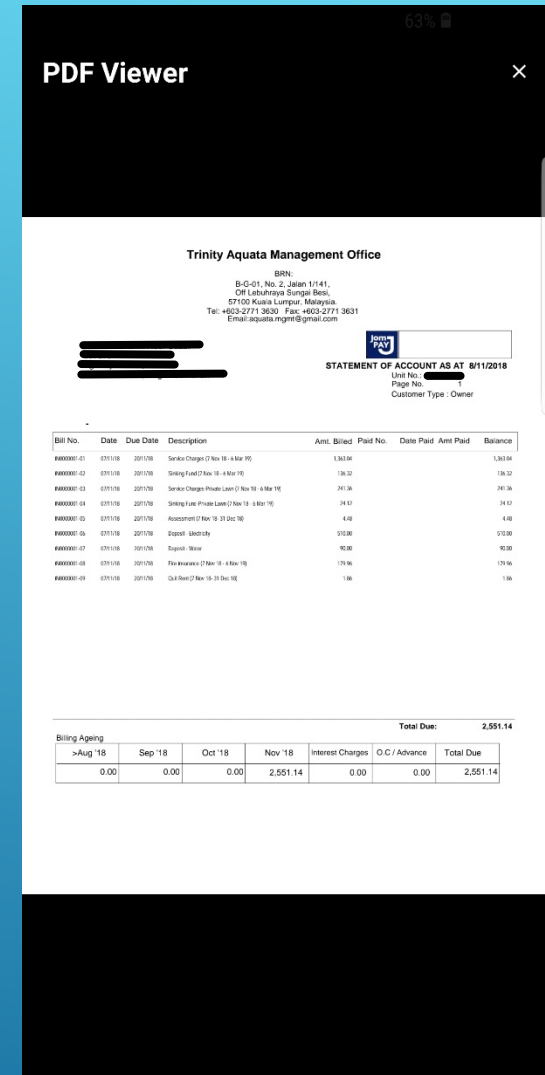
Get Statement Of Account using WooYoo App



1. Open WooYoo App click on Statements

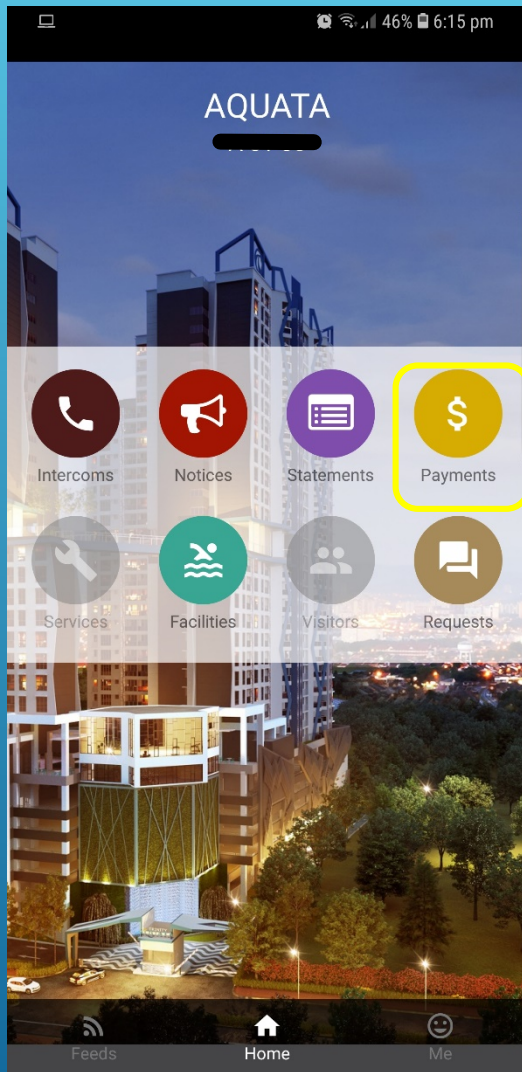


2. Click on Get Statement

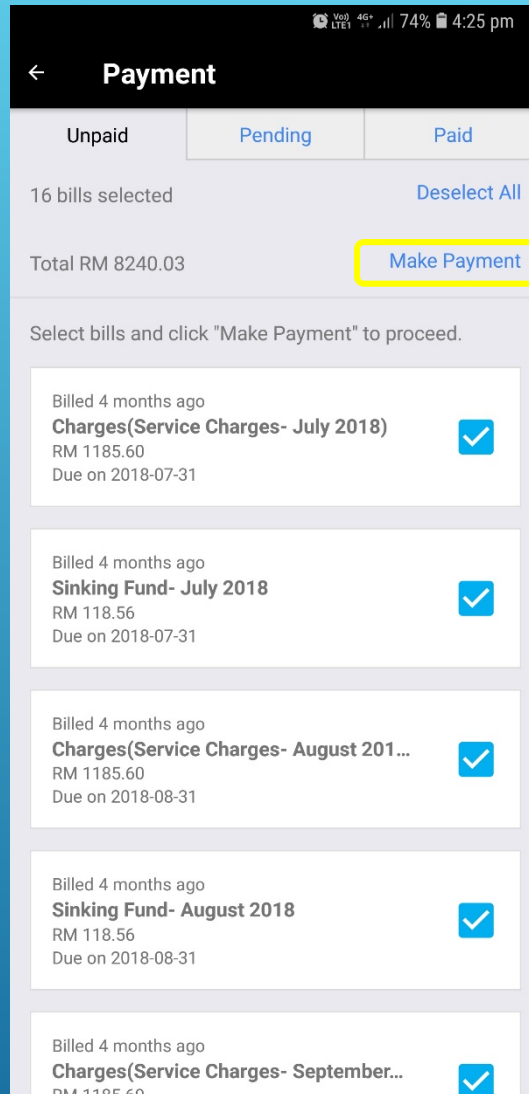


3. Statement of Account generated on screen

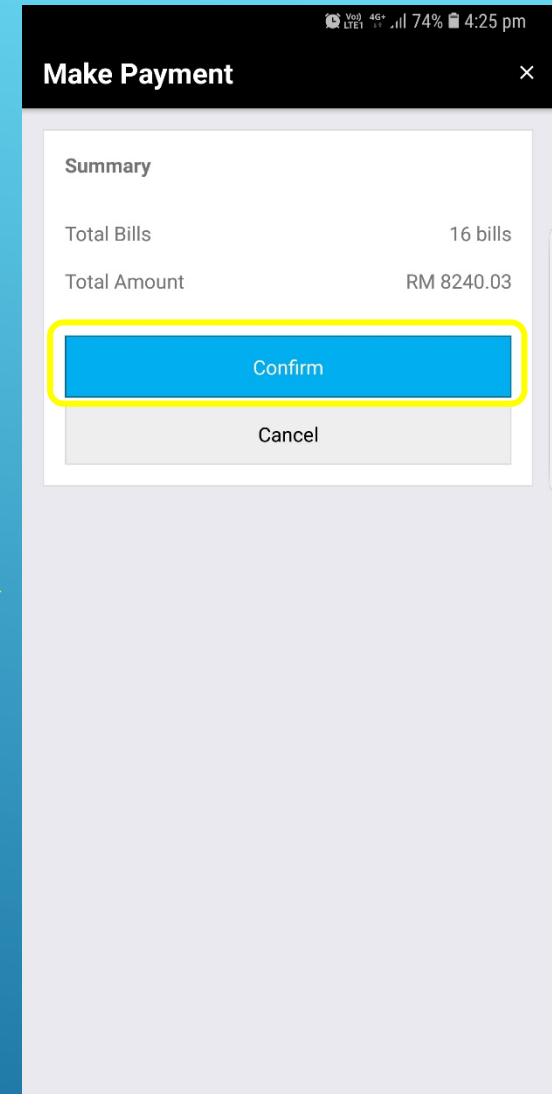
Make payment via JomPAY using WooYoo App



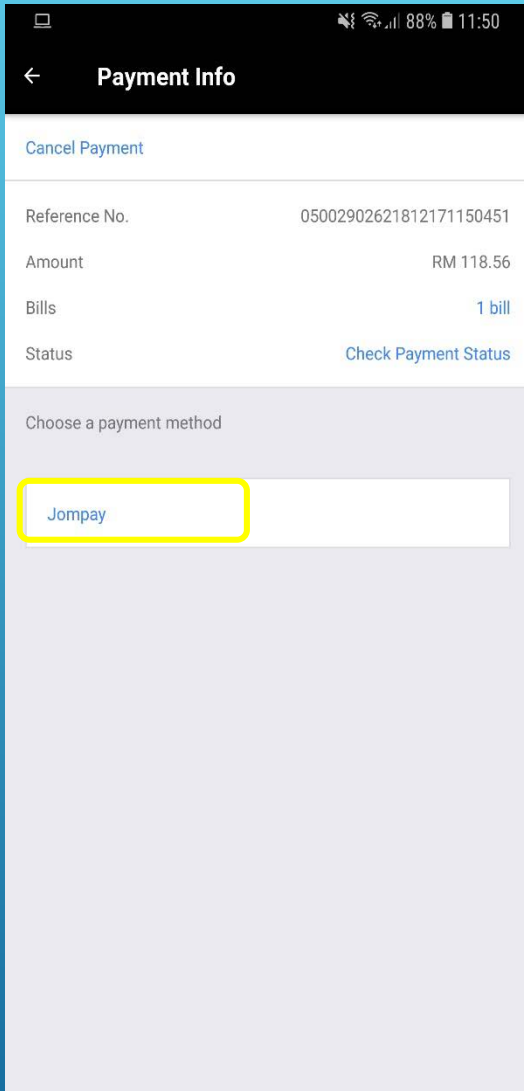
1. Open WooYoo App click on Payments



2. Here is your breakdown of outstanding, click on Make Payment to proceed

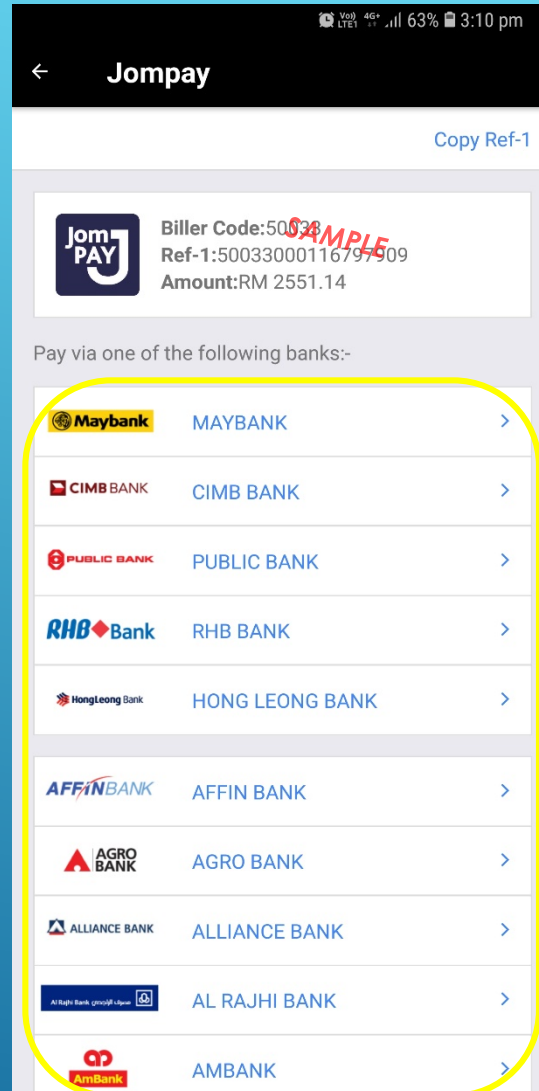


3. Click on Confirm to proceed



4. Select JomPAY

Will include more payment methods in the future

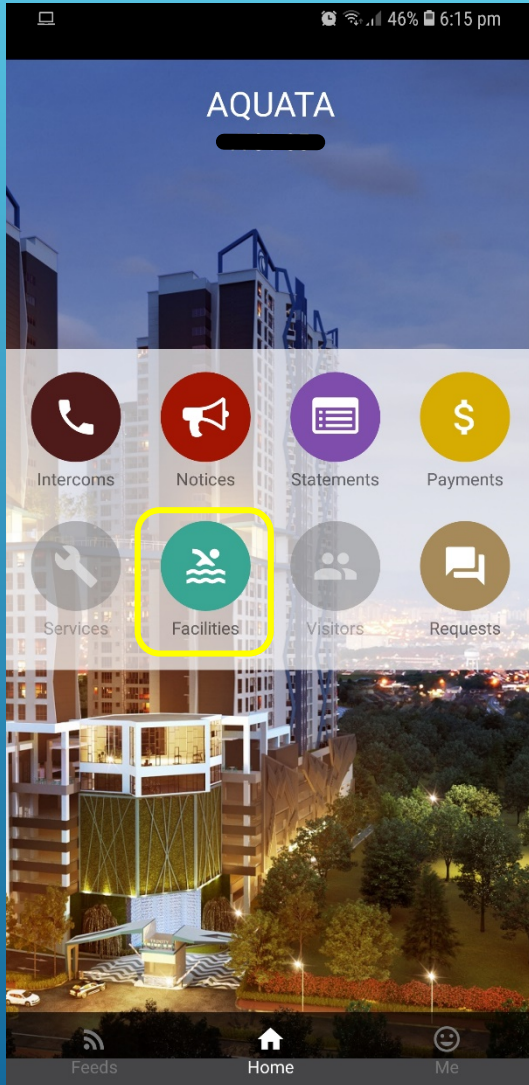


5. Biller Code and Ref-1 is generated on screen, select your Preferred Bank to make payment

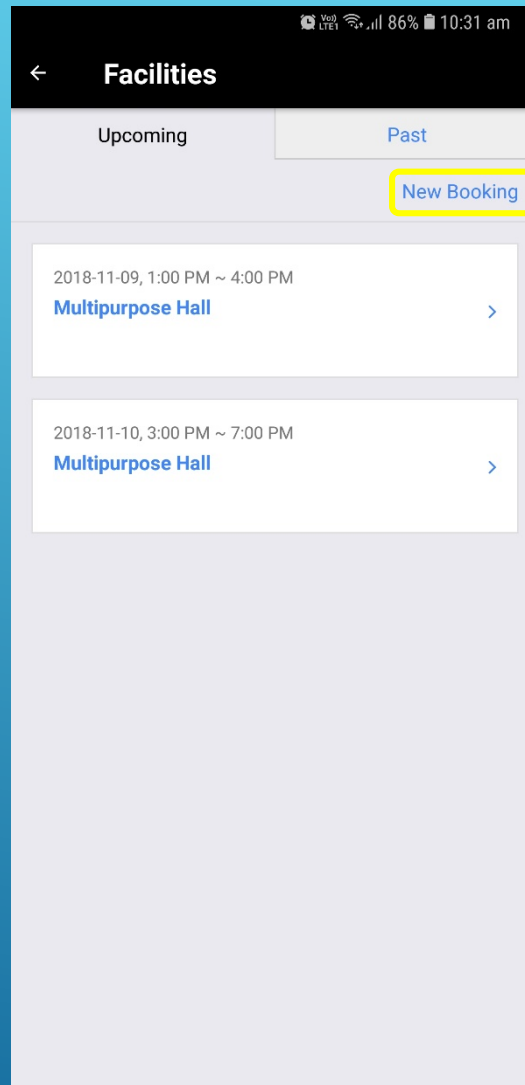


6. Login to your Bank Account and proceed with JomPAY Payment

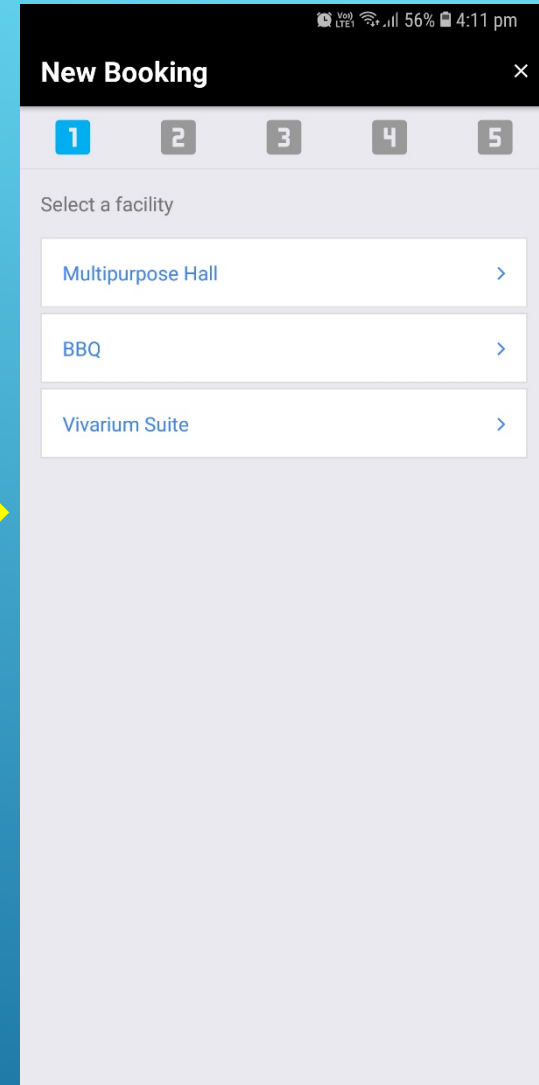
Facility Booking via WooYoo App



1. Open WooYoo App click on Facilities

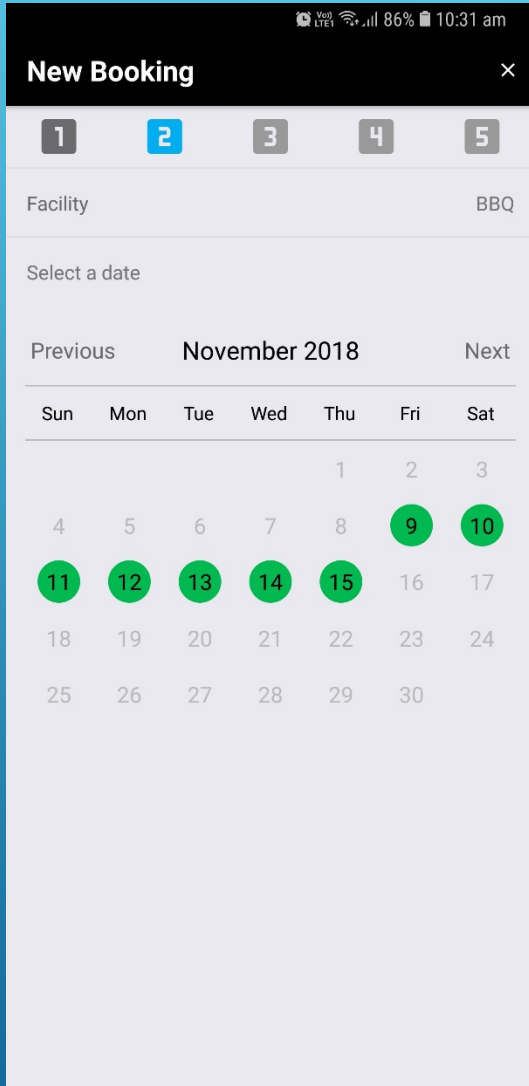


2. Click on New Booking

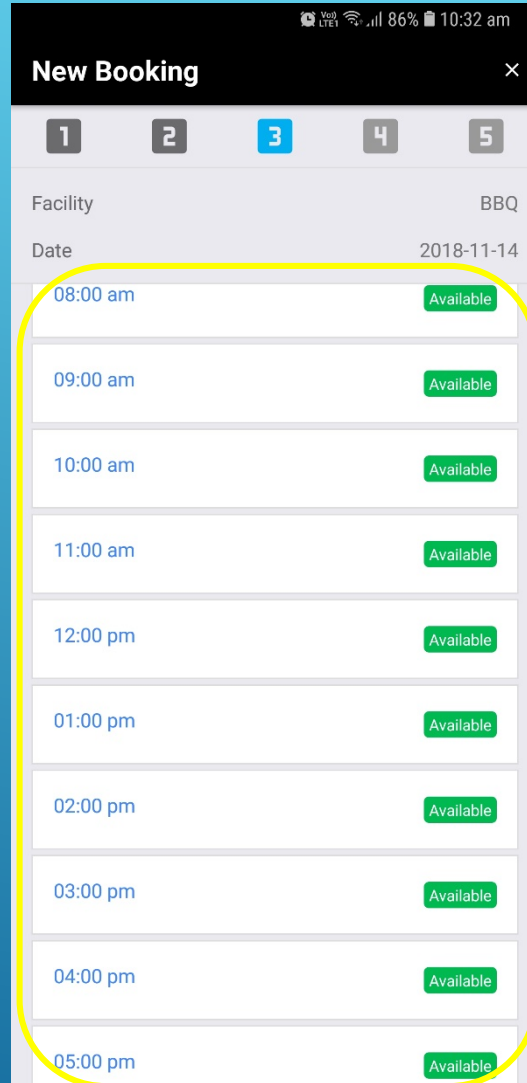


3. Select a facility you wish to book

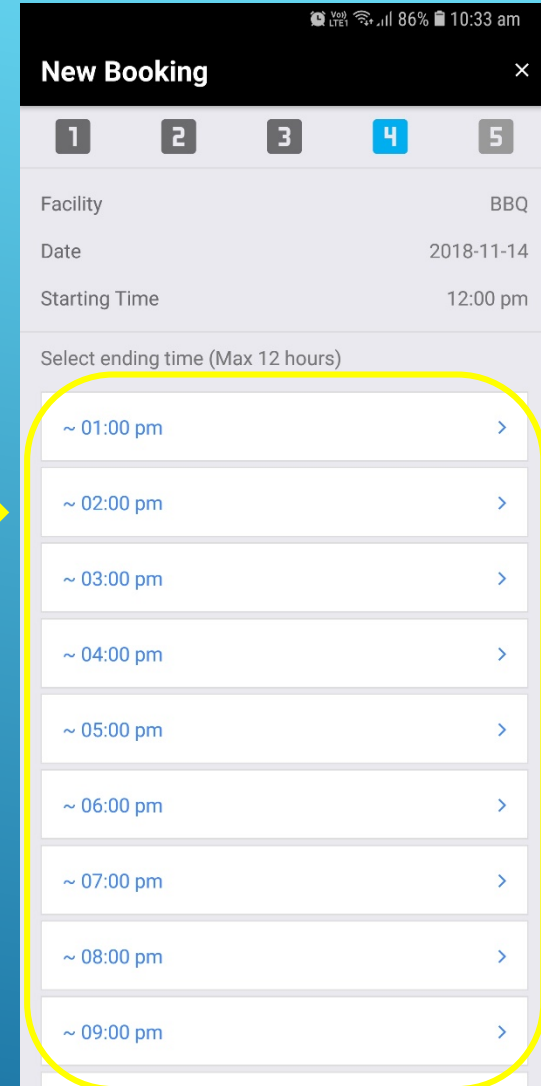
Facility Booking via WooYoo App



4. Choose your desire date

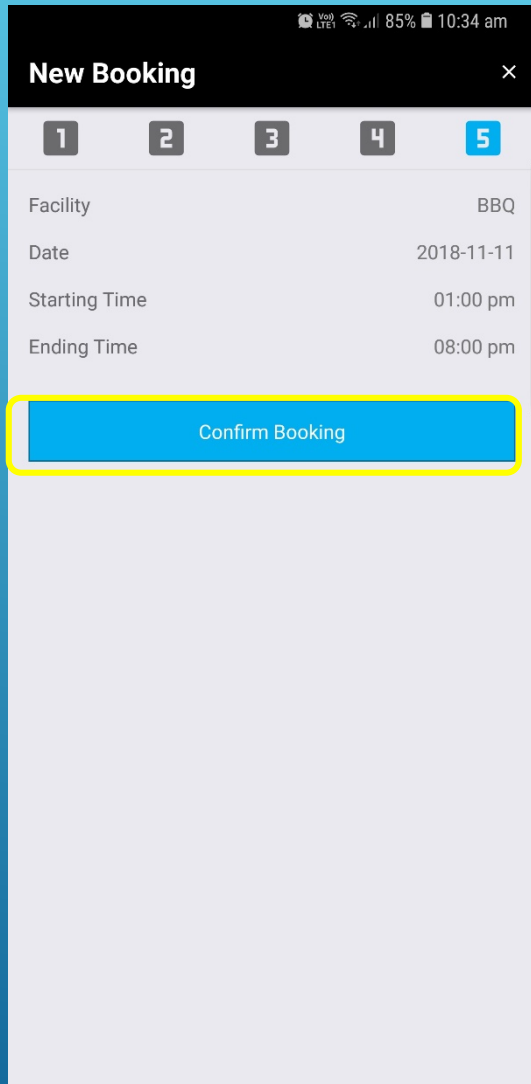


5. Select Starting Time

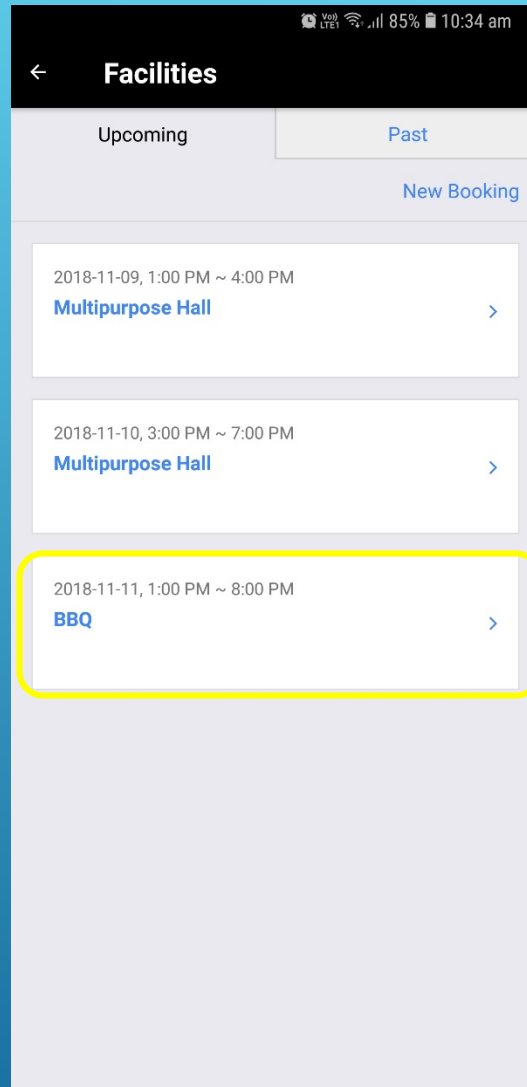


6. Select Ending Time

Facility Booking via WooYoo App

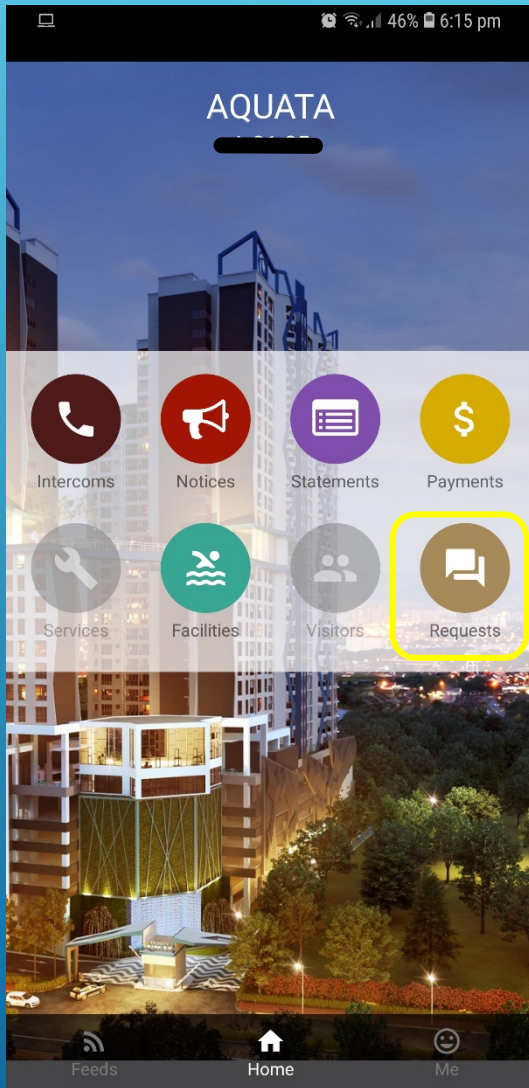


7. Click on Confirm Booking

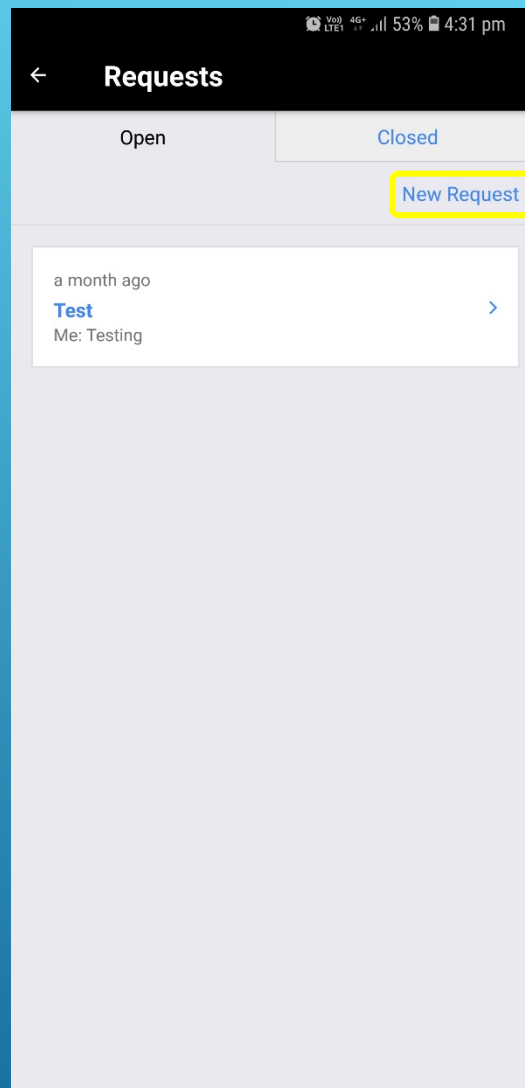


8. Your desire Facility is booked, Management will be notify as well.

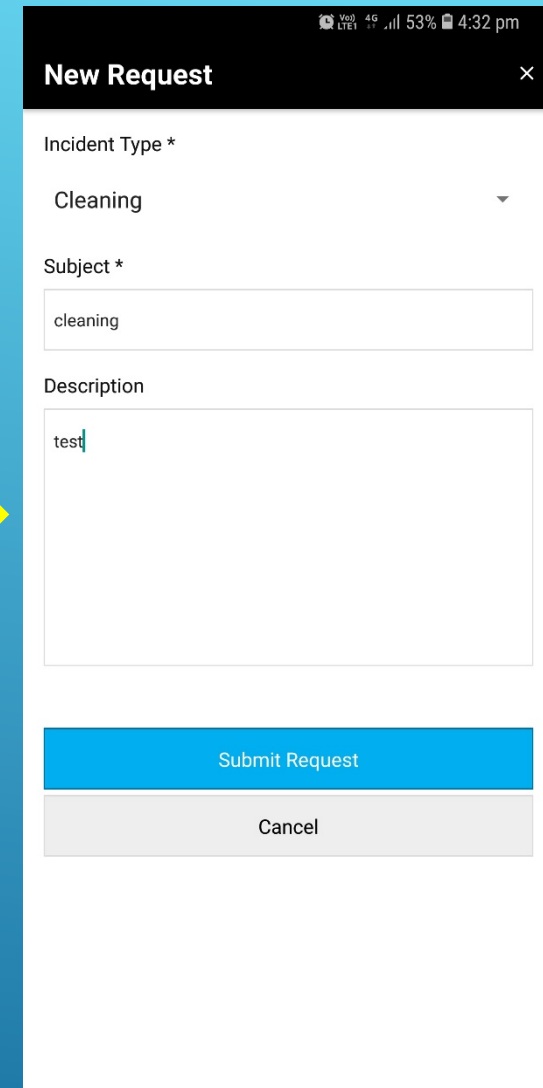
Complaint/Requests via WooYoo App



1. Open WooYoo App click on Requests

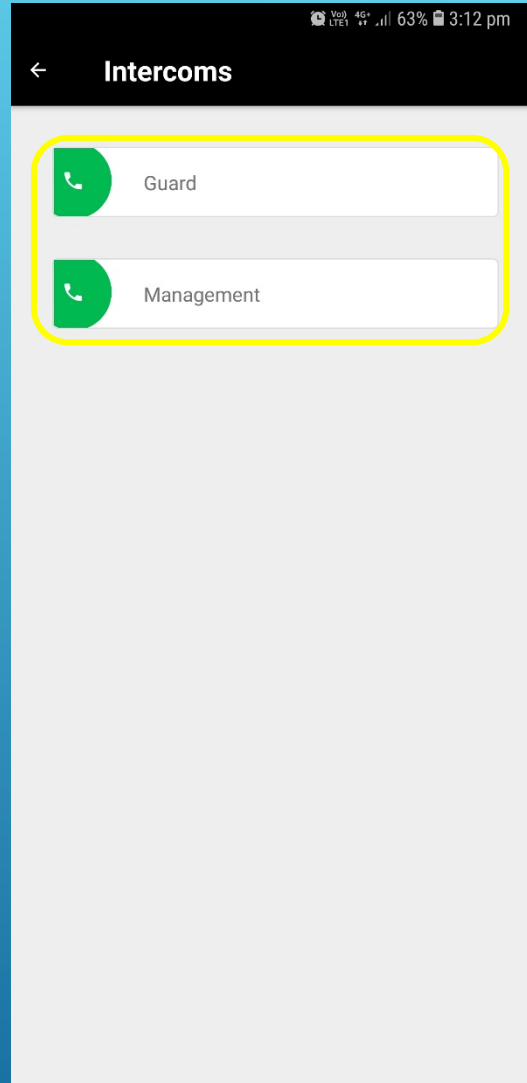
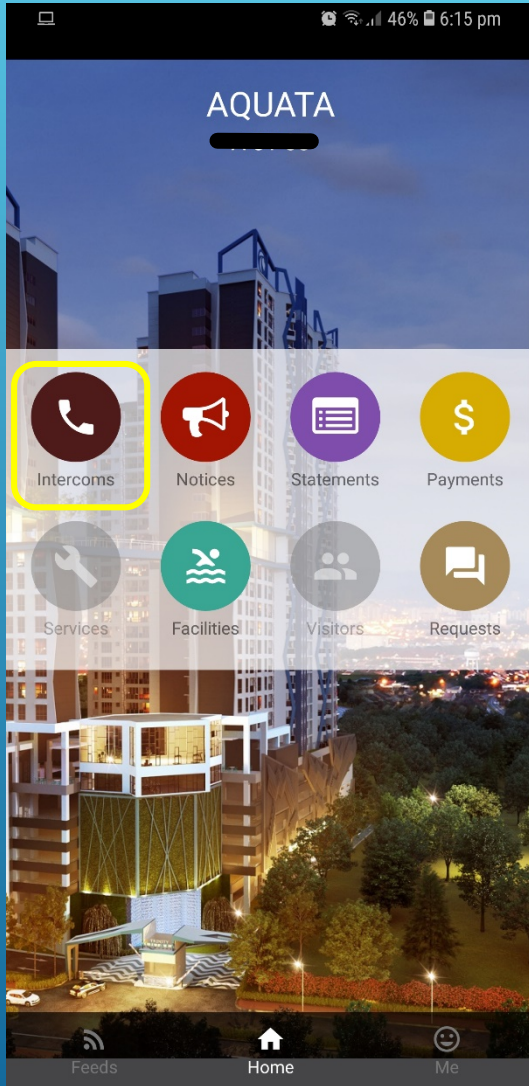


2. Click on New Request



3. Choose Incident Type, Key in the Subject and Description of the Request you wish to submit to the Management. Upon completion, click on "Submit Request"

Intercom via WooYoo App



Important Notes:

The Intercom Call function is made through user's phone call. Standard Telco charges apply.

1. Open WooYoo App click on Intercoms

2. Call to Guard / Management office