# Purchase Order requirements



Distribution Central requires a valid Purchase Order (PO) for each product and/or service order. No order will be processed without a valid PO. To be considered as valid, a PO must contain the following information.

### Mandatory requirements

All POs should be on the purchasing company's letterhead and/or bear the corporate logo.

#### POs should be addressed to:

Distribution Central Limited Level 2, 136 Customs Street West Auckland, New Zealand 1001

#### POs should be sent to:

E-mail: orders@distributioncentral.co.nz Fax: 09 309 8276

#### Invoice To Name & Address:

The full legal company name and mailing address Including name, telephone and email of contact Including Company NZBN (New Zealand Business Number)

#### Ship to address:

Physical Delivery Address PO Box Numbers are NOT acceptable Including name, telephone and email of contact

Please make sure all POs include the following information:

- PO Number (Quote Number is NOT acceptable)
- PO Date
- Distribution Central Quote Number
- List each product being ordered
- Include Part Number, Product Name, Quantity, Unit Price and Extended Price
- PO total excluding GST
- GST amount
- PO total including GST
- Currency NZD unless otherwise specified
- All pricing must be in the same currency as the DC Quote
- Special Instructions any other special instructions related to the order or delivery
- Signature if your PO document provides for a signature it must be signed (electronically produced POs do not require a signature)

## Other Requirements

PO requirements can vary on a vendor by vendor basis. As a general rule however the following are minimum requirements:

- End User Details name, address, contact name, contact phone, contact e-mail
- Any vendor supplied Deal Registration or Discount Authorisations (including but not restricted to NFR, Education, Government etc)
- RMA Services site information per appliance
- Renewal orders serial number and contract dates
- Any other requirement as listed in the following "Additional Vendor Specific requirements" list or the sales quotation

## Important Notice

Incomplete POs, or POs containing terms and conditions that conflict with those of Distribution Central will be referred back to the buyer and/or Distribution Central's sales representative for clarification and/or correction. Such issues may cause a delay in order entry and delivery.

## Additional vendor specific requirements

The vendors listed below and on the following page have specific requirements in addition to the mandatory requirements.

Arista	A signed end user statement may be requested prior to order fulfilment, which is part of the Strategic Goods Compliance Regulation
Aruba	<ul> <li>For renewals – serial numbers and support dates</li> <li>Support is mandatory for new orders (except when purchasing AP units)</li> </ul>
Avaya	<ul> <li>A Feature Key must be provided for IP Office orders for existing control units</li> <li>All non IP Office orders must have an End User FLID number.</li> </ul>
Extreme	<ul><li>For renewals – serial numbers and support dates</li><li>Support is mandatory</li></ul>
F5	<ul> <li>For renewals – serial numbers and support dates</li> <li>Any orders with RMA-3 require an approved RMA-3 form</li> <li>Support is mandatory for new orders</li> </ul>
Infoblox	<ul> <li>For renewals – serial numbers and support dates</li> <li>Support is mandatory for new orders</li> </ul>
NetApp	<ul> <li>End User PO number is required</li> <li>For Renewals – serial numbers and dates are required</li> <li>For Upgrades – Serial Number of existing hardware</li> <li>Delivery address MUST be confirmed prior to the PO being submitted</li> </ul>
Palo Alto Networks	<ul> <li>Support is mandatory for all orders</li> <li>Serial numbers and support dates must be provided for renewals</li> </ul>
Riverbed	<ul> <li>Support is mandatory for new orders</li> <li>For renewals – serial numbers and dates are required</li> </ul>
Sonus	<ul><li>(formerly Network Equipment Technologies)</li><li>For renewals – serial numbers and support dates</li></ul>
Varonis	<ul> <li>End User email address for license registration must be provided as all licenses will be applied to this email address</li> </ul>
Xirrus	<ul> <li>Support is mandatory for new orders</li> <li>For renewals – serial numbers and dates are required</li> </ul>

**Contact us!** 

0800 32 22 55 orders@distributioncentral.com www.distributioncentral.com