



IAS TRINIUM DispatchManager

User Manual for Receivers

Version 1.2



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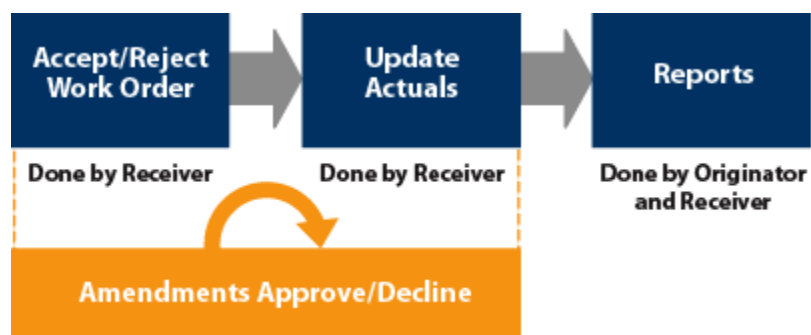
Introduction

DispatchManager is an online Software-as-a-Service (SaaS) application that allows different parties in the transport chain community to communicate using a single platform.

In DispatchManager, an Originator is the party that originates a work order for a move. Often the originator is a ocean carrier, freight forwarder, or 3PL.

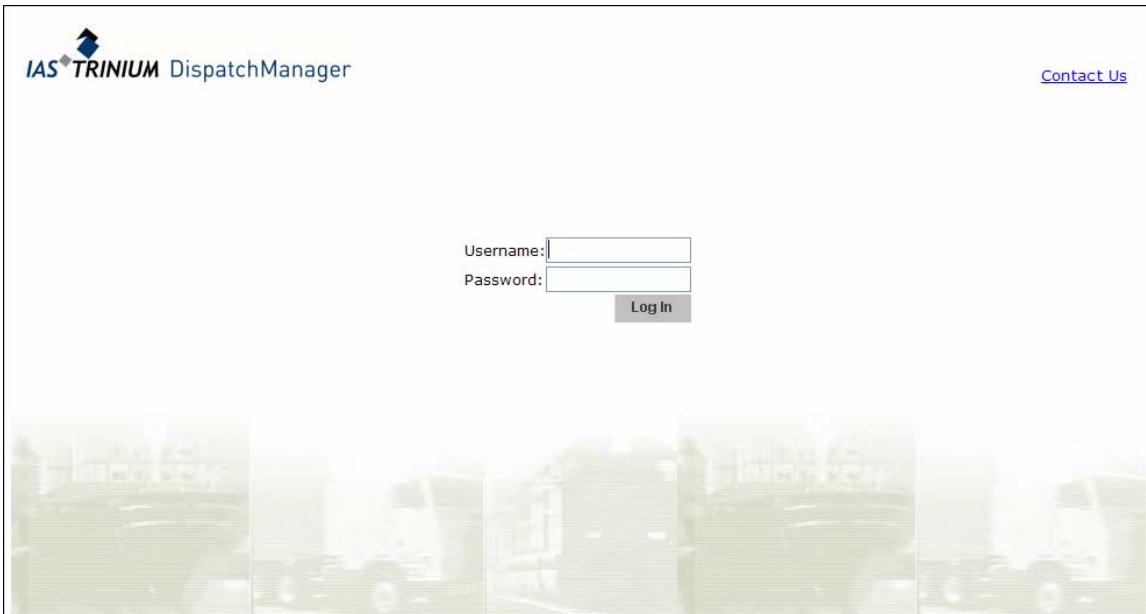
A receiver is the trucking company that accepts or rejects the work order. The receiver is constantly updating the originator on appointments and actuals for each move.

Process Flow for Receiver



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Logging In



To log into DispatchManager:

1. In the web browser, type in: <http://dm.ias-trinium.com/dispatchmanager/>

Note: If DispatchManager is being used for training purposes, go to:
<http://dm-training.iastrinium.com/dispatchmanager/>
Data in the training system will not appear in production screens or reports.

2. Enter your username
3. Enter your password
4. Click **LOGIN**

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Work Orders for Receivers

The Work Orders detail screen is displayed after you log into DispatchManager.

IAS **TRINIUM** DispatchManager cade.polson | CMA-CGM | [Log Off](#)

Work Orders | Reports

Work Orders

All Originators Order Date From... Order Date To... [Advanced Search](#)

Actions	Work Order Number	BOL/BKG#	Equipment	Originator	Category	Status	Work Order Date/Time
Action...	TST290680	1231/1231	151*	California M...	Import/Inbo...	Assigned	12/18/2007 19:40
Action...	TST54321	1231/1231	151*	California M...	Import/Inbo...	Assigned	12/18/2007 19:40
Accept	WorkOrder	12/12	151*	California M...	Import/Inbo...	Assigned	10/23/2007 15:38
Reject: Capacity Type	ash3	N/A	151*	California M...	Import/Inbo...	Assigned	12/12/2007 13:28
Reject: Capacity Unavailable	WO0426004	N/A	AAAA1234567*	California M...	Export/Outb...	Assigned	04/26/2008 22:36
Reject: Equipment Type	WO0426005	N/A	AAAA1234567*	California M...	Container R...	Assigned	04/26/2008 22:37
Reject: Equipment Unavailable	WO0426006	BLN123	AAAA1234567*	California M...	Import/Inbo...	Assigned	04/26/2008 22:59
Reject: Length of Haul	WO0426007	BLN123	AAAA1234567*	California M...	Import/Inbo...	Assigned	04/26/2008 22:59
Reject: Permits	WO0426009	ABCD1	AAAA1234567*	California M...	Import/Inbo...	Assigned	04/26/2008 23:07
Reject: Rate							
Reject: Weight							

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Work Orders Detail Screen Column Descriptions	
Column Name	Column Description
Work Order Number	Originator's reference for a work order number.
BOL/BKG#	Bill of Lading, Booking Number, or both.
Equipment	Number of the container or chassis.
Originator or Receiver	For originators, this column will show the trucking company doing the move described in the work order. For receivers, it will show the originator of the work order.
Category	Type of move. Can be Import/Inbound Dray, Export/Outbound Dray, Container Reposition or Chassis Reposition.
Status	Status of the Work Order. When an actual is added to any appointment, the work order and that equipment will become active. When an actual is added to the last stop for equipment, the equipment will become completed. When all actuals are added to the last stop for equipment, the work order will become completed.
Work Order Date/Time	Originator's date/time of the work order.
Vessel	Ocean vessel executing an import or export.
Voyage	Code for the regularly scheduled arrival or departure of the vessel.
Cutoff Date	Date/time an export move must be gated-in at the terminal.
Last Free Day	Date/time by which an import must be gated-out from the terminal.
Respond By Date	Date/time deadline to respond to assignment.
Pickup Name	Name of the pickup for the stop.
Pickup City	Name of the pickup city for the stop.
Delivery Name	Name of the delivery for the stop.
Delivery City	Name of the delivery city for the stop.
Source	Source of the work order. For manual orders, this will be the user's username.

Search

Use **SEARCH** to quickly find a work order that contains an equipment number or is within a specified range.

TIP: If the container the user is looking for is located in a multi-container work order, the results will include these work orders, but the equipment number might not be viewed in the Equipment Number column. Click on the work order number to view see all of the equipment on that work order.

Advanced Search

By default, the Search window displays basic search options. Click **ADVANCED SEARCH** to display additional search options.

The screenshot shows the 'Advanced Search - Work Orders' dialog box. It contains several search criteria sections:

- Category:** Four checkboxes are checked: 'Import/Inbound Dray', 'Export/Outbound Dray', 'Container Reposition', and 'Chassis Reposition'.
- Work Order Status:** A list of checkboxes including 'Assigned' (checked), 'Accepted', 'Active', 'Amended by Originator', 'Amended by Receiver', 'Amendment Declined', 'Cancelled', 'Completed', and 'Rejected'.
- Equipment:** A text input field.
- BOL/BKG#:** A text input field.
- Work Order Number:** A text input field.
- Source:** A text input field.
- Work Order Date From:** A date picker with 'Order Date From...' selected.
- Work Order Date To:** A date picker with 'Order Date To...' selected.
- Last Free Day:** A date picker with 'Last Free Day...' selected.
- Respond By:** A date picker with 'Respond By...' selected.
- Pickup Name:** A text input field.
- Delivery Name:** A text input field.
- Pickup City:** A text input field.
- Delivery City:** A text input field.
- Vessel:** A text input field.
- Voyage:** A text input field.
- Originator:** A dropdown menu showing 'All Originators', 'California Multimodal Inc (CMI)', and 'Coachwest Transportation'.

At the bottom right, there are three buttons: 'Clear', 'Search', and 'Cancel'.

Note: Verify that the correct Status checkboxes are checked for the work orders that are to be viewed. Otherwise, the work orders will not appear in the Work Orders detail screen. The default filter for Originators is Assigned, Accepted, and Active Work Orders. The search criteria will be reset each time the screen is revisited.

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Amending and Commenting on a Work Order

Amend a Work Order

Update and amend work orders and communicate changes throughout the work order lifecycle.

- Update work orders before they are assigned to a trucking company
- Make additional changes to the work order and submit them to the trucking company.
- Quickly approve Assessorial and other amendments made by your trucking company.

The following information can be amended for a work order:

Equipment	
Add Equipment	Originators or Receivers can add equipment to the work order. The amendment must be approved or declined by the other party.
Delete Equipment	Originators or Receivers can delete equipment off the work order. The amendment must be approved or declined by the other party.
Update Equipment	Originators or Receivers can update equipment on the work order. The amendment must be approved or declined by the other party.
Updates	
Update: BOL/BKG#, Rail Billing Number, Vessel, Voyage, ETA, Cutoff Date, Respond By, or Last Free Day	<p>BOL/BKG#: Enter the booking number for an export.</p> <p>Rail Billing Number: The Rail Waybill number. The railroad issues this when the rail billing is submitted outside of DispatchManager.</p> <p>Vessel: Ocean vessel executing an import or export.</p> <p>Voyage: Code for the regularly scheduled arrival or departure of the vessel.</p> <p>ETA: Estimated Time of Arrival</p> <p>Cutoff Date: Date/time an export move must be gated-in at the terminal.</p> <p>Respond By: Date and Time by which the Receiver must respond to the work order by accepting or rejecting.</p> <p>Last Free Day: Date/time by which an import must be gated-out from the terminal.</p>

Comments	
Amend Comments	Enter general comments about the work order amendments.
Charges	
Charges can be created for a variety of services and then associate them to one or more equipment on a work order. The charge can optionally be associated with a stop.	
Add Charge	Originators or Receivers can add charges to the work order. The amendment must be approved or declined by the other party.
Delete Charge	Originators or Receivers can delete charges to the work order. The amendment must be approved or declined by the other party.
Update Charge	Originators or Receivers can update charges to the work order. The amendment must be approved or declined by the other party.
Stop	
Add Stop	Originators or Receivers can add stops to the work order. The amendment must be approved or declined by the other party.
Delete Stop	Originators or Receivers can delete stops to the work order. The amendment must be approved or declined by the other party.
Update Stop	Originators or Receivers can update stops to the work order. The amendment must be approved or declined by the other party.

To amend information to an existing work order, do the following:

1. Click **AMEND**

IAS TRINIUM DispatchManager

AMEND

cade.polson | CMA-CGM | [Log Off](#)

Work Orders Reports

Work Order Detail - WO0426006

[Back to Work Orders](#)


Action... Save **Amend** Print

Work Order Number WO0426006
Status Assigned
Category Import/Inbound Dray
Originator California Multimodal Inc (CMI)
Date/Time 04/26/2008 22:59
Source halle.bard

Equipment

Equipment Number	Status	Equipment Size/Type	Pieces	Net Weight	Gross Weight	Tare Weight	Volume	Freight Description	Seal	Release Number	HAZMAT	Overweight	Shipment Number	Comments
AAAA1234567	Not Active	20BK									No	No		
DASE232234	Not Active	20BK	123.11								No	No		

The Amend Work Order screen is displayed. References, Dates and Shipping can be edited. Equipment, Stops and Charges can also be added, edited or deleted.


cade.polson | CMA-CGM | [Log Off](#)

[Work Orders](#) | [Reports](#)

Amend Work Order - WO0426006

Work Order Number WO0426006 **Originator** California Multimodal Inc (CMI)

Category Import/Inbound Dray

References

BOL/BKG# **Rail Billing Number**

Dates

Respond By

Last Free Day

Shipping

Vessel **Voyage**

ETA **Shipper**

Broker **Bill To**

WORKORDER BILL TO DESC - updated

Equipment

<input type="button" value="Add"/>	Equipment Number	Status	Size Type	Freight Description	Comments
Edit Delete	AABB101321	Not Active	40ST		

Stops

<input type="button" value="Add"/>	Stop Number	Stop Name	Facility Code	Address	City	State	Zip	Country	Comments
Edit Delete	1	oakland		19 devon street					
Edit Delete	2	los angeles		33 canyon drive					

Charges

<input type="button" value="Add"/>	Service	Equipment Number	Stop Name	Amount	Comments
Edit Delete	Wait Time	AABB101321	los angeles	50.00	

Total Charges: \$50.00

Amend Comments

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2. The information that has been amended will display in the work order.

Equipment						
Add	Equipment Number	Status	Size Type	Freight Description	Comments	
Edit Delete	HCDO5015672	Not Active	40ST	200		

Stops									
Add	Stop Number	Stop Name	Facility Code	Address	City	State	Zip	Country	Comments
Edit Delete	1	Oakland		32 dowel street				US	
Edit Delete	2	Los Angeles		1551 Lakeshore DR					
Edit Delete	3	Texas		222 Horsehill Street					

Charges					
Add	Service	Equipment Number	Stop Name	Amount	Comments
Edit Delete	Wait Time	HCDO5015672	Oakland	100.00	
Total Charges: \$100.00					

Amend Comments

Cancel

Amend Work Order

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AMENDED INFORMATION

3. Click **AMEND WORK ORDER** to add the information to the work order.

An email is sent to the receiver that they have the amendment. They can Approve or Decline the work order.

- If the receiver **Declines** the work order they can amend the work order back to the originator. The originator can then re-amend, cancel or comment on the work order.
- If the receiver **Approves** the work order, it goes back to the actual state it originally was, prior to amending.

Note: Whenever there is a change to the work order the Activity Log will be updated. Any change that is displayed in the Activity Log can be viewed.

View all activity for a Work Order, including when the work order was created, assigned, accepted, and amended.

Date/Time	Event	Source	Comments
05/06/2008 11:34:56 PDT	Amend	halle.bard	Work Order Amended
05/06/2008 11:27:33 PDT	Assign	halle.bard	Work Order Assigned
05/06/2008 11:27:33 PDT	Create	halle.bard	Work Order Created

To view activities in the current work order, do the following:

1. In the Activity Log, click **VIEW CHANGES**.

Date/Time	Event	Source	Comments
05/06/2008 11:34:56 PDT	Amend	halle.bard	Work Order Amended
05/06/2008 11:27:33 PDT	Assign	halle.bard	Work Order Assigned
05/06/2008 11:27:33 PDT	Create	halle.bard	Work Order Created

The View Activity screen is displayed. It shows all the activity details for the specific work order.

IAS **TRINIUM** DispatchManager halle.bard | California Multimodal Inc (CMTI) | [Log Off](#)

[Work Orders](#) [Assignment](#) [Reports](#)

View Activity - 05072008

[<< Back to Work Orders](#)

Date/Time	Event	Source	Comments
05/06/2008 00:00:00 PDT	Amend	halle.bard	Work Order Amended

[New Stops](#)

New Stop 1

Stop Type Return

Stop Name Texas

Facility Code

Stop Reference Number

Address 1 222 Horsehill Street

City

Address 2

State

Comments

Zip

[Charges](#)

Charge 1

Amount

Old Value	50.00
New Value	100.00

[<< Back to Work Orders](#)

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Actual change that was made.

When a work order has been amended the Receiver will receive the following email:

The following work order has been amended and needs your approval:

Details:

Originator: DHL

Receiver: Direct Delivery - PCC

Work Order Number: 558804560-D

Work Order Date/Time: 05/12/2008 14:26

BOL/BKG#: BOL12345

Bill To: DHL - CHS

Respond By Date/Time:

Category: Import/Inbound Dray

Equipment: TCKU9542615 40ST, TCKU9543422 40ST

Stops: Burris Warehouse North Charleston, ThyssenKrupp Presta Ladson

Vessel/Voyage:

Cutoff Date:

Last Free Day:

Comments: Rate: \$80.00 + 32% FSC per Kevin Woodall

To view more details, log in to DispatchManager:

<https://s02qaapp01/dispatchmanager/>

Thank you,

DispatchManager Customer Support

This message (including any attachments) may contain confidential, proprietary and privileged information intended for the specific individual or entity addressed, and is protected by law. If you are not the intended recipient you must not disseminate, forward, print or copy it in any form or take any action or reliance on it. If you have received this email in error, please notify the sender immediately by replying to this message or by calling +1 510-844-3000.

Adding Comments to a Work Order

Originator or Receiver can add private or public comments to a Work Order. Comments are sent via email and displayed in Dispatch Manager.

The screenshot shows the 'Add Comment' interface in the IAS-TRINIUM DispatchManager. At the top, the logo 'IAS-TRINIUM DispatchManager' is on the left, and the user 'halle.bard | California Multimodal Inc (CM1) | [Log Off](#)' is on the right. Below the logo is a navigation bar with 'Work Orders', 'Assignment', and 'Reports'. The main title bar reads 'Add Comment - KJOSHI0002'. The form contains a large text area for the comment, with a 'Comment' label to its left. Below the text area are two checkboxes: 'Private' and 'Send Notification'. At the bottom left is a 'Cancel' button, and at the bottom right is a 'Save' button. The footer of the form area reads 'Copyright 2008 IAS-Trinium | [Contact Us](#)'.

Private ☐ **Send Notification** ☒ **Send Notification** Comments are displayed in Dispatch Manager for everyone to view. An email is sent to the other party.

Private ☒ **Send Notification** ☐ **Private** Comments are displayed in Dispatch Manager. Only the senders own company can view the comments. No email is sent.

Private ☐ **Send Notification** ☐ **Private and Send Notification deselected** Comments are displayed in Dispatch Manager for everyone to view. No email is sent.

When a work order has been commented on the Receiver will receive the following email:

A comment has been added to the following work order:

Details:

Originator: DHL

Receiver: Direct Delivery - PCC

Work Order Number: 558804560-B

Work Order Date/Time: 05/07/2008 10:29

New Comments: Freight and customs cleared.

To view more details, log in to DispatchManager:

<https://s02qaapp01/dispatchmanager/>


Thank you,

DispatchManager Customer Support

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Accepting a Work Order

 **Note:** When a work order is assigned, all users of the receiver are sent an email with the details of the work order.

When an originator assigns a work order to a receiver, the receiver can accept or reject the work order.

Accepting a work order means you agree to the move and rate as outlined.

Work orders can be accepted on the Work Orders tab or the Work Orders details page.

 **Note:** Multiple work orders can be accepted and rejected at one time on the Order Workbench.

To accept a work order, do the following:

1. Verify that Advanced Search is showing Assigned work orders.
2. Select **ACCEPT** in the action menu next to the work orders to be accepted.
3. Click **Accept/Reject Work Orders** to accept those work orders.

To accept a work order on the Order Details page:

1. Find the work order to accept or reject on the Order Workbench.
2. Click on the **WORK ORDER NUMBER** to go to the Work Order details page.
3. Click **ACCEPT WORK ORDER** to accept the work order.

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Rejecting a Work Order

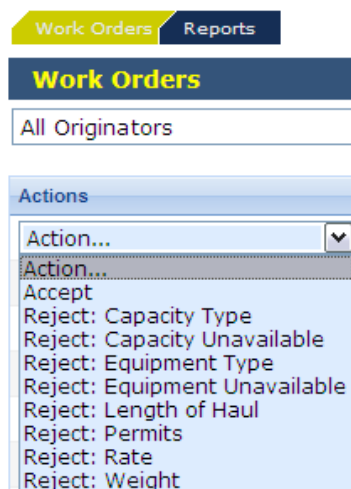
Rejecting a work order means the user does not agree to the move and rate as outlined.

Work orders can be rejected on the Order Workbench or the Work Order details page.

Note: Multiple work orders can be accepted and rejected at once on the Order Workbench.

To reject a work order, do the following:

1. Verify that the Advanced Search is showing *Assigned* work orders.
2. Select **REJECT** and a corresponding rejection reason in the action menu next to the work orders yto be rejected.



3. Click **Accept/Reject Work Orders** to accept those work orders.

Work Orders Reports

Work Orders

All Originators Order Date From... Order Date To... [Advanced Search](#)

Actions	Work Order Number	BOL/BKG#	Equipment	Originator	Category	Status	Work Order Date/Time
Action...	TST290680	1231/1231	151*	California M...	Import/Inbo...	Assigned	12/18/2007 19:40
Action...	TST54321	1231/1231	151*	California M...	Import/Inbo...	Assigned	12/18/2007 19:40
Accept	WorkOrder	12/12	151*	California M...	Import/Inbo...	Assigned	10/23/2007 15:38
Reject: Capacity Type	ash3	N/A	151*	California M...	Import/Inbo...	Assigned	12/12/2007 13:28
Reject: Capacity Unavailable	WQ0426004	N/A	AAAA1234567*	California M...	Export/Outb...	Assigned	04/26/2008 22:36
Reject: Equipment Type	WQ0426005	N/A	AAAA1234567*	California M...	Container R...	Assigned	04/26/2008 22:37
Reject: Equipment Unavailable	WQ0426006	BLN123	AAAA1234567*	California M...	Import/Inbo...	Assigned	04/26/2008 22:59
Reject: Length of Haul	WQ0426007	BLN123	AAAA1234567*	California M...	Import/Inbo...	Assigned	04/26/2008 22:59
Reject: Permits	WQ0426008	ABCD1	AAAA1234567*	California M...	Import/Inbo...	Assigned	04/26/2008 23:07
Reject: Rate							
Reject: Weight							

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Accept/Reject Work Orders

Accept/Reject Work Orders

To reject a work order on the Order Details page:

1. Find the work order to be rejected.
2. Click on the **WORK ORDER NUMBER** to go to the Work Order details page.
3. Click **REJECT WORK ORDER** to reject the work order.

When a work order is rejected the Receiver will receive the following email:

The following work order was rejected:

Details:

Originator: ABCD

Receiver: Direct Delivery - PCC

Work Order Number: 558804560-B

Work Order Date/Time: 05/07/2008 10:29

BOL/BKG#: 558804560-B

Bill To: DHL - CHS

Respond By Date/Time: 05/07/2008 14:00

Category: Import/Inbound Dray

Equipment: TCKU9542615 LCL

Stops: Burris Warehouse North Charleston, ThyssenKrupp Presta Ladson

Vessel/Voyage:

Cutoff Date:

Last Free Day: 05/07/2008 16:00

Comments: Rate: \$80.00 + 32% FSC per Kevin Woodall

To view more details, log in to DispatchManager:

<https://s02qaapp01/dispatchmanager/>

Thank you,

DispatchManager Customer Support

This message (including any attachments) may contain confidential, proprietary and privileged information intended for the specific individual or entity addressed, and is protected by law. If you are not the intended recipient you must not disseminate, forward, print or copy it in any form or take any action or reliance on it. If you have received this email in error, please notify the sender immediately by replying to this message or by calling +1 510-844-3000.

When a work order is declined the Receiver will receive the following email:

The following amendment has been declined:

Details:

Originator: ABCD

Receiver: Direct Delivery - PCC

Work Order Number: 558804560-B

Work Order Date/Time: 05/07/2008 10:29

BOL/BKG#: 558804560-B

Bill To: DHL - CHS

Respond By Date/Time: 05/07/2008 14:00

Category: Import/Inbound Dray

Equipment: TCKU9542615 LCL

Stops: Burris Warehouse North Charleston, ThyssenKrupp Presta Ladson

Vessel/Voyage:

Cutoff Date:

Last Free Day: 05/07/2008 16:00

Comments: Rate: \$80.00 + 32% FSC per Kevin Woodall

To view more details, log in to DispatchManager:

<https://s02qaapp01/dispatchmanager/>

Thank you,

DispatchManager Customer Support

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Saving a Work Order

Editing Scheduled and Actual Information

Receivers use the Work Order Detail screen to add appointment and actual information for each stop on different legs. This gives the originator instant visibility into first and last mile activities.

There is a potential appointment for every stop for each piece of equipment. Appointment information is made up of three parts:

Scheduled Appointment

The type of the appointment can be Between, After, At or Before. Between displays two drop-down dates and times. All other types are just one date.

Scheduled Start/End

The date/time when the delivery or pickup is scheduled to be made.

Actual

The date/time the delivery or pickup was actually made.

[Appointment details](#)

Equipment Number	Equipment Size/Type	Scheduled	Actual
Fill Selected Fill All		Between ▼ [] and []	[]
<input type="checkbox"/> INBU5097470	40ST	After ▼ Between Before After At	[]
Stop 3	Stop Type Return	Stop Name Port of Tacoma	

Schedule Appointment


Note: BETWEEN has two dates and times.
BEFORE, AFTER and **AT** have one date and time.

Schedule Start/End

Actual

To edit appointments on a stop stop:

1. Click on **APPOINTMENT DETAILS** for the stop you want to edit.
2. Select if the scheduled appointment is **BETWEEN, AFTER, AT, or BEFORE**.
3. Enter the dates and times.

 **Note:** Several appointments can be updated at a time by using the top row and the "Fill All" and "Fill Selected" boxes. Stops already added can be edited and deleted by selecting **ADD** or **EDIT** next to each equipment.

- When an actual is added to any appointment, the work order and that equipment will become active.
- When an actual is added to the last stop for equipment, the equipment will become completed.
- When all actuals are added to the last stop for equipment, the work order will become completed.

Stops	
Field Name	Field Description
Stop Number	DispatchManager will assign a sequential stop number.
Stop Type	Optionally specify what type of action will occur at the stop. This includes Live Load, Live Unload, Drop and Pick, Pickup, Delivery, and Return.
Facility Code	IAS-Trinium code for the stop.
Stop Reference Number	Specific reference number for a stop.
Stop Name	Name of the stop.
Address 1	First line of the address of the stop.
Address 2	Second line of the address of the stop.
City	City of the stop.
State	State of the stop.
Zip	Zip code, postal code of the stop.
Country	Country of the stop.
Comments	General comments about the stop.

Reports

Trucker Performance Report

Header	Date/Time Report was run, username, all parameters, # of results.
Summary Description	Appointment vs. Actual Performance.
Roles who can run the report	Originator, Receiver.
Parameters	Originator/Receiver Name Multi-Select, Work Order Completed Date/Time Range.
Order By	Originator or Receiver Name, Work Order Number, Equipment Number, Stop Number.

Columns

Originator or Receiver Name	Originator, Receiver.
Work Order Number	Originator's reference for a work order number.
Work Order Creation Date/Time	When the work order was created in DispatchManager.
Work Order Assignment Date/Time	When the work order was assigned in DispatchManager.
Equipment Number	Number of the container or chassis.
Stop Number	Sequence number of the Stop.
Stop Name	Name of the stop.
Final Appointment Date/Time Type	Type of appointment: At, Begin, End, Start
Final Appointment Date/Time Start	Beginning of last appointment window received before the actual.
Final Appointment Date/Time End	End of the last appointment window received before the actual.
Actual Date/Time	Actual date/time of the delivery or pickup.

Accept/Reject Responsiveness Report

Header	Date/Time Report was run, username, all parameters, # of results.
Summary	Response time from Assignment to Accept or Reject.
Roles who can run the report	Originator, Receiver.
Parameters	Originator/Receiver Name Multi-Select, Work Order Creation Date/Time Range
Order By	Originator or Receiver Name, Work Order Number.

Columns

Originator or Receiver Name	Name of the originator or receiver.
Accept/Reject	If the receiver accepted or rejected the work order.
Work Order Number	Work order number.
Work Order Creation Date/Time	Date/time the order was created in DispatchManager.
Work Order Assignment Date/Time	Date/time the order was assigned in DispatchManager.
Work Order Accept/Reject Date/Time	The date/time the work order was accepted or rejected in DispatchManager.

Volume Report

Header	Date/Time Report was run, username, all parameters, # of results.
Summary Description	Response time from Assignment to Accept or Reject.
Roles who can run the report	Originator, Receiver.
Parameters	Originator/Receiver Name Multi-Select, Work Order Completed Date/Time Range.
Order By	Originator or Receiver Name.

Columns

Total Work Orders	Total number of completed work orders.
Work Orders Accepted	Total number of work orders accepted.
Work Orders Rejected	Total number of work orders rejected.
Work Orders Amended	Total number of work orders amended.
Work Orders Cancelled	Total number of work orders cancelled.
Work Orders Completed	Total number of work orders completed.
Total Charges for Completed Work Orders	Total number of work orders completed.

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Supported Summary Size/Types

- 20BK 20' Bulk Dry Van
- 20CZ 20' Chassis
- 20DV 20' Dry Van
- 20FR 20' Flatrack
- 20HC 20' High Cube Dry Van
- 20HR 20' High Cube Reefer
- 20OT 20' Open Top
- 20RF 20' Reefer
- 20TC 20' Tank
- 20FB 20' Flatbed Trailer
- 20RFTR 20' Refrigerated Trailer
- 20TR 20' Domestic Trailer
- 40BK 40' Bulk Dry Van
- 40CZ 40' Chassis
- 40DV 40' Dry Van
- 40FB 40' Flatbed Trailer
- 40FR 40' Flatrack
- 40HC 40' High Cube Dry Van
- 40HCOT 40' High Cube Open Top
- 40HCRF 40' High Cube Flatrack
- 40HR 40' High Cube Reefer
- 40OT 40' Open Top
- 40RF 40' Reefer
- 40RFTR 40' Refrigerated Trailer
- 40PB 40' Piggyback
- 40TR 40' Domestic Trailer
- 45CZ 45' Chassis
- 45HC 45' High Cube Dry Van
- 45OT 45' Open Top
- 45FB 45' Flatbed Trailer
- 45RFTR 45' Refrigerated Trailer
- 45PB 45' Piggyback

- 45TR 45' Domestic Trailer
- 48DM 48' US Domestic Dry Van
- 48PB 48' Piggyback
- 48FR 48' Flatrack
- 48FB 48' Flatbed Trailer
- 48TRRF 48' Refrigerated Trailer
- 48DD 48' Drop Deck
- 48EMPU 48' EMPU
- 48NACS 48' NACS
- 48FB 48' Flatbed Trailer
- 48TR 48' Domestic Trailer
- 53DM 53' US Domestic Dry Van
- 53TR 53' Domestic Trailer
- 53DV 53' International Dry Van
- 53EMHU 53' EMHU High Cube
- 53EMUU 53' EMUU Standard
- 53AIR 53' Domestic Trailer Air Ride
- GENSET Genset
- SPEC Special

DispatchManager Glossary

Work Order	Request from the Originator to move a load from point A to B to C etc. Also called a Transport Order.
Stop	A facility where pickup and deliveries occur. Legs occur as moves between stops.

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