



## **AREA CODE CHANGE**

**Please note that the area code for Paradyne Corporation in Largo, Florida has changed from 813 to 727.**

**For any Paradyne telephone number that appears in this manual with an 813 area code, dial 727 instead.**



➤➤➤ IMPORTANT DOCUMENT - PLEASE READ! ⚡⚡⚡

**Paradyne Network Management Software License Key Request Form**

Thank you for using one of Paradyne's Network Management Software applications. **The application requires the installation of a valid software license key for operation.** Paradyne will provide you a license key upon receipt of this form. Please enter the information requested below and FAX (or mail) the completed form to us. We will FAX back a license key to you within 24 hours during normal business days.

- 1. Evaluation Copy Request? NO  (go to line 2) YES  (go to line 3)
- 2. Serial Number: \_\_\_\_\_ (located on Software License Agreement)
- 3. Product Name: Check Only One:
  - DCE Manager (UNIX)
  - Performance Wizard
  - DCE Manager for Windows
- 4. Operating System: Check One:
  - HP-UX 10.x  Solaris 2.x  AIX 4.x
  - Windows 95  Windows NT 4.0  Other  \_\_\_\_\_
 SNMP Platform: Check One and indicate version:
  - HP OpenView  Version \_\_\_\_\_
  - IBM NetView for AIX  Version \_\_\_\_\_
  - HP OpenView for Windows  Version \_\_\_\_\_
- 1. Network Management Workstation IP Address: \_\_\_\_\_ (###.###.###.### format)
- 2. End-User Name: \_\_\_\_\_
- 3. Company: \_\_\_\_\_
- 4. Address: \_\_\_\_\_
- 5. \_\_\_\_\_
- 6. City: \_\_\_\_\_
- 7. State/Province: \_\_\_\_\_
- 8. Zip/Postal Code: \_\_\_\_\_
- 9. Country: \_\_\_\_\_
- 10. Phone Number: \_\_\_\_\_
- 11. FAX Number: \_\_\_\_\_
- 12. FAX Contact Phone Number: \_\_\_\_\_
- 13. E-Mail Address: \_\_\_\_\_

Preferred Method: FAX this questionnaire (no cover sheet required) to:

**PARADYNE Corporation**  
**Order Management Center, Attention: NMS Software Registration**  
**800-232-7731 (or 813-530-2721)**  
 If FAX problems are encountered, please call 800 - 805 - 9493 x8294 (or 813-530-8294)

or

Optional Method: Mail this questionnaire to the attention of:

**PARADYNE Corporation**  
**Order Management Center, Attention: NMS Software Registration**  
**M/S LH-108A**  
**P.O. Box 2826**  
**Largo, FL 33779-2826**

## Paradyne Network Management Questionnaire

We would greatly appreciate it if you would answer the following additional questions. Your input will help us better support you and design future network management products that better meet your corporation's management needs. Thank you.

**Company:** \_\_\_\_\_

1. From whom did you purchase the Paradyne Network Management application(s)? \_\_\_\_\_
2. Are you reusing existing hardware to install/run this Network Management application? YES  NO
3. If so, did you need to make any hardware upgrades to install the software? If so, what was upgraded (e.g., memory, disk,...)? YES  NO   
\_\_\_\_\_
4. Were you already using the base Network Management Platform (i.e., HP OpenView, NetView)? If so, what version? YES  \_\_\_\_\_ NO
5. Did you have or prefer a different Network Management Platform (e.g., Spectrum, SunNetManger)? Which one(s)? YES  \_\_\_\_\_ NO
6. Do you have Internet and World Wide Web access? YES  NO
7. Would you prefer to be able to download software updates/patches from the Internet? YES  NO
8. Would you prefer to be able to download user documentation from the Internet? YES  NO
9. How many Paradyne devices will you be managing? \_\_\_\_\_
10. What types of Paradyne devices will you be managing? \_\_\_\_\_
11. Do you manage other vendors' devices (if so which)? YES  \_\_\_\_\_ NO
12. Will you use the same Network Management platform to manage other vendor's devices? YES  NO
13. Do you use any other 3rd-party vendor applications to assist in the management of your network? YES  NO
14. If so, which other applications do you use? \_\_\_\_\_  
\_\_\_\_\_
15. Would you like to be able to manage your network from a WWW browser? YES  NO
16. What future enhancements would you like to see made to the Paradyne Network Management product you purchased? (Use comment area below)

Additional Comments:

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