



250 West 57th Street, 10th Floor
New York, NY 10107

Welcome to the GuildNet Gold OTC Card!

You can use this card to buy over-the-counter (OTC) medicines and health-related items. **The list of eligible items is on the back of this card carrier.**

You may now use this card to pay for eligible OTC items at the participating stores listed below left.

[CARDHOLDER NAME
CARDHOLDER ADDRESS 1
CARDHOLDER ADDRESS 2
CARDHOLDER CITY, STATE, ZIP]



Card Number: xxxx xxxx xxxx xxxx xxxx



GuildNet Gold Member Services:
1- 800-815-0000/ TTY 711 Monday
through Sunday 8 am to 8 pm

Your card will only work for eligible items.
Simply **swipe your card** at time of payment
at the regular point-of-sale terminal.

Step One - Activation: Your card requires activation prior to use at participating retailers. You can activate your card by calling 1-888-682-2400 or by visiting card services on the web at www.myotccard.com. **For assistance with card activation, please contact member services at 1-800-815-0000 / TTY: 711.**

This information is available for free in other languages. Please contact member services at the numbers listed above.

Esta informacion esta disponible gratis en otros idiomas. Por favor, pongase en contacto con Servicios para Miembros a los numeros indicados arriba.

Step Two - Visit a Participating Store: You may use your card at participating stores. You do not need a prescription and do not need to go to the pharmacy window. Remember to take your card with you when you go to any of the listed stores, as you will need the card to pay for your eligible items.

Step Three – Pay at the Front of the Store: Take your eligible items and go to the main store check out lanes. When you check out, swipe the card for payment. Eligible items (up to the balance amount on the card) are covered. You can use any remaining balance for another purchase before the end of the month).

Welcome to the convenience of the OTC Network Card!

Eligible Items

Abdominal Supports
Acid Controllers
Acne Medication
Adult Cough, Cold & Flu
Adult Pain Relief
Allergy & Sinus medications
Antacids
Antibiotic creams
Anti-diarrhea medications
Anti-fungal medications
Anti-gas medications
Anti-itch medications
Anti-parasitic Treatments
Bandages (band-aids)
Contact Lens Care
Cough Drops, Sore Throat
Denture Products
Diabetes Care Accessories
Diagnostic Products
Digestive Aids
Diuretics & Weight Loss
Cleansing & Detox
Drys (Epsom Salt & Boric Acid
in First Aid)
Ear Care
Elastic Bandages
External Pain Relief
Eye Preparations
First Aid Dressings
First Aid Kits & Supplies
First Aid Treatments

Eligible Items, continued

Foot Treatments
Hemorrhoidal Preparations
Incontinence supplies
Interdental, Gum Care, Etc.
Laxatives
Lip Care Medicated
Liquids (Alcohol & Peroxide in
First Aid)
Medical Support-High
Compression
Mineral Supplements
Nasal/Sinus
Nicotine Patches, Gum, Etc.
Oral Remedies
Orthopedic & Surgical Support
Respiratory Treatments
Sleep Aids, Stimulants & Motion
Sickness
Sun Protection (SPF 15+)
Stomach Remedies
Support Hose-Low Compression
Toothbrushes and Toothpaste
Urine Testing
Vitamins, Multi-Vitamins &
Minerals
Wart Removal Treatments
Weight Control (Tablets, Caps,
Etc.)
Wound Care-Specialized

Non-Eligible Items

Alternative medicines; botanicals,
herbals, probiotics, and
neutraceuticals
Baby medicines
Chapstick / Lip balm
Contraceptives
Cosmetic products of any kind
Cleansers or soaps
Convenience items; scales, fans,
magnifying glasses, foot insoles,
gloves
Dehydration drinks
Dry skin moisturizers/lotions
Deodorants
Dietary supplements
Eye and facial makeup
preparations
Face cream
Feminine products
Fingernail polish
Food products or supplements
Grooming devices
Hair color / hair products
Herbal supplements
Lipstick
Men's grooming
Mouthwash
Perfumes
Replacement items; hearing aid
batteries, contact lens' containers
Shampoo
Teeth whitening products
Toiletries of any kind

If you have any questions about your GuildNet Gold OTC Card, please visit our website at www.guildnetny.org or call 1-800-815-0000. TTY users call 711.

For OTC card services, including checking your balance and finding an accepting retailer call 1-888-682-2400, or go to www.otcmember.com.

GuildNet Gold is a HMO SNP plan with a Medicare and New York State Medicaid Contract. Enrollment in GuildNet Gold depends upon contract renewal. Benefits may change on January 1 of each year.