

Below is how the PBT warranties are handled.

If the item is not repairable, please use the request for RGA form that can be found here (or attached) and send it into Rita, and we will contact PBT for an RGA# for you to return the product.

<http://atdtools.com/PDF/Return Form - RGA.pdf>

<http://atdtools.com/PDF/Return Form - RGA.xls>

Basically, PBT offers a 12 month warranty. Most of their products are repairable and can be serviced in the field. I believe I have previously sent a spare parts listing and product schematics. If the product is not serviceable, it should be returned for credit. Please contact me for an RGA. Customer's can send in warranty or out of warranty product to our Repair Service Center at the address below. We ask that proof of purchase be included for warranty repairs.

A&A Hydraulics
5301 West 161st Street
Cleveland, OH 44142
(P) 800-992-9898
(P) 216-362-4000
(F) 216-362-4020

Please let me know if you need any additional information or have any questions.

Thanks,

-Jon Lovetto
Customer Service / Parts Manager



ATD Tools, Inc