

blueprism

Software Robots - the Virtual Workforce

Blue Prism Portal

USER GUIDE

Version: 1.1

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Blue Prism Portal

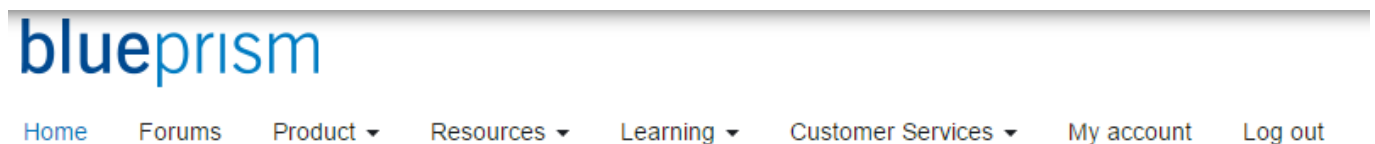
The Blue Prism Portal is a resource provided to partners, customers and accredited practitioners which facilitates access to the latest software releases, framework and methodology templates, sales support materials and supporting technical documentation.

If you are a registered user, please log in using the link below. Otherwise, register your details and your application will be reviewed and an email notification sent when it has been approved.

Blue Prism Portal - <https://portal.blueprism.com/>

Navigation

The Blue Prism Portal is split into different areas of interest in which this brief user guide will explain each section:



Forums

The forum provides an interactive, collaborative environment within which Blue Prism users can share ideas, problems, solutions and suggestions for future product functionality.

Product

Releases

Contained within the Releases area are the Blue Prism releases (historical and present) subject to your site profile.

Additionally all the “*add-on’s*” required such as MAPIEx and Login Agent are available and under “*extras*” is the JAB (Java Access Bridge).

Product Documentation

You can browse the technical, functional and operational descriptions of how the product works and how it is designed and deployed across an organisation’s technical infrastructure using the sections below.

Resources

Templates

Blue Prism Templates provide a base for starting new process solutions and process examples provide sample solutions for a variety of common processing. In addition to the VBOs shipped with the product further useful VBOs are provided for more specific requirements.

Methodology

A Blue Prism Agility Program is a rolling program of work which rapidly delivers on-going business value through the identification and automation of manual processes within a structured and controlled, IT approved environment.

The Framework has been designed to integrate fully with our customer's incumbent change management systems thereby removing the need for additional procedural and governance obligations.

Learning

Blue Prism Learning provides a range of educational products and services to support the key roles in a robotic automation program.

For Blue Prism Developers a blend of eLearning courses, tutorials, guides and mentoring by experienced Blue Prism consultants enables them to quickly acquire the necessary skills and experience to deliver professional Blue Prism solutions. Continually guided and supported by Blue Prism or one of our partners, trainees are escorted through a methodical and controlled accreditation programme at a pace and path suited their individual requirements. This training programme is complimented by additional materials and learning pathways for analysts, project managers and process controllers. The Blue Prism Developer Accreditation exam provides a formal recognition of a developer's ability and offers reassurance to programme and project managers.

The Blue Prism Sales Training provides a comprehensive set of online courses designed to provide frontline Sales, Pre-Sales and Solution Architects with the relevant product skills and RPA market knowledge to successfully shape and win enterprise scale deals.

We share insights on how to articulate the proposition and position the product, the key stakeholders to target and how to handle common objections and challenges. In addition the organisational vision and transformational change required to establish an automation capability is a key module within the syllabus along with understanding the competitive landscape.

Customer Services

Support

The support section of the Portal provides information regarding product support hours and methods of contacting the Blue Prism Customer Services.

Also provided is useful information for when contacting the Blue Prism Customer Services for assistance as to what information you will require in order to expedite the process and ensure your query is handled quickly.

User Group

The Blue Prism User Group provides a platform to support the growing number of regular users in the Blue Prism community.

My Account

This enables you to change your password or email address, but most importantly allows you to set up Subscriptions within the Portal. You have the ability to turn given subscriptions on or off for topics you are most interested in or feel are useful to you during your current development. Once subscribed to a topic you can select to receive notifications immediately once further information has been added.