



# UNIVERSAL ROBOTS



## Service Manual

Revision UR5\_en\_3.1.1

### **Robot:**

UR5 with CB3-controller

*valid from robot s/n 2014350001*

# Contents

- General information ..... 4
  - 1.1 Purpose ..... 4
  - 1.2 Company details ..... 5
  - 1.3 Disclaimer ..... 5
- Preventive Maintenance ..... 6
  - 2.1 Controller ..... 6
    - 2.1.1 Inspection plan, Safety Functions ..... 6
    - 2.1.2 Visual inspection ..... 7
    - 2.1.3 Cleaning and replacement of filters ..... 7
  - 2.2 Robot arm ..... 8
    - 2.2.1 Visual inspection ..... 8
- Service and Replacement of parts ..... 9
  - 3.1 Robot arm ..... 9
    - 3.1.1 Robot arm configuration ..... 9
    - 3.1.2 Brake release ..... 10
    - 3.1.3 General guidance to separate joint from counterpart ..... 11
    - 3.1.4 Torque values ..... 14
    - 3.1.5 Base joint – Base mounting bracket ..... 15
    - 3.1.6 Shoulder joint – Base joint ..... 17
    - 3.1.7 Upper arm – Shoulder joint ..... 19
    - 3.1.8 Elbow joint – Upper arm ..... 21
    - 3.1.9 Elbow counterpart – Elbow joint ..... 21
    - 3.1.10 Wrist 1 joint – Lower arm ..... 23
    - 3.1.11 Wrist 2 joint – Wrist 1 joint ..... 25
    - 3.1.12 Wrist 3 joint – Wrist 2 joint ..... 27
    - 3.1.13 Tool flange – Wrist 3 joint ..... 27
    - 3.1.14 Joint calibration ..... 29
    - 3.1.15 Change joint ID ..... 35
  - 3.2 Controller ..... 37
    - 3.2.1 Handling ESD-sensitive parts ..... 37
    - 3.2.2 Replacement of motherboard ..... 41

3.2.3 Replacement of Safety Control Board .....	44
3.2.4 Replacement of teach pendant .....	46
3.2.5 Replacement of 48V power supply.....	47
3.2.6 Replacement of 12V power supply.....	50
3.2.7 Replacement of current distributor.....	51
4. Software .....	52
4.1 Update software .....	52
4.2 Update joint firmware .....	54
4.3 Using Magic files .....	57
5. Troubleshooting .....	58
5.1 Error codes.....	58
5.2 LED indicators on Safety Control Board .....	73
5.3 Error phenomena .....	74
5.3.1 ControlBox: NO CONTROLLER displayed in Initializing.....	74
5.3.2 NO CABLE displayed during power up.....	75
5.3.3 Force limit protective stop .....	76
5.3.4 Power on failure in Initializing .....	77
5.3.5 Checklist after a collision .....	80
5.4 Electrical drawing .....	81
5.4.1 Schematic overview.....	81
5.4.2 E-Plan diagrams .....	86
6 Spare parts.....	99
6.1 Spare part list.....	99
6.2 Service kit.....	100
7 Packing of robot.....	101
8 Changelog .....	102
8.1 Changelog .....	102

- **General information**

## **1.1 Purpose**

The main purpose of this manual is to help the user safely perform service related operations and troubleshooting.

Universal Robots industrial robots are designed using high quality components designed for long lifetime. However any improper use of robot can potentially cause failures. For example, the robot may have been overloaded or have been dropped on the floor when relocating or have run with a load not recommended by Universal Robots. Any improper use of the robot will invalidate the guarantee.

Universal Robots recommends that you do not attempt repair, adjustment or other intervention in the mechanical or electrical systems of the robot unless a problem has arisen. Any unauthorized intervention will invalidate the guarantee. Service related operations and troubleshooting should only be performed by qualified personnel.

Before performing service related operations, always make sure to stop the robot program and disconnect power supply to any potential dangerous tool on the robot or in the work cell.

In the event of a defect, Universal Robots recommends ordering new parts from the Universal Robot distributor from where the robot has been purchased.

Alternatively, you can order parts from your nearest distributor, whose details you can obtain from Universal Robots official website at [www.universal-robots.com](http://www.universal-robots.com)

## **1.2 Company details**

Universal Robots A/S  
Energivej 25  
DK-5260 Odense Denmark  
Tel.: +45 89 93 89 89  
Fax +45 38 79 89 89

## **1.3 Disclaimer**

The information contained herein is the property of Universal Robots A/S and shall not be reproduced in whole or in part without prior written approval of Universal Robots A/S. The information herein is subject to change without notice and should not be construed as a commitment by Universal Robots A/S. This Manual is periodically reviewed and revised.

Universal Robots A/S assumes no responsibility for any errors or omissions in this document.

Copyright © 2014 by Universal Robots A/S

The Universal Robots logo is a registered trademark of Universal Robots A/S.

- ## Preventive Maintenance

### 2.1 Controller



#### 2.1.1 Inspection plan, Safety Functions

The safety functions of the robots must be tested at least once a year to ensure correct function. The following tests must be performed.

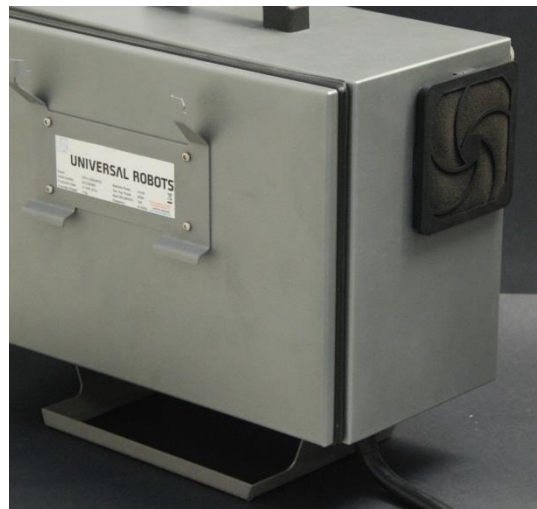
- Test that the Emergency Stop button on the Teach Pendant functions:
  - Press the Emergency Stop button on the Teach Pendant
  - Observe that the robot stops and turns off the power to the joints
  - Power the robot again
- Test Teach mode:
  - Set the robot in Teach mode by pressing the *Teach* button on the Teach Pendant
  - Move the robot to a position where it is stretched out horizontally
  - Monitor that the robot maintains its position when not holding the robot and the teach button still pressed
- Verify safety settings:
  - Verify that the safety settings of the robot comply with the Risk Assessment of the robot installation
- Test that additional safety inputs and outputs are still functioning:
  - Check which safety inputs and outputs are active and test that they can be triggered

### 2.1.2 Visual inspection

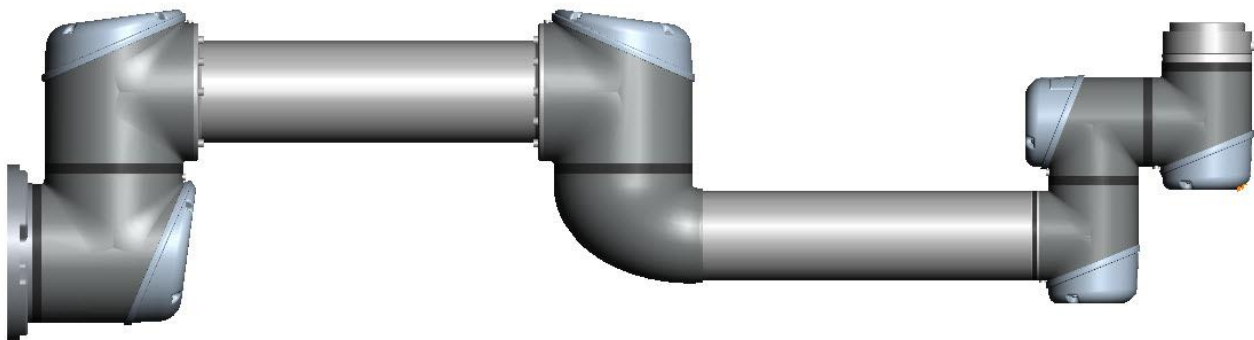
- Disconnect power cable from controller
- Open cabinet door
- Check connectors are properly inserted on printed circuit boards
- Check for any dirt/dust inside of controller
- If any dirt/dust is present:
  - » gently use a vacuum cleaner to remove particles

### 2.1.3 Cleaning and replacement of filters

- Controller box contains two filters, one on each side of controller
- Remove filters from controller box and clean them thoroughly using compressed air
  - » Replace filters if necessary

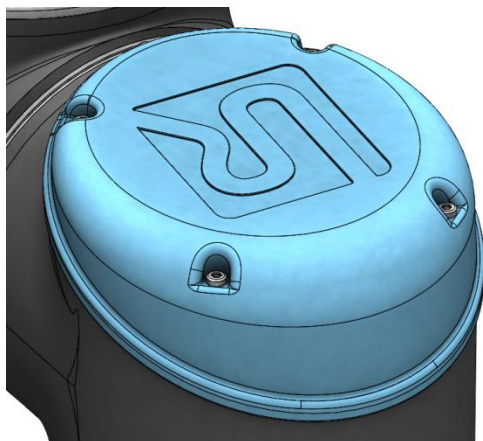


## 2.2 Robot arm



### 2.2.1 Visual inspection

- Move robot arm to HOME position (if possible)
- Turn off and disconnect power cable from controller
- Inspect cable between controller and robot arm for any damage
- Inspect flat rings for wear and damage
  - » replace flat rings if worn out or damaged
- Inspect blue lids on all joints for any cracks or damage
  - » replace blue lids if cracked or damaged.
- Inspect that screws for blue lids are in place and properly tightened
  - » Replace screws, tighten properly if necessary



Correct torque value for screws on blue lids are **0.4Nm**

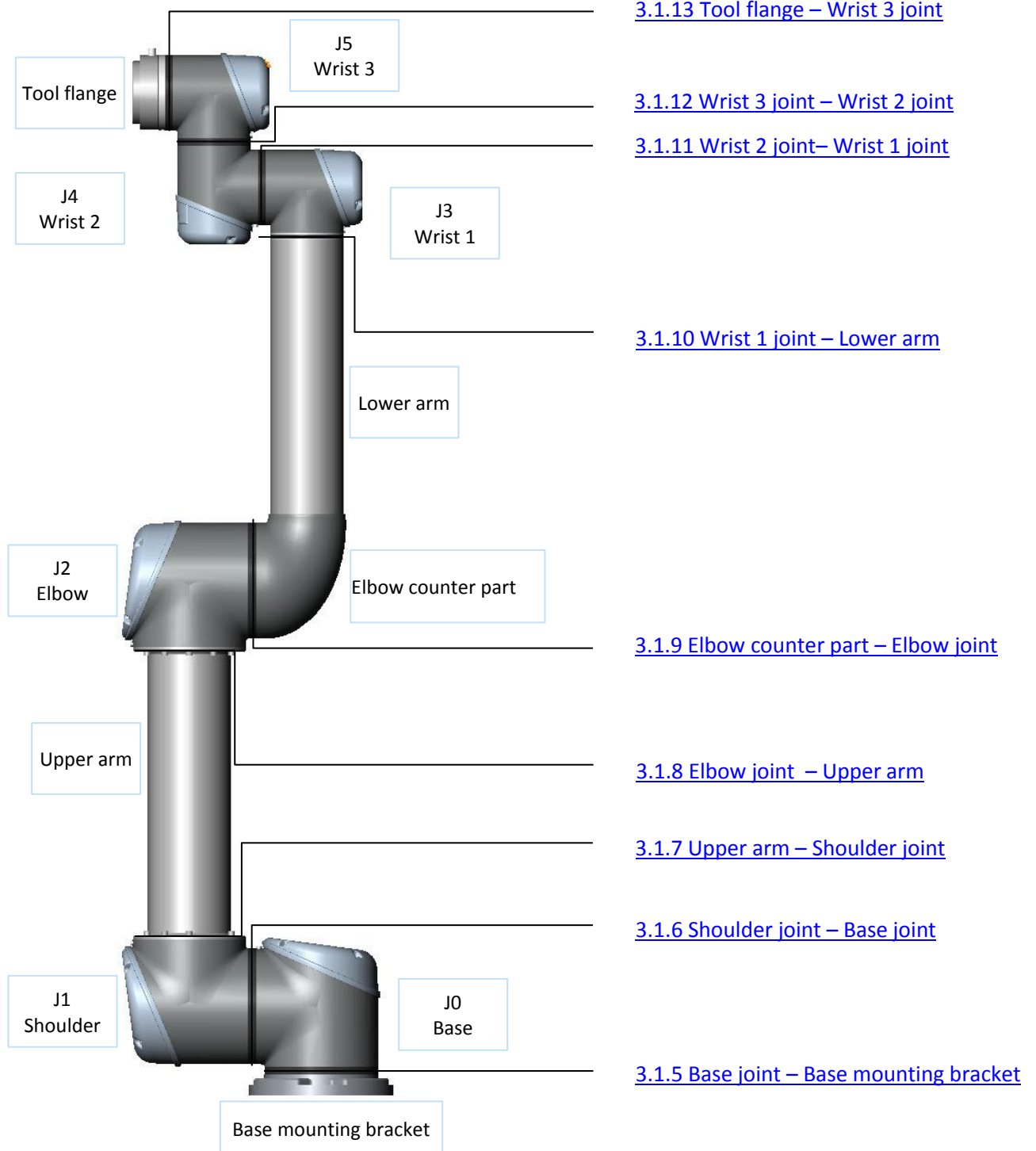
If any damage is observed on a robot within the warranty period, contact the distributor from which the robot has been purchased.



## • Service and Replacement of parts

### 3.1 Robot arm

#### 3.1.1 Robot arm configuration



### 3.1.2 Brake release

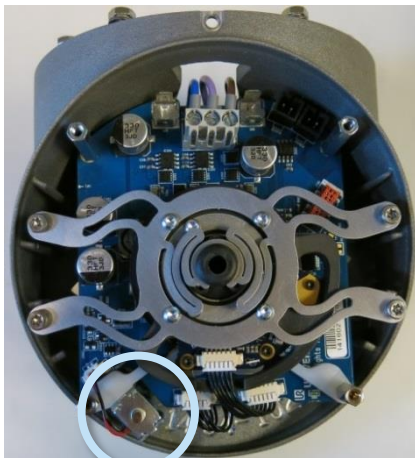
If required, the brake on a joint can be released without power connected.

#### IMPORTANT NOTICE:

- Before releasing a brake it is extremely important to dismount any dangerous tooling to avoid any hazardous situations.
- If releasing the brake on Base joint, Shoulder joint or Elbow joint, it is important to make proper mechanical support prior to releasing the brake.
- Always make sure no personnel are located under the arm when releasing the brake.
- Do not move the joint more than necessary, absolute max. is 180 degrees in order for the robot to find its original physical position.

Procedure for releasing the joint

- Shut down Controller.
- Remove blue lid on joint.
- Push brake pin down to release, joint can then be rotated.



Brake on Base, Shoulder and Elbow joints,



Brake on Wrist joints

- Make sure to mount blue lid properly on joint before turning on Controller.

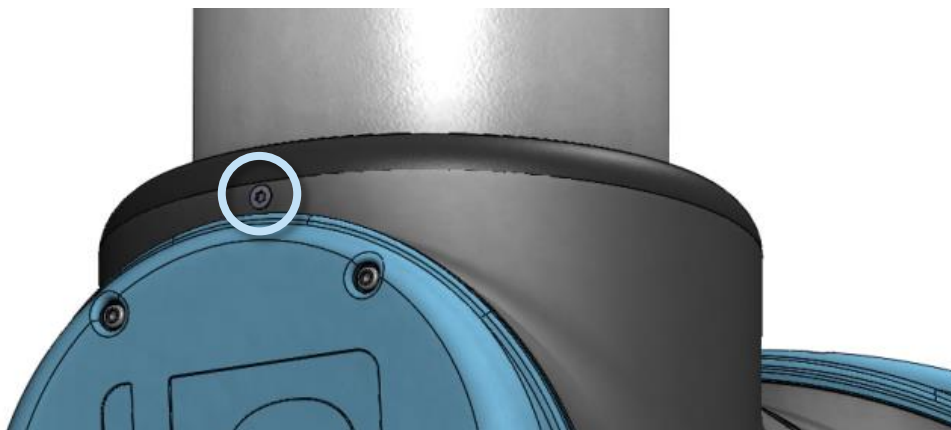
### 3.1.3 General guidance to separate joint from counterpart

#### Disassemble:

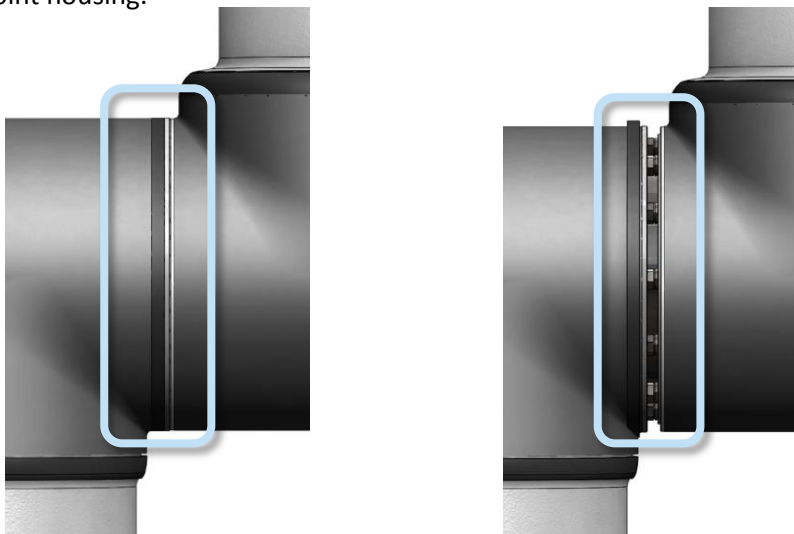
1. Shut down the controller.
2. Move the robot to a comfortable position for disassembly. If necessary dismount entire robot arm from work cell and place on a solid surface.
3. Remove blue lid.
4. Now screw back one of the lid screws into a pol. Clip on your ESD wristband/alligator clip as shown below.



5. Disconnect wires.
6. Remove alignment screw.



7. Gently remove black flexible flat ring with a tiny screwdriver or similar tool and twist it around the joint housing.



8. Slide the grey Teflon ring back.  
10 screws become visible, 5 on each side of joint.  
Loosen the screws with an open-ended spanner approximately two full turns each.
9. Pull the two parts apart and gently twist them in opposite directions around 10 mm, until a mechanical stop is met (holes are keyhole-type). They can then be completely separated.

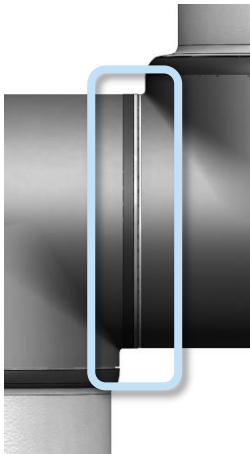


## Assemble:

1. After replacing a joint etc. do as follows to assemble the robot arm.
2. Gently insert one part with screws and washers into the other part.



3. Make sure the washers are fully inserted and flush against the head of the bolt (this is important) before gently twisting the parts in opposite directions until a mechanical stop is met.
4. Gently tighten the 10 screws, and then tighten in cross order with the correct torque.  
See [Section 3.1.4 Torque value.](#)
5. Slide the grey Teflon ring into place and gently put the flat ring back on top of the Teflon ring.

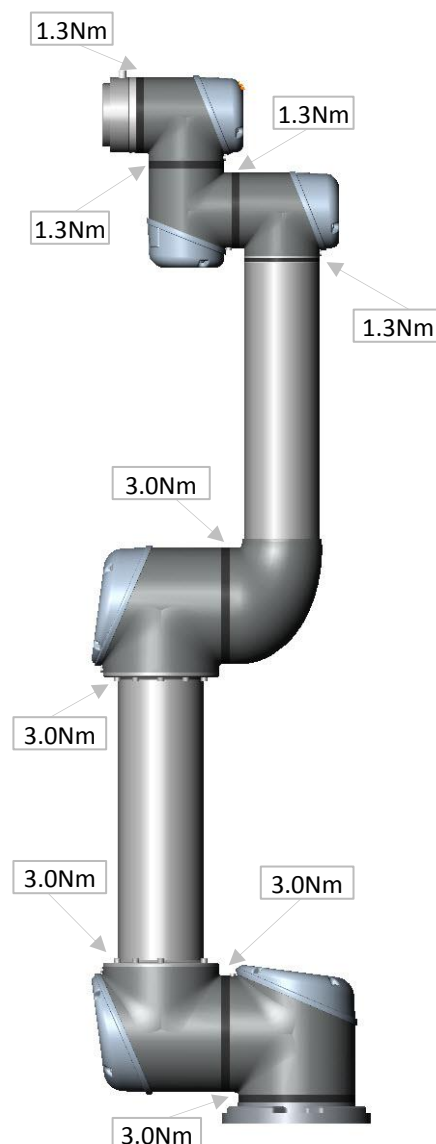


6. Mount the alignment screw and tighten with **0.4Nm.**
7. **Twist the communication wires** before they are connected.  
(To reduce electrical noise in the system)
8. Mount the blue lid on the joint and tighten with **0.4Nm.**
9. Proceed to chapter [3.1.14 Joint calibration](#) for calibrating the joint.

### 3.1.4 Torque values

UR5 torque values			
CONNECTION		TORQUE	HEAD SIZE
BASE PLATE	J0 BASE	3.0Nm	7 mm.
[J0] BASE	J[1] Shoulder	3.0Nm	7 mm.
[J1] SHOULDER	LOWER ARM	3.0Nm	7 mm.
LOWER ARM	[J2] ELBOW	3.0Nm	7 mm.
[J2] ELBOW	HIGHER ARM	3.0Nm	7 mm.
HIGHER ARM	[J3] WRIST 1	1.3Nm	5.5 mm.
[J3] WRIST 1	[J4] WRIST 2	1.3Nm	5.5 mm.
[J4] WRIST 2	[J5] WRIST 3	1.3Nm	5.5 mm.
[J5] WRIST 3	TOOL	1.3Nm	5.5 mm.
Alignment screw		0.4Nm	Torx T10
Blue lid		0.4Nm	Torx T10

Attention: **Click the torque tools 3 times before use** to get the correct calibrated torque.



### 3.1.5 Base joint – Base mounting bracket Disassemble

For details and photos please see: [3.1.3 General guidance to separate joint from counterpart](#)

1. Shut down the controller.
2. Remove alignment screw.
3. Gently remove black flexible flat ring with a tiny screwdriver or similar tool and twist it around the joint housing.
4. Slide the grey Teflon ring back. 10 screws become visible, 5 on each side of joint. Loosen the screws with a 7 mm. open-ended spanner about two full turns, approximately 3 mm. for each screw.
5. Pull the base plate and Base joint apart and gently twist the two parts in opposite directions around 10 mm. until a mechanical stop is met (holes are keyhole-type).
6. Pull away the base plate from Base joint.
7. Disconnect wires between base plate and Base joint.

1 x red wire	= 48V DC
1 x black wire	= GND
Black connector	= bus cable

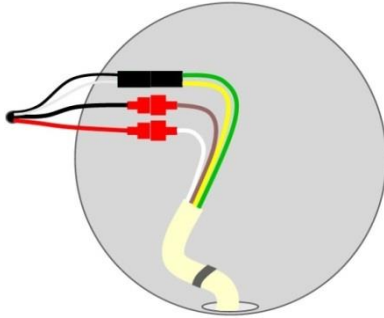
## Base joint – Base mounting bracket: Assemble

For details and photos please see: [3.1.3 General guidance to separate joint from counterpart](#)

1. Replace base plate and reconnect wires according to illustration:

**Twist the communication wires** before they are connected.

(To reduce electrical noise in the system)



2. Gently insert base plate with screws and washers into the Base joint.
3. Make sure the washers are fully inserted and flush against the head of the bolt (this is important) before gently twisting the parts in opposite directions until a mechanical stop is met.
4. Gently tighten the 10 screws, and then tighten **in cross order with 3.0Nm**.
5. Slide the grey Teflon ring into place and gently put the flat ring back on top of the Teflon ring.
6. Mount the alignment screw and tighten with **0.4Nm**.
7. Mount blue lid on Base joint and tighten with **0.4Nm**.



### 3.1.6 Shoulder joint – Base joint Disassemble

For details and photos please see: [3.1.3 General guidance to separate joint from counterpart](#)

1. Shut down the controller.
2. Remove blue lid on Base joint.
3. Connect ESD wristband
4. Disconnect wires between Base joint and Shoulder joint
  - 1 x red wire               = 48V DC
  - 1 x black wire           = GND
  - Black connector       = bus cable (NB: polarized)
5. Remove alignment screw
6. Gently remove black flexible flat ring between Base and Shoulder with a tiny screwdriver or similar tool and twist it around the joint housing.
7. Slide the grey Teflon ring back. 10 screws become visible, 5 on each side of joint. Loosen the screws with a 7 mm. open-ended spanner about two full turns, approximately 3 mm. for each screw.
8. Pull the Base joint and Shoulder joint apart and gently twist the two parts in opposite directions around 10 mm. until a mechanical stop is met (holes are keyhole-type).
9. Pull away the Base joint from Shoulder joint.



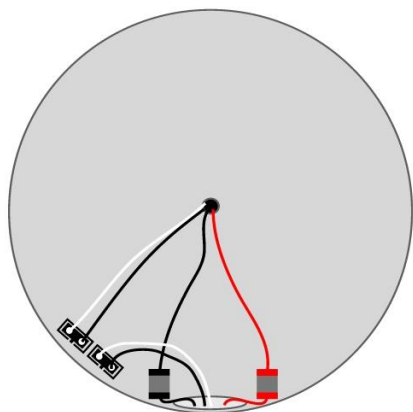
## Shoulder joint – Base joint: Assemble

For details and photos please see: [3.1.3 General guidance to separate joint from counterpart](#)

1. Gently insert Base joint with screws and washers into the Shoulder joint.
2. Make sure the washers are fully inserted and flush against the head of the bolt (this is important) before gently twisting the parts in opposite directions until a mechanical stop is met.
3. Tighten the 10 screws lightly, and then tighten **in cross order with 3.0Nm**.
4. Slide the grey Teflon ring in place and gently put back the flat ring on top of the Teflon ring.
5. Mount the alignment screw and tighten with **0.4Nm**.
6. Connect ESD wristband
7. Reconnect connectors as illustrated.

**Twist the communication wires** before they are connected.

(To reduce electrical noise in the system)



8. Mount blue lid on Base joint and tighten with **0.4Nm**.
9. Proceed to chapter [3.1.14 Joint calibration](#) for calibrating the joint.

### 3.1.7 Upper arm – Shoulder joint

#### Disassemble

For details and photos please see: [3.1.3 General guidance to separate joint from counterpart](#)

1. Shut down the controller.
2. Remove blue lid on Shoulder joint.
3. Connect ESD wristband
4. Disconnect wires between Upper arm and Shoulder joint
  - 1 x red wire = 48V DC
  - 1 x black wire = GND
  - Black connector = bus cable (NB: polarized)
5. Remove alignment screw
6. Unmount screws around the upper arm as indicated on the illustration:



7. Pull away the Shoulder joint from upper arm.

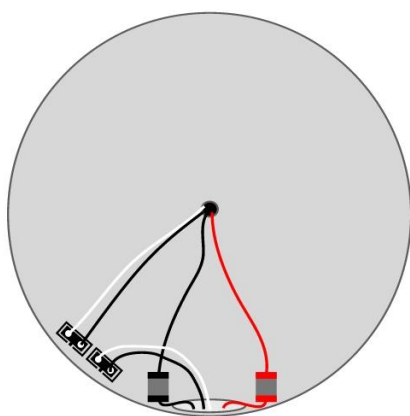
## Upper arm – Shoulder joint: Assemble

For details and photos please see: [3.1.3 General guidance to separate joint from counterpart](#)

1. Gently assembly the Shoulder joint with upper arm end mount screws into shoulder joint.
2. Tighten the 10 screws lightly, and then tighten **in cross order with 3.0Nm.**
3. Mount the alignment screw and tighten with **0.4Nm.**
4. Connect ESD wristband
5. Reconnect wires correctly.

**Twist the communication wires** before they are connected.

(To reduce electrical noise in the system)



6. Mount blue lid on Shoulder joint and tighten with **0.4Nm.**
7. Proceed to chapter [3.1.14 Joint calibration](#) for calibrating the joint.

### 3.1.8 Elbow joint – Upper arm

#### Disassemble and assemble

Procedure for separating Elbow joint from Upper arm is similar to separation of Upper arm and Shoulder joint, consult chapter [3.1.7 Upper arm - Shoulder joint](#).

### 3.1.9 Elbow counterpart – Elbow joint

#### Disassemble

For details and photos please see: [3.1.3 General guidance to separate joint from counterpart](#)

1. Shut down the controller.
2. Remove alignment screw
3. Gently remove black flexible flat ring between Elbow and Elbow counterpart with a tiny screwdriver or similar tool and twist it around the joint housing.
4. Slide the grey Teflon ring back. 10 screws become visible, 5 on each side of joint. Loosen the screws with a 7 mm. open-ended spanner about two full turns, approximately 3 mm. for each screw.
5. Pull Elbow joint and Elbow counterpart apart and gently twist the two parts in opposite directions around 10 mm. until a mechanical stop is met (holes are keyhole-type).
6. Pull away the Elbow joint from Elbow counterpart.
7. Disconnect wires between Elbow joint and Elbow counterpart
  - 1 x red wire = 48V DC
  - 1 x black wire = GND
  - Black connector = bus cable (NB: polarized)



## Elbow counterpart – Elbow joint: assemble

For details and photos please see: [3.1.3 General guidance to separate joint from counterpart](#)

1. Reconnect connectors.  
**Twist the communication wires** before they are connected.  
(To reduce electrical noise in the system)
2. Gently insert Elbow joint with screws and washers into the Elbow counterpart.
3. Make sure the washers are fully inserted and flush against the head of the bolt (this is important) before gently twisting the parts in opposite directions until a mechanical stop is met.
4. Tighten the 10 screws lightly, and then tighten **in cross order with 3.0Nm**.
5. Slide the grey Teflon ring in place and gently put back the flat ring on top of the Teflon ring.
6. Mount the alignment screw and tighten with **0.4Nm**.
7. Proceed to chapter [3.1.14 Joint calibration](#) for calibrating the joint.

### 3.1.10 Wrist 1 joint – Lower arm

#### Disassemble

For details and photos please see: [3.1.3 General guidance to separate joint from counterpart](#)

1. Shut down the controller.
2. Remove blue lid on Wrist 1 joint.
3. Connect ESD wristband
4. Disconnect wires between lower arm and Wrist 1 joint.

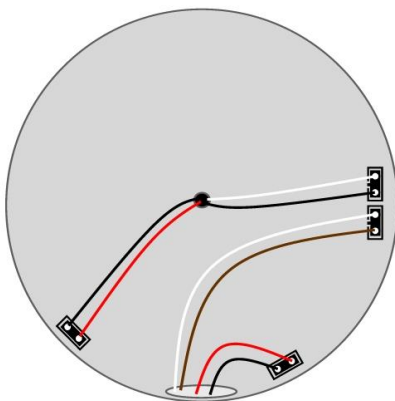
1 x red wire	= 48V DC
1 x black wire	= GND
Black connector	= bus cable (NB: polarized)
5. Remove alignment screw
6. Gently remove black flexible gasket between lower arm and Wrist 1 joint with a tiny screwdriver or similar tool and twist it around the lower arm.
7. 8 screws become visible, 4 on each side of joint. Loosen the screws with a 5.5 mm. open-ended spanner about two full turns, approximately 3 mm. for each screw.
8. Pull the lower arm and Wrist 1 joint apart and gently twist the two parts in opposite directions around 8 mm. until a mechanical stop is met (holes are keyhole-type).
9. Pull away the lower arm from Wrist 1 joint.



## Wrist 1 joint – Lower arm: Assemble

For details and photos please see: [3.1.3 General guidance to separate joint from counterpart](#)

1. Gently insert Wrist 1 joint with screws and washers into the lower arm.
2. Make sure the washers are fully inserted and flush against the head of the bolt (this is important) before gently twisting the parts in opposite directions until a mechanical stop is met.
3. Tighten the 8 screws lightly, and then tighten **in cross order with 1.3Nm**.
4. Gently put back the gasket.
5. Mount the alignment screw and tighten with **0.4Nm**.
6. Connect ESD wristband
7. Reconnect wires between lower arm and Wrist 1 joint correctly.  
**Twist the communication wires** before they are connected.  
(To reduce electrical noise in the system)



8. Mount blue lid on Wrist 1 joint and tighten with **0.4Nm**.
9. Proceed to chapter [3.1.14 Joint calibration](#) for calibrating the joint.



### 3.1.11 Wrist 2 joint – Wrist 1 joint

#### Disassemble

For details and photos please see: [3.1.3 General guidance to separate joint from counterpart](#)

1. Shut down the controller.
2. Remove blue lid on Wrist 1 joint.
3. Connect ESD wristband
4. Disconnect wires between Wrist 1 joint and Wrist 2 joint

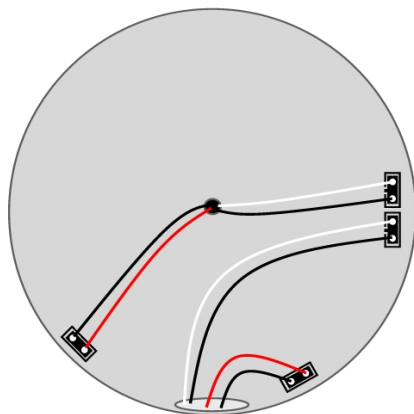
1 x red wire	= 48V DC
1 x black wire	= GND
Black connector	= bus cable (NB: polarized)
5. Remove alignment screw
6. Gently remove black flexible flat ring between Wrist 1 and Wrist 2 with a tiny screwdriver or similar tool and twist it around the joint housing.
7. Slide the grey Teflon ring back. 8 screws become visible, 4 on each side of joint. Loosen the screws with a 5.5 mm. open-ended spanner about two full turns, approximately 3 mm. for each screw.
8. Pull Wrist 1 joint and Wrist 2 joint apart and gently twist the two parts in opposite directions around 8 mm. until a mechanical stop is met (holes are keyhole-type).
9. Pull away Wrist 1 joint from Wrist 2 joint.



## Wrist 2 joint – Wrist 1 joint: Assemble

For details and photos please see: [3.1.3 General guidance to separate joint from counterpart](#)

1. Gently insert Wrist 1 joint with screws and washers into Wrist 2 joint.
2. Make sure the washers are fully inserted and flush against the head of the bolt (this is important) before gently twisting the parts in opposite directions until a mechanical stop is met.
3. Tighten the 8 screws lightly, and then tighten **in cross order with 1.3Nm**.
4. Slide the grey Teflon ring in place and gently put back the flat ring on top of the Teflon ring.
5. Mount the alignment screw and tighten with **0.4Nm**.
6. Connect ESD wristband
7. Replace Wrist 1 and reconnect connectors as illustrated into Wrist 2.  
**Twist the communication wires** before they are connected.  
 (To reduce electrical noise in the system)



8. Mount blue lid on Wrist 1 joint and tighten with **0.4Nm**.
9. Proceed to chapter [3.1.14 Joint calibration](#) for calibrating the joint.

### 3.1.12 Wrist 3 joint – Wrist 2 joint

#### Disassemble and assemble

Procedure for separating Wrist 3 joint from Wrist 2 is similar to separation of Wrist 2 joint and Wrist 1 joint, consult chapter [3.1.11 Wrist 2 joint – Wrist 1 joint](#).

### 3.1.13 Tool flange – Wrist 3 joint

#### Disassemble

For details and photos please see: [3.1.3 General guidance to separate joint from counterpart](#)

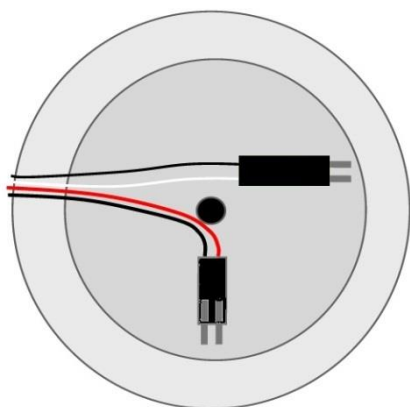
1. Shut down the controller.
2. Remove alignment screw.
3. Gently remove black flexible flat ring with a tiny screwdriver or similar tool and twist it around the joint housing.
10. Slide the grey Teflon ring back. 8 screws become visible, 4 on each side of joint. Loosen the screws with a 5.5 mm. open-ended spanner about two full turns, approximately 3 mm. for each screw.
4. Pull the tool flange and Wrist 3 joint apart and gently twist the two parts in opposite directions around 8 mm. until a mechanical stop is met (holes are keyhole-type).
5. Pull away the tool flange from Wrist 3 joint.
6. Connect ESD wristband
7. Disconnect the two connectors.



## Tool flange – Wrist 3 joint: Assemble

For details and photos please see: [3.1.3 General guidance to separate joint from counterpart](#)

1. Connect ESD wristband
2. Replace tool flange and reconnect connectors as illustrated.  
**Twist the communication wires** before they are connected.  
(To reduce electrical noise in the system)



3. Gently insert tool flange with screws and washers into the Wrist 3 joint.
4. Make sure the washers are fully inserted and flush against the head of the bolt (this is important) before gently twisting the parts in opposite directions until a mechanical stop is met.
5. Tighten the 8 screws lightly, and then tighten **in cross order with 1.3Nm**.
6. Slide the grey Teflon ring in place and gently put back the flat ring on top of the Teflon ring.
7. Mount the alignment screw and tighten with **0.4Nm**.

### 3.1.14 Joint calibration

After replacement calibration of the new joint is required in order to find the correct zero position.

Instructions for calibrating a joint:

- Jog robot to HOME position

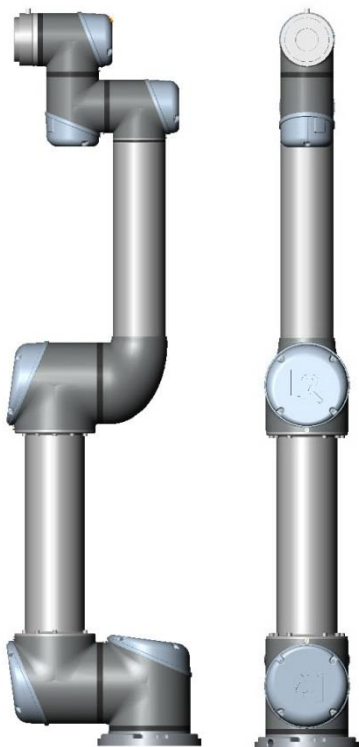
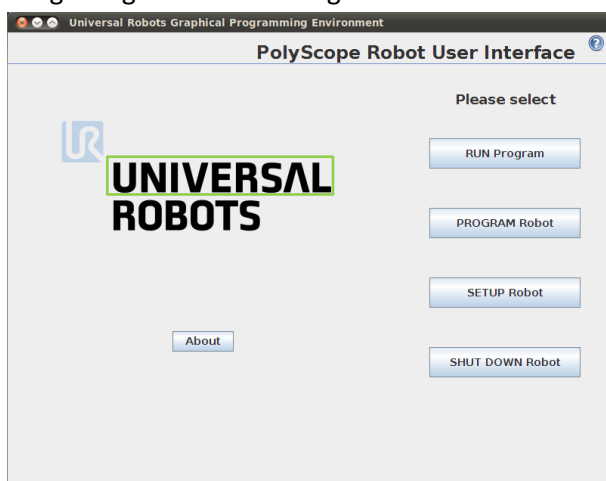
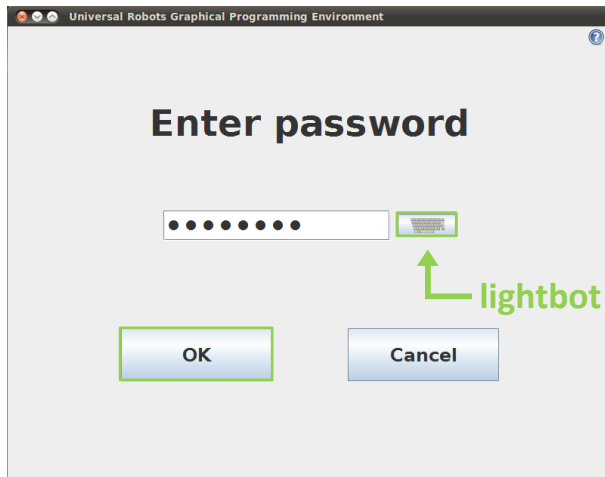


Illustration shows the HOME position, which is defined as zero position of all joints.

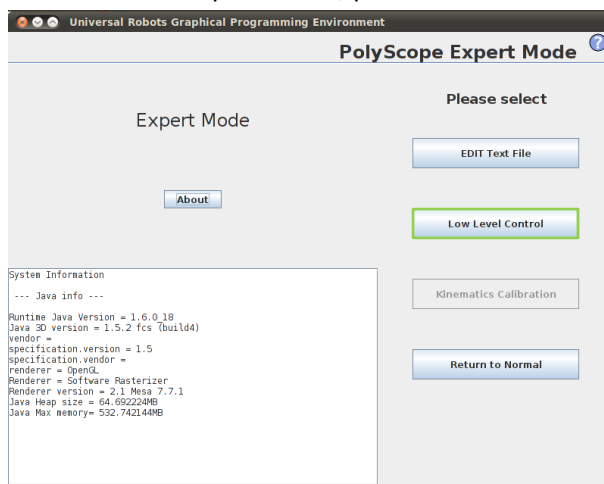
- Drag a finger from left to right across the *UNIVERSAL*-sign on main screen of PolyScope.



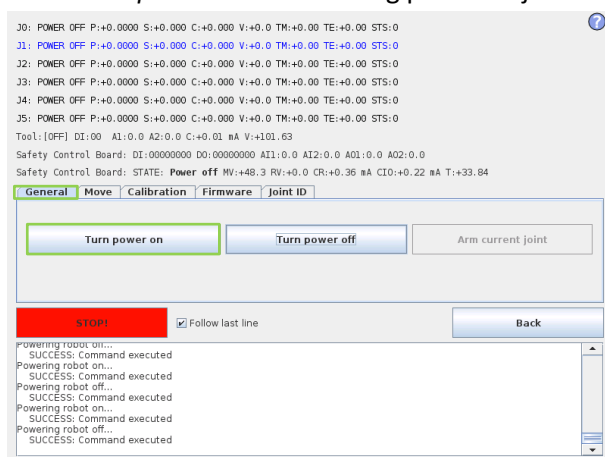
- Enter password *lightbot* and press *OK*.



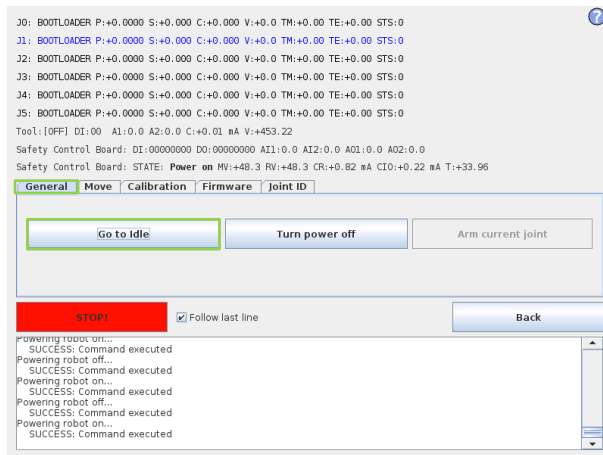
- You are now in *Expert Mode*, press *Low Level Control*.



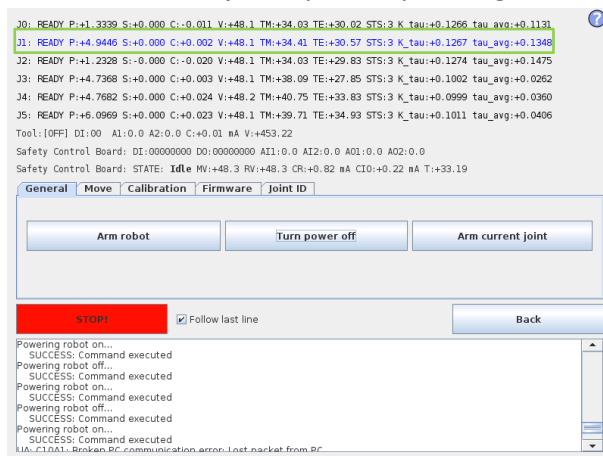
- Press *Turn power on* for enabling power to joints.



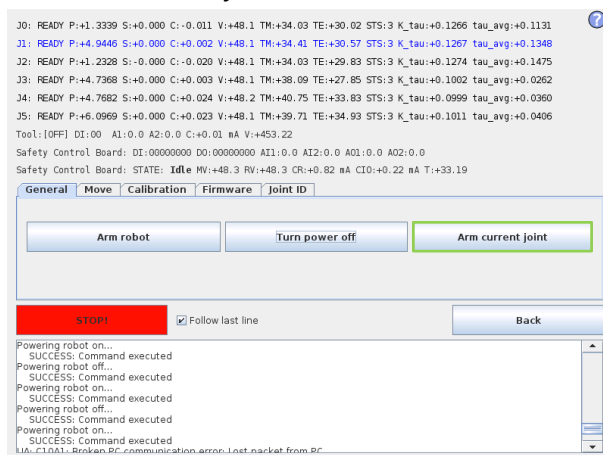
- Press *Go to Idle* for enabling the joints ready mode.



- Select the desired joint by directly clicking the status line for that joint.

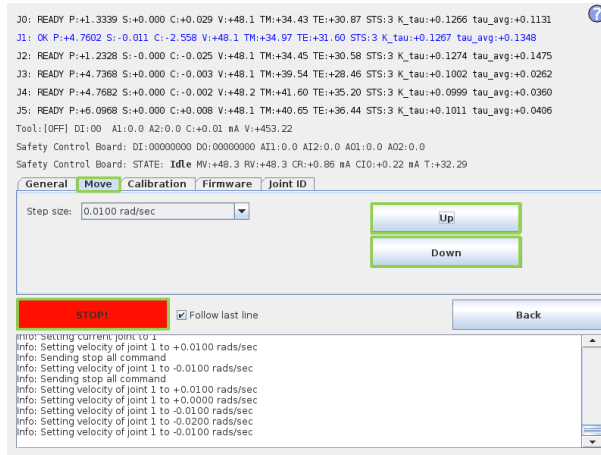


- Press *Arm current joint* to release the brake on the selected joint.



Use the *Up* and *Down* buttons in the *Move* window to navigate the joint to the correct zero position according to the following illustrations.

Press *STOP* when the joint is in the correct position.





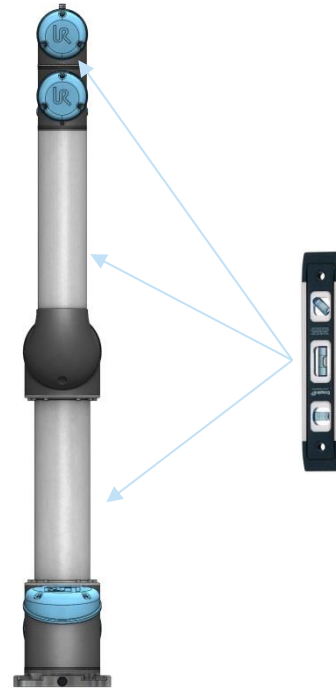
- Zero position illustrations

Base:



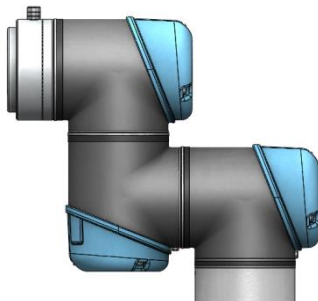
Base zero position is aligned so that the output flange is offset 180 degree from the cable in back of robot base.

Shoulder, Elbow, Wrist 1:



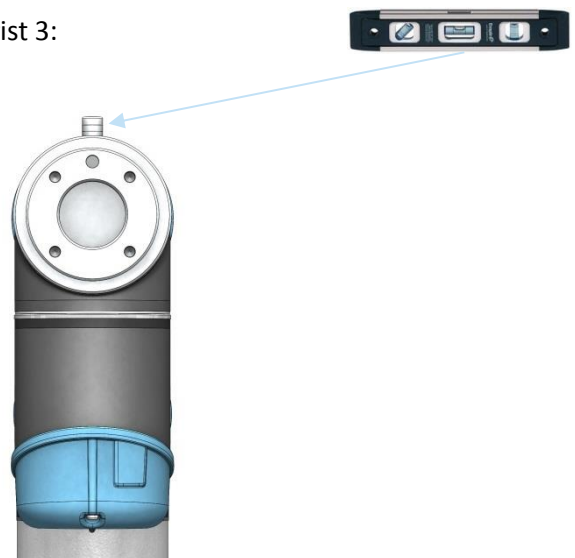
Shoulder, Elbow and Wrist 1 zero output flange is vertical aligned (if Base is horizontal).  
Make sure that base of robot is horizontal, use spirit level to align joints.

Wrist 2:



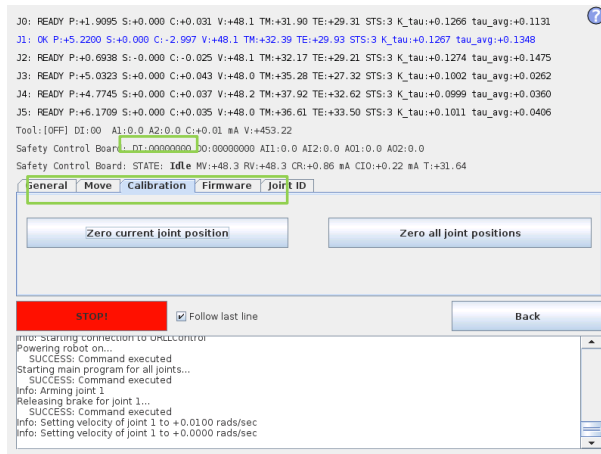
Wrist 2 zero position is aligned similar to Base joint, with tool flange parallel with wrist

Wrist 3:



Wrist 3 zero position is aligned so tool connector is pointing upward.  
Mount two bolts in tool holes and use spirit level to align joint.

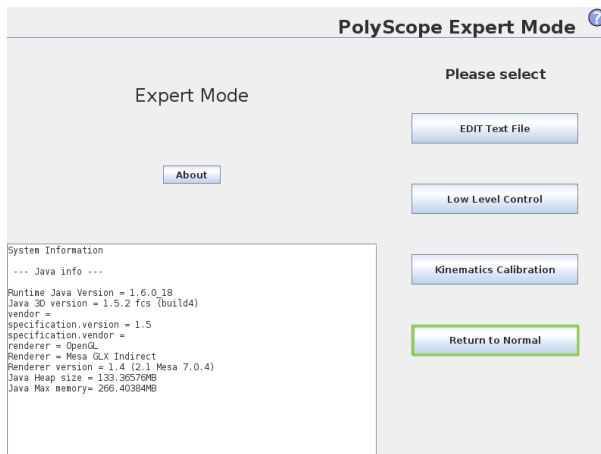
- Select *Calibration* tab and press *Zero current joint position* to calibrate the joint.



- Press *Back* to exit Low Level Control.



- Press *Return to Normal*.



- Verify zero position by moving the robot to HOME.  
If not satisfied with the zero position, perform the procedure once again.

### 3.1.15 Change joint ID

Each joint has a unique ID no. It is NOT possible to have two joints with the same ID no. on the same robot.

ID	Joint
J0	Base
J1	Shoulder
J2	Elbow
J3	Wrist 1
J4	Wrist 2
J5	Wrist 3

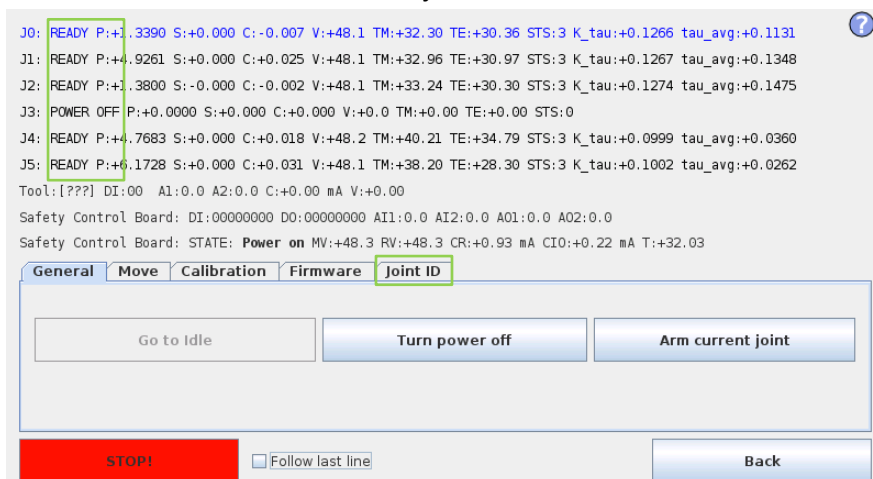
Example:

Wrist 1 (J3) has to be replaced. Spare joint is a Wrist 3 (J5)

- Disconnect the joint with correct ID no.
- Enter Low Level Control
- Press *Turn power on* and the connected joints turn into BOOTLOADER

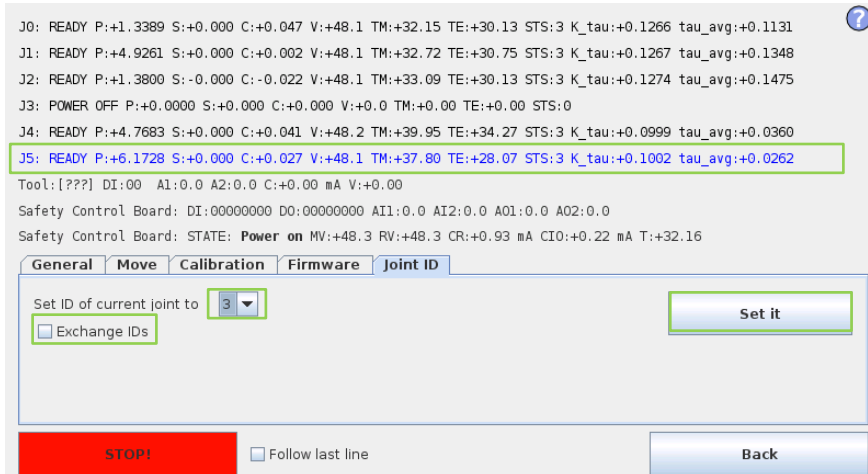


- Press *Go to Idle* and the connected joints turn into READY



- Select *Joint ID*

- Select **J5** (The one to be changed)
- Uncheck “Exchange IDs” box
- In dropdown box, select ID no. 3
- Press **Set it**



J0: READY P:+1.3389 S:+0.000 C:+0.047 V:+48.1 TM:+32.15 TE:+30.13 STS:3 K\_tau:+0.1266 tau\_avg:+0.1131  
 J1: READY P:+4.9261 S:+0.000 C:+0.002 V:+48.1 TM:+32.72 TE:+30.75 STS:3 K\_tau:+0.1267 tau\_avg:+0.1348  
 J2: READY P:+1.3800 S:-0.000 C:-0.022 V:+48.1 TM:+33.09 TE:+30.13 STS:3 K\_tau:+0.1274 tau\_avg:+0.1475  
 J3: POWER OFF P:+0.0000 S:+0.000 C:+0.000 V:+0.0 TM:+0.00 TE:+0.00 STS:0  
 J4: READY P:+4.7683 S:+0.000 C:+0.041 V:+48.2 TM:+39.95 TE:+34.27 STS:3 K\_tau:+0.0999 tau\_avg:+0.0360  
**J5: READY P:+6.1728 S:+0.000 C:+0.027 V:+48.1 TM:+37.80 TE:+28.07 STS:3 K\_tau:+0.1002 tau\_avg:+0.0262**  
 Tool:[??] DI:00 AI:0.0 A2:0.0 C:+0.00 mA V:+0.00  
 Safety Control Board: DI:00000000 DO:00000000 AI1:0.0 AI2:0.0 A01:0.0 A02:0.0  
 Safety Control Board: STATE: **Power on** MV:+48.3 RV:+48.3 CR:+0.93 mA CIO:+0.22 mA T:+32.16

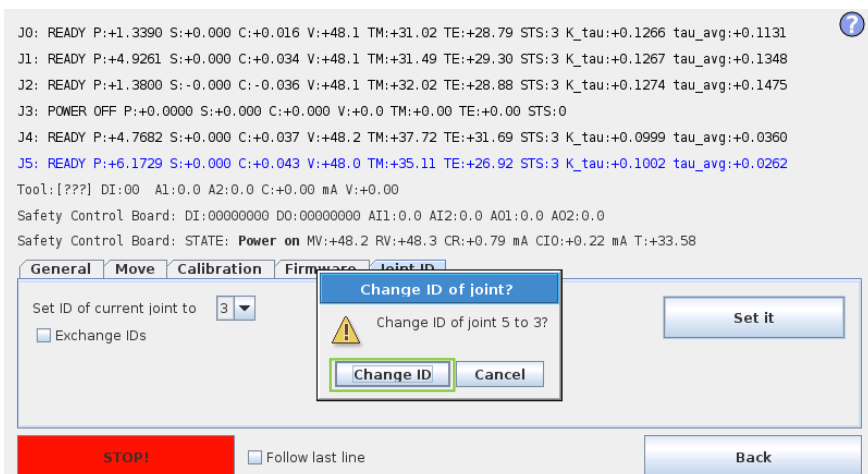
General Move Calibration Firmware **Joint ID**

Set ID of current joint to **3**  
☐ Exchange IDs

**Set it**

STOP! ☐ Follow last line **Back**

- Confirm **Change ID**



J0: READY P:+1.3390 S:+0.000 C:+0.016 V:+48.1 TM:+31.02 TE:+28.79 STS:3 K\_tau:+0.1266 tau\_avg:+0.1131  
 J1: READY P:+4.9261 S:+0.000 C:+0.034 V:+48.1 TM:+31.49 TE:+29.30 STS:3 K\_tau:+0.1267 tau\_avg:+0.1348  
 J2: READY P:+1.3800 S:-0.000 C:-0.036 V:+48.1 TM:+32.02 TE:+28.88 STS:3 K\_tau:+0.1274 tau\_avg:+0.1475  
 J3: POWER OFF P:+0.0000 S:+0.000 C:+0.000 V:+0.0 TM:+0.00 TE:+0.00 STS:0  
 J4: READY P:+4.7682 S:+0.000 C:+0.037 V:+48.2 TM:+37.72 TE:+31.69 STS:3 K\_tau:+0.0999 tau\_avg:+0.0360  
**J5: READY P:+6.1729 S:+0.000 C:+0.043 V:+48.0 TM:+35.11 TE:+26.92 STS:3 K\_tau:+0.1002 tau\_avg:+0.0262**  
 Tool:[??] DI:00 AI:0.0 A2:0.0 C:+0.00 mA V:+0.00  
 Safety Control Board: DI:00000000 DO:00000000 AI1:0.0 AI2:0.0 A01:0.0 A02:0.0  
 Safety Control Board: STATE: **Power on** MV:+48.2 RV:+48.3 CR:+0.79 mA CIO:+0.22 mA T:+33.58

General Move Calibration Firmware **Joint ID**

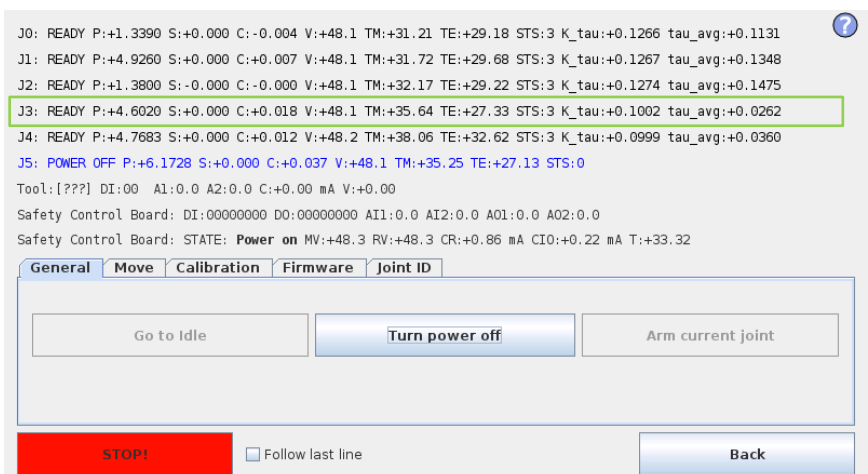
Set ID of current joint to **3**  
☐ Exchange IDs

**Change ID of joint?**  
 Change ID of joint 5 to 3?  
**Change ID** Cancel

**Set it**

STOP! ☐ Follow last line **Back**

- After you have turned power on you can see the joint J5 has changed to J3.



J0: READY P:+1.3390 S:+0.000 C:-0.004 V:+48.1 TM:+31.21 TE:+29.18 STS:3 K\_tau:+0.1266 tau\_avg:+0.1131  
 J1: READY P:+4.9261 S:+0.000 C:+0.007 V:+48.1 TM:+31.72 TE:+29.68 STS:3 K\_tau:+0.1267 tau\_avg:+0.1348  
 J2: READY P:+1.3800 S:-0.000 C:-0.000 V:+48.1 TM:+32.17 TE:+29.22 STS:3 K\_tau:+0.1274 tau\_avg:+0.1475  
**J3: READY P:+4.6020 S:+0.000 C:+0.018 V:+48.1 TM:+35.64 TE:+27.33 STS:3 K\_tau:+0.1002 tau\_avg:+0.0262**  
 J4: READY P:+4.7683 S:+0.000 C:+0.012 V:+48.2 TM:+38.06 TE:+32.62 STS:3 K\_tau:+0.0999 tau\_avg:+0.0360  
**J5: POWER OFF P:+6.1728 S:+0.000 C:+0.037 V:+48.1 TM:+35.25 TE:+27.13 STS:0**  
 Tool:[??] DI:00 AI:0.0 A2:0.0 C:+0.00 mA V:+0.00  
 Safety Control Board: DI:00000000 DO:00000000 AI1:0.0 AI2:0.0 A01:0.0 A02:0.0  
 Safety Control Board: STATE: **Power on** MV:+48.3 RV:+48.3 CR:+0.86 mA CIO:+0.22 mA T:+33.32

General Move Calibration Firmware **Joint ID**

Go to Idle **Turn power off** Arm current joint

STOP! ☐ Follow last line **Back**

## 3.2 Controller

### 3.2.1 Handling ESD-sensitive parts

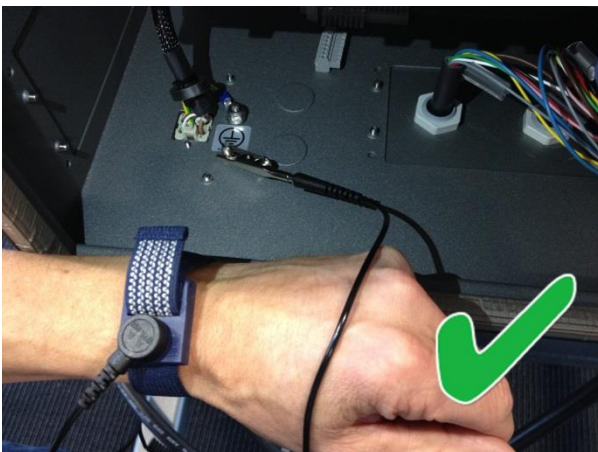


To prevent damage to ESD-sensitive parts, follow the instructions below in addition to all the usual precautions, such as turning off power before removing logic cards:



**Keep the ESD-sensitive part in its original shipping container.**

(a special "ESD bag") until the part is ready to be installed



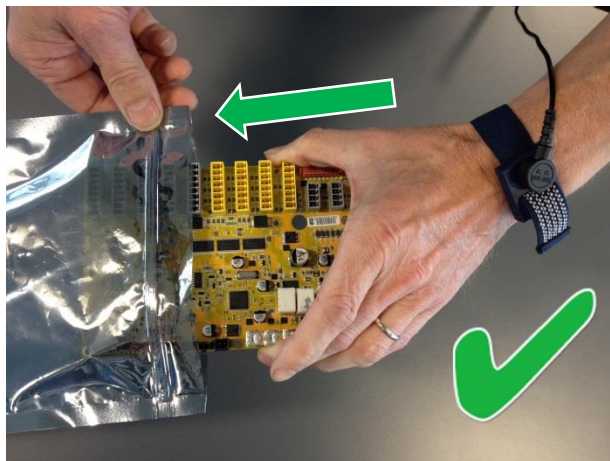
**Put the ESD wrist strap on your wrist. Connect the wrist band to the system ground point.**

This discharges any static electricity in your body to ground.



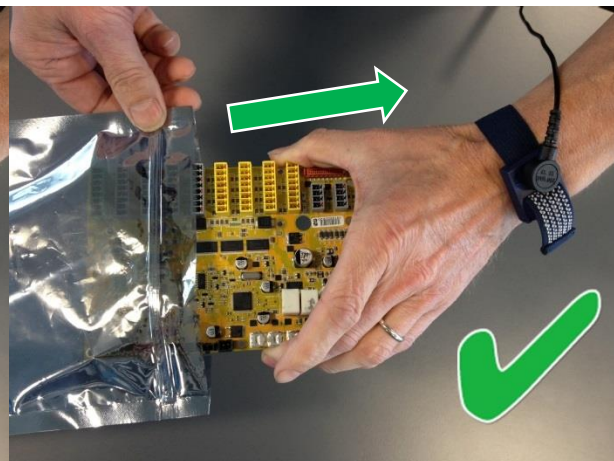
**Step 1:**

**Put OLD board into spare ESD bag.**



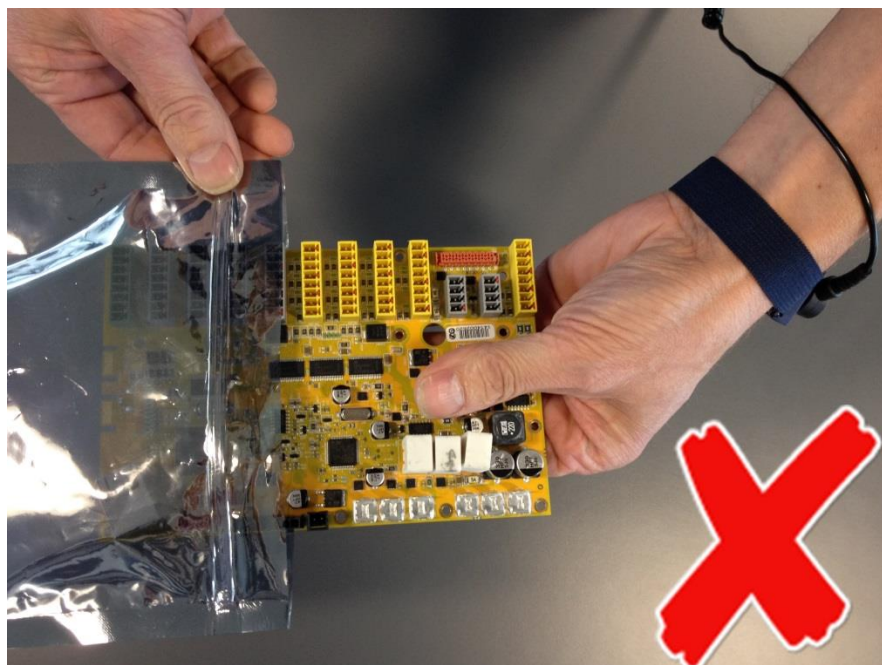
**Step 2:**

**Take NEW board out of ESD bag.**



Hold the ESD-sensitive part by its edges;  
**do not touch its pins.**

If a pluggable module is being removed, then  
use the correct tool.





**Do not** place the ESD-sensitive part on nonconductive material or on a metal table.

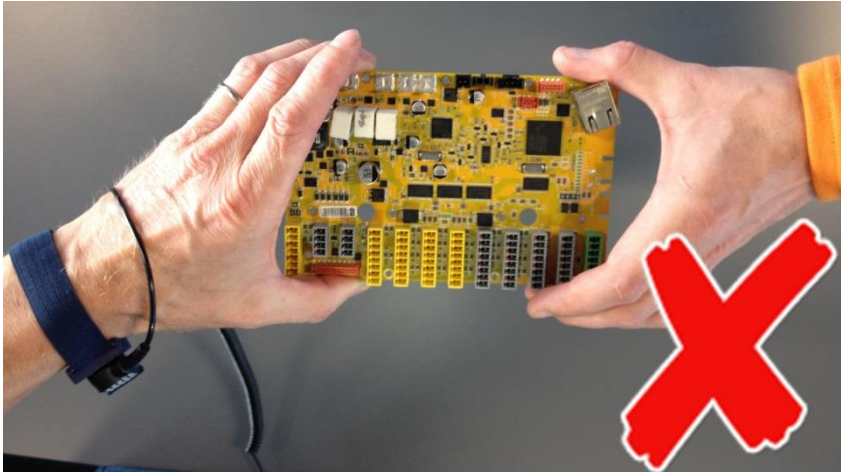
If the ESD-sensitive part needs to be put down for any reason, then first put it into its special ESD bag



**Machine covers and metal tables are electrical grounds. They increase the risk of damage**

because they make a discharge path from your body through the ESD-sensitive part. (Large metal objects can be discharge paths without being grounded.)





Prevent ESD-sensitive parts from being accidentally touched by other personnel and do not put unprotected ESD-sensitive parts on a table.

**Be extra careful in working with ESD-sensitive parts when cold-weather and heating is used**, because low humidity increases static electricity.



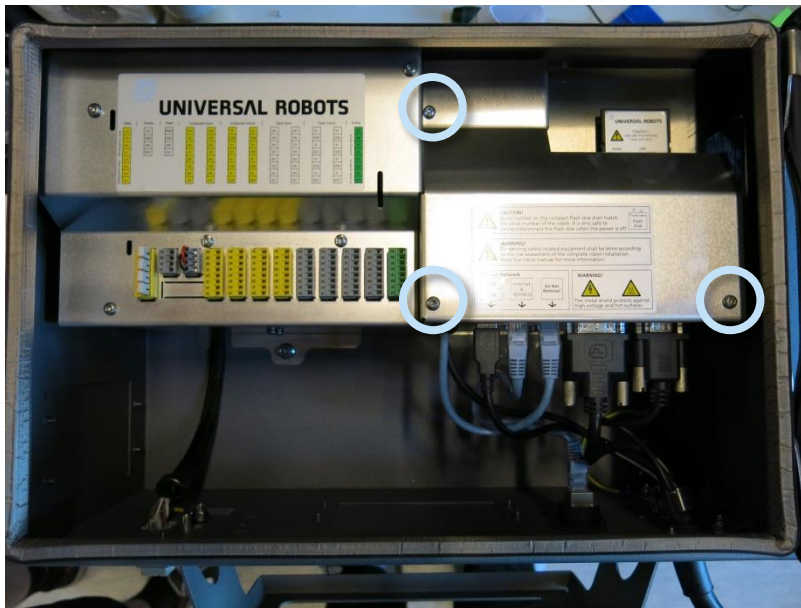
### 3.2.2 Replacement of motherboard

Take care of ESD handling [3.2.1 Handling ESD-sensitive parts](#)

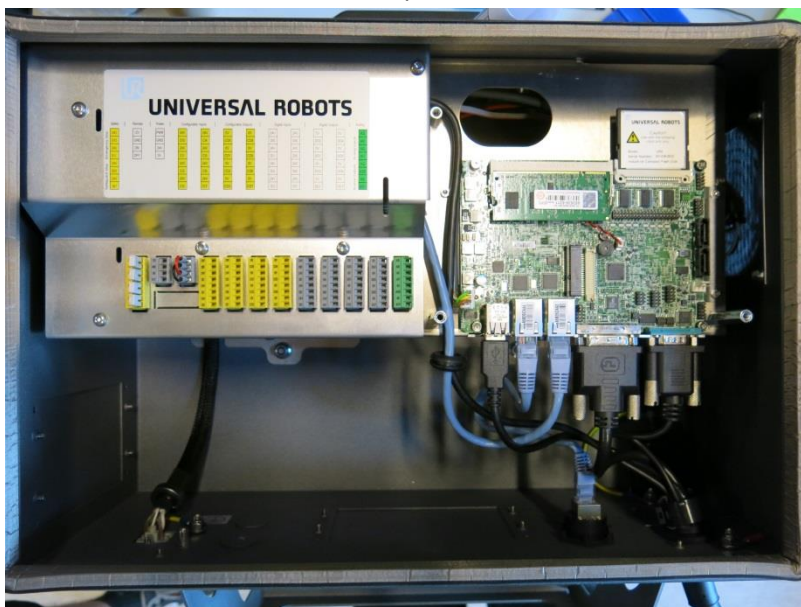
How to replace motherboard in Controller box



- Shut down the controller and disconnect the power cable, open the controller cabinet and loosen the 3 Torx screws



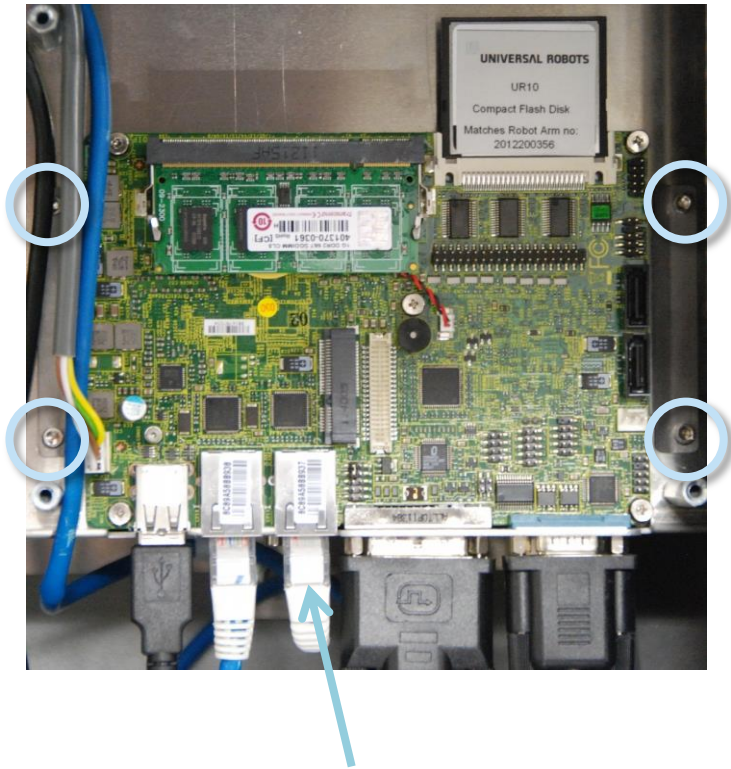
- Remove the aluminum cover plate



- Disconnect cable connections from motherboard:
  - 2x RJ45 network cables
  - Black USB cable
  - DVI-cable
  - Black cable for RS232-connection
  - White plug with white, brown, yellow and green wires



- Remove the 4 screws from the 2 holding brackets



**NB! Ethernet cable to Safety control Board**

- Replace Motherboard with new one
- If controller is equipped with long-hole brackets, make sure to replace them with circular-hole brackets. Tighten the 4 screws gently
- Insert the 6 cables in correct positions. Special attention on the **Ethernet cable to the Safety Control Board. It must be connected to the right connector on the mother board**
- Re-install Flash card and RAM block
- Carefully put back the grey aluminum cover plate, make sure to mount it correct and fix it with the 3 screws
- Connect power and verify that teach pendant works properly



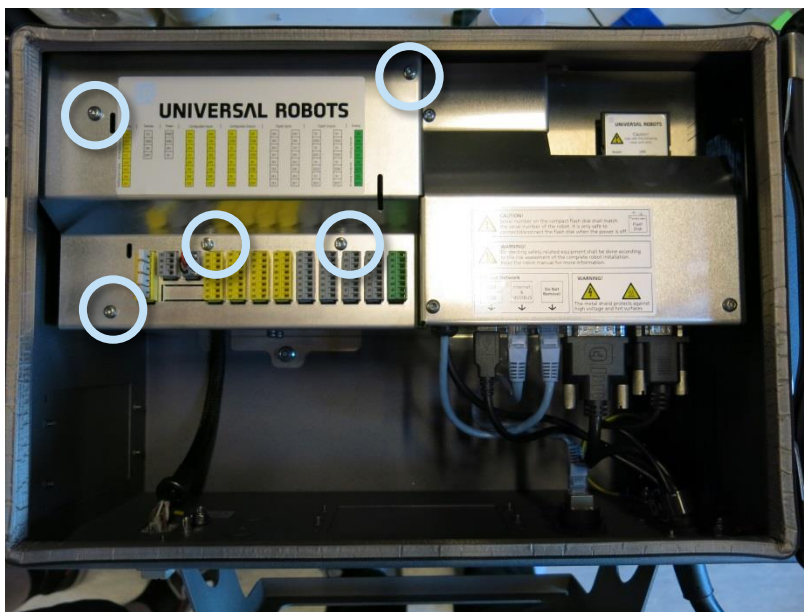
### 3.2.3 Replacement of Safety Control Board

Take care of ESD handling [3.2.1 Handling ESD-sensitive parts](#)

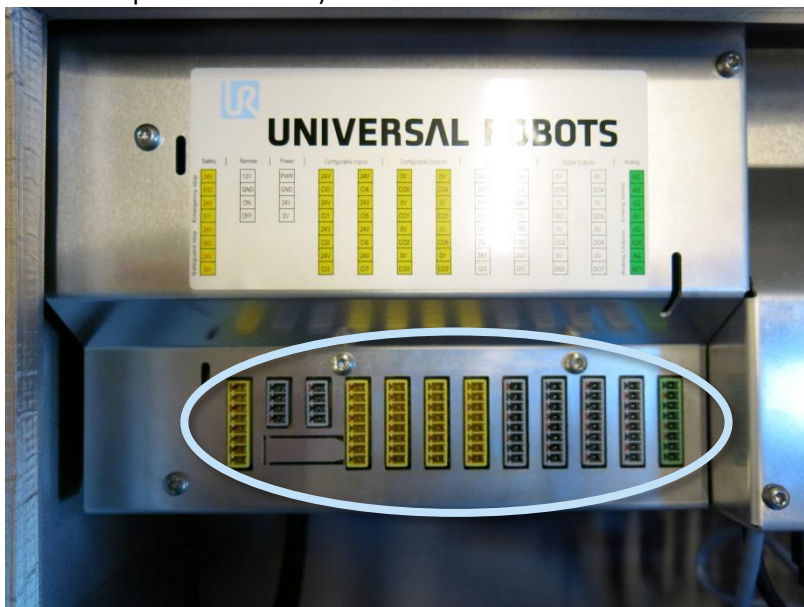
How to replace Safety Control Board in Controller box



- Shut down the controller and disconnect the power cable, open the controller cabinet and loosen the 5 Torx screws

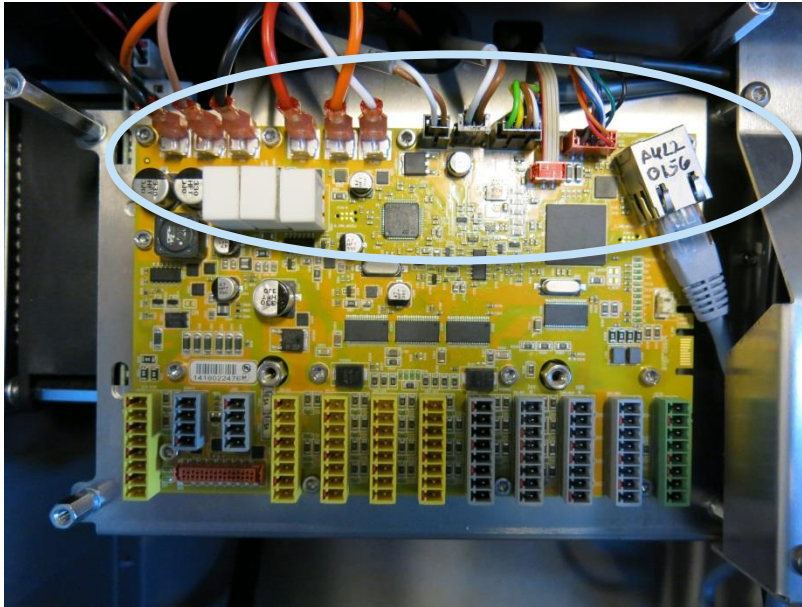


- Carefully remove all plugs and connectors (it is recommended to mark the cable positions or take a picture of them).



- Remove the aluminum cover plate.

- Carefully remove all plugs and connectors (it is recommended to mark the cable positions or take a picture of them).



- Remove 13 screws holding the Safety Control Board.
- Replace Safety Control Board with new one and tighten the 13 screws to hold the board
- Insert all connectors and plugs in correct positions. Eventually see section [5.4.1 Schematic overview](#)
- Carefully put back the grey aluminum cover plate, make sure to mount it correct and fix it with the 5 screws.
- Connect power and verify that teach pendant works properly.

### 3.2.4 Replacement of teach pendant

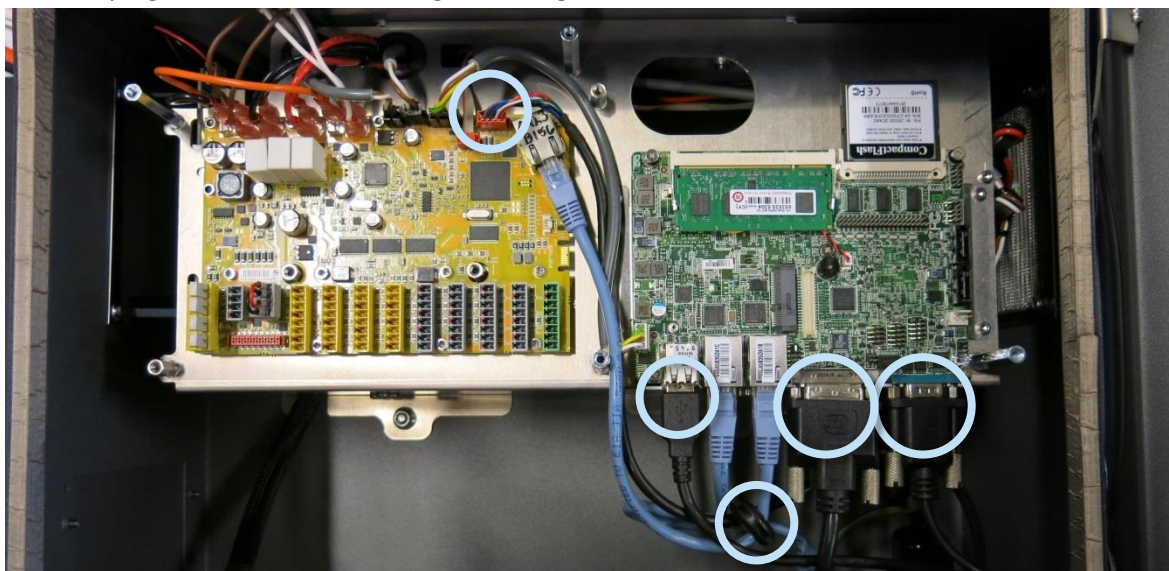
Take care of ESD handling [3.2.1 Handling ESD-sensitive parts](#)

How to replace Teach Pendant on Controller



*Note: use the same procedure for power down and removing the aluminum cover plates as in chapter [3.2.2 Replacement of motherboard](#) and [3.2.3 Replacement of Safety Control Board](#)*

- Disconnect 4 cables:  
Red plug with black cable  
Black USB cable  
Black DVI cable  
Black cable for RS232-connection to touchscreen  
Pull Red plug with black cable through rubber gasket.



- Remove the bracket (foot of the controller box) that holds the cable inlet and pull out the cables and plugs through this hole.



- Replace teach pendant with new, insert cable in cable inlet and perform reconnection of all plugs and mounting of aluminum cover in reverse order to the above description.
- Connect power and verify that teach pendant works properly.



### 3.2.5 Replacement of 48V power supply

Take care of ESD handling [3.2.1 Handling ESD-sensitive parts](#)

How to replace 48V power supply in Controller box

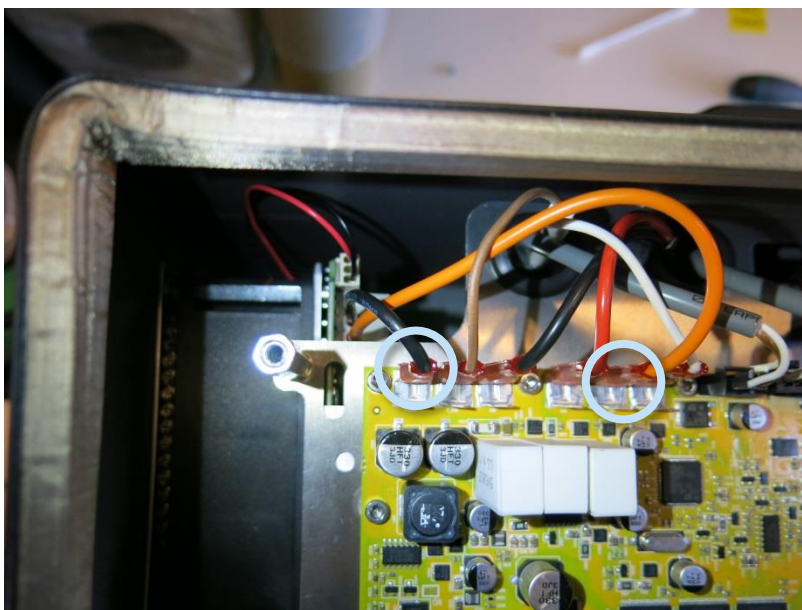
Note: use the same procedure for power down and removing the aluminum cover plates as in chapter [3.2.2 Replacement of motherboard](#) and [3.2.3 Replacement of Safety Control Board](#)



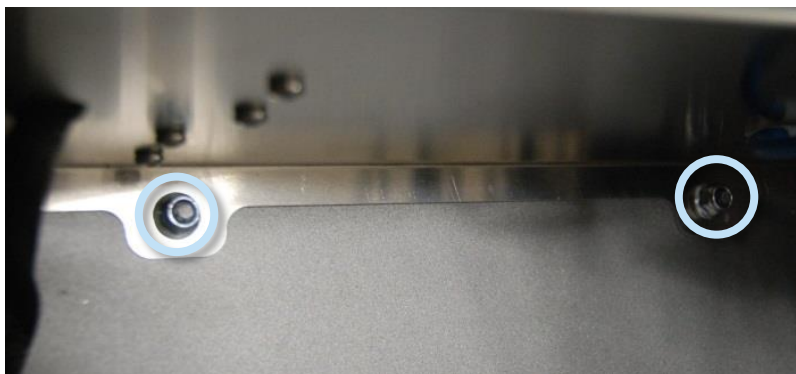
- Remove the handle on Controller box by loosen the 2 screws holding it.



- Removes the 2 wires for the fan.

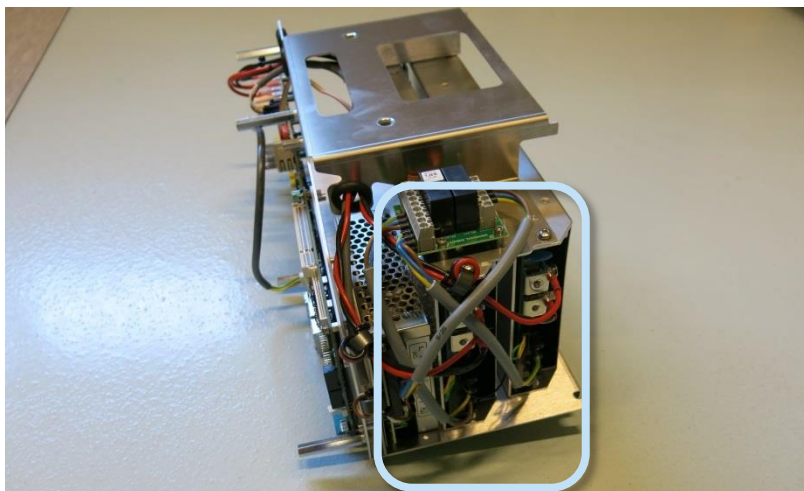


- Remove the 2 nuts in the bottom of Controller module.

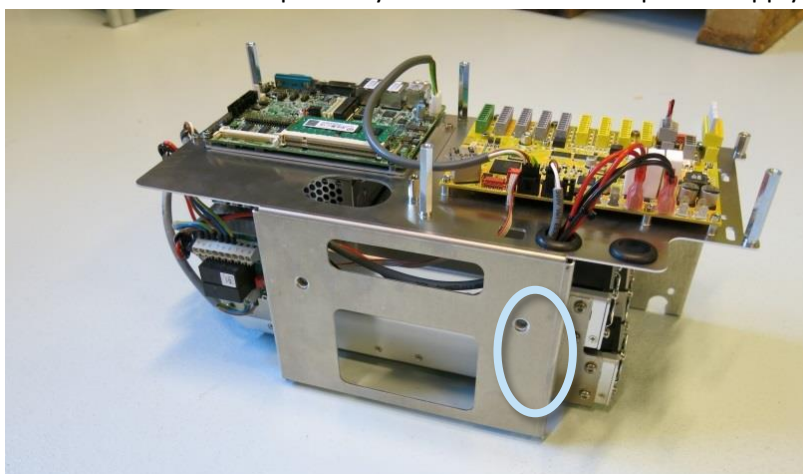


- Gently take out the controller module from the Controller box without disconnecting the robot cable and power cable.
- Power supplies are located in the rack under the controller module, the two 48V power supplies are the lower ones in the rack. (UR5 have one and the UR10 have two 48V power supplies)

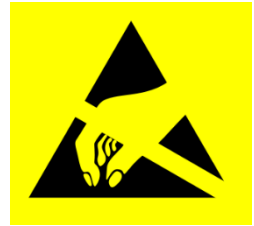
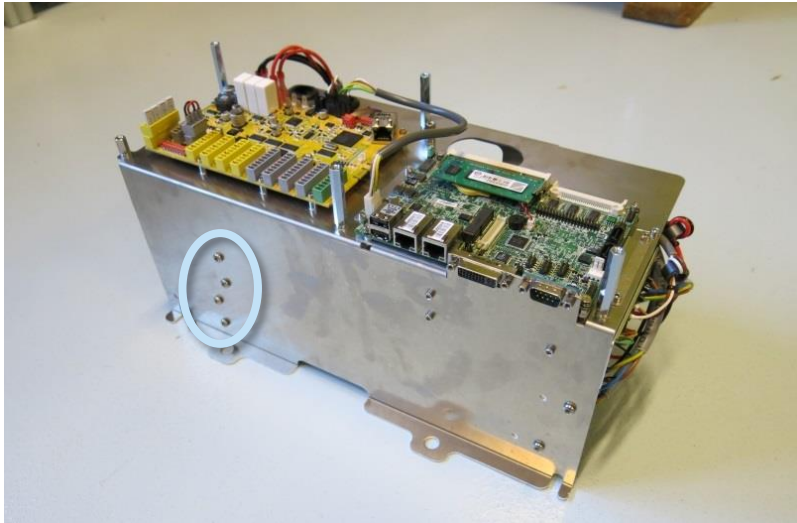
Before dismounting the 48V power supply, mark and disconnect the cables from that supply.



- Remove the screws respectively of the defective 48V power supply from the side of the rack.







- Replace 48V power supply with new one.
- Reconnect the wires for the 48V power supply.
- Re-install Controller module in reverse order and connect the 2 wires for the fan and cables for the teach pendant.
- Carefully put back the grey aluminum cover plate, make sure to mount it correct and fix it with the 5 screws.
- Connect power and verify that teach pendant works properly.

### 3.2.6 Replacement of 12V power supply

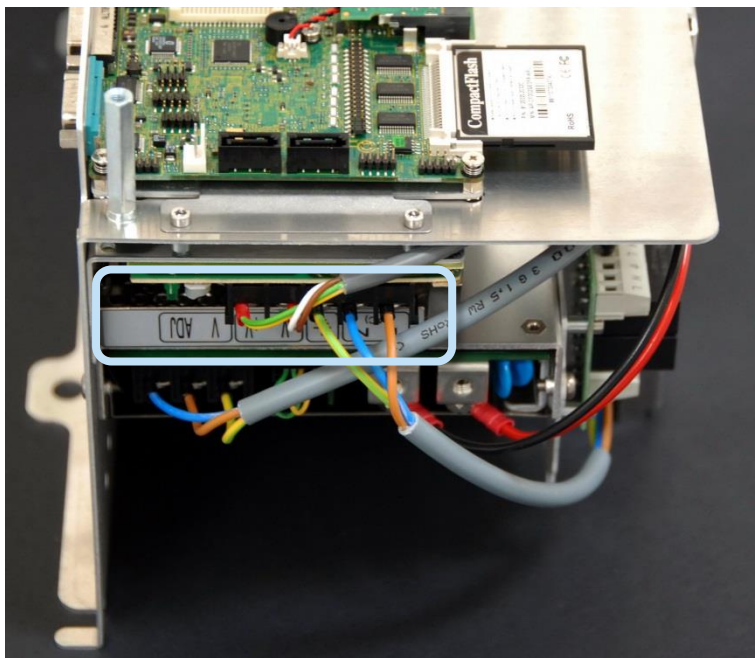
Take care of ESD handling [3.2.1 Handling ESD-sensitive parts](#)

How to replace 12V power supply in Controller box

*Note: use the same procedure for power down and removing the aluminum cover plate and cables for teach pendant as in chapter [3.2.4 Replacement of teach pendant](#)*

To replace the 12V power supply follow exactly the same steps as for the procedure in chapter [3.2.5 Replacement of 48V power supply](#)

- The 12V power supply is placed in top of rack. The screws holding it in the frame are placed on the sides.



- Replace 12V power supply with new one.
- Reconnect the wires for the 12V power supply.
- Re-install Controller module in reverse order and connect the 2 wires for the fan and cables for the teach pendant.
- Carefully put back the grey aluminum cover plate, make sure to mount it correct and fix it with the 5 screws.
- Connect power and verify that teach pendant works properly.

### 3.2.7 Replacement of current distributor

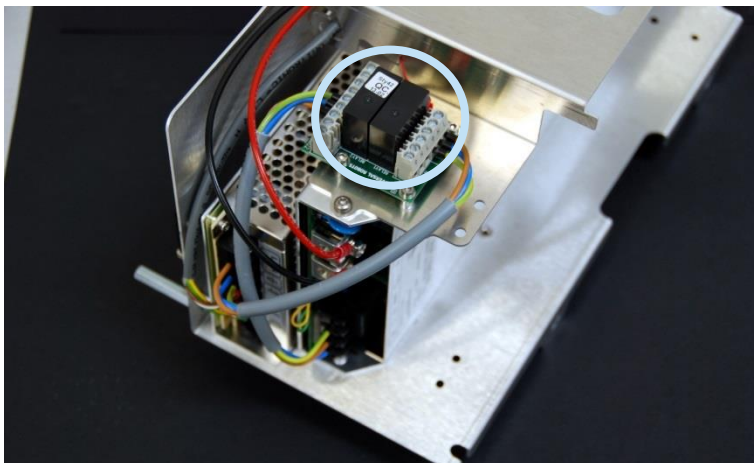
Take care of ESD handling [3.2.1 Handling ESD-sensitive parts](#)

How to replace current distributor in Controller box

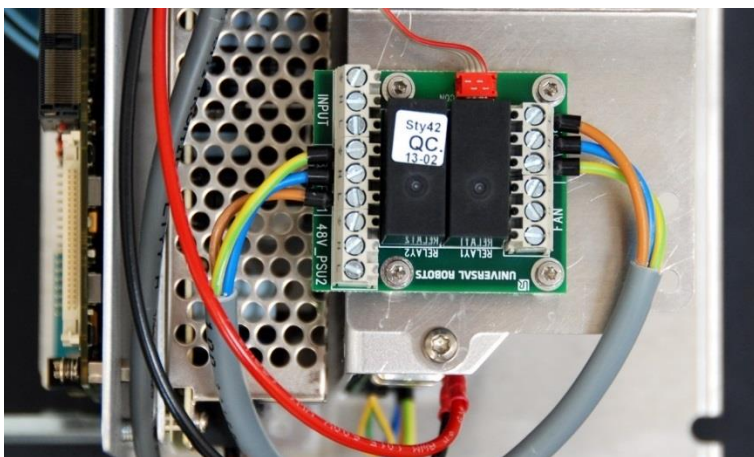
*Note: use the same procedure for power down and removing the aluminum cover plate and cables for teach pendant as in chapter [3.2.4 Replacement of teach pendant](#)*



- Current distributor is placed on top of rack.



- Before dismounting the current distributor, mark and disconnect the cables from the circuit board.



- Replace current distributor with new one.
- Reconnect the wires for the current distributor.
- Re-install Controller module in reverse order and connect the 2 wires for the fan and cables for the teach pendant.
- Carefully put back the grey aluminum cover plate, make sure to mount it correct and fix it with the 5 screws.
- Connect power and verify that teach pendant works properly.

## 4. Software

### 4.1 Update software

Universal Robots software is named PolyScope.

This software can be updated, when new releases of software become available.

When updating software from an older version, updates must be installed sequentially.

*If it ain't broke, don't fix it:*

If a robot is operating in an existing application, Universal Robots do not recommend updating software, unless the use of new functions in a newer software release is required for this application.

#### **IMPORTANT NOTICE:**

- Software should *only* be updated after consulting Distributor from which the robot has been purchased or after consulting Universal Robots if representing a Distributor.
- Universal Robots do *not* recommend updating software without proper instruction in how to carry out updates.
- When updating firmware controller power **MUST NOT** be turned off during update.
- Universal Robots can by no means be held responsible for any failed update caused by improper operation.

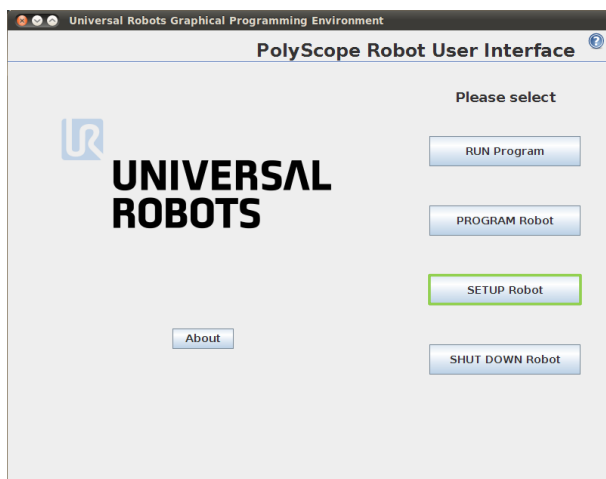
Go to [www.support.universal-robots.com/download](http://www.support.universal-robots.com/download) for downloading software updates.

A login is required, which is only available to Distributors.

Please note: If representing an end customer, contact the Distributor from which the robot has been purchased to request software updates.

Instructions to update software:

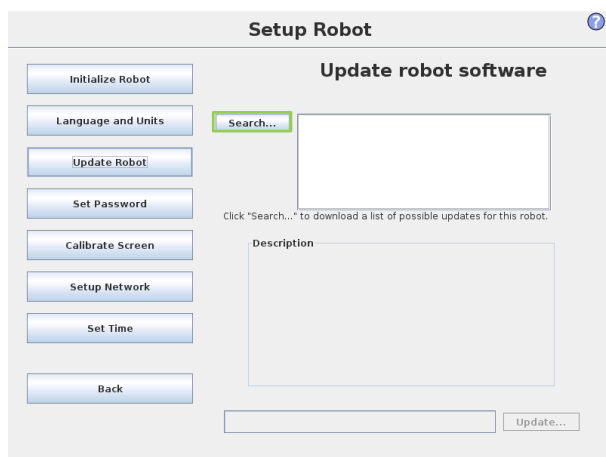
- Download software update. Carefully read requirements on support site relating to which software must be installed on robot prior to updating to the downloaded version.
- Save it in the root folder on a USB-stick.
- Insert USB-stick into USB-connector on right-hand side of teach pendant.
- Go to main screen of PolyScope.



- Press button *SETUP Robot*.
- In left side menu, select *UPDATE Robot*.



- Press button *Search* for searching after software update on USB-stick.



- Select the found software update and press *UPDATE*.
- Press YES to update the software.
- Wait for update to complete, after successful update controller will automatically power off.
- Remove USB-stick and boot robot.

## 4.2 Update joint firmware

Each joint on the robot contains firmware to control the joint.

For normal operation firmware update is not required. Software can be updated on robot without updating the firmware.

### IMPORTANT NOTICE:

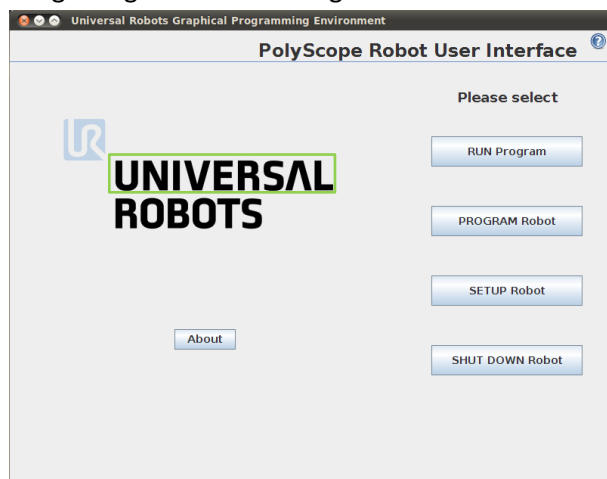
- Firmware should *only* be updated after consulting Distributor from which the robot has been purchased or after consulting Universal Robots if representing a Distributor.
- Universal Robots do *not* recommend updating firmware without proper instruction in how to update firmware.
- When updating firmware controller power **MUST NOT** be turned off during update.
- Universal Robots can by no means be held responsible for any failed update caused by improper operation.

Instructions for updating firmware:

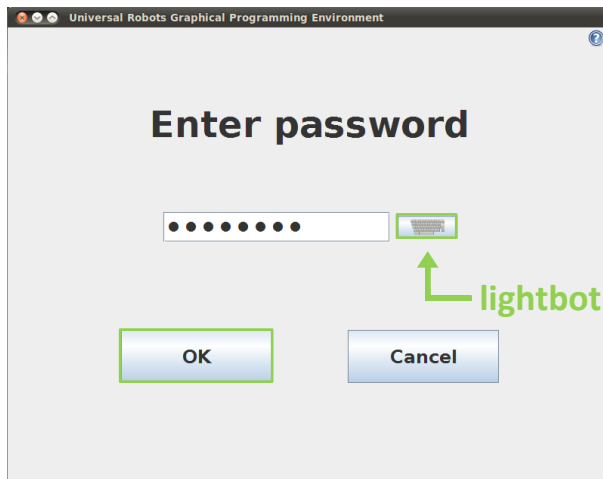
Prior to updating firmware, robot software must be updated.

Please refer to chapter 4.1 for updating software. When updating robot software, the firmware will automatically be copied to a folder on the controller.

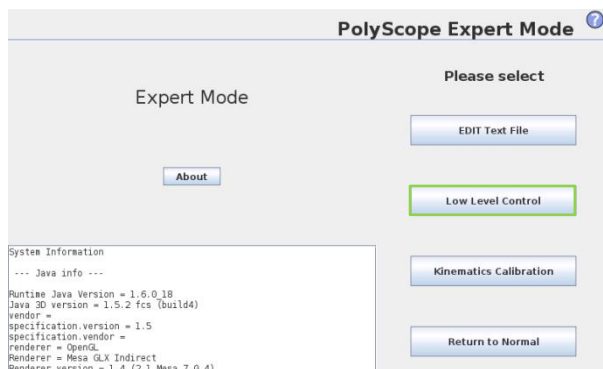
- Drag a finger from left to right across the *UNIVERSAL*-sign on main screen of PolyScope.



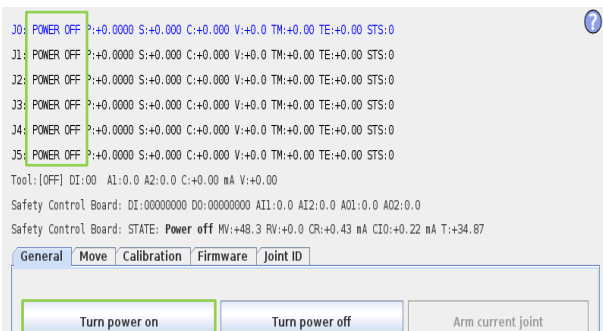
- Enter password *lightbot* and press *OK*.



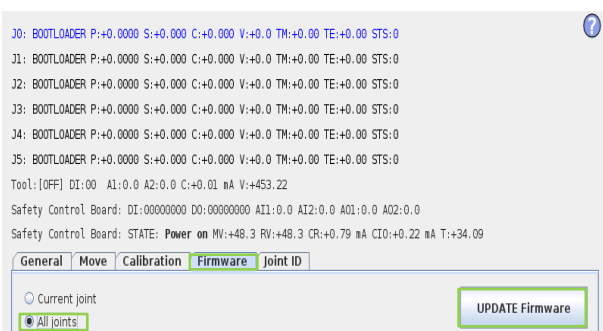
- You are now in *Expert Mode*, press *Low Level Control*.



- Press *Turn power on* to go into *BOOTLOADER*



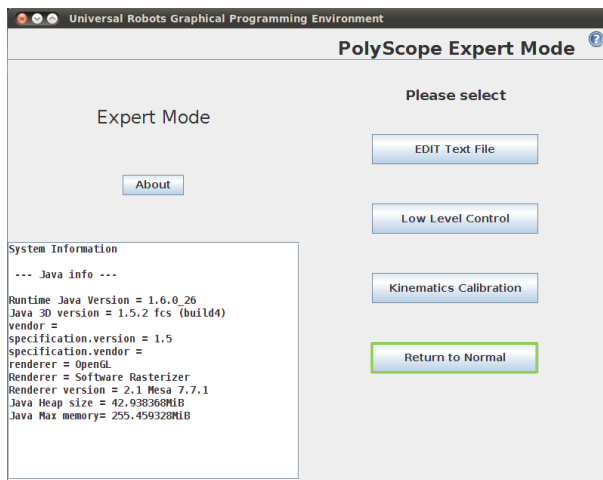
- Select the *Firmware* tab, mark *All joints* and press *UPDATE firmware*.



- Firmware update is being processed, await message that *robot firmware updated successfully*.

Controller MUST NOT be powered off during this update.

- After successful update, press *Back*.
- Back in Expert Mode, press *Return to Normal*.



Firmware has now been updated.



## 4.3 Using Magic files

For easy backup, Universal Robots provides Magic files to automatically copy data from controller to USB-stick.

These files are available:

- URmagic log file
- URmagic backup programs
- URmagic configuration files
- URmagic upload programs
- URmagic screenshot

Function:

copies the entire log history file to USB-stick  
copies all programs and installation files to USB-stick  
copies all configuration files to USB-stick  
copies all programs and installation files *from* USB-stick  
generates a screenshot of GUI when USB-stick is inserted

Go to [www.support.universal-robots.com/download](http://www.support.universal-robots.com/download) to download Magic files.

A login is required, which is only available to Distributors.

Please note: If representing an end customer, contact the Distributor from which the robot has been purchased to request Magic files.

Instruction for using Magic files

- Download Magic file.
- Save it in the root folder on a USB-stick.
- Insert USB-stick into USB-connector on right-hand side of teach pendant.
- After a few seconds a red **! USB !** -sign will appear on the screen, this is a warning not to remove the USB-stick, while the file will do its magic.
- Await a green **<- USB** -sign appears on the screen, the USB-stick can then be safely removed.
- Remove USB-stick and the process is complete.

The Magic file creates a folder on USB-stick named with the serial number of robot.

If more than one magic file is on USB-stick, they will be run in sequence; the warnings will then appear for each file. Do not remove the USB-stick until after the last file has been run. Multiple folders will be created and named with serial number plus a sequential no, like 201430xxxx\_0, 201430xxxx\_1etc.

## 5. Troubleshooting

In the error codes different words have been used for the same thing:

- On the Safety Control Board: Processor A = A uP = SafetySys1
- On the Safety Control Board: Processor B = B uP = SafetySys2
- PC = Motherboard

Open log files with Support Log Reader.

Go to [www.support.universal-robots.com/download](http://www.support.universal-robots.com/download) to download Support Log Reader

### 5.1 Error codes

Code	Error description	Explanation	How to fix
CODE_0	No error		
CODE_1	Outbuffer overflow error		
CODE_1A1	Buffer of stored warnings overflowed		
CODE_1A2	Outbuffer to RS485 overflowed (problem with PCs message)		
CODE_2	Inbuffer overflow error		
CODE_3	Processor overloaded error	Processor in any part could give this error.	
CODE_4	Broken communication		
CODE_4A1	Communication with PC lost.	Between Safety Control Board and Motherboard	
CODE_4A2	Communication with Safety Control Board A uP lost	If either processor A or processor B is communicating, the Safety Control Board or cable between the Motherboard and Safety Control Board is defect	a) Check TCP/IP connection between Motherboard and Safety Control Board. b) Exchange Safety Control Board
CODE_4A3	Communication with Safety Control Board B uP lost	If either processor A or processor B is communicating, the Safety Control Board or cable between the Motherboard and Safety Control Board is defect	a) Check TCP/IP connection between Motherboard and Safety Control Board. b) Exchange Safety Control Board
CODE_4A4	Communication with primary Teach Pendant uP lost	If either processor A or processor B is communicating, the Teach Pendant or cable between the Motherboard and Teach Pendant is defect	a) Check TCP/IP-12V connection between Motherboard and Teach Pendant. b) Exchange Teach Pendant
CODE_4A5	Communication with secondary Teach Pendant uP lost	If either processor A or processor B is communicating, the Teach Pendant or cable between the Motherboard and Teach Pendant is defect	a) Check TCP/IP-12V connection between Motherboard and Teach Pendant. b) Exchange Teach Pendant

<b>CODE_4A6</b>	Communication with primary EUROMAP67 uP lost	If either processor A or processor B is communicating, Euromap67 or cable between the Motherboard and Euromap is defect	a) Check Euromap67 connection between Motherboard and Euromap67. b) Exchange Euromap67
<b>CODE_4A7</b>	Communication with secondary EUROMAP67 uP lost	If either processor A or processor B is communicating, Euromap67 or cable between the Motherboard and Euromap is defect	a) Check Euromap67 connection between Motherboard and Euromap67. b) Exchange Euromap67
<b>CODE_4A8</b>	Primary EUROMAP67 uP present, but euromap67 is disabled	Incorrect safety configuration	Update the miscellaneous settings in the Safety Configuration
<b>CODE_4A9</b>	Secondary EUROMAP67 uP present, but euromap67 is disabled	Incorrect safety configuration	Update the miscellaneous settings in the Safety Configuration
<b>CODE_4A10</b>	Primary Teach Pendant present, but Teach Pendant safety is disabled	Incorrect safety configuration	Update the miscellaneous settings in the Safety Configuration
<b>CODE_4A11</b>	Secondary Teach Pendant uP present, Teach Pendant safety is disabled	Incorrect safety configuration	Update the miscellaneous settings in the Safety Configuration
<b>CODE_4A12</b>	Communication with joint 0 lost	More than 1 package lost	
<b>CODE_4A13</b>	Communication with joint 1 lost	More than 1 package lost	
<b>CODE_4A14</b>	Communication with joint 2 lost	More than 1 package lost	
<b>CODE_4A15</b>	Communication with joint 3 lost	More than 1 package lost	
<b>CODE_4A16</b>	Communication with joint 4 lost	More than 1 package lost	
<b>CODE_4A17</b>	Communication with joint 5 lost	More than 1 package lost	
<b>CODE_4A18</b>	Communication with tool lost	More than 1 package lost	
<b>CODE_4A65</b>	Lost package from Primary Teach Pendant	1 package lost - warning	
<b>CODE_4A66</b>	Lost package from Secondary Teach Pendant	1 package lost - warning	
<b>CODE_4A67</b>	Lost package from Primary Euromap67	1 package lost - warning	
<b>CODE_4A68</b>	Lost package from Secondary Euromap67	1 package lost - warning	
<b>CODE_4A69</b>	Lost package from Secondary Masterboard	1 package lost - warning	
<b>CODE_4A70</b>	Lost package from joint 0	1 package lost - warning	
<b>CODE_4A71</b>	Lost package from joint 1	1 package lost - warning	
<b>CODE_4A72</b>	Lost package from joint 2	1 package lost - warning	
<b>CODE_4A73</b>	Lost package from joint 3	1 package lost - warning	
<b>CODE_4A74</b>	Lost package from joint 4	1 package lost - warning	
<b>CODE_4A75</b>	Lost package from joint 5	1 package lost - warning	

<b>CODE_4A76</b>	Lost package from tool	1 package lost - warning
<b>CODE_4A77</b>	Lost package from uPA to joints	1 package lost - warning
<b>CODE_4A78</b>	Lost package from uPA to teach pendant	1 package lost - warning
<b>CODE_4A79</b>	Lost package from uPA to uPB	1 package lost - warning
<b>CODE_4A80</b>	Lost package from uPB	1 package lost - warning
<b>CODE_4A81</b>	Packet counter disagreement in packet from Primary Screen	
<b>CODE_4A82</b>	Packet counter disagreement in packet from Secondary Screen	
<b>CODE_4A83</b>	Packet counter disagreement in packet from Primary Euromap67	
<b>CODE_4A84</b>	Packet counter disagreement in packet from Secondary Euromap67	
<b>CODE_4A85</b>	Packet counter disagreement in packet from Safety Control Board B	
<b>CODE_4A86</b>	Packet counter disagreement in packet from joint 0	
<b>CODE_4A87</b>	Packet counter disagreement in packet from joint 1	
<b>CODE_4A88</b>	Packet counter disagreement in packet from joint 2	
<b>CODE_4A89</b>	Packet counter disagreement in packet from joint 3	
<b>CODE_4A90</b>	Packet counter disagreement in packet from joint 4	
<b>CODE_4A91</b>	Packet counter disagreement in packet from joint 5	
<b>CODE_4A92</b>	Packet counter disagreement in packet from tool	
<b>CODE_4A93</b>	Packet counter disagreement in packet from processor A to joints	
<b>CODE_4A94</b>	Packet counter disagreement in packet from processor A to B	
<b>CODE_4A95</b>	Packet counter disagreement in packet from processor A to Teach Pendant and EUROMAP	
<b>CODE_5</b>	Heavy processor load warning	
<b>CODE_10</b>	Broken PC communication error	Eventually update the software
<b>CODE_10A1</b>	Lost packet from PC	Eventually update the software
<b>CODE_10A101</b>	PC packet received too early	Eventually update the

			software
<b>CODE_10A102</b>	Packet counter does not match		Eventually update the software
<b>CODE_10A103</b>	PC is sending packets too often		Eventually update the software
<b>CODE_11</b>	Bad CRC error	Serial communication problem with joint	Check black 2-wire connectors and wires in joints. Eventually 2 joints with the same ID.
<b>CODE_12</b>	Unknown message error		
<b>CODE_14</b>	Debug message		
<b>CODE_17</b>	Inbuffer overflow in package from PC	Communication error between Safety Control Board and Motherboard	Check ethernet connection between circuit boards. Eventually update the software
<b>CODE_26</b>	Motor Encoder index drift detected	Joint mechanical problem	Replace joint
<b>CODE_27</b>	Calibration data is invalid or does not exist, selftest is needed!		
<b>CODE_29</b>	Online Calibration data checksum failed	Calibration data is not in the joint	a) Power OFF and Power ON. b) replace joint
<b>CODE_30</b>	Master received data from too many joints		
<b>CODE_31</b>	Caught wrong message (not from master)	Serial communication problem with joint	Check black 2-wire connectors and wires in joints
<b>CODE_32</b>	Flash write verify failed	Debug message	Ignor
<b>CODE_33</b>	Calibration flash checksum failed		
<b>CODE_34</b>	Program flash checksum failed		Update Firmware
<b>CODE_34A0</b>	Program flash checksum failed during bootloading		Update Firmware
<b>CODE_34A1</b>	Program flash checksum failed at runtime		Update Firmware
<b>CODE_35</b>	Joint ID is undefined		
<b>CODE_36</b>	Illegal bootloader command	Debug message	Ignor
<b>CODE_37</b>	Inbuffer parse error	Serial communication problem with joint	Check black 2-wire connectors and wires in joints
<b>CODE_38</b>	Online RAM test failed		Replace Item
<b>CODE_38A1</b>	Data-bus test failed		Replace Item
<b>CODE_38A2</b>	Address-bus stuck-high test failed		Replace Item
<b>CODE_38A3</b>	Address-bus stuck-low test failed		Replace Item
<b>CODE_38A4</b>	Address-bus shorted test failed		Replace Item
<b>CODE_38A5</b>	Memory-cell test failed		Replace Item
<b>CODE_39</b>	Logic and Temporal		

	Monitoring Fault		
<b>CODE_39A1</b>	Max current deviation failure		
<b>CODE_39A2</b>	Max joint-encoder speed exceeded		
<b>CODE_39A3</b>	Max motor-encoder speed exceeded		
<b>CODE_39A4</b>	Illegal state change in joint detected		
<b>CODE_39A5</b>	Too fast state change in joint detected		
<b>CODE_39A6</b>	5V regulator voltage too low		Replace joint
<b>CODE_39A7</b>	5V regulator voltage too high		Replace joint
<b>CODE_39A100</b>	Watchpoint fault: ADC task timeout		
<b>CODE_39A101</b>	Watchpoint fault: Motor-Control task timeout		
<b>CODE_39A102</b>	Watchpoint fault: Motor-encoder task timeout		
<b>CODE_39A103</b>	Watchpoint fault: Joint-encoder task timeout		
<b>CODE_39A104</b>	Watchpoint fault: Communication task timeout		
<b>CODE_39A105</b>	Watchpoint fault: RAM-test task timeout		
<b>CODE_39A106</b>	Watchpoint fault: CalVal-test task timeout		
<b>CODE_39A107</b>	Watchpoint fault: ROM-test task timeout		
<b>CODE_40</b>	AD-Converter hit high limit joint	EMC issue external or electronics internal	Check grounding and shielding for EMC problems
<b>CODE_44</b>	CRC check failure on primary bus	Serial communication problem with joint or secondary bus node	Check black 2-wire connectors and wires in joints
<b>CODE_44A0</b>	Joint 0		Replace joint 0
<b>CODE_44A1</b>	Joint 1		Replace joint 1
<b>CODE_44A2</b>	Joint 2		Replace joint 2
<b>CODE_44A3</b>	Joint 3		Replace joint 3
<b>CODE_44A4</b>	Joint 4		Replace joint 4
<b>CODE_44A5</b>	Joint 5		Replace joint 5
<b>CODE_44A6</b>	Tool		Replace Tool mounting bracket
<b>CODE_45</b>	AD-Converter error		Replace Item
<b>CODE_46</b>	Loose gearbox or bad encoder mounting	Mechanical problem in gear related to encoder mounting	Replace joint
<b>CODE_47</b>	AD-Converter hit low limit	EMC issue external or electronics internal	a) Check grounding and shielding for EMC problems. b) Replace Item
<b>CODE_48</b>	Powerbus voltage drop detected.	Error on 48V powerbus to robot arm	Check 48V output from PSU. Check current-distributor PCB.

			Replacement of 48V PSU or current-distributor is necessary
<b>CODE_49</b>	RS485 receive warning		
<b>CODE_49A200</b>	Secondary RS485 bus is down	Bus for: Teach Pendant, Processor A and Processor B on the Safety Control Board.	Check TCP/IP-12V cable to Teach Pendant
<b>CODE_50</b>	Robot powerup failure		Remove all external connections to I/O-interface of Safty Control Board. Check for short circuit. Argument of error code specifies in details what causes the error.
		Electrical error control box	
<b>CODE_50A1</b>	Voltage detected at 24V rail before startup		
<b>CODE_50A2</b>	Voltage present at unpowered robot		
<b>CODE_50A5</b>	Powersupply voltage too low		
<b>CODE_50A6</b>	Powersupply voltage too high		
<b>CODE_50A11</b>	Voltage not detected at 24V rail after startup	24 V to the I/O interface in the controller	
<b>CODE_50A15</b>	Warning, waiting for SafetySYS2	SafetySYS2 = Processor B on Safety Control Board	
<b>CODE_50A16</b>	The Teach Pendant does not respond	Loose wire or incorrect safety configuration. Message comes from Safety Control Board	Check the cable or change in the Safety Configuration of the Installation the miscellaneous settings
<b>CODE_50A17</b>	The Euromap67 interface does not respond	Loose wire or incorrect safety configuration	Check the cable or change in the Safety Configuration of the Installation the miscellaneous settings
<b>CODE_50A18</b>	Warning, waiting for SafetySYS1	SafetySYS1 = Processor A on Safety Control Board	
<b>CODE_50A20</b>	5V, 3V3 or ADC error (5V too high)		
<b>CODE_50A21</b>	5V, 3V3 or ADC error (5V too low)		
<b>CODE_50A22</b>	Robot current sensor reading too high		
<b>CODE_50A23</b>	Robot current sensor reading too low		
<b>CODE_50A24</b>	48V not present (Check internal connection)		
<b>CODE_50A25</b>	Robot voltage present at 48V PSU powereup		
<b>CODE_50A26</b>	Voltage present on unpowered 48V power supply		
<b>CODE_50A27</b>	12V, 3V3 or ADC error (12V too high)		
<b>CODE_50A28</b>	12V, 3V3 or ADC error (12V		

	too low)		
<b>CODE_50A29</b>	Analog I/O error (-12V too high)		
<b>CODE_50A30</b>	Analog I/O error (-12V too low)		
<b>CODE_50A31</b>	The other safetySYS do not initialize		
<b>CODE_50A80</b>	Last CPU reset caused by Low-Power-Reset		
<b>CODE_50A81</b>	Last CPU reset caused by Window-Watchdog-Reset		
<b>CODE_50A82</b>	Last CPU reset caused by Independent-Watchdog-Reset		
<b>CODE_50A83</b>	Last CPU reset caused by Software-Reset		
<b>CODE_50A84</b>	Last CPU reset caused by External-Pin-Reset		
<b>CODE_50A85</b>	Last CPU reset caused by Brown-Out-Reset		
<b>CODE_50A99</b>	Wrong software on PCB		
<b>CODE_50A100</b>	Cable not connected	Robot Problem: Robot Cable is not detected	
<b>CODE_50A101</b>	Short circuit in robot detected	Robot Problem: 48V	
<b>CODE_50A102</b>	Voltage rising too slowly	Robot Problem: 48V	
<b>CODE_50A103</b>	Voltage failed to reach acceptable level	Robot Problem: 48V	
<b>CODE_51</b>	CRC check failure on secondary bus		
<b>CODE_51A0</b>	Processor B		
<b>CODE_51A1</b>	Primary screen processor		
<b>CODE_51A2</b>	Secondary screen processor		
<b>CODE_51A3</b>	Primary E67		
<b>CODE_51A4</b>	Secondary E67		
<b>CODE_53</b>	IO overcurrent detected	Safety Control Board error	Remove all external connections to I/O-interface of Safety Control Board. Check for short circuit
<b>CODE_53AMASTER</b>	IO overcurrent detected, max is 800mA	Safety Control Board error	Remove all external connections to I/O-interface of Safety Control Board. Check for short circuit
<b>CODE_53ATOL</b>	IO overcurrent detected, max is 600mA	Tool error	Remove tool connector. Check for short circuit
<b>CODE_55</b>	Safety system error	Safety system malfunction	Check Motherboard, Safety Control Board, Screenboard, Current distributor( Euromap, if installed ). Bypass safety



			connections to I/O-interface of Safety Control Board
<b>CODE_55A23</b>	Safety relay error (minus connection)	Current distributor error	Fault: Cable SCB-Current distributor or 48V Power supply or Current distributor.
<b>CODE_55A24</b>	Safety relay error (plus connection)	Current distributor error	Fault: Cable SCB-Current distributor or 48V Power supply or Current distributor.
<b>CODE_55A33</b>	Safety relay error (a relay is stuck)	Current distributor error	Fault: Cable SCB-Current distributor or 48V Power supply or Current distributor.
<b>CODE_55A34</b>	Safety relay error (relays are not on)	Current distributor error	Fault: Cable SCB-Current distributor or 48V Power supply or Current distributor.
<b>CODE_55A50</b>	Voltage present at unpowered robot	SCB hardware fault	Replace Safety Control Board (SCB)
<b>CODE_55A51</b>	Voltage will not disappear from robot	SCB hardware fault	Replace Safety Control Board (SCB)
<b>CODE_55A52</b>	5V, 3V3 or ADC error (5V too low)	SCB hardware fault	Replace Safety Control Board (SCB)
<b>CODE_55A53</b>	5V, 3V3 or ADC error (5V too high)	SCB hardware fault	Replace Safety Control Board (SCB)
<b>CODE_55A90</b>	Bootloader error, robot voltage too low or current too high		
<b>CODE_55A91</b>	Bootloader error, robot voltage too high		
<b>CODE_55A100</b>	Safety violation		
<b>CODE_55A101</b>	Safety Channel Error In Safety Control Board		
<b>CODE_55A102</b>	Safety Channel Error In Screen		
<b>CODE_55A103</b>	Safety Channel Error In Euromap67 Interface		
<b>CODE_55A109</b>	Received fault message from PC		
<b>CODE_55A110</b>	Safety State is changing too often		
<b>CODE_55A111</b>	On/Off State is changing too often		
<b>CODE_55A112</b>	Robot current sensors readings differ		
<b>CODE_55A120</b>	Robot current is too high while emergency stopped		
<b>CODE_55A121</b>	Robot current is too high while safeguard stopped		

<b>CODE_56</b>	Overvoltage shutdown	Voltage exceeded 55V	Check Energy Eater. Cable to Energy eater, Replace Energy Eater
<b>CODE_57</b>	Brake release failure		Check Brake, solenoide, Payload, TCP and Mount
<b>CODE_57A1</b>	Joint did not move or motor encoder is not functioning		Check Brake, solenoide, Payload, TCP and Mount
<b>CODE_57A2</b>	Large movement detected during brake release		Check Brake, solenoide, Payload, TCP and Mount
<b>CODE_57A3</b>	Robot was not able to brake release, see log for details		Check Brake, solenoide, Payload, TCP and Mount
<b>CODE_58</b>	Motor encoder not calibrated		Callibrate joint
<b>CODE_59</b>	Overcurrent shutdown	Overcurrent in joint. Argument = Current in Amps.	Check for short circuit. Check program for singularity issues. Replace joint if necessary
<b>CODE_62</b>	Joint temperature		
<b>CODE_62A1</b>	High (80 C)	Warning	
<b>CODE_62A3</b>	Static load too high warning	Warning	
<b>CODE_62A11</b>	Shut down (85 C)	Stop	
<b>CODE_62A13</b>	Static load too high	Stop	Check Payload
<b>CODE_63</b>	Selftest failed		
<b>CODE_68</b>	SPI error	Joint: Absolut encoder on joint communication error	Replace joint
<b>CODE_70</b>	Close to gearbox shear limit	Acceleration / deceleration to high. Mechanical problem in gear related to encoder mounting	Reduce acceleration in user program. Replace joint if necessary
<b>CODE_71</b>	Startup check error	Fault: Firmware in joint	
<b>CODE_71A1</b>	Hardware is size1, software is not	Fault: Firmware in joint	
<b>CODE_71A2</b>	Hardware is size2, software is not	Fault: Firmware in joint	
<b>CODE_71A3</b>	Hardware is size3, software is not	Fault: Firmware in joint	
<b>CODE_71A4</b>	Hardware is size4, software is not	Fault: Firmware in joint	
<b>CODE_71A5</b>	Invalid hardware size read		
<b>CODE_71A6</b>	Motor indication signal not working		
<b>CODE_71A7</b>	Phase 1 and phase 2 not working	The motor wires are damaged or bad connection in screwterminals	
<b>CODE_71A8</b>	Phase 2 not working	The motor wires are damaged or bad connection in screwterminals	
<b>CODE_71A9</b>	Phase 1 not working	The motor wires are damaged or bad connection in screwterminals	
<b>CODE_71A10</b>	Invalid motor test result		

<b>CODE_71A11</b>	ADC calibration failed	Only in joint	
<b>CODE_72</b>	Power Supply Unit failure	48 V Power problem	
<b>CODE_72A1</b>	0 PSUs are active	PSU was not able to deliver 48V (In UR10: No 48V)	Check power connection between power supply and Safety Control Board
<b>CODE_72A2</b>	1 PSU active, but we expect 2 (UR10)	PSU was not able to deliver 48V or UR10 flash card in UR5 robot	Check power connection between power supply and Safety Control Board and check that the flash card and robot match
<b>CODE_72A3</b>	2 PSUs active, but we expect 1 (UR5)	UR5 flash card in UR10 robot	Check that the flash card and robot match
<b>CODE_73</b>	Brake test failed during selftest, check brakepin		
<b>CODE_74</b>	Joint encoder warning	Magnetic encoder error (Absolut encoder)	
<b>CODE_74A2</b>	Speed reading is not valid	If more 74 errors on one time the argument is the sum	Look in the service manual
<b>CODE_74A8</b>	Supply voltage is out of range	If more 74 errors on one time the argument is the sum	Look in the service manual
<b>CODE_74A16</b>	Temperature is out of range	If more 74 errors on one time the argument is the sum	Look in the service manual
<b>CODE_74A64</b>	Signal low =Too far from magnetic ring	If more 74 errors on one time the argument is the sum	Look in the service manual
<b>CODE_74A128</b>	Signal saturation =Too close to magnetic ring	If more 74 errors on one time the argument is the sum	Look in the service manual
<b>CODE_75</b>	Joint encoder error	If more 75 errors on one time the argument is the sum	Look in the service manual
<b>CODE_75A1</b>	Invalid decode: Readhead misalignment, ring damaged or external magnetic field present.	If more 75 errors on one time the argument is the sum	Look in the service manual
<b>CODE_75A4</b>	System error=malfunction or inconsistent calibration detected	If more 75 errors on one time the argument is the sum	Look in the service manual
<b>CODE_75A32</b>	Signal lost =Misaligned readhead or damaged ring	If more 75 errors on one time the argument is the sum	Look in the service manual
<b>CODE_75A128</b>	Signal saturation =Too close to magnetic ring	If more 75 errors on one time the argument is the sum	Look in the service manual
<b>CODE_76</b>	Joint encoder communication CRC error	Error between sensor and joint circuit	Check connections or very heavy electrical noise
<b>CODE_100</b>	Robot changed mode	Status warning, general modus change	Check preceding errors in log history
<b>CODE_101</b>	Real Robot Connected		
<b>CODE_102</b>	Real Robot not connected - Simulating Robot		
<b>CODE_103</b>	UR Ethernet Error	Comm. Prob. between Mother Board and Safety Control Board	Check cable
<b>CODE_103A1</b>	3 packages in a row lost from Safety Control Board		
<b>CODE_104</b>	Error=Empty command sent to		

	robot		
<b>CODE_111</b>	Something is pulling the robot		Check Payload setting
<b>CODE_116</b>	Realtime part warning	Possible CPU-overload due to structure of user program	Restructure user program
<b>CODE_117</b>	Restart SCB failed	The Safety Control Board couldn't be rebooted from the controller.	Reboot the robot
<b>CODE_150</b>	Protective Stop: Position close to joint limits		
<b>CODE_151</b>	Protective Stop: Tool orientation close to limits		
<b>CODE_152</b>	Protective Stop: Position close to safety plane limits		
<b>CODE_153</b>	Protective Stop: Position deviates from path		
<b>CODE_154</b>	Protective Stop: Position in singularity	Robot can not move linear in a singularity	Use jointspace movement or change the motion
<b>CODE_155</b>	Protective Stop: Robot cannot maintain its position, check if payload is correct		
<b>CODE_156</b>	Protective Stop: Wrong payload or mounting detected, or something is pushing the robot when entering Teach mode	The robot may move unexpected due to wrong settings	Verify that the TCP configuration and mounting in the used installation is correct
<b>CODE_172</b>	Illegal control mode		
<b>CODE_184</b>	Joint self test not completed		
<b>CODE_191</b>	Safety system violation		
<b>CODE_191A1</b>	Joint position limit violated		
<b>CODE_191A2</b>	Joint speed limit violated		Reduce acceleration or speed for joint
<b>CODE_191A3</b>	TCP speed limit violated		Reduce acceleration or speed for joint
<b>CODE_191A4</b>	TCP position limit violated		
<b>CODE_191A5</b>	TCP orientation limit violated		
<b>CODE_191A6</b>	Power limit violated		Reduce acceleration or speed for joint
<b>CODE_191A7</b>	Joint torque window violated	Software problem	
<b>CODE_191A8</b>	Joint torque window too large	Software problem	
<b>CODE_191A9</b>	Reduced mode output violation	Software problem	
<b>CODE_191A10</b>	Safeguard stop output violation	Software problem	
<b>CODE_191A11</b>	Emergency stop output violation	Software problem	
<b>CODE_191A12</b>	Momentum limit violation		
<b>CODE_191A13</b>	Robot moving output violation		
<b>CODE_191A14</b>	Robot is not braking in stop mode		
<b>CODE_191A15</b>	Robot is moving in stop mode		

<b>CODE_191A16</b>	Robot did not stop in time		
<b>CODE_191A17</b>	Received a null vector for TCP orientation	Fault in config file, when no GUI is used	
<b>CODE_191A18</b>	Robot not stopping output violation	Software problem	
<b>CODE_191A19</b>	Invalid safety IO configuration	Fault in config file, when no GUI is used	
<b>CODE_191A20</b>	Configuration information or limit sets not received	Software problem	
<b>CODE_191A21</b>	The other safety processor detected a violation		
<b>CODE_191A22</b>	Received unknown command from PC		Check Firmware
<b>CODE_191A23</b>	Invalid setup of safety limits		Check Firmware
<b>CODE_191A24</b>	Reduced Mode Output set, while it should not be		Check Firmware
<b>CODE_191A25</b>	Reduced Mode Output not set, while it should be		Check Firmware
<b>CODE_191A26</b>	Not Reduced Mode Output set, while it should not be		Check Firmware
<b>CODE_191A27</b>	Not Reduced Mode Output not set, while it should be		Check Firmware
<b>CODE_191A28</b>	Robot Emergency Stop exceeded maximum stop time	Much too high payload	
<b>CODE_191A29</b>	System Emergency Stop exceeded maximum stop time	Much too high payload	
<b>CODE_191A30</b>	Safeguard Stop exceeded maximum stop time	Much too high payload	
<b>CODE_192</b>	Safety system fault		
<b>CODE_192A1</b>	Robot still powered in emergency stop		
<b>CODE_192A2</b>	Robot emergency stop disagreement	E-stop in teach pendant or in Robot E-stop circuit problem	Check cables or replace Safety Control Board (SCB)
<b>CODE_192A3</b>	System emergency stop disagreement	System E-stop circuit problem	Check cables or replace Safety Control Board (SCB)
<b>CODE_192A4</b>	Safeguard stop disagreement	Safeguard circuit problem	Check cables or replace Safety Control Board (SCB)
<b>CODE_192A5</b>	Euromap safeguard stop disagreement	Euromap circuit problem	Check cables from Safety Control Board to Euromap to external machine
<b>CODE_192A6</b>	Joint position disagreement		Reduce payload, check for encoder problems
<b>CODE_192A7</b>	Joint speed disagreement		Reduce payload, check for encoder problems
<b>CODE_192A8</b>	Joint torque disagreement		Reduce payload, check for encoder problems
<b>CODE_192A9</b>	TCP speed disagreement		Reduce payload, check for encoder problems
<b>CODE_192A10</b>	TCP position disagreement		Reduce payload, check for encoder problems
<b>CODE_192A11</b>	TCP orientation disagreement		Reduce payload, check for

			encoder problems
<b>CODE_192A12</b>	Power disagreement	Only in joint	
<b>CODE_192A13</b>	Joint torque window disagreement	Communication error or	
<b>CODE_192A14</b>	Reduced mode input disagreement	Safety I/O uP-A and uP-B disagreement	Check cables
<b>CODE_192A15</b>	Reduced mode output disagreement	Safety I/O uP-A and uP-B disagreement	Check Cables and Software error on motherboard
<b>CODE_192A16</b>	Safety output failed		
<b>CODE_192A17</b>	Safeguard stop output disagreement	Safety I/O uP-A and uP-B disagreement	Check Cables and Software error on motherboard
<b>CODE_192A18</b>	The other safety processor is in fault		
<b>CODE_192A19</b>	Emergency stop output disagreement	Safety I/O uP-A and uP-B disagreement	Check Cables and Software error on motherboard
<b>CODE_192A20</b>	SPI output error detected	Cafety Control Board	Check 24 V supply
<b>CODE_192A21</b>	Momentum disagreement		
<b>CODE_192A22</b>	Robot moving output disagreement	Safety I/O uP-A and uP-B disagreement	Check Cables and Software error on motherboard
<b>CODE_192A23</b>	Wrong processor ID		
<b>CODE_192A24</b>	Wrong processor revision		
<b>CODE_192A25</b>	Potential brownout detected	Voltage drop on Safety Control Board(SCB) or defect SCB	
<b>CODE_192A26</b>	Emergency stop output disagreement	Safety I/O uP-A and uP-B disagreement	Check Cables and Software error on motherboard
<b>CODE_192A27</b>	Safeguard stop output disagreement	Safety I/O uP-A and uP-B disagreement	Check Cables and Software error on motherboard
<b>CODE_192A28</b>	Robot not stopping output disagreement	Safety I/O uP-A and uP-B disagreement	Check Cables and Software error on motherboard
<b>CODE_192A29</b>	Safeguard reset input disagreement	Safety I/O uP-A and uP-B disagreement	Check cables
<b>CODE_192A30</b>	Safety processor booted up in fault mode		
<b>CODE_192A31</b>	Reduced Mode Output disagreement	Safety I/O uP-A and uP-B disagreement	Check Cables and Software error on motherboard
<b>CODE_192A32</b>	Not Reduced Mode Output disagreement	Safety I/O uP-A and uP-B disagreement	Check Cables and Software error on motherboard
<b>CODE_192A33</b>	Checksum disagreement between uA and uB	Problem in Software	
<b>CODE_192A34</b>	User safety config checksum disagreement between uA and GUI	Problem in Software	
<b>CODE_192A35</b>	Robot config checksum disagreement between uA and GUI	Problem in Software	
<b>CODE_192A36</b>	Online RAM test failed		
<b>CODE_192A37</b>	Not all safety related functionalities are running		
<b>CODE_193</b>	One of the nodes is in fault mode	SCB has detected an error	See previous error

<b>CODE_193A0</b>	Joint 0	SCB has detected an error	See previous error
<b>CODE_193A1</b>	Joint 1	SCB has detected an error	See previous error
<b>CODE_193A2</b>	Joint 2	SCB has detected an error	See previous error
<b>CODE_193A3</b>	Joint 3	SCB has detected an error	See previous error
<b>CODE_193A4</b>	Joint 4	SCB has detected an error	See previous error
<b>CODE_193A5</b>	Joint 5	SCB has detected an error	See previous error
<b>CODE_193A6</b>	Tool	SCB has detected an error	See previous error
<b>CODE_193A7</b>	Screen 1	SCB has detected an error	See previous error
<b>CODE_193A8</b>	Screen 2	SCB has detected an error	See previous error
<b>CODE_193A9</b>	Euromap 1	SCB has detected an error	See previous error
<b>CODE_193A10</b>	Euromap 2	SCB has detected an error	See previous error
<b>CODE_194</b>	One of the nodes is not booted or not present		
<b>CODE_194A0</b>	Joint 0	SCB has detected an error	
<b>CODE_194A1</b>	Joint 1	SCB has detected an error	
<b>CODE_194A2</b>	Joint 2	SCB has detected an error	
<b>CODE_194A3</b>	Joint 3	SCB has detected an error	
<b>CODE_194A4</b>	Joint 4	SCB has detected an error	
<b>CODE_194A5</b>	Joint 5	SCB has detected an error	
<b>CODE_194A6</b>	Tool	SCB has detected an error	
<b>CODE_194A7</b>	Screen 1	SCB has detected an error	
<b>CODE_194A8</b>	Screen 2	SCB has detected an error	
<b>CODE_194A9</b>	Euromap 1	SCB has detected an error	
<b>CODE_194A10</b>	Euromap 2	SCB has detected an error	
<b>CODE_195</b>	Conveyor speed too high	Conveyor speed higher than robot is able to run	Make sure that conveyor tracking is set correct up
<b>CODE_196</b>	MoveP speed too high	Too high speed in relation to blend radius	Reduce speed or increase blend radius in user program
<b>CODE_197</b>	Blend overlap warning		
<b>CODE_200</b>	Safety Control Board hardware error	SCB: uP-A has detected an error	
<b>CODE_200A1</b>	Hardware ID is wrong	SCB: uP-A has detected an error: Wrong SCB	
<b>CODE_200A2</b>	MCU type is wrong	SCB: uP-A has detected an error	
<b>CODE_200A3</b>	Part ID is wrong	SCB: uP-A has detected an error	
<b>CODE_200A4</b>	RAM test failed	SCB: uP-A has detected an error	Replace Safety Control Board (SCB)
<b>CODE_200A5</b>	Register test failed	SCB: uP-A has detected an error	Replace Safety Control Board (SCB)
<b>CODE_200A6</b>	pRom Crc test failed	SCB: uP-A has detected an error: firmware error	Replace Safety Control Board (SCB)
<b>CODE_200A7</b>	Watchdog reset the processor	SCB: uP-A has detected an error	
<b>CODE_200A8</b>	OVG signal test not passed	SCB: uP-A has detected an error: over voltage generator	Replace Safety Control Board (SCB)
<b>CODE_200A9</b>	3V3A power good pin is low	SCB: uP-A has detected an error	Replace Safety Control Board (SCB)
<b>CODE_200A10</b>	3V3B power good pin is low	SCB: uP-A has detected an error	Replace Safety Control

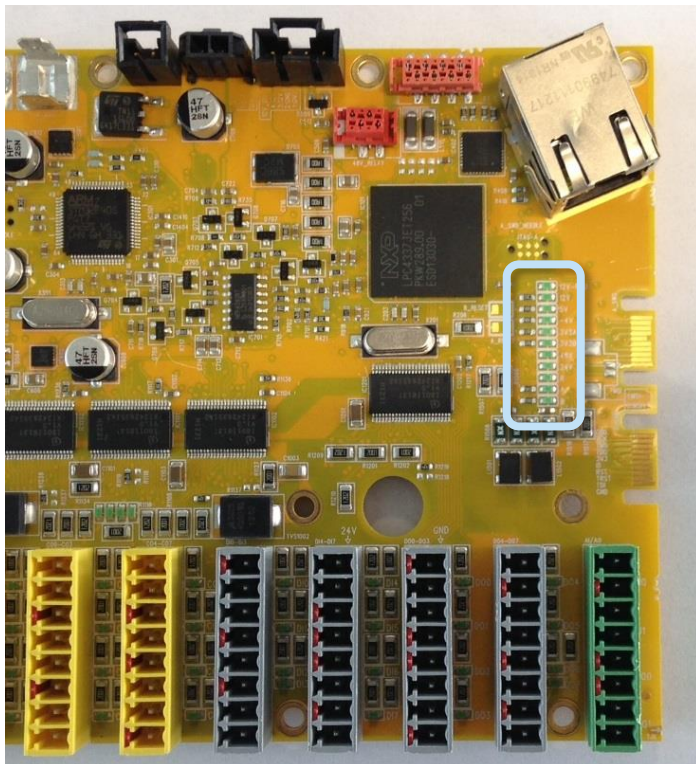













			Board (SCB)
<b>CODE_200A11</b>	5V power good is low	SCB: uP-A has detected an error	Replace Safety Control Board (SCB)
<b>CODE_200A12</b>	3V3 voltage too low	SCB: uP-A has detected an error	Replace Safety Control Board (SCB)
<b>CODE_200A13</b>	3v3 voltage too high	SCB: uP-A has detected an error	Replace Safety Control Board (SCB)
<b>CODE_200A14</b>	48V input is too low		Check: 48 V power supply, current distributor energy eater or replace SCB
<b>CODE_200A15</b>	48V input is too high		Check: 48 V power supply, current distributor energy eater or replace SCB
<b>CODE_200A16</b>	24V IO short circuited	Too high current	Disconnect external connections
<b>CODE_200A17</b>	PC current is too high	Motherboard takes too high current	
<b>CODE_200A18</b>	Robot voltage is too low		Check: Short circuit in robot arm, 48 V power supply, current distributor energy eater or replace SCB
<b>CODE_200A19</b>	Robot voltage is too high		Check: 48 V power supply, current distributor energy eater or replace SCB
<b>CODE_200A20</b>	24V IO voltage is too low		Disconnect I/O or replace SCB
<b>CODE_200A21</b>	12V voltage is too high		Check 12 V power supply, cables or replace SCB
<b>CODE_200A22</b>	12V voltage is too low		Check 12 V power supply, cables or replace SCB
<b>CODE_200A23</b>	It took too long to stabilize 24V	SCB error	External 24 V problem or replace SCB
<b>CODE_200A24</b>	It took too long to stabilize 24V IO	SCB error	External 24 V problem or replace SCB
<b>CODE_200A25</b>	24V voltage is too high	Safety Control Board error(SCB)	Replace Safety Control Board (SCB)
<b>CODE_200A26</b>	24V IO voltage is too high		Disconnect I/O or replace SCB
<b>CODE_201</b>	Setup of safety board failed	Invalid safety parameters have been received	Verify that the setup of the Safety Configuration is valid
<b>CODE_203</b>	PolyScope detected a mismatch between the shown and (to be) applied safety parameters	The PolyScope continuously verifies that the shown safety parameters are equal to the running parameters	Reload the installation



## 5.2 LED indicators on Safety Control Board

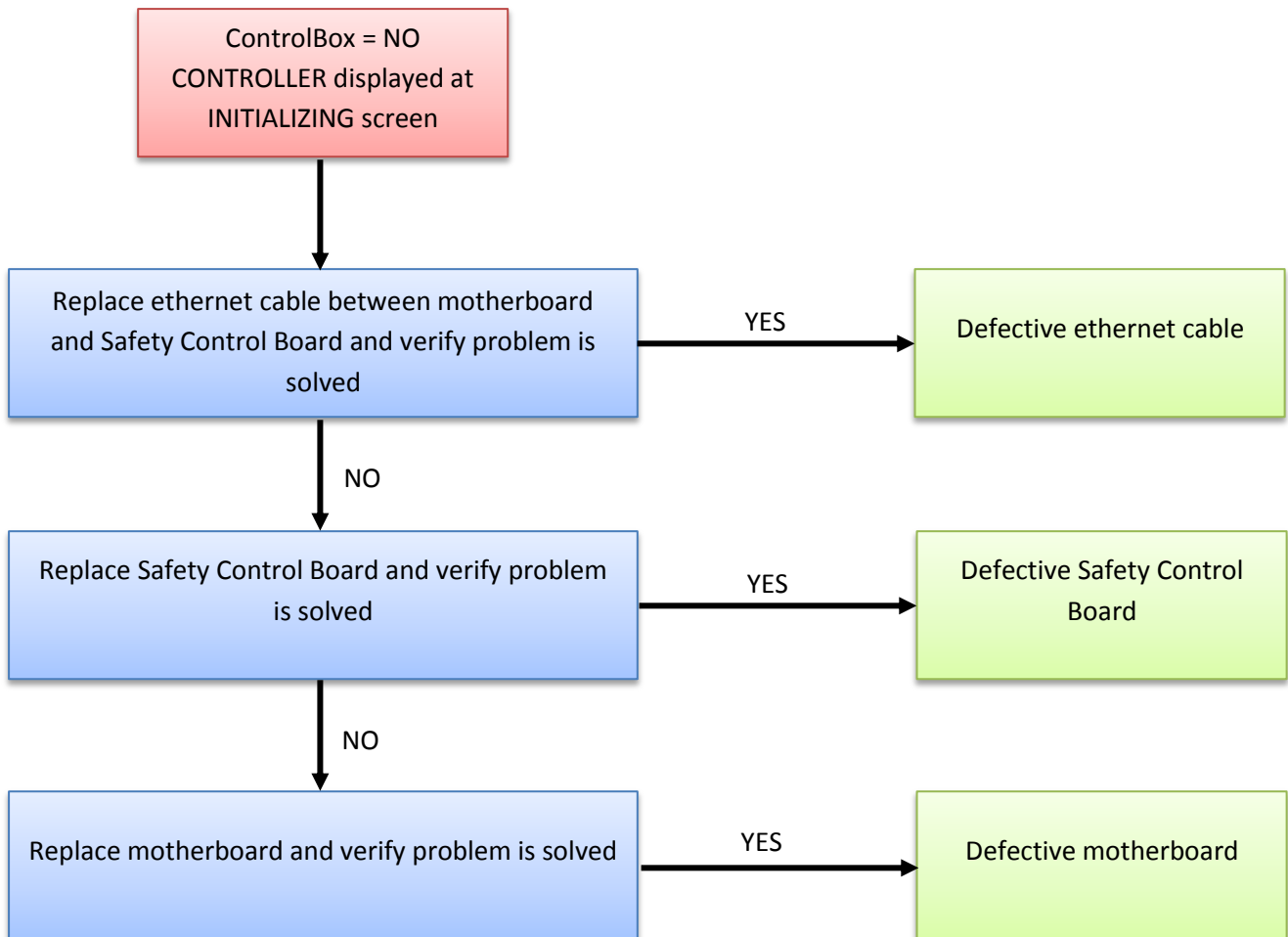
### Safety Control Board (SCB)



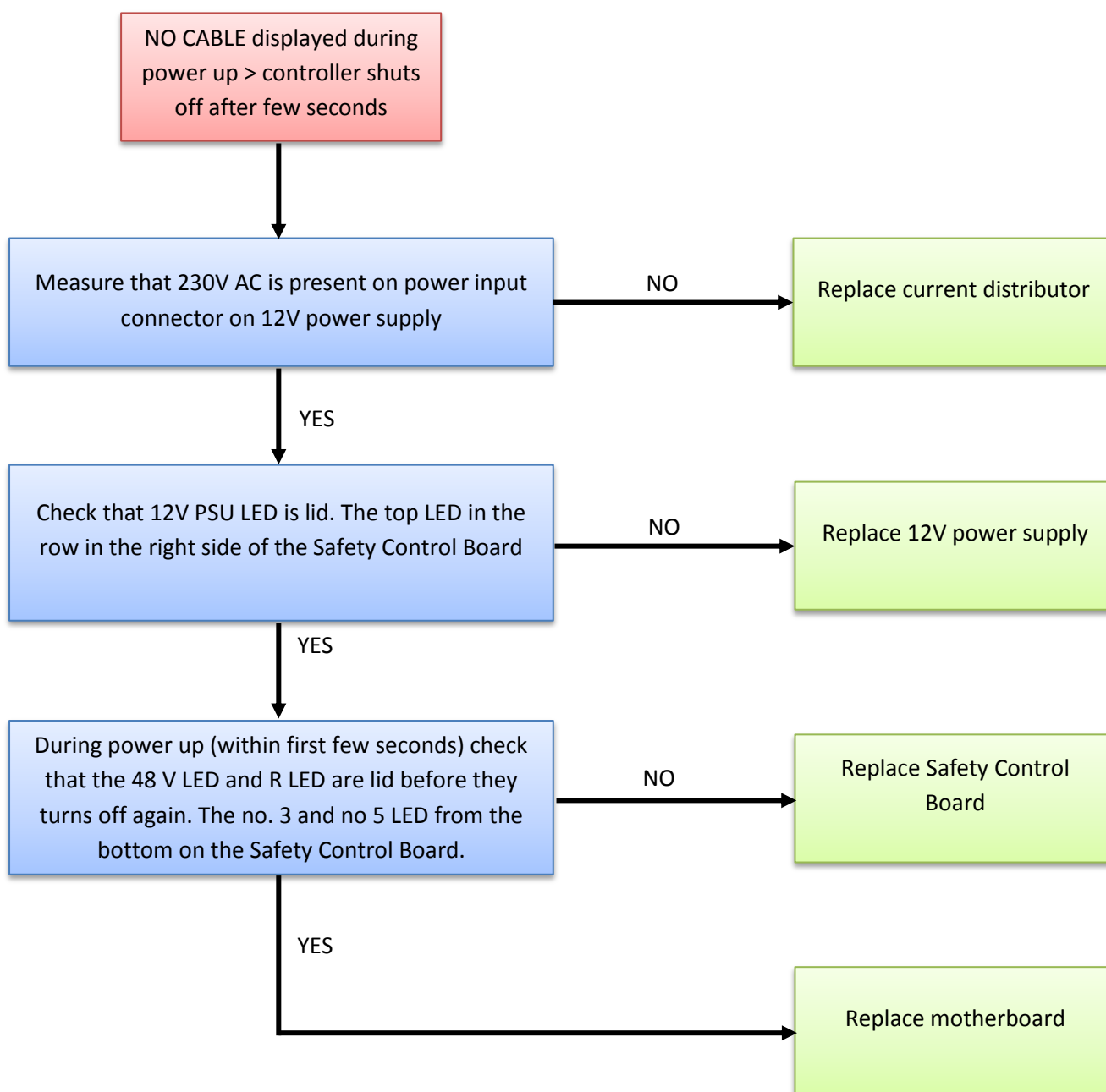
	12V-PSU	On when the power plug is connected.
	12V	System: On when the power on has been activated
	5V	On when "12 V System" is on and indicate that 5 V is ok.
	-4V	On when "12 V System" is on and indicate that - 4 V to analog I/O is ok.
	3V3A	On when 5V is on and indicate 3.3 V for logic Safety circuit A
	3V3B	On when 5V is on and indicate 3.3 V for logic Safety circuit B
	48V	48 V is present on the safety control board
	24V	48 V is detected and ok, indicate that internal 24 V is present for I/O's
	R	48 V on robot arm
	A	Status for Logic A: a blink sequence
	B	Status for Logic B: a blink sequence

## 5.3 Error phenomena

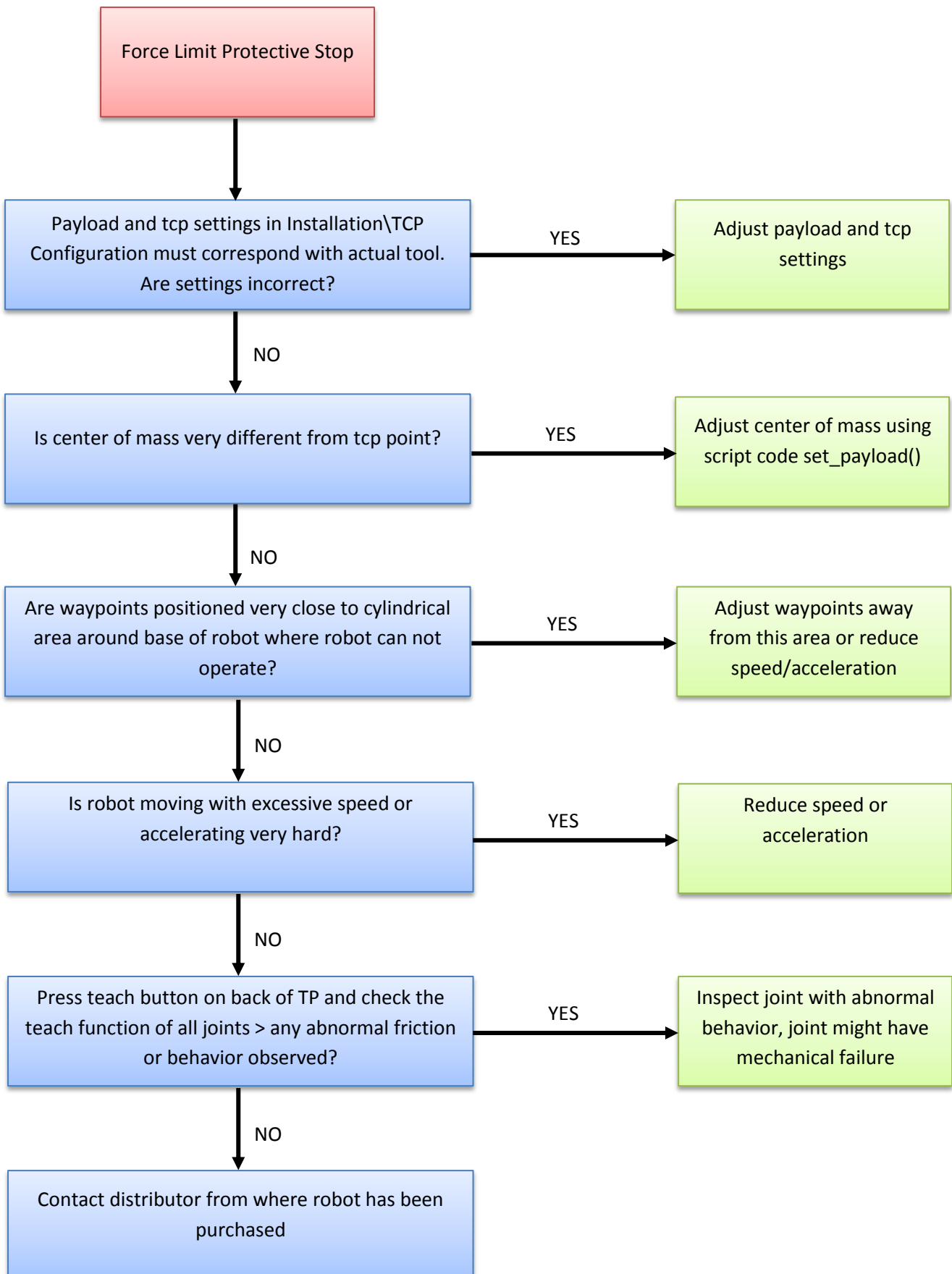
### 5.3.1 ControlBox: NO CONTROLLER displayed in Initializing



### 5.3.2 NO CABLE displayed during power up



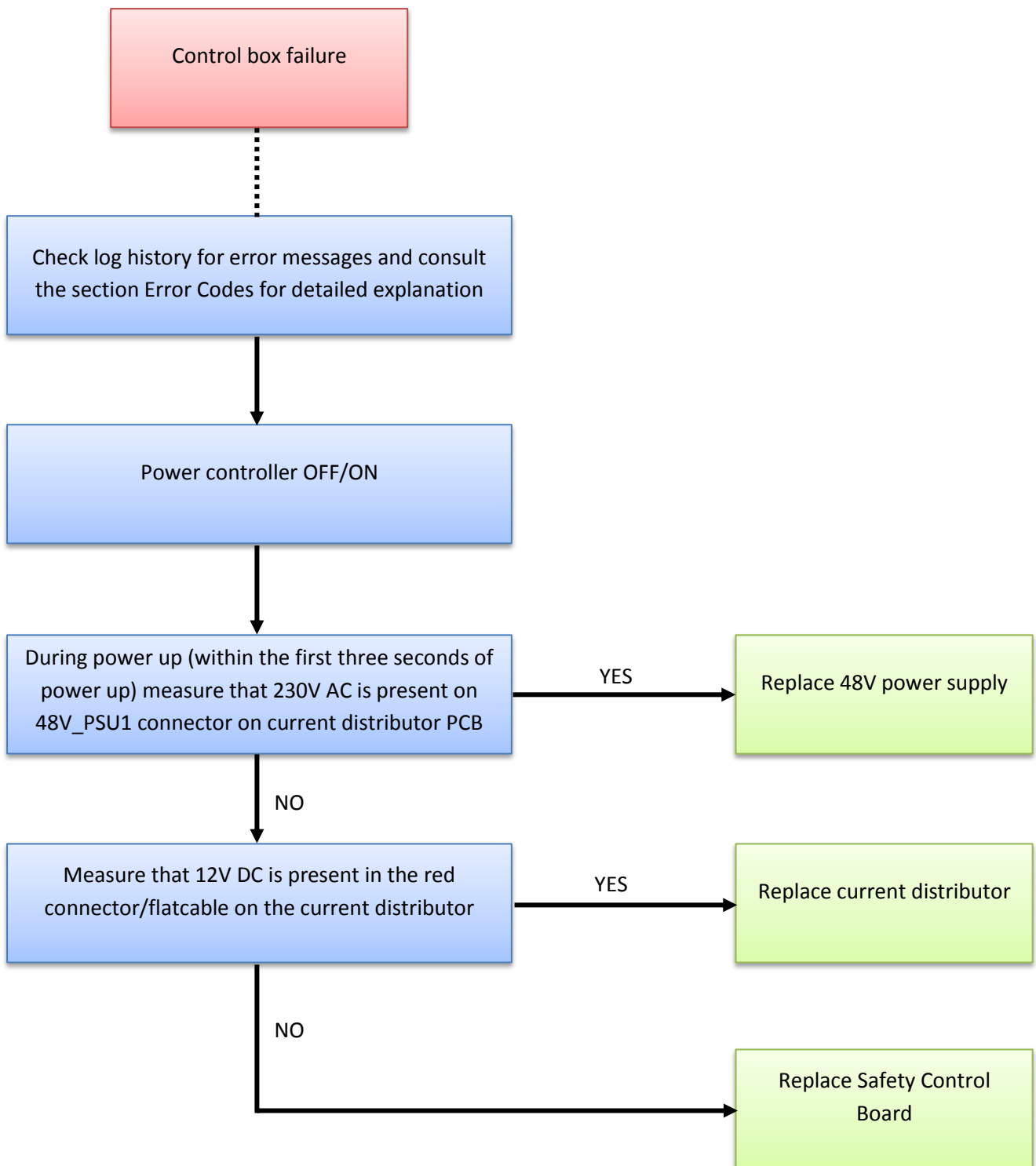
### 5.3.3 Force limit protective stop

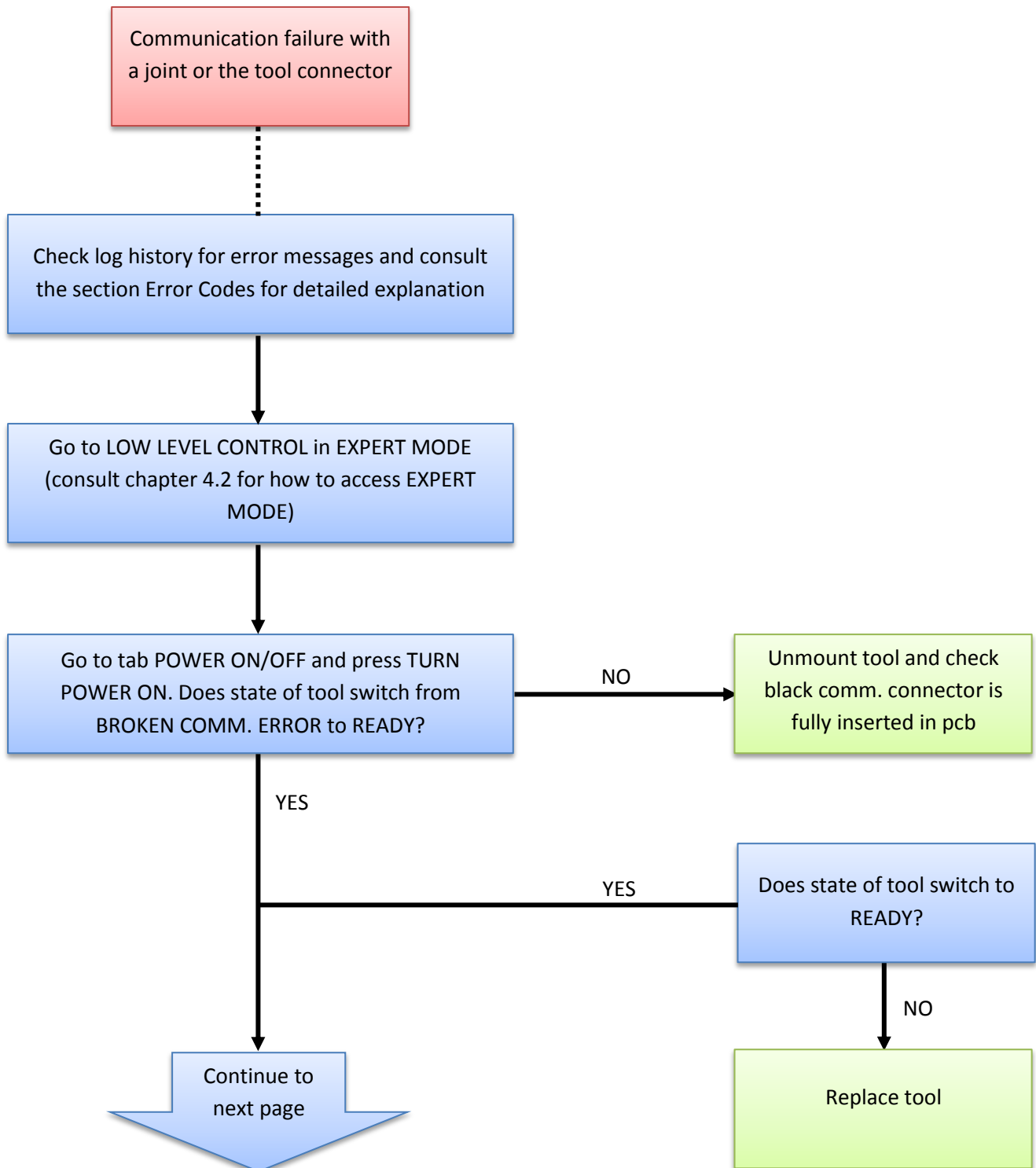


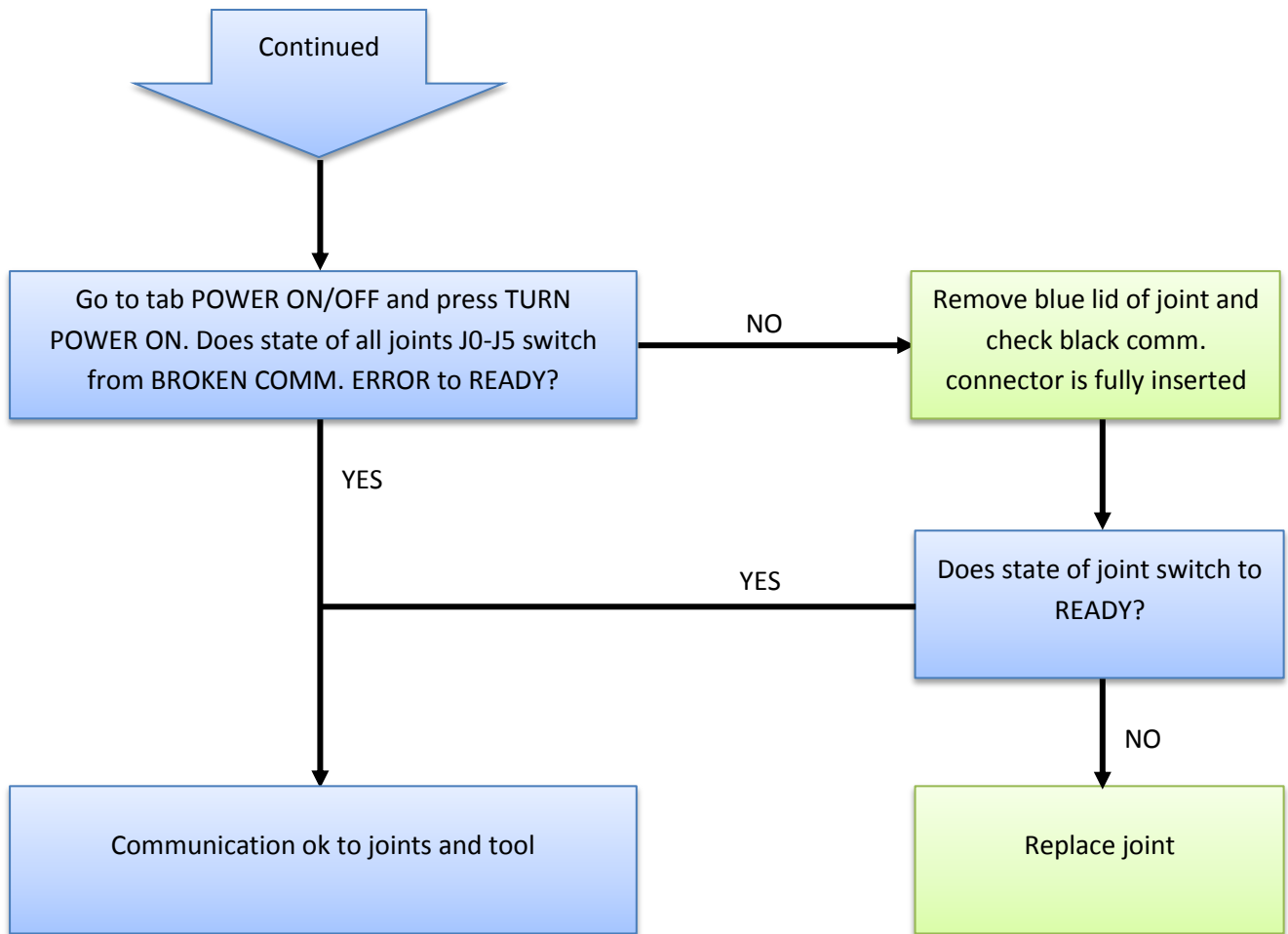
### 5.3.4 Power on failure in Initializing

If power turns off a few seconds after Robot Power is turned On in the Initializing window, there are many possible causes for this phenomenon.

Most likely it is a control box failure or a communication failure with a joint or the tool.

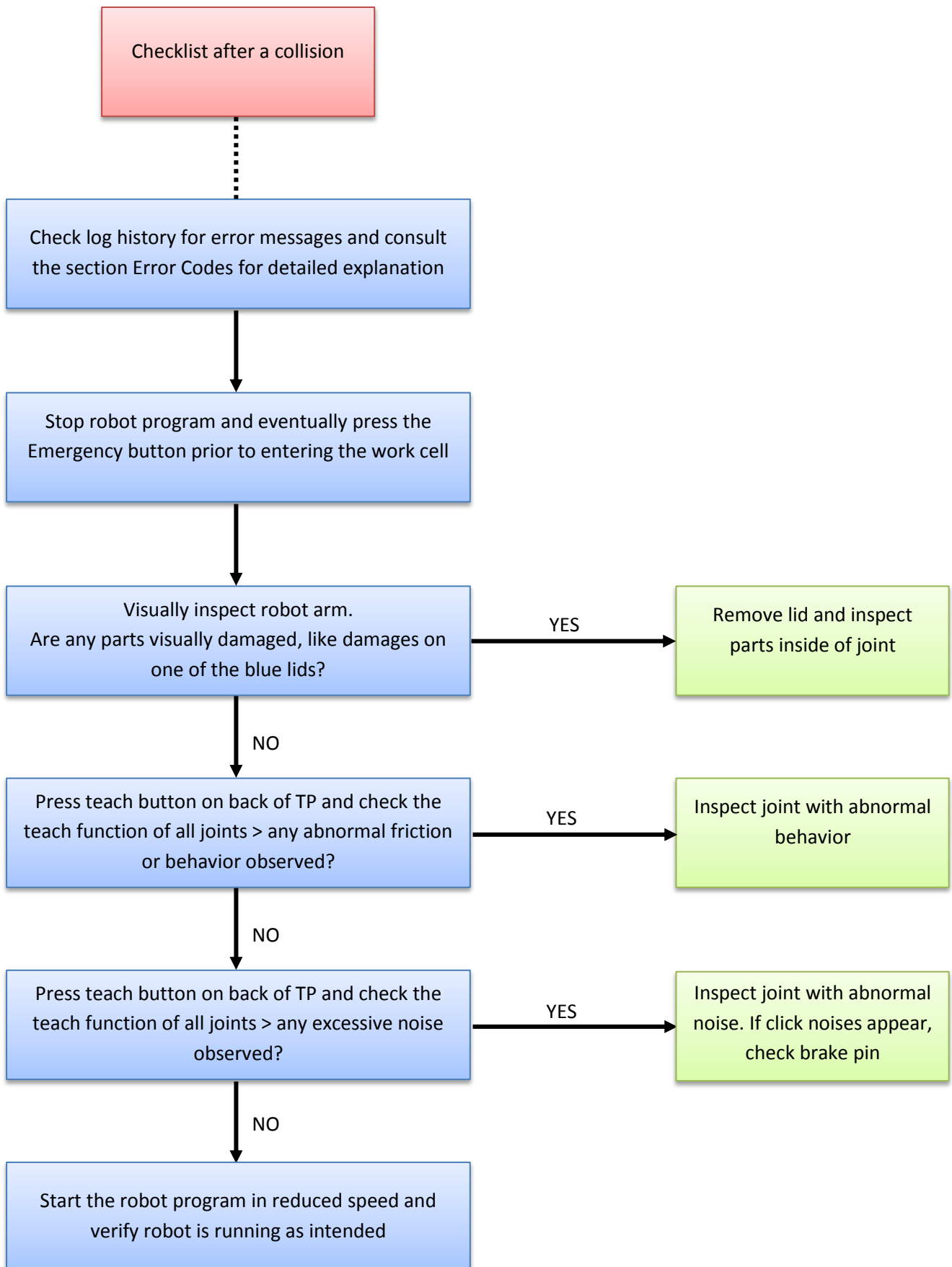









### 5.3.5 Checklist after a collision



## 5.4 Electrical drawing

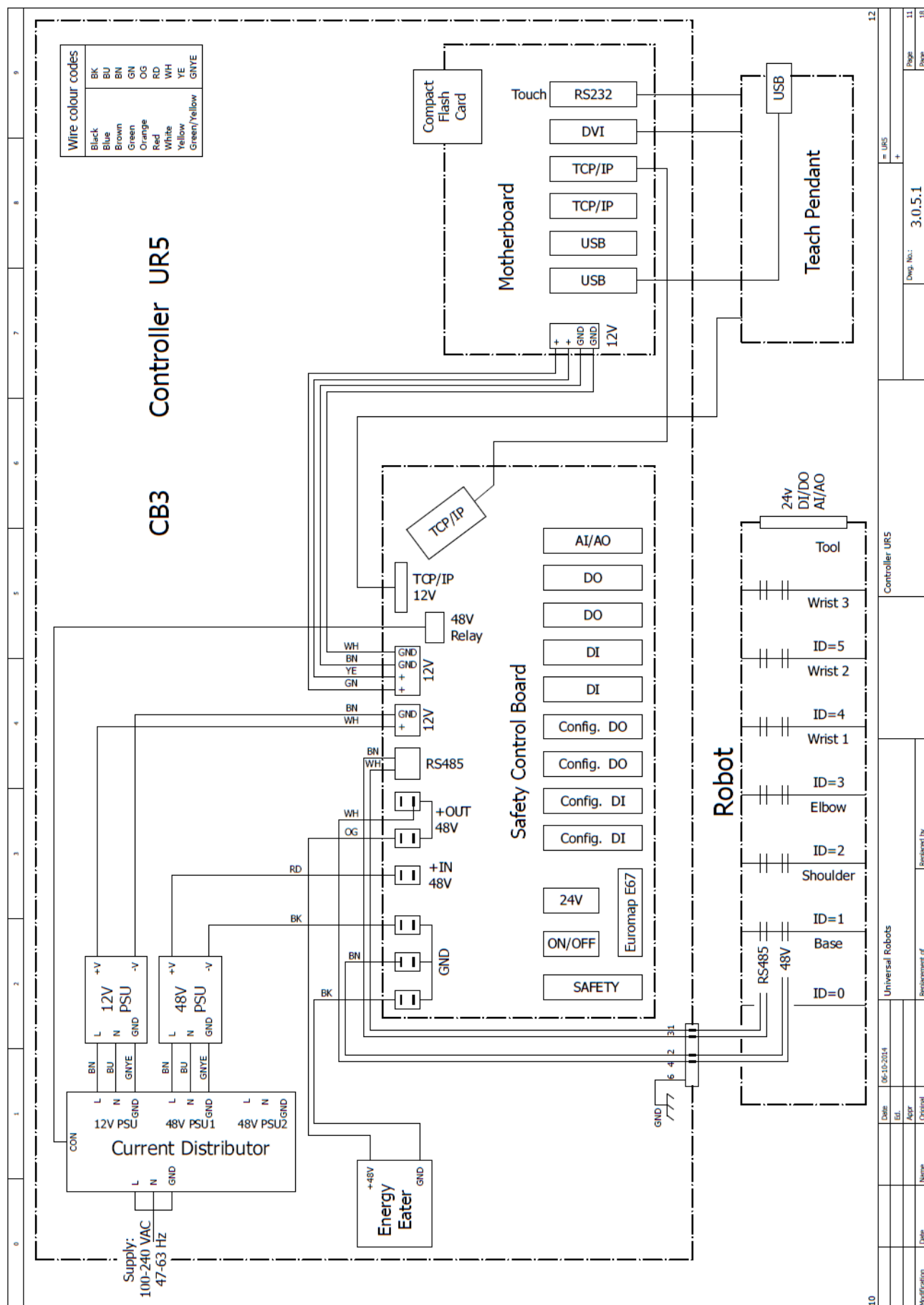
### 5.4.1 Schematic overview

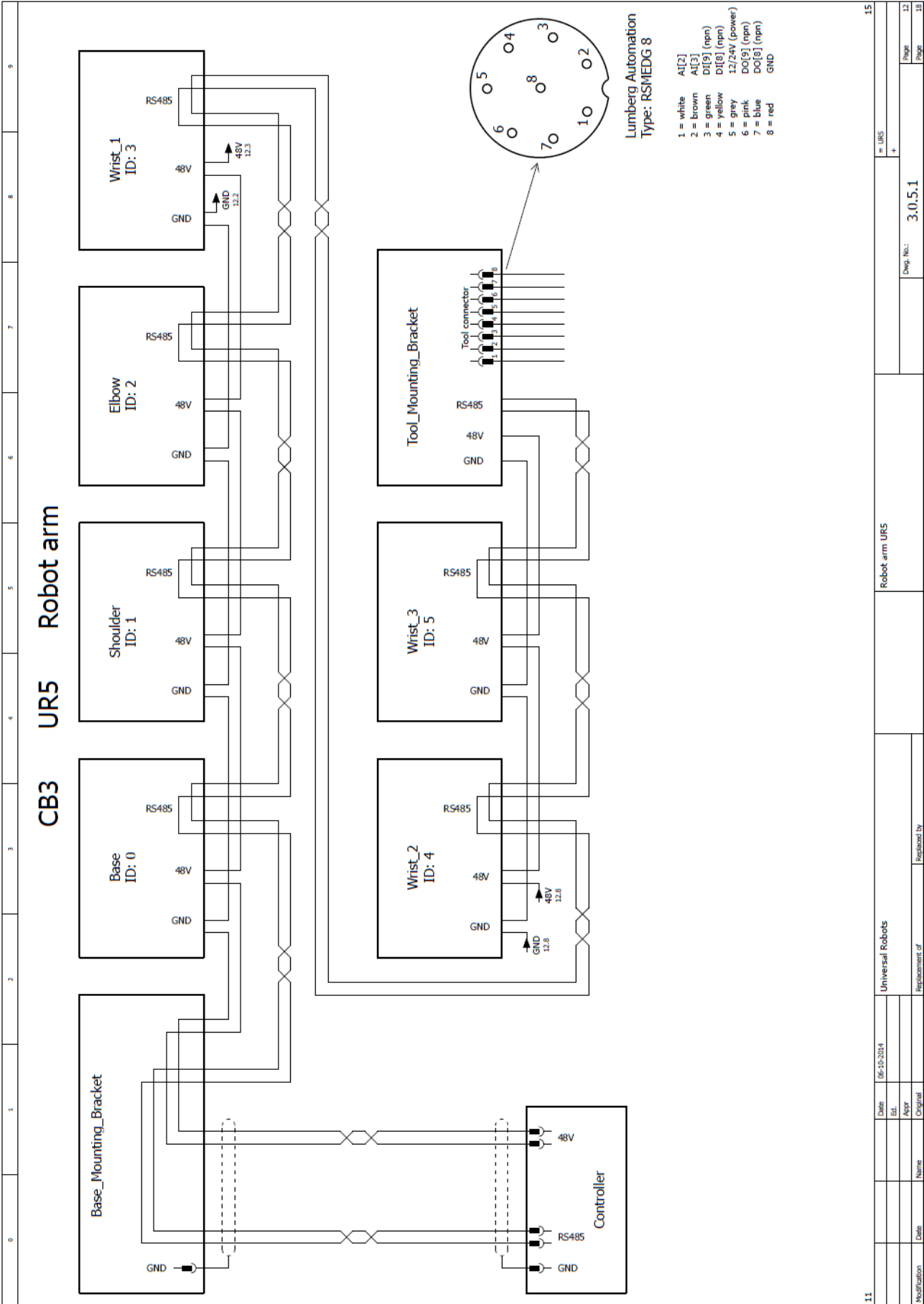
Diagrams in pdf or in E-plan format, can be found on our support platform under the download section.

0	1	2	3	4	5	6	7	8	9
F36_001_UR									
<div> UNIVERSAL ROBOTS</div>									
Company		Universal Robots							
Drawing number		3.0.5.1							
Project name		Universal Robots UR5							
Created on		25-09-2014							
Edit date		06-10-2014							
		Number of pages 18							
2									
Project Front Page									
3.0.5.1									
1									
18									

<b>1</b>			Date	06-10-2014	Universal Robots	Table of Contents (index)		=		=URS /10
			Etd.							
			Appt.							
Modification	Date	Name	Original	Replacement of	Replaced by			Dwg. No.: <b>3.0.5.1</b>	Page 2	Page 18

The diagram illustrates the architecture of the UR5 robot system. At the center is the **Controller**. To its left, the **Robot arm** is connected to the Controller. Above the Controller, the **Teach Pendant** is connected. To the right of the Controller, an **I/O** connection is shown. Below the Controller, the power supply is specified as **100-240 VAC** and **47-63 Hz**. The diagram is part of a larger document titled **CB3 Overview UR5**, which is divided into sections 0 through 9.













### 5.4.2 E-Plan diagrams

Diagrams in pdf or in E-plan format, can be found on our support platform under the downloads section.





UR5  
/15.0

UNIVERSAL ROBOTS			UR5
Remote	Power		
 12V  GND	 ON  OFF	 PWR  GND	 24V  0V


UNIVERSAL ROBOTS		CB3	UR5
Configurable Inputs			
24V	CI0	24V	CI1
24V	CI2	24V	CI3

UNIVERSAL ROBOTS		CB3	UR5
Configurable Inputs			
24V	CI4		
24V	CI5		
24V	CI6		
24V	CI7		

UNIVERSAL ROBOTS		CB3	UR5
Configurable Outputs			
0V	CO0	0V	CO3
0V	CO1	0V	CO2

-UR5

/15.0

 UNIVERSAL ROBOTS

CB3

UR5

Configurable Outputs

0V

CO4

0V

CO5

0V

CO6

0V

CO7

0V

CO4

0V

CO5

0V

CO6

0V

CO7

0V

CO4

0V

CO5

0V

CO6

0V

CO7

0V

CO4

0V

CO5

0V

CO6

0V

CO7

0V

CO4

0V

CO5

0V

CO6

0V

CO7

0V

CO4

0V

CO5

0V

CO6

0V

CO7








UNIVERSAL ROBOTS		CB3	UR5
Digital Inputs			
24V	DI0		
24V	DI1		
24V	DI2		
24V	DI3		



UNIVERSAL ROBOTS		CB3	UR5
Digital Inputs			
24V	DI4		
24V	DI5		
24V	DI6		
24V	DI7		

The diagram shows two Universal Robots arms, a CB3 and a UR5, connected to a digital output module. The module has four digital outputs labeled DO0, DO1, DO2, and DO3. Each output is connected to a 0V ground symbol. The CB3 arm is connected to DO0 and DO1, while the UR5 arm is connected to DO2 and DO3.

0	1	2	3	4	5	6	7	8	9
<div><div>-UR5 /15.0</div><div><div><div>UR</div><div>UNIVERSAL ROBOTS</div></div><div>CB3</div><div>UR5</div></div></div>									
Digital Outputs									
<div><div><div><div><div>0V</div><div>DO4</div></div><div><div>0V</div><div>DO5</div></div><div><div>0V</div><div>DO6</div></div><div><div>0V</div><div>DO7</div></div></div></div></div>									
24					URS Controller I/O				26
				Universal Robots				= URS +	

0	1	2	3	4	5	6	7	8	9		
<div><div><div>-UR5</div><div>/15.0</div></div><div><div> UNIVERSAL ROBOTS</div><div>CB3</div><div>UR5</div></div></div>											
Analog											
Analog Inputs					Analog Outputs						
<div><div> AG</div><div> AI10</div></div>					<div><div> AG</div><div> AO0</div></div> <div><div> AG</div><div> AO1</div></div>						
25											
			Date		06-10-2014		Universal Robots				
			Ed.								
			Appr.								
			Original								
Modification			Date				Replacement of				
			Name				Inspected by				
					URS Controller I/O						

---

Servicemanual\_UR5\_en\_rev3.1.1

## 6 Spare parts

### 6.1 Spare part list

Item no.	Item designation
<b>Controller:</b>	
122905	Controller incl. Teach Pendant UR5
122900	Controller excl. Teach Pendant UR5
122091	Teach Pendant incl. Touch Screen & power cable UR5 & UR10
180001	Stylus Pen
171021	Flash card
122600	Motherboard kit
172290	Safety Control board kit
177002	Power Supply Unit 12V
177003	Power Supply Unit 48V
172080	Current Distributor PCB
122745	Energy-eater incl. fan CB3
164219	Wire bundle controller output UR5
171030	RAM module
177503	Filter kit for controller
106800	Euromap E67 kit CB3
122671	Euromap E67 Bypass Plug
122673	Euromap E67 module CB3
123670	Euromap E67 cable 6 m
<b>Robot arm:</b>	
111105	UR5 robotarm stand-alone CB3
122050	Base Mounting Bracket incl. Cable 6 m UR5
122123	Joint Size 3 Base UR5
122223	Joint Size 3 Shoulder UR5
122323	Joint Size 3 Elbow UR5
123100	Elbow counterpart and Lower arm kit UR5
122121	Joint Size 1 Wrist 1 UR5
122221	Joint Size 1 Wrist 2 UR5
122321	Joint Size 1 Wrist 3 UR5
122041	Tool Mounting Bracket UR5
103305	Sealing set UR5, external. Visible flat rings between joints
103405	Lid set complete UR5 incl. seal in the lid
<b>Accessories:</b>	
173100	Cable for tool: external

<b>131099</b>	Lid Tool protective cap Alu. For tool connector
<b>139033</b>	Bracket for Mounting Teach Pendant
<b>132407</b>	Bracket for Mounting Controller
<b>107000</b>	Safety Control board Terminal kit
<b>131501</b>	Bracket for mounting robot arm UR5 (Item profile)
<b>131502</b>	Bracket for mounting robot arm UR5 (Bosch profile)

## 6.2 Service kit

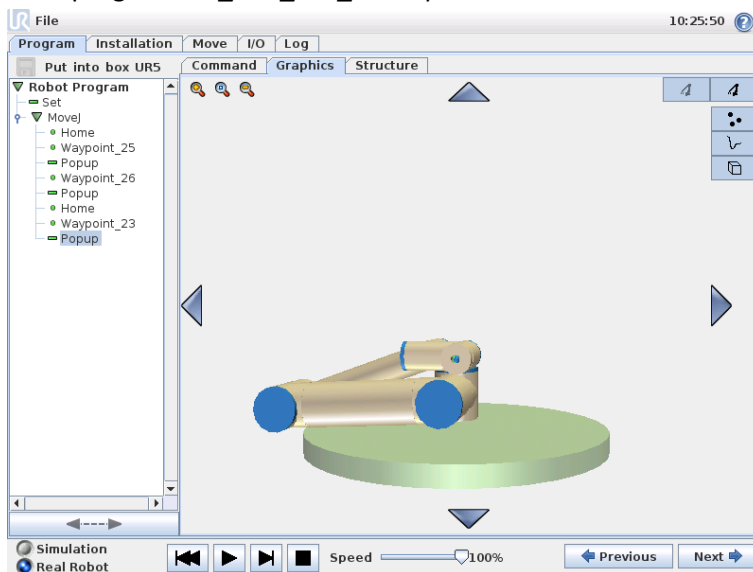
Item no.	Item designation	
<b>109010</b>	Service kit UR5/UR10	(kit includes all of the below part no.'s)
<b>109101</b>	Spanner Hex 5.5mm	UR5 & UR10
<b>109102</b>	Spanner Hex 7.0mm	UR5 & UR10
<b>109110</b>	Spanner Hex 10.0mm	UR10 only
<b>182200</b>	Screwdriver Flat 2.5	UR5 & UR10
<b>109103</b>	Screwdriver torx T10	UR5 & UR10
<b>109105</b>	Torque wrench Hex 5.5mm Size 1 and Size 2 (1.3 Nm)	UR5 & UR10
<b>109106</b>	Torque wrench Hex 7.0mm Size 3 (3.0 Nm)	UR5 & UR10
<b>109107</b>	Torque wrench Hex 10.0mm Size 4 (8.0 Nm)	UR10 only
<b>109104</b>	Torque screwdriver torx T10 (0.4 Nm)	UR5 & UR10
<b>164084</b>	Bypass cable (for setting joint-ID)	UR5 & UR10
<b>109180</b>	ESD wrist strap	UR5 & UR10



## 7 Packing of robot

Packing of robot and controller box for shipment

- Remove any external tooling and external electrical connections.
- Load program *Put\_into\_box\_ur5.urp* and follow instructions while removing mounting bolts.



While robot folds together, hold a piece of bubble wrap between Shoulder joint and wrists.

Note: If robot cannot run or power is not available, it is possible to manually release the brakes for each joint individually and pack the robot accordingly. For brake release, see chapter 3.1.2.

- Power down, disconnect power and disconnect robot arm from controller.
- Pack robot arm and Controller box in designated boxes.



## 8 Changelog

### 8.1 Changelog

Date	Revision	Action	Changes
3. May 2014	UR5_en_3.0	Added	Revision 3.0 released
19. June 2014	UR5_en_3.0.1	Changed	Pictures and illustrations changed to match 3. gen. robot
29. July 2014	UR5_en_3.0.2	Changed	Error codes, Spareparts changed to match 3. Gen robot and ESD handling added
20. Oct. 2014	UR5_en_3.1.1	Changed	Electrical doc., E-plan , Spare parts update and error code update. New structure for disassemble/assemble guide. ESD handling modified.