

## Exploring productivity and social inclusion

Researchers at Queen's University are exploring how Ontarians with a developmental disability participate in their communities.

The research will look into the goals people with a developmental disability have, as well as the challenges they face, when they are trying to find and keep both paid and unpaid work.

"Participating in your community through work and volunteer activities can go a long way towards making you feel productive and included," says David Carter-Whitney, Assistant Deputy Minister at the Ministry of Community and Social Services.

"Learning how people with a developmental disability participate in their communities could help us better support them to find and keep work," Carter-Whitney continues. "It could also help us better understand inclusion, which is central to Ontario's vision for developmental services transformation."

With help from the ministry this summer, the research team will survey a province-wide group of Ontario Disability Support Program recipients who have a developmental disability about how they participate in their communities.

The team at Queen's, known as MAPS, which is short for Multidimensional Assessment of Providers and Systems, have been working on several research projects about developmental services in Ontario since 2010. The projects include:

- Defining social inclusion
- Understanding person-directed planning, and
- Identifying the role and practices of staff in promoting independence, inclusion and choice in the delivery of services.

The researchers will complete their work in March 2013.

To learn more about MAPS and its research projects, [visit mapsresearch.ca](http://mapsresearch.ca).

## Developmental Services Research Grant Fund

The Ministry of Community and Social Services has established a new research grant called the Developmental Services Research Grant Fund. Its goal is to improve knowledge across the developmental services sector.

### Call for research proposals

The ministry is inviting research proposals on **three topics**:

1. Transitioning for people with a developmental disability. Examples:
  - Youth with a developmental disability transitioning into adulthood
  - Transitioning for aging adults with a developmental disability.
2. Employment and developmental disability. Examples:
  - Facilitating movement from school into employment
  - Best practices around enhancing employment opportunities for people with a developmental disability
  - Social enterprise options for people with a developmental disability.

3. Natural and community-based support for people with a developmental disability.

Example:

- Promising practices that enhance the use of informal and/or community-based supports (including non-profit and for-profit sectors).

Projects may be:

- Short-term (less than one year in duration), or
- Long-term (to a maximum of two years).

Research projects that are funded through other sources are not eligible.

### How to apply

For more information and to request the application package, contact:

Susan Stowe  
Policy Research and Analysis Branch  
Ministry of Community and Social Services  
Tel: 416-326-5274  
Email: [susan.stowe@ontario.ca](mailto:susan.stowe@ontario.ca)

**The deadline for applications is  
Friday, August 31, 2012 at 12 pm.**

## Watch our video

### Adult Protective Services Friendship spans 25 years

Brent and Peter met 25 years ago through Ontario's [Adult Protective Service Program](#). At the time, Brent was 18 years old and dealing with a few setbacks.

With a little help from Peter, this perpetual go-getter has accomplished all he set out to do and more! Today Brent takes pride in everything he's done, including becoming a farmer, earning a driver's licence and owning a truck.

It goes to show the power of friendship, big dreams and hard work really do pay off.



[Watch our video and read the story about Brent and Peter.](#)

[Check out our June 2009 issue of Spotlight.](#) It's dedicated to Adult Protective Service Workers and has lots of great information about what they do to help people with developmental disabilities live in the community.



## **Supporting adults with a developmental disability: Training on the prevention and use of physical restraints**

All developmental services agencies that receive funding from the ministry must train their staff on the prevention and use of physical restraint.

Agencies must use the training packages and providers listed below. They meet the requirements of [Ontario Regulation 299/10](#) and the [Policy Directives for Service Agencies](#).

For more information on the training programs, please contact the training provider directly.

[Visit Ontario.ca/ym75](http://Ontario.ca/ym75) for future updates.

### **How these resources were chosen**

The ministry asked Community Networks of Specialized Care – Ontario to review and identify appropriate training packages and resources. This is because Community Networks of Specialized Care – Ontario has expertise and experience in working with people with a developmental disability who have challenging behaviour.

To learn more, read: “Final Summary of Findings” from the Community Networks of Specialized Care. It is posted on [www.qamtraining.net](http://www.qamtraining.net).

| Training Program*   | Curriculum includes sections on:                         |   |   | Detailed and descriptive information outlining each curriculum's training materials, training delivery model, supplemental resources and associated costs   |
|---|--|---|---|---|
|   | Understanding Human Behaviour, Supporting the Individual | Preventative Measures (e.g., warning signs, means to prevent a crisis)                              | Addressing a Crisis (e.g., assessing risk, intervention strategies and techniques)                  |   |
| Safe Management Group<br>Crisis Intervention Training System<br>2-Day Program                           | √  | √ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course | √ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course | Safe Management Group<br>345 Lakeshore Road East<br>Suite 506<br>Oakville ON L6J 1J5<br>Phone: 905.849.0967<br>Contact: Brandie Stevenson<br><a href="http://www.safemanagement.org">www.safemanagement.org</a>   |
| Crisis Prevention Institute<br>Non-Violent Crisis Intervention<br>2-Day Program                         | √  | √ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course | √ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course | Crisis Prevention Institute<br>10850 W. Park Place<br>Suite 600<br>Milwaukee, WI<br>USA 53224<br>Phone: 800.558.8976<br>Contact: Kendra Stea<br><a href="http://www.crisisprevention.com">www.crisisprevention.com</a>  |
| QBS Inc.<br>Safety-Care Behavioural Safety Training<br>2-Day Program                                    | √  | √ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course | √ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course | QBS Inc.<br>257 Turnpike Rd<br>Suite 320<br>Southborough, MA<br>USA 01772<br>Phone: 866-429-9211<br>Contact: Dr. David Lennox<br><a href="http://www.QBSCompanies.com">www.QBSCompanies.com</a><br><a href="http://www.SafetyCareTraining.com">www.SafetyCareTraining.com</a> |
| The Mandt System Inc.<br>Mandt System – (RCT) Relational/ Conceptual / Technical Level<br>3-Day Program | √  | √ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course | √ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course | The Mandt System-Canada<br>PO Box 6695<br>Drayton Valley, AB T7A 1T6<br>Phone: 800-542-9633<br>Contact: Annette Braun<br><a href="http://www.mandtsystem.ca">www.mandtsystem.ca</a>   |

\*Note: Neither the Ministry of Community and Social Services nor Community Networks of Specialized Care – Ontario approves or licences these training programs. These training programs are not funded by or delivered by the ministry or by Community Networks of Specialized Care – Ontario.



## Achieving results with person-directed planning

*“This was a wonderful opportunity to add rich resources and tools for agencies, families and individuals.”*

This was a typical response from participants at the many workshops and training sessions that resulted from our \$1 million investment in person-directed planning projects throughout Ontario.

In total, 37 projects helped individuals, families and agencies develop better connections in the community, build relationships, support independent planning and increase the knowledge of staff and the public.

All projects were completed by late spring 2011. Following a consultant review, the Executive Summary of the Person-Directed Planning 2010-11 Fiscal Innovation Fund Implementation Review Report was posted on the [ministry's website](#) in December 2011.

This fund resulted in a range of creative partnerships between self-advocate groups, family groups, agencies, independent planners and community organizations. As well, most projects were successful in promoting the ministry's key planning elements – knowledge transfer, network development and independent facilitation.

Analysis of the projects showed that:

- 43% had a focus on independent facilitation
- 84% involved person-directed planning training activities
- 62% involved person-directed planning network building.

Additionally, this initiative increased the availability of training opportunities across Ontario, adapted existing resources and piloted newly created person-directed planning tools or resources.

For more information, please refer to the article “Promoting Social Inclusion through Person-directed Planning” from the [February 2011 issue of Spotlight](#).

The ministry also supported community capacity-building in 2012 through fiscal support to various person-directed planning projects across the province.

The projects were diverse and reached into every corner of Ontario:

- One organization working with a number of groups conducted 10 two-day person-centred thinking training sessions for agency staff
- One community held a workshop with local families to help them improve two facilitators' guides to helping families with planning
- Another group organized person-directed planning workshops for parents
- One community offered person-directed training for six facilitators and two parents and created a lending library focused on person-centred planning
- One group used the funds to prepare four person-directed planning toolkits.

## Ontario Photo Card service expanding to all ServiceOntario centres

More good news for Ontario residents with a developmental disability who do not have government-issued ID...

The [Ontario Photo Card](#) is now available at 23 Toronto-area [ServiceOntario centres](#) and at 62 other centres across Ontario. It will be offered at all of the province's nearly 300 ServiceOntario centres by the end of the year.

The Ontario Photo Card makes it easier for Ontarians without a driver's licence to travel, open a bank account and perform any other activities that require official photo ID.

We first told you about the ID card in our [August 2011 issue](#).

Find out more, [visit Ontario.ca](#) and search for "Ontario Photo Card".

### About the Ontario Photo Card

- The Ontario Photo Card costs \$35 and is valid for five years.
- Approximately 1.5 million Ontarians aged 16 years and over do not have a valid driver's licence.
- Almost 40,000 people have applied for the Ontario Photo Card since July 2011.
- The Ontario Photo Card boasts the same security features as the driver's licence to help prevent fraud and identity theft.



## Minister Milloy takes part in Appetite for Awareness

Community Living Toronto held its annual Appetite for Awareness event on May 10, 2012.

Volunteers from the campaign stopped by Queen's Park to deliver a special box lunch to Minister of Community and Social Services John Milloy.

The event is a fun day out for Community Living Toronto members. It's an opportunity for them to be recognized for their abilities as well as the contributions they make to the Toronto community.



### Ministry of Community and Social Services Community and Developmental Services Branch

Tel: 416-327-4954

Fax: 416-325-5554

Toll-free tel: 1-866-340-8881

Toll-free fax: 1-866-340-9112

Email: [DStransformation.css@ontario.ca](mailto:DStransformation.css@ontario.ca)

This bulletin is also available online at: [Ontario.ca/community](http://Ontario.ca/community)