

Getting Started at TACC

Page 3-7: Create and Activate your TACC Account

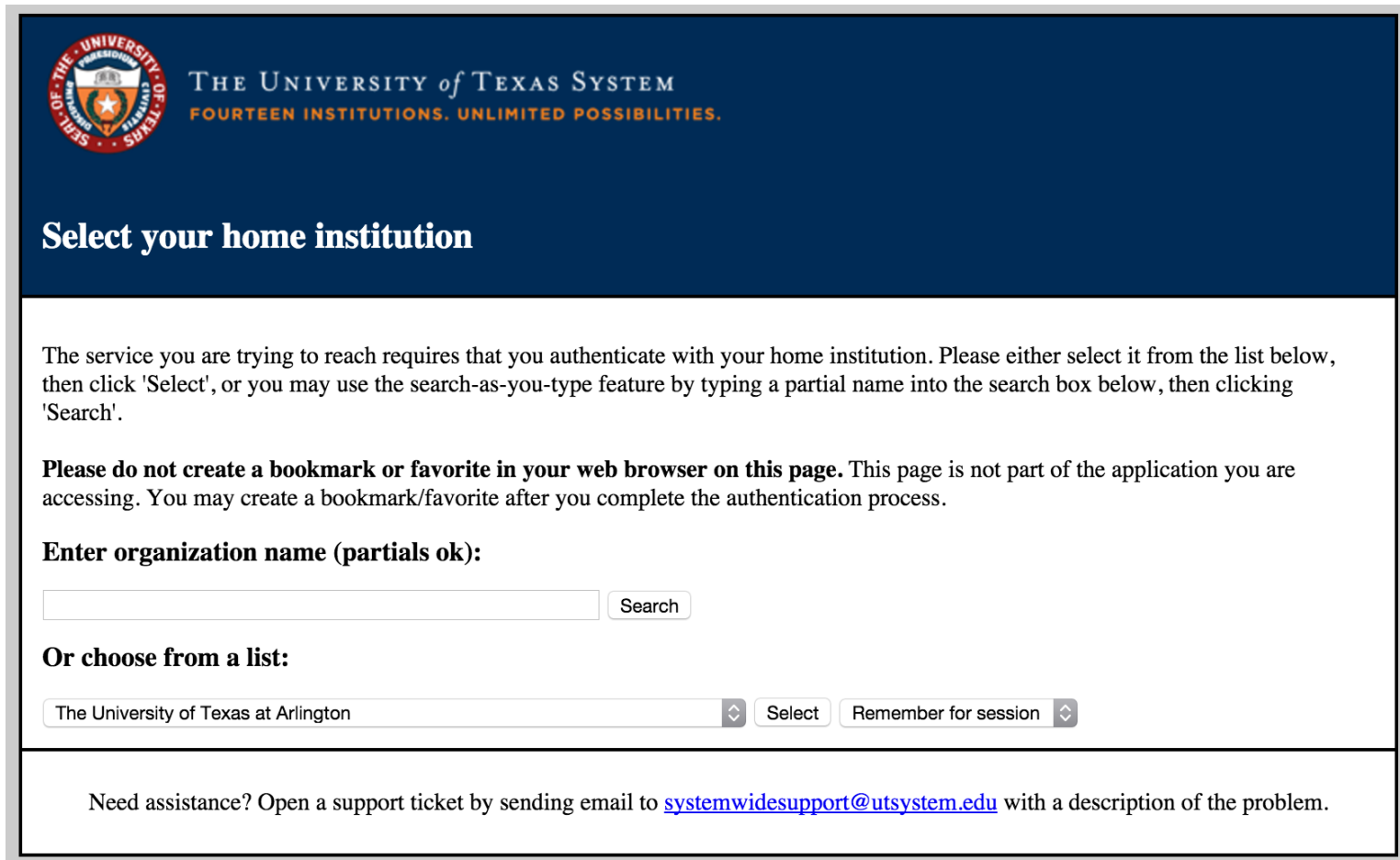
Page 9-11: Log in to the Cluster



Create and Activate your TACC Account

1) Log in with Institutional Credentials

<https://portal.tacc.utexas.edu/utdr>



The screenshot shows the login interface for the University of Texas System. At the top left is the University of Texas System logo, which includes the text "THE UNIVERSITY OF TEXAS SYSTEM" and "FOURTEEN INSTITUTIONS. UNLIMITED POSSIBILITIES." Below the logo is the heading "Select your home institution". The main content area contains a paragraph explaining that the service requires authentication with a home institution and provides instructions on how to select an institution from a list or use a search box. Below this is a "Search" button and a "Select" button. A dropdown menu is open, showing "The University of Texas at Arlington" as the selected option. To the right of the dropdown is a "Remember for session" checkbox. At the bottom of the page, there is a link to "systemwidesupport@utsystem.edu" for assistance.

Select your home institution

The service you are trying to reach requires that you authenticate with your home institution. Please either select it from the list below, then click 'Select', or you may use the search-as-you-type feature by typing a partial name into the search box below, then clicking 'Search'.

Please do not create a bookmark or favorite in your web browser on this page. This page is not part of the application you are accessing. You may create a bookmark/favorite after you complete the authentication process.

Enter organization name (partials ok):

Or choose from a list:

Need assistance? Open a support ticket by sending email to systemwidesupport@utsystem.edu with a description of the problem.

2) Create a New TACC Account



[Sign In](#)

[HOME](#) [NEWS](#) [RESOURCES](#) [ALLOCATIONS](#) [DOCUMENTATION](#) [TRAINING](#) [CONSULTING](#) [ABOUT](#)

UTRC The University of Texas Research Cyberinfrastructure

Welcome, You've successfully logged in with your UT System/University of Texas M. D. Anderson Cancer Center account, but a matching TACC Account was not found. It may be that you have an existing TACC Account, but with a different email address, or you may not have an account.

I have a TACC Account

If you already have a TACC Account click here to log in and connect your UT System Institutional account with your TACC Account.

[I already have a TACC Account](#)

Create a TACC Account

If you don't already have a TACC Account, click here to create one.

[I need to create a TACC Account](#)



3) Fill out all Information

UTRC The University of Texas Research Cyberinfrastructure

Name

Institution

University of Texas M. D. Anderson Cancer Center

Email address

Phone number

Country of Citizenship

TACC Username

 ?

I am PI Eligible




? In order to create projects and manage allocations you must be **PI Eligible**. This means that you are a member of Faculty or Research Staff or other equivalent research position. **TACC Resources and the UTDR are provided for research purposes. Use of these resources must conform to the [Acceptable Use Policy](#).**





Acceptable Use: By submitting this form you assert that all of the above information is correct and true and that you accept the terms of the [Acceptable Use Policy](#).


Create Account

Cancel

4) Check your E-mail

TACC Account Request Confirmation  Inbox x  

 **TACC Accounting** <no-reply@tacc.utexas.edu>   

to me 

Dear

You have successfully submitted a request for an Account via the TACC User Portal (TUP).

Account:
Email:
Phone:
Institution:

In order to maintain accurate contact information about our users, we require you to click on the following link to confirm your email address:

ntbsCYxGWyZVSgZFkNbF&function=request&source=tup">http://portal.tacc.utexas.edu/email-confirmation?code=digHkqGnRnjRTHcUrijnHntbsCYxGWyZVSgZFkNbF&function=request&source=tup

Once your email has been confirmed, you will have access to the TACC User Portal, and the TACC Accounting Coordinator (AC) will receive and process your request. You will not have access to TACC's advanced computational resources until the AC has approved the request, at which time you will receive an email confirmation.

You reviewed and accepted the TACC usage policy in completing the request form. Please assist TACC staff in ensuring the integrity of all TACC resources by periodically reviewing and abiding by these policies.

Please submit any questions you may have via the TACC User Portal: <https://portal.tacc.utexas.edu/portal-feedback>

Thanks,
TACC Accounting Staff

Click to confirm



5) Log in to the TACC User Portal

<https://portal.tacc.utexas.edu/>

TACC USER PORTAL

[Sign In](#)

HOME NEWS RESOURCES ALLOCATIONS DOCUMENTATION TRAINING CONSULTING ABOUT

System Monitor

Name	Status	Load	Queue
Stampede	✓ Healthy	96%	Running: 807 Queued: 341
Lonestar	✓ Healthy	84%	Running: 199 Queued: 9
Wrangler	✓ Healthy	No report	
Maverick	✓ Healthy	9%	Running: 12 Queued: 0
Corral	✓ Healthy		
Corral iRODS	✓ Healthy		
Ranch	✓ Healthy		

Last Updated: 2015-10-23T13:56:13Z

[More Details →](#)

User Guides

- Stampede
- Lonestar
- Maverick
- Corral
- Ranch
- Stallion
- Wrangler
- More

Training Courses

- Upcoming Training Courses
- Past Course Materials

Login to the TACC User Portal

Log in with TACC Account

Log in with UT System / UT EID

Don't have a TACC Account?

Users from UT System affiliated institutions can [create an account with their UT System Institution credentials](#). Otherwise, you can [create a TACC Account](#).

[Create a TACC Account](#)



*The TACC username / password used here will also be used to log in to the appropriate clusters.

Log in to the Cluster

1) Try logging in to the Cluster (Mac/Linux)

Open the program 'Terminal'

Type 'ssh **username**@**cluster**.tacc.utexas.edu'

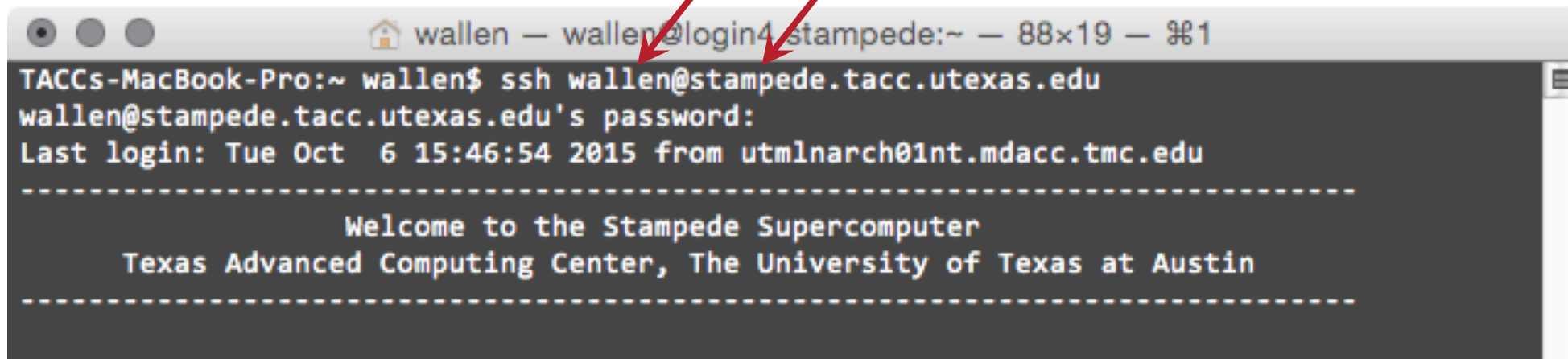
>replace '**username**' with the username you use to login to the TACC Portal

>replace '**cluster**' with the appropriate cluster ('stampede' or 'lonestar')

Type your password, hit 'return'

>same password as the TACC Portal

(example below)



```
wallen — wallen@login4.stampede:~ — 88x19 — ⌘1
TACCs-MacBook-Pro:~ wallen$ ssh wallen@stampede.tacc.utexas.edu
wallen@stampede.tacc.utexas.edu's password:
Last login: Tue Oct  6 15:46:54 2015 from utmlnarch01nt.mdacc.tmc.edu
-----
Welcome to the Stampede Supercomputer
Texas Advanced Computing Center, The University of Texas at Austin
-----
```

2) Try logging in to the Cluster (Windows)

Download and install the program 'PuTTY'

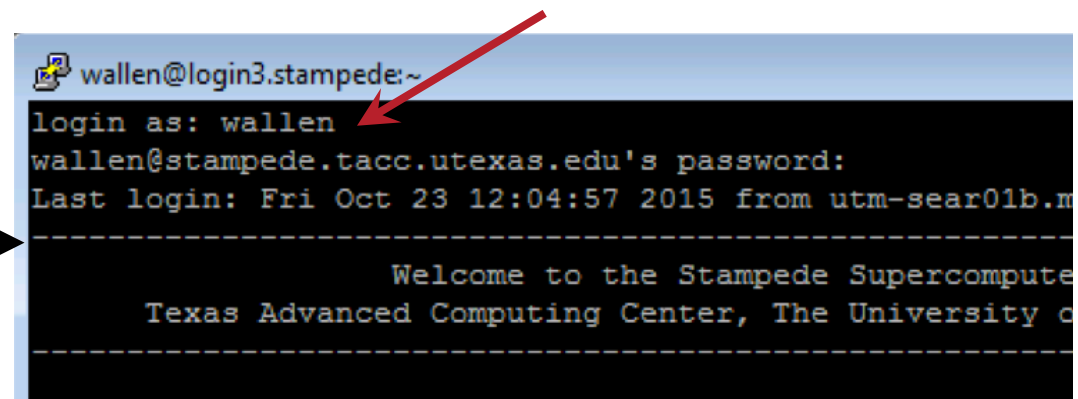
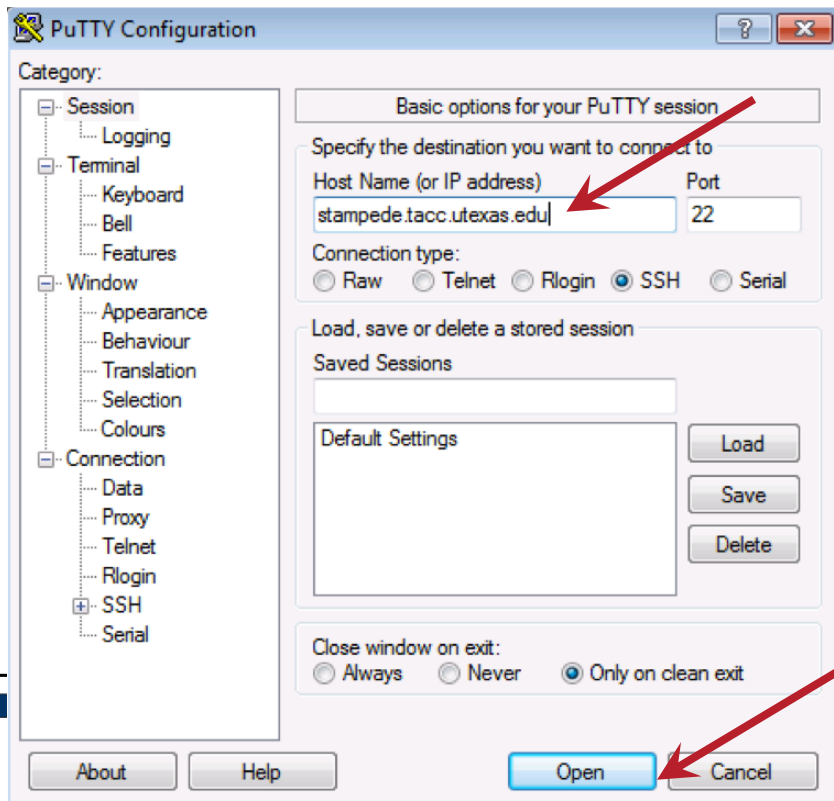
><http://www.chiark.greenend.org.uk/~sgtatham/putty/download.html>

Enter the hostname: '**cluster**.tacc.utexas.edu', click 'Open'

>replace '**cluster**' with the appropriate cluster ('stampede' or 'lonestar')

Enter your TACC username and password, hitting 'return' after each

>same username and password as the TACC portal



3) Troubleshooting

- If your username and password are not accepted, first make sure that they work in the TACC User Portal:

<https://portal.tacc.utexas.edu>

- If they work in the Portal, but not on the cluster, AND you have received confirmation that you were added to a project / allocation, then reset your password and try again in 30 minutes:

<https://portal.tacc.utexas.edu/password-reset>

- If, after resetting your password and trying again, you still are unable to log in to the cluster, then submit a ticket to the TACC help desk describing the problem:

<https://portal.tacc.utexas.edu/tacc-consulting>