

MOTOTRBO DIGITAL PHONE PATCH

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Agenda

- What is DTP briefly
- Availability
- What it does and does not do
- Traditional (analogue) phone patch
- DTP in Single Site; IP Site Connect and Capacity Plus configurations.
- Radio and repeater configuration



What is DTP?

• DTP or Digital Phone Patch is a feature in MOTOTRBO which allows radio users to call telephone numbers and visa versa.



Availability

- Supported in all MOTOTRBO hardware as of release 1.8 (i.e. firmware version R01.08.xx).
- Older hardware can simply be upgraded via the CPS to firmware version R01.08.xx.
- Firmware updates are provided free of charge via Motorola Online.



Availability

- In addition to the firmware upgrade, a phone patch licence (entitlement ID) will need to be purchased from Motorola or a Motorola Channel Partner.
- The Motorola DR3000 or MTR3000 cannot be connected directly into the phone line – a phone patch is also required.



Licence Purchase Process

- 1. Order the License Keys via Motorola On Line
- 2. Receive an email with an Entitlement ID (EID)
- 3. Register serial numbers of equipment with Motorola via CPS
- 4. Activate the feature on the MOTOTRBO equipment via CPS
- 5. Program features via CPS



- DTP enables MOTOTRBO radio users to place and receive telephone calls which are routed via a gateway between a landline telephone network and MOTOTRBO radio system.
- The gateway between the landline telephone network and MOTOTRBO radio system comprises of a Analogue Phone Patch (APP) box connected to a MOTOTRBO repeater configured as a phone gateway repeater.





Telephone Interconnect Products Model 30 Worldpatch Model 735 Radio Teleconnect Model 35 Microconnect





Model 30 Worldpatch



- Simplex and half duplex Interconnect
- End to End Telco Lines and PBX extensions
- Remote programmable from DTMF radio or telephone
- Morse ID, Toll restrictions, DTMF regeneration
- Courtesy Tones, ANI codes
- SELCALL version with DTMF encode and decode



Model 30 Worldpatch



- Low-cost , Fits in small repeaters enclosures.
- Half-duplex operation with privacy mode
- Adjustable VOX threshold to suit users voice level
- Repeater control for radio to radio conversation
- Digital voice delay for enhanced simplex operation
- 50 Autodials
- Hookflash from mobile via *0
- 19 inch rack mount bracket available.



Model 30 Worldpatch



Connections details back panel





Standard Version

Phone to Mobile Calls

1.Telephone Line Rings.



- 2.Model 30 waits RINGS TO ANSWER before ringing on the RF Channel.
- 3.If Channel is Free, it Rings on the RF Channel waiting a Connect Code from a Radio.
- 4.If no answer, call is terminated. If radio answers (COR, ANI, or DCA) line goes Off

Hook and allows voice call to progress.

1.Disconnect.

Disconnect Code from radio Dial Tone Disconnect - Busy Disconnect - Mobile Activity Timer Call Limit Timer - Phone Party Disconnect (hung up or DTMF #0)





Standard Version

Radio to Telephone Calls

- 1. A radio enters the DTMF access Code and unkeys.
- 2. M30 will take the phone line off Hook and send Dial Tone to Tx.
- 3. Radio dials the destination telephone number.
- 4. M30 checks restricted digits string.
- 5. M30 dials to the telephone network and establishes the call.
- 6. Disconnect. As previous slide.



SELLCALL Version

If Selcall is Disabled, M30 will behave as the Std. model .

Phone to Mobile Calls (Selcall Enabled)

- 1. Telephone Line Rings.
- 2. Incoming call will be answered after programmed number of rings.
- 3. The caller will hear two beeps as a prompt to enter radio ID
- 4. If Channel is Free, the Selcall is transmitted followed by ringing until the mobile answers the call.
- 5. If no answer, call is terminated. If radio answers (COR, ANI, or DTA) line goes Off Hook and allows voice call to progress. On DTA there could be a caller password.
- 6. Disconnect.

Disconnect Code from radio Dial Tone Disconnect - Busy Disconnect - Mobile Activity Timer Call Limit Timer - Phone Party Disconnect (hung up or DTMF #0)





SELLCALL Version

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Radio to Telephone Calls (Selcall Enabled)

- 1. The radio user enters the DTMF access Code and unkeys.
- 2. M30 will take the phone line off Hook and send Dial Tone to Tx.
- 3. Radio user dials the destination telephone number.
- 4. M30 checks restricted digits string.
- 5. M30 dials to the telephone network and establishes the call.
- 6. Disconnect. As previous slide.

If radio to radio calls are enabled, the radio user must enter a Steering digit and the Access Code.





Model 735 Radio Teleconnect





Model 735 Radio Teleconnect



- Radio to telephone interconnect for PABX or PSTN
- Direct Access to Telephone
- For Simplex or duplex Base stations and repeaters
- Two tone, Five Tone (Selcall) and DTMF selective calling
- PC programmable, remote access through internal modem
- User definable access code
- 2-Tone, (Quickcall II) 5-Tone (ZVEI, CCIR, EEA), and DTMF selective calling
- Works with some trunking radios, Mototrbo, Nexedge



Model 735 Radio Teleconnect



- Conversation Timers
- Optional user recordable voice prompts
- Optional dial click decoder
- Optional digital voice delay for enhanced simplex operation
- Dial out restrictions per user/ system
- Optional Call Detail logging
- 99 autodial telephone numbers
- CE conformity



Model 735 Radio Teleconnect Operation



Telephone to Radio Call Operation

- A caller from a PSTN or PABX extension dials a telephone number and rings model 735 .After x rings M735 answers with a propmt tone or a dial tone or a welcome message.
- Then the caller overdials a user number (eg.001) or Access ANI or a complete ANI number (5 tone code) of the radio he wants to contact.
- If the called radio is an enabled user and M735 has its prompt memory programmed could respond "Thank you" then key up the transmitter and send the selective calling sequence followed by ringing tones to the mobile and the telephone caller.
- •To terminate the call the calling party dials #0 or long #
- •To terminate the call the called party sends its disconnect ANI.



Model 735 Radio Teleconnect Operation



Mobile Radio to Telephone Calls

- Mobile radio equipped with DTMF can call into the telephone system. The mobile keys up and sends its ANI in DTMF sequence like an access code.
- If the radio is allowed to make more than one type of call he must send the steering digit.
- Steering digits are : Mobile Repeat : 5

Mobile to Telephone Call : 9 Mobile to Mobile or Talkback : 7

- Then DTMF tones of the called party are sent to the line
- To terminate the call the mobile sends Disconnect ANI or long #



Model 35A Microconnect



- •For using with Simplex, Half Duplex and Full Duplex radios
- •Regenerated DTMF and Pulse dialing
- •VOX and sampling combined operation in Simplex mode
- •Programmable Telco Access / Disconnect codes
- •Programmable by DTMF via a telephone line or radio



Model 35/35A Microconnect



•Digital Voice delay option for improved Simplex operation

- Adjustable hybrid balance
- CE approved
- •Toll inhibit
- Hookflash function (35A only)
- Direct Telco Access mode
- M35 European version . M35A USA version .



Model 35A Microconnect Operation



Telephone to Radio Call Operation

- 1. Phone caller dials M35's telephone number
- 2. Rings to answer =2 (Default)
 - Answer / Ring-out mode
 - Answer / Access / Ring-out mode
 - No Answer / Ring out mode
- 3. Radio user answers the Call by keying up (PTT) or sending a radio user code.
- 4. Radio user disconnects sending a disconnect code or Telephone user sends disconnect code(#) or mobile Activity Time Out, or Call Limit time out, or Busy signal detection or telephone user hungs up.



Model 35A Microconnect Operation



Mobile Radio to Telephone Calls

- 1. Radio user keys up (PTT) and dials Access Code (*2 default)
- 2. Radio user dials telephone number, toll restriction and call in progress.
- 3. Telephone user answers the call or Activity time out.
- 4. Radio user disconnects sending a disconnect code(#2) or telephone user sends disconnect code(#) or mobile Activity Time Out, or Call Limit time out, or Busy signal detection on line or telephone user hung up.





- DTP is supported by the following system configurations: Conventional Single Site Repeater, IP Site Connect (LACs & WACs) and Capacity Plus.
- DTP supports:
 - Inbound individual and talkgroup phone patch calls
 - Outbound individual phone patch calls.



Radio System Features:

- Phone User to Radio User Call (Phone to Radio)
- Radio User to Phone User Call (Radio to Phone)
- Phone User to Talkgroup Call (Phone to Talkgroup)
- Phone User to All Call (Announcement from Phone)
- Radio Over-Dial Capability (for use with automated response systems)
- Phone User Target Selection (Talkgroup, Individual, Identifier, Slot Number)
- Radio system reservation during Phone Call



Typical Analogue Phone Patch Features:

- Connection to PSTN or PBX
- Restrict Outbound Radio User Access
- Block/Allow Radio from Performing Call Type (International, Long Distance, Toll, Local, 911, etc...) per Access Code
- Inbound Restrictions (Restrict Phone User Access)
- Phone Usage Time Out Timer



Unsupported features:

- Talkgroup to Phone User Call (Talkgroup to Phone)
- Phone User Caller ID or Phone Number displayed to Radio User
- Phone Call Log in Radio (Missed, Answered, Outgoing)
- Radio System Logging of Dialed or Source Phone Number * **
- Voice Prompts **
- Custom Ring Tones



* Possibility for AP/LD development.

** Dependant on APP feature set.

Unsupported features:

- PBX Custom feature (i.e. Voice Mail indications, extension calls, etc.)
- VoIP interconnect ***
- Feature Interaction Limitations
- No Transmitter Interrupt of a Phone Call
- No Enhanced or Basic Privacy Phone Calls
- No Priority Sampling while in a Phone Call
- No Concept of Emergency Phone Call, but may Emergency Revert out of a Phone Call.

*** Can be done via VoIP device with FXO support.



- Radios CPS configured for phone access on a per personality basis.
- Only phone-enabled radios can make and receive phone calls.
- Communication between telephone user and radio user is half duplex.
 - The Phone Gateway repeater always transmits phone audio over the air if no radio transmitting over the air.
 - A radio always transmits impolitely over phone audio when a radio user wants to talk.
 - The Phone Gateway repeater automatically controls the Radio to Phone and Phone to Radio switches.



- Radios always follow Enhanced Channel Access rules during phone calls.
- This avoids multiple radios attempting to access the channel (phone call):
 - A radio sends one voice header to request the channel.
 - The repeater grants the channel by repeating the voice header from the requesting radio.
 - After receiving its echoed back voice header, the radio continues sending its voice header and voice packets.



- An APP box is required some recommendations as follows
 - 1. Zetron M735
 - 2. Zetron M30
 - 3. Motorola MRTI2000

(note: this is not an exhaustive list)

- Assess required to a PSTN POTS line or a company's PBX system.
- Digital Telephone Patch feature does not require any new MOTOTRBO hardware.



- Single repeater in digital mode.
- Phone line can be accessed via slot 1 or 2.





- Two repeaters in IP Site Connect mode.
- Slot 1 is linked.
- Possible to make a phone call from both sites on slot 1.
- Only possible to make phone call on slot 2 when roamed to site with APP.





- Capacity Plus site with three repeaters.
- APP on RF channel 3 (repeater ID 5 and 6).
- System has 6 virtual channels but only one APP.





- Capacity Plus site with three repeaters, each with APP.
- Can support three simultaneous inbound or outbound phone calls.





- The interface between the APP box and phone gateway repeater comprises an analogue 4-wire interface:
 - TX Audio: audio line from landline to repeater, single-ended.
 - Rx Audio: audio line from repeater to landline, single-ended.
 - PTT: indicating APP is active, 5v tolerance input GPIO.
 - COR: indicating radio is transmitting, 5v tolerance output GPIO.
- Since the repeater has just one 4-wire interface, this means the phone gateway repeater can support only a single phone call at a time.



Phone to Radio Call

- Individual call to radio 501
 - Single Site / IP Site Connect: 061269576826P18501
 - Capacity Plus: 061269576826P8501
- Group call to group 102
 - Single Site / IP Site Connect: 061269576826P17102
 - Capacity Plus: 061269576826P7102
 - Red: Telephone Patch Number
 - P: Pause
 - Green: Slot (IPSC)
 - Blue: Call type 7 talkgroup; 8 individual
 - Yellow: Radio or group number (determined by call type)



Radio to Phone Call

- Individual call to telephone number 061269576237
 - Single Site / IP Site Connect / Capacity Plus : 1234#P061269576237
- In IPSC and Single Site, the user has to select a channel which is connected / linked to a APP.
- In Capacity Plus, channel selection is not needed as this is handled by the repeaters / radio.
 - Red: Telephone Patch Number
 - P: Pause
 - Green: Access code















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Phone Exit: Allows radio button to be configured to terminate phone calls (applies to non and numeric display radios only).

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Hardware (DR3000)





Hardware (MTR3000)







- The inbound and outbound audio to and from the Zetron M30 or M735 needs to be adjusted.
- M735 jumper settings:
 - JP21 B (External COR)
 - JP31 A (Negative COR)
 - JP24 A (Flat Output at TX Audio).
- Details can be found in the latest DR3000 Basic Service Manual.



Further reading



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