User's Guide

# TRENDIET



Outdoor 3 MP PoE Day/Night Network Camera

TV-IP310PI

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## **Product Overview**



## **Features**

The Outdoor 3 MP PoE Day/Night Network Camera, model TV-IP310PI, provides powerful 3 megapixel night vision in complete darkness for up to 30 meters (100 ft.) This ultra-compact camera is outdoor ready with an IP66 weather rated housing. It comes with a free Apple® and Android™ mobile app and complimentary pro-grade software to manage up to 32 TRENDnet cameras.

#### PoE

Save installation costs with Power over Ethernet (PoE)

#### **Power Port**

Optional power port for non-PoE installation

## **Outdoor Ready**

Outdoor IP66 weather rated

#### **Sun Visor**

Sun visor increases image quality throughout the day

## **Compact**

Ultra-compact housing

## 3 Megapixel

Record 2048 x 1538 pixel video at 15 fps in H.264 compression

## **Night Vision**

Night vision up to 30 meters (100 ft.) in complete darkness

## **Digital Zoom**

Digitally zoom anywhere within the viewing field

#### IPv6

IPv6 support

## **Advanced Playback**

Advanced in-camera archived video review functionality

TV-IP310PI User's Guide Product Overview

#### D-WDR

Digital Wide Dynamic Range improves video quality in high contrast lighting environments

## **Storage**

Samba video support with notification if storage drive is full

## **Free Apps**

See live video on a mobile device with free Apple® and Android® apps

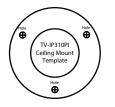
## **Complimentary Software**

Complimentary pro-grade software to manage up to 32 TRENDnet cameras

## **Package Contents**

## TV-IP310PI package includes:

- TV-IP310PI
- Multi-Language Quick Installation Guide
- CD-ROM ( Utility and User's Guide)
- Installation hardware



**Drilling Template** 



**Wall Mount Screws** 



Network cable waterproof kit

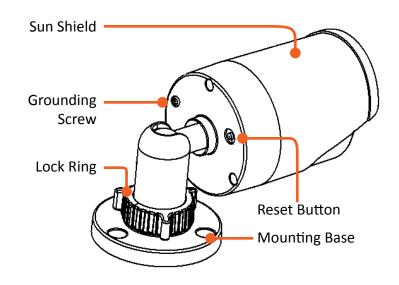
If any package contents are missing or damaged, please contact the retail store, online retailer, or reseller/distributor from which the product was purchased.

## **Front View**

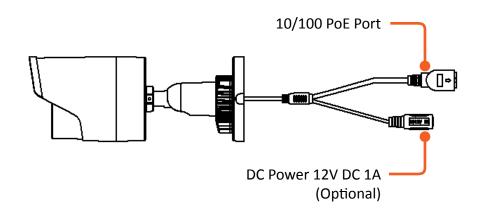


Sun Shield	Protect camera lens from direct exposure to the Sun.
Reset Button	Push and hold the reset button then power on the camera. Keep holding the reset button for more than 10 seconds to reset configuration to factory default.
Grounding Screw	Connects to electric ground.
Lock Ring	Loosen to adjust the camera position. Tighten to hold the camera position.
Ambient Light Sensor	Detects the brightness in the environment and enable day/night modes automatically.
IR LED	Infra-red LEDs for night vision.

## **Mounting Holes**



## **Connectors**



Warnings: Serious injury or death may be caused if any of these warnings are neglected. Follow these safety guards to prevent serious injury or death.

## **Warnings:**

- If using the power adapter, please choose the power adapter that meets the safety extra low voltage (SELV) standard or IEC60950-1 and Limited Power Source standard.
- If the product does not work properly, please contact your dealer or the nearest service center. Never attempt to disassemble the camera yourself. Disassembling the product will void the warranty and may cause harm or injury.
- To reduce the risk of fire or electrical shock, do not expose this product to rain or water.
- The installation should be done by a qualified service person and should conform to all construction and electric regulations and other local codes.

Cautions: Injury or equipment damage may be caused if any of these cautions are neglected. Follow these precautions to prevent potential injury or material damage.

## **Cautions:**

- Make sure the power supply voltage is correct before using the camera.
- Do not drop the camera or subject to physical shock.
- Do not touch sensor modules with fingers. If cleaning is necessary, use a clean cloth with a bit of ethanol and wipe it gently. If the camera will not be used for an extended period of time, put on the lens cap to protect the sensor from dirt.
- Do not aim the camera lens at the strong light such as the Sun or an incandescent lamp. Strong light can damage the camera sensor.
- The sensor may be burned out by a laser beam, so when any laser equipment is being used, make sure that the surface of the sensor will not be exposed to the laser beam.
- Do not place the camera in extremely hot, cold temperatures (the operating temperature should be between -10°C to 60°C), dusty or damp environment, and do not expose it to high electromagnetic radiation.
- To avoid heat accumulation, good ventilation is required for a proper operating environment.
- Keep out of water and any liquid.
- While shipping, the camera should be packed in its original packing.

TV-IP310PI User's Guide Installation

## **Installation Procedure**

There are a number of factors involved in successful camera installation. Follow the suggested installation steps and go through the check lists. This guide will help you make your camera installation smooth and easy.

- Plan for installation location, see page 5 (next paragraph)
- Setup Your Camera with CD, see page 6
- Hardware Installation, see page 9

## Plan for installation location

## Viewing angle

The TV-IP310PI is a bullet camera with a focused viewing angle (70° horizontal and 52° vertical) that provides non-distorted and detailed images. Choose the location where has good a angle to shoot the image you expect to see. The motion detection area should also be considered when installing the camera.

## **Weather Conditions**

The TV-IP310PI is a small bullet camera, which fits most installations indoor and out door. The camera can work under a wide range of weather conditions. For severe weather conditions, a camera housing with temperature and moisture control is recommended. Using the camera in milder weather conditions will help extend the camera's life and preserve the quality of the camera image.

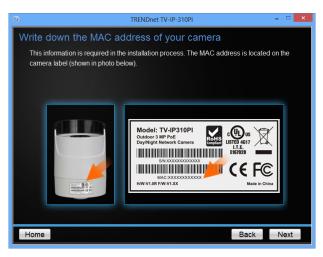
- Moisture: Avoid damp or moist environments whenever you can. The TV-IP310PI is an IP66 grade water proof camera, and it will work in moist environments. However, rain may affect the picture quality, especially at night, water may reflect the light from the infra-red illumination and degrade picture quality.
- Temperature: TV-IP310PI works within a specified temperature range. Areas with severe temperatures should be avoided when installing the camera. It's recommended that you use an enclosure with a heater and blower if you plan on using this camera outside of the specified temperature range.
- **Sunlight:** Avoid direct sun light exposure. Direct sun light will damage the image sensor. If sunlight is necessary for your viewing purposes, provide protection for the image sensor.
- Lighting: Consider installing your camera faces the same direction
  of the light sources. Shooting images with top-down position
  outdoor or next to the existing light source are good choices. Avoid
  the light source if it creates a shade that darkens the viewing area.

## **Setup Your Camera with CD**

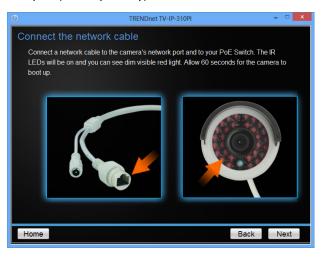
1. Insert the Installation CD-ROM into your computer's CD-ROM drive to initiate the Auto-Run program. Choose your preferred language and then click the **Install Camera**.



2. Write down the MAC Address of the camera.



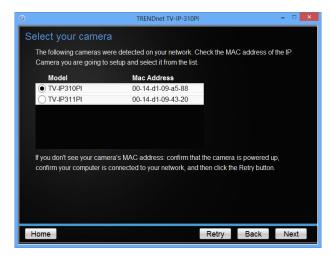
- 3. Connect a PoE capable network cable to the camera's network port and then to a PoE switch and wait for the camera to boot up. Click **Next** when you are done.
  - \* A power adapter (sold separately) can be used instead of PoE switch.



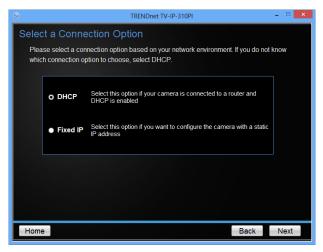
4. Wait while the utility is searches for the camera.



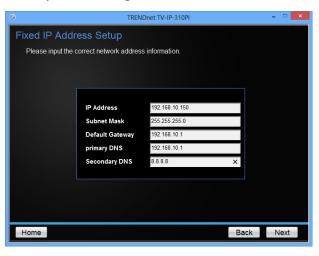
5. The installation wizard will list cameras found on your network. If only one camera is found, it will be selected by default. If you have more than one camera on the network, please choose the camera you wish to set up by identifying its MAC address. Select the camera and then click **Next**.



6. Select the **DHCP** option to assign IP address dynamically, or select **Fixed IP** to assign the camera an IP address, then click **Next**.



7. If you select **Fixed IP**, enter the IP address, subnet mask, default gateway, and DNS server address. Please make sure the IP address you are setting on the camera is in the same network of the computer that you are using. Click **Next**.

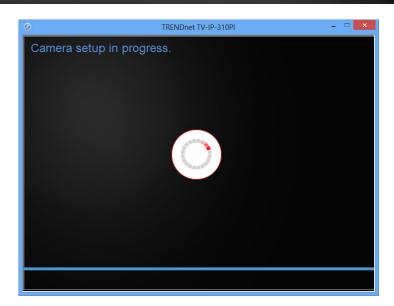


TV-IP310PI User's Guide Installation

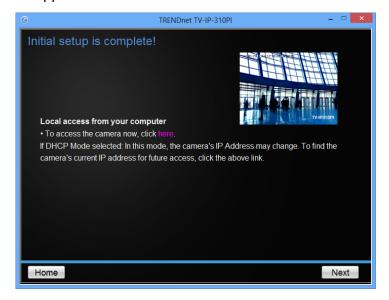
8. Enter a new password. The default password is **admin**. You are required to change the password from the default setting to prevent unauthorized access. Enter the default password: **admin** and enter the new passwords for a brand new installation\*. The password must be between 8 and 16 characters. (Alphanumeric: a-z, A-Z, 0-9, !, @, #, \$).

\*This camera installation wizard is also good for finding the camera if it was setup with DHCP. The IP address may change dynamically with the DHCP setting. If you want to access your camera again and you don't know the IP address, you can run this camera installation wizard again. If you have already setup the password and want to keep the password unchanged, un-check the **Change Password** box and click next to get the link to access your camera.)





9. Click **here** to access to the camera's web page or click **Next** for mobile app installation.



10. Click **Finish** to exit the program or click **Home** to return to the main screen. You can also download a free app to view video on your mobile devices. Scan the QR code to find and install the TRENDnet VIEW app.





Night Vision

## **Hardware Installation**

## **Cabling**

It's recommended that the wiring the cable in your home or office by a professional. If you already have the cable deployed, make sure the cable and the connectors meet the category 5 Ethernet cable standard. At least 2 pairs of twisted lines are required for power and data. Poor cable quality may cause unexpected problems. Testing your cable or running a new cable is suggested for new camera installation.

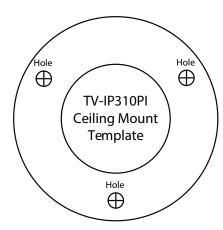
## **Waterproof cap**

The TV-IP310PI itself is IP66 grade water and dust proof. There is a set of network cable water proof caps that comes with the package as well. Run your cable going through the accessories, then crimp the cable with an RJ45 module. Plug in the network cable and then tighten the waterproof cap to prevent water from running into camera through the cable.

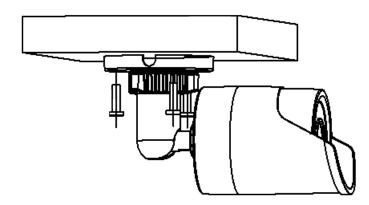


## **Mount your camera**

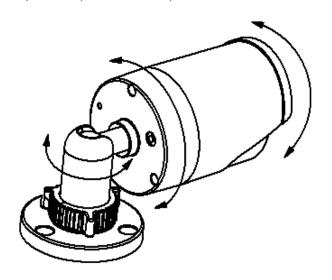
Drill the screw holes and the cable hole if necessary with the drill template comes with the package.



Fix the mounting base on the ceiling or the wall with the screws that come with the package. Route the cables to the cable hole.



Loosen the lock ring and then adjust the camera position. Tighten the lock ring when you setup the camera position.



# **Access your Camera Through the Web Browser**

## **System Management and Default Settings**

It is recommended that you install your camera with the CD that comes with the package and use accompanying TRENDnetVIEW Pro software for Windows computers. If you do not have the CD with you, you can go to http://www.TRENDnet.com/support enter the model number "TV-IP310PI" and download the software.

If you didn't go through the TV-IP310PI CD installation wizard or you have reset the TV-IP310PI to factory defaults by pressing and holding reset button for over 10 seconds while power on the camera, your TV-IP310PI has following settings:

Management IP: Dynamic assigned if there's a

DHCP server on the network or

192.168.10.30

Administrator name: admin Administrator password: admin

If you want to access your camera directly instead of using software, you can follow the steps specified in this chapter to login to your camera. A web browser plug-in must be installed to watch video smoothly.

For **Windows** system, please go to the next paragraph. For **OS X** system, please go directly to page 14

## Logging-in to the Camera for the First Time (Windows)

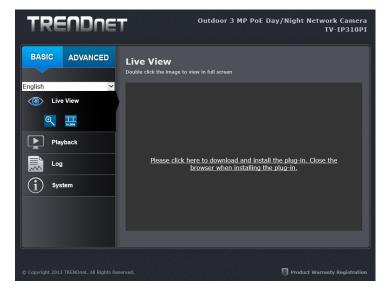
1 Open the web browser on your computer. In the address bar, enter the IP address you setup through the setup CD or 192.168.10.30. (If you have a DHCP server on your network, the IP address will be assigned dynamically. For example, if you have a home gateway on your network and you plug-in the camera on the same network, you can find the camera's IP address on your home gateway.), and then press Enter.



2 Enter the user name, admin, and the password you setup through the setup CD or the default password, admin, and then click **OK**.



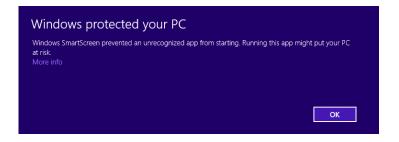
3 The camera management page will detect if you installed the camera video streaming plug-in or not. Click the link to download the plug-in from the TV-IP310PI camera.

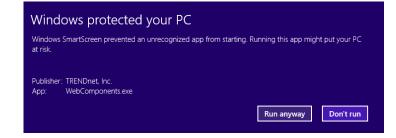


4 Click **Run** to directly run plug-in installation and close your browser while you install the plug-in.

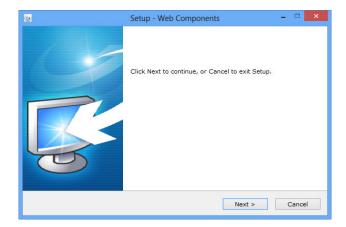


Permission request depends on the Internet security settings of your computer. Click **More Info** and then **Run anyway** to install the plugin.

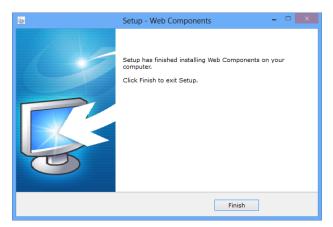




6 Click **Next** to install the plug-in.



7 Click **Finish** to finish the installation.



8 Open the browser and login again.



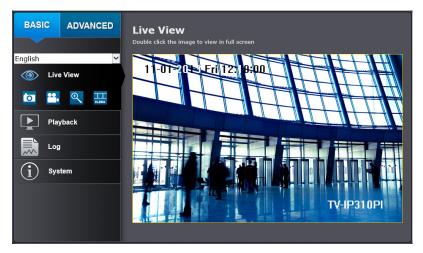
9 (Go to step 11 if you already changed your password with the setup CD). The TV-IP310PI will ask you to change your password from default setting. Please enter the new password twice and click **OK**. The password must be between 8 and 16 characters. (Alphanumeric: a-z, A-Z, 0-9, !, @, #, \$).



10 Enter the user name admin and new password again to start secured session.

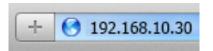


11 The Live View page will show up and begin streaming video.



## Logging-in to the Camera for the First Time (OS X)

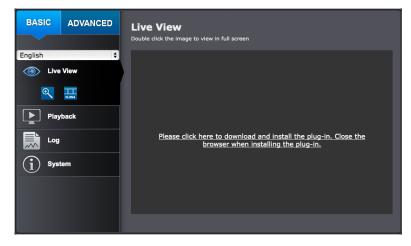
1 Open the web browser on your computer. In the address bar, enter the IP address of the camera 192.168.10.30. (If you have a DHCP server on your network, the IP address will be assigned dynamically. For example, if you have a home gateway on your network and you plug-in the camera on the same network, then you can find the camera IP address on your home gateway.), and then press **Enter**.



2 Enter the user name, **admin**, and the default password, **admin**, and then click **OK**.



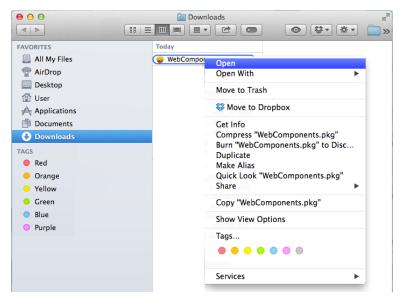
3 The camera management page will detect if you installed the camera video streaming plug-in or not. Click the link to download the plug-in from the TV-IP310PI camera.



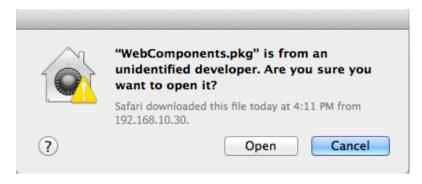
4 Quit your browser completely by **command-Click** on the browser icon and then click **Quit** before installing the plug-in.



5 Go to the **Finder** and navigate to the **Download** folder. **Command-Click** the **WebComponents.pkg** and then click **Open**.



6 Click **Open** to start installation.



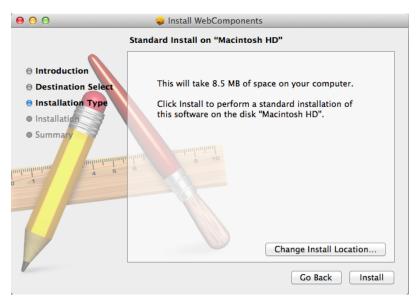
7 Click Continue to install the plug-in.



8 Select a destination to install the plug-in. Then click Continue.



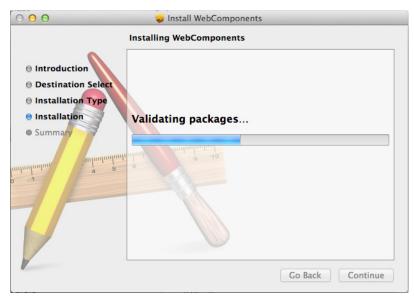
9 Use the default location and click Install.



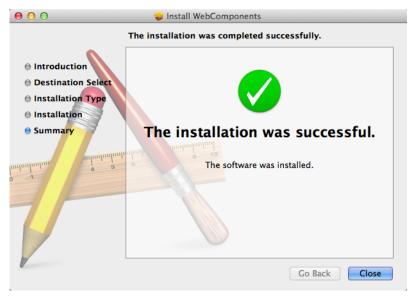
10 Enter your password and click Install Software.



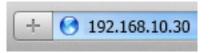
11 Installation will process automatically.



12 Click Close to exit the installation.



Open the browser and login again with the default IP 192.168.10.30 or the IP that was dynamically assigned by your router.



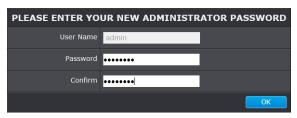
14 Enter the user name, admin, and the default password, admin, and then click **OK**.



15 Click Trust (You'll have to do this again when your camera changes to a new IP address.)



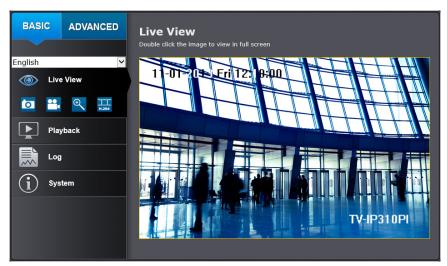
The TV-IP310PI will ask you to change your password from the default setting. Please enter the new password twice and click **OK**. The password must be between 8 and 16 characters. (Alphanumeric: a-z, A-Z, 0-9, !, @, #, \$).



17 Enter the user name **admin** and new password again to start secured session.



18 The Live View page shows up and the video starts to stream.



## **Live View**

After you log-in into the camera management page, you'll see the Live View page.

## English Deutsch

## **Multi-Language**

Español Change your preferred Français language anytime. Русский

# Snapshot

Click this icon to take a video snapshot.

# Zoom

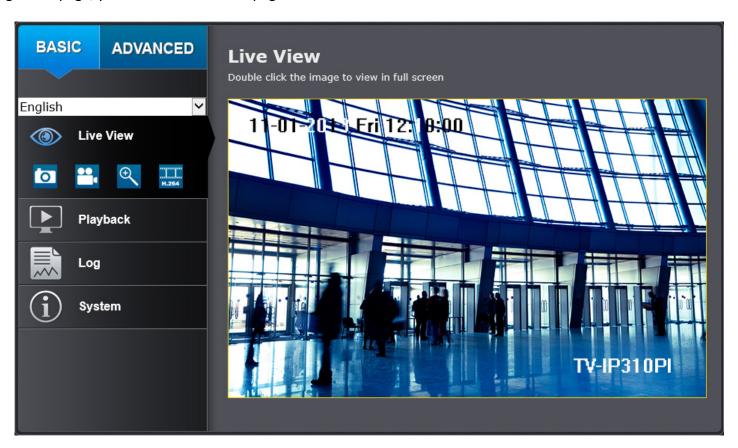
Click once to enable zoom. Then, click and drag the area on the picture to zoom in. Click once on picture for 100% zoom. Click the icon again to disable zoom. The zoom function works in full screen mode as well.

# **Recording**

Click once to start recording. Click it again to stop recording. The status bar will indicate if it is in recording state or not.

# Video Stream

TV-IP310PI has two video streams: H.264 and MJPEG. Switch to view the different video streams by clicking this icon.



## **Full Screen Mode**

Click the picture to view in full screen mode. Double click again or press escape key on your keyboard to exit full screen mode.

## **Status Bar**

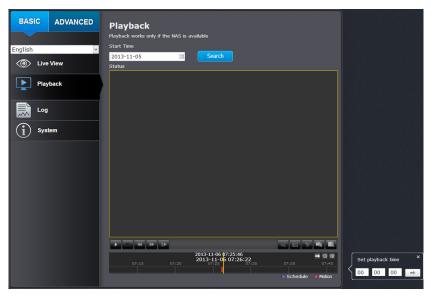
The status bar shows the status you are at, including enabled the zoom, recording video, and successfully taking a snapshot.

## Where can I find saved files?

Videos and snapshots captured from Live View will save to your computer. See "Live View Settings" on page 28 for details.

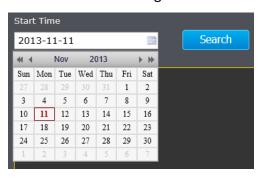
## <u>Playback</u>

You can playback the video recording on the network storage and download the video clip and snapshots to your local computer. (See "Network Storage" on page 49 for how to setup the storage.)



## **Search for video recordings**

Click the date selection, then choose a date for the date range of your recording. Click **Search** to start searching.

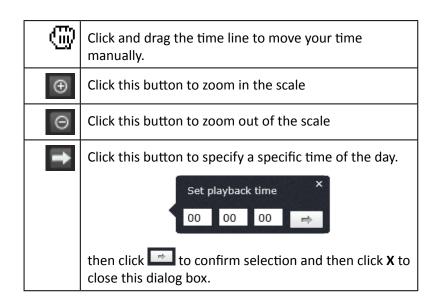


#### **Time Line**

There is a play back head in the center of the time line represented by a yellow vertical line. To look for a specific video recording, move the time line by clicking and dragging it. If the recording is short, zoom in by clicking button. Click to zoom out the time scale. If you know the exact time of the day you are looking for, click then enter the time you want to playback.

Different types of recordings are identified differently. The scheduled recordings are marked in blue, and the recordings triggered by motion detection are marked in red.

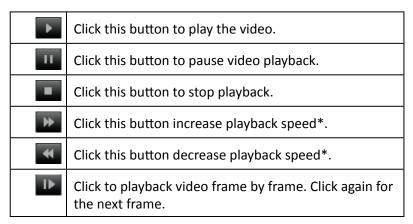




## Playback

Use playback controls to play back the video recording.





<sup>\*</sup> There are 5 steps of playback speeds you can choose from: 1/4, 1/2, 1, 2, and 4 times of original speed.

## Slice images from video playback

You can take snapshots from playback video or make new video clips from the video you are playing back.



Click this button to enable zoom. Then click and drag on the video to define the area you want to zoom in. Click again to get back to 100% zoom.

Double click to show video in full screen and press ESC on keyboard to exit full screen mode.

Click this button to disable zoom.

Click this button to take a snapshot of current playback.

Click this button to start clipping a video from playback.

Click this button to stop clipping a video from playback.

#### Where can I find saved files?

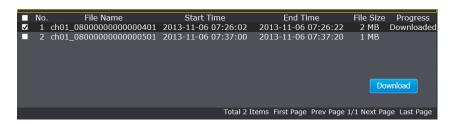
Videos and snapshots captured from Playback will save to your computer. See "Live View Settings" on page 28 for details.

#### Download sections of video

To save complete video sections or snapshots, you can download the files directly.



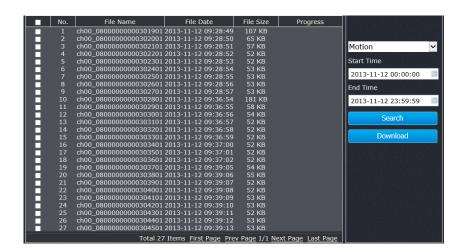
Click this button to download video sections.



Check the time of the recording, select the videos you want to download, then click **Download**.

## **Download snapshots**

Click this button to list snapshots to download



Schedule

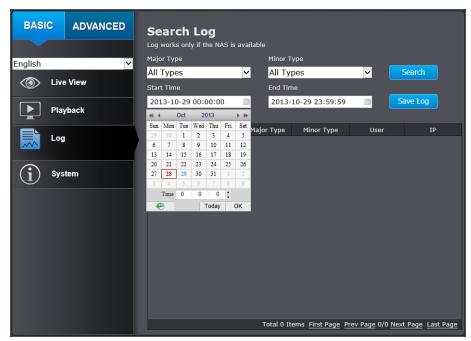
Select the type of event that triggered the snapshots. Choose the **Start Time** and **End Time**. Then, click **Search** to find the snapshot list. Check the time of the snapshot, and then select the snapshots you want to download, then click **Download**.

#### Where can I find saved files?

Videos and snapshots will save to your computer. See "Live View Settings" on page 28 for details.

## Log

The log of the TV-IP-310PI will be saved on the network storage. You can search the relevant records and save to your local computer. (See "Network Storage" on page 49 for how to setup the storage.)



## **Search for logs**

Click the type of log and then the **Start Time** and **End Time**. Click **Search** to start searching.

Total 129 Items First Page Prev Page 1/2 Next Page Last Page

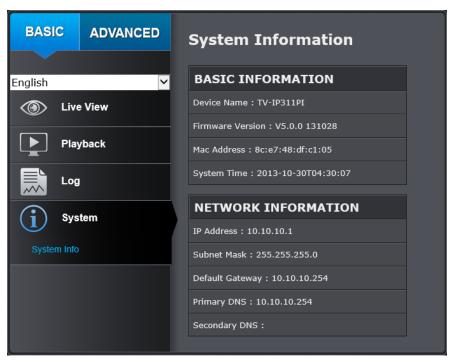
Click **First Page**, **Prev Page**, **Next Page**, and **Last Page** to show the logs. Click **Save Log** to save the logs to your computer.

#### Where can I find saved files?

After you click the **Save Log**, the logs will save to your computer. See "Live View Settings" on page 28 for details.

## **System Information**

**System Information** page shows the TV-IP310PI's basic information. Click **System** then click **System Info** to show the page.



#### **Basic Information**

Device Name:	Human readable device name for easy identification.
Firmware Version:	Firmware version
MAC Address:	The MAC address of Ethernet Interface
System Time:	The system time setup in the camera. Keeping this time correct is important for recording, scheduled control and logging accurately.

#### **Network Information**

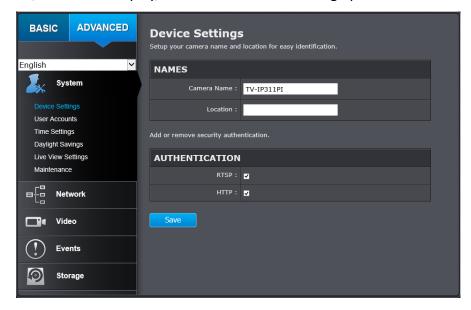
IP Address:	IP address of the TV-IP310PI
Subnet Mask:	Network range of IP address
Default Gateway:	The default route going from the TV-IP310PI subnet.
Primary DNS:	Primary DNS server address
Secondary DNS:	Secondary DNS server address

# **System Configuration**

## **Device Settings**

Setup your camera name and location for easy identification. This camera name will also be recognized by other network camera software as the name of this camera.

OSD, On Screen Display, the camera name is setting up here as well.



#### Names

Name of the camera. The camera name setup here can be discovered by other network camera software and OSD, On Screen Display. The default is the model number: TV-IP310PI
Label where you installed this camera

#### Authentication

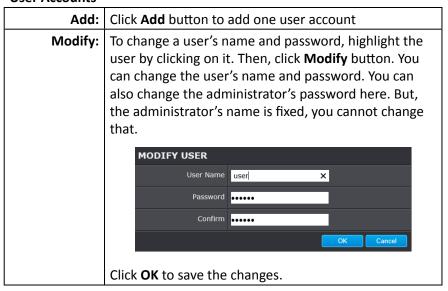
RTSP:	TV-IP310PI's video stream can be accessed with RTSP, Real Time Streaming Protocol. Only the administrator and users can view this video stream. Un-checking this box will allow everyone access to this video stream without authentication. Default: checked.
НТТР:	TV-IP310PI can be accessed via password protected web management interface. Un-checking this box will allow anyone to access this camera and change its settings.

## **User Accounts**

You can setup up to 16 user accounts to access the camera's video stream with a web browser or real time video stream (RTSP). Only one administrator account can be setup to configure the TV-IP310PI and cannot be deleted.

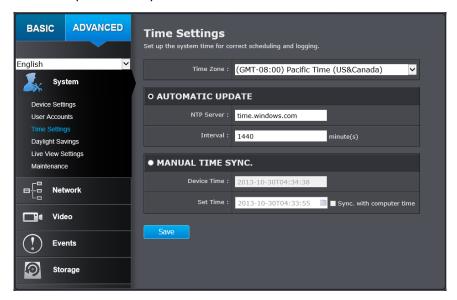


#### **User Accounts**



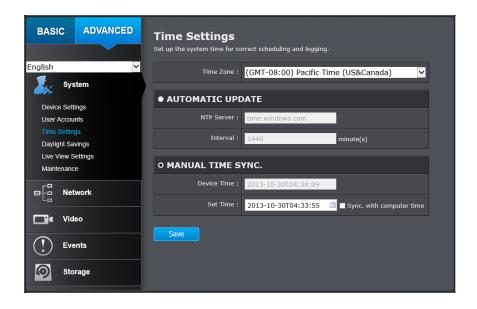
## **Time Settings**

The accuracy of the system clock is important for scheduling and accurate logging. You can synchronize the system time with your computer, or automatically check the time accuracy with a network time server (NTP server).



## **Automatic Update**

NTP Server:	Specify a time server (NTP server) to synchronize with.
	(e.g. pool.ntp.org)
Interval: The time interval that the TV-IP310PI will synchronize	
	the time with NTP server. Default: 1440 minutes (24
	hours).



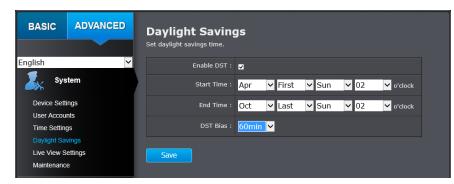
## Manual Time Sync.

Device Time:	The system time of this camera.
	Click the calendar icon and manually select the date.
1	Check the <b>Sync. with computer time</b> to copy the time
	from your computer.

Click **Save** to save the changes.

## **Daylight Savings**

Setup daylight settings for system time.

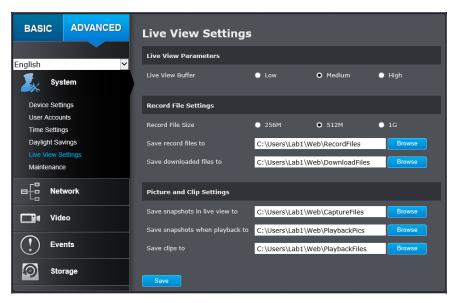


#### **Automatic Update**

Enable DST:	Check this box if your time zone has daylight savings.
Start Time:	Enter the date that daylight savings starts
End Time:	Enter the date that daylight savings ends
DST Bias	Enter how much time the daylight saving adjusted by
	daylight savings.

## **Live View Settings**

Setup daylight settings for system time.



#### **Live View Parameters**

**Live View** | Configure the buffer size for live view video stream. With low buffer size setting, you can get real-time video stream, but the video may be stop and go if the network is congested. With high buffer setting, you can have smooth video streaming, but the video is delayed from the time happening. Medium size can have moderate video stream smoothness and time delay.

## Record File Settings

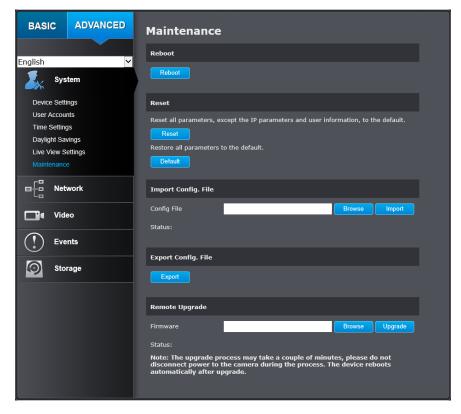
Record inc Settings	
Record file size:	This size of live view video recording. You can choose 256MB, 512MB, or 1GB a file. Smaller file size is good for many short recordings.
Save record files to:	
Save downloaded files to:	By default, files will be saved under your user name, and under the Web/DownloadFiles. Click <b>Browse</b> and choose a new destination if you want to save the file somewhere else.

#### Picture and Clip Settings

ricture and emp settings	
Save snapshots in live view to:	By default, files will be saved under your user name, and under the Web/CaptureFiles. Click <b>Browse</b> and choose a new destination if you want to save the file somewhere else.
Save snapshots when playback to:	By default, files will be saved under your user name, and under the Web/PlaybackPics. Click <b>Browse</b> and choose a new destination if you want to save the file somewhere else.
Save clips to:	By default, files will be saved under your user name, and under the Web/PlaybackFiles. Click <b>Browse</b> and choose a new destination if you want to save the file somewhere else.

## **Maintenance**

You can do the camera system maintenance on this page.



#### Reboot

Reboot:	Click this button to reboot this camera.
---------	--

#### Reset

	Reset all camera parameters, except the IP parameters
	and user information.
Default:	Load complete factory default to the camera.

## **Import Config. File**

Config. File:	To load previously saved configurations, click <b>Browse</b> to find the configuration file and then click <b>Import</b> .
Status:	Shows the status in loading configuration file.

Click Save to save the changes.

## **Export Config. File**

Click <b>Export</b> to download configuration file. The file
will be downloaded to the <b>Download</b> folder by default.

#### **Remote Upgrade**

Firmware:	Click <b>Browse</b> to find the latest firmware and then click <b>Upgrade*</b> .
Status:	Shows the status in firmware upgrade.

\* TRENDnet may periodically release firmware upgrades that might add features or fix problems associated with your TRENDnet model and version. To find out if there is a firmware upgrade available for your device, please check your TRENDnet model and version using the link.

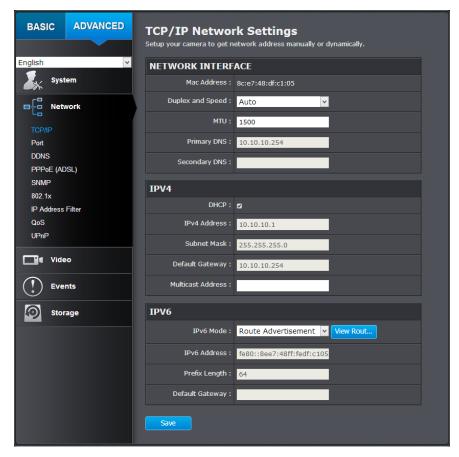
http://www.trendnet.com/downloads/

- 1. If a firmware upgrade is available, download the firmware to your computer.
- 2. Unzip the file to a folder on your computer.
- 3. Read the firmware upgrade instruction for specific version update information.
- 4. Log into the TV-IP310PI
- 5. Getting to this **Maintenance** page to upgrade firmware.

# **Network Settings**

## TCP/IP

Setup your basic IPv4 and IPv6 network settings on this page.



#### **Network Interface**

MAC Address:	Click this button to reboot this camera.
Duplex and Speed:  10M Half-dup 10M Full-dup 100M Half-dup 100M Full-dup Auto	Choose one of the Ethernet duplex and speed to match your network. Default: auto.
MTU:	Maximum transmission unit. The maximum byte size Ethernet data field.
Primary DNS:	Enter your first IPv4 or IPv6 DNS server address
Secondary DNS:	Enter your second IPv4 or IPv6 DNS server address

#### IPv4

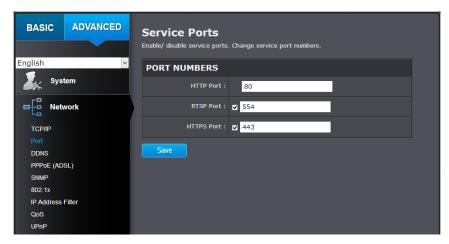
DHCP:	Check this box if the IP address is assigned by DHCP server.
IPv4 Address:	IPv4 address of TV-IP310PI.
Subnet Mask:	Network range of the subnet
Default Gateway:	The default route going further from TV-IP310PI IPv4 subnet.
Multicast Address:	Multicast address for video streaming.

#### IPv6

IPv6 Mode:  Manual DHCP Route Advertisement	Choose Manual, DHCP, or Route Advertisement. Click <b>View Route Advertisement</b> to find a route advertisement.
IPv6 Address:	IPv6 address of TV-IP310PI.
Prefix Length:	Length of network prefix
Default Gateway:	The default route going further from TV-IP310PI IPv6 subnet.

## **Port**

You can change the service ports number of TV-IP-310PI or disable RTSP or HTTPS services.



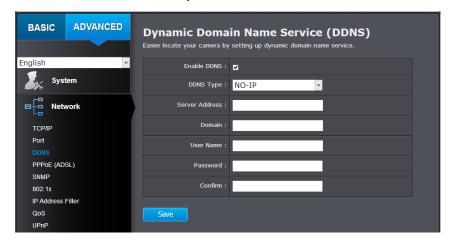
#### **Port Numbers**

HTTP Port:	The default web access port. You can change the port number. However, you cannot disable the web service. The default port number is 80.
RTSP Port:	The Real-Time Streaming Protocol port for video streaming. You can change the port number or disable the service by uncheck the box. The default port number is 554.
HTTPS Port:	The secured web service port. You can change the port number, or you can disable the service by uncheck the box. The default port number is 443.

Click **Save** to save the changes.

## **DDNS**

Dynamic Domain Name Service, DDNS, allows you to find your camera from the Internet with an easy to remember domain name.



#### **Port Numbers**

Enable DDNS:	Check this box to enable DDNS Service.
DDNS Type:  NO-IP  IPServer DynDNS  NO-IP HIDDNS	Select a DDNS service provider.
Server Address:	Enter the DDNS server address.
Domain:	Enter your registered domain name on selected DDNS service.
User Name:	Enter the account name.
Password:	Enter the password.
Confirm:	Enter the password again.

TV-IP310PI User's Guide Network Settings

#### **PPPoE**

Setup PPPoE (ADSL) connection to connect your camera with your ISP, Internet Service Provider.



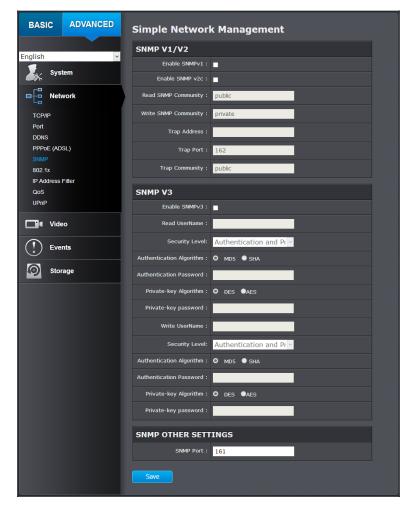
## PPPoE (ADSL)

Enable PPPoE:	Check this box to enable PPPoE connection.
Dynamic IP:	The IP address provided by ISP
User Name:	Enter the account name.
Password:	Enter the password.
Confirm:	Enter the password again.

Click **Save** to save the changes.

## **SNMP**

SNMP Settings allows you to assign the contact details, location, community name and trap settings for SNMP. This is a networking management protocol used to monitor network-attached devices. SNMP allows messages (called protocol data units) to be sent to various parts of a network. Upon receiving these messages, SNMP compatible devices (called agents) return data stored in their Management Information Bases.



## SNMP V1/V2

Enable SNMPv1:	Check this box to enable SNMP v1 management.
Enable SNMPv2c:	Check this box to enable SNMP v2c management.
Read SNMP Community:	Specify the password for access the SNMP community for read only access
Write SNMP Community:	Specify the password for access to the SNMP community with read/write access
Trap Address:	Specify the IP address for the SNMP trap community
Trap Port:	Specify the port number for the SNMP trap community
Trap Community:	Specify the name of SNMP trap community

## SNMP V3

Enable SNMPv3:	Check this box to enable SNMP v3 management.
Read User Name:	SNMP v3 member user name
Security Level:	Choose one of the security levels.
	Authentication and Privacy Authentication only Privacy only
Authentication Algorithm:	Choose the authentication method to verify the source of information: MD5 or SHA.
Authentication Password:	Specify the authentication password between 8 to 32 letters.
Private-key Algorithm:	Choose the privacy key to encrypt SNMP messages: DES or AES.
Private-key Password:	Specify the privacy key between 8 to 32 letters.

Write User Name:	SNMP v3 manager user name
Security Level:	Choose one of the security levels.
	Authentication and Privacy Authentication only Privacy only
Authentication Algorithm:	Choose the authentication method to verify the source of information: MD5 or SHA.
Authentication Password:	Specify the authentication password between 8 to 32 letters.
Private-key Algorithm:	Choose the privacy key to encrypt SNMP messages: DES or AES.
Private-key Password:	Specify the privacy key between 8 to 32 letters.

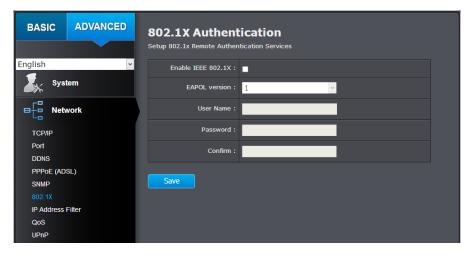
## **SNMP Other Settings**

SNMP Port:	SNMP service port number.
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TV-IP310PI User's Guide

# 802.1X

Setup 802.1X for remote authentication service.



### **802.1X Authentication**

	Check this box to enable 802.1X authentication service.
EAPOL version:	Extensible Authentication Protocol (EAP) over LAN (EAPoL). Choose version 1 or 2. This version number much match to your 802.1X service EAPOL version.
User Name:	Enter the account name.
Password:	Enter the password.
Confirm:	Enter the password again.

Click **Save** to save the changes.

# **IP Address Filter**

Set up a list of clients allow only the clients on the list to access this camera or to reject clients on the list from access this camera.

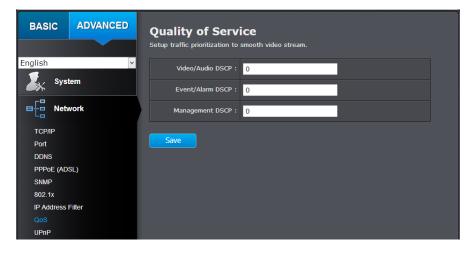


Enable IP	Check this box to enable IP address filtering	
Address Filter:	service.	
IP Address	Choose Forbidden to ban the listed IP addresses or	
Filter Type:	<b>Allowed</b> to allow listed host to access this camera.	
Add:	Click <b>Add</b> to add a user account	
Modify:	To modify an entry on the list, highlight the entry by clicking on it. Then, click the <b>Modify</b> button.  Modify IP Address  IP Address  OK Cancel	
	Enter the IP address then click <b>OK</b> .	
Delete:		
	clicking on it. Then, click <b>Delete</b> .	
Clear:	To clear all entries, click <b>Clear</b> .	

TV-IP310PI User's Guide Network Settings

# QoS, Quality of Service

Setup traffic prioritization to help smooth out the video stream. You can set the Differentiated Services Code Point (DSCP) bits on outgoing data streams. The QoS capable network device will forward different data in different priorities. The meaning of the value is different in different DiffServ domains. Consult your network manager for the setup details.

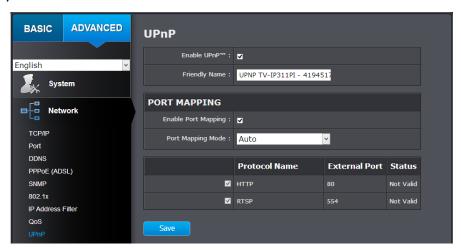


Video/Audio DSCP:	Enter Video/Audio DSCP. Default: 0.
Event/Alarm DSCP:	Enter Event/Alarm DSCP. Default: 0.
Management	Enter Management DSCP. Default: 0.
DSCP:	

Click Save to save the changes.

### **UPnP**

Universal Plug-and-Play is a device discovery protocol set. It allows your camera to easily be found, for example, on a Windows operation system.



### UPnP

Enable UPnP:	Check this box to enable UPnP connection.
Friendly Name:	The name that will be appeared when searched.

### **Port Mapping**

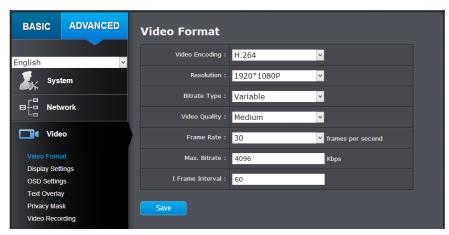
Enable Port Mapping:	Check this box to enable UPnP port mapping.
Port Mapping Mode:	Choose Manual or Auto port mapping.
External Port:	Choose the port number for mapping.

TV-IP310PI User's Guide Video Settings

# **Video Settings**

# **Video Format**

Adjust the format of video.

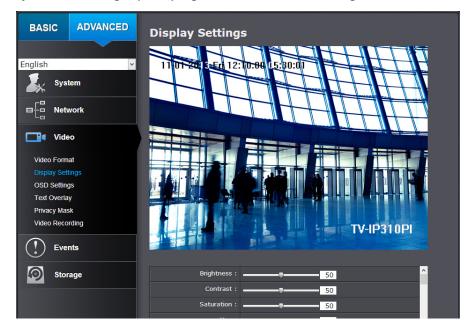


Video Encoding: H.264 MJPEG	Choose the video stream you want to modify. H.264 and MJPEG videos are always streaming and can be configured separately.	
	H.264	MJPEG
Resolution:	1280*720P 1920*1080P 2048*1536	320*240 352*240 704*480
Bitrate Type:	Constant bit	oose between variable rate or constant bit rate video compression. The fault is variable rate.
Video Quality:	Lower Low Th	oose the video quality. e default is medium ality.

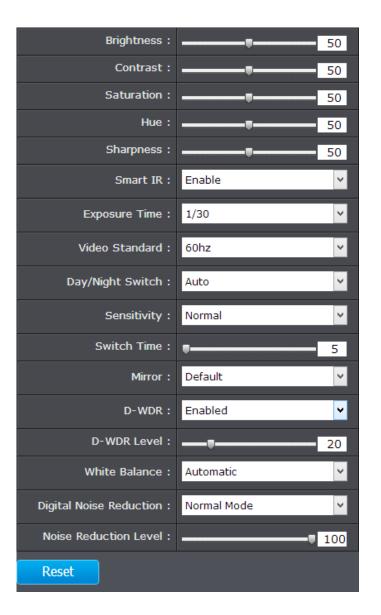
Frame Rate:	30 1/16 1/8 1/4 1/2 1 2 4 6 8 10 12 16 20 15 18 22	Choose the capturing frame rate. The default value is 30 frames per second. Reduce the frame rate to reduce the capture file size.
Max. Bitrate:	Choose the maximum Default: 4096	video sampling bit rate.
I Frame Interval	picture. Frames betwee frame) only records the	that records a complete een I frames, (P frame or B ne image differences between he I Frame Interval here. The

# **Display Settings**

Adjust video image quality, lightness, and color settings here.



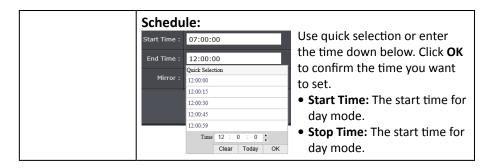
Brightness:	Use the slider or enter a number (0-100) to adjust the image brightness. Default: 50
Contrast:	Use the slider or enter a number (0-100) to adjust the image contrast. Default: 50
Saturation:	Use the slider or enter a number (0-100) to adjust the color saturation. The greater number means the color will be more saturated. Default: 50
Hue:	Use the slider or enter a number (0-100) to adjust the color shade. Default: 50
Sharpness:	Use the slider or enter a number (0-100) to adjust the image sharpness. Default: 50



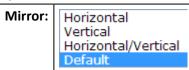
TV-IP310PI User's Guide Video Settings

# **Light sensitivities**

Light Schaltfulles	T	
Smart IR:	Smart IR can adjust th	e strength of infra red lights
	at night depending on the distance of an object to	
	maintain the maximum IR light distance and while	
	maintaining a clear pi	cture when object is close by.
	Default: On.	
Exposure Time:	1/3 1/6 1/12 1/30 1/60 1/120 1/250	Adjust this value for exposure time for each picture. You can choose a value between 1/3 second to 1/100,000 second.
	1/500 1/750	The default value is 1/30
	1/1000 1/2000	second exposure time for each
	1/4000 1/10000	picture.
	1/100000	
Video Standard:		ency for the video refresh rate. It
		t to the same frequency of your
	local video standard (I	NTSC: 60, PAL: 50). Default: 60Hz.
Day/Night	Day	Choose whether you want the
Switch:	Night	camera to be set to the day
	Auto	mode (color video) or night
	Schedule	mode (IR enhanced black/white
		video). You can manually set
		it to day mode or night mode,
		adjust by lighting (Auto), or
		pre-define schedule.
	Auto:	
	• Sensitivity: The light	t sensor sensitivity.
		ne delayed to switch between
	modes. Longer switc	ch time can prevent unnecessary
	mode flipping if an o	bject is blocking the light
		Range: 5-120 seconds, default: 5
	seconds.	-



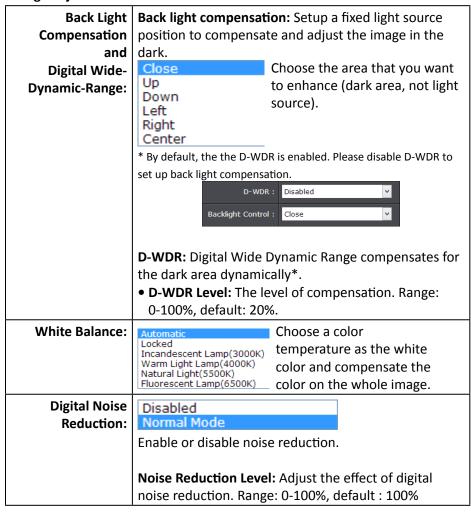
# **Position adjustments**



Choose either horizontal, vertical or both to adapt to the physical position of installation.

TV-IP310PI User's Guide Video Settings

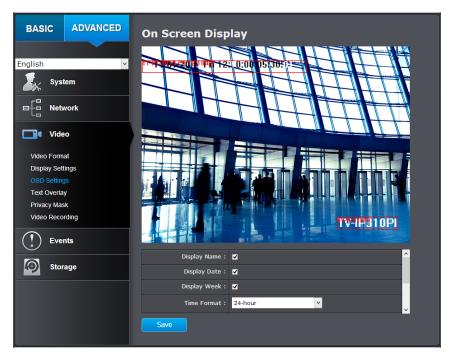
### **Image adjustments**



Click **Reset** to reset the display setting changes.

# **On Screen Display Settings**

You can display the camera name and the time the video is shooting on the screen.

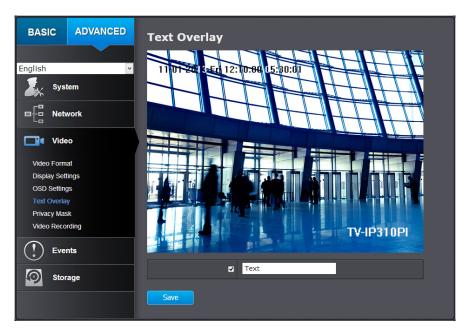


Display Name:	Check this box to display the product name that was	
	setup in the device settings (refer to page 25 to	
	change the device name.)	
Display Date:	Check this box to display system time.	
Display Week:	Check this box to display time of the week.	
Time Format:	Select 12 or 24 hours time format.	

Move the red box to position the text display. Click **Save** to save the display settings.

# **Text Overlay**

Display extra information on the screen over the image.

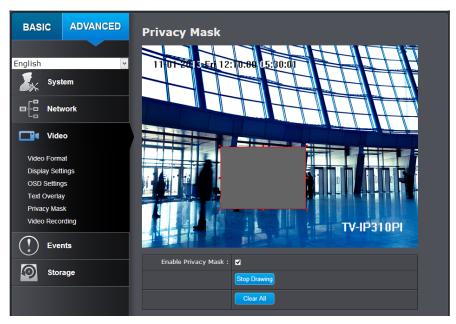


Check Box:	Check this box to enable text overlay.	
	Enter the text you want to display. You can enter	
	your local language if you want. The text field allows maximum 44 English letters or 20 non-English	
	characters.	

Move the red box to position the display positions. Click **Save** to save the changes.

# **Privacy Mask**

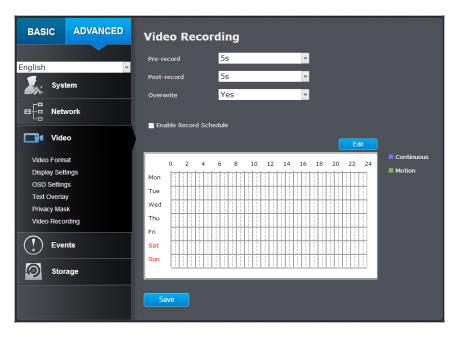
Create a masking area to keep your privacy. You can create up to four independent masking areas by clicking and dragging on the screen.



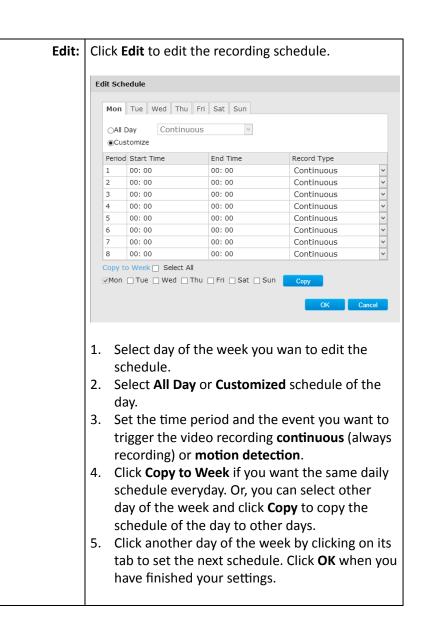
Enable Privacy Mask:	Check this box to enable privacy masking.
Stop Drawing:	Click this button to stop drawing.
Clear All:	Click this button to clear all the masking areas.

TV-IP310Pl User's Guide

# **Video Recording**



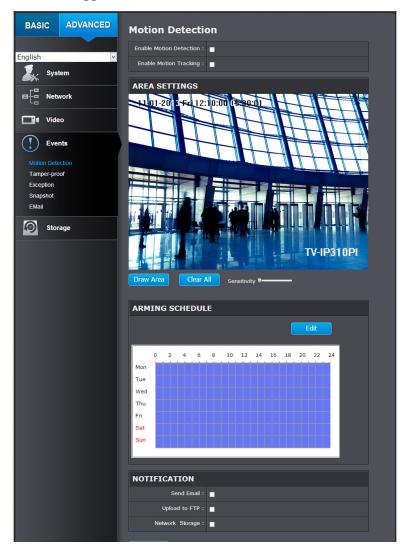
Pre-record:	Recording time before trigger event.
Post-record:	Recording time after trigger event.
Overwrite:	Select Yes to allow older recordings to be overwritten.
	Check this box and then click <b>Save</b> to enable video recording.

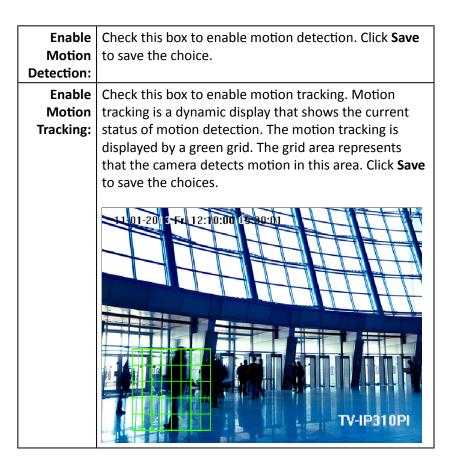


# **Events**

# **Motion Detection**

Set up how the motion detection event will be triggered and what actions will be triggered.





### Draw Area:

Click **Draw Area** button to start drawing. Click and drag on the area you want to set up the motion detection. You can draw up to 8 different areas. Click Stop Drawing to stop drawing motion detection areas. The red grids represent the detection area.



Sensitivity:

Move the slider to adjust detection sensitivity.

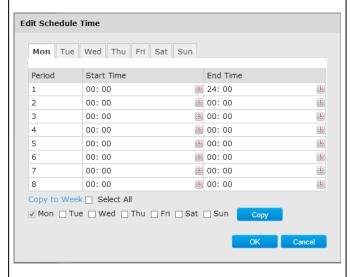
Clear All:

Click this button to clear all the set up areas.

### **Arming Schedule**

Edit

Click **Edit** to define when you want the motion detection works.



- 1. Select day of the week you wan to edit the schedule.
- 2. Set the time period you want to enable motion detection. (Default is 0-24 hours, all day).
- Click Copy to Week if you want the same daily schedule everyday. Or, you can select other day of the week and click Copy to copy the schedule of the day to other days.
- Select another day of the week by clicking on its tab to set next schedule. Click **OK** when you finished your setting.

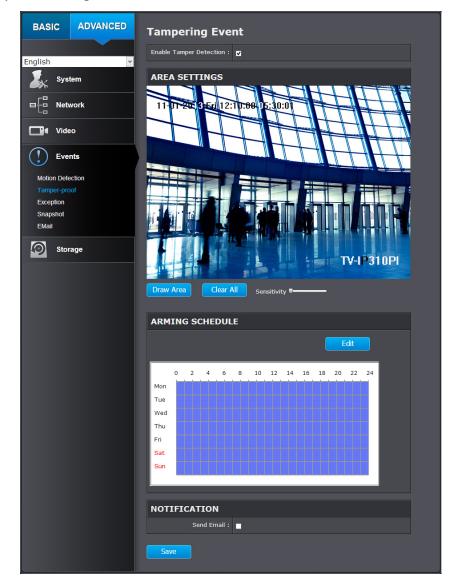
### Notification

Send Email:	Check this box to send an e-mail notification when motion is detected.
Network Storage:	Check this box to record video to network storage when motion is detected.
Upload to FTP:	Check this box to send snapshots to an FTP server when motion is detected.

Click **Save** to save the changes.

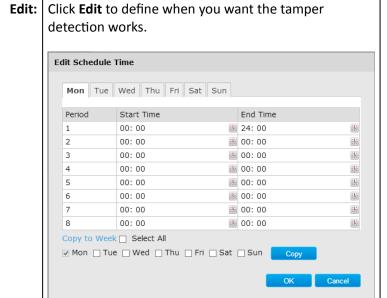
# **Tamper-proof**

This is to detect if the camera has been tampered with and surveillance is compromised. You can set up tamper proof notifications to alert the system manager to check the camera.



<b>Enable Tamper</b>	Check this box to enable tamper detection. Click <b>Save</b>
Detection:	to save the settings.
Draw Area:	Click <b>Draw Area</b> button to start drawing. Click and drag on the area you want to set up the tamper detection. You can setup only one area for tamper detection. Click Stop Drawing to stop drawing motion detection areas. The gray block represent the detection area.
Sensitivity:	Move the slider to adjust detection sensitivity.
Clear All:	Click this button to clear all the set up areas.
Clear All.	Click this button to clear all the set up areas.

### **Arming Schedule**



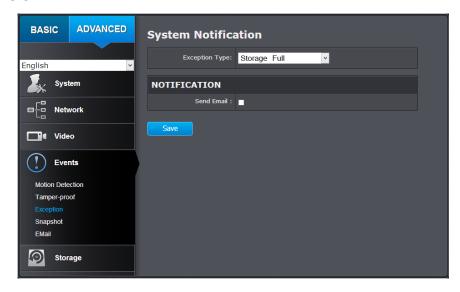
- 1. Select the day of the week you wan to edit the schedule.
- 2. Set the time period you want to enable tamper detection. (Default is 0-24 hours, all day).
- Click Copy to Week if you want the same daily schedule everyday. Or, you can select other day of the week and click Copy to copy the schedule of the day to other days.
- 4. Select another day of the week by clicking on its tab to set the next schedule. Click **OK** when you finished your settings.

### **Notification**

**Send Email:** Check this box to send e-mail notification when detects tampering.

# **Exception**

Provides notifications for other system events, set up your notifications here.



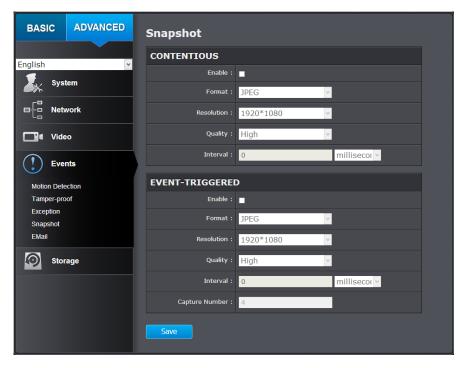
### Notification

Exception Type:	Storage Full Storage Error Illegal Login	First choose the exception type, then choose the corresponding action.
Send Email:	Check this box to send exception is detected	d an e-mail notification when an

TV-IP310PI User's Guide Event Settings

# **Snapshot**

You can set up your camera to continuously taking snapshots or snapshots when an event happens.



### **Continuous**

Enable:	Check this box to continuous take snapshots.	
Format:	Save snapshots in JPEG format	
Resolution:	Uses the same resolution set in <b>Video Format</b> for the snapshot resolution.	
Quality:	Choose a compression quality for snapshots.	
Interval:	millisecond second minute hour	State the time interval between snapshots. The default interval is 10 seconds.

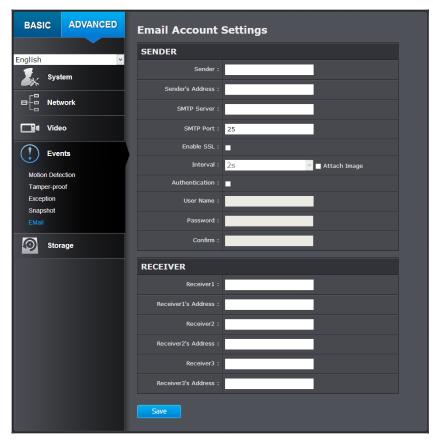
# **Event triggered**

Event triggered		
Enable:	Check this box to take snapshots when an event is occurred.	
Format:	Save snapshots in JPEG format	
Resolution:	Uses the same resolution set in <b>Video Format</b> for the snapshot resolution.	
Quality:	Choose a compression quality for snapshot.	
Interval:	second State the time interval between this series of snapshots. The default interval is 1 second.	
Capture Number:	State how many snapshots you want to take in a single triggered event. Default: 3 pictures.	

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# **Email**

Set up email accounts for notifications.



### Sender

Sender:	Enter the name to be appeared as the email sender.
Sender's	Enter sender's email address.
Address:	
SMTP Server:	Simple Mail Transportation Protocol Server address,
	Simple Mail Transportation Protocol Server address, the outgoing email server address. It may be has
	address as your incoming email server, maybe not.
	Please ask your email service provider for detail.

SMTP Port:	Service port number for outgoing email.*
Enable SSL:	Check this box if your service provider requires a SSL secured connection.
Attach Image/ Interval:	Check <b>Attach Image</b> if you want to send a snapshot image with the email notification and select the interval of snapshots in seconds.
Authentication:	Check this box if your server requires a password in order to send email. Most email servers require authentication when sending an email.
User name:	Enter the user name of outgoing email account
Password:	Enter the password
Confirm:	Enter the password again to confirm that the password was entered correctly.

Click **Save** to save the changes.

### Receiver

Receiver 1:	The first receiver's name.	
Receiver 1's	The first receiver's email address.	
Address:		
Receiver 2:	The second receiver's name.	
Receiver 2's	The second receiver's email address.	
Address:		
Receiver 3:	The third receiver's name.	
Receiver 3's	The third receiver's email address.	
Address:		

Click **Save** to save the changes.

**Event Settings** 

<sup>\*</sup> Many ISPs does not allow service port 25 going through their network. Other popular ports are 587 and 465. Please consult your email service provider and ISP for detail.

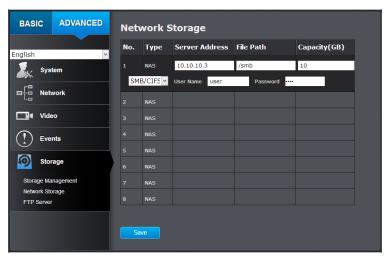
# **Network Storage**

# **Network Storage**

\* **Network Storage** must be setup before it can be managed. For storage management, please refer to the next section.

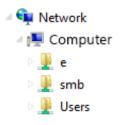
The TV-IP310PI supports two format of network storage file systems: NFS and CIFS. NFS, Network File System, is natively supported by Linux computers and most NAS, Network Attached Storage. CIFS, Common Internet File System, is natively supported by Windows® systems and now is generally supported by Linux and OS X®.

You can add up to 8 network storages for your camera. The recordings will subsequently be stored in these spaces. Save video from the first storage and then the next when the first one is full. Click on the entry to change the settings and click **Save** to save the settings.



No:	The sequential number of the network storage.
Туре:	The type of storage.
Server Address:	Enter the IP address of your network storage.
File Path:	Enter the file path on the server for network storage.
Capacity:	Enter the size of the disk space you want to assign for this storage. The minimum disk space requirement is 10GB. If you do not want to limit the size and use the full physical disk space, put number 0 in this field.
File System:  NFS  SMB/CIFS	Choose between NFS or CIFS for file system. If you assign the network storage on a Windows® computer, set it to CIFS.
User Name:	Enter the user name if the network storage requires authentication. Leave it blank if no authentication is required.
Password:	Enter the password to access the network storage.

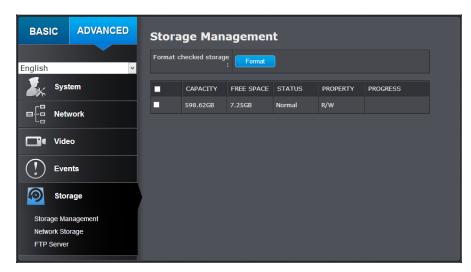
Click **Save** to save the changes. The camera will reboot to make the network storage available. Go to the next section to format and manage your network storage.



**Tip:** To create a network storage on your Windows® based system, create a shared folder and then test your set up with another computer. Enter the IP address of the computer here and enter the shared folder name with a leading forward slash. For example, if you have a shared folder named "SMB", enter "/SMB" in the **File Path**.

# **Storage Management**

\* **Network Storage** must be setup before it can be managed. For storage setup,please refer to the previous section.



Format:	Select a network storage and then click <b>Format</b> to format your network storage. This "format" is similar, but not the same as the disk format. Formating your network storage will allocate and write formatted documents on the assigned network storage for quick searching and logging.
Capacity:	The total capacity this network storage can use.
Free Space:	The free space left for video recording, snapshot and log.
Status:	The connection status to the network storage.
Property:	This network storage is read only or can be read and write.
Progress:	The progress of ongoing task.

# **FTP Server**



Enable Snapshot to FTP:	Check this box if you want to store snapshots on the FTP.
Server Address:	Enter the FTP server IP address.
Port:	Enter the service port number of the FTP server.
	Check Anonymous if the FTP server does not require authentication. Enter the <b>User Name</b> if the FTP server requires authentication.
Password:	Enter the password of the FTP account.
Confirm:	Enter the password again to make sure the password was entered correctly.

Directory Structure: With Camera Name With Camera IP address	<ul> <li>When saving snapshots on an FTP server, they can be saved in a single place or organized with meaningful directory names.</li> <li>Save in root directory: You can choose to store all files in the same folder of FTP login.</li> <li>Save in directory: Structure your folders with camera name or IP address.</li> </ul>
Directory:	<ul> <li>Use Camera Name: Use the camera name to organize the saved files.</li> <li>Use Camera IP: Use the camera IP address to organize the saved files.</li> </ul>

# **Federal Communication Commission Interference Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



### IMPORTANT NOTE:

### **FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

# **Europe – EU Declaration of Conformity**

This device complies with the essential requirements of the Directive 2004/108/EC and 2006/95/EC. The following test methods have been applied in order to prove presumption of conformity with the essential requirements of the Directive 2004/108/EC and 2006/95/EC:

EN 60950-1:2006+A11:2009+A1:2010+A12:2011 IEC 60950-1:2005 (2nd Edition) Am 1:2009 Safety of Information Technology Equipment

EN 55022: 2010 Class A

EN 61000-3-2: 2006 + A1: 2009 + A2: 2009

EN 61000-3-3: 2008 EN 50130-4: 2011



# **RoHS**

This product is RoHS compliant.



ြေးČesky [Czech]	TRENDnet tímto prohlašuje, že tento TV-IP310PI je ve shodě se základními požadavky a dalšími příslušnými ustanoveními
[CZECII]	směrnice 2004/108/ES a 2006/95/ES.
dalDansk [Danish]	Undertegnede TRENDnet erklærer herved, at følgende udstyr TV-IP310PI overholder de væsentlige krav og øvrige relevante krav i direktiv 2004/108/EF og 2006/95/EF.
deDeutsch [German]	Hiermit erklärt TRENDnet, dass sich das Gerät TV-IP310PI in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 2004/108/EG und 2006/95/EG befindet.
Et Eesti [Estonian]	Käesolevaga kinnitab TRENDnet seadme TV-IP310PI vastavust direktiivi 2004/108/EÜ ja 2006/95/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
enEnglish	Hereby, TRENDnet, declares that this TV-IP310PI is in compliance with the essential requirements and other relevant provisions of Directive 2004/108/EC and 2006/95/EC.
EssEspañol [Spanish]	Por medio de la presente TRENDnet declara que el TV-IP310PI cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 2004/108/CE, 2006/95/CE y.
回Ελληνική [Greek]	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ TRENDnet ΔΗΛΩΝΕΙ ΟΤΙ TV-IP310PI ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 2004/108/ΕΚ 2006/95/ΕΚ και.
fr Français [French]	Par la présente TRENDnet déclare que l'appareil TV-IP310PI est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 2004/108/CE 2006/95/CE et.
it Italiano [Italian]	Con la presente TRENDnet dichiara che questo TV-IP310PI è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 2004/108/CE e 2006/95/CE.
Latviski [Latvian]	Ar šo TRENDnet deklarē, ka TV-IP310PI atbilst Direktīvas 2004/108/EK un 2006/95/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
It Lietuvių [Lithuanian]	Šiuo TRENDnet deklaruoja, kad šis TV-IP310PI atitinka esminius reikalavimus ir kitas 2004/108/EB ir 2006/95/EB Direktyvos nuostatas.

nl Nederlands [Dutch]	Hierbij verklaart TRENDnet dat het toestel TV-IP310PI in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 2004/108/EG en 2006/95/EG.
mtMalti [Maltese]	Hawnhekk, TRENDnet, jiddikjara li dan TV-IP310PI jikkonforma mal-ħtiģijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 2004/108/KE u 2006/95/KE.
իսMagyar [Hungarian]	Alulírott, TRENDnet nyilatkozom, hogy a TV-IP310PI megfelel a vonatkozó alapvető követelményeknek és az 2004/108/EK irányelv a 2006/95/EK irányelv egyéb előírásainak.
pllPolski [Polish]	Niniejszym TRENDnet oświadcza, że TV-IP310PI jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 2004/108/WE i 2006/95/WE.
Português [Portuguese]	TRENDnet declara que este TV-IP310PI está conforme com os requisitos essenciais e outras disposições da Directiva 2004/108/CE e 2006/95/CE.
si Slovensko [Slovenian]	TRENDnet izjavlja, da je ta TV-IP310PI v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 2004/108/ES a 2006/95/ES.
sk Slovensky [Slovak]	TRENDnet týmto vyhlasuje, že TV-IP310PI spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 2004/108/EF a 2006/95/EF.
filSuomi [Finnish]	TRENDnet vakuuttaa täten että TV-IP310PI tyyppinen laite on direktiivin 2004/108/EY ja 2006/95/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
Svenska [Swedish]	Härmed intygar TRENDnet att denna TV-IP310PI står I överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 2004/108/EG och 2006/95/EG.

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# **Limited Warranty**

TRENDnet warrants its products against defects in material and workmanship, under normal use and service, for the following lengths of time from the date of purchase.

TV-IP310PI – 3 Years Warranty

If a product does not operate as warranted during the applicable warranty period, TRENDnet shall reserve the right, at its expense, to repair or replace the defective product or part and deliver an equivalent product or part to the customer. The repair/replacement unit's warranty continues from the original date of purchase. All products that are replaced become the property of TRENDnet. Replacement products may be new or reconditioned. TRENDnet does not issue refunds or credit. Please contact the point-of-purchase for their return policies.

TRENDnet shall not be responsible for any software, firmware, information, or memory data of customer contained in, stored on, or integrated with any products returned to TRENDnet pursuant to any warranty.

There are no user serviceable parts inside the product. Do not remove or attempt to service the product by any unauthorized service center. This warranty is voided if (i) the product has been modified or repaired by any unauthorized service center, (ii) the product was subject to accident, abuse, or improper use (iii) the product was subject to conditions more severe than those specified in the manual.

Warranty service may be obtained by contacting TRENDnet within the applicable warranty period and providing a copy of the dated proof of the purchase. Upon proper submission of required documentation a Return Material Authorization (RMA) number will be issued. An RMA number is required in order to initiate warranty service support for all TRENDnet products. Products that are sent to TRENDnet for RMA service must have the RMA number marked on the outside of return packages and sent to TRENDnet prepaid, insured and packaged appropriately for safe shipment. Customers shipping from outside of the USA and Canada are responsible for return shipping fees. Customers shipping from outside of the USA are responsible for custom charges, including but not limited to, duty, tax, and other fees.

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# TRENDIET

# **Product Warranty Registration**

Please take a moment to register your product online. Go to TRENDnet's website at http://www.trendnet.com/register

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