

User Manual for Vivaan-Armor Security Manager Brought to you by Aan Systems



How-To Manual ©Vivaan-Armor and Aan Systems, v1.0, 10-24-2018

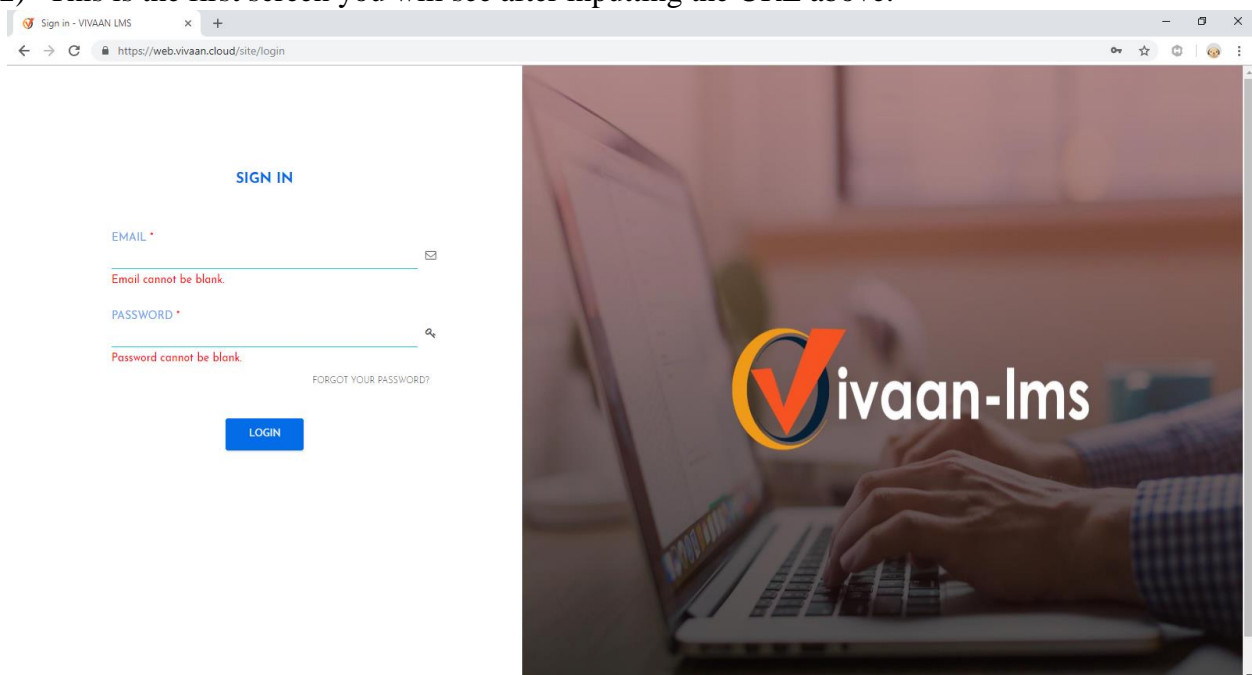
Purpose: The purpose of this How-To manual is to make the ease of navigation through the Vivaan-Armor Security Manager a little easier. There are also video tutorials to supplement your learning that will be available throughout the Vivaan-Armor. Vivaan-Armor Makes it easy to build and track your company's Cyber Resiliency. The portal allows companies to maintain its Information Security (IS) and Cybersecurity policy documents and technical controls (such as patch management, anti-virus software and firewall information etc.). A historical index of learning analytics, process readiness and control effectiveness are also tracked. The portal also offers various templates for policies that any company can modify and adapt for its own purpose.

Step-By-Step Process:

- 1) Pull up a new browser and enter the following in the URL: <https://web.vivaan.cloud>



- 2) This is the first screen you will see after inputting the URL above:



3) Enter in the email address and password that your admin or corporate leader has provided to you.

Sign in - VIVAAN LMS

https://web.vivaan.cloud/site/login

SIGN IN

EMAIL *

Email cannot be blank.

PASSWORD *

Password cannot be blank.

FORGOT YOUR PASSWORD?

LOGIN

vivaan-lms

Each learner or super admin, branch manager, etc., will have their own login and password. Each level of management will have different privileges in terms of being able to create classes, accounts, learners depending on the level of power that they have in the hierarchy of the LMS. This hierarchical assignment is determined by your company and the individual learners, and admin are assigned responsibilities and/classes accordingly.

4) After successful login, you should see the main home screen of the Vivaan-Armor.

vivaan-secure

Vivaan-Armor

Dinesh Rajendran (Learner)

Home

Learning Manager

Document Manager

Content Manager

Security Manager

Compliance Manager

FAQ

Settings

Logout

My Courses

My Progress

My Digital Library

FAQ

My Certificates

My Tests

My Documents

Settings

Message Board

Party Invitation

Hi, You're Invited to Celebrate with Us!, SATURDAY, 21 2018

See More

2018 Fall Fest

Hi, Join us for our celebration of Fall, OCTOBER 6, 2018 @ 5 PM

See More

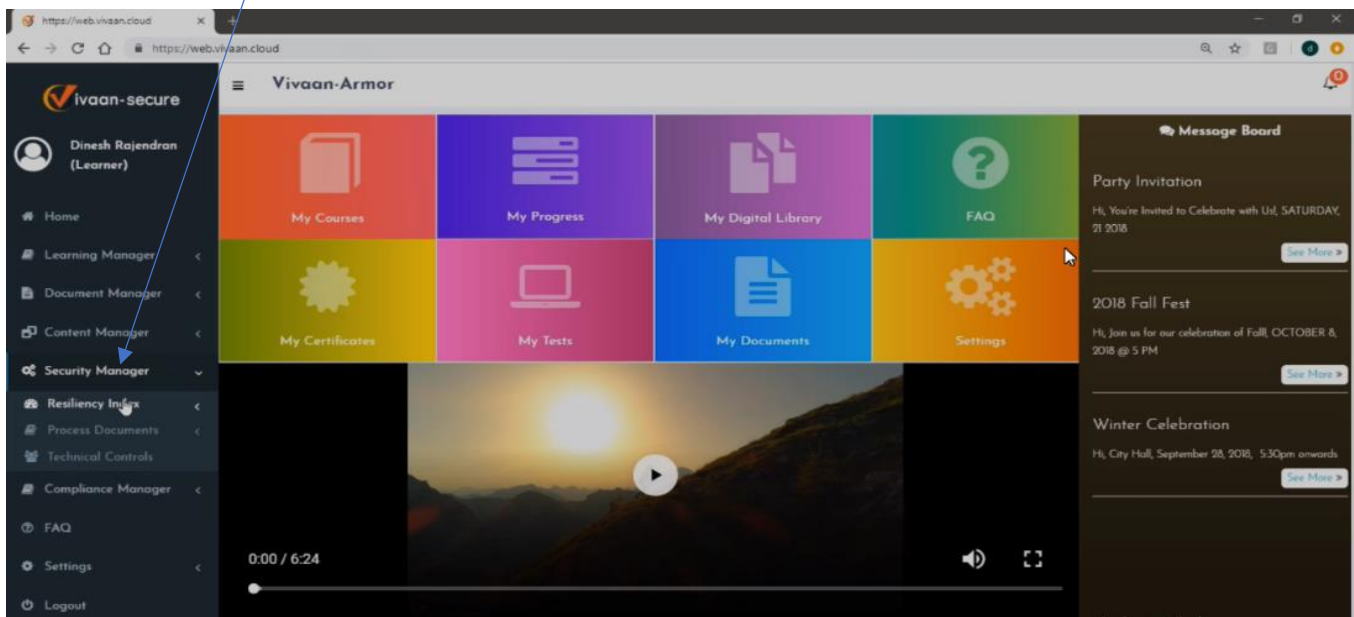
Winter Celebration

Hi, City Hall, September 28, 2018, 5:30pm onwards

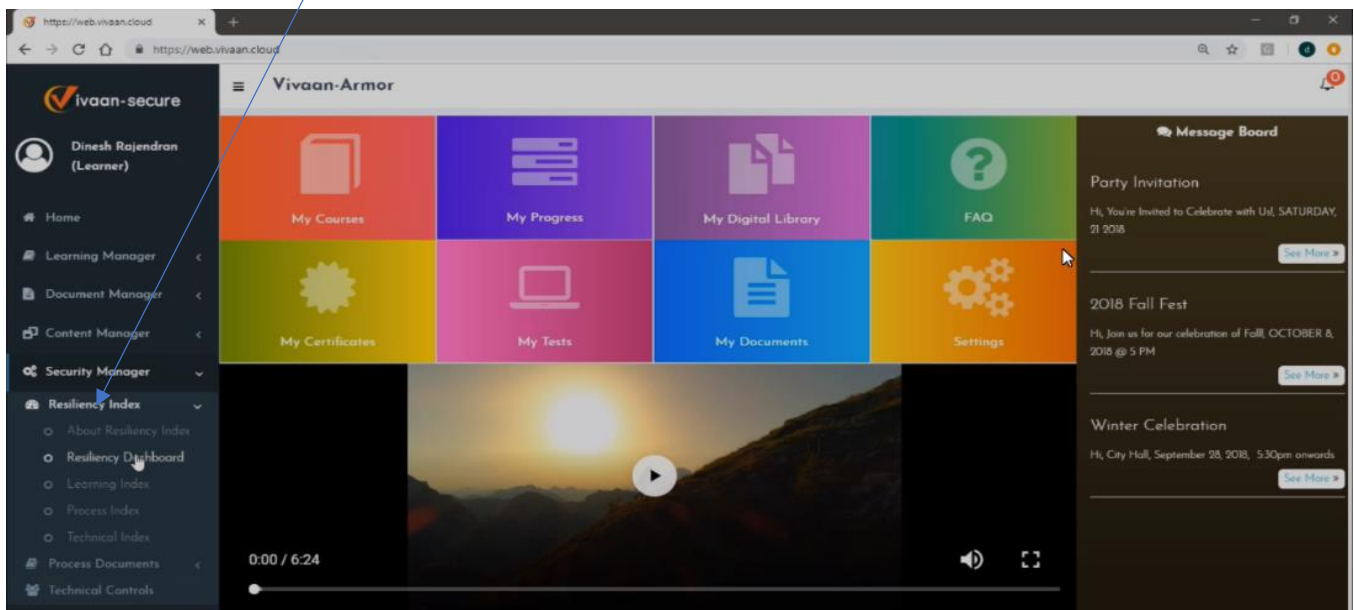
See More

0:00 / 6:24

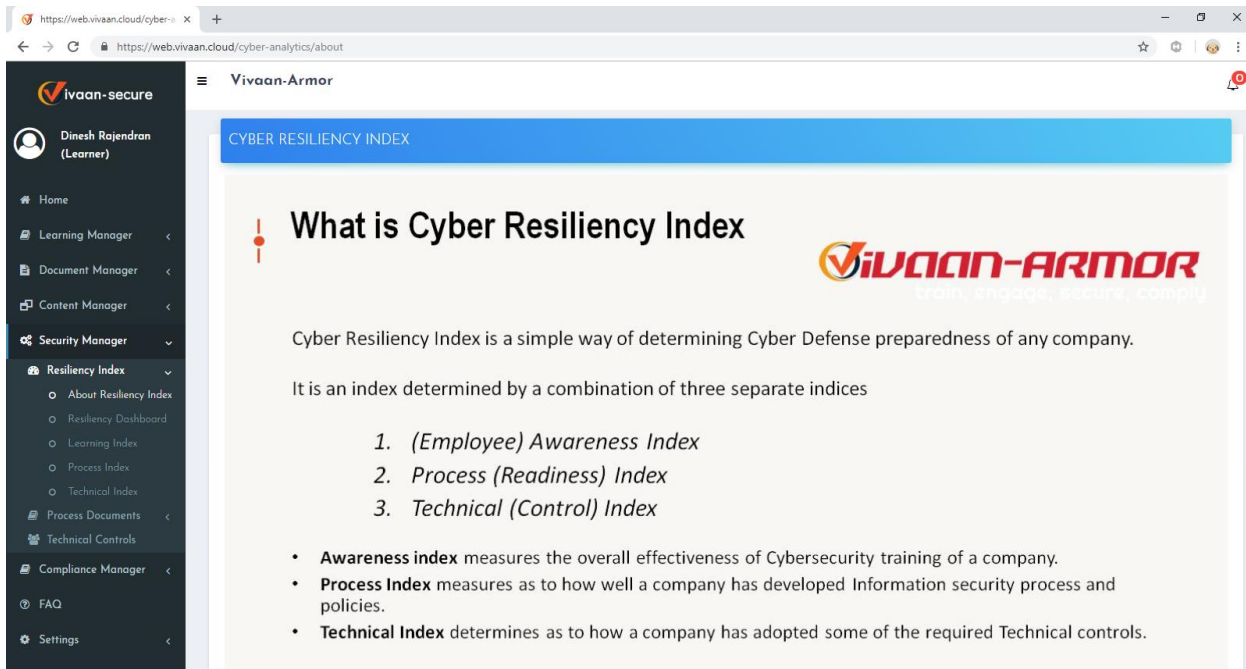
- 5) Click on Security Manager and notice that the menu expands to show: Resiliency Index, Process Documents, and Technical Controls.



- 6) Click on the Resiliency Index to expand the menu to show: About Resiliency Index, Resiliency Dashboard, Learning Index, Process Index, and Technical Index.



- 7) Click on “About Resiliency Index” to learn more about Resiliency Index. Cyber Resiliency Index is a simple way of determining Cyber Defense preparedness of any company. It is an index determined by a combination of three separate indices:
- (Employee) Awareness Index – measures the overall effectiveness of Cybersecurity training of a company – This is the Learning Index
 - Process (Readiness) Index – measures as to how well a company has developed Information security processes and policies.
 - Technical (Control) Index – determines as to how a company has adopted some of the required Technical controls.



The screenshot shows a web browser window with the URL <https://web.vivaan.cloud/cyber-analytics/about>. The page is titled "CYBER RESILIENCY INDEX" and features the Vivaan-Armor logo with the tagline "train, engage, secure, comply". The main heading is "What is Cyber Resiliency Index". The text explains that the index is a simple way of determining Cyber Defense preparedness and is determined by three separate indices:

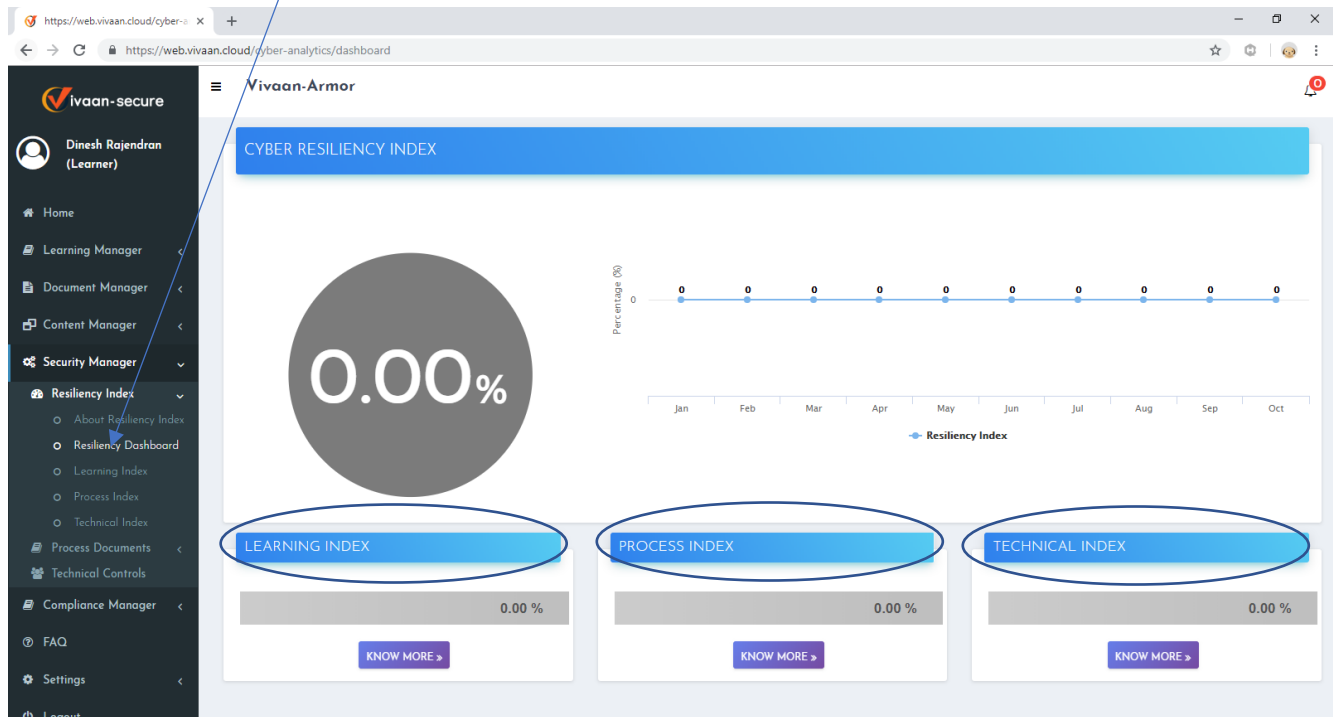
1. *(Employee) Awareness Index*
2. *Process (Readiness) Index*
3. *Technical (Control) Index*

The page also includes a list of bullet points describing each index:

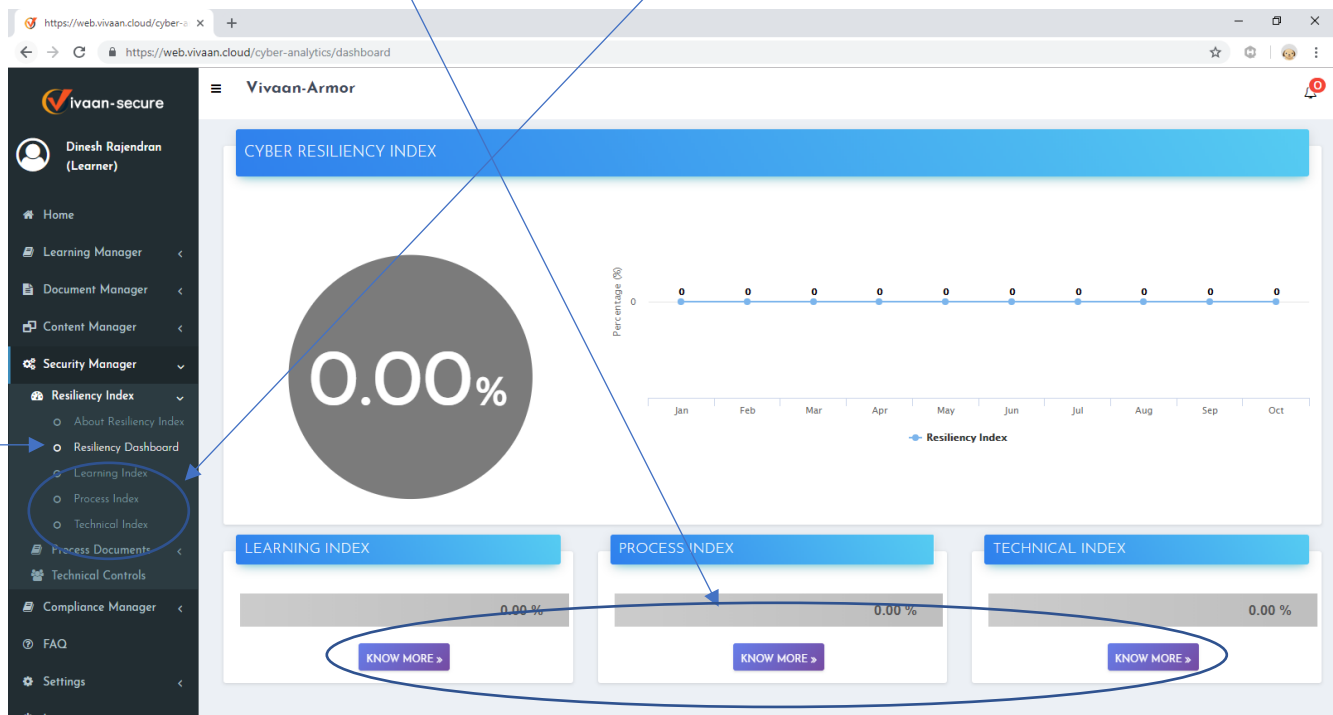
- **Awareness index** measures the overall effectiveness of Cybersecurity training of a company.
- **Process Index** measures as to how well a company has developed Information security process and policies.
- **Technical Index** determines as to how a company has adopted some of the required Technical controls.

- 8) Click on the Resiliency Dashboard (<Security Manager <Resiliency Index <Resiliency Dashboard) to see the Cyber Resiliency Index which depends on three individual indices Learning Index, Process Index, and Technical Index.

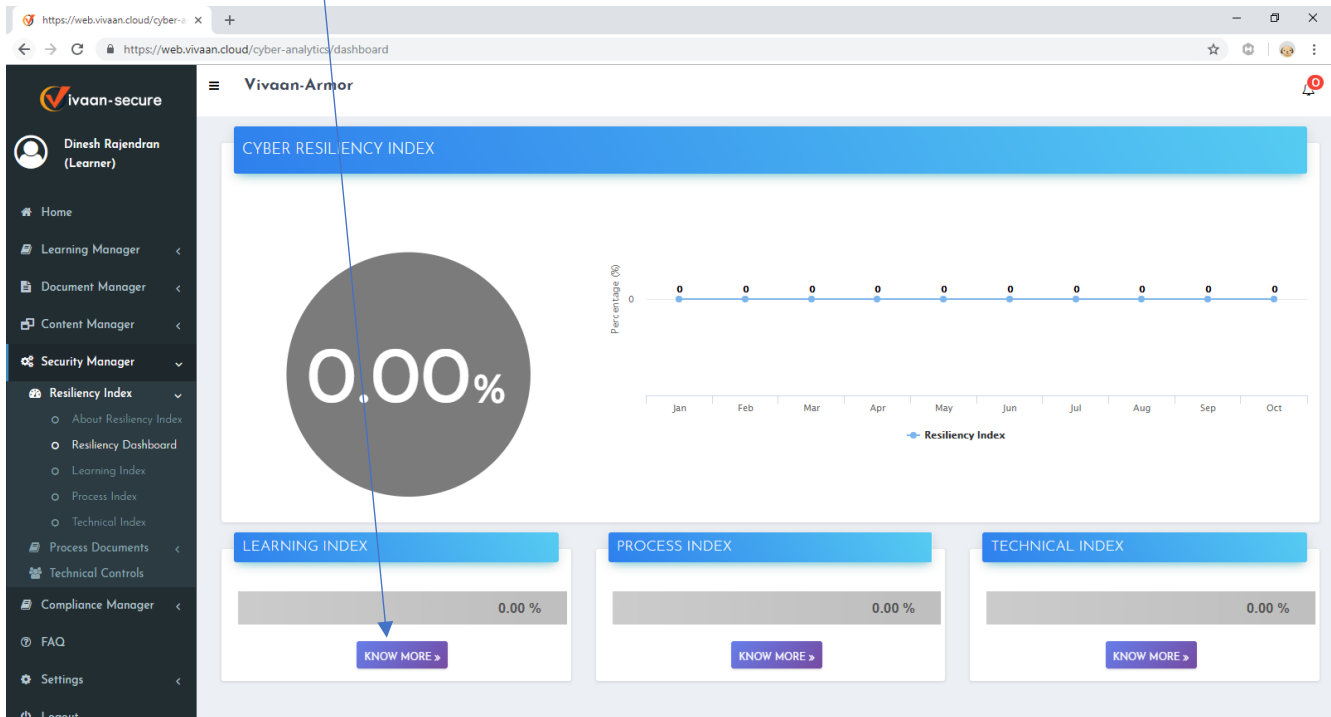
Cyber Resiliency Index = Learning Index + Process Index + Technical Index



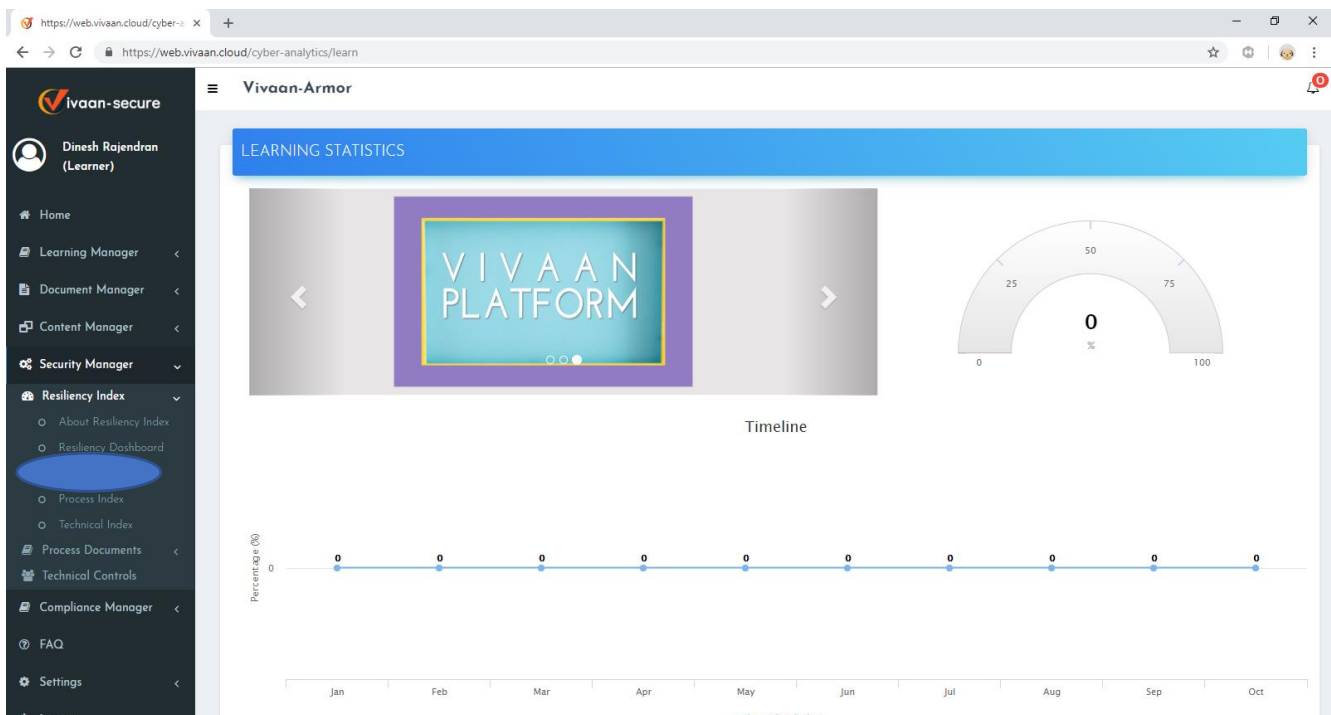
- 9) The know more buttons in the Resiliency Dashboard under each of the learning indices will take the user to the same page as if they were to click on the links in the grey area that say "Learning Index", "Process Index", and "Technical Index".



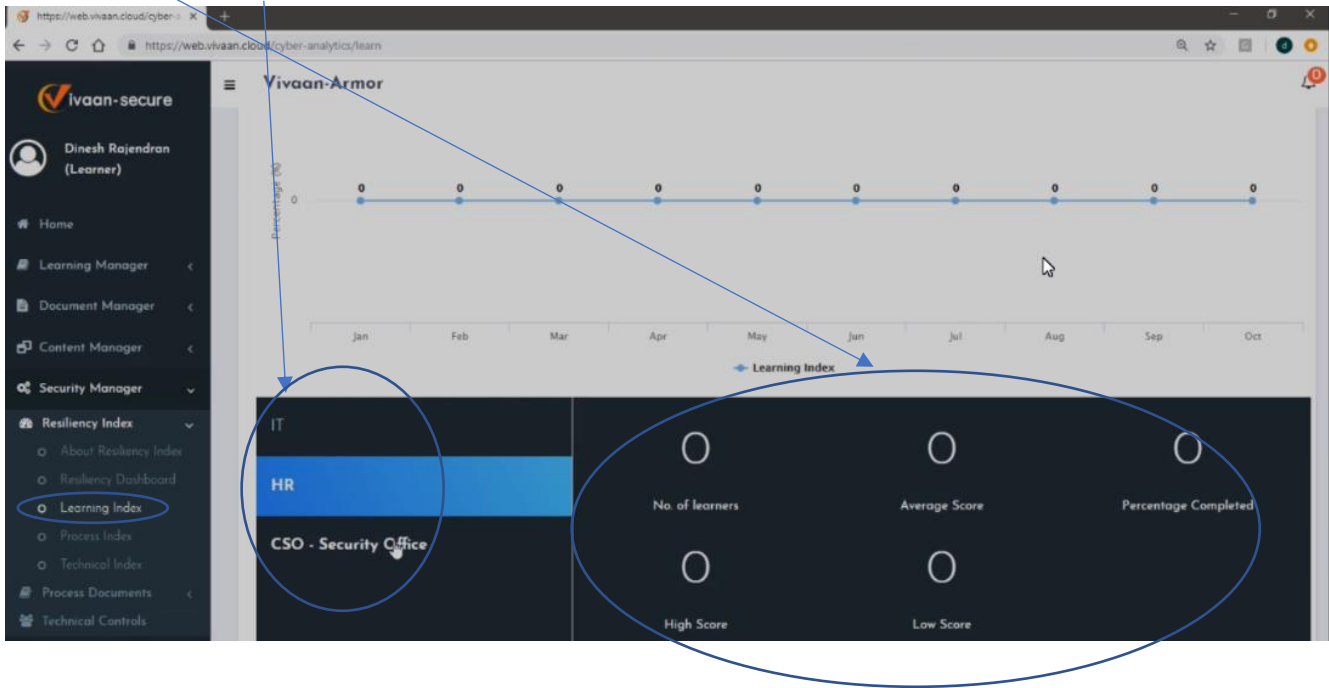
10) Click on the “Know More” button under the Learning Index:



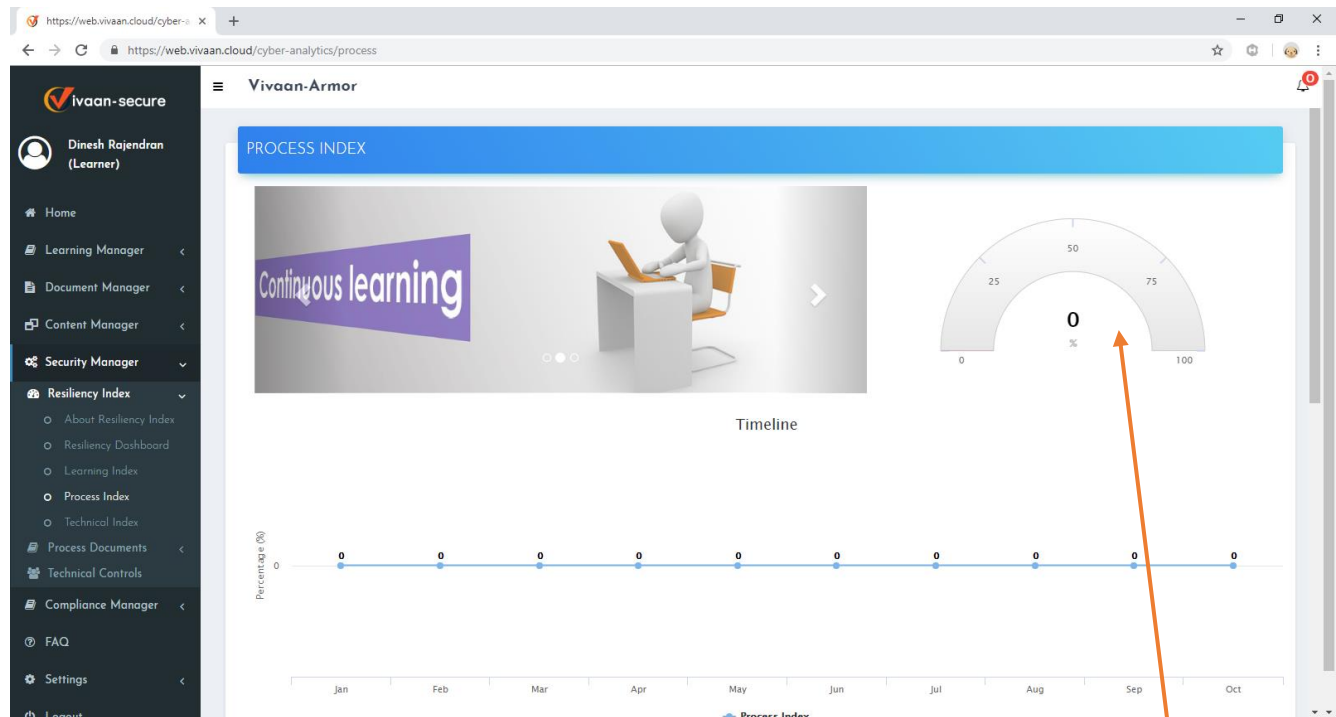
11) Learning Index – we will be able to see the learning index where it's mainly taken from the percentage completed in a particular branch. The Learning Index is also known as the (Employee) Awareness Index, which measures the overall effectiveness of Cybersecurity training of a company.



12) So, for each branch, percentage completed is considered for the learning index. We are also showing the statistics for the number of learners, high score, average score, low score, and percentage completed for each branch.



13) Process (Readiness) Index – the process implemented by the company – measures how well a company has developed Information security processes and policies.



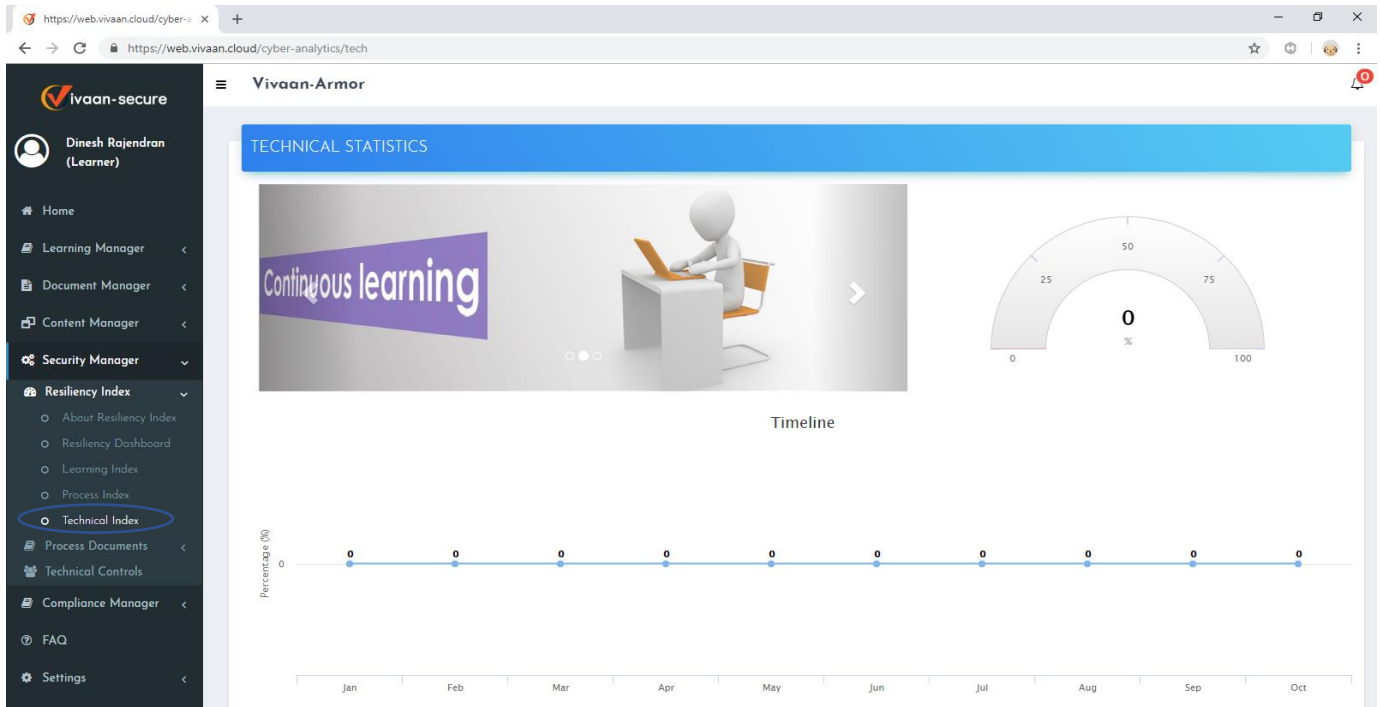
Average of these scores = Process Index

The Status column would display information on whether the policy has been implemented or is required for the company, and based on the response, Vivaan-Armor would assign a score for the particular policy. When you take the average of the scores from these policies, we would be calculating the process index based on that.

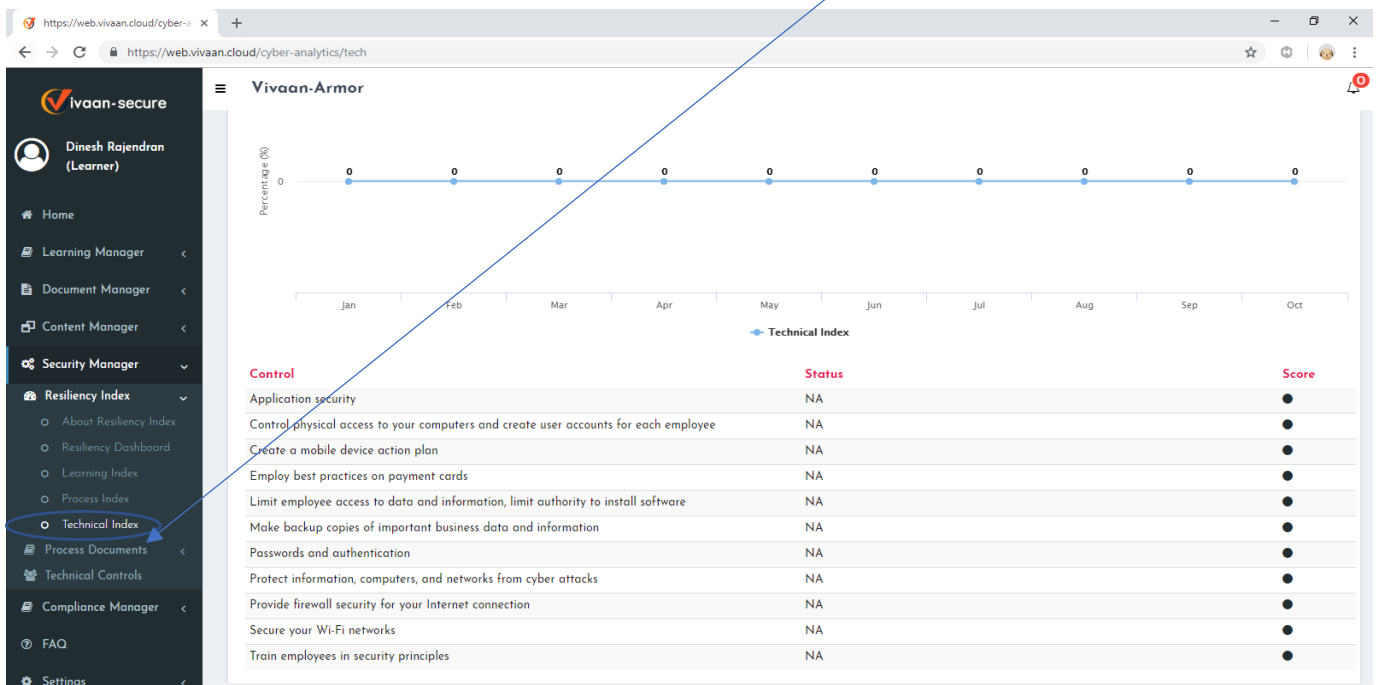
The screenshot shows the Vivaan-Armor interface for Policy Management. The table lists various security policies, their status, and their scores. The Status column is circled in blue, and the Score column is circled in red. A red oval highlights the entire Score column.

Document	Status	Score
Access Control Policy	NA	●
Asset Management Policy	NA	●
Bring Your Own Device Policy (BYOD)	NA	●
Business Continuity Plan (BCP)	NA	●
Communications Security Policy	NA	●
Data Storage and Encryption Policy	NA	●
Disaster Recovery Plan (DRP)	NA	●
Human Resources Security Policy	NA	●
Incident Response Policy (IRP)	NA	●
Internet Usage Policy	NA	●
Misc	NA	●
Operations Security Policy	NA	●
Organizational IS Policy	NA	●
Password Management Policy	NA	●
Patch Management Policy (PMP)	NA	●
Software Download Policy	NA	●
Syslog Management Policy	NA	●
System Acquisition, Development and Maintenance Policy	NA	●
Teleworking and Mobile Device Policy	NA	●
Vendor Management Policy	NA	●

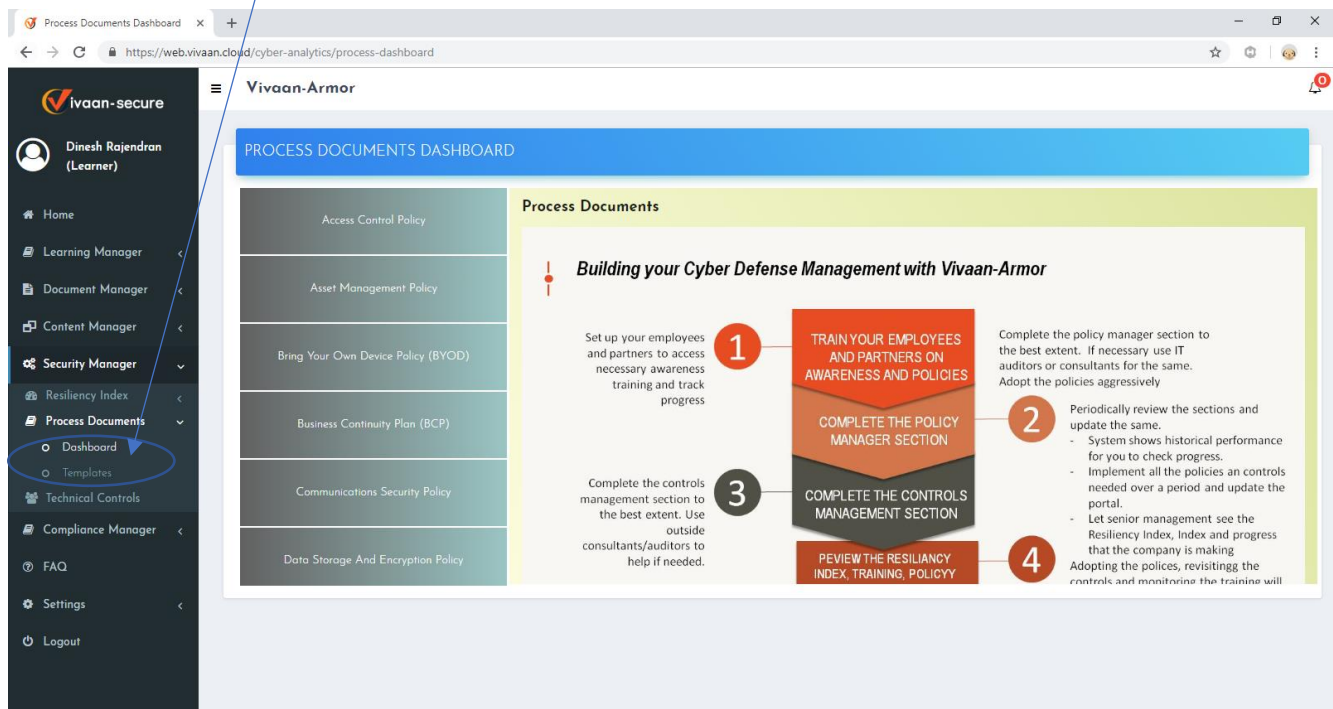
14) Technical Index – similar to process index. The technical (Control) Index – determines as to how a company has adopted some of the required Technical controls.



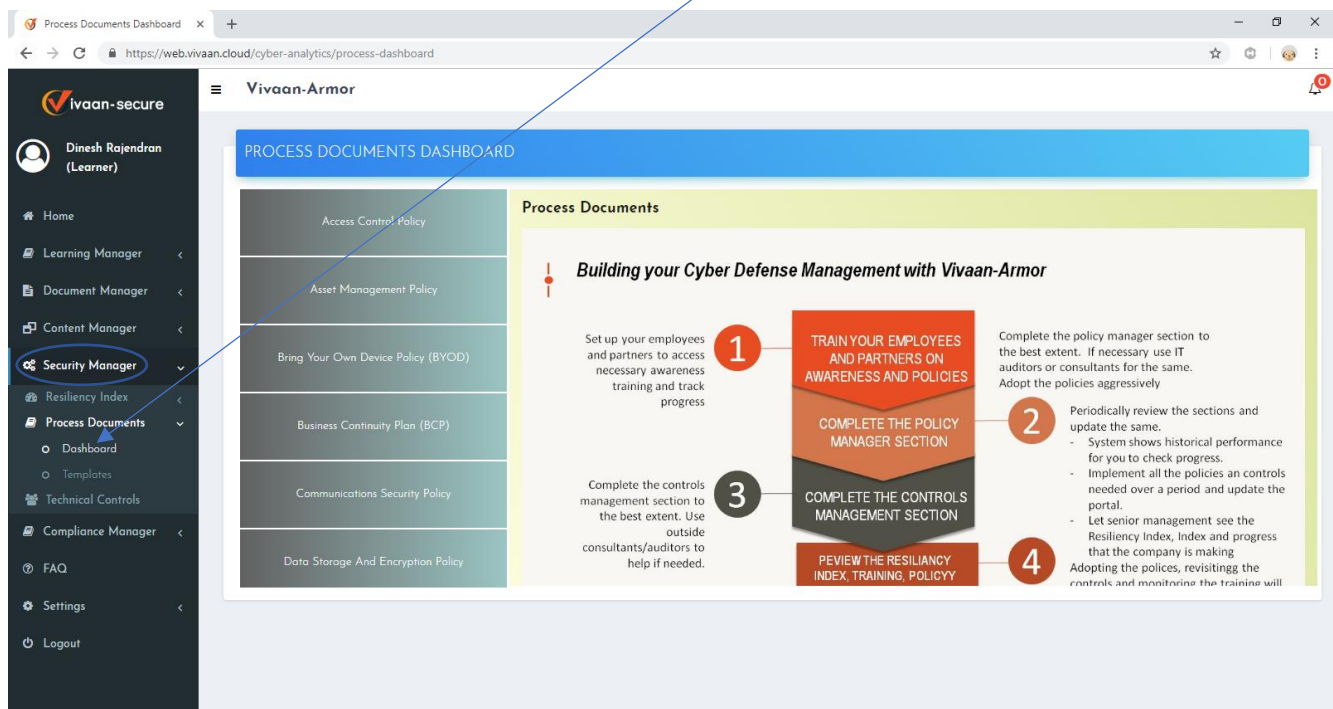
These scores were determined from questions that were answered in the process documents dashboard and depending on the answers that the user gives, the Vivaan-Armor system would calculate a score for each category of questions. The scores will be averaged and a final value for the technical index will be obtained.



15) Click on Process Documents to expand the menu (Security Manager<Process Documents) to show Dashboard and Templates.



16) This is the screen that is shown when you click on Dashboards (Security Manager<Process Documents<Dashboard).



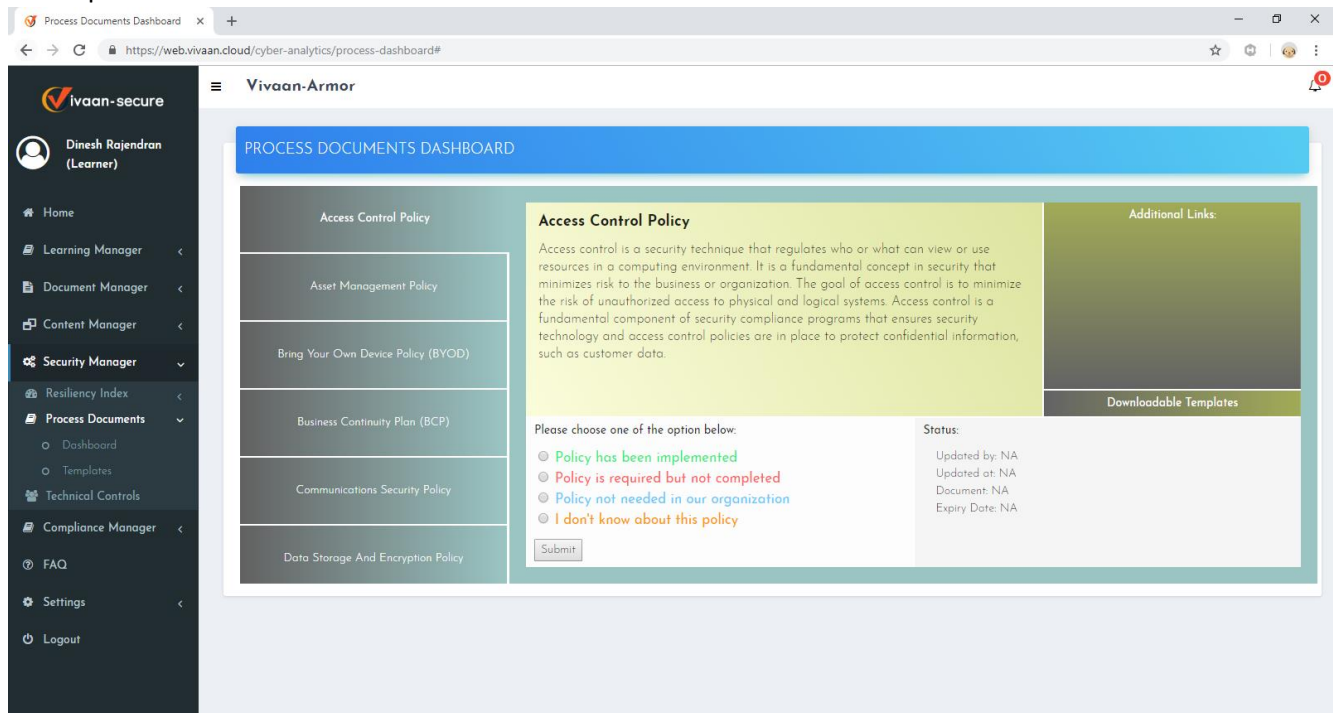
17) Click on any one of the policies in the grey area to answer question that are important in generating your process index (step 13).

The screenshot shows the Vivaan-Armor interface. On the left is a dark sidebar with the Vivaan-secure logo and a user profile for Dinesh Rajendran (Learner). The sidebar contains navigation links: Home, Learning Manager, Document Manager, Content Manager, Security Manager (expanded), Resiliency Index, Process Documents (expanded), Technical Controls, Compliance Manager, FAQ, Settings, and Logout. The main content area is titled 'PROCESS DOCUMENTS DASHBOARD'. It features a list of policies on the left: Access Control Policy, Asset Management Policy, Bring Your Own Device Policy (BYOD), Business Continuity Plan (BCP), Communications Security Policy, and Data Storage And Encryption Policy. The 'Access Control Policy' is selected and expanded, showing a detailed description: 'Access control is a security technique that regulates who or what can view or use resources in a computing environment. It is a fundamental concept in security that minimizes risk to the business or organization. The goal of access control is to minimize the risk of unauthorized access to physical and logical systems. Access control is a fundamental component of security compliance programs that ensures security technology and access control policies are in place to protect confidential information, such as customer data.' Below the description is a form with the prompt 'Please choose one of the option below:' and four radio button options: 'Policy has been implemented' (green), 'Policy is required but not completed' (red), 'Policy not needed in our organization' (blue), and 'I don't know about this policy' (orange). There is a 'Submit' button. To the right of the form is a 'Status' section with fields for 'Updated by: NA', 'Updated at: NA', 'Document: NA', and 'Expiry Date: NA'. Further right is an 'Additional Links' section with a 'Downloadable Templates' link.

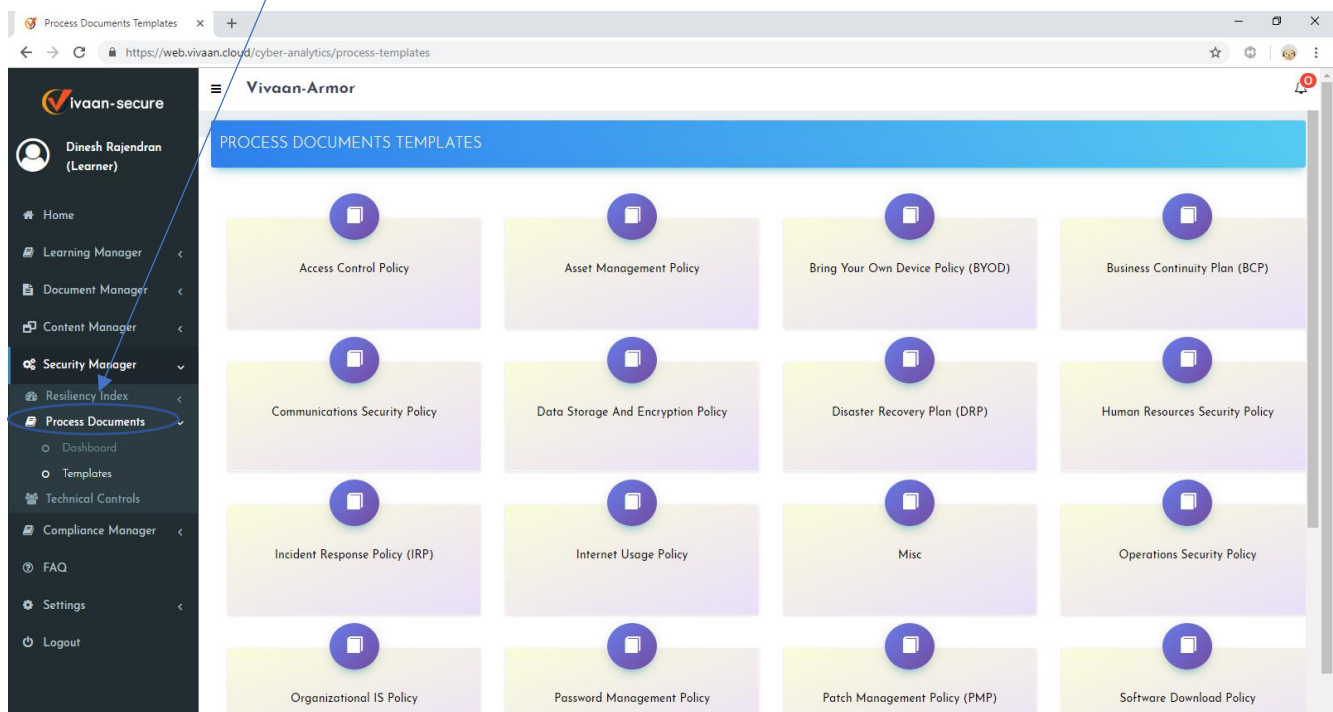
18) Answer the questions for each category. The answers that you provide will be fetched automatically by Vivaan-Armor and will populate into the Resiliency Index section of the Security Manager and used to calculate the process index.

This screenshot is identical to the one above, showing the Vivaan-Armor interface. A blue circle is drawn around the list of policies on the left and the 'Access Control Policy' description area. An arrow points from the text in step 18 to this circle, indicating that the user should answer questions for each category to populate the Resiliency Index.

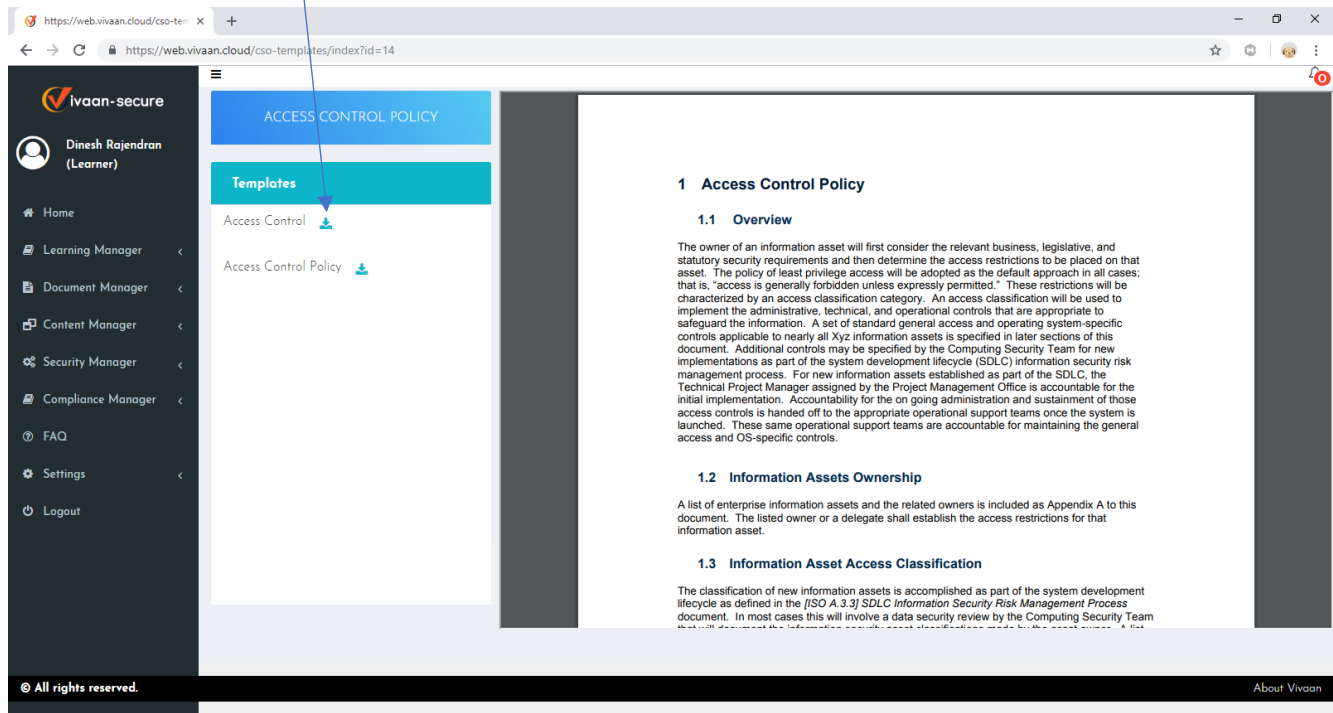
The user can select the correct answer that corresponds to their company situation for each set of questions presented under each of the policy categories. This score will be fetched and brought back into the index screen as shown in step 13, averaged, and then used to calculate the process index. A description of the particular policy is also provided in this section.



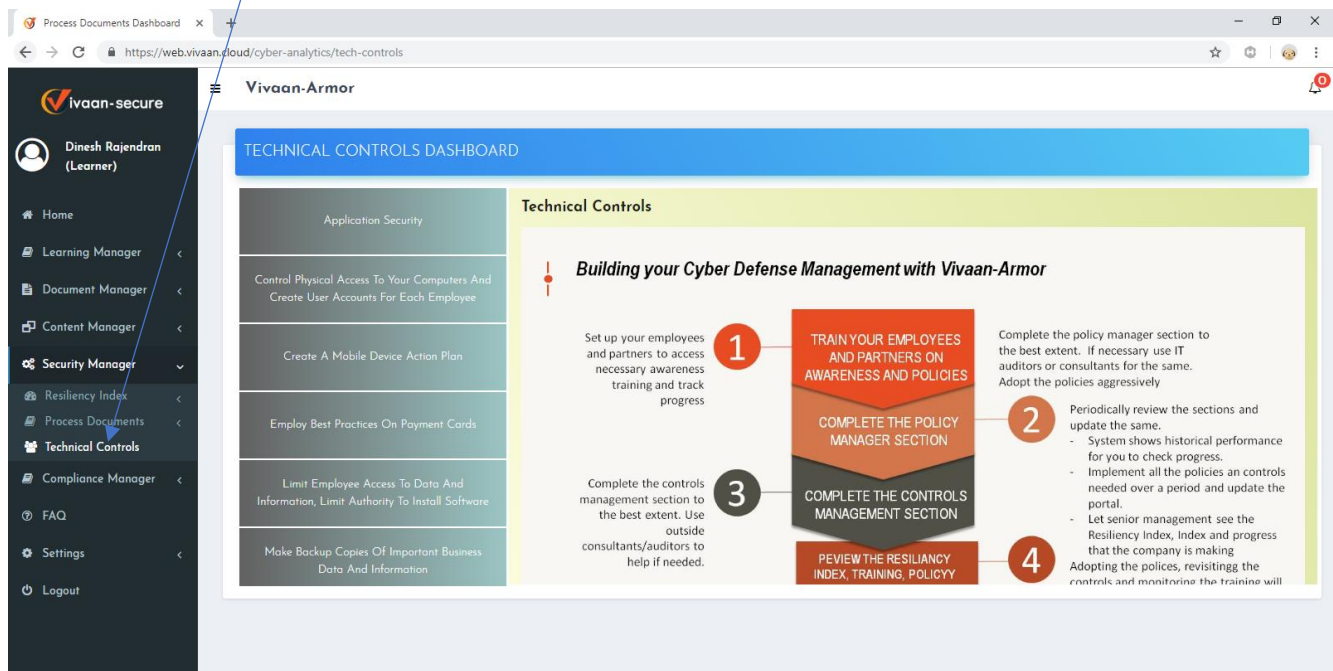
19) This is the template page of the Process Documents under Security Manager (Security Manager <Process Documents<Templates). Click on any one of these templates to view or download and customize your own company policy.



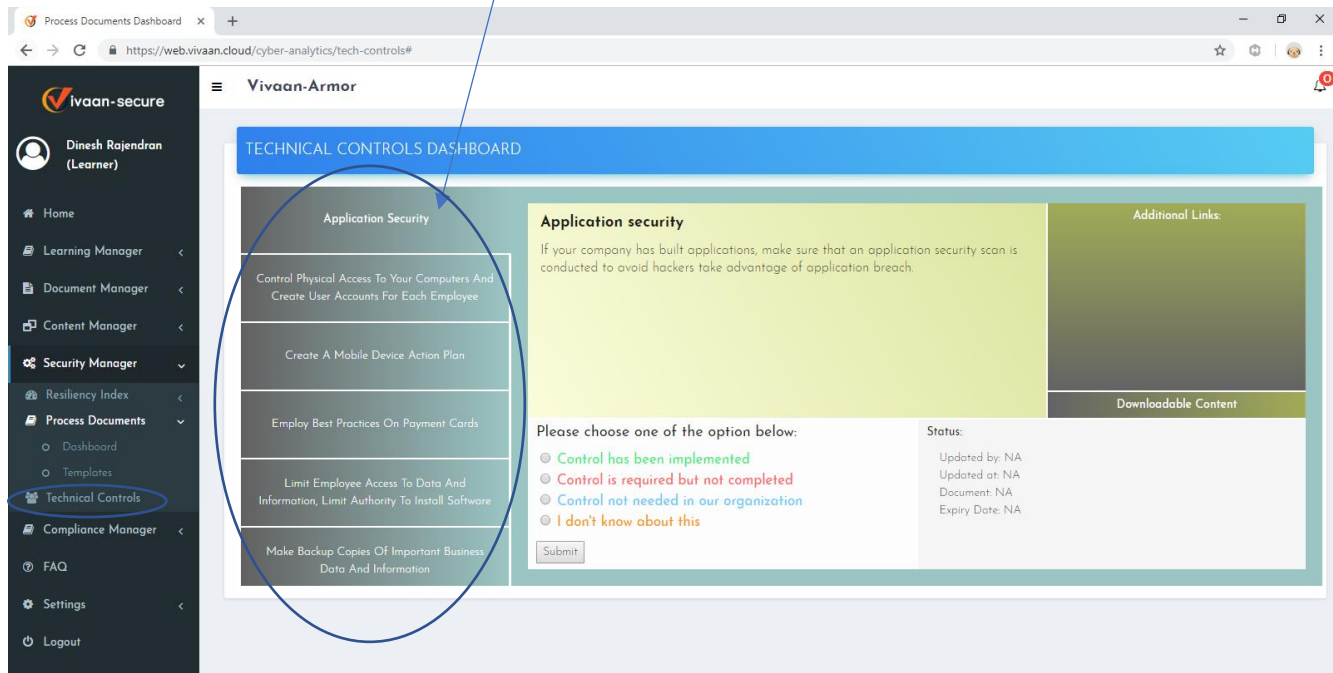
- 20) You can download an editable word copy of the template to customize as your own document. Then reload the finished document back into Vivaan-Armor using the Document Manager if you want the document to be approved or the Content Manager if approval is not required.



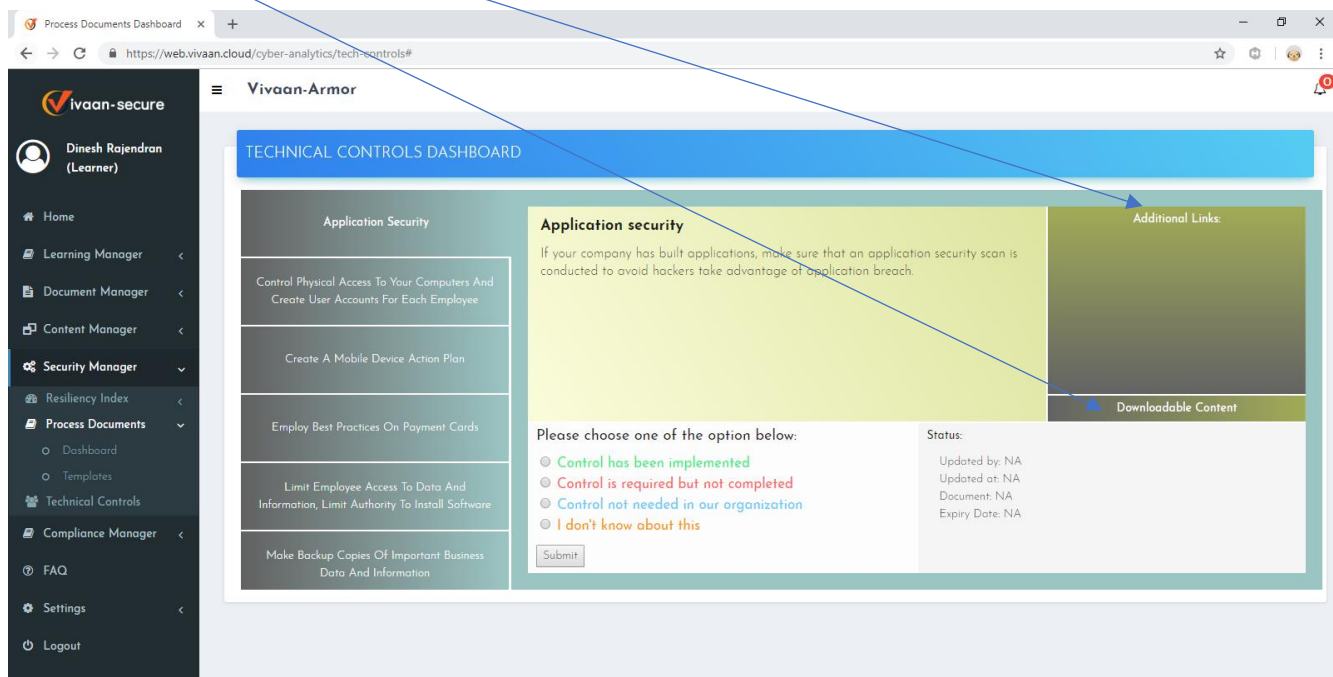
- 21) Technical Controls (Security Manager<Technical Controls) – Similar to Process controls.



22) Clicking on any of the policies in the grey box will populate the description of the policy as well as a question that the user needs to answer. This answer will be fetched automatically and used to calculate the technical index as described in step 14.



Downloadable content and additional links may appear here.



Conclusion: Vivaan-Armor Makes it easy to build and track your company's Cyber Resiliency. The portal allows companies to maintain its Information Security (IS) and Cybersecurity policy documents and technical controls (such as patch management, anti-virus software and firewall information etc.). A historical index of learning analytics, process readiness and control effectiveness are also tracked. The portal also offers various templates for policies that any company can modify and adapt for its own purpose.