

ALABAMA LIQUID SNAKE

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EPI-USE

Botic - Privacy aware chatbot

User Manual

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1 Introduction/System Overview

1.1 System Configuration

1.2 Installation

2 Getting Started

3 Using the System

4 Troubleshooting

What follows is a list of possible error conditions that may occur during the deployment and/or usage of your Botic instance as well as a number of ways we recommend they be dealt with.

4.1 Deployment

- **Software doesn't install:** Check that you meet all of the prerequisites and that none of the packages installed were corrupted. During the download process
- **Software doesn't run:** Check the dockerfile and the angular build to ensure that all of the necessary prerequisite packages were installed.
- **API calls return errors during runtime:** Ensure that your deployment environment is configured to allow cross-origin http requests.

4.2 Usage

- **Bot does not respond.** Check your connection and ensure that the communication port that BOTIC communicates on is exposed.
- **Bot is not highlighting information.** Check your connection to make sure information is being sent. Otherwise, ensure that your server is configured to allow BOTIC to make HTTP requests.
- **Bot is giving incoherent responses.** Check your training data as well as your information digest in to see if it is loaded correctly and that your model is properly trained.