



We Proudly Brew  
STARBUCKS COFFEE

# VERISMO 701

ESPRESSO MACHINE



- 1 Press "Cleaning Program" button once.
- 2 Remove grounds bin within 3 seconds and empty grounds into a trash can.
- 3 Remove coffee spout and metal shield above the grounds bin.
- 4 Display will show message "cleaning program use brush."
- 5 Use long cleaning brush to wipe coffee grounds from bottom of inside area into drip tray. Do not touch brew group or any other parts of inside area!
- 6 After brushing grounds from bottom, slide grounds bin back into place. Replace metal shield and coffee spout.
- 7 Wait until display shows message "cleaning program insert tablet."
- 8 Lift small lid located between the two bean hoppers and drop in one Schaerer cleaning tablet.
- 9 Press "Cleaning Program" button again to start flush cycle (it runs about 5 minutes). All beverage selection buttons will be locked during this time.

**When closing, wipe down and turn off machine. The next morning, when turning the machine back on, a brief flush cycle will be activated (about 2 minutes) and the machine will dispense a short espresso shot.**

**If you're not closing (24-hour operation), turn off the machine and turn it back on. This will activate a brief flush cycle (about 2 minutes) and a short espresso shot will be dispensed.**

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ESPRESSO MACHINE

IF UNABLE TO SOLVE  
EQUIPMENT ISSUES USING  
THE TROUBLESHOOTING  
GUIDE, CALL  
**800.654.3314**  
FOR EQUIPMENT SERVICE

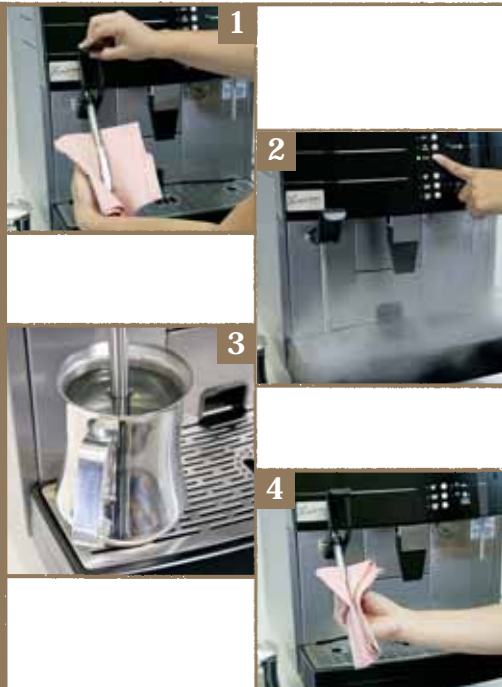


# VERISMO 701

## ESPRESSO MACHINE



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### HOW TO CLEAN THE STEAM WAND

- 1 Once milk steaming has stopped, remove pitcher and immediately wipe steam wand with a clean, damp cloth. Make sure cloth is thick enough so you don't burn your hand. Be careful, wand will be very hot!
- 2 After wiping off wand, point it toward drip tray. Press "steam" button 2 times in a row very quickly (push on, push off) to purge.
- 3 At end of each day, submerge wand in tall pitcher of water and let it sit overnight. This will dissolve any milk or other residue inside steam wand.
- 4 At start of each day, remove pitcher. Point wand toward drip tray and purge by hitting "steam" button 2 times in a row very quickly (push on, push off). Wipe dry with clean cloth.

**CAUTION: ALWAYS USE A CLOTH AND/OR STEAM WAND HANDLE (GRIP) WHEN CLEANING OR STEAMING MILK. DIRECT SKIN CONTACT WITH METAL MAY RESULT IN BURNS.**

### TROUBLESHOOTING GUIDE

| PROBLEM  | CAUSE  | SOLUTION  |
|--|--|---|
| <i>Bitter tasting espresso</i>                       | Beans are old  | Replace with fresh coffee   |
|  | Brewed espresso is older than 10 seconds                     | Brew fresh espresso   |
|  | Machine is dirty   | Run cleaning cycle  |
| <i>Steamer isn't working</i>                         | Steam wand is clogged with milk                              | Use a straightened paper clip to clean out holes in wand tip                            |
|  | Steam wand was at the bottom of the pitcher during steaming  | Start over and keep wand at the surface while steaming                                  |
| <i>Milk tastes burnt</i>                             | Temperature exceeds 170° F                                   | Milk should be between 150° and 170° F  |
|  | Steamer did not shut off automatically at preset temperature | Call for service  |
| <i>Espresso shot is less than one ounce</i>          | Dirty machine  | Clean machine:<br>Call for service if this does not work                                |
| <i>Drain is overflowing</i>                          | Clogged with coffee  | Remove drain tray grate and check for grounds;<br>Use straight paperclip to clear drain |
| <i>LED says "Left or right grinder hopper empty"</i> | Empty bean hoppers   | Fill bean hoppers   |
| <i>LED says "Flow meter"</i>                         | Water supply interrupted                                     | Check water source first;<br>Call for service   |
| <i>LED says "Empty grounds container"</i>            | Grounds container full                                       | Empty grounds container   |

**NOTE:** Water softeners must be changed or regenerated on a regular basis (generally every 3–6 months, sometimes more frequently based on water quality) or costly breakdowns and service repairs will occur. For replacement, regeneration, or questions regarding your water softener call Heathco International – 800-767-6970.

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GUIDE ABOVE,

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