

VCA OG
Grimmgasse 45\ 1-5
1150 Wien
UID-Nr. ATU69788438 / Firmenbuchnummer 4347512s / Handelsgericht Wien

Reservation Confirmation

Confirmation number:

Dear Mr. Arcache,

Thank you for choosing VCA OG Apartments.
We are pleased to confirm your reservation as under:

Company name	
Name of the guest(s)	Arcache Ludwig, Arcache Alice
Number of guest(s)	2
Number of room(s)	1
Arrival date	1.6.2017
Departure date	2.6.2017
Flight details /Arrival time	
Departure time	
Airport transfer	
Room category	
Mode of payment	Credit card
Room rate	44Euro/Night

Current government regulations require Indian residents to present proof of identity at the time of check-in. The proof of identity can be the guest's driving license, passport or voter's identity card.

- Check outs after 16 00 hours are subject to charge, as are all arrivals prior to 08 00 hours, which are billed from the previous night.
- The room tariff mentioned above is applicable per room per night. Taxes, service charges and other levies are additional wherever applicable. The room tariff is not inclusive of airport transfer. However, should you require any facilitation for the same please feel free to contact us.
- Guaranteed Room Reservations not cancelled 48 hours before arrival would attract a retention charge equivalent to one night's room tariff. In the event of a cancellation before 48 hrs, please retain the cancellation number, to ensure that no retention charge is levied.
- Guests are requested to settle their bills directly while checking out. We are not in a position to accept personal checks and a signing facility is extended only to those corporate accounts that have a credit facility with the respective hotel.
- Prior information for a Smoking or Non-smoking Room will enable us to provide on priority, subject to availability.

The under mentioned information is applicable only for group bookings.

The cancellation policy for group reservation is as under:

Applicable Cancellation Policy If cancelled or modified up to 30 days before date of arrival, 30 percent of the total price of the reservation will be charged.

If cancelled or modified later or in case of no-show, the total price of the reservation will be charged.

Thanks and Regards,

Reservation Agent
Enes Selmanovic
VCA OG
Grimmgasse 45
1150 Vienna, Austria
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