Health Insurance ID card Instructions

Empire Medical and Blue View Vision Plus

Empire Anywhere Mobile App (applies to both Medical and Vision):

- Download the **Empire Anywhere** app from iOS (iPhone) App Store or the Google Play (Android) App Store
- Log into the **Empire Anywhere** app
- Click the **"View ID Card"** box
- Your ID card will be displayed on the screen
- You have the option to save your ID card so that you can view it in the future without logging into the app – click "**Save Offline**"

Online using the Empire portal (applies to Medical ID card only):

- Log into https://www.empireblue.com/
- On the Home tab, scroll down to the **Resources** box and click "**Print Temporary ID Card**". You can also select "**Request ID Card**" if you'd like a new ID card to be sent to your home address on file with CHS (this will take 7-10 business days)
- Once you click "**Print Temporary ID Card**", your ID card will be displayed on the screen to print

Empire Blue View Vision Plus: 1-866-723-0515
Empire Medical: 1-800-496-6132

EnvisionRx Pharmacy

EnvisionRx Mobile App

- Download the **EnvisionRx** app from iOS (iPhone) App Store or the Google Play (Android) App Store
- Log into the **EnvisionRx** app
- Click the **Menu** icon in the top left corner of the screen
- Select "**My ID Card**" – your ID card will be displayed on the screen

Online using the EnvisionRx portal

- Log into https://envisionrx.com/
- On the **My Dashboard** page, click on the "**Click Here**" button in the **Display/Print Your ID Card** box
- Your ID card will then be displayed – click "**Print**"

EnvisionRx: 1-800-361-4542

Cigna Dental

Cigna Mobile App

- Download the **myCigna** app from iOS (iPhone) App Store or the Google Play (Android) App Store
- Log into the **myCigna** app
- Click the **Menu** icon in the top left corner of the screen
- Select "**ID Cards**" – your ID card will be displayed on the screen

Online using the Cigna portal

- Log into https://my.cigna.com
- Scroll down to the **I want to…** section, and click "**Print ID Cards/Proof of Coverage**"
- Click "**Print**" next to your name or covered dependent's name for whom you'd like to print an ID card
- The ID card will be displayed on the screen – click "**Print**"

Cigna: 1-800-244-6224