

Comments, Suggestions, and/or Complaints

1. Contact Information	
Name	
Address	
Phone Number	
Alternate Number	
Email Address	
Preferred Language	
Did Someone Assist You in Completing This Form?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Name	
Phone Number	

2. Incident Information	
Date of Incident	
Location/Address	

3. Service Area		
<input type="checkbox"/> Unemployment Insurance	<input type="checkbox"/> Tax-Related Services	<input type="checkbox"/> Cannot reach an EDD representative
<input type="checkbox"/> Disability Insurance	<input type="checkbox"/> Paid Family Leave	<input type="checkbox"/> Other
<input type="checkbox"/> Workforce Services	<input type="checkbox"/> CalJobs SM	

4. Language Access Issue (check all that apply)	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> Lack of bilingual personnel		
<input type="checkbox"/> Lack of forms/materials in multiple languages		
<input type="checkbox"/> Lack of signs informing the public of translation services		
<input type="checkbox"/> Other _____		

5. Please enter your comment, complaint, or suggestion in the space provided below. If additional space is needed, you may use the back of this form or attach an additional sheet.

6. Would you like a response?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

Mail the completed form to the appropriate address below.

Unemployment Insurance

Employment Development Department
PO Box 826880 – UIPCD, MIC 40
Sacramento, CA 94280-0001

Disability Insurance or Paid Family Leave

Employment Development Department
PO Box 826880 – DICO, MIC 29
Sacramento, CA 94280-0001

Tax Assistance: Employers – General Correspondence

Employment Development Department
Taxpayer Assistance Center
PO Box 826880
Sacramento, CA 94280-0001

Workforce Services Branch

Employment Development Department
Customer Outreach Unit
PO Box 826880, MIC 69
Sacramento, CA 94280-0001

General Questions or Comments

Employment Development Department
PO Box 826880, MIC 83
Sacramento, CA 94280-0001

Language Access Complaints

Equal Employment Opportunity Office
PO Box 826880, MIC 49
Sacramento, CA 94280-0001