

# End-user Controls

Empower end-users while retaining full IT control



## Introduction

Empowering users while retaining full IT control, SonicWall flexibly adjusts to the needs of your organization. For example, administrators could deploy end-user junk boxes (in one of 15 languages) or instead eliminate end-user junk boxes altogether. Or an administrator could allow some users to set their own spam blocking setting, while allowing another group of users to update their own allow/block lists or even generate their own reports.

## The junk box summary

A junk box summary is a list of junk messages being stored for each user. The administrator decides if and how often the junk box summary is delivered to each user. The default is once a day, but that can be changed. The administrator also

determines what appears in the junk box – spam likely spam, phishing emails, etc. and can also block certain categories of from showing up such as pornographic or obscene spam.

## Personalized spam management

Personalized Spam Management means that for the first time the user, the administrator, and the organization all benefit from the same solution at the same time—without conflict. End users can feel in control of their inbox while administrators know they are in control of the system.

## Personal allowed and blocked lists

Individual allowed lists are automatically created and users can also add senders they wish to allow or block without IT intervention or interfering with corporate settings.

End users can feel in control of their inbox, while administrators know they are in control of the system.

### Personal settings

Users can establish how aggressively to filter by category of mail and what languages they wish to filter.

### Actionable junk box summary

Users can take e-mails out of quarantine with one click.

### Junk box summary settings

Users can determine the timing and frequency of the Junk Box Summary, the

language they wish to view it in, and the types of quarantined e-mails they want to see.

### Delegating access

Users can delegate access to spam management. For example, administrators or executives can delegate access to an assistant, or employees can delegate access to a co-worker when on vacation.



© 2017 SonicWall Inc. ALL RIGHTS RESERVED.

SonicWall is a trademark or registered trademark of SonicWall Inc. and/or its affiliates in the U.S.A. and/or other countries. All other trademarks and registered trademarks are property of their respective owners.

The information in this document is provided in connection with SonicWall Inc. and/or its affiliates' products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of SonicWall products. EXCEPT AS SET FORTH IN THE TERMS AND CONDITIONS AS SPECIFIED IN THE LICENSE AGREEMENT FOR THIS PRODUCT, SONICWALL AND/OR ITS AFFILIATES ASSUME NO LIABILITY WHATSOEVER AND DISCLAIMS ANY EXPRESS, IMPLIED OR STATUTORY WARRANTY RELATING TO ITS PRODUCTS INCLUDING,

BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON- INFRINGEMENT. IN NO EVENT SHALL SONICWALL AND/OR ITS AFFILIATES BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION OR LOSS OF INFORMATION) ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF SONICWALL AND/OR ITS AFFILIATES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SonicWall and/or its affiliates make no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. SonicWall Inc. and/or its affiliates do not make any commitment to update the information contained in this document.

## About Us

Over a 25 year history, SonicWall has been the industry's trusted security partner. From network security to access security to email security, SonicWall has continuously evolved its product portfolio, enabling organizations to innovate, accelerate and grow. With over a million security devices in almost 200 countries and territories worldwide, SonicWall enables its customers to confidently say yes to the future.

If you have any questions regarding your potential use of this material, contact:

SonicWall Inc.  
5455 Great America Parkway  
Santa Clara, CA 95054

Refer to our website for additional information.  
[www.sonicwall.com](http://www.sonicwall.com)