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MANUFACTURER'S LIMITED WARRANTY

Hydra-Master Corporation extends to the original purchaser of goods for use, the following Warranty covering goods manufactured or supplied by Hydra-Master, subject to the qualifications indicated.

THERE IS NO OTHER EXPRESSED WARRANTY IN NO EVENT IS HYDRA-MASTER LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

1. Hydra-Master Corporation warrants to original purchaser for the periods set forth herein that goods manufactured or supplied by it will be free from detects in workmanship and material, provided such goods are installed, operated and maintained in accordance with Hydra-Master's written instructions and that such installations are performed or inspected by Hydra-Master's Authorized Representatives.

PRODUCT OR SYSTEM

CLEANING UNIT

Engine Vacuum/Blower High Pressure Pump Heater System Frame Instruments & Instrument Panel Hoses (Internal) **Cleaning Tools** Hose Reel(s) Tanks Fuel Vacuum

Internal Controls & Valves All Fittings (internal) Main Power Coupler (Eng. to Vacuum) One Year or/1000 hours from date of purchase.

Warranty expires upon attaining either of the above

HOSES AND FITTINGS (EXTERNAL)

High Pressure Hose Vacuum Hose Quick Connectors or Solution Couplers Pulley Belts Garden Hose

Three Months (90 Days) from date of purchase.

- NOTE: The Ninety day limitation on Warranty regarding hoses and quick connect fittings equals or exceeds warranties extended by respective manufacturers/suppliers.
- 2. Hydra-Master's sole liability and purchaser's sole remedy for a failure of goods under this Warranty and for any and all other claims arising out of the purchase and use of the goods, including negligence on the part of the manufacturer, shall be limited to the repair of the product by the repair or replacement, at Hydra-Master's option, of parts that do not conform to this Warranty. Product or part(s) must be returned to Hydra-Master Corporation, 20309 - 64th Ave. W., Lynnwood, Washington 98036, transportation charges prepaid.
- 3. WARRANTY DOES NOT INCLUDE: reimbursement for labor, travel time, mileage or work loss incurred in the removal, reinstallation or replacement of parts and/or equipment approved under the provisions of this Warranty.
- 4. THIS WARCANTY SHALL NOT APPLY TO:
 - A. Cost of maintenance, adjustments, installation and start-up.

 - B. Fallures due to normal wear, accident, misuse, abuse, negligence or improper installation.
 C. Products which are altered or modified in manner not authorized by Hydra-Master Corporation in writing.
 - D. Failure of goods caused by defects in the system or application in which the product is installed, i.e. truck, van, building, etc.
 - E. Telephone, telegraph, teletype or other communications expense.
 - F. Living and travel expenses of persons performing service excepting those authorized by Hydra-Master under prior contract.
 - G. Rental equipment used while Warranty repairs are being performed.
 - H. Overtime labor requested by purchaser.
 - I. Parts, sub-assemblies, assemblies or major components affected directly or indirectly by freezing.

IMPORTANT: Freeze Guard Systems incorporated within units either as standard equipment or as options are convenience items only. Hydra-Master assumes no responsibility for their failure, power failures affecting their performance or any resulting damage.

Items susceptible to damage by freezing are as follows:

a. Pressure & Solution Gauges

f. Fittings (steel, brass and plastic)

- b. Flow Meters
- c. High Pressure Pumps d. Heater or heat exchanger components

Hoses

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- g. Solution quick connect fittings (couplers)
- Relief valves or high pressure by-pass valves h.
- Cleaning tools and their respective controls/valves 1
- Regulators and solenoids **i**.
- Solution & pressure switches k.
- I. Pump clutches damaged by frozen pumps
- 5. No person is authorized to extend any other warranties or to assume any other liability on Hydra-Master's behalf unless made or assumed in writing by an officer of Hydra-Master Corporation and no person is authorized to give any warranties or assume any other liabilities on behalf of seller unless made or assumed in writing by seller.



		Claim No	••	
WA	RRANTY CLAIM			
DATE CLA	IM FILED			
Customer Name				
Address	City		State	Zip
Equipment Model	S	erial No	•	
Purchased From	D;	ite Purc	hased	
No. of Hours Used	Defect:	ve Part		
Briefly Describe Defect				
	Signatu	re		-
*****	*****	******	*****	****
Fact	orv Use Onlv			
Date Part Received		Inspecto	ed Bv	
Describe Findings:				
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~			***************************************	
Action Taken:			<del>*************************************</del>	
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#### PARTS ORDERS

Dear Customer,

To expedite your parts needs, please call your Regional Sales Representative. In most instances, he either stocks or has access to parts through a Regional Service Center.

In the event parts are unavailable locally, your Sales/Service Representative will contact Hydra-Master and coordinate your needs. If this becomes necessary, always indicate the method of shipment you desire, i.e. UPS, UPS Blue Label, Air Freight, Air Express, Etc..

Thank you for your compliance with the above request and we shall do our best to fulfill your needs.

#### WARRANTY NEEDS

Hydra-Master Warranty is second to none and provides you the assurance of continued reliability. We realize the importance of minimum down time which can only be achieved through manufacturers support. The following procedure defines the steps necessary to provide you this service. Compliance with it is essential if parts are required.

- 1. Call Hydra-Master Corporation
  (206) 775-7275) and provide the following:
  - A. Name of Company and address
  - B. Model of equipment
  - C. Date of purchase
  - D. Hours on the unit
  - E. Serial number of unit
  - F. Name of person authorized to order parts
  - G. Salesman unit purchased from
  - H. Description of the problem
  - Pressure readings on high pressure gauge with wand turned on and turned off
- Method of shipment UPS, Air Freight, Air Mail, Air Express, Auto Freight, Etc..

3. DO NOT give malfunctioning part(s) to a sales/ service representative. All parts must be returned, freight prepaid, to Hydra-Master Corporation for evaluation.

Hydra-Master's warranty policy provides parts without charge for thirty days to customer maintaining good credit rating. Malfunctioning parts must be returned directly to Hydra-Master Corporation for final disposition. Un-approved warranty evaluations and/or failure to return part(s) for warranty consideration will result in appropriate charges. Detailed instructions always accompany each shipment to outline both your obligations and options to the warranty procedure.

Any questions you have regarding the warranty program should be directed to service personnel at Hydra-Master Corporation. We shall endeavor to be fair in our evaluation of your warranty claim and always provide you a complete analysis of our findings.

## AQUA CAT SPECIFICATIONS

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## GENERAL.

GENERAL									
Warranty	* One Year or 1000 Hours								
Dimensions	* 48" L X 32" W X 34" H								
Weight	* 550 Lbs.								
COMPONENTS									
A. Engine	* 20 Horsepower Onan Industrial Water- Cooled								
RPM	* 2600 Factory Recom- mended								
Fuel	* Unleaded								
Oil Capacity	* 3첫 Quarts W/Filter								
B. Vacuum/Blower	* Positive Displacement (Lobe Type)								
RPM	* 2600 Factory Recom- mended								
Water Lift & Air Flow	* 195-210 inches Pre-set 275 CFM								
Oil	* 40 S.A.E.								
Grease	* High Temperature Bearing								
C. Water Pump	* Positive Displacement Piston W/Stainless Cylinders								
Oil	* Special Cat Oil Lubricant								
Pressure	* 300 PSI Factory Pre-Set Adjustment								
Pulley Belt	* 5L380								
R.P.M.	* 900								
D. Heat Exchanger	* Tube Type Stainless								
Heat Setting	* 190 - 200 Max								
Tank - Exchanger Storage	* Anodized Aluminum (Non-Corrosive)								

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1.

E. Frame Construction

Recovery Tank

F. Hoses

Internal

External Solution

External Vacuum

G. Tools

Hydra-Hoe Carpet Wand

Stair Sprayer

Stair Vacuum

H. Battery

I. Safety Features

J. Instrumentation

Pressure Gauge Temperature Gauge Vacuum Gauge Hour Meter

Chemical Flow Meter Choke Service Computer * Steel

* Retractable W/Castered Wheels

* Anodized Aluminum

* Teflon W/Steel Reinforced Sheath

- * High Pressure Non Marking 2500 P.S.I. Rated
- * Heavy Duty Flexible and Non-Marking
- * Stainless Steel W/Adjustable Handle and High Pressure Valve Jet Size 8006E
- * Replaceable Lips
- * Hand Held W/Single Jet 8006E
- * Cast Aluminum
- * 12 VDC VW Type
- * Enclosed Frame
- * Automatic Vacuum Tank Limit Switch
- * Over Temp Limit Switch W/Auto Pump Out
- * Over Temp Engine Shut Down
- * Incoming Water Pressure Switch W/Auto Shut Down Capability
- * 0-1000 PSI Glycerine Filled
- * 100-200 Degrees
- * 0-30 HG
- * Total Lapse Time in Hours and Tenths
- * 0-10 Gallons/Hour
- * Mechanical
- * Electronic

Over Temperature Indicator* Auto BulbEng. Temp. & Water Temp Switch* Electrical SwitchMaster Fuse* 20 AMPCharging Fuse* 15 AMP

- K. Options and Auxillary Systems
- * Pump-in System W/Aux. Pump & Holding Tank For Transporting Water Supply.

#### SPECIFICATIONS AQUA CAT

DASH PANEL

HIGH PRESSURE GAUGE TEMPERATURE GAUGE VACUUM GAUGE HOUR METER CHEMICAL FLOW METER MASTER POWER FUSE CHARGING FUSE FREEZE GUARD FUSE VISUAL ON INDICATOR HI-TEMP INDICATOR AUX. PUMP INDICATOR SERVICE REQUIRED LIGHT CHOKE ENGINE TEMP & WATER TEMP AUX. PUMP STAINLESS STEEL

0-1000 PSI GLYCERINE FILLED 100-200 DEGREES 0-30 HG HOURS & TENTHS OF HOURS 0-10 GPH 30 AMP 15 AMP 15 AMP 15 AMP AUTO TYPE BULB AUTO TYPE BULB AUTO TYPE BULB AUTO TYPE BULB PULL TYPE ELECTRICAL SWITCH ELECTRICAL SWITCH

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#### GENERAL INFORMATION

This manual contains installation and operation instructions as well as information required for proper maintenance, adjustment and repair of this unit. Since the first and most important part of repair work is the correct diagnosis of the trouble, a general troubleshooting section and component manual troubleshooting charts have been included for your convenience.

Unlike the garden tractor, lawnmower and cement mixer all having one and maybe two functions to perform, the Hydra-Master truck mounted carpet cleaning plant has many functions to perform simultaneously.

- 1. Engine has to run consistant RPM.
- 2. Vacuum has to pull air and dirty water back from cleaning site.
- 3. Water pump provides stable pressure at proper water flow for cleaning.
- 4. Chemical has to be injected into the water stream at the right consistency.
- 5. Heater must fire on demand and maintain proper heat. (Except for Aqua Cat).
- 6. Vacuum tank must store dirty water until drained.

As you can see it is not just a turn key operation with only one thing to worry about, DOES IT START?!

As there is no guesswork in the manufacture of these highly advanced cleaning plants, there nust be none in preparing it to get the job done in the field. It is the purpose of this manual to help you properly understand, maintain and service your Hydra-Master cleaning plant. Follow the directions carefully and you will be rewarded with years of profitable trouble-free operation.

It is imperative that no section be overlooked when preparing for operation of this equipment.



Hydra-Master uses this symbol throughout the manual to warn of possible injury or death.

This symbol is used to warn of possible equipment damage.

5

#### MAINTAIN GOOD PROFIT - WITH GOOD MAINTENANCE

In the past 3 years, we at Hydra-Master have become alarmed at the increasing number of calls pertaining to service problems.

Our findings are that 85% of all down time is a direct result of poor maintenance habits. If maintenance is a difficult function to schedule into your busy operation, here is one important parallel that may influence your thinking toward maintenance procedure:

Each hour of machine operation is equal to 75 miles of driving.

A  $5\frac{1}{2}$  hour average day equals 310 miles.

An average 5 day week or  $27\frac{1}{2}$  hours = 2062.5 miles.

Each month an average of 8660 miles is put on the machine.

One year of average machine operation is equal to 103,920 miles.

Compare this to your car and the maintenance you would give it for this many miles of trouble-free driving!

Enclosed is a maintenance log sheet that should be attached to the machine and kept in force by a responsible operator.

GOOD PROFITS AND GOOD MAINTENANCE GO HAND IN HAND HYDRA-MASTER WANTS YOU TO BE A TROUBLE-FREE DRIVER!

#### HYDRA-MASTER CORPORATION

ſ	MAINTENANCE LOG		DATE	DATE	DATE	DATE	DATE	DATE	DATE
	SERVICE ITEMS	MAX HRS.	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS
Ĩ	Increat Machine Constally	Q							
	Check Engine Oil	8							
ŀ	Check Pump Of1	8							
ŀ				· · · · · · · · · · · · · · · · · · ·					
	Glean Vac holding tank, Nylon	8							
*	Charge Frage S/S 111ter W/Drush								
ļ	Unange Eng. off (Summer SAE 30)								
	Winter SAE 20) 3 Qts. W/O oil	30							
*	Discourt le W/D house and les S								
	lubo stop escu (pof duruine)	100							
*	Remove Machine from Truck for	100							
- {	Complete inspection of:								
ŀ	Battery Electrolytes	100							
ľ	Belts and Pulleys	100							
ľ	Fuel Lines	100		-					
ŀ	Nuts and Bolts	100							
ľ	Heater cover (Except Aqua Cat)	100							
- [-	Heater Burner Assy. (Ex. Aqua Cat)	100							
ľ	Service Air Cleaner	100							
ľ	Clean Vacuum Tank (free float								
	hinge of lint & lube)	100							
-	Spray Ouick Connectors (all)								
	with WD 40	100							
-	Lightly Oil Direct Drive Shafts	100							
-	Check for Chafing Wires	100							
1	Tighten Exhaust Manifold Clamps	100							
-	Tighten Dodge Coupler (direct								
	drive) (DO NOT OVERTORQUE)	100							
ľ	Replace Engine Oil Filter	200							
ľ	Replace Spark Plugs (LP gas								
	gap .018/gas gap .025)	200				<u> </u>			
*	Change Blower Oil (40 wt. non-								
	detergent)	200							
	Replace Points & Condenser								
1_	(gap .020)	300							
* _	Grease Blower Fittings	300							
* _	Change Pump Oil (Cat Oil)	300							
-	Lube Throttle Lever	300							
-	Heater Slide & Button Assembly	300							
1	Uneck Engine Valve Clearance &			1					
-	Decarbon Heads	500							
-	Replace Pump Short Cup Kit	1000							
-	Inspect Valves (grind if nec.)	1000	k		l	1			
	Charge Battery W/Lead Wires								
	Disconnected							•	
	* Eligine UII Summer 30 SAE								
	* Drower Orr 40 SAE Non-Detergen	L							
1	Parammondod Euclar Malasia Cara	14							Į
	SERVICE DEMINDED The Courtee Demi	inder			0 h	avale T	Thon Com	włac	
	Reminder light is on it is time	inder for 50	operat	es on 1	On $arr$	cycie. W	.f 50 L-	vice	
	set switch loopted on the computer (on back of lack which ) define a set of							"	
	switch to the apposite position the computer is ready for mathem 50 br small								
1	Bo sure to follow the maintenance les successions a with the state of a								
1	be sure to rorrow the maintenance log suggestions supplied with the manual.								

To assure correct maintenance of the blower, a lubrication, used periodically, is required. Suggested is <u>LUBRICANT LPS/25</u> or equivalent.



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#### H - M 1-79

#### TRUCK PREPARATION

Truck	Prep.:	Materials	needed:	1.	6 '	' x 12' Ozite indoor/outdoor carpet
				2.	43	<8x5/8" Plywood (1 side good)
				3.	6	- 12" sheet metal screws
				4.	1	- l"xl"xl8" angle iron
				5.	3	- 2"x5/16" bolts
				6.	3	- 5/16" flat washers
				7.	3	- 5/16" lock washers
				8.	3	- 5/16" nuts
				9.	1	can marine adhesive
				10.	1	staple hammer or glue gun
				11.	1	gas hook-up (thru floor mount)

Decide location of machine in Van.

- A. Side door: Most installations are side door. This provides rear access for accessories and hoses as well as unobstructed access to component/working side of machine, thus making it a bit easier to perform maintenance and/or repair without removing unit from the truck.
- B. Rear door: Although this location partly limits working access, it does direct the noise away from the cleaning site. Some cleaners in the colder areas prefer this location because it puts the weight mass over the rear wheels for better traction in ice and snow. Rear mounting requires the unit to be slid to the right side as far as possible. This not only provides adequate working space on the component side of the unit but also makes better weight distribution inside the Van (engine and component wt. line up over drive shaft). Also, it is physically easier to load unit into rear door due to height of Van bed. When carrying water, tank will then be located over center of Van.

WARNING

Ensure that machine is well secured to the floor of Van w/hardware supplied. Sudden or crash stop will cause machine to rocket forward, all 550 lbs. worth! Protect your driver and machine. SECURE IT!









#### AQUA CAT

#### OPERATION PRECAUTIONS

- MACHINE ADJUSTMENTS: ALTHOUGH THIS UNIT HAS BEEN FACTORY ADJUSTED IT MAY REQUIRE ADDITIONAL ADJUSTMENTS TO ACHIEVE OPTIMUM PER-FORMANCE; I.E. ALTITUDE MAY REQUIRE CARB ADJUSTMENT AND AMBIENT TEMPER-ATURES MAY REQUIRE HEAT CONTROL AD-JUSTMENT. WHEN REQUIRED, RE-ADJUST-MENT MUST BE ACCOMPLISHED BY AN AUTH-ORIZED HYDRA-MASTER REPRESENTATIVE OR WARRANTY MAY BE INVALIDATED.
- UNITS EMPLOYING AIR COOLED ENGINES MUST NOT BE INCAPACITATED WITHIN A VAN WITH DOORS AND WINDOWS CLOSED. EXCESSIVE TEMPERATURES WITHIN THE ENGINE WILL RESULT IN PREMATURE CATITIAN ENGINE FAILURE AND A COMPROMISE OF APPLICABLE WARRANTY
  - A. WHEN RUNNING THE AQUA CAT THE COLD WATER SOURCE MUST BE CONNECTED TO KEEP ENGINE PROPERLY COOLED.

DURING OPERATION, VAN OR TRAILER MUST BE PARKED ON LEVEL GROUND NOT TO EXCEED + OR - 10 DEG.. FAILURE TO INSURE PRO-PER LEVELING MAY PREVENT PROPER INTERNAL LUBRICATION OF ENGINE, VACUUM AND/OR HIGH PRESSURE PUMP COMPONENTS.

ALL UNITS ARE EOUIPPED WITH FREEZE PROTECTION DEVICES AND/OR INSTRUC-TIONS PROVIDED ON OPERATING LABELS FOR THE PREVENTION OF FREEZE DAMAGE.

FAILURE TO PERFORM RECOMMENDED STEPS OR USE SYSTEMS DESIGNED FOR THIS PUR-POSE CAN RESULT IN EXPENSIVE COST, DOWN TIME AND COMPROMISE TO APPLICABLE WARR-ANTY.

ENGINE COOLING:

LEVEL:



FREEZE PROTECTION:



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#### FREEZE PROTECTION PROCEDURE

Protecting the Aqua Cat from accidental freezing is a relatively easy task if the following procedure is complied with. Failure to adopt it in sub-freezing climates may result in costly repair or replacement of components.

- 1. Drain the water from the hot water recirculating tank with the drain hose provided.
- 2. Pour 5 gallons of 50/50 antifreeze and water into the recirculating hot water holding tank. Lid on tank must be removed to perform this step and then replaced.
  - NOTE: Antifreeze solution must be checked with each use to ensure safe levels are maintained since dilution will occur. It is recommended that levels are monitored frequently and antifreeze added as necessary to provide an added ten degree margin of safety.
- 3. To effectively pump antifreeze solutions throughout fittings, hoses, engine, pumps, etc., start unit without incoming water attached and with safety pressure switch locked out using the switch provided for this purpose located on the dash panel.
- 4. With solution hoses and cleaning tool attached, draw antifreeze solution or alcohol through the chemical flow meter and hoses for 20 - 30 seconds. Unit is effectively freeze guarded when antifreeze solution starts to discharge from cleaning tool.
- 5. Prior to turning unit off, move rocker lock-out switch to its opposite setting to open the overtemperature solenoid on the hot water discharge line. This ensures total elimination of water from all remaining water lines.
- 6. Prior to starting future cleaning operations the following must be performed.
  - A. Drain antifreeze solutions into a 5 gallon sealed container and save for future use.

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B. Attach incoming water supply hose just prior to starting unit and flush antifreeze from unit by turning cleaning tool on. Cleaning operation can resume once antifreeze no longer is emitted from the cleaning tool.

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- NOTE: All hoses containing antifreeze must be cleared in this manner to prevent possible discoloration to carpet fibers.
- 7. Repeat operations 1 through 5 when retiring the unit for the day or when placing unit into storage.



FIGURE A

# H-M 1-79

# TROUBLESHOOTING

I. ENGINE ONAN INDUSTRIAL (Ref. Onan Operation Manual - Sect. 12)

PROBLEMS

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## CAUSE AND/OR SOLUTION

FAILS TO START - 1. ENGINE STOPS WHILE CLEANING - ROUGH RUNNING -	Loss of fuel : Plugged fuel line. Defective fuel pump. Empty gas tank. Kinked fuel line.
EACK FIRING - 2.	Blown fuse: Electrical short/coil open. Coil wires not fully insert- ed in coil.
3.	Maladjusted Points.
4.	Oil on points: Drill 1/8" hole in point box cover approx. 3/8" from bottom. Clean points.
5.	Check plugs: Remove and/or replace/clean. Check for spark.
6.	Check compression: Possible hung valve.
7.	Float valves in recovery tank: Stuck in upright position or defec- tive. NOTE: Disconnect float wire.
8.	Bad starter: Check for loose wire or connection.
9.	Plugged Carburetor jet.
10.	Lack of engine oil: Engine seized.
11.	Choke jammed (on gas models) push to rear of carburetor.
12.	Too lean a gas mixture: Adjust at T-Handle on bottom of carburetor.
13.	Dead Battery: No water.
14.	Loose battery cable at battery.
15.	Engine high temp. switch on block defective or stuck open. (Will short to ground).
16.	Incoming pressure switch not closed due to lack of incoming water or switch is de- fective.

#### AQUA CAT

#### TROUBLESHOOTING (CONT.)

II. VACUUM BLOWER - SUTORBILT - POSITIVE DISPLACEMENT Ref. Blower Operation/Maintenance Manual Section II

NOISE IN BLOWER: 1. Loose direct drive coupler. (Do not use).

- 2. Skip timing.
- 3. Worn Gears.
- 4. No oil or grease.
- 5. Foreign material (internal).
- 6. Bad bearings.

LOSS OF VACUUM:

- 1. Obstructed or pinched hoses in vacuum plumbing.
- Pop-off/Relief valve malfunction -Repair/lube.
- * 3. Stainless Steel filter is plugged.
- * 4. Open dump valve.
  - Lint build-up between Blower and waste tank (not using recovery tank filter bags).
- * 6. Tank lid not sealed due to worn coping material.
- * Most frequent.

## TROUBLESHOOTING (CONT.)

III. PUMP: HIGH PRESSURE PUMP

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(See Cat Section	Pump Manual f 10)	for Charts,	, Terminology & Number Code
FAILS TO	OPERATE:	1.	Chemical build-up due to non-com- pliance with standard operating procedures. (Start-up & Shut-down).
		2.	Damaged or worn cup piston
		3.	Damaged cylinder "O" rings
		4.	Damaged piston "O" rings
		5.	Debris lodged in discharge valve spring assembly
WATER IN	OIL:	6.	Damaged piston rod seal, washer or "O" ring (piston sleeve). Replace or rebuild
WATER LEA	AK:	7.	Cracked (hairline) inlet or dis- charge manifolds
		8.	Loose or damaged fittings or elbow

## IV. DIRECT DRIVE COUPLER

VIBRATION:	Tighten bolts and Allen screws. (Also Allen screws that secure Coupler to shafts of engine and Blower).
MISALIGNMENT:	Due to loose bolts on engine or Blower mounts.

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#### AQUA CAT

#### TROUBLESHOOTING (CONT.)

- V. LOSS OF HIGH PRESSURE:
  - 1. Air leaks in low pressure side of system or chemical flow lines.
  - Relief valve malfunction disassemble and clean. apply a light coat of grease (Lubriplate) to spring and 'o' ring assembly when re-assembling.
  - 3. Damaged high pressure gauge reads incorrectly.
  - 4 High pressure pump malfunction.
  - 5. Crumpled, collapsed or twisted garden hose.
  - 6. Check the garden hose screen behind the incoming water quick connector for blockage by foreign material.
  - Slipping pulley on pump, key in key-way gone, Allen screws gone, worn belt.
- NOTE: By isolating or checking one function at a time the problem shows up much quicker and negates any possible damage to the machine.

# TROUBLESHOOTING (CONT.)

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## VI. LOSS OF CHEMICAL FLOW:

- 1. Plugged filter screen in chemical jug. (5 gal.)
- 2. Crimped hoses.
- 3. Jammed flow meter float ball at bottom of meter, usually due to chemical build-up.
- 4. Improper mixing of chemicals.
- 5. Low or improper flow of water through system/measure water flow at cleaning tool. This flow should measure 1.5 gallons per minute with machine running at 300 PSI.
- 6. Broken wire to chemical solenoid on top of Cat pump.
- 7. Clogged solenoid valve.
- 8. Flow switch malfunction.
- NOTE: Again we remind you that chemical flow depends on consistant high pressure flow to the cleaning tool.

#### AQUA CAT

#### TROUBLESHOOTING (CONT.)

VII. FREEZING: WATER FLOW

If unit has been exposed to freezing conditions, the entire water flow may be affected. Prior to trying to start, attach water supply and thoroughly check for leaks or malfunctions.

Freezing - Loss of or reduced solution flow. (The following are possible and/or probable problems which occur during freezing).

DAMAGED: Quick connect couplers - replace Incoming water regulator and incoming pressure switch - replace Heater water flow regulator - rebuild (Except Aqua Cat). Expanded, warped or cracked inlet or discharge manifolds on Cat pump. (Hi pressure/Lo pressure) Ref. #31,54 Cat Pump Manual. Broken and/or damaged seals or retainers on pump piston rod assemblies, Ref. Inlet Manifold. Hi-pressure relief valve warped. Cracked chemical check valve - (Except Aqua Cat). Cracked chemical flow meter. Expanded valve damage to trigger assemblies on all cleaning tools. (Plunger). NOTE: On Aqua Cat, check heat exchanger for any cracks or leaks. Also check solenoids and hoses where applicable.

Inspect all fittings and hoses for leaks or damage.

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#### H-M 1-79

#### VIII OVER - WETTING

Over-wetting is annoying to all concerned and sometimes leaves a bad impression of the cleaning process used.

There are several areas that will cause over-wetting:

- 1. Too few vacuum strokes or improper vacuum strokes.
- 2. Obstructed, kinked or cut hoses.
- 3. Vacuum tank drain valve left partially open.
- 4. Clogged vacuum blower filter.
- 5. Cleaning a heavily foam-saturated carpet without defoamer. (We recommend crystal type).
- Vacuum relief valve not operating properly, due to wear and misalignment, or adjustment may be required to increase vacuum to original factory setting. (14-15 HG).

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NOTE: 1979 model has vacuum relief valve built in to tank lid and has been preset at the factory.



PSB-HM-100

Date: 8-11-77

No.

# **PRODUCT SUPPORT BULLETIN** Service/Parts/Publications

**Section Insert#:** 

Model(s): HYDRA-CAT, BOB-CAT & AQUA CAT Subject: CARBON REMOVAL - ENGINE

> Units operating on regular gasoline require carbon removal from combustion chambers approximately every 500 hours as defined by the Onan Service Manual. Failure to comply will void the engine manufacturers warranty and could result in unnecessary expense and costly down time. The cost to perform carbon removal is relatively inexpensive but does vary throughout the country. Normally this service must be scheduled with the Onan Service Center in the same manner as tune-ups, etc..



Date: January 1977

# PRODUCT SUPPORT BULLETIN

Service/Parts/Publications

Model(s): ALL

# Section Insert#:

Subject: ONAN ENGINE VALVE ADJUSTMENTS

To ensure continued reliability from the ONAN engines incorporated in our units, it is NECESSARY to <u>adjust both</u> <u>intake and exhaust valves after 300 hours of use</u>. Failure to comply with this suggestion may necessitate a valve repair after 500 hours of use and can compromise engine warranty during the warranty period.

The condition which will often occur if valves are not adjusted is power loss and damage to valves and valve seats.

Instructions for preventive maintenance procedures, i.e. tune-up, oil changes, carburetor breather filter, fuel adjustment, valve adjustments, etc. are outlined in the ONAN Service Manual contained in the Hydra-Master Manual. Your local small engine service shops as well as ONAN Service Centers are qualified to perform necessary adjustments.



No. <u>PSB-HM-102</u> Date: JANUARY 1979

# PRODUCT SUPPORT BULLETIN Service/Parts/Publications

# Model(s): ALL

## Section Insert#:

Subject: CLEANING STROKE PROCEDURE

#### PURPOSE:

To eliminate excess moisture remaining in the carpet fiber and the sawtooth appearance which results from diagonal movement of the cleaning tool.

SCOPE:

All types of carpet.

#### **PROCEDURE:**

Always move the cleaning tool in smooth forward and backward strokes. Apply <u>slight</u> pressure on the forward stroke while the solution is injected into the carpet. When extracting (drying), apply firm pressure on the forward stroke to ensure a positive "lock" for the vacuum and minimize the "hopping" effect resulting on unsmooth carpet. During the forward and reverse strokes, movement to the right or left should only be accomplished at the extreme rear of the stroke. A drawing is provided below to illustrate this technique. Overlapping is also important to ensure even application of solution to prevent saturation.

Failure to adopt the above procedure can result in increased fiber shrinkage, brown out, and longer drying periods.





**No.** _____PSB-HM-103

Date: JANUARY 1979

# **PRODUCT SUPPORT BULLETIN** Service/Parts/Publications

Model(s): ALL

## **Section Insert#:**

## Subject: WATER SOFTENER

Many areas of the country have an excess of minerals in the water which results in what is commonly called "hard water". These minerals tend to adhere to the insides of heater coils and other parts of the machines causing damage and a loss of cleaning effectiveness.

Reports from several of our machine users commending the results of the use of water softeners in conjunction with their machines prompts us to recommend the procedure to everyone in a "hard water" area.

The relatively low cost of a water softener service is more than made up for in the increased life of machine parts and continued cleaning efficiency.

Contact a water softener distributor in your area foe information on the rental of a simple water treatment unit to carry in your truck.

See installation diagram below.





No. PSB-HM-104

Date: JANUARY 1979

# **PRODUCT SUPPORT BULLETIN** Service/Parts/Publications

Model(s): ALL

CHEMICAL BUILD-UP

**Section Insert#:** 

## Subject:

TO SAVE TIME AND MONEY, REMEMBER PROTECTIVE MAINTENANCE IS THE KEY TO MANY SUCCESSFUL OPERATIONS. SOME OF OUR CUSTOMERS ARE NEGLECTING TO FLUSH THEIR MACHINES AFTER 40 HOURS OF USE. REMEMBER, BECAUSE OF THE DIFFERENT TYPES OF CHEMICALS, WATER CONDITIONS, AND HEAT, CHEMICAL BUILD-UP MAY OCCUR. TO FIGHT THIS PROBLEM, FLUSH THE MACHINE ONCE A WEEK OR EVERY 35 - 40 HOURS WITH VINEGAR. FOLLOW THESE INSTRUCTIONS: WHILE MACHINE IS RUNNING, PLACE CHEM-ICAL FEED HOSE IN A BOTTLE OF WHITE VINEGAR AND TURN ON TOOL SO THE VINEGAR WILL BE PULLED THROUGH THE SYSTEM. DO NOT LEAVE IN SYSTEM ANY LONGER THAN 45 MINUTES OR DAMAGE MAY OCCUR TO INTERNAL COMPONENTS. FLUSH WITH CLEAR WARM WATER IN THE SAME MANNER AS THE VINEGER WAS INJECTED. THIS WILL BREAKDOWN BUILD-UP AND PREVENT COSTLY DOWN TIME, AND LONGER LIFE FOR YOUR MACHINE.

WHITE VINEGAR IS A MILD ACID AND WILL CONTRIBUTE TO THE REMOVAL/BREAKDOWN OF EXCESSIVE CHEMICAL BUILD-UP IN COMPON-ENTS SUCH AS HOSES, FITTINGS AND HEATERS.



No. PSB-HM-105

Date: JANUARY 1979

# **PRODUCT SUPPORT BULLETIN** Service/Parts/Publications

Model(s): ALL

## **Section Insert#:**

Subject:

CT: VACUUM TANK FILTER BAGS

We have available, for your purchase, filter bags that are designed to trap all of the lint, sand and dirt that would normally collect at the bottom of your vacuum tank. The use of these bags, if emptied at the end of each job or at the end of the day, will eliminate the buildup of much of the debris in the tank. The drawstring top of these bags is designed to be tied to the incoming water inlet in the vacuum tank.





# **PRODUCT SUPPORT BULLETIN** Service/Parts/Publications

# Model(s):

# **Section Insert#:**

Subject: Cleats for securing Hydra-Master units to Van floors

Cleats for securing equipment are now available for units manufactured prior to February 28, 1979. Units manufactured after that date have been equipped with cleats as standard equipment. The benefits are obvious and increase operator safety in the event the vehicle is involved in an accident. The drawing below defines installation requirements which enables the unit to be removed from the vehicle without excessive difficulty.





No. PSB-HM-107

Date: April, 1979

# **PRODUCT SUPPORT BULLETIN** Service/Parts/Publications

# Model(s):

# Section Insert#:

## Subject: VACUUM RELIEF VALVE MODIFICATION

Units manufactured prior to March 1, 1979 incorporated a brass plunger type Vacuum Relief Valve which required daily lubrication. Excessive plunger shaft wear would result through either lack of lubrication or excessive vibration and compromised vacuum strength at the cleaning tool.

Units manufactured after March 1, 1979 now incorporate the Vacuum Relief valve depicted below which requires no daily lubrication. A modification kit is available which can be adapted to existing equipment in the field at a moderate price. This revision will minimize the over-wetting condition of carpets which can result through the excessive shaft wear described above.



20309 64th Ave. W. • Lynnwood, WA 98036 • (206) 775-7272



No. <u>119</u>

Date: May 1980

# **PRODUCT SUPPORT BULLETIN** Service/Parts/Publications

Model(s): Aqua-Cat

**Section Insert#:** 

Subject: Service Memo

It has come to Hydra-Master's attention that the asbestos gaskets in the heat exchanger shell are breaking up due to constant high temperature and exhaust pressure. These gaskets are now being replaced with a silicone gasket which will eliminate chance of an exhaust leak.

If you find that your gasket is not adequate, please phone Hydra-Master's parts department, (206) 775-7276 or your Hydra-Master Representative.

This part number is 225801, Compression Gasket.















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	REF NO. 1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11.	PART NO. 629309 629302 629312 6120310 612042 611101 629311	PART DESCRIPTION H/HOE VALVE COMPLETE H/HOE S/S TUBE FITTING H/HOE PLUNGER KIT H/HOE TRIGGER PIN BOLT FITTING FITTING QUICK CONNECT PLUG H/HOE TRIGGER SLEEVE	QTY. USED 1 1 1 1 1 1 1 1 1 1
HYDRA-HOE VALVE ASSEMBLY DRWG NO HM-127 II 20 O.GRANT, JR. APPRVD 3-30-79 O 1978 HYDRA MASTER CORPORATION				

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AQUA CAT ELECTRICS

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