

Cardiris

**GETTING
STARTED**



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OCR technology by I.R.I.S.
Connectionist, Linguistic and Field Analysis technology by I.R.I.S.

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IT'S THE BUSINESS YOU WANT, NOT THE CARDS!®

Cardiris is the unbeatable productivity tool for your business cards. This **business card organizer** allows you to archive, index and OCR business cards from around the world.

In our information age, all key corporate information is contained in databases. With information being the key, Cardiris gives a comprehensive answer to the need to manage your business contacts: Cardiris goes the full circle from archiving scanned business cards to contact management. After all, isn't it the business you want, and not the cards?

ONE, CARDIRIS GIVES YOU GREAT IMAGES

Cardiris improves the everyday operation of your office by getting rid of all business cards. Enter any office and you'll find the desk and drawers of the employees crowded with business cards of all types and places. Business cards suffer more than other documents from the known disadvantages of the paper world: they get lost easily, aren't available to your colleagues, can't be searched or sorted etc.

Cardiris, the “**electronic Rolodex**”®, puts a final end to all this. You begin by scanning the business cards, thus putting images in a database. Use this management tool to file your business cards and no more stacks of business cards will be lying around in your office!

So, all business cards can be thrown away or returned to the owner as soon as they have been archived. This means that you never lose any information contained on a card, not even the company's colorful logo or slogan, the contact's photograph or still a second telephone number or e-mail address which you don't usually encode in your “traditional” contact manager or database.

When you are dealing with “exotic” business cards - in, say, Vietnamese or Arabic - which you simply cannot enter in a database, the advantage is all the more prominent: as you first **archive** the card **images**, Cardiris offers a unique

solution here. Even if a business card can't be read by OCR, the color image is there to be consulted!

As a wide range of dedicated business card **scanners**, flatbed scanners and "all-in-one" devices or "MFPs" ("multifunctional peripherals") is supported, whatever scanner you may already own is fine by us.

Your Cardiris software may be bundled with the I.R.I.S. Card Scanner ("IBCR-II"). This dedicated scanner is optimized for scanning business cards and has many advantages over other scanner types: it hardly takes up any space on your desk, it swiftly copes with business cards of varying paper and printing qualities and you never have to wonder about selecting the correct card format.



The color, greyscale or black-and-white images are saved compressed to limit the use of space on your hard disk. The scanned business cards are prominently displayed so as to make them legible without having to zoom. Optimal legibility is ensured, even on low-end 14" monitors and the LCD screens of notebook computers!

As Cardiris also allows you to add comments, it suffices to scan every business card you come across and add some notes and you'll never lose any information again!

Two, OCR BRINGS YOU EDITABLE TEXT

Once the cards are archived, you can convert images into data by indexing and OCRing them. **Indexing** means that a business card is sorted by a primary

search key - the company name is filled out and checked -, OCR means that the card's data is extracted automatically from the image.

OCR stands for two things here: **character recognition** to convert the scanned image into editable text and field analysis. Optical character recognition (OCR) allows to encode business cards without the time-consuming task of re-typing them. Think of your last exhibition when you came back with an entire stack of business cards and it took your secretary two days to encode them!

Cardiris incorporates specialized recognition technology, optimized for tiny characters, and supports up to 53 **countries!** The major countries of all continents are supported: North and South American business cards and business cards from the European countries, including the Eastern-European nations. (Optionally, you can read Asian business cards from China, Japan, Korea and Taiwan.)

Field analysis assigns the recognized data to specific database fields. Cardiris extensively uses a knowledge database, thus acquiring the necessary intelligence to discriminate the first and last name, a city and its state, a telephone and a fax number etc.

At this stage, Cardiris takes the layout of a business card into account. Each country has a different "**style**" of composing business cards, Americans compose an address differently than the French do etc. In this way, Cardiris can process correctly business cards of all designs and countries: business cards with an American or European look, vertical cards as well as horizontal cards etc.

When a country is not supported, you can draw a frame around the information and drag the frame to a database field - say, the city: the **OCR** gets done "**on the fly**".

The recognition accuracy depends on the printing quality, whether or not a too stylized font or "exotic" layout has been used etc. Cutting and pasting is available to edit and correct the recognized data, but so are "**drag-and-drop**" operations for maximal ease of use.

Interestingly, the scanning, indexing and recognition are separate phases. Indexing and OCR can be deferred, performed later on at any moment. Sales



executives at an info desk or on the company booth at a trade show, secretaries at a reception desk may be too busy to perform the complete cycle of indexing and OCRing business cards, but surely they can quickly scan the business card of their visitors... When they do, Cardiris will keep trace of every single contact they come across with a minimal effort.

THREE, IT'S A DATABASE

Once your business cards are converted into text placed in data fields, you have a real **address database**, similar to a cardfile system: the data is directly searchable by any field. Extensive sort and select functions are available. Looking up a company, client or prospect is a cinch. Even with very little to go on, say, no more than the first characters of a company name, you are sure to find your contact again instantly.

The resulting data is available for **export**. Cardiris smoothly complements such applications as contact managers, “personal information managers” (“PIMs”), general databases or even word processors whose mail merge function allows to print letters, envelopes and labels. Or **synchronize** your Cardiris database with the contacts stored on your PDA - your Palm organizer, your Pocket PC handheld device etc.

Some other clearcut advantages of Cardiris over the paper world are all too obvious: as you are dealing with a database, the information is centralized and available to all your colleagues. Also, databases are easily transportable on CD-ROM etc.

ABOUT THIS GUIDE

This guide gives a short introduction to Cardiris. It contains all you need to know to get started with this I.R.I.S. product successfully.

However, this guide does not intend to be a complete user documentation of Cardiris. To make full use of the many advanced capabilities of this software package, it is mandatory that you study the on-line help information closely.

SYSTEM REQUIREMENTS

This is the minimal system configuration required to use Cardiris:

- a Pentium based Intel PC or compatible.
- 64 MB RAM.
- 85 MB free disk space.
- the Windows XP, Windows ME, Windows 2000 or Windows 98 operating system.

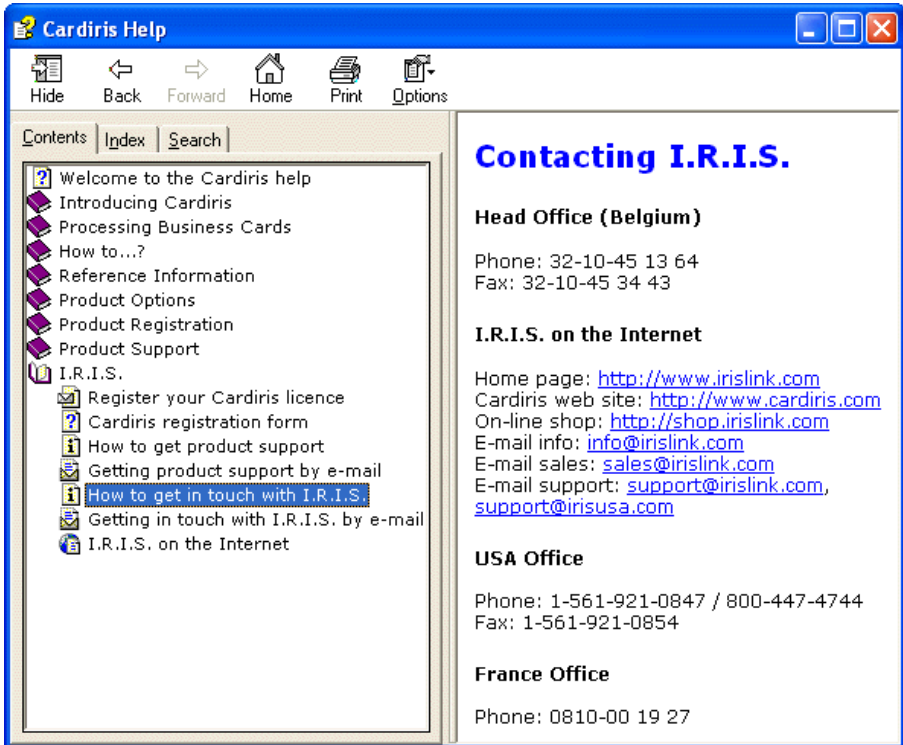
Your Cardiris software may be bundled with the I.R.I.S. Card Scanner “IBCR-II”. It takes a USB port to connect this scanner.

INSTALLING THE CARDIRIS SOFTWARE

The Cardiris software is delivered exclusively on an autorunning CD-ROM. To install, simply insert the CD-ROM in your CD-ROM drive and wait for the installation program to start running. Follow the on-screen instructions.

REGISTER TO VOTE!

Don't forget to register your Cardiris licence! Doing so will allow us to keep you informed of future product developments and related I.R.I.S. products. The registration benefits, including free product support and special offers, are strictly limited to registered users.



Cardiris Help

Hide Back Forward Home Print Options

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 - Getting in touch with I.R.I.S. by e-mail
 - I.R.I.S. on the Internet

Contacting I.R.I.S.

Head Office (Belgium)

Phone: 32-10-45 13 64
Fax: 32-10-45 34 43

I.R.I.S. on the Internet

Home page: <http://www.irislink.com>
Cardiris web site: <http://www.cardiris.com>
On-line shop: <http://shop.irislink.com>
E-mail info: info@irislink.com
E-mail sales: sales@irislink.com
E-mail support: support@irislink.com,
support@irisusa.com

USA Office

Phone: 1-561-921-0847 / 800-447-4744
Fax: 1-561-921-0854

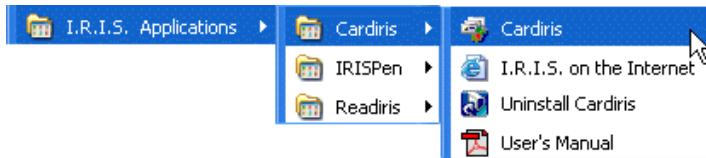
France Office

Phone: 0810-00 19 27

You can register in many ways: by sending in your registration card or faxing its electronic counterpart, by calling I.R.I.S. during working hours and by filling out a registration form on the I.R.I.S. home page!

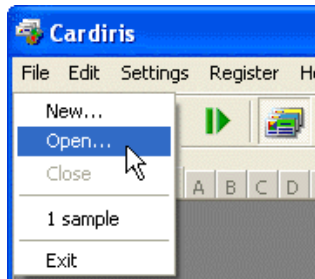
STARTING THE SOFTWARE UP

Click on the Cardiris application in the submenu "I.R.I.S. Applications - Cardiris" or click on the shortcut to the Cardiris application on your desktop.

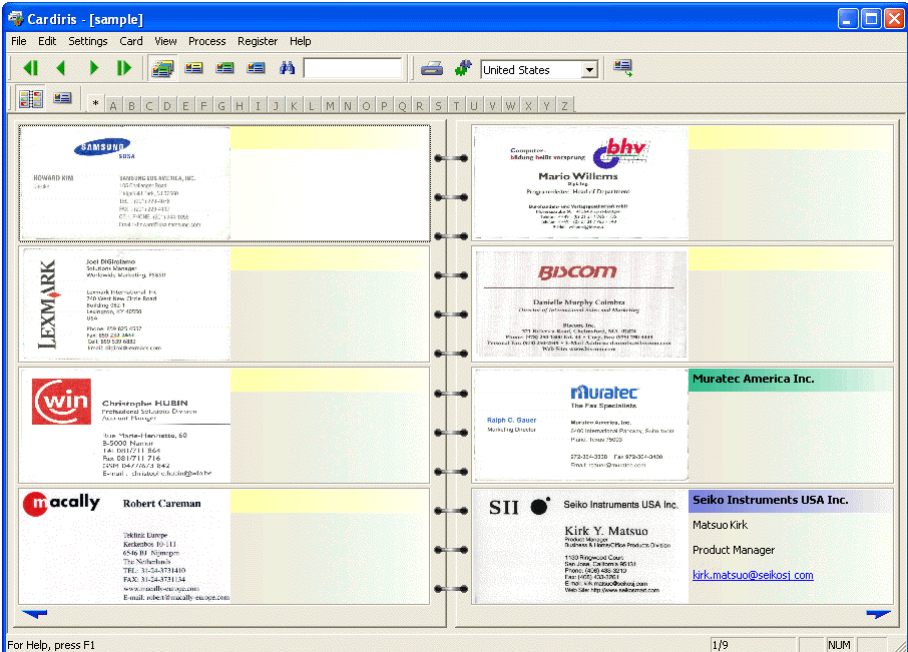


IT TAKES TWO TO TANGO

The Cardiris application window is displayed. Use the command "Open" under the "File" menu and load the sample database SAMPLE.DAT. (You can access the databases last loaded directly under the "File" menu.)



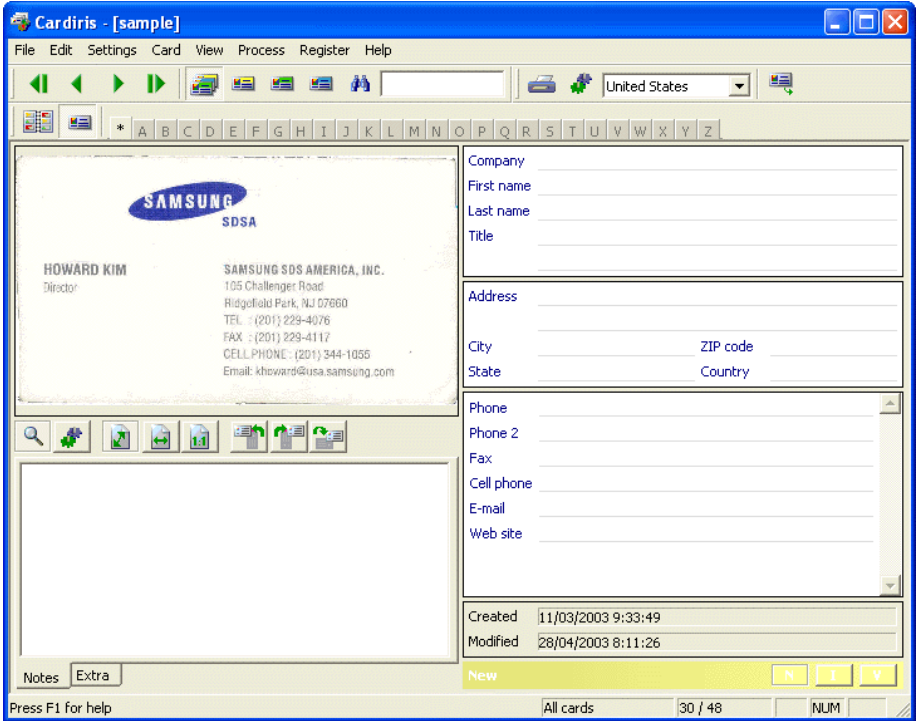
Cardiris starts up in the **card album** view mode: it displays eight business cards in an album-like presentation. Only the major data fields - company name, first name and name, job title and e-mail address - are listed.



A color code indicates the card status of each business card: new cards are yellow, indexed cards are green and verified cards are blue. The card status is a crucial concept and we'll discuss it in depth later.

Click the arrow buttons below to **navigate** through the business cards: you'll turn the pages of the album.

Double-click a card to open the **card view** mode (or click the "Card" button on the Cardiris toolbar). The card view is limited to a single business card. It displays the card image, the card data or business contact, and the personal notes and additional information. Click the browse buttons to navigate through the business cards.



Maximize the Cardiris application in both view modes to display the card image(s) optimally!

A SHORT TUTORIAL

The best way to become familiar with the operation of Cardiris is undoubtedly by using it. A sample database is provided with the software; it allows you to get



started even when the scanner isn't connected to your computer yet. Let's make use of it now.

Go to the first card of the sample database in the card view. You can see its image and the empty data fields - company name, address, phone and fax number etc. There's ample room for comments below the image in the "Notes" tab.

The screenshot shows the Cardiris software interface. The main window displays a business card for Seiko Instruments USA Inc. The card text includes the company logo (SII), the name Mike Del Vecchio, his title as Director, Sales and Marketing Business & Home/Office, and contact information: 1130 Ringwood Court, San Jose, California 95131, Phone: (408) 922-5971, Fax: (408) 433-3261, E-mail: mike.delvecchio@seikosj.com, and Web Site: www.seikosmart.com.

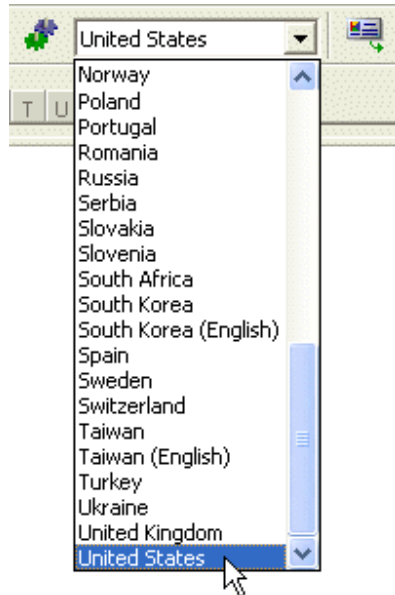
The interface includes a menu bar (File, Edit, Settings, Card, View, Process, Register, Help), a toolbar with navigation and action icons, and a country dropdown menu set to "United States". Below the card image is a "Notes" tab with an "Extra" button. To the right of the card image are several data entry fields:

- Company: _____
- First name: _____
- Last name: _____
- Title: _____
- Address: _____
- City: _____ ZIP code: _____
- State: _____ Country: _____
- Phone: _____
- Phone 2: _____
- Fax: _____
- Cell phone: _____
- E-mail: _____
- Web site: _____
- Created: 14/04/2003 16:24:50
- Modified: 28/04/2003 8:21:24

At the bottom of the window, there are buttons for "New", "N", "T", and "V", and a status bar showing "All cards 1/23 NUM".

Select the correct country with the "Card Style" button. (Reading Chinese, Japanese, Korean and Taiwanese business cards requires the optional module

“Asian BCR add-on”. Business cards from these Asian countries in English are supported by the “standard” Cardiris software!)



Special routines are used that allow the software to assign the recognized data to specific database fields - company name, e-mail address and web site etc. When Cardiris recognizes the character string "John Williams", it “knows” that John is a first name and Williams a last name. In the same way so does the system recognize titles, such as "vice president", "engineer", cities such as Boise and Chicago, states such as Oregon and Maryland etc.

By selecting the business card’s “style” in the button bar, you not only indicate the language of the text to be recognized, you also indicate the general layout of the business card. Each country has a different style of composing business cards, Americans compose an address differently than the French do etc. (Some card



styles correspond to several languages: Belgium and Canada have two official languages, Switzerland has three! Cardiris detects the selected language automatically...)



Click the "Recognize" button to start the character recognition.



The image is converted into editable text, and the recognized text is assigned to the various fields: the company name gets placed in the company field, the phone number goes where it belongs etc. You can click the e-mail address and the URL in the data fields to start your e-mail software and visit your contact's web site promptly!

Company	Seiko Instruments USA Inc.		
First name	Kirk Y.		
Last name	Matsuo		
Title	Product Manager Business & Home/Office Products Division		
Address	1130 Ringwood Court		
City	San Jose	ZIP code	95131
State	CA	Country	USA
Phone	408 4333210		
Phone 2			
Fax	408 4333261		
Cell phone			
E-mail	kirk.matsuo@seikosi.com		
Web site	www.seikosmart.com		
Created	11/03/2003 9:33:49		
Modified	1/04/2003 16:03:59		

Check the results so far. Use cutting and pasting or **drag-and-drop** operations to move data about - you then hold the left mouse button depressed in a field and drag the text to another field. (The command "Clear All Fields but Notes" under the "Edit" menu erases all data simultaneously with the exception of the personal notes you enter manually on via the keyboard.)



Company	Seiko Instruments USA Inc.
First name	Kirk Y.
Last name	Matsuo
Title	Product Manager Business & Home/Office Products Division
Address	1130 Ringwood Court

Click the status button "V(erified)" to indicate that the card is verified. The **card status** is a crucial concept of Cardiris, and you should understand its meaning fully before you start using the business card organizer extensively.

Created	11/03/2003 9:33:49
Modified	1/04/2003 16:03:59
Verified	
<input type="button" value="N"/> <input type="button" value="I"/> <input type="button" value="V"/>	
All cards	2/23
NUM	

When a **new card** has been scanned, the card's image is displayed but the contact's data aren't filled out yet. With **indexed cards**, the company name is checked by the user; these cards are searchable by the company name.

With **verified cards**, *every* field is validated by the user; these contacts can be searched by any field, exported to other applications, the e-mail address, telephone and fax number can be used without any risk etc.

A **color code** is used to distinguish the various card statuses: new cards are yellow, indexed cards are green and verified cards are blue!

New	<input type="button" value="N"/> <input type="button" value="I"/> <input type="button" value="V"/>
Indexed	<input type="button" value="N"/> <input type="button" value="I"/> <input type="button" value="V"/>
Verified	<input type="button" value="N"/> <input type="button" value="I"/> <input type="button" value="V"/>

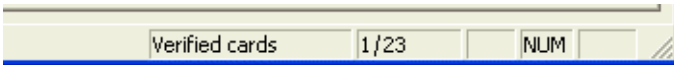
CONSULTING THE CONTACTS

You now have a validated, verified contact in your database! Such addresses can be consulted, searched, printed, exported... you name it!

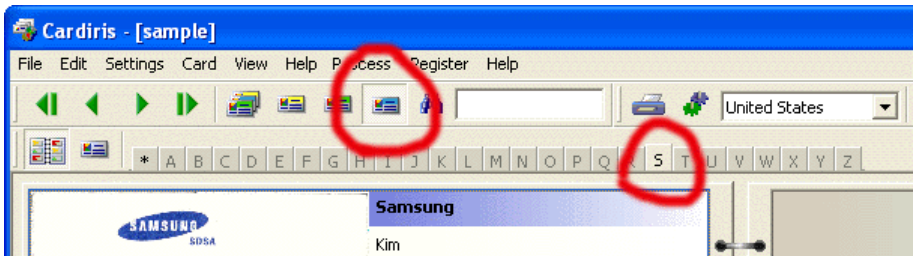
Let's start with some search capabilities. How can you find your contacts back? First of all, you can limit the view to cards with a specific card status by clicking one of the **status selection buttons** on the Cardiris toolbar. (Click the button "All Cards" to display the business cards of *any* status.)



The status bar indicates which selection is currently enabled (and how many cards your selection holds). The album view can also be a good indicator that you've enabled a limited view mode because you'll only see a single color!



Letter buttons narrow the card selection down further: click a "Letter" button and you'll only display the cards (of the selected card status, if any) that start with that letter.

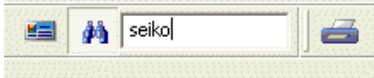


In this example, we limit the display to the verified cards and refine the selection further by concentrating on the cards that start with an "S". (Click the wildcard button "*" to cancel the letter selection.)

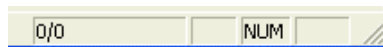
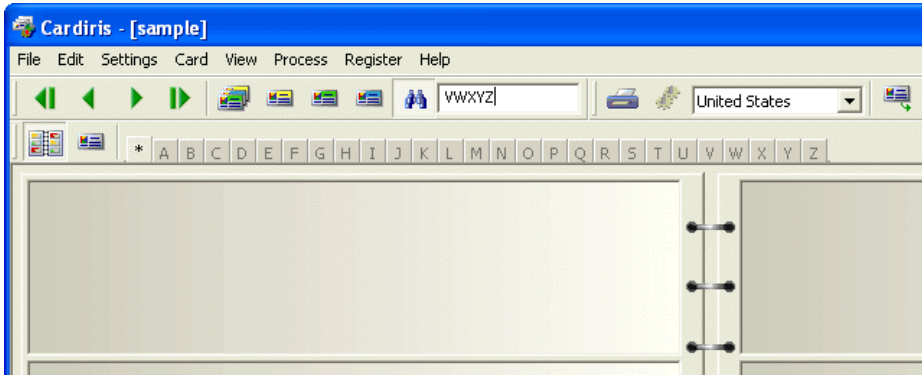
SEARCHING CONTACTS

By executing such operations, you're basically using Cardiris as a Rolodex. But there are more advanced ways of searching business cards: "free-text" searching and search masks!


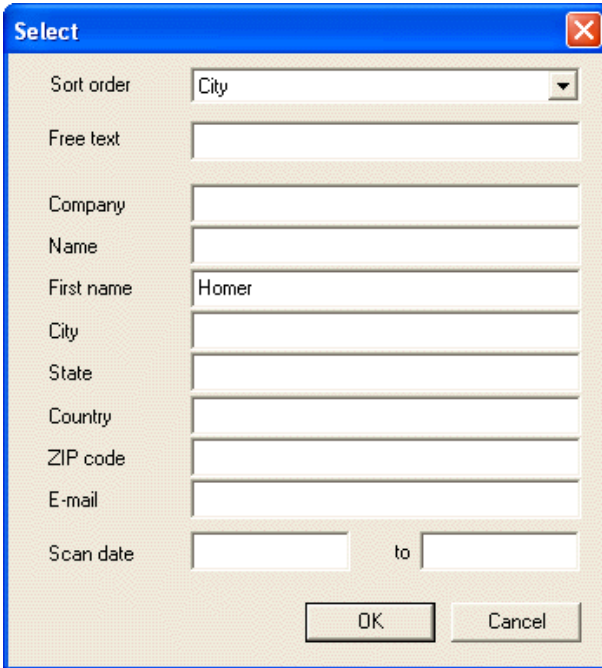
Use the "Search" field to execute **"free-text" searches** on all fields simultaneously. (Case differences are ignored.) Press Enter to execute the search.



When no cards meet the search criteria, you'll quickly notice it: the application window is empty and the status bar confirms that there are no cards to display.



The "Select" button executes **"query by example" precision searches**. This time, Cardiris looks for cards that *start with* the entered character strings, not for cards that *contain* the entered character string. Furthermore, you limit searches to specific data fields: the major fields of the database are used as a mask.

In this example, we're looking for a person we once met; the one thing we remember for sure is the first name Homer. (And hooray for computers: imagine having to search for that contact in a physical Rolodex that contains some 400 cards...)

EXPORTING CONTACTS

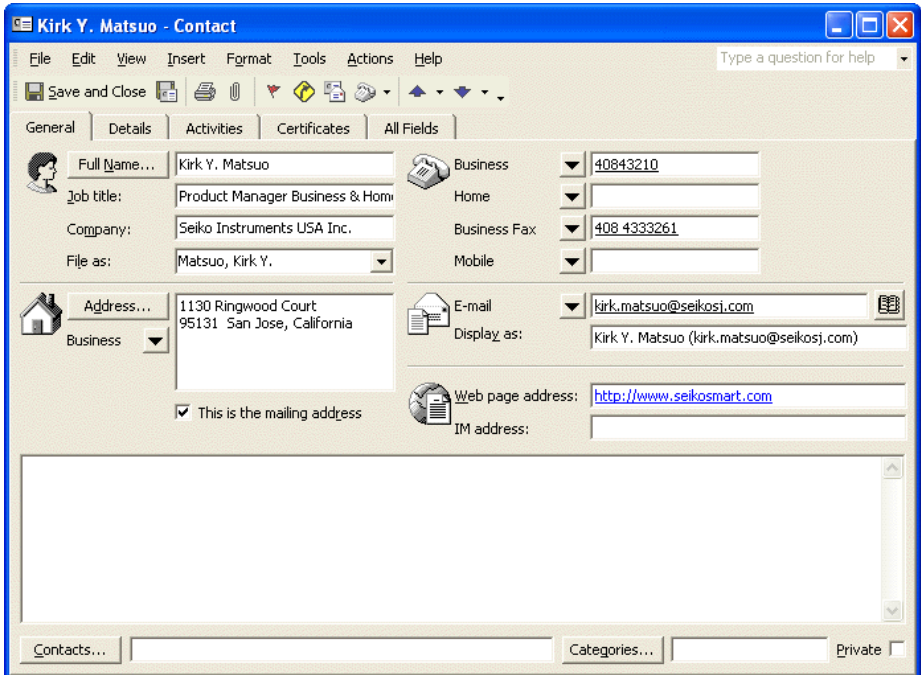
Obviously, your contacts are available for **export**. You can for instance save your contacts in the vCard format and enter them in your Windows Address



Book with a single click. Or send them directly to your PDA software or your contact management software Microsoft Outlook (Express). Business card reading smoothly complements such applications as contact managers, databases or even word processors whose mail merge function allows to print letters, envelopes and labels!



The text result looks for instance like this when you send the results directly to Microsoft Outlook (Express).



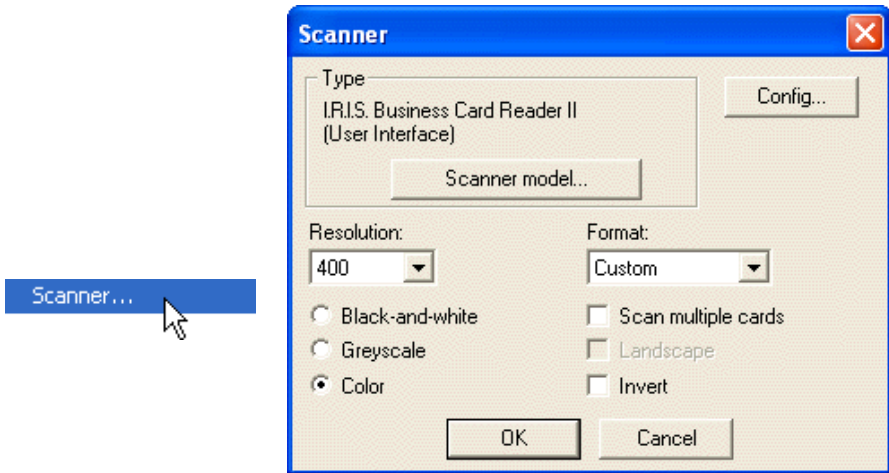
But as Cardiris is a comprehensive database in its own right, the buck doesn't stop here! You can **import** contacts from other databases and you can **synchronize** an external database (of your handheld computer for instance) and the Cardiris database with equal ease.

SCANNING BUSINESS CARDS

We could end our short tutorial here... but we haven't scanned yet!

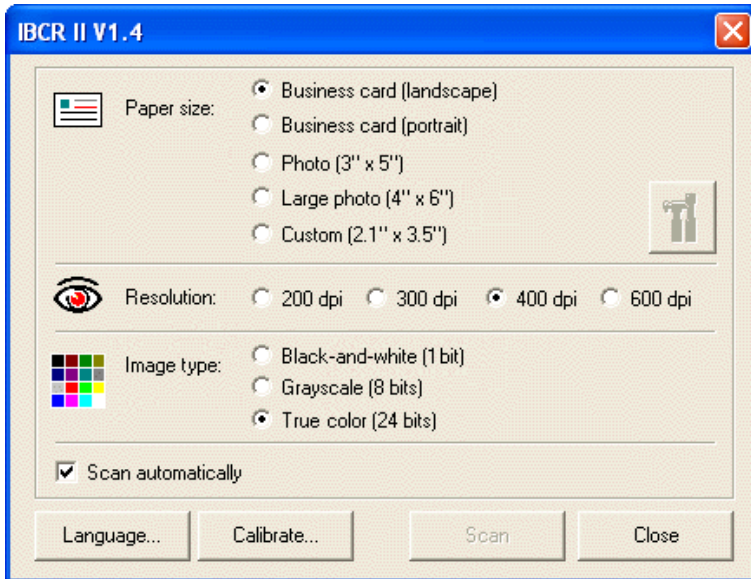


Your Cardiris software may be bundled with the I.R.I.S. Card Scanner (“IBCR-II”). In that case, setting your IBCR-II scanner up is easy: the Twain driver is already installed. Simply select the scanner as image source with the command "Scanner" under the "Settings" menu.



You must select a scanning **resolution** of 400 dpi to recognize business cards successfully!

Use the Twain interface of the IBCR-II to enable the **automatic scanning** mode! Give the scan command once and enable the option "Scan Automatically" in the Twain user interface.



You can now insert one business card after the other: as soon as a business card is placed in the scanner, the scanning starts...

When you're using a **flatbed scanner**, you can scan several business cards simultaneously on the scanner's flatbed and have them segmented by the software. The background must be black if Cardiris is to extract the various business cards.

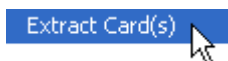


Enable the option "Scan Multiple Cards" in the scanner setup or select "Multiple Cards" under the "Settings" menu before you scan the cards! (Select the option "Single Card" when you're scanning the business cards one by one.)



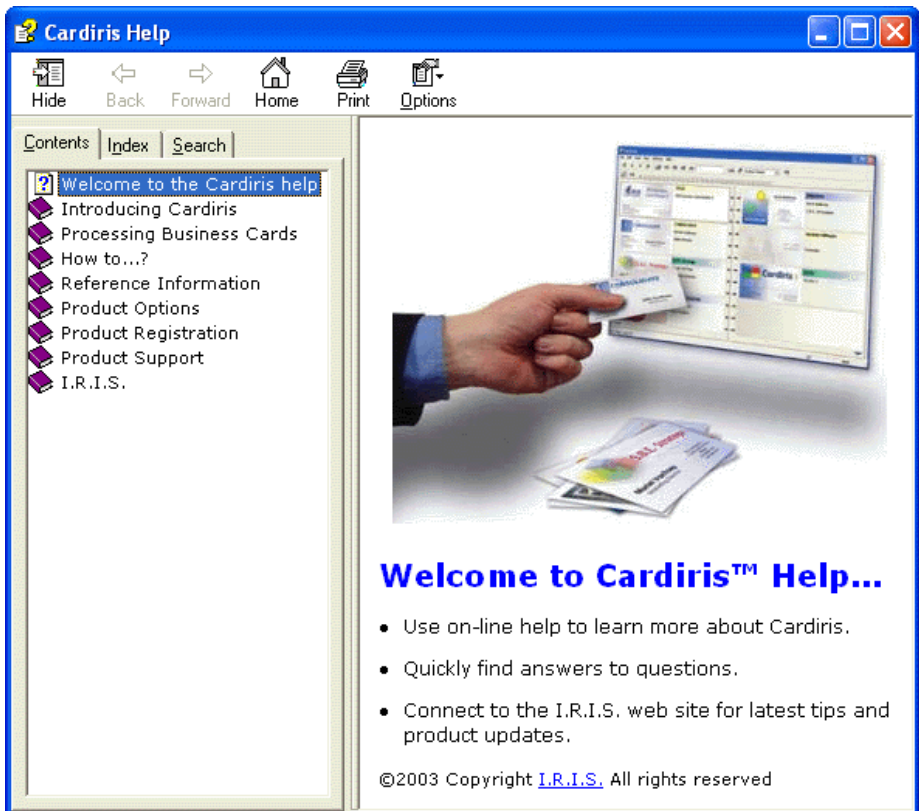
The complete page as you scanned it will never appear as such on the computer screen; only the segmented business cards will.

If you forgot to enable the image "splitting" before the scanning, select the large image and click the command "Extract Card(s)" under the "Process" menu to segment it into the actual card images, throwing away the superfluous black borders.



GETTING ON-LINE HELP

This guide only discusses the major features of Cardiris. However, Cardiris is a comprehensive, fully featured business card organizer that has many extra features which we did not discuss here. You are recommended to consult the on-line help system to obtain more information on its numerous capabilities.



Welcome to Cardiris™ Help...

- Use on-line help to learn more about Cardiris.
- Quickly find answers to questions.
- Connect to the I.R.I.S. web site for latest tips and product updates.

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