

User Manual

IR Day & Night Auto-Networking IP Camera



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Table A-1: List of tested Wireless AP/router devices

Table A-2: List of tested Wired NAT/router devices

1. Introduction

The IP Camera is designed for all day video surveillance on your iPhone/ iPad and Android mobiles/ pads. The setup is truly 1-2-3:

1. Connect the camera to the network
2. Download the app mEZViewer into your iPhone/ iPad or Android
3. View video by the camera ID/ password

The push notification is supported, so that you will get the notification from your iPhone/ iPad and Android once there is any events detected through the PIR body sensor or sound detector on the camera, even when your mobile is on sleep mode.

The SD card recording is supported, and you could playback the recorded video on your iPhone/ iPad and Android. You could also do the SD card recording only when there is PIR or sound detection to save the SD card storage size. The PIR and sound detected recording has a 5 seconds pre-recording, so that you will always catch the critical moment.

For day & night usage, there are two video sensors/ lens on the camera, one for day and one for night. The day lens and night lens focus are separately tuned for day light and Infrared light for best video quality. No ICR, no mechanical problem.

Two-way audio is supported. You can monitor the synchronized video/ audio and talk to or warn the people around the camera from your iPhone/ iPad and Android once you got the push notification. The speaker jack is supported so that you could connect any high power speaker to the camera for your needs.

The WPS (WiFi Protected Setup) is supported. You could set up the WiFi connection of the camera with the router by clicking the WPS button on the camera and on the router at the same time. No more complicated WiFi configuration.

The IP Camera is ideal for securing small businesses, home offices and residences. The IP Camera is a perfect replacement of the alarm system and baby monitor in your house and shop.

The differences

It's very easy to see the video of the Day & Night IP Camera, you only need to enter the ID and Password of the IP CAM any where in the world, you do not need to remember the IP address or domain name or DDNS name or port number. And you do not need to modify the settings (like port mapping, fixed IP, DDNS, virtual server) of the NAT/router devices, it's just a plug & play usage.

So, the differences are the followings:

| | |
|------------------------------------|------------------------|
| ♦ Public IP address needed? | No |
| ♦ Dynamic DNS needed? | No |
| ♦ Port mapping in router? | No |
| ♦ Virtual server in router? | No |
| ♦ UPnP support in router? | No |
| ♦ What's needed? | ID and Password |

2. Hardware description and quick installation/usage

The IP CAM is designed to be very easy to install and use. First, let's see the major components of the IP CAM products.

2.1. Major hardware components.

The major components on the front panel of the IP CAM products are the built-in microphone, lens, PIR, and IR LED:

1. Microphone – for receiving the audio/ voice. Effective distance is about 5 meters.
2. Lens – the lens is inside the camera body and the focus of the lens is fixed, you do not need to spend time to adjust the focus, the effective focus range is from 30cm to infinity. There are two lenses for day and night usage separately.
3. PIR Sensor – for the detection of the human body.
4. IR LED – for the Infrared lighting of the night mode usage.
5. Micro-SD Card Slot – for inserting the Micro-SD Card. (support up to 32G bytes)
6. WPS Button – this is to automatically synchronize the WiFi settings with a WPS capable WiFi router

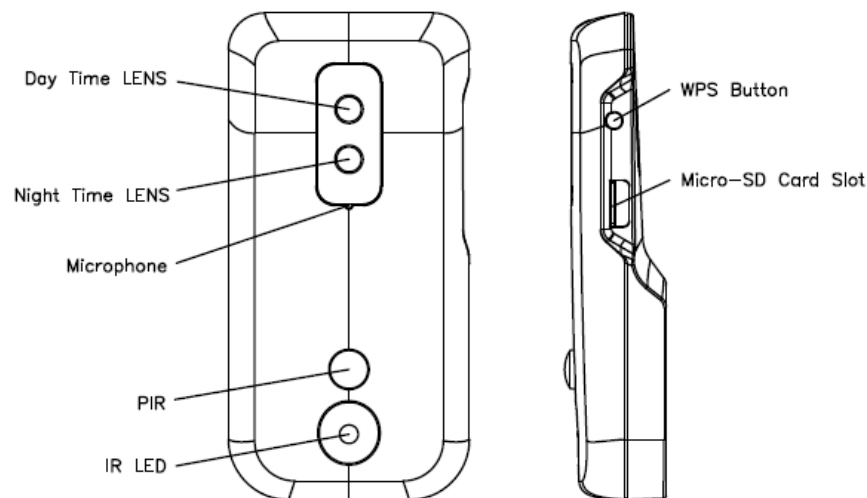


Figure 2-1: Major components in the front and side panel

The major components on the back panel of the IP CAM products are the bracket screw jack, power jack, Ethernet jack, speaker jack, and reset button:

1. Bracket Screw Jack – This is the position to screw in the bracket of the IP CAM. With the bracket, you can put the IP CAM on the desk, on the wall or on the ceiling.
2. Power Jack – This is the place to plug in the power adaptor. The power needed for this IP CAM is 12V/1.0A or 5V/1.0A. Please make sure you are using the correct power adaptor.
3. Ethernet Jack – This is the place to plug in the RJ45 Ethernet cable. When the

Ethernet link is ok, the Ethernet indication LED will be blue light.

4. Speaker jack – Connect to an external speaker for two way audio and speaker alarm usage.
5. Reset button – This is the button to reset the IP CAM to default factory settings. You need to use a small stick like pencil or tooth stick to press the reset button for more than 3 seconds to enable the reset function. Usually when you forgot the administrator account, you will probably need to do this reset action to reset to the default factory settings. Please refer to section 3.19 for more details.
6. Status indication LED (red) – This LED is to indicate if power connection is ok. When the power is well connected, the LED is constant red light.
7. Ethernet indication LED (blue) – This LED is to indicate if the Ethernet link is ok and packet traffic is sending/ receiving. When the Ethernet cable is connected, the LED is on. When there is packet sending/ receiving, the LED is blinking blue light.
8. SD card indication LED (yellow) – This LED is to indicate the status of the Micro-SD card recording, it will be on when the Micro-SD card is inserted and will blink during recording.

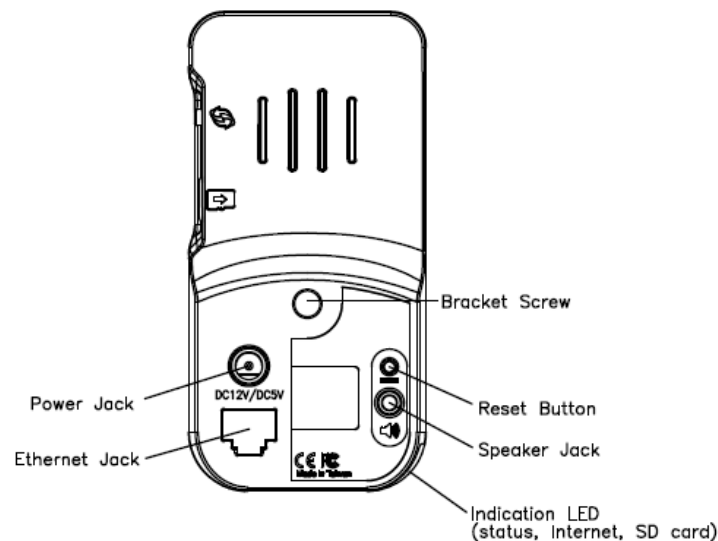


Figure 2-2: Major components in the back panel

2.2. Quick installation and usage

There are only three things that you need to do to see the video from the IP CAM.

1. Connect the IP CAM to the home/ office network.
2. Install the EZViewer software on the notebook/ PC.
3. Enter the ID and password of the IP CAM (from the ID/Password card) on the EZViewer, and then you can see the video.

First, Connect the IP CAM to the home/ office network

Please connect the IP CAM accessories to the IP CAM body correctly, including

the power adapter and Ethernet cable, as shown in Figure 2-3. And connect the other end of the Ethernet cable to the home network or office network. Usually, this Ethernet cable is plugged into a home NAT/router device or an Ethernet switch if in the office, as shown in Figure 2-4. Since the default settings of the IP CAM use DHCP function and very often there is a DHCP server on most of the Home/office network, the IP CAM should be connected to the Internet immediately. The Internet status LED is constant red light to indicate this good connection status. If the LED is blinking, please refer to section 3.3~3.5 to try other network settings.

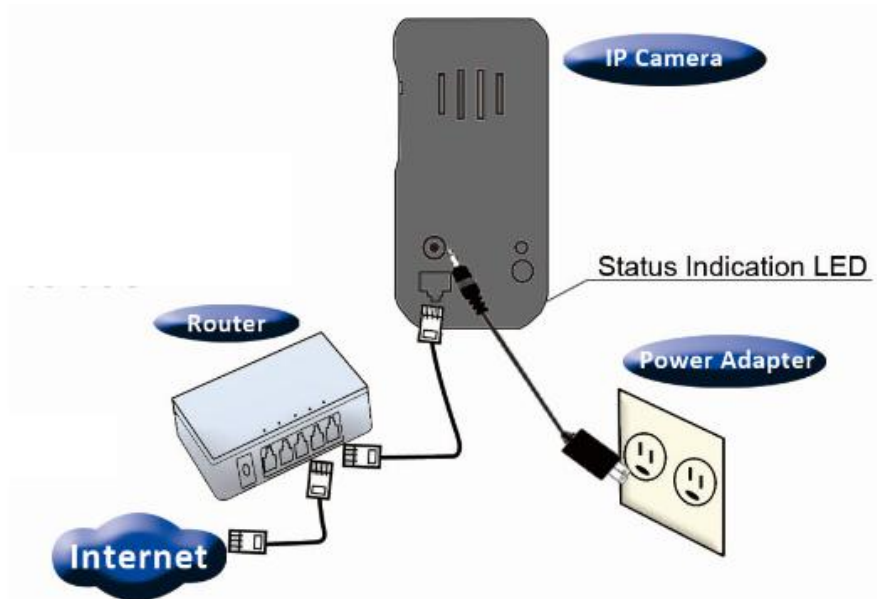


Figure 2-3: IP CAM connection diagram.

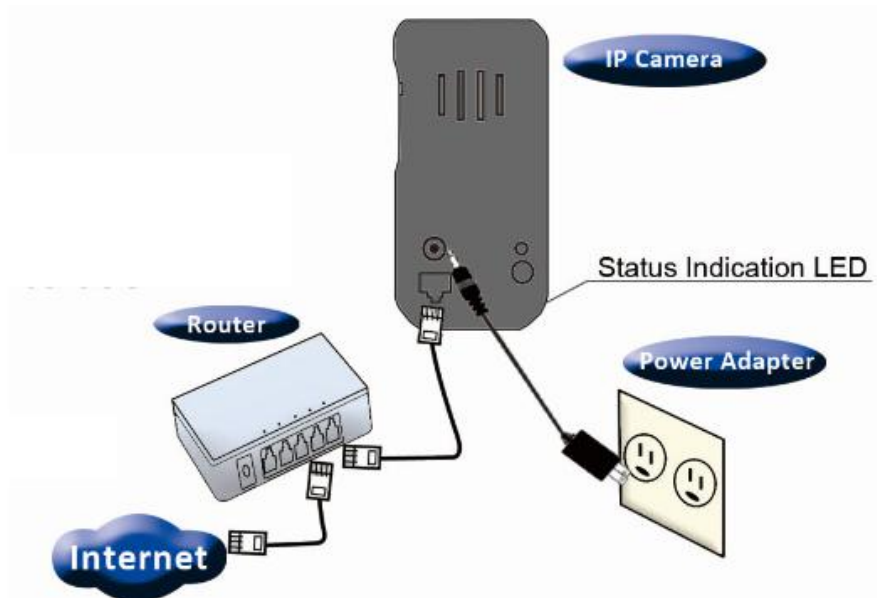


Figure 2-4: Connect Ethernet cable to a switch/router.

Second, Install the EZViewer software on the notebook/PC

Please insert the installation CD into the CD-ROM drive in your notebook or personal computer (must be running Microsoft Windows OS). Execute the program

EZViewerInstaller.exe on the disk. The program will pop-up some windows about the installation options, please press the “next” button to proceed with the installation. After the installation is complete, there will be an EZViewer icon on the desktop of your computer screen, please execute this icon. The EZViewer program will run immediately.



Figure 2-5: The installation CD disk

Third, use EZViewer program to see the video

Figure 2-7 is the running window of the EZViewer program. If the computer and IP CAM are connected to the same network, the IP CAM ID will be displayed in the “Auto Search” area. You can double click the “Auto Search” to search all the connected IP CAMs any time. The only thing left right now for seeing the video is to double click the IP CAM ID item in the “Auto Search” list. For example, if the IP CAM ID is 021002030, you can then double click the 021002030 item in the “Auto Search” list to view the video. A window asking for password input will pop up. Please enter the password in your ID/Password card into this field and click “ok”. The video will then be displayed on the window.



Figure 2-6: The ID/Password card

Notice 1:

1. You can modify this play-video password by entering into the web configuration page. Please refer to section 3.6 for more information.

2. You can also add the IP CAM into the Camera List in the EZViewer software to have more convenient video display, please refer to the user manual of the EZViewer software for more functions.

Notice 2:

1. For the iPhone usage, please download “mEZViewer” from App Store.
2. For the iPad usage, please download “mEZViewerHD” from App Store.
3. For the Android mobile phone/ pad usage, please download “mEZViewer” from Android Market.

Seeing the video in a remote location

After the IP CAM is installed and you can see the video from the EZViewer/ mEZViewer software in the local network, it's very easy to see the video in a remote location. All you need to do is adding a camera item in the “Camera List” folder of the EZViewer/ mEZViewer software; enter the IP CAM ID and Password (from the ID/Password card). And then double click this camera item. You will then see the Camera video immediately. No further NAT/router setting modifications are needed.



Figure 2-7: Running window of EZViewer program

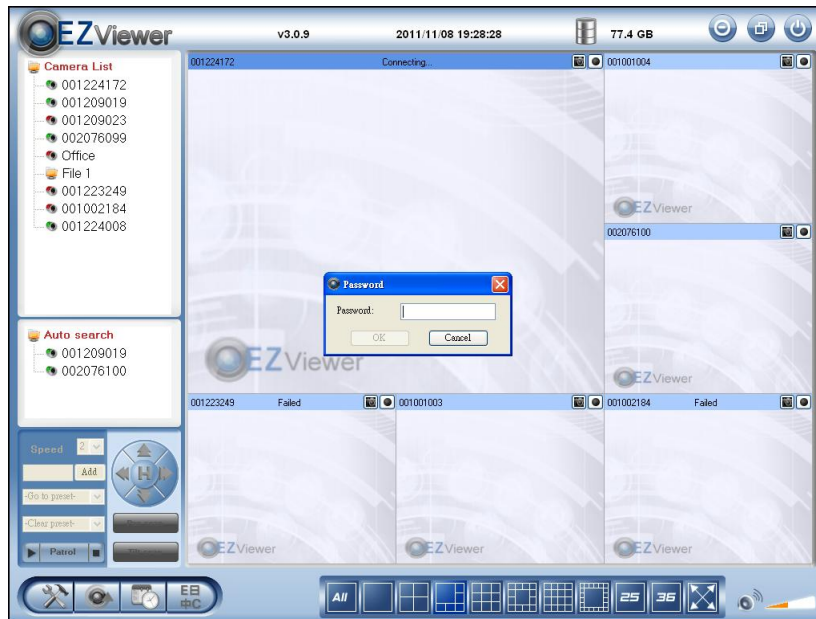


Figure 2-8: Pop-up play-video password window

2.3. Wireless connection (if router/AP has WPS button)

The IP Cam can be connected to the home/office network through the 802.11 n wireless connection. If the router or AP has WPS button, then there are only three simple steps that you need to do to have the wireless connection:

1. Connect the Ethernet cable to the IP Cam and the router.
2. Press the WPS button of the IP Cam and the router at the same time.
3. The yellow/blue/red LED on the camera will be chasing. When the chasing stops and blue LED is on in one minute, the wireless connection is established.

PS: Plug off the Ethernet cable from the IP CAM if the wireless connection is established.

2.4. Wireless connection (if WPS not supported on router/AP)

The IP CAM can also be connected to the home/office network through the 802.11 n wireless connection. There are only three things that you need to do to have the wireless connection:

1. Set the WiFi security settings on the web configuration page.
2. Test if the WiFi settings are correct.
3. Unplug the Ethernet cable.

First, set the WiFi security settings on the web configuration page.

Make sure there is a WiFi router or AP on your home or office network. Write down the WiFi security parameters used in this WiFi AP/router, including the SSID , security mode, encryption protocols and the “key” values. The supported WiFi security mode of the IP CAM is WEP (64 bits and 128 bits) and WPA-PSK(TKIP and AES). In most of the home/office WiFi environment, this is quite enough.

The easiest way to set the WiFi settings on the IP CAM is through EZViewer software. Right-click the searched IP CAM in the “Auto Search” list and click the “Web Configure” to open the login window of the IP CAM. Fill in all the WiFi security parameters you have written down. The WiFi configuration is complete now.

Please refer to section 3.4 for more detailed description if needed.

Second, test if the WiFi settings are correct

You can now test if the above WiFi settings are correct. Click the “WiFi test” on the “WiFi Security” settings web page. The testing result will be displayed in less than 60 seconds. If the test is failed, please check the WiFi security parameters and test again.

Third, unplug the Ethernet cable

If the WiFi test is successful, you can then enable the WiFi connection by unplugging the Ethernet cable from the IP CAM. The IP CAM will detect the Ethernet cable unplugged condition and start the WiFi connection. After the WiFi is connected, the IP CAM will connect to the Internet immediately.

Notice :

1. Please remember that the WiFi connection will use a different IP address, you will need to do the “Auto Search” function in the EZViewer again to find the IP CAM again after the WiFi is connected.
2. If you want to switch back to the wired Ethernet connection, just plug in the Ethernet cable into the IP CAM again. Do not need to disable the WiFi function on the web pages.

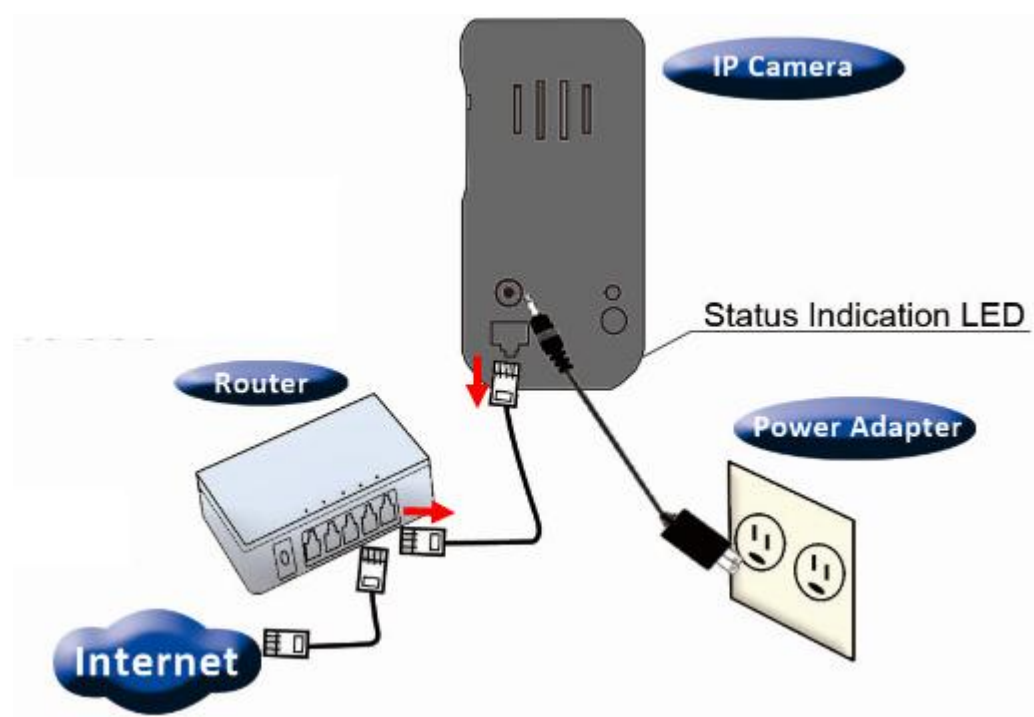


Figure 2-9: Unplug the Ethernet cable to enable the WiFi function

3. Web configurations

You can login into the web configuration page by directly key-in the IP address of the IP CAM or right-click the searched IP CAM in the “Auto Search” list of the EZViewer software and click the “Web Configure” to open the login window of the IP CAM.



Figure 3-1: Open the web configuration page from EZViewer software

The default login account is “admin”, leave the Password field empty.

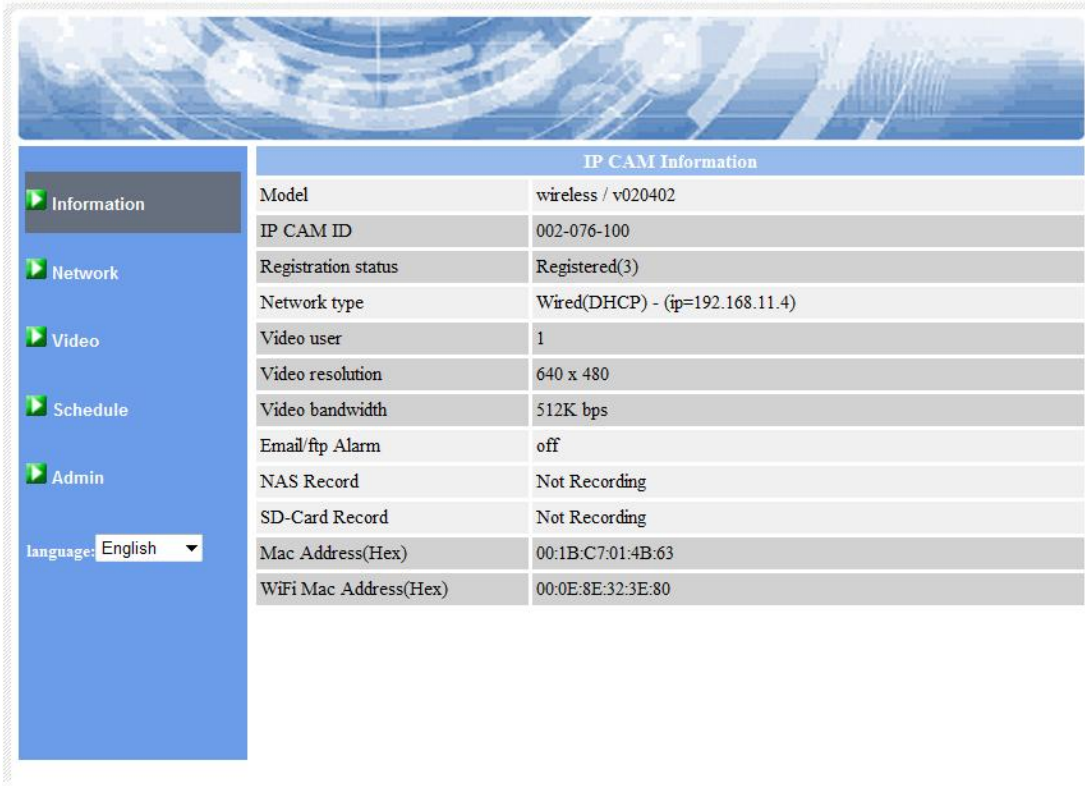


Figure 3-2: IP CAM Web configuration login page

3.1. Information

The first page of the web configuration of the IP CAM is the information page. You can see the model name/firmware version, IP CAM ID, registration status, network type and current video settings (bandwidth, resolution) in this page.

The IP CAM can be viewed remotely by the EZViewer/ mEZViewer software only when the IP CAM is registered. If this IP CAM is not registered, please check the Ethernet wiring of your network environment. The “Network type” field displays the network connection (wired or wireless) and method (DHCP, PPPoE or static IP) the IP CAM is running. The “Video users” field displays the number of connected video viewing users.



| IP CAM Information | |
|-----------------------|---------------------------------|
| Model | wireless / v020402 |
| IP CAM ID | 002-076-100 |
| Registration status | Registered(3) |
| Network type | Wired(DHCP) - (ip=192.168.11.4) |
| Video user | 1 |
| Video resolution | 640 x 480 |
| Video bandwidth | 512K bps |
| Email/ftp Alarm | off |
| NAS Record | Not Recording |
| SD-Card Record | Not Recording |
| Mac Address(Hex) | 00:1B:C7:01:4B:63 |
| WiFi Mac Address(Hex) | 00:0E:8E:32:3E:80 |

Figure 3-3: IP CAM Information page

3.2. Video Display

This display page allows you to view the video display and control the Day & Night movement of the IP camera. For the first time use of this display on a computer, an ActiveX component will be automatically downloaded into the browser. This could take some time, depends on the internet speed. The component is downloaded from a public domain, so that the computer must be connected to the Internet.

If you want to modify the video display screen size, please refer to section 3.6 for more details.



Figure 3-4: Video display page

3.3. Network

The Network page allows you to modify the network settings of the wired Ethernet. The default settings use DHCP to obtain an IP address automatically. In most of the home and office network environment, there is a DHCP server running. In this situation, by using this default setting, the IP CAM can work immediately in most of the time.

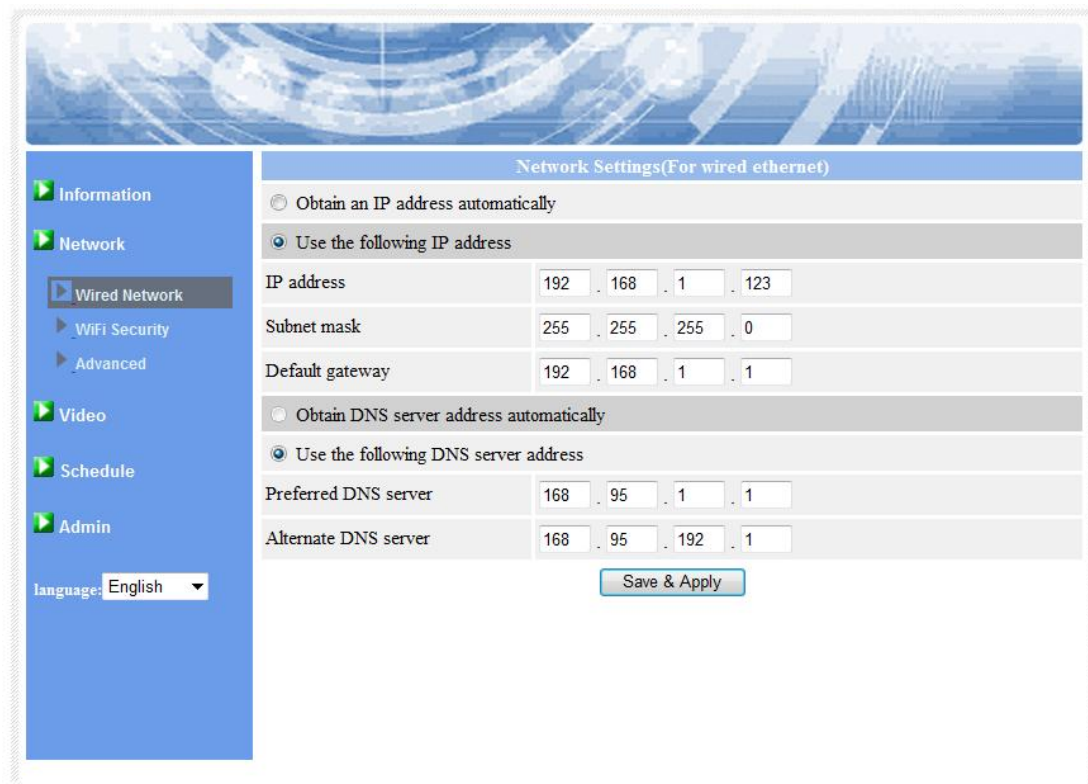
If the Ethernet cable is unplugged, the IP CAM will lose connection. But as soon as the Ethernet cable is plugged in again, the IP CAM will obtain a new IP address immediately.

The screenshot displays the 'Network Settings(For wired ethernet)' interface. On the left is a blue sidebar with a menu containing 'Information', 'Network' (with sub-items 'Wired Network', 'WiFi Security', and 'Advanced'), 'Video', 'Schedule', and 'Admin'. Below the menu is a 'Language' dropdown set to 'English'. The main content area has a title bar 'Network Settings(For wired ethernet)'. It features two radio buttons: 'Obtain an IP address automatically' (selected) and 'Use the following IP address'. Below these are input fields for 'IP address' (192, 168, 1, 123), 'Subnet mask' (255, 255, 255, 0), and 'Default gateway' (192, 168, 1, 1). Another set of radio buttons for DNS settings shows 'Obtain DNS server address automatically' selected. Below are fields for 'Preferred DNS server' (168, 95, 1, 1) and 'Alternate DNS server' (168, 95, 192, 1). A 'Save & Apply' button is located at the bottom right of the form.

Figure 3-5: Network settings page for DHCP function

If the network environment does not support DHCP function, you will need to set the network settings of the IP CAM manually. Please fill in all the fields including “IP address”, “Subnet mask”, “Default gateway” and “DNS server” to let the network work. All these settings must be corrected for your network environment; otherwise the IP CAM can not work.

The default setting is “Obtain an IP address automatically”.



The image shows a web-based network configuration interface. On the left is a blue sidebar with a menu containing 'Information', 'Network', 'Wired Network' (highlighted), 'WiFi Security', 'Advanced', 'Video', 'Schedule', and 'Admin'. Below the menu is a language dropdown set to 'English'. The main content area is titled 'Network Settings(For wired ethernet)'. It has two radio buttons: 'Obtain an IP address automatically' (unselected) and 'Use the following IP address' (selected). Below this are three rows of input fields: 'IP address' with values 192, 168, 1, 123; 'Subnet mask' with values 255, 255, 255, 0; and 'Default gateway' with values 192, 168, 1, 1. Another set of radio buttons follows: 'Obtain DNS server address automatically' (unselected) and 'Use the following DNS server address' (selected). Below these are two rows of input fields: 'Preferred DNS server' with values 168, 95, 1, 1; and 'Alternate DNS server' with values 168, 95, 192, 1. A 'Save & Apply' button is at the bottom right.

| Network Settings(For wired ethernet) | | | | |
|---|-----|-----|-----|-----|
| <input type="radio"/> Obtain an IP address automatically | | | | |
| <input checked="" type="radio"/> Use the following IP address | | | | |
| IP address | 192 | 168 | 1 | 123 |
| Subnet mask | 255 | 255 | 255 | 0 |
| Default gateway | 192 | 168 | 1 | 1 |
| <input type="radio"/> Obtain DNS server address automatically | | | | |
| <input checked="" type="radio"/> Use the following DNS server address | | | | |
| Preferred DNS server | 168 | 95 | 1 | 1 |
| Alternate DNS server | 168 | 95 | 192 | 1 |
| <button>Save & Apply</button> | | | | |

Figure 3-6: Network settings page for fixed IP address

3.4. WiFi security

You can use the wireless connection to connect the IP CAM to the network. If your network environment has a 802.11 b/g/n router or AP running, you can click the “Enable WiFi function” button to enable the wireless.



Figure 3-7: WiFi security disabled page

In order to use the wireless network, you need to fill in the following fields:

1. SSID – This is the ID of the wireless router or AP of your wireless network environment, must be set correctly.
2. Security mode – This is the security mode used in the wireless router or AP. Need to choose one of the three modes – None, WEP and WPA-PSK.

WEP : Wireless Encryption Protocol.

WPA/WPA2 : WiFi Protected Access.

PSK : Pre-Shared Key.

TKIP : Temporal Key Integrity Protocol.

AES : Advanced Encryption Standard.

3. WEP mode – When the WEP mode is chosen, you need also choose between 64-bit (5 char), 64-bit (10 hex), 128-bit (13 char) and 128-bit (26 hex) encryption mode, and then fill the WEP key correctly.
4. WPA-PSK mode - When the WPA-PSK mode is chosen, you need also choose between TKIP and AES encryption mode, and then fill the WPA-PSK key correctly. WPA2-PSK is also supported. But WPA Enterprise or WPA2 Enterprise is not supported.

All the fields in this page must be filled correctly with the same settings the wireless router or AP using.

The screenshot displays the 'WiFi Security Settings' page. On the left, a blue sidebar contains a navigation menu with options: Information, Network (selected), Wired Network, WiFi Security (highlighted), Advanced, Video, Schedule, and Admin. Below the menu is a 'Language' dropdown set to 'English'. The main content area has a title bar 'WiFi Security Settings'. It features two radio buttons at the top: 'Enable WiFi function' (selected) and 'Disable WiFi function'. Below these are several input fields: 'SSID' with the value 'test', 'Security mode' with radio buttons for 'None', 'WEP' (selected), and 'WPA(2)-PSK(WPA personal)', 'WEP Encryption' with a dropdown set to '64 bits(10 hex digits)', 'WEP Key' with the value '1234567890', 'WPA Encryption' with a dropdown set to 'TKIP', and 'WPA-PSK Key' which is empty. At the bottom of the settings area are four buttons: 'Save & Apply' (highlighted in blue), 'IP address', 'WiFi test', and 'WiFi Scan'.

Figure 3-8: WiFi security enabled page

You can click the “WiFi test” button to check if the IP CAM can connect to the wireless network for these settings. You will need to unplug the Ethernet cable to enable the wireless connection after the “WiFi test” is successful.

You can click the “WiFi scan” button to scan for all the available access points nearby. See figure. 3-10 for reference.

If you want to define fixed IP address when using WiFi connection, please click the “IP address” button and key in your preferred IP address.

After the settings updated and button “Save & Apply” clicked, do not need to restart the IP CAM to let the WiFi work, only need to unplug the Ethernet cable.

The default setting is “Disable WiFi Function”.

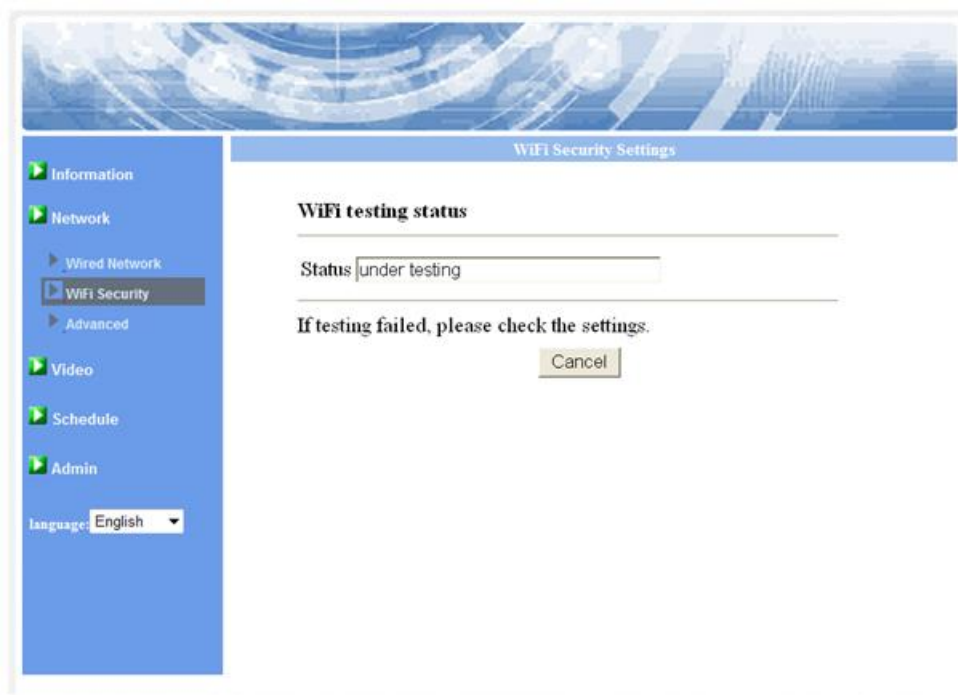


Figure 3-9: WiFi testing page




Figure 3-10: WiFi scan page

3.5. Advanced Network

In some special situations, your network environment only provides PPPoE connection (ADSL service), There is no NAT/router available. You will then need to set the PPPoE settings in the “Advanced Network” page. Only the PPPoE username and password are needed to let PPPoE work. After the “Save & Apply” button is pressed, the PPPoE function will work immediately. You can check the “Registration status” in the “Information” page to see if the IP CAM is registered using the PPPoE connection.

Please be noticed that the DHCP or static IP settings in the “Network” page can work together with the PPPoE connection. Only that the PPPoE has higher priority, so, if the PPPoE is working, the IP CAM will use PPPoE to connect to the Internet.

The default setting is “Disable PPPoE”.



The screenshot shows a web interface for "Advanced Network Settings". On the left is a blue sidebar with a menu containing "Information", "Network", "Wired Network", "WiFi Security", "Advanced" (highlighted), "Video", "Schedule", and "Admin". Below the menu is a language dropdown set to "English". The main content area has a title bar "Advanced Network Settings" and two radio buttons: "Disable PPPoE" and "Use PPPoE to get an IP address" (selected). Below these are input fields for "Username" (containing "73412999@hinet.net") and "Password" (masked with dots). A notice states: "Notice : need to unplug the ethernet cable and reboot for PPPoE over WiFi !". At the bottom is a "Save & Apply" button.

Figure 3-11: Advanced network settings page

3.6. Video Settings

The IP CAM is designed to provide high quality video for viewing from EZViewer software. In this page, you can modify some settings related to the video viewing:

1. Password (play video) – This is the password needed for viewing the video from the EZViewer/ mEZviewer software. Together with the IP CAM ID, you can view the video of this IP CAM anywhere in the world through the Internet.
2. Internet speed – This is the Internet bandwidth of your network environment. Higher value will generate higher video quality. But if your internet connection can not provide more bandwidth than the specified value, the video quality could degrade. So, please key in a value that is lower than your internet bandwidth.
3. Select resolution & frame rate automatically – You can let the system select the suitable video resolution and frame rate automatically for you. The selection is based on the “Internet speed” value. This is the recommended default setting.
4. Resolution – There are three choices: 160x120, 320x240 and 640x480. If you decide to choose the value manually, you can choose one of the three values. But, please be noticed that if the Internet speed is slow (low value), high resolution (640x480) or frame rate could cause very bad video quality.
5. Frame rate – The video frame display rate. Higher value means faster movement and continuity in the video display.
6. Favor/ Preference – Choose between “Video motion”, “Image quality”, “better quality” and “best quality”. When the real bandwidth is not enough for the selected “Internet speed”, the system will need to degrade the video motion or image quality. This selection will decide if the user want to maintain the “video motion” or “image quality” when the internet speed is not good enough.
7. Brightness – The brightness of the video, lower value means darker display.
8. Sharpness – The sharpness of the video, higher value means sharper video.
9. Low light sensitivity – The low light sensitivity could be normal, high or very high. When the low light sensitivity is high, the system could see better video clearance under low light situation, but the moving object will not be very clear under this low light environment. Under very dark environment, set to “very high” will get better video clearance. The default value of this setting is “high”.
10. Video color – Choose between “colored” and “black & white”.
11. Video flip – Can do “normal” or “flip” video display, this is needed if the IP camera is hung on the ceiling or wall.
12. Outdoor/ Indoor video – For better video display quality, modify this setting when taking indoor or outdoor video. The default setting is “Outdoor video”. In most cases, this is also ok for indoor usage. Under some special cases, there could be some strip lines on the video display when the IP camera is taking indoor video. In this situation, change the setting to “Indoor video” will solve the problem. Please

also be noticed that in “Indoor video” setting, the video display of outdoor view is very vague. For indoor usage, if there is strong sun light into the room, please select the “Indoor + sun light” choice.

13. Enable/ disable audio microphone – You can enable or disable the audio microphone on the IP CAM. If disable, there will be no voice on the EZViewer/ mEZViewer video viewing.
14. Enable/ disable time display on video –If enabled, the date/time of the system will be displayed on the left-upper corner of the video.

When this modification is “Save & Apply”, it works immediately, but all the connected video viewing users will be disconnected.

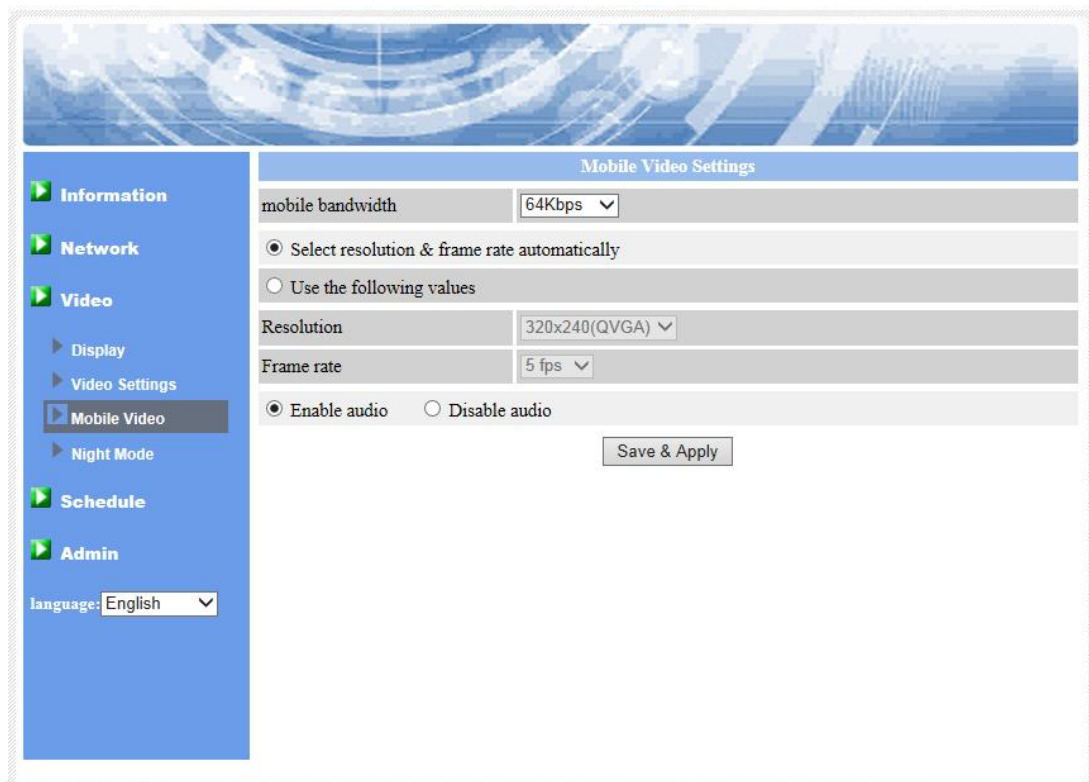


Figure 3-12: Video settings page

3.7. Mobile Video settings

The IP CAM is able to be viewed from a 3G mobile phone, please download “mEZViewer”/ ”mEZViewerHD” software from App Store for iPhone/ iPad and “mEZViewer” from Android Market for Android Mobiles and pads.

The video frame rate, resolution and bandwidth for 3G mobile access could be set independently from the video settings for EZViewer access. The maximum allowed resolution is 640x480 and maximum allowed bandwidth is 512 kbps.



The screenshot shows a web interface for configuring mobile video settings. On the left is a blue sidebar with a menu containing: Information, Network, Video (with sub-items Display, Video Settings, Mobile Video, and Night Mode), Schedule, and Admin. Below the menu is a language dropdown set to 'English'. The main content area has a header 'Mobile Video Settings' and contains the following controls: a 'mobile bandwidth' dropdown set to '64Kbps'; two radio buttons for 'Select resolution & frame rate automatically' (selected) and 'Use the following values'; 'Resolution' and 'Frame rate' dropdowns set to '320x240(QVGA)' and '5 fps' respectively; and two radio buttons for 'Enable audio' (selected) and 'Disable audio'. A 'Save & Apply' button is located at the bottom right of the settings area.

Figure 3-13: Mobile video settings page

3.8. Night mode control

The IP Cam is able to work both in day time and night time. There is an IR LED that can let the IP camera see the objects in the night time. This night mode control page is to control when the time the IR LED will be on. There are three ways to control the night mode (IR LED):

1. Automatic day and night mode switch: The IP Cam will automatically turn on the IR LED when the night time is arrived or the environment is becoming dark. There is a light sensor on the IP Cam that is doing this light detection.
2. Scheduled time of night mode: The IP Cam can also be scheduled to turn on the IR LED in a time range of each day.
3. Manual night mode control: The IP Cam can be manually forced to night mode (IR LED on) or day mode (IR LED off).

In order to get better video color display during day time and night time, there are two video sensors and two lenses on the IP Cam for day and night separately. This makes sure the video color quality is excellent compared to other IP cameras.

Night Mode Control

☒ Automatic day and night mode switch

☐ Scheduled time of night mode

During time: 22:00 ~ 6:00

☐ Manual night mode control

Mode: Day

Current Status: Day

Save & Apply

Figure 3-14: Night mode control page.

Email/ftp alarm

The IP Camera provides the Email/ftp function, you can enable or schedule the Email/ftp ability in this page, the IP Camera will then send out an email with a jpeg picture attached in the email and/or send out the jpeg picture file to a ftp server. The related settings are explained below:

1. Email/FTP trigger – choose between “motion”, “PIR”, “schedule” and “disable”
 - A. If “motion” is selected, it means that when there is a motion detected, the system will send out the email and/or ftp with the captured video snapshot.
 - B. If “PIR” is selected, it means that when there is a PIR alarm detected, the system will send out the email and/or ftp with the captured video snapshot. If the PIR alarm is constantly on, the IP camera will keep sending out email/ftp message every second for up to 30 seconds.
 - C. If “schedule” is selected, it means that the email/ftp alarm detection and triggering will be scheduled by the “scheduling” in section 3.13.
 - D. “disable” will disable the email/ftp alarm.
2. Motion sensitivity – There are 10 possible choices in this field.

“High” means high sensitivity, i.e. the motion detection is triggered by a very small movement in the video image. If “High” is selected and the size of the moving object is larger than about 1% of the whole video area, it is detected. Please be noticed that the real size of the object could be large or small, anyway, the detection is only based on the relative size of the object. Probably a small pencil moving near the IP Camera could be detected, but a moving car far away from the IP Camera could not be detected.

“Low” means low sensitivity, i.e. the motion detection is triggered by a very large movement. If the size of the moving object is larger than about 10% of the whole video area, it is detected. “Medium” means 3% to trigger the detection.
3. Send email message – If this item is enabled, the IP Camera will send out an email message with the jpeg picture attached to the specified email account.
4. Email recipient 1~3 – This is the email address to receive the detection notice message. An email message with the jpeg picture file named by the date/time of the triggered moment will reach this address.
5. Send FTP message – If this item is enabled, the IP Camera will send out a jpeg picture file to the specified ftp account.
6. FTP server – This is the FTP server address to receive the jpeg file.
7. FTP username/password – This is the username/password to login into the FTP server, so this triggered jpeg file will be allowed to reach this FTP server.
8. Remote folder – The jpeg file will be put under this folder of the FTP server.

When this modification is “Save & Apply”, it works immediately, but all the connected video viewing users will be disconnected.

The default setting is “Disable”.

The screenshot shows the 'Email/FTP Alarm Settings' interface. On the left is a blue sidebar with a menu: Information, Network, Video, Schedule, Email/ftp Alarm (highlighted), Speaker Alarm, NAS Settings, SD-Card, Scheduling, Admin, and a language dropdown set to 'English'. The main panel has a title bar 'Email/FTP Alarm Settings'. Below it are several settings: 'Email/FTP Trigger' with radio buttons for Motion, PIR (selected), Schedule, and Disable; 'Motion sensitivity' set to 3; 'Trigger Interval' set to 10 seconds (range 1~600); a checked 'Send Email message' checkbox; three email recipient fields (first is test@ezviewer.com); a checked 'Send FTP message' checkbox; an FTP Server field (ftp.ezviewer.com); a Username field (test); a Password field (masked with dots); and an empty Remote folder field. At the bottom are 'Save & Apply' and 'Advanced' buttons.

Figure 3-15: Email/FTP Alarm page

For the email message to work, a SMTP server is required. Click the “advanced” button will display the SMTP server settings page. A default SMTP server is provided, so that the user does not need to use a specific SMTP server. But, any way, the user could also specify his own SMTP server.

1. SMTP server – This is the SMTP server that will help to transfer the email message. This server is irrelevant to the “Email recipient” address.
2. SMTP username/password – This is the account to use the SMTP server to transfer the email message. The SMTP server and username/password account are only for transfer the email message to the “Email recipient”, the “Email recipient” could be on another email server or any reachable email address. The username and password fields could be left empty if no authentication is needed for the SMTP server.
3. SMTP server test – After the settings are filled, you could press “SMTP server test” to check if all the settings are correct. If the default SMTP server is chose, it will test the default SMTP server.

SMTP Server Settings

☒ Use the default SMTP server

☐ Use the user defined SMTP server

SMTP server port 25

SMTP Username (name@server)

SMTP Password

Save & Apply SMTP server test

Figure 3-16: SMTP server settings page

3.9. Speaker Alarm settings

The IP Camera provides speaker alarm function, a PIR or video motion detection could trigger the speaker alarm. The duration of the alarm could also be set. The related settings are explained below:

1. Speaker alarm trigger– select the trigger mode of the speaker alarm
 - A. Motion trigger – If this is selected, the speaker alarm signal will be active when video motion is detected. The detection sensitivity is set in the “motion detection” page.
 - B. PIR trigger – If this is selected, the speaker alarm will work when the PIR sensor is detected.
 - C. Schedule – If this is selected, the speaker alarm is scheduled according to the settings of scheduling in section 3.13.
 - D. Disable – Disable the speaker alarm.
2. Alarm loop times – This is the number of the loop times of the speaker alarm.

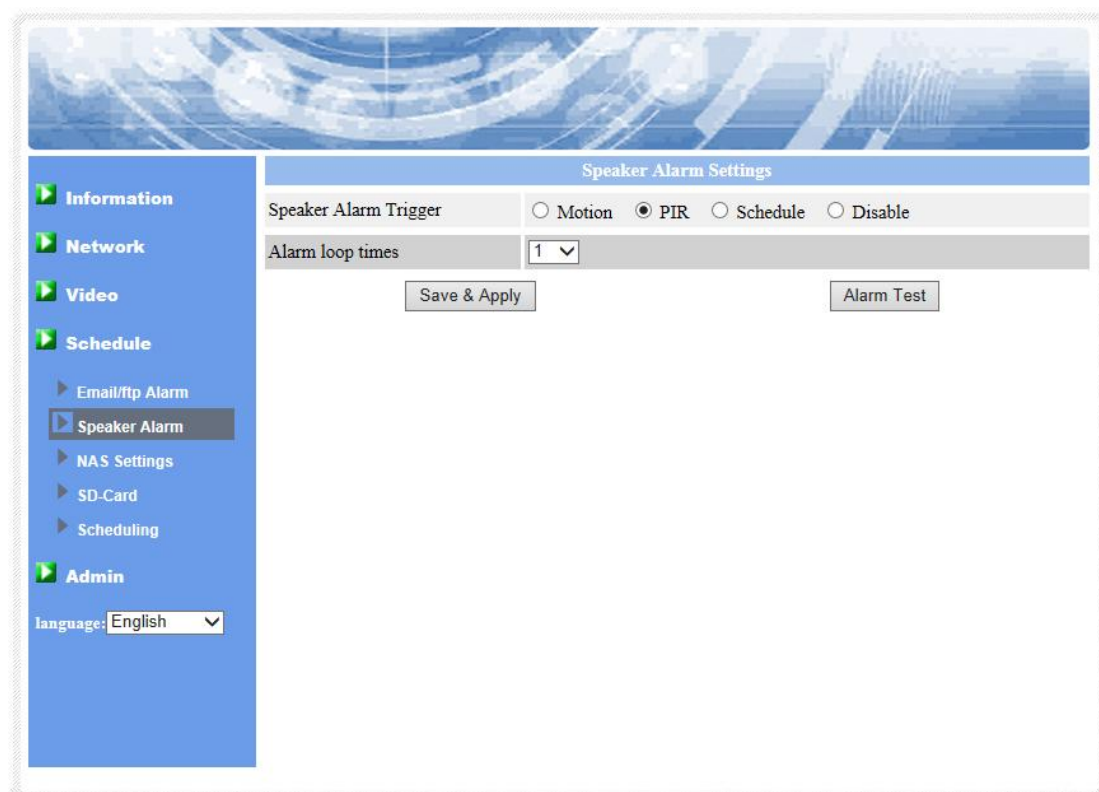


Figure 3-17: Speaker Alarm Settings page

3.10. NAS settings

The IP Camera provides the recording of the video files into a standard NAS (Network Access Storage) device. The IP camera connects to the NAS device using the standard LMX_NS/CIFS/SSN protocols that are the same as the Microsoft Windows network neighborhood protocols. This makes the IP camera easily record the video files to all the standard NAS devices in the market. Since there are a lot of different choices, including prices and scales, users can decide by themselves which is the best for their needs. By using this function, the standard NAS device is becoming a NVR (Network Video Recorder) device.

Notice: When the IP camera is doing NAS recording, this is counted as one video user. Please refer to appendix B about allowed maximum video users.

1. If the “Always Recording” is selected, the system will start to record to the NAS storage device immediately and keep recording always. If the “Schedule Recording” is selected, the system will do the NAS recording according to the “scheduling” in section 3.13. “Disable Recording” will disable this NAS recording.
2. When doing the NAS recording, the system will check the free disk space of the NAS device. If the free disk space is less than the specified number, the system will do “Circular recording” (overwrite the oldest recorded files of this IP camera in the NAS device) or “Stop recording” as selected. If the “keep recorded video for xx days” is selected, the system will do circular recording and over write the recorded video files older than xx days ago.
3. The IP camera can connect to the NAS device by using the “NAS name” or “NAS IP address”. If the NAS device and the IP camera are in the same local area network, the IP camera can automatically locate and connect to the NAS device by the “NAS name”. If the NAS device uses a fixed IP address (either in the local area network or in the public internet), the IP camera can connect to it by the “NAS IP address”.
4. The “Shared folder name” is the folder in the NAS device that will record the video files of the IP camera.
5. The “NAS access account” and “NAS access password” are the username and password to login into the specified “Shared folder name” of the NAS device.
6. NAS Scan – Use this to scan for some specific NAS devices in the same network. Not all the NAS devices are supported for this scan function.
7. NAS Info – Display the NAS storage capacity and available disk space.
8. Configure NAS (web) – Click this to connect to the web configuration page of the NAS device. Need to key in the login username/password of the NAS device.
9. Access NAS files – On the Microsoft Windows platform, click this to access the files on the NAS devices.

In the Microsoft Windows environment, you can access to the NAS device by keying the URL address `\\\"NAS name\"\\shared folder name` or `\\\"NAS IP address\"\\shared folder name` in the windows Internet Explorer, and then key in the “NAS access account” and “NAS access password” to the prompted login window. The video files are recorded under the subfolder IPCamRecordFiles/Recording/ID-ID, where ID is the ID of this IP camera. All the recorded files are with the name of hhmmss.crf format, where hh is the hour, mm is the minute, ss is the second of the starting time of the recording video. The files are segmented every five minutes. Users can use the free bundled EZPlayer software to play back the video files.

NAS Storage Settings

☐ Always Recording
 ☒ Schedule Recording
 ☐ Disable Recording

☒ Keep recorded video for 7 days (Circular recording)

☐ If free disk less than 0 GB
 ☐ Circular recording
 ☐ Stop recording

Use NAS IP address: 192 . 168 . 1 . 1

Shared folder name: public

NAS access account: guest

NAS access password:

Save & Apply NAS Scan

Figure 3-18: NAS Storage Settings page

3.11. SD-Card settings

The IP camera provides the recording of the video files into a standard Micro SD-Card. Since this recording is directly to the SD-Card, there is no network packets loss problem when recording to remote device through internet.

Notice: When the IP camera is doing SD-Card recording, this is counted as one video user. Please refer to appendix B about allowed maximum video users.

1. If the “Always Recording” is selected, the system will start to record to the SD-Card immediately and keep recording always. If the “Schedule Recording” is selected, the system will do the SD-Card recording according to the “scheduling” in section 3.13. “Disable Recording” will disable this SD-Card recording.
2. When doing the SD-Card recording, the system will check the free disk space of the SD-Card. If the disk space is full (no free disk space), the system will do “Circular recording” (overwrite the oldest recorded files in the SD-Card) or “Stop recording” as selected.
3. SD-Card status – The SD-Card inserted or removed status is displayed here.
4. SD-Card files – As shown in fig.3-20, all the recorded video files with information including file name and recorded time are listed in this page under the directory of each date. The recorded file could be separately downloaded or deleted on this page.

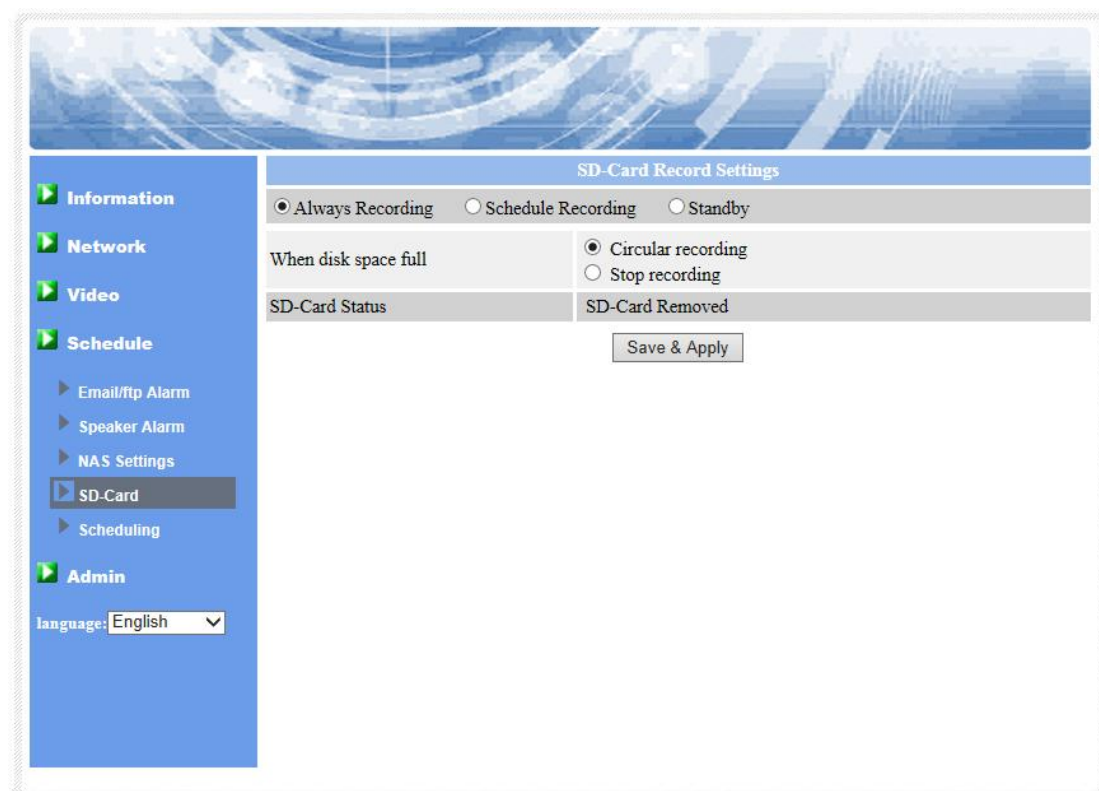
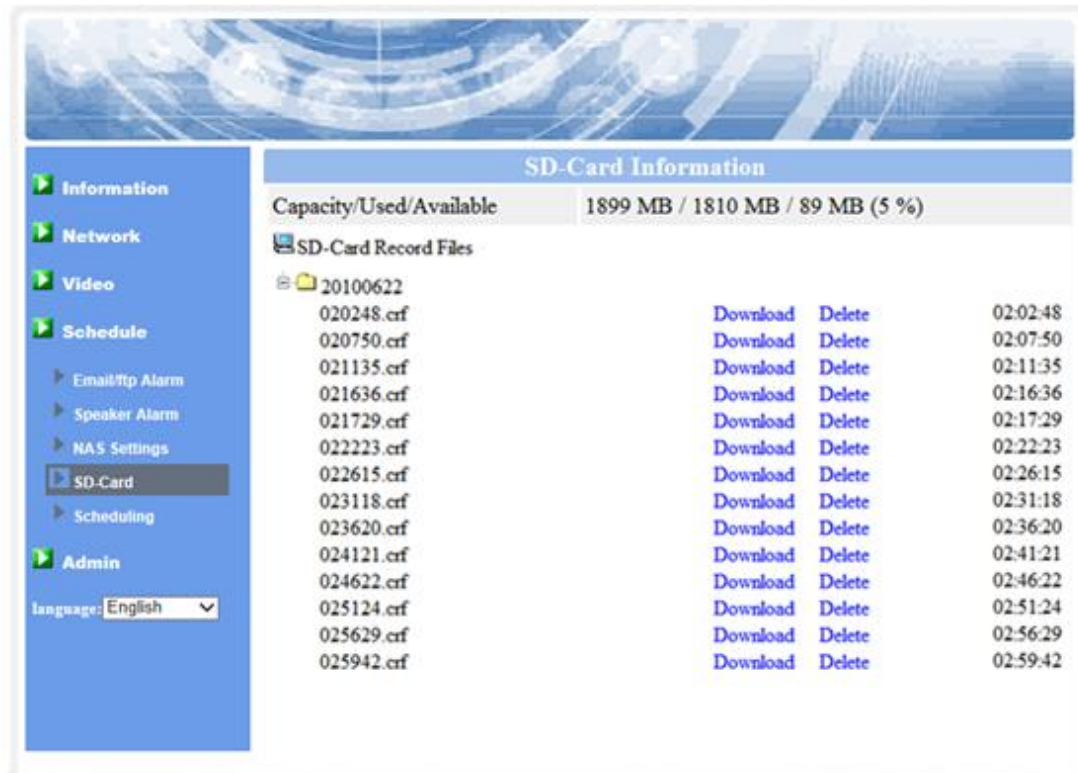


Figure 3-19: SD-Card Settings page



The screenshot shows a web interface for SD-Card management. On the left is a blue sidebar with a menu containing: Information, Network, Video, Schedule (with sub-items: Email/ftp Alarm, Speaker Alarm, NAS Settings, SD-Card, and Scheduling), and Admin. Below the menu is a language dropdown set to 'English'. The main content area has a header 'SD-Card Information' and a status bar showing 'Capacity/Used/Available' as '1899 MB / 1810 MB / 89 MB (5 %)'. Below this is a section titled 'SD-Card Record Files' containing a table of files.

| SD-Card Information | | | |
|-------------------------|---------------------------------|------------------------|----------|
| Capacity/Used/Available | 1899 MB / 1810 MB / 89 MB (5 %) | | |
| SD-Card Record Files | | | |
| 20100622 | | | |
| 020248.crf | Download | Delete | 02:02:48 |
| 020750.crf | Download | Delete | 02:07:50 |
| 021135.crf | Download | Delete | 02:11:35 |
| 021636.crf | Download | Delete | 02:16:36 |
| 021729.crf | Download | Delete | 02:17:29 |
| 022223.crf | Download | Delete | 02:22:23 |
| 022615.crf | Download | Delete | 02:26:15 |
| 023118.crf | Download | Delete | 02:31:18 |
| 023620.crf | Download | Delete | 02:36:20 |
| 024121.crf | Download | Delete | 02:41:21 |
| 024622.crf | Download | Delete | 02:46:22 |
| 025124.crf | Download | Delete | 02:51:24 |
| 025629.crf | Download | Delete | 02:56:29 |
| 025942.crf | Download | Delete | 02:59:42 |

Figure 3-20: SD-Card information page

3.12. Scheduling

The IP camera provides the scheduling function for the motion detection triggered email/ftp sending and/or the NAS recording with the individual parameters set in the “Email/ftp alarm” settings and the “NAS settings” page. Totally 12 schedule list items are allowed. There is no conflict check for the scheduling, it means that the scheduling time could be overlapped, and the IP camera will do all the scheduled events during the overlapped time period. For the scheduling of the Email/ftp sending and/or NAS recording, the “Schedule” option must be enabled in the “Email/ftp alarm” settings and/or the “NAS settings”.

1. Schedule list – All the scheduling are listed in this area. Each listed item can be modified or deleted by pressing the “Edit” or “Delete” button.
2. Email/ftp Alarm – For each scheduling, if this is selected and the “Motion triggered” and/or “PIR triggered” is enabled, the IP camera will trigger the email/ftp sending in the scheduled time period when the video motion is detected and/or PIR alarm is detected.
3. Speaker Alarm – For each scheduling, if this is selected and the “Motion triggered” and/or “PIR triggered” is enabled, the IP camera will trigger the speaker alarm in the scheduled time period when the video motion is detected and/or PIR alarm is detected.
4. NAS Record – For each scheduling, if this is selected, either “Continuous” or “Motion triggered” or “PIR triggered” could be enabled. For “Continuous”, it means that the IP camera will do the video recording to the NAS device during the whole scheduled period. For “Motion triggered” and/or “PIR triggered”, it means that the IP camera will do the video recording to the NAS device for 30 seconds during the scheduled period each time when the video motion is detected and/or PIR alarm is detected. There is a five seconds pre-recording of the triggered recording to keep the critical moment recorded.
5. SD-Card Record – For each scheduling, if this is selected, either “Continuous” or “Motion triggered” or “PIR triggered” could be enabled. For “Continuous”, it means that the IP camera will do the video recording to the SD-Card during the whole scheduled period. For “Motion triggered” and/or “PIR triggered”, it means that the IP camera will do the video recording to the SD-Card for 30 seconds during the scheduled period each time when the video motion is detected and/or PIR alarm is detected. There is a five seconds pre-recording of the triggered recording to keep the critical moment recorded.
6. For the scheduling period, can choose between “Every week”, “Every day” or “Fixed time”:
 - A. For “Every week”, can choose week days of the week and set the time

duration of each day.

- B. For “Every day”, can set the time duration of every day for the scheduling.
- C. For “Fixed time”, can set the starting date/time and the end date/time of the scheduling period.

Information

Network

Video

Schedule

SD-Card

NAS Settings

Speaker Alarm

Email/ftp Alarm

Admin

language: English

Schedule Management

| Schedule list | |
|--------------------------------------|---|
| \$ Every week xxxxxxxx 08:00 - 18:00 | Edit Delete |

☐ Email/ftp Alarm ☐ Motion triggered ☐ PIR triggered

☒ Speaker Alarm ☐ Motion triggered ☒ PIR triggered

☐ NAS Record ☐ Continuous ☐ Motion triggered ☐ PIR triggered

☒ SD-Card Record ☐ Continuous ☐ Motion triggered ☒ PIR triggered

☒ Every week ☐ Sun ☒ Mon ☒ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat

☐ Every day During time 08 : 00 ~ 18 : 00

☐ Fixed time Start time : 2012 / 04 / 06 22 : 00 End time : 2012 / 04 / 06 22 : 25

[Add Schedule](#)

Figure 3-21: Schedule management page

3.13. LED Display Control

The IP CAM provides the LED Display Control function; you can enable or disable the LED display/indication in the IP Cam device. The related settings are explained below:

1. Normal led display – Select this to enable the status led and Ethernet led display.
2. Turn off led display always – Select this to disable the status led and Ethernet led display.
3. Turn off led display after network connected – Select this then the led will display when the Internet connection has some problem, the led display will be off when the Internet connection is successful.

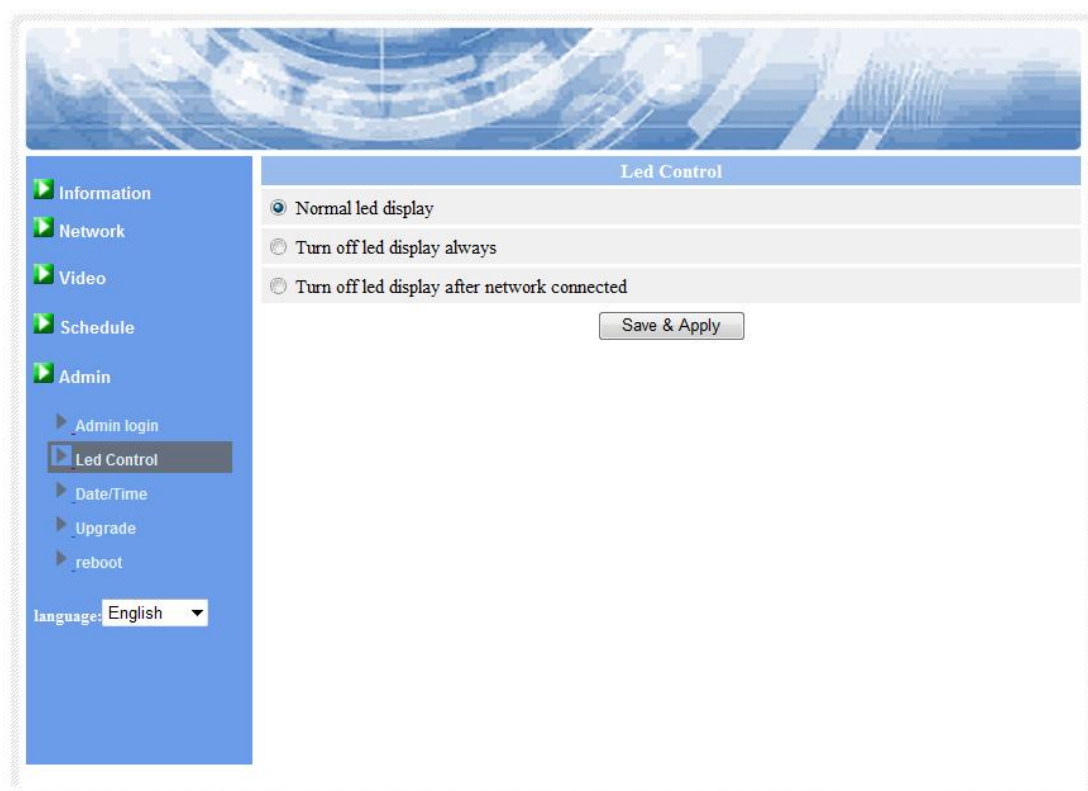


Figure 3-22: Led Control settings page

3.14. Date/Time

The IP CAM can synchronize the date/time with the universally available time server (for example time.windows.com) through NTP protocol. The date/time will then be corrected with the time server anytime when the Internet is connected.

Users can choose the different TimeZone of their areas to display the correct time. For some TimeZone areas, the “Daylight Saving Time” could be enabled or disabled. When the “Daylight Saving Time” is enabled, the start and stop time of the Daylight Saving Time could be edited.

The camera has an internal real time clock that can maintain the date/time even when the camera is not connected to internet.

The screenshot shows a web interface for configuring the system's date and time. On the left is a blue sidebar with a menu containing 'Information', 'Network', 'Video', 'Schedule', and 'Admin'. Under 'Admin', there are links for 'Admin login', 'Led Control', 'Date/Time' (which is highlighted), 'Upgrade', and 'reboot'. At the bottom of the sidebar is a 'language: English' dropdown. The main content area is titled 'NTP Date/Time Settings' and contains the following fields:

| | |
|----------------------|---|
| NTP Server | time.windows.com |
| Time Zone | (GMT+10:00) Australia |
| Daylight Saving Time | <input checked="" type="radio"/> Enable <input type="radio"/> Disable |
| | Start time : Last Sunday in September |
| | End time : First Sunday in August |
| Current Time | 2011/11/07 14:15:27 |
| System Up Time | 0 days 0 hours 8 mins 5 secs |

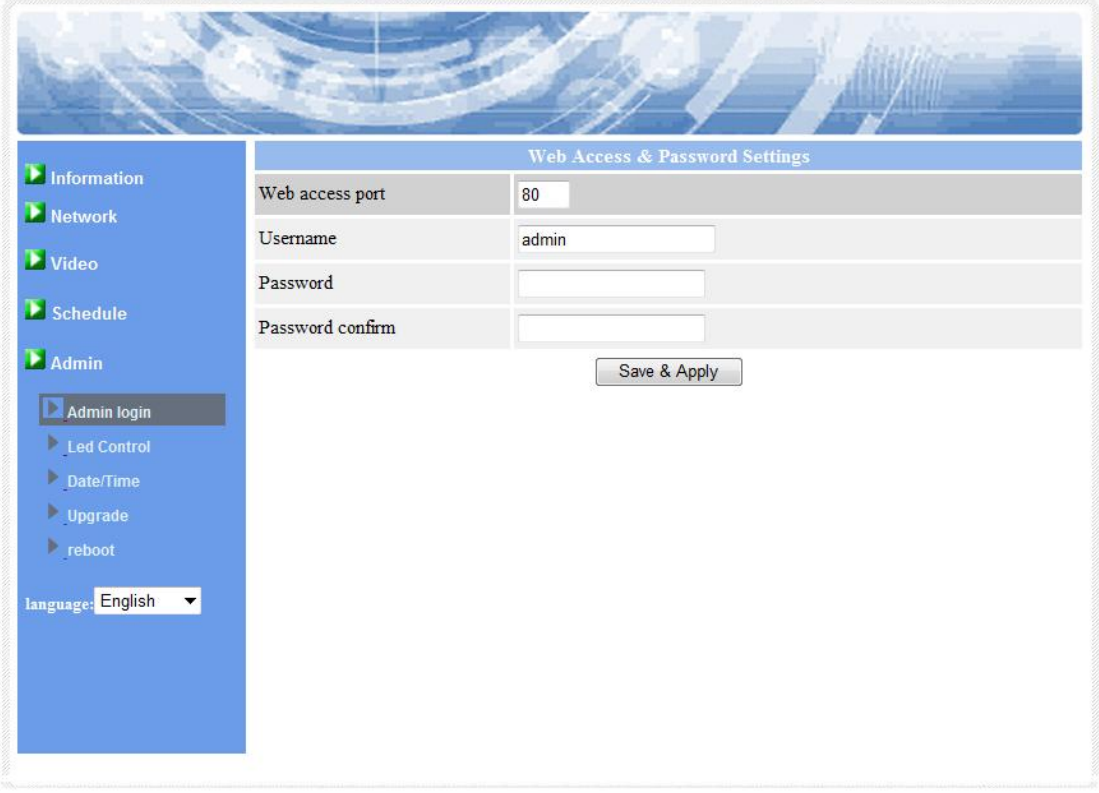
At the bottom right of the settings area is a 'Save & Apply' button.

Figure 3-23: System date/time settings page

3.15. Admin

In this page, you can modify the web login account. With this account, you can login to the IP CAM and do any modifications. The default account is “admin” without password. If the login account is forgotten, you can reset the IP CAM to the factory default settings by following the steps in section 3.19 and login with the “admin” account.

Please be noticed that this account is different from the video play password in the “Video settings” page.



The screenshot displays the 'Admin' settings page of an IP CAM. On the left is a blue sidebar with a menu containing 'Information', 'Network', 'Video', 'Schedule', and 'Admin'. The 'Admin' section is expanded, showing sub-options: 'Admin login' (selected), 'Led Control', 'Date/Time', 'Upgrade', and 'reboot'. Below the menu is a 'language' dropdown set to 'English'. The main content area is titled 'Web Access & Password Settings' and contains a table with the following fields:

| Web Access & Password Settings | |
|--------------------------------|-------|
| Web access port | 80 |
| Username | admin |
| Password | |
| Password confirm | |

Below the table is a 'Save & Apply' button.

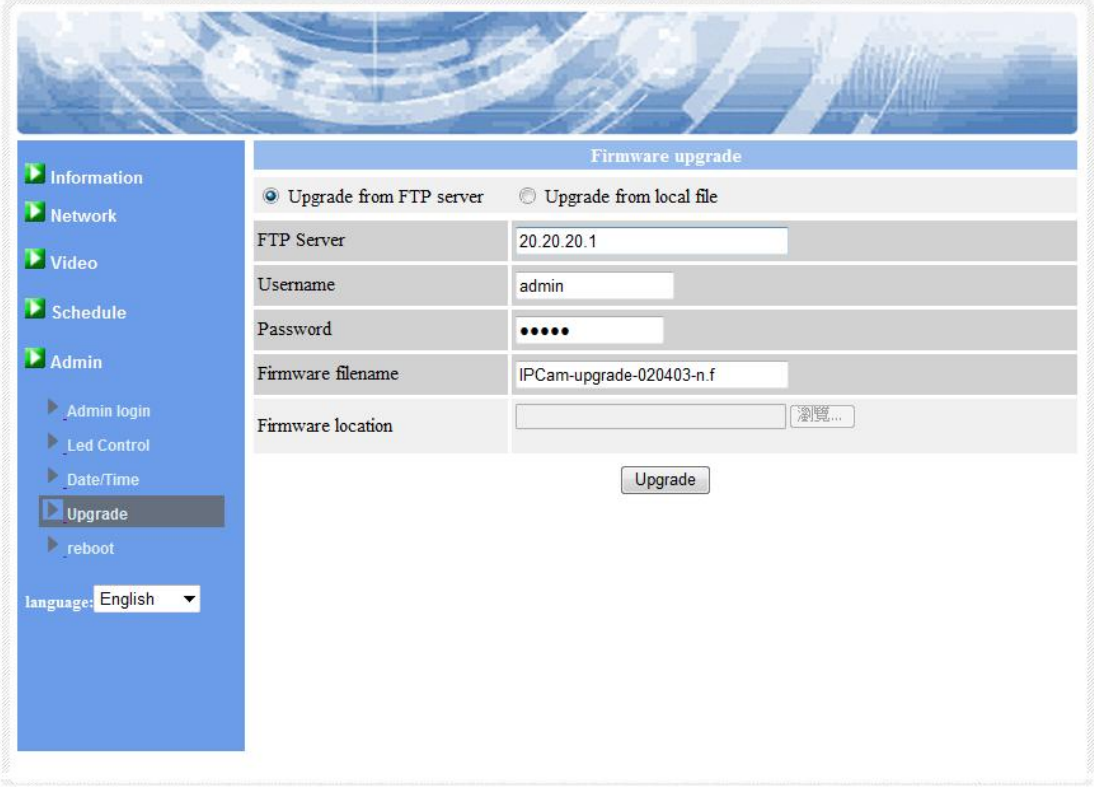
Figure 3-24: Admin settings page

3.16. Upgrade

If there is some new firmware available from the supplier of this IP CAM, you can upgrade the firmware on this page. Please ask for the correct information about FTP server, username/password account and firmware filename from your supplier, and then do this upgrade. A status message about the percentage done in the upgrade procedure is displayed. Please be noticed that during the upgrade procedure, do not power off the IP CAM. After the upgrade procedure is finished, the system will restart automatically.

You can upgrade from the ftp server or from the local file in your computer.

During this upgrade procedure, do not try to modify other settings or view the video.



The screenshot shows a web interface for firmware upgrade. On the left is a blue sidebar with a menu: Information, Network, Video, Schedule, Admin (expanded), and language: English. Under Admin, the options are Admin login, Led Control, Date/Time, Upgrade (highlighted), and reboot. The main content area is titled 'Firmware upgrade' and has two radio buttons: 'Upgrade from FTP server' (selected) and 'Upgrade from local file'. Below these are input fields for FTP Server (20.20.20.1), Username (admin), Password (masked with dots), Firmware filename (IPCam-upgrade-020403-n.f), and Firmware location (empty). An 'Upgrade' button is at the bottom right of the form.

Figure 3-25: Firmware upgrade settings page

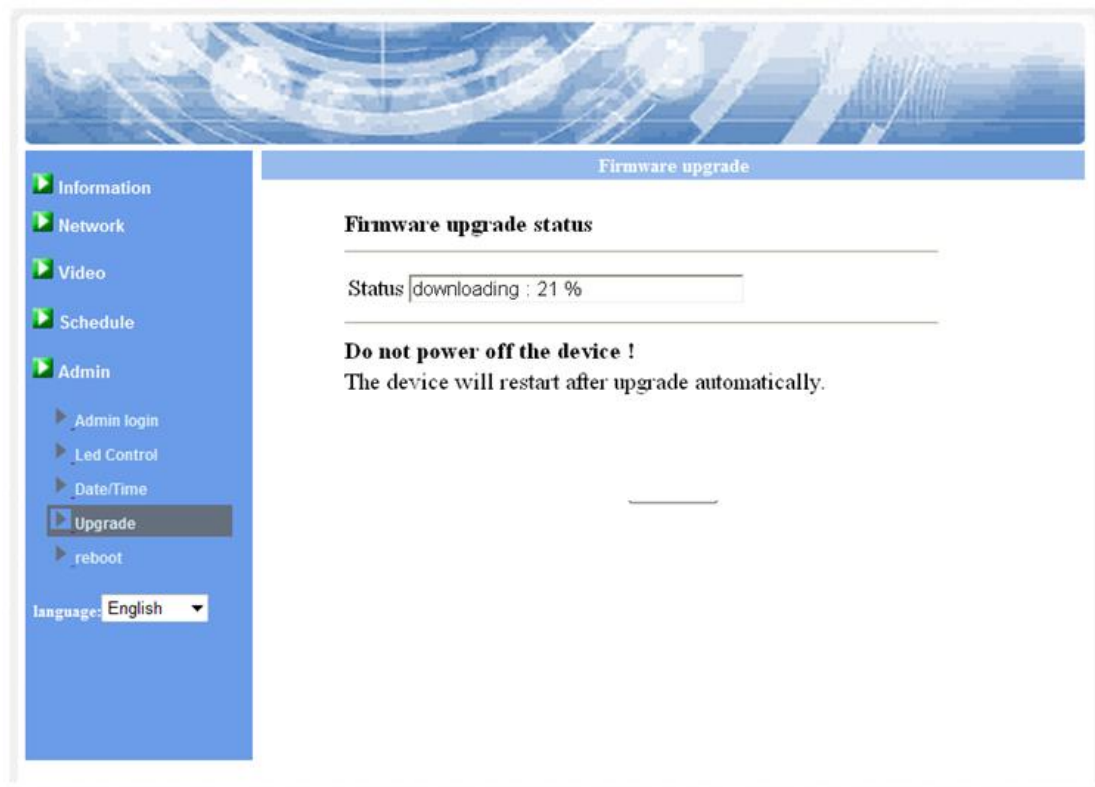


Figure 3-26: Firmware upgrade status page

3.17. Reboot

You can restart the IP CAM manually on this page. All the connected video viewing users will be disconnected.

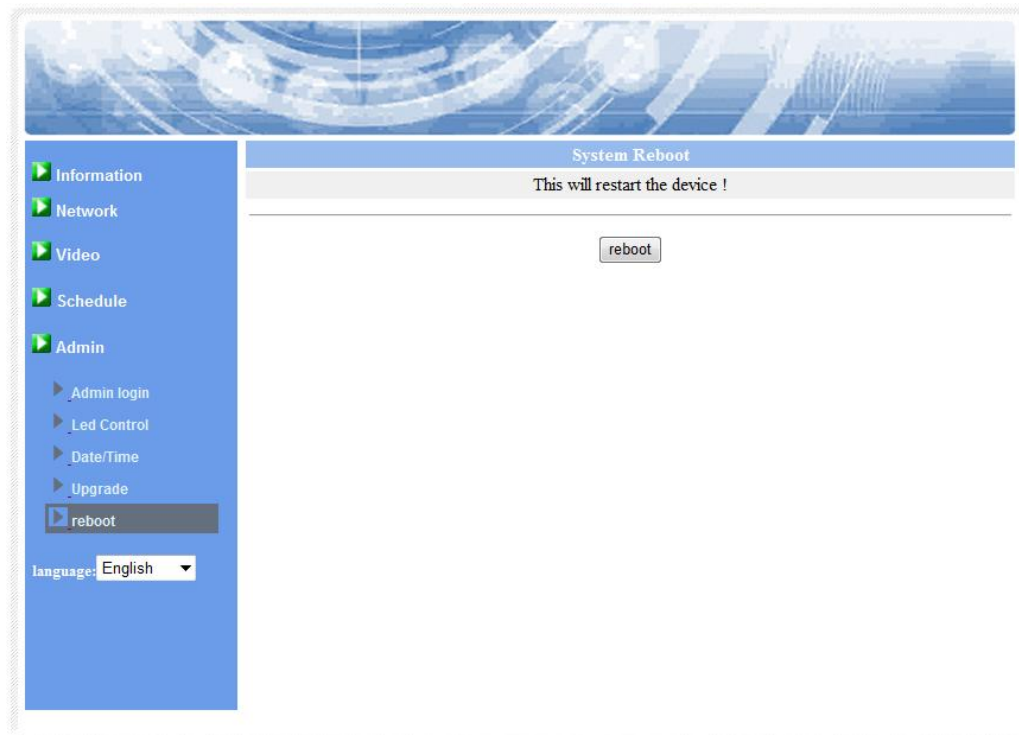


Figure 3-27: System reboot settings page

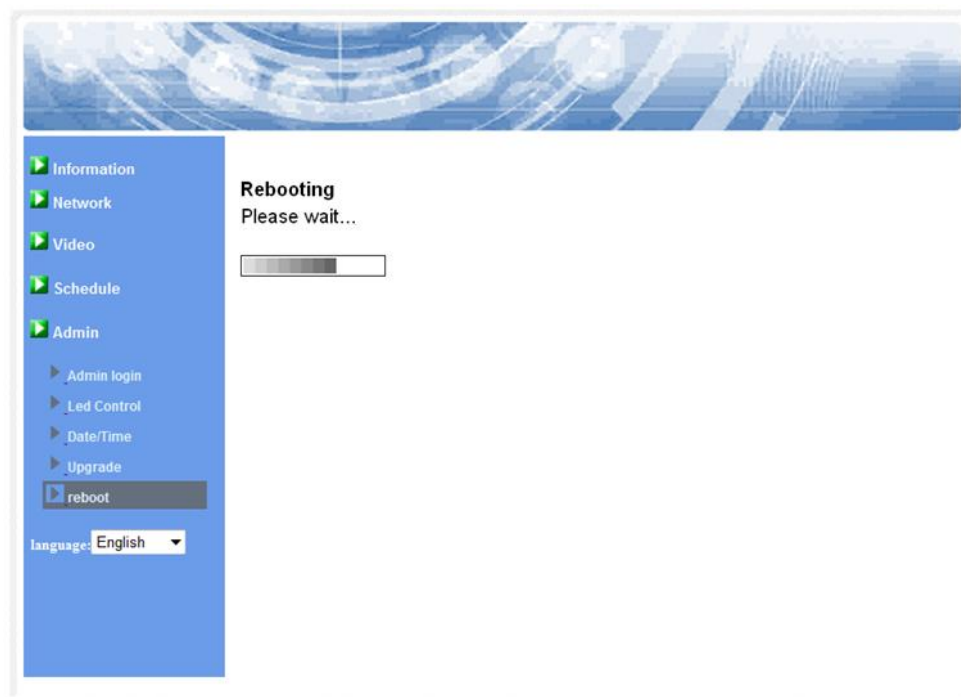


Figure 3-28: System reboot under-going page

3.18. Set to factory default

For some reasons, for example you forgot the web login password; you may want to set the IP CAM to the factory default settings. The only thing you need to do is using a stick to press the “RESET” button on the back of the IP CAM body for more than 4 **seconds** and release it, do this when the IP CAM is powered on. The IP CAM will reset to the factory default settings and restart automatically.

The web login account will be “admin” (no password), the play-video password will be “ipcam” after reset to factory default.



Figure 3-29: Stick on the reset button to set to the factory default

4. Features and specifications

4.1. Features

- Plug & play by ID/password, no IP address or DNS settings.
- H.264 video compression
- Two sensors/lenses for day and night separately.
- PIR body detection, effective distance – 7 meters.
- Two way audio.
- SD card video recording with 5 seconds of pre-recording.
- 802.11 n wireless with WEP and WPA/WPA2 security support.
- WPS (WiFi Protected Setup) support.
- Triple video streaming on PC, mobile and SD card recording.
- Night mode control – support automatic, manual and scheduled modes.
- Connect up to 20 users simultaneously
- Bundle with free video management software EZViewer.
- Push notification on iPhone/iPad and Android for PIR and sound detection.
- Email/ftp alarm message for PIR and sound detection.
- Event scheduling.
- Video recording on NAS device.
- Watchdog function to prevent system failure.

4.2. Specifications

| | |
|---------------------------|---|
| Models | IR Day & Night Auto-Networking IP Camera |
| Power | DC 12V, 1A or DC 5V, 1A |
| Processors | RISC CPU, hardware video processing and compression. |
| Network interface | Ethernet 10BaseT/100BaseTX, Auto-MDIX, RJ-45 |
| Wireless interface | <p>IEEE 802.11n 90 - 150 Mbps</p> <p>IEEE 802.11g 6 - 54 Mbps</p> <p>IEEE 802.11b 1 - 11 Mbps</p> <p>Transmit power: 14.5dBm typically @ 802.11g 17.5dBm typically @ 802.11b</p> <p>Receiver sensitivity:</p> <p>54Mbps: Typical -73dBm @ 10% PER</p> <p>11Mbps: Typical -86dBm @ 10% PER</p> <p>Antenna gain: 0.01 dBi</p> |
| Image sensor | <p>RGB VGA 1/4 inch CMOS</p> <p>Day and night separate sensors</p> <p>Automatic exposure control, automatic white balance, automatic gain control, automatic brightness control.</p> |
| PIR sensor | Effective distance – 7 meters. |
| Light sensitivity | <p>0.2 Lux (IR LED off)</p> <p>0 Lux (with 10 meters IR LED on)</p> <p>Automatically turn on the IR LED on low light environment.</p> |
| Lens | <p>3.2 mm, F2.0, viewing angle: 60.3°, fixed iris.</p> <p>focus range: 30cm to infinity</p> <p>day and night separate lenses</p> |
| Buttons | <p>One reset button, to factory default settings</p> <p>One WPS button for automatic WiFi setup</p> |
| Indicators | <p>One LED for Internet connection status indication</p> <p>One LED for Ethernet connection indication</p> <p>One LED for SD card recording indication</p> |
| Video compression | H.264, baseline profile level 3.1 |
| Video streaming | Separate frame rate/resolution/bandwidth settings for PC and mobile. |
| Video settings | Resolution: VGA(640x480), QVGA(320x240), QQVGA(160x120) |

| | |
|---|--|
| | Bandwidth: 64k, 128k, 256k, 512k, 768k, 1M, 1.2M, 1.5M bps Frame rate: 1~5, 10, 15, 20, 25, 30 fps |
| Audio | Built-in microphone for audio monitoring Speaker jack for external speaker Audio compression: G.711 |
| Security | Web management username/password protection Video display ID/password protection WiFi WEP and WPA/WPA2 security mode Login username/ password protection (EZViewer) |
| Installation, management and maintenance | Plug & play by ID/password. Video management software-EZViewer for video access and multi-camera management Firmware upgrades via FTP |
| Web browsing | Built-in web server for standard web browser access Video display on IE browser Video snapshot on any browser |
| Supported protocols | IPv4, HTTP, TCP, ICMP, RTSP, RTP, UDP, RTCP, SMTP, SNTP, FTP, DHCP, ARP, DNS, PPPoE, etc. |
| Accessories (included) | Power adaptor, camera bracket, RJ45 Ethernet cable, quick installation guide, CD with installation software and user manual, ID/Password card |
| Video management software | Surveillance software for viewing and archiving up to 36 cameras |
| Users | Up to 20 simultaneous users (depends on video settings) |
| Alarm and event management | Events triggered by PIR and sound detection Email/ftp alarm message Push notification on iPhone/ iPad and Android devices. |
| Dimensions and weight | 120(H) x 60(W) x 21(D) mm 130g (incl. camera bracket) |
| Approvals | EMC - CE, FCC Part 15 Subpart B Class B Wireless RF - CE, FCC Part 15 Subpart C Power supply: CE, FCC, UL, EN 60950 |
| Operating conditions | 0-50 °C Humidity 20 – 80% RH (non-condensing) |

5. Package contents



Figure 5-1: IP Camera



Figure 5-2: Power Adaptor



Figure 5-3: Bracket



Figure 5-4: Quick Installation Guide



Figure 5-5: Ethernet Cable



Figure 5-6: Anchors and Screws



Figure 5-7: Installation CD



Figure 5-8: ID/Password Card

Appendix A. List of Tested NAT/router Devices

The followings are the list of tested NAT/router devices that can work with the IP CAM and EZViewwer/mEZviewer software when viewing in a remote location. You do not need to do any modification on the default settings of the NAT/routers. In some office environment, if some strict firewall function is enabled, it's possible that you can not view the IP CAM video through the firewall router. In this situation, please contact your MIS person to solve the problem.

| Brand name | Model name |
|------------|-------------|
| Asus | WL-550gE |
| Belkin | P5D7230-4 |
| Buffalo | WHR-G54S |
| Buffalo | WHR-HP-G54 |
| Corega | CG-WLBARGO |
| D-Link | DI-524 |
| LanTech | WL54G-BR |
| Linksys | WRT54G |
| Netgear | WNR834B |
| PCi | BLW-HPMM |
| SMC | SMCWBR14-G2 |
| ZyXEL | P-334WH |

Table A-1: List of tested Wireless AP/router devices

| Brand name | Model name |
|------------|--------------|
| AboCom | CAS5047 |
| ASUS | RX3041 |
| Buffalo | BBR-4HG |
| Corega | CG-BARSD |
| DLink | DI-604 |
| Edimax | BR-6104K |
| LanTech | HR-114Pro |
| Lemel | LM-IS6500 |
| PCi | BRL-04R |
| ZyXEL | Prestige-334 |

Table A-2: List of tested Wired NAT/router devices

Appendix B. Maximum Allowed Video Users

The maximum allowed video users for a single Day & Night camera at the same time is 20.

Appendix C. Performance Information

1. Video Performance Information

The video quality is dependent on the video parameter settings and the network quality. If you want to have a better video quality, you will usually set higher resolution and higher frame rate. This is fine when you are viewing the video locally in the same network. But when you want to see the video remotely through the Internet, you need to know the Internet speed (bandwidth) connected to your home network. If the “Internet speed” setting of your IP camera is very large, but your real Internet speed (bandwidth) is relatively low, the video quality could be very bad. In some worst case, the video display could be disconnected. In order to have the best video quality, you better have broadband service from your ISP and set the “Internet speed” of the IP camera a little lower than the real Internet speed provided by your ISP.

Also need to notice that when multiple users are displaying the videos from the same IP camera at the same time, the video bandwidth times number of users will be needed for the Internet speed.

2. WiFi Performance Information

The WiFi performance is dependent on the distance between the IP camera and the AP (Access Point) / router and dependent on the number of devices connected to the AP/router. Also need to consider that if there are any barriers like wall or floor between the IP camera and the AP/router. If there are some open space between the IP camera and the AP/router, you also need to know that the performance will be interfered in rainy day. The antenna gain and its direction in the AP/router will also affect the WiFi performance. In general case, when the IP camera is set to the default video setting (256k bps) and there are no other interferences between the IP camera and the AP/router, the working straight distance is about 100 meters between IP camera and the AP/router.

3. PIR and motion detection Performance Information

The motion detection is based on the video change of the camera, any video change including moving objects (car, human, pet, door, leaves) and even light change (turn on/off light or light change in the morning/evening) could trigger the detection. The sensitivity of the motion detection is based on the size of the moving objects, more sensitive means the detection of smaller objects.

The PIR detection is based on the temperature change on the environment, any object with temperature (human, pet, animal) into the detection area will trigger the PIR detection. But when the environment

temperature is about the same temperature of human body (about 37 degree Celsius), the PIR detection could fail. The PIR detection distance is about 7 meters.

If the detection purpose is on human intruders, the PIR will be the better choice to avoid false alarm.

Appendix D. Trouble shooting

1. What's going on when the red led light on the IP camera is flashing?

A: When the IP Cam is connected to the Internet and working correctly, the red led light will be on constantly. If the red led light is flashing, it's probably because there is some network connecting problem. Please check the network connection again and follow the instructions on the user manual to set it up again.

2. When the IP Cam is connected to the network through wireless connection, the video quality is not good, how could I fix this problem?

A: When the IP Cam is connected using wireless network and the video quality is not good, it's probably because the distance of the IP Cam is too far away from the wireless AP (Access Point) or WiFi router, or there are too many devices connected to the AP, or maybe because the WiFi antenna is not in the best position. Please try to figure out which one is the cause of the problem and you can then fix this problem.

3. Could I adjust the effective focus of the IP Cam?

A: The effective focus of the IP Cam is from 30cm to infinity, so in almost all circumstances you can see the video clearly. There is no need to adjust the effective focus.

4. What's the viewing angle of the IP Cam?

A: The viewing angle of the IP Cam is about 60 degrees.

5. What's the longest distance using the IP Cam to see the video?

A: When using the IP Cam to see a long-distance object, whether it's clear or not depends on the size of the object. Usually when your eyes can see something clearly in that distance, the IP Cam can also see that object clearly in about the same distance.

6. What should I do if the password is forgotten, and the ID/password card is missing?

A: The easiest way to solve this problem is to reset the IP Cam to the factory default. Please stick on the reset button on the rear panel of the IP Cam for more than 3 seconds and release it. The IP Cam will then restart to the factory default. The default administrator account is "admin", administrator password is empty. The default video-play password is "ipcam". You can adjust these account and passwords by using the browser to login into the IP Cam and do the needed modifications.

7. What should I do if I can not hear the audio sound from the IP Cam?

A: There is a microphone inside the IP Cam. If you can see the video from the accompanied EZViewer software, but cannot hear the audio sound, please check the followings:

- (1). Check if the speaker of the computer is turned on, you can try to play an audio file on the computer to verify this.
- (2). Check if the microphone on the IP Cam is enabled. Please login into the web configuration page of the IP Cam or open the "video settings" from EZViewer, select the "video" settings, click the "Enable audio microphone" choice.

8. I can see the video in a remote place, but the video quality is not good and sometimes the video will disconnect and then the video will reconnect again by itself.

A: It's probably because the internet bandwidth (internet speed) is not big enough. Please try to apply for a better internet connection from your Internet Service Provider or decrease the bandwidth settings of the IP Cam. You can adjust the bandwidth requirement of the IP Cam either from the EZViewer software or login into the web configuration page of the IP Cam to do the modification.

9. Does the IP Cam provide the recording function?

A: You can do the recording of the video/audio of the IP Cam on the EZViewer software. Another software EZPlayer is needed to play the recorded video/audio files.
The camera could also do recording on Micro-SD card and NAS devices.

10. Can I connect the IP camera directly to my PC/notebook with an Ethernet cable?

A: If the IP camera is directly connected to your PC/notebook computer using an Ethernet cable, the IP camera will automatically use an IP address called "auto IP" with IP address 169.254.xxx.xxx. If your PC/notebook computer is configured to DHCP, it will also use an "auto IP" address. But this will take about one minute after the IP camera is connected to the computer and you need to make sure that the WiFi interface on your PC/notebook computer is disabled. After about one minute, you can run the EZViewer software to access the IP camera, the CAM ID should be displayed on the "auto-search" area. You can then see the video by double clicking the CAM ID icon. But you need to know that in this situation, other local or remote computer cannot see the video.

Appendix E. Third party and embedded web page integration

For third party and embedded web page integration, the IP camera supports the standard RTSP protocol and video/audio codecs needed by most generally used video play software, including Apple QuickTime and VideoLAN. The supported media protocols including TCP and UDP. The IP camera will automatically use TCP or UDP media stream depends on the connection request. The video codec supported is H.264, the audio codec supported is G.711 audio.

The access methods are the followings:

| | |
|---|-------------------------------|
| rtsp://ip_cam_address/CAM_ID.password.mp2 | for H.264 video + G.711 audio |
| rtsp://ip_cam_address/CAM_ID.password | for MPEG4 video + G.711 audio |

Where ip_cam_address is the IP address of the IP camera. CAM_ID is the unique Camera ID of the specific IP camera. Password is the video play password of the specific IP camera (detailed in section 3.6). Users can modify the password of the IP camera to prevent others to see the video.

Appendix F. Snapshot picture on any browser

If you want to have the live snapshot picture on any browser, use the URL http://ip_address/snapshot.cgi to access the snapshot of the camera. The ip_address is the IP address of the camera. This works for all the browsers on computer or mobile device. The only limitation is that the computer or mobile device needs to be on the same network as the camera or the camera has public IP address. This is only for some special case usage, not recommended for general users.

Notice : The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

IMPORTANT NOTE: To comply with the FCC RF exposure compliance requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirements and void user's authority to operate the device.

The Federal Communication Commission Radio Frequency Interference Statement includes the following paragraph:

The equipment has been tested and found to comply with the limits for a Class B Digital Device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communication. However, there is no grantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Modification could void authority to use this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE: To comply with the FCC RF exposure compliance requirements, the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. No change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirements and void user's authority to operate the device.