ESTEEM USERS MANUAL for MODELS 192S

Firmware Versions 1.39 and above.

February 1999

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- a) Customer must obtain from EST an authorized RMA (Return Materials Authorization) number (call 509-735-9092 Customer Support) before shipment of product or parts to EST for any reason;
- b) If the whole unit is shipped, it must be in its
 original carton and shipping components, or a
 carton and shipping components supplied by EST,
 or if parts only are shipped, they must be packaged
 and cushioned so as to prevent damage in transit
 and shipped freight prepaid;

PRODUCT WILL BE CONSIDERED OUT OF WARRANTY IF:

- a) If the product is damaged due to improper or abnormal use, abuse, mishandling, accident or improper maintenance or failure to follow operating instruction;
- b) If the product is defective as a result of sand, dirt, or water damage;
- If any factory-sealed enclosure has been opened or shows evidence of an attempt to be opened;
- d) If defects or damage are caused by the use of unauthorized parts or unauthorized service;
- If the product has had its serial numbers altered or removed.

Warranty repair form must be accompanied by proof of user's purchase of unit. Product must be shipped to the manufacturer at the following address:

Electronic Systems Technology 415 North Quay Street Kennewick, Washington USA 99336

ADDITIONAL SERVICE:

If EST releases an improvement update to firmware internal to the ESTeem unit during the 90 day period after the unit was purchased by the first user/customer, EST will update the applicable unit with the revised version at no charge other than for UPS handling and shipping to and from your location to the EST factory. Return of any such item must be accompanied with proof of purchase.



TABLE OF CONTENTS

CHAPTER 1 - STARTING OUT	Security Feature	3-4
Before You Start	1-2 Hardware Ring Line	3-4
ESTeem Utility	1-2 Packet Monitor Feature	3-5
Installing ESTeem Utility Software – Windows 95/98/NT	Using The Infrared Communications Port	
Running The Program	Using The Phone Communications Port	3-6
Starting Out		ATION
Basic ESTeem Programming		
Help Functions1	Transparent Auto-Connect	4-2
Saving a Program1	Transparent Auto-Connect Global	4-2
Restoring Factory Defaults1-	Interactive Terminal Applications	4-3
Testoring Factory Detautis	Programmable Logic Controllers	4-3
CHAPTER 2 - MODES OF OPERATIO		
Command Mode	CHAPTER 5 - RS-232C/422/485 INTERFACING	
Converse Mode	2-2 DTE vs DCE	5-2
Transparent Mode	2-3 Flow Control	5-2
Semi-Transparent Mode	2-3 Memory Buffers	5-3
Hardware Mode Control	2-3 Data Terminal Ready	5-3
CHAPTER 3 - PROGRAMMING ESTEEM	RS-422/485 Configuration	5-3
FEATURES	RS-232/422/485 Port Pin-out Table	5-4
Digi-Repeating Feature		
Global Broadcast Feature		
Auto Transmit Feature	Antenna and Cable Configurations	6-2
Auto Connect Feature	Weather Proofing Coaxial Connectors	6-2
	Grounding	6-2
Multi-Connect Feature	Lightning Arrestors	6-2
Remote Programming Feature	3-4	



TABLE OF CONTENTS

CHAPTER 6 – ANTENNAS (continued)	APPENDICES
Model 192S Typical Outdoor Antenna	Appendix A - FCC Licensing
Installation Diagram6-3	(USA only) APX A-2
Model 192S Typical Indoor Antenna	
Installation Diagram6-4	Appendix B - Specifications
ESTeem SWR Measurements Block Diagram 6-5	ESTeem SpecificationsAPX B-1
CHAPTER 7 - THEORY OF OPERATION	Model 192S Antenna SpecificationsAPX B-2
Introduction	Annondia C. Tables/Diagrams
ECT H. L.W. 1.	Appendix C - Tables/Diagrams
ESTeem How It Works7-2	ESTeem Command Error Message Table APX C-1
Spectrum Utilization7-3	
	ESTeem System Status Message TableAPX C-2
Packet Protocols	ESTeem System Error Message TableAPX C-3
Flow Control7-3	Esteem system Entri Message TableAt A C-5
Data Privacy7-3	Appendix D - ESTeem Software Commands
Effective Baud Rate7-3	Factory Default Settings APX D-1
	Definitions APY D 2

